

EMPORIA EMERGENCY BUTTON

You can store up to 5 emergency numbers (family, neighbours, friends, emergency services).

- In case of an emergency press the emergency button on the reverse side of the mobile telephone either for 3 seconds or 3 times within 3 seconds. The emergency key will still work when the key lock is enabled.
By pressing the emergency button the emergency sequence is started. Up to 5 numbers will be called in a predetermined order until someone answers the emergency call. This process is repeated 3 times.
- If no emergency number is defined, your prepaid-card is out of charge or you are outside of the home network of your network operator, the international emergency number 911 will be called.
- During the emergency sequence a warning tone is played back, to inform the people around you about the emergency.
Please Note: When answering the emergency call, the person called has to dial the **0 3 times during the first minute of the call. (By doing so, the person called ensures that your emergency call is not forwarded to an answering machine or voicemail). At the same time, your location is determined. If this information is available, a text message will be sent to all emergency numbers, including your current location or address (Google-Maps-Link). The use of network services (emergency SMS) may incur charges.**

Saving emergency numbers:

Go to **Phone book** ⇒ **Emergency numbers**
⇒ **Add Emerg. No** ⇒ choose **EmNo.** (1-5)
⇒ choose a contact in **Phone book** ⇒ specify whether it is a **Private** or a **Help organization** ⇒ finished

Please Note: If you call a Private, the person called has to dial 3x **0. This is not necessary if a Help organization is called.**

POSITION

Your mobile phone has a GPS unit (Global Positioning System) to support the emergency function. This feature makes it possible to locate the mobile phone worldwide and to determine your exact location.

Note: The enabled locating feature requires a lot of electricity, thereby reducing the operating time of the mobile phone in continuous operation by 80 %.

Note: Inside buildings the functioning of the GPS can not be guaranteed. If after a few minutes you still have no signal, check if you have a direct view of the sky (satellites).

Note: Rescue organizations will receive the GPS coordinates. Recipients will receive a private google maps link.

Note: If your device is not able to receive a GPS signal, your position that was stored last will be automatically sent with an appropriate notice.

- **Enable/Disable positioning:** enter menu **Tools** ⇒ enter **Position** with **[OK]** ⇒ **Position On/Off**
- In menu listing **Position** you can specify the interval of the GPS locating signal.

DISPOSAