



12124 High Tech Avenue  
Orlando, FL 32817

Received & Inspected

JUN 11 2009

FCC Mail Room

June 10, 2009

**Via Overnight Delivery**

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
9300 East Hampton Drive  
Capitol Heights, MD 20743  
ATTN: International Bureau

**RE: Notice of Cleartel Telecommunications, Inc. of Discontinuance of  
International Telecommunications Service**

Dear Ms. Dortch:

Cleartel Telecommunications, Inc. ("Cleartel"), pursuant to Section 214 of the Communications Act of 1934 as amended, 47 U.S.C. § 214 and Section 63.19 of the Commission's rules, 47 C.F.R. § 63.19, hereby notifies the Commission of Cleartel's intent to discontinue international services to customers in Maryland, Rhode Island, Virginia and West Virginia.

**I. Description of Discontinuance**

*1. Name and address of Carrier:*

Cleartel Telecommunications, Inc.  
12124 High Tech Avenue, Suite 100  
Orlando, FL 32817

Cleartel provides international telecommunications services pursuant to the international Section 214 authority of their parent company, Cleartel Communications, Inc. ("CCI"). CCI holds international Section 214 authority to provide global resale services pursuant to IB File No. ITC-214-19990729-00457.<sup>1</sup> CCI does not seek to surrender its international Section 214 authority at this time.

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<sup>1</sup> By letter filed on May 8, 2009, Cleartel and other CCI subsidiaries surrendered their international Section 214 authorizations and notified the Commission that they would provide international telecommunications services pursuant to the international Section 214 authorization held by CCI.



2. Date of planned service discontinuance:

The anticipated date for the discontinuance of service is as follows, or as soon thereafter as the necessary state and federal regulatory authorizations have been obtained.

Maryland - August 8, 2009  
Rhode Island - August 8, 2009  
Virginia – August 10, 2009  
West Virginia – September 10, 2009

3. Points of geographic areas of service affected:

Cleartel intends to discontinue its international services to customers in Maryland, Rhode Island, Virginia, and West Virginia.

4. Brief description of the type of service affected:

As discussed above, Cleartel proposes to discontinue the provision of all local and long distance services to customers Maryland, Rhode Island, Virginia, and West Virginia.<sup>2</sup> Of the approximately 300 affected customers in these states, Cleartel provides international telecommunications services to only approximately 40 of those customers.

5. Brief description of the dates and methods of notice to all affected customers:

Written notice to all affected customers in the form of the sample letter attached as Exhibit A was mailed on June 9, 2009. The customer notice letters were prepared in accordance with the respective state commission rules and the requirements of Section 63.71(a) of the Commission's Rules.

6. Non-dominance of the carrier with respect to the service to be discontinued:

Cleartel is non-dominant with respect to the services that it proposes to discontinue.

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<sup>2</sup> Cleartel is separately filing a Section 63.71 Application with respect to its discontinuance of interstate services.

7. Additional questions regarding this filing may be addressed to:

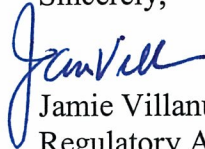
Ms. Randall P. Muench  
Cleartel Telecommunications, Inc.  
12124 High Tech Avenue, Suite 100  
Orlando, FL 32817  
Telephone: (561) 454-5041  
Facsimile: (877) 612-3027  
Email: rmuench@cleartel.com

**II. Conclusion**

Cleartel's discontinuation of international service to its customers, while regrettable, is necessary and appropriate, and will not adversely affect the public convenience and necessity. The public will not be unduly harmed by the discontinuance of international services described above because customers have been given notice that affords them an opportunity to select a new carrier. As indicated herein, Cleartel has undertaken a customer notification initiative in Maryland, Rhode Island, Virginia and West Virginia that is aimed at providing all affected customers with sufficient notice and opportunity to select another telecommunications provider.

An original and four (4) copies of this notification letter are enclosed for filing. Please acknowledge receipt of this filing by date-stamping the extra copy of this notification letter and returning it to me in the self-addressed, stamped envelope provided for this purpose. Thank you for your assistance.

