

**JoAnn Sutton**

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**From:** JoAnn Sutton  
**Sent:** Wednesday, May 06, 2009 5:46 PM  
**To:** 'ksteinke@tminc.com'  
**Cc:** 'Monique Byrnes'; Janeese Parker; George Li  
**Subject:** RE: 214 Application Issues  
**Follow Up Flag:** Follow up  
**Flag Status:** Red  
**Attachments:** Certification.Add'l Info.doc

Kathy,

Your application **WQN, Inc., File # ITC-214-20090416-00200** has been reviewed and to complete the process you will need to (1) clarify which type of service/s they are requesting and (2) certify your answers to **questions 16 and 17**. The selection of "No" cannot be chosen for those questions, therefore, certification is needed to continue processing your application. Attached is a sample application to follow. You may upload the supplemental information via IBFS using the **Pleadings and Comments** tab.

Please provide the required information no later than **C.O.B. May 20, 2009**; otherwise the application will be dismissed.

If you have any questions you can email me at [JoAnn.Sutton@fcc.gov](mailto:JoAnn.Sutton@fcc.gov). Thank You!

JoAnn Sutton  
Assistant Division Chief  
Policy Division, International Bureau  
(202) 418-1372  
[JoAnn.Sutton@fcc.gov](mailto:JoAnn.Sutton@fcc.gov)

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**From:** Kathy Steinke [<mailto:ksteinke@tminc.com>]  
**Sent:** Wednesday, May 06, 2009 3:28 PM  
**To:** JoAnn Sutton  
**Cc:** 'Monique Byrnes'; Janeese Parker; George Li  
**Subject:** RE: 214 Application Issues

Thanks again for your help.

**Kathy Steinke**  
**Technologies Management, Inc.**  
[ksteinke@tminc.com](mailto:ksteinke@tminc.com)  
Direct: 407-740-3009  
Fax: 407-740-0613

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**From:** JoAnn Sutton [<mailto:JoAnn.Sutton@fcc.gov>]  
**Sent:** Wednesday, May 06, 2009 3:28 PM  
**To:** [ksteinke@tminc.com](mailto:ksteinke@tminc.com)  
**Cc:** Monique Byrnes; Janeese Parker; George Li  
**Subject:** RE: 214 Application Issues

5/6/2009

If we're able to process the application and include it on this Friday's Accepted for Filing PN, it may possibly be granted in 14 days. You can check IBFS the afternoon of May 22 to see if the application has been granted. If so, they may begin providing service the following day.

JoAnn

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**From:** Kathy Steinke [mailto:ksteinke@tmninc.com]  
**Sent:** Wednesday, May 06, 2009 3:20 PM  
**To:** JoAnn Sutton  
**Cc:** 'Monique Byrnes'; Janese Parker  
**Subject:** RE: 214 Application Issues

So, about 14 days from tomorrows public notice?

**Kathy Steinke**  
**Technologies Management, Inc.**  
ksteinke@tmninc.com  
Direct: 407-740-3009  
Fax: 407-740-0613

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**From:** JoAnn Sutton [mailto:JoAnn.Sutton@fcc.gov]  
**Sent:** Wednesday, May 06, 2009 3:18 PM  
**To:** ksteinke@tmninc.com  
**Cc:** Monique Byrnes; Janese Parker  
**Subject:** RE: 214 Application Issues

Kathy,

The payment for WQN's application has come through and we can now begin processing it.

JoAnn

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**From:** Kathy Steinke [mailto:ksteinke@tmninc.com]  
**Sent:** Tuesday, May 05, 2009 4:36 PM  
**To:** JoAnn Sutton  
**Cc:** 'Monique Byrnes'  
**Subject:** RE: 214 Application Issues

Thanks so much, JoAnn. I'll talk with you tomorrow regarding WQN, Inc.'s application.

**Kathy Steinke**  
**Technologies Management, Inc.**  
ksteinke@tmninc.com  
Direct: 407-740-3009  
Fax: 407-740-0613

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**From:** JoAnn Sutton [mailto:JoAnn.Sutton@fcc.gov]  
**Sent:** Tuesday, May 05, 2009 4:29 PM  
**To:** ksteinke@tmninc.com  
**Cc:** Monique Byrnes; JoAnn Sutton  
**Subject:** RE: 214 Application Issues

Kathy,

5/6/2009

2. **WQN, Inc.'s application**, (ITC-214-INTR2009-01180) has not yet been processed. I'll check on the payment tomorrow.

1. WholeTei's application (ITC-214-20090331-00137) was granted on April 24, 2009 (see below). It should be on our Actions Taken PN this Thursday, 5/7/09.



**From:** Kathy Steinke [mailto:ksteinke@tminc.com]  
**Sent:** Tuesday, May 05, 2009 3:59 PM  
**To:** JoAnn Sutton  
**Cc:** Monique Byrnes; Kathy Steinke (TMI)  
**Subject:** 214 Application Issues  
**Importance:** High

Hi Joann,

As per our phone conversation this afternoon, I'm attaching filing information on the following outstanding two 214 applications:

1. **Wholetel, Inc.**  
5301 NW 35<sup>th</sup> Terrace  
Ft. Lauderdale, FL 33309

214 Application filed with FCC and TMI check in amount of \$965.00 sent to US Bank on March 26, 2009.

<b>IB2009-000837</b>	
FRN:	0018633057
Password:	Mohammed7525

**NOTE:** Check signed for at US Bank on 03/27/09 @ 10:09AM by Ebel in the Mail Room

2. **WQN, Inc.**  
14911 Quorum Drive, Suite 140  
Dallas, TX 75244

214 Application filed with FCC and WQN, Inc. check in amount of \$965.00 sent to US Bank on April 15, 2009.

<b>IB2009-001180</b>	
FRN:	0016796914
Password:	wqn14911

**NOTE:**

1. FCC Website as of May 1, 2009, Status incorrectly listed on MyIBFS as VALID. Refiled – status now listed at FILED.
2. Check signed for at US Bank on 04/16/09 @ 9:52AM by William in the Mail Room

Please let me know what you can find out about their approval. If we messed up on our end, we need to be able to fix it in the future.

Thanks for your help and feel free to call me if you have any further questions.

**Kathy Steinke**  
**HR Manager**  
ksteinke@tminc.com  
Direct: 407-740-3009  
Office: 407-740-8575  
Fax: 407-740-0613

**Technologies Management, Inc.**  
2600 Maitland Center Parkway, Suite 300  
Maitland, Florida 32751

5/6/2009