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March 26, 2018

ACCEPTED/FILED

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, SW
Washington, DC 20554

MAR 26 2018

**Federal Communications Commission
Office of the Secretary**

Attention: International Bureau

Re: Discontinuance of AT&T Executive TeleConference Services

Dear Ms. Dortch:

Pursuant to Section 63.19 of the Commission's rules, AT&T Corp. ("AT&T") submits herewith a copy of the written notifications informing affected customers of the discontinuance of AT&T Executive TeleConference Services in the lower 48 states, Hawaii, Alaska, and Canada. Subject to federal and state regulatory approval where applicable, these services will no longer be available to new customers as of May 1, 2018 and will be discontinued on June 30, 2019.

Pursuant to Section 63.19(a)(2), these services are provided to customers in Canada pursuant to the following authorization: ITC-214-19960830-00414.

Please contact the undersigned with any questions regarding this matter.

Sincerely,

James Talbot

cc: Tom Sullivan, Chief, International Bureau



March 26, 2018



**Important Notice Regarding Planned Discontinuance of
AT&T Executive TeleConference Services June 30, 2019;
Replacement Service Available – AT&T Event Conferencing**

AT&T is proud of the highly reliable solutions we offer to our conferencing customers. By continually updating our services to include the latest and leading edge platforms and technologies, AT&T Conferencing offers products designed specifically for the needs of our customers like Nuance Communications Inc.

We are pleased to announce that we have expanded our Global Conferencing service offer to give our customers the benefits of both large and feature rich conferencing.

AT&T Event Conferencing provides large scale (up to 4,000 participants) and “high touch” feature-rich conference calls on a global IP service platform, replacing the older TDM-based AT&T Executive TeleConference Services*.

With AT&T Event Conferencing you'll get:

- Audio - AT&T Global Conference Service Reserved Per Minute Rates
- Reach - 50+ Standard Countries are available for International Toll Free and In-Country Caller Paid dialing
 - *Note: This is a significant improvement over AT&T Executive TeleConference Services which can only offer a US-based caller paid number for use outside the US.*
- Managed Services - A menu of features that includes all the AT&T Executive TeleConference Services features and more, such as:
 - Professional Moderator providing Q&A assistance
 - Participant Lists
 - Communication Line Specialist for “behind the scenes” technical support
 - MP3 and .WAV downloads available for recorded conference calls
 - Conference Cast streaming audio, video and data over the Internet for up to 40,000 connections
 - Web conferencing (can be added as an additional service)
- Cost Effective Service- Choose and pay for only the features you need and that are within your budget, making AT&T Event Conferencing flexible and cost effective.

You may contact your AT&T Representative for more information on how to migrate to this replacement offer.

(Over)

In conjunction with announcing AT&T Event Conferencing, we are notifying you of the planned discontinuance of AT&T Executive TeleConference Services. The following are important dates for the discontinuance process.**

- **Effective May 1, 2018, AT&T Executive TeleConference Services will no longer be available to new customers. As a current customer, you may use the service subject to the following changes in service:**
 - **Effective May 1, 2018** AT&T will no longer renew service agreements that include AT&T Executive TeleConference Services. Following the expiration of your current agreement, AT&T will provide this service on a month-to-month basis until the service is discontinued.
 - **Effective May 1, 2019**, no new conference calls can be reserved on AT&T Executive TeleConference Services. Any conference calls reserved prior to this date can take place no later than June 29, 2019.
 - **Effective June 30, 2019, AT&T plans to discontinue offering AT&T Executive TeleConference Services. While withdrawing AT&T Executive TeleConference Services, we offer AT&T Event Conferencing as a replacement solution.**

Your AT&T Service Representative will be in contact to begin discussions regarding this opportunity to now select AT&T Event Conferencing to meet your conferencing needs.

Sincerely,

Cara Knight
Lead Product Marketing Manager
AT&T Services, Inc.
2180 Lake Blvd NE
Atlanta, GA 30319

*AT&T Executive TeleConference Services are provided by AT&T under the AT&T Conferencing Service Guide (located at http://serviceguidenew.att.com/sg_CustomPreviewer?attachmentId=00P0h0000156uTREAY).

**AT&T currently offers AT&T Executive TeleConference Services access in the United States, Hawaii, Alaska and Canada.

AT&T is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of AT&T including AT&T Corp. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



March 26, 2018

[Redacted]

**Important Notice Regarding Planned Discontinuance of
AT&T Executive TeleConference Services June 30, 2019;
Replacement Service Available – AT&T Event Conferencing**

Dear [Redacted],

AT&T continues to make updates to our network, providing customers with newer, more advanced services. The purpose of this communication is to notify you that AT&T is retiring the existing platform you currently use to reserve conferencing events (AT&T Executive TeleConference Services*) and is replacing it with the new AT&T Event Conferencing platform. As a result of this change, we will be migrating all customers to the new platform. **We are excited about this change, as the new platform should meet and exceed your expectations for enhanced reserved conference calls.**

Nothing changes in the way you reserve your upcoming conferencing events. Simply call the AT&T Event Conferencing Center at 1-800-526-2655 to speak to a Conferencing Specialist.

This enhanced solution provides a richly featured conferencing service that offers all of the features you have been utilizing on the existing AT&T Executive TeleConference Services platform and more. With AT&T Event Conferencing you now have the opportunity to select the services you need on a call-by-call basis. Features include, but are not limited to:

- Domestic US and International Dial-In number availability
- Operator Assisted Dial In with passcode entry plus “Meet & Greet”
- Automated Dial-In with passcode entry
- Operator Dial-Out, with personal greeting
- Combinations of Operator Assisted Dial-In, Automated Dial-In and Operator Dialed are available to meet your individual needs
- Integration with WebEx PowerPoint Presentation sharing and Desktop Sharing

Optional Services

- Professional Moderator
- RSVP Support
- Transcription Service
- Conference Recording

(Over)

In conjunction with announcing the availability of AT&T Event Conferencing, we are notifying you of the planned discontinuance of AT&T Executive TeleConference Services. The following are important dates for the discontinuance process.**

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 - **Effective May 1, 2018** AT&T will no longer renew service agreements that include AT&T Executive TeleConference Services. Following the expiration of your current agreement, AT&T will provide this service on a month-to-month basis until the service is discontinued.
 - **Effective May 1, 2019**, no new conference calls can be reserved on AT&T Executive TeleConference Services. Any conference calls reserved prior to this date can take place no later than June 29, 2019.
 - **Effective June 30, 2019, AT&T plans to discontinue offering AT&T Executive TeleConference Services. While withdrawing AT&T Executive TeleConference Services, we offer AT&T Event Conferencing as a replacement solution.**

As a customer of AT&T Executive TeleConference Services we are happy to be able to offer you service on the new platform, AT&T Event Conferencing.**

An AT&T Teleconference Specialist will be contacting you regarding the migration of services to ensure a seamless transition. If you do not wish to migrate to the new platform, please contact us within 60 days of this notification at (877)-848-0700; or email insidesales@corporatefs.com. If we are unable to reach you, your service will be migrated to the new platform within 90 days of this notification and thereafter the then prevailing rates set forth in **Section 11** of the AT&T Business Service Guide (AT&T Conferencing Services) will apply.

If you have questions, feel free to contact us directly at (877)-848-0700; or email insidesales@corporatefs.com.

We look forward to working with you on your future conferencing needs and we appreciate your business.

Sincerely,

Cara Knight
Lead Product Marketing Manager
AT&T Services, Inc.
2180 Lake Blvd NE
Atlanta, GA 30319

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