Sincerely,



Jamie Villanueva  
Regulatory Affairs Manager

Enclosure

**Exhibit A**

Sample Customer Notice Letter



P.O. Box 4669  
Winter Park, Florida 32792

**NOTICE OF TELEPHONE SERVICE DISCONTINUANCE**

***YOU MUST TAKE IMMEDIATE ACTION  
TO PREVENT DISRUPTION OF YOUR SERVICE***

**DO NOT DISREGARD THIS NOTICE**

June 10, 2009

**Via 1st Class Mail**

Customer Name

Address

Dear Customer:

We regret to inform you that Cleartel Telecommunications, Inc. (Cleartel) has decided to cease providing all telecommunications services in Maryland. As a result, **all telecommunications services (local and long distance)** provided to you by Cleartel will be discontinued **on or after July 31, 2009**, subject to regulatory approval.

**YOUR IMMEDIATE ACTION IS REQUIRED! YOU MUST SELECT A NEW TELECOMMUNICATIONS SERVICE PROVIDER AS QUICKLY AS POSSIBLE OR YOU MAY LOSE ALL LOCAL AND LONG DISTANCE SERVICES PROVIDED BY CLEARTEL. If you fail to switch your service to a new telecommunications provider by July 31, 2009, your service will be discontinued.** We regret that we cannot give you further notice in this matter, but we must cease providing your services on or after July 31, 2009, subject to regulatory approval.

We understand that switching to another carrier can be inconvenient, and we will help you with the transition. A list of most local telephone service providers may be found in your telephone directory or online at the following website of the Maryland Public Service Commission under Consumer Information:

[http://webapp.psc.state.md.us/intranet/telephone/home\\_new.cfm#ConsumerInfo](http://webapp.psc.state.md.us/intranet/telephone/home_new.cfm#ConsumerInfo)



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P.O. Box 4669  
Winter Park, Florida 32792

Once you have chosen your new carrier, we will work closely with that company to provide your network and other customer information necessary to transfer your services.

The Federal Communications Commission ("FCC") permits customers to object to discontinuance of their service by a telecommunications provider. As provided in the FCC's rule 47 CFR 63.71:

*"The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division Washington, D.C. 20554, and include in your comments a reference to the Section 63.71 Application of Cleartel Telecommunications, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service."*

Cleartel Telecommunications, Inc appreciates having the opportunity to serve you and regrets any inconvenience this change may cause you. If you have further questions regarding the discontinuance of our services, please contact our Customer Service Department at 1-888-389-1400.

Sincerely,

*Randall Muench*

Randall P. Muench  
President and CMO



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P.O. Box 4669  
Winter Park, Florida 32792

**NOTICE OF TELEPHONE SERVICE DISCONTINUANCE**

***YOU MUST TAKE IMMEDIATE ACTION  
TO PREVENT DISRUPTION OF YOUR SERVICE***

**DO NOT DISREGARD THIS NOTICE**

June 10, 2009

**Via 1<sup>st</sup> Class Mail**

Customer Name  
Address

Dear Customer:

We regret to inform you that Cleartel Telecommunications, Inc. (Cleartel) has decided to cease providing all telecommunications services in Rhode Island. As a result, **all telecommunications services (local and long distance)** provided to you by Cleartel will be discontinued **on or after July 31, 2009**, subject to regulatory approval.

**YOUR IMMEDIATE ACTION IS REQUIRED! YOU MUST SELECT A NEW TELECOMMUNICATIONS SERVICE PROVIDER AS QUICKLY AS POSSIBLE OR YOU MAY LOSE ALL LOCAL AND LONG DISTANCE SERVICES PROVIDED BY CLEARTEL. If you fail to switch your service to a new telecommunications provider by July 31, 2009, your service will be discontinued.** We regret that we cannot give you further notice in this matter, but we must cease providing your services on or after July 31, 2009, subject to regulatory approval.

We understand that switching to another carrier can be inconvenient, and we will help you with the transition. A list of most local telephone service providers may be found in your telephone directory or online at the following site:

<http://www.ripuc.org/utilityinfo/telecom.html>

Once you have chosen your new carrier, we will work closely with that company to provide your network and other customer information necessary to transfer your services.



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Cleartel Telecommunications, Inc appreciates having the opportunity to serve you and regrets any inconvenience this change may cause you. If you have further questions regarding the discontinuance of our services, please contact our Customer Service Department at 1-888-389-1400.

Sincerely,

*Randall Muench*

Randall P. Muench  
President and CMO



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Winter Park, Florida 32792

**NOTICE OF TELEPHONE SERVICE DISCONTINUANCE**

***YOU MUST TAKE IMMEDIATE ACTION  
TO PREVENT DISRUPTION OF YOUR SERVICE***

**DO NOT DISREGARD THIS NOTICE**

June 10, 2009

**Via 1st Class Mail**

Customer Name  
Address  
City, CT zip

Dear Customer:

We regret to inform you that Cleartel Telecommunications of Virginia, Inc. and Cleartel Telecommunications, Inc. (Cleartel) has decided to cease providing all telecommunications services in Virginia. As a result, **all telecommunications services (local and long distance)** provided to you by Cleartel will be discontinued **on or after August 10, 2009**, subject to regulatory approval.

