



Z988

User Manual

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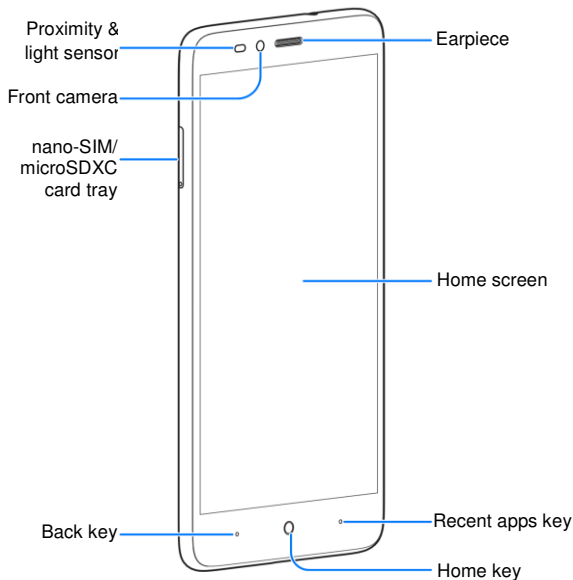
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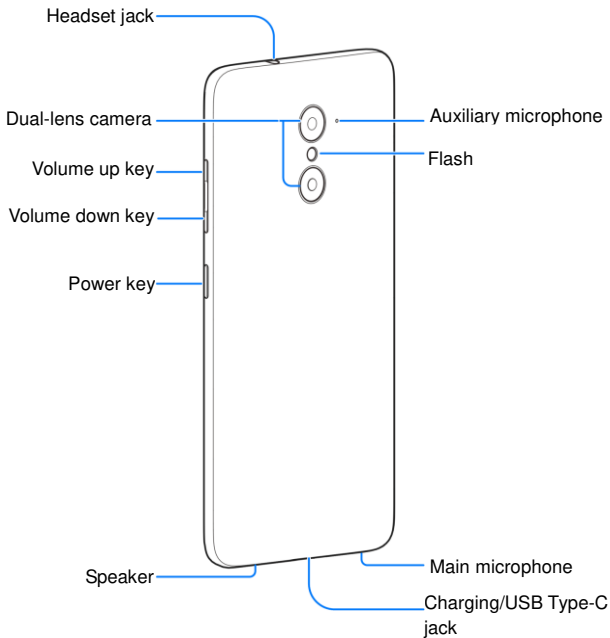
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Getting to Know Your Phone





Power key

- Press and hold to turn on or off airplane mode, power off or restart the phone.
- Press to turn off or on the screen display.

Home key

- Touch to return to the home screen.
- Touch and hold to open Google Search.

Back key

Touch to go to the previous screen.

Recent apps key

Touch to see recently used applications.

Volume up key

Press or hold the key to turn up the volume for media, alarm, ringtone, or notification.

Volume down key

Press or hold the key to turn down the volume for media, alarm, ringtone, or notification.

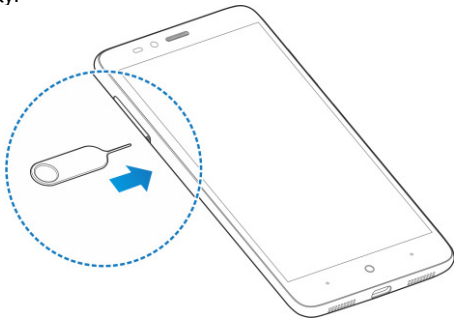
Installing the nano-SIM Card and microSDXC Card

The nano-SIM card and the microSDXC card can be installed or removed while the phone is turned on. You need to unmount the microSDXC card before removing it.

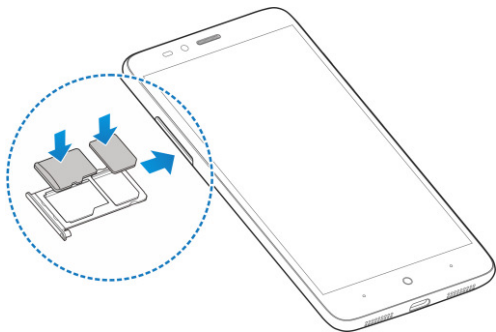
WARNING!

To avoid damage to the phone, do not use any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

1. Insert the tip of the tray eject tool into the hole on the card tray.



2. Pull out the card tray and place the nano-SIM card (right) /microSDXC card (left) facing down on the tray. Gently slide the card tray in until it clicks into place.



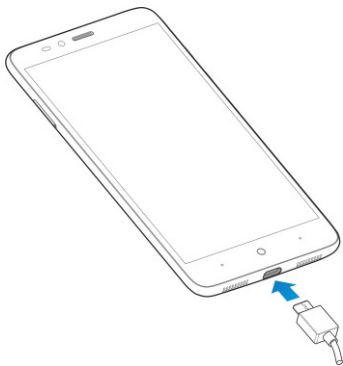
Charging the Battery

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

WARNING!

