

Dear Ms. Halstead,

As per the telephonic discussion I had with you for 214 authorization For Teletech Inc.I attached the 63.18 documents along with payment information which I made on March 17th, 2005. for your perusal. Application No. For Teletech, Inc. ITC-ASG-20050208-00042. Previously I applied for assignment, now I want as a new authorization.

Thanks,
Regards,

Milan K Awon
President & CEO
Innovative Solution Systems, Inc.
One Woodbridge Center, Suite# 435,
Woodbridge, NJ 07095