**YOUR IMMEDIATE ACTION IS REQUIRED! YOU MUST SELECT A NEW TELECOMMUNICATIONS SERVICE PROVIDER AS QUICKLY AS POSSIBLE OR YOU MAY LOSE ALL LOCAL AND LONG DISTANCE SERVICES PROVIDED BY CLEARTEL. If you fail to switch your service to a new telecommunications provider by July 31, 2009, your service will be discontinued.** We regret that we cannot give you further notice in this matter, but we must cease providing your services on or after August 10, 2009, subject to regulatory approval.

We understand that switching to another carrier can be inconvenient, and we will help you with the transition. A list of most local telephone service providers may be found in your telephone directory. Once you have chosen your new carrier, we will work closely with that company to provide your network and other customer information necessary to transfer your services.



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# Cleartel<sup>®</sup>

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COMMUNICATIONS

P.O. Box 4669  
Winter Park, Florida 32792

The Federal Communications Commission ("FCC") permits customers to object to discontinuance of their service by a telecommunications provider. As provided in the FCC's rule 47 CFR 63.71:

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Cleartel appreciates having the opportunity to serve you and regrets any inconvenience this change may cause you. If you have further questions regarding the discontinuance of our services, please contact our Customer Service Department at 1-888-389-1400.

Sincerely,

*Randall Muench*

Randall P. Muench  
President and CMO



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P.O. Box 4669  
Winter Park, Florida 32792

**NOTICE OF TELEPHONE SERVICE DISCONTINUANCE**

**DO NOT DISREGARD THIS NOTICE**

June 10, 2009

**Via 1st Class Mail**

Customer Name  
Address  
City, CT zip

**YOU MUST CHOOSE A NEW LOCAL AND/OR LONG DISTANCE  
TELEPHONE SERVICE PROVIDER BY August 10, 2009.**

Dear Customer:

We regret to inform you that Cleartel Telecommunications, Inc. (Cleartel) has decided to cease providing all telecommunications services in West Virginia. As a result, **all telecommunications services (local and long distance)** provided to you by Cleartel will be discontinued **on or after September 10, 2009**, subject to regulatory approval.

**YOUR IMMEDIATE ACTION IS REQUIRED! YOU MUST SELECT A NEW TELECOMMUNICATIONS SERVICE PROVIDER AS QUICKLY AS POSSIBLE OR YOU MAY LOSE ALL LOCAL AND LONG DISTANCE SERVICES PROVIDED BY CLEARTEL. If you fail to switch your service to a new telecommunications provider by August 10, 2009**, you may lose you local and long distance telephone service. We regret that we cannot give you further notice in this matter, but we must cease providing your services on or after September 10, 2009, subject to regulatory approval.

Please be aware that you are responsible for paying all bills rendered to you by Cleartel during this transition. You may be subject to suspension or termination of your phone service in accordance with the Rules of the Public Service Commission of West Virginia (WV PSC) if you fail to pay you telephone bill.

After selecting a new local telephone provider, you should also contact your current long distance provider, if it is not Cleartel, to ensure that your current long distance plan is not changed as a result of your change in your local service. If you do not contact your long distance provider, you may be charged basic rates (non-calling plan rates) for long distance calls.





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Generally, a list of most local telephone service providers may be found in your telephone directory or online at the following WV PSC website below:

<http://www.psc.state.wv.us/utilities/default.htm>

The Federal Communications Commission ("FCC") permits customers to object to discontinuance of their service by a telecommunications provider. As provided in the FCC's rule 47 CFR 63.71:

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Cleartel was also authorized to provide intrastate telecommunications service in West Virginia by the WV PSC. You may address questions about this letter to the WV PSC at:

West Virginia Public Service Commission  
201 Brooks Street  
Charleston, WV 25301  
1- 800-344-5113

Cleartel Telecommunications, Inc appreciates having the opportunity to serve you and regrets any inconvenience this change may cause you. If you have further questions regarding the discontinuance of our services, please contact our Customer Service Department at 1-888-389-1400.

Sincerely,

*Randall Muench*

Randall P. Muench  
President and CMO