Use only ZTE-approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging/USB Type-C jack.



2. Connect the charger to a standard AC power outlet. If the phone is on, you'll see a charging icon, such as  or  , appear in the status bar.
3. Disconnect the charger when the battery is fully charged.



NOTE:

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

Powering On/Off Your Phone

- Press and hold the **Power** key to turn on your phone.
- To turn it off, press and hold the **Power** key to open the options menu. Then touch **Power off > OK**.

Setting Up for the First Time

When you first power on your phone after you purchase it or reset it to factory settings, you need to do some settings before using it.

1. Touch the language field to select the language.
2. Touch  .

3. Follow the prompts to **Select Wi-Fi**, set **Date & time**, type your **Name**, set screen lock to protect your phone, set notification settings, and check **Google services**.

Running Applications

1. Touch the **Home** key if the current screen is not the home screen.



2. Touch  to check the applications.



3. To run an application on your phone, slide left or right on the screen to find the application you needed, and then touch the application icon.

Sharing your phone

You can share your phone with other people by creating additional user accounts. Each user with a separate account has his/her own storage space, wallpaper, screen lock and so on. Users can also adjust device settings like Wi-Fi that affect everyone and update apps for all other users.

Adding a New User

By default, a Guest account is available for anyone who needs to use your phone temporarily. You can create three more user accounts.

1. When the phone's current user is the owner, slide down the status bar.
2. Double touch .
3. Touch  to add user .
4. Touch **OK**.

Removing a User

1. When the phone's current user is the owner, slide down the status bar.
2. Double touch .
3. Touch **MORE SETTINGS**.

4. Touch  next to an account.
5. Touch **Remove user**.
6. Touch **DELETE**.



NOTE:

When a guest user is finished using your phone, he/she can touch **Remove guest** in the **User** menu to delete all his/her data from your phone.

Switching Between Different Users

When the phone's current user is the owner, touch the **New user/Guest** icon in **User** menu to switch the phone to the corresponding home screen of the user/guest.

When the phone's current user is a user or guest, touch the **Owner** icon in **User** menu to switch the phone to the owner's home screen.

Customizing Home Screens

You can customize your home screens by adding application shortcuts, folders, widgets, and more.

Adding Shortcuts and Widgets

1. Touch the **Home** key > .

- or -

To add widgets, touch and hold an empty area of the home screen and select **Widgets**.

2. Slide left or right to browse the available applications or widgets.
3. Touch and hold a widget or an application icon and drag it to a home screen panel. If necessary, drag the shortcut to the left or right to select other home screen panels.

Removing Shortcuts or Widgets

1. Touch and hold a widget or shortcut on the home screen.
2. Drag it to  (**Remove**) to remove it.

Organizing Icons With a Folder

1. Touch and hold a shortcut on the home screen.

2. Drag the shortcut to  (**Folder**) to create a new folder. Or drag the shortcut to an existing folder to add the shortcut into the folder.
3. If needed, drag more shortcuts and drop them into the folder.



NOTES:

- Touch the folder and then touch the name field to rename the folder.
- Drag the folder to  (**Extract**) to move the app shortcuts in the folder to the last home screen and delete the folder.

Applying New Wallpaper and Theme

1. Touch and hold an empty place on the home screen, and then touch **Wallpapers** or **Themes**.
2. Touch a wallpaper or a theme you desired to use it. While choosing wallpaper, you can touch **LIVE WALL PAPER** to select an animation or touch **GALLERY** to select from your own pictures or photos.

Setting the Home Screen Transition Effect

1. Touch and hold an empty place on the home screen and touch **Effects**.

2. Touch an effect to see it in action.
3. Touch the effect you like and then touch the **Back** key.

Checking the Phone Status

The status bar at the top of the screen displays phone and service status with various icons on the right side. Below are some of the icons and their meanings.

	3G connected		No signal
	4G LTE connected		Signal strength
	Silent mode		Airplane mode
	Vibration mode		Bluetooth on
	Priority mode		Connected to a Wi-Fi® network
	Battery low		Wi-Fi in use
	Battery full		Speaker on
	Battery charging		Phone microphone off
	Alarm set		GPS on

Managing Notifications

The status bar at the top of the screen provides notification alerts with different icons on the left side. Below are some of the icons and their meanings.

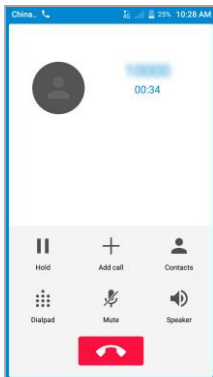
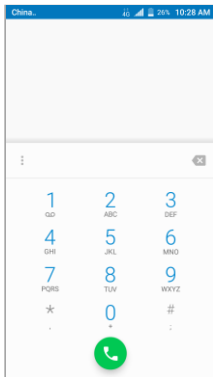
The notifications depend on the apps installed and you can touch and drag the status bar down to see more information.

