

Smart Dog Collar

Quick Installation Guide

English version

Need help?

Visit our FAQ on invoxia.com. If you have an issue, please try contacting us for troubleshooting before returning the product or leaving a negative review. We will do our best to find a solution.

Happy with our product?

Please leave us a 5-star review where you purchased us & recommend us to someone you know.

Box contents

- Smart Dog Collar electronic part
- Strap
- USB-C to USB-A charging cable

Quick Start

Go to go.invoxia.com or scan the QR code to download the Smart Dog Collar app. Then install the SDC by following the instructions on the app.



Minimum requirements: made for iPhone running iOS 16 or higher and smartphones running Android 10 or higher.

These compatibilities are subject to change depending on the evolution of the platforms.

Product installation

Install the product in the Smart Dog Collar app and follow the guide to discover its functionalities.

Attention: this product has a SIM-card and doesn't work without a subscription. Follow the steps in-app to subscribe.

In case of trouble during the installation, please visit our FAQ on invoxia.com.

Important in-app authorizations for optimal experience

During installation, you will be asked to grant the Smart Dog Collar app certain authorizations. Enable them all for optimal experience.

- Bluetooth: the SDC app should be granted access to Bluetooth. Bluetooth should be always turned on on your smartphone for optimal use.
- Geolocation (including in background): granting the SDC app access to your smartphone's location helps improve the product battery life, as we will rely on it to save GPS. We respect your privacy and will never use your position for anything other than improving the product experience.
- Notifications: enable notifications in order not to miss important events. You may decide which event you want to be notified of in the SDC app settings.

You can enable these later in your smartphone's settings.

How to wear Smart Dog Collar

1. Start by sliding the strap in the SDC. Please use a strap provided by invoxia to be sure it fits with the SDC and it does not alter the data measurements. invoxia does not ensure the SDC works properly in case of using another strap.
2. Position the SDC on your dog's neck.
3. The collar should fit snugly around your dog's neck, with the silicon part facing downwards. You should be able to slip 2 fingers between the collar and your dog's skin.

It is recommended that you leave the collar on your dog as long as possible day and night.

How to charge Smart Dog Collar

Plug your SDC to a power source using the USB-C charger enclosed. Charging takes approximately three hours to reach full charge from a completely discharged state.

LED behavior:

- *Blinking*: in charge
- *Steady*: fully charged
- *If no light when the button is pressed*: discharged.

Warranty

Legal guarantee of conformity is 2 years in EU and 1 year in the other countries.

This guarantee covers your Smart Dog Collar if:

- it does not work as described by invoxia
- it is incomplete
- it has manufacturing defects.

This guarantee does not cover any defects or deteriorations appeared after the purchase, due to an abnormal or abusive use of the Smart Dog Collar.

Please refer to invoxia.com for more info about the guarantee conditions.

Disclaimer

This product is intended to support you in taking better care of your dog.

The more your dog wears it, the more we will get to know their normal state and alert you of abnormal behavior. The product will also improve with time, as our team uncovers new early signs of disease.

Please note however that this product is not meant to replace regular physical checkups at your veterinarian and medical advice by an expert practitioner. If your dog has cardiac issues, they may require monitoring by a specialist. Invoxia cannot be held responsible in case of failure to detect health issues.

Never let a dog play with or chew on the collar. If the collar is damaged, cease usage immediately and do not charge it.

Regulatory

Invoxia hereby declares that this device is in conformity with the Directive 2014/53/EU. The full text of the EU declaration of conformity is available at: www.invoxia.com/compliance.

Restrictions or Requirements in BE, BG, CZ, DK, DE, EE, IE, EL, ES, FR, HR, IT, CY, LV, LT, LU, HU, MT, NL, AT, PL, PT, RO, SI, SK, FI, SE, UK.

Disposal of Electric & Electronic Equipment. This symbol indicates that this product should not be treated as household waste. Instead hand it over to the appropriate collection point for the recycling of electrical and electronic equipment which will conserve natural resources.

Any changes or modifications not expressly approved by the party responsible for compliance could voice the user's authority to operate the equipment. This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

RF exposure statement: This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.



Designed and engineered in France by

invoxia

www.invoxia.com

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