



## The CommLaw Group

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April 14, 2009

### Via Hand Delivery

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
c/o NATEK  
236 Massachusetts Avenue, N.E.  
Washington, D.C. 20002

RECEIVED  
MAY 04 2009  
Policy Division  
International Bureau  
FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: *UCN, Inc. Name Change to inContact, Inc.*  
File No. ITC-214-19980407-00234

Dear Ms. Dortch:

In accordance with the provisions of Section 63.21(i) of the Commission's Rules, 47 C.F.R. this serves as notification by UCN, Inc. that it has changed its corporate name to "inContact, Inc." Please update your records to reflect the name change and the following contact information:

inContact, Inc.  
Attn: Kimm Partridge, Corporate Secretary  
7730 S. Union Park Avenue  
Suite 500  
Midvale, Utah 84047  
Email: [kimm.partridge@incontact.com](mailto:kimm.partridge@incontact.com)

This letter is filed in duplicate in compliance with the Commission's Rules. An additional copy of this letter is also enclosed, to be date-stamped and returned in the envelope provided.

Should there be any questions regarding this matter, kindly contact the undersigned.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'JSM', written over the printed name.

Jonathan S. Marshlian  
Regulatory Counsel

cc: FCC International Bureau