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Five9, Inc.		
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## Attachment 1

# **QUESTION 10**

In Attachment 1, provide justification of need for special temporary authority requested

### ANSWER:

authorization. Five9 has now registered with the Commission as a contributor to the Universal Enforcement Bureau, which asked for proof that Five9 has received Section 214 authorization reseller of long distance services, it has also responded to a Letter of Inquiry from the Section 214. Following a voluntary disclosure of its failure to register with the Commission as a Service Fund and is required to bring itself into compliance as promptly as possible under with the Federal Communications Commission (the "Commission") or to secure Section 214 but, as a result of good faith reliance on previous legal advice, was unaware of its need to register Five9 has been providing resale of international telecommunications services for several years

214 international resale authority is currently under review by DOJ/Team Telecom. request for Special Temporary Authority ("STA"). Five9's underlying application for Section On February 20, 2013, the Commission's International Bureau granted Five9's January 20, 2013

granted on April 18, 2013. This grant was effective until October 11, 2013. On April 10, 2013, Five9 filed a request to renew its international 214 authorization, which was

has still not acted on Five9's application for 214 authorization. Five9 answered those questions on September 26, 2013. As of this filing, DOJ/Team Telecom on June 14, 2013. Follow-up Triage Questions were served on Five9 on August 28, 2013, and DOJ/Team Telecom requested answers to certain "Triage Questions." Five9 filed the responses

Five9 filed a request to renew its international 214 authorization, which was granted on May 2, 2014. November 4, 2013. Five9 sought renewal of the STA on April 25, 2014, and it was granted or 13-2025), which extended Five9's STA deadline to November 4, 2013. On October 21, 2013, Due to the federal government shutdown in October 2013, the FCC issued Public Notice (DA

renewals. Five9's current STA expires on October 29, 2014. pending, Five9 seeks STA renewal for the same period of 180 days as requested in previous Because the DOJ/Team Telecom review of Five9's application for 214 authorization is still

Five9 continues to agree to the following three provisions: As noted in Five9's February 15, 2013 supplemental filing to its January 20, 2013 STA request

- (1) the STA can be modified or revoked by the Commission upon its own motion without a hearing;
- (2) the grant of the STA will not prejudice any action the Commission may take regarding Five9's underlying International Section 214 application; and

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# UNTERNATIONAL BUREAU

**Policy Division** 

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