	New SMS		Upcoming event
	New MMS		New Wi-Fi network detected
	New message(s) from the Email app		Downloading data
	New message(s) from the Gmail app		Sending data
	Missed call		Updates available
	Call in progress		USB connected
	Song playing		Wired headset connected

Calling and Voicemail

Making a Call

1. Touch the **Home** key > .
2. Touch  and enter the phone number or the contact name with the dialpad. The phone will display matching information from your contact list.
3. Touch the matching contact to call the contact or touch  to call the number.



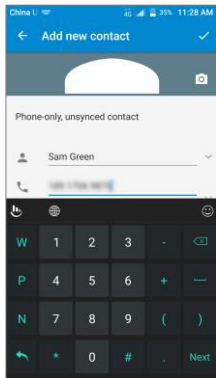
Checking Voicemail

1. Touch the **Home** key >  > .
2. Touch and hold the **1** key on the dialpad. If prompted, enter your voicemail password.
3. Follow the voice prompts to listen to and manage your voicemail messages.

Address Book

Creating a New Contact

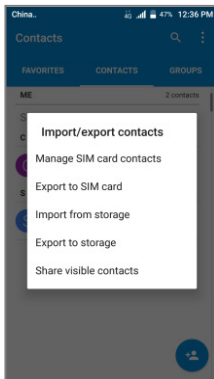
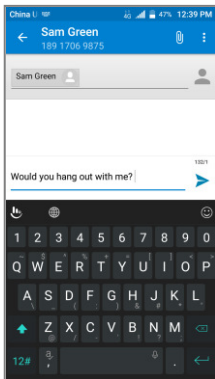
1. Touch the **Home** key >  and touch the **CONTACTS** tab.
2. Touch  to add a new contact.
3. If you have multiple accounts associated with your phone, touch the field above **Name** and select an account.
4. Enter the contact name, phone numbers, email addresses, and other information.



5. Touch ✓ to save the contact.

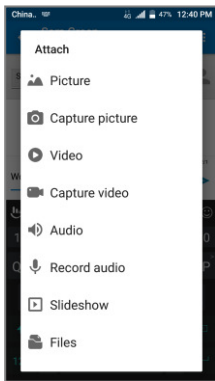
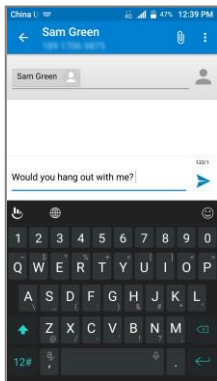
Importing Contacts in Batches

1. Touch the **Home** key > .
2. Touch  > **Import/Export** > **Import from storage**.
3. Select an account in which to save the contacts.
4. If prompted, choose to import one, multiple, or all vCard files.
5. If prompted, touch **OK**.



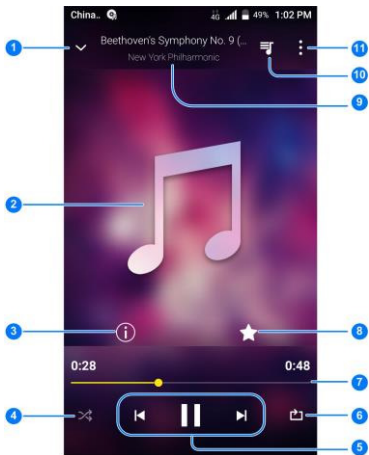
Sending a Message

1. Touch the **Home** key >  > .
2. Enter the recipient(s) and message text. If you want to send a multimedia message, touch  to add attachments.
3. Touch  or  > **Send**.



Playing Music

1. Touch the **Home** key >  > .
2. Touch **All Songs** and find the song you want to play.
3. Touch the song to play it. Touch the bar at the bottom to open the playback screen.



Number	Function
1	Return to the music library.
2	Album artwork.
3	Check the track information.
4	Turn on or off shuffle.

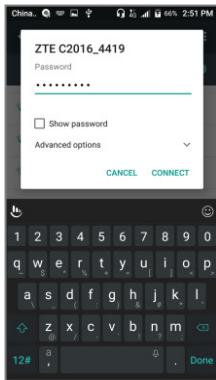
5	Playback control: Skip songs or pause and resume playback. Drag the progress bar to jump to any part of the track.
6	Toggle repeat mode: sequential (no repeat), repeat the current track, or repeat the current playlist.
7	Broadcasting progress bar.
8	Add the current track to Favorites playlist.
9	Track name, artist, and album information.
10	Switch to the current playlist or the current track.
11	Access additional options. You can trim the song, set the song as ringtone, etc.

