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November 17, 2016
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Federal Communications Commission
 Office of the Secretary

DONALD J. EVANS
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Ms. Marlene Dortch, Secretary
 Federal Communications Commission
 445 12th Street SW
 Washington, DC 20554

Re: Surrender of International Section 214 Certificate
 ITC-214-2008021300055

Dear Ms. Dortch:

DolEx Dollar Express, Inc. (DolEx) hereby surrenders for cancellation the above referenced International Section 214 certificate. The carrier has determined that there is no longer a sustainable business case for its phone booth-based international calling service and therefore has decided to terminate service. Moreover, the underlying supplier on which DolEx relied for the provision of service has ceased offering service. There are of course numerous other alternative providers of international voice services available in the market. No customer will be left without an alternative means of communicating.

Notice Provided. DolEx has provided its service via phone booths in its retail stores accessed by customers on a walk-in, call by call basis. DolEx has no subscription or other agreement with customers that would permit advance notice to them of the service termination. The company has posted written notices in its stores as follows¹:

¹ Because DolEx's clientel is almost exclusively Spanish-speaking, the notice has been posted in Spanish.

Marlene H. Dortch, Secretary
Federal Communications Commission
November 17, 2016
Page 2

*****FIN DEL USO DE CABINAS TELEFONICAS PARA
LLAMADAS DE LARGA DISTANCIA*****

BUENAS TARDES QUEREMOS INFORMARLES QUE LAMENTABLEMENTE SE HA
TOMADO LA DECISIÓN DE TERMINAR CON EL SERVICIO DE CABINAS
TELEFONICAS PARA LLAMADAS DE LARGA DISTANCIA A PARTIR DE HOY YA
QUE NUESTRO PRINCIPAL PROVEEDOR SE ESTA RETIRANDO DE LA INDUSTRIA.

English Translation:

“Phone Booth service for Long Distance has ended”

Good afternoon, we want to inform you that unfortunately we have taken the decision to
terminate the phone booth service for long distance starting today.
This decision was taken because our main vendor is leaving the industry.

Customers entering a store and desiring to make a phone booth call are therefore now apprised
that this service is no longer available.

In this case, it was impossible for DolEx to give the 30 days advance notice required by
the rules because the service provided by its underlying facilities-based carrier was terminated
abruptly and without notice to DolEx on November 5, 2016. DolEx was therefore physically
incapable of providing the phone booth service as of that date. It immediately posted signage so
that customers would be aware of the unavailability of the service. No customer suffered a loss
of prepaid money because charges were imposed only *after* a customer completed a call.
DolEx’s stores also make available prepaid phone cards offered by other carriers, so potential
customers entering its stores have had immediately available alternative means of completing
calls. We therefore believe that no customer has suffered any adverse consequence from the
termination of service without prior notice. In view of the circumstance entirely beyond
DolEx’s control which caused an abrupt termination of service without any opportunity to notify
customers in advance, DolEx respectfully requests a waiver of the 30 day advance notice
requirement of Section 63.19(a)(1) of the Commission’s rules.

Please contact the undersigned should you have any questions regarding this matter.

Respectfully submitted,



Donald J. Evans
Counsel for DolEx

cc: Mindell de la Torre,
Chief, International Bureau