

## **About TeleCare**

TeleCare Model TE-4000 is a Personal Emergency Response System (PERS) that enables the subscriber to send an emergency signal and to establish RF and two-way voice communication with a Remote Monitoring Center for immediate care and assistance.

It consists of two main units: Emergency Transmitter Unit (ETX) and Base Telephone Unit (BTL).

### **Emergency Transmitter Unit (ETX)**

This comes in the form of a Wristwatch or Neck pendant unit. Pressing the button causes the telephone to send an emergency signal. The ETX checks its own operation by transmitting signals every 5 - 8 hours. If the unit is away from the telephone, or the telephone does not receive the transmission, the unit initiates a signal that notifies a loss of supervision.

### **Base Telephone Unit (BTL)**

This comes in the shape of a regular telephone and is connected to the standard existing telephone line and to the main power supply.

## **What's in the box**

- Base Telephone Unit
- Emergency Transmitter Unit
- AC wall adapter
- AAA NiMH Batteries (4 X 1.2V)
- User's guide

## **Installation**

You can position the telephone in two ways:

- On the desktop  
*OR*
- Mounted on the wall

### **To adjust the telephone for positioning on the desktop**

1. Position the telephone face down.  
Ensure that the back panel is positioned at the top half of the telephone so when you reverse the telephone it sits flat on the desktop.

**To adjust the telephone for wall mounting**

1. Position the telephone face down.
2. Push down on the tab and slide the back panel forward to remove it
3. Rotate the back panel  $180^0$  so that it covers the battery compartment. Position the panel with the angled side facing towards the outside. Slide it, on the grooves provided, from the center towards the end of the unit
4. Reverse the telephone and lift the handset.
5. Lift the hook switch and turn it clockwise. The repositioning of this switch ensures that the handset does not fall off when the telephone is mounted on the wall.

**To install batteries**

1. Remove the phone cord from the wall; disconnect the wall adapter.
2. Open the battery cover located on the bottom of the base.
3. Insert 4 AAA rechargeable NIMH batteries inside the battery compartment and follow the polarity markings.

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**Note: Be sure that the batteries are installed correctly.**

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- Do not mix old and new batteries.
- If the unit is not to be used for an extended period of time, remove the batteries

1. Replace the battery cover.
2. Charge for at least 24 hours for full battery power.

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**Note: When the AC power is down, the temperature is not displayed.**

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## Using TeleCare

Using TeleCare is as easy as using your standard telephone instrument. In addition to the regular features of a telephone, TeleCare offers you the benefit of quickly calling the remote monitoring center for Help by simply pressing a pre-programmed button.

## Programming the basic features

### Volume

#### To set the volume

1. Adjust the volume control on the right hand side of the telephone from Min. to Max. Volume.

### Ringer

#### To set the buzzer

- Adjust the switch on the topside panel of the telephone. The settings are Off, Low or High.

### Clock

#### To set the time and date

1. Push Store # to set the time in HH:MM. Enter the time.
2. Push Memory to set the date using MM:DD:YY.

### Normal Dialing

#### To dial normally

1. Lift the handset or press Speaker to have a hands free conversation.

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2. Dial the number using the 0-9 keys or the numbers stored in the memory. The number is displayed in the display window as you dial.

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**Note: You can have Pulse or Tone dialing by switching the Tone/Pulse switch on the topside panel of the telephone. To momentary switch from pulse to tone, push “\*”. A buzzer tone indicates the switch to tone dialing.**

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### **Emergency Dialing**

#### **To dial the emergency number HELP**

1. Push the HELP button or send an emergency signal via the transmitter (ETX). The 'hands free' is turned on. The emergency call is transferred to the Remote Monitoring Center.

**Emergency dialing overrides all other functions and statuses.**

2. In case of a busy line the telephone repeats the dialing again and again. While waiting for dialing on all calls, the telephone cannot receive incoming calls.

### **Answering incoming calls**

#### **To answer an incoming call**

1. Lift the handset or press the hands free Speaker button.
2. Replace the handset to end the call.

### **Redial**

#### **To redial a number**

- Press the redial number to redial the last number (Help, Police, Fire numbers not included).

### **Hold**

#### **To hold a call**

1. Press the Hold key to hold the line. The Led turns on.
2. To resume the conversation, lift the handset or press the Speaker button for a hands free conversation and press Hold again.

### **Mute**

#### **To activate mute**

1. Press the Mute button to mute either the handset microphone or the hands-free microphone. The word Mute is displayed in the display window.
2. Press Mute to release.

### **Flash**

#### **To activate flash**

- Press the Flash key to retrieve a new dial tone after ending a call.

Storing a number into the memory

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**Note: If your telephone is part of a switchboard and you need to dial a number for an outside line, you may need to introduce a slight delay before the actual number is dialed. To introduce a delay into the dialing sequence, press #. Each # sign introduces a 3 second delay.**

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#### **Storing a number into the one-touch memory**

You can store a number into the one touch memory of Police, Fire Department, M1, M2 and M3.

#### **To store a number into the one-touch memory**

1. Push Store and enter the telephone number (without lifting the handset). The telephone number appears in the display window.

2. Push the selected memory button of Police, Fire, M1, M2, M3. A beep will follow confirming the number has been put into the memory.

**Storing a number into the two-touch memory**

You can store a number into the two-touch memory from 0 to 9.

**To store a number into the two-touch memory**

1. Push Store and enter the telephone number (without lifting the handset). The telephone number appears in the display window.
2. Push Memory and enter the two-touch memory from 0 to 9. A beep will follow.

**One-touch memory dialing**

**To use one-touch memory dialing**

- Lift the handset or open the speaker and push the desired memory button of Police, Fire, M1, M2 or M3.

**Two-touch memory dialing**

**To use two-touch memory dialing**

1. Lift the handset or activate the speaker.
2. Push Memory and enter the digits from 0 to 9 that you previously entered into memory.

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