Connecting to the Internet

Connecting via Wi-Fi®

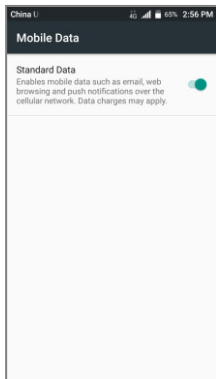
1. Touch the **Home** key >  >  > **Wi-Fi**.
2. Touch the **Wi-Fi** switch if **Wi-Fi** is off. Your phone automatically searches for Wi-Fi networks in range and displays their names and security settings. It also connects to previously linked networks when they are in range.
3. Touch a network name to connect to it.

4. If the network is secured, enter a password or other credentials (ask your network administrator for details) and touch **CONNECT**.



Connecting via Mobile Network

1. Touch the **Home** key >  >  > **Cellular networks** > **Mobile Data**.
2. Touch the **Standard Data** switch if it is turned off.



For Your Safety

General Safety

	Don't make or receive handheld calls while driving. Never text while driving.		Don't use at gas stations.
	Keep your phone at least 10 mm away from your ear or body while making calls.		Your phone may produce a bright or flashing light.
	Small parts may cause choking.		Don't dispose of your phone in fire.
	Your phone can produce a loud sound.		To prevent possible hearing damage, do not listen at high volume levels for long periods.
	Avoid contact with anything magnetic.		Avoid extreme temperatures.

	Keep away from pacemakers and other electronic medical devices.		Avoid contact with liquids. Keep your phone dry.
	Turn off when asked to in hospitals and medical facilities.		Do not attempt to disassemble your phone.
	Turn off when told to in aircrafts and airports.		Only use approved accessories.
	Turn off when near explosive materials or liquids.		Don't rely on your phone as a primary device for emergency communications.

Radio Frequency (RF) Energy

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against

the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: SRQ-Z988.

For this device, the highest reported SAR value for usage against the head is 0.46 W/kg, for usage near the body is 1.19 W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the

government requirements.

SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters that do not contain metallic components to maintain a separation of 10 mm between this device and your body.

RF exposure compliance with any body-worn accessory that contains metal was not tested and certified, and use such body-worn accessory should be avoided.

FCC Regulations

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular

installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



CAUTION:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Hearing Aid Compatibility (HAC) regulations for Mobile Phones

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause

interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise.

Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the M4 /T3 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <http://www.fcc.gov/cgb/dro>.

Turning on the HAC Setting

To turn on the HAC function, touch the **Home** key >  >  > **Settings > Accessibility** and check **Hearing aids**.

This section applies to T-Rating only and hearing aids that contain telecoils. When the HAC setting is on, your phone

sends the audio from your phone calls to the telecoil rather than to the microphone of your hearing aid. You are likely to hear calls much better because volume is increased and background noise and feedback are diminished. The HAC setting improves only the calls you listen to through the earpiece. It does not affect calls heard on the speaker or with a headset. HAC requires extra battery power, so watch your battery consumption when it's turned on.



CAUTION:

Do not turn on the HAC setting unless you use a hearing aid with a telecoil. Using this setting without a hearing aid or with a hearing aid without a telecoil may be harmful to your hearing.

CTIA Requirements

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.

- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Only authorized service providers shall replace battery.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

Distraction

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

Product Handling

General Statement on Handling and Use

You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
- Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone's reaction to your operations or lower image quality.
- Clean your phone and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid,

moisture or high humidity.

- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel can do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum 23 °F and maximum 122 °F (minimum - 5 °C and maximum + 50 °C).
- Do not place your phone inside or near heating equipments or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally

damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

Electrostatic Discharge (ESD)

Do not touch the nano-SIM card's metal connectors.

Antenna

Do not touch the antenna unnecessarily.

Normal Use Position

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth.

Air Bags

Do not place a phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could result.

Store the phone safely before driving your vehicle.

Seizures/Blackouts

The phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, you can use your phone in a well lit room and take frequent breaks.

Repetitive Strain Injuries

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take lots of breaks to stretch and relax.

Emergency Calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Loud Noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth stereo headsets or other audio devices.

Phone Heating

Your phone may become warm during charging and during normal use.

Electrical Safety

Accessories

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit in the charging jack terminals.

Never puncture the surface of the phone with sharp objects.

Connection to a Car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessory.

Only qualified personnel can service or repair the phone or its accessory.

If your phone or its accessory has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

Radio Frequency Interference

General Statement on Interference

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Equipment

Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft and enable the airplane mode of your phone when boarding an aircraft.

Interference in Vehicles

Please note that because of possible interference to electronic

equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

Explosive Environments

Gas Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Power off your mobile phone or wireless device when in a blasting area or in areas posted power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.