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54-2013 Granted 102 MAY = 2/2014

Attachment 1

QUESTION 10

In Attachment 1, provide justification of need for special temporary authority requested.

ANSWER:

under Section 214. Following a voluntary disclosure of its failure to register with the need to register with the Federal Communications Commission (the "Commission") or to secure several years but, as a result of good faith reliance on previous legal advice, was unaware of its from the Enforcement Bureau, which asked for proof that Five9 has received Section 214 Universal Service Fund and is required to bring itself into compliance as promptly as possible Section 214 authorization. Five9 has now registered with the Commission as a contributor to the Five9 has been providing resale of international telecommunications services for authorization. Commission as a reseller of long distance services, it has also responded to a Letter of Inquiry

request for Special Temporary Authority ("STA"). Five9's underlying application for Section 214 international resale authority is currently under review by DOJ/Team Telecom. On February 20, 2013, the Commission's International Bureau granted Five9's January 20, 2013

granted on April 18, 2013. This grant was effective until October 11, 2013 On April 10, 2013, Five9 filed a request to renew its international 214 authorization, which was

DOJ/Team Telecom requested answers to certain "Triage Questions." Five9 filed the responses has still not acted on Five9's application for 214 authorization. Five9 answered those questions on September 26, 2013. As of this filing, DOJ/Team Telecom on June 14, 2013. Follow-up Triage Questions were served on Five9 on August 28, 2013, and

November 4, 2013. This grant is effective until May 3, 2014. Five9 filed a request to renew its international 214 authorization, which was granted on 13-2025), which extended Five9's STA deadline to November 4, 2013. On October 21, 2013, Due to the federal government shutdown in October 2013, the FCC issued Public Notice (DA

current STA expires on May 3, 2014. is applying for another STA renewal for the same period of 180 days. As noted above, Five9's Pending the DOJ/Team Telecom's disposition of Five9's application for 214 authorization, Five9

Five9 also agrees to the following three provisions: As noted in Five9's February 15, 2013 supplemental filing to its January 20, 2013 STA request

- a hearing; (1) the STA can be modified or revoked by the Commission upon its own motion without
- regarding Five9's underlying International Section 214 application; and (2) the grant of the STA will not prejudice any action the Commission may take

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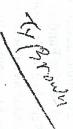






INTERNATIONAL BUREAU

Policy Division



FAX SHEET

Fax Number: (202) 418-2824

TELEPHONE NUMBER: 202) 418- 1462 TO: Marxin A Liang Octbert D. Smith TELEPHONE NUMBER: 202- 626- 1700 TELEPHONE NUMBER: 879- 5455 879- 7600 SPECIAL INSTRUCTIONS: Five 9, Inc. 24-24130119-00017	25 10 10 0 0 10 11 12 12 12 12 12 12 12 12 12 12 12 12
TELEPHONE NUMBER: 202) 418- 1462 TO: Marxin A Liang Delberto Smith TELEPHONE NUMBER: 202- 626- 1700 TELEPHONE NUMBER: 202- 626- 1700 SPECIAL INSTRUCTIONS: Five 9, 1NC	116-578 -2013 1024 - 50 CM / 46-244-2413 6117-500 M
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TELEPHONE NUMBER: 202) 418- 1462 TO: Marrin A Liang / Delberto Smith	100
TELEPHONE NUMBER: (202) 418- 1462 TO: Marxin A Liang / Delbert D. Smith	FAX NUMBER: 202-626-1900
TELEPHONE NUMBER: (202) 418- 146-	TO: Marxin A Liang/ Delbert D. In the
FROM: GREORGE LI	TELEPHONE NUMBER: (202) 418- 146-
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	DATE: 5/2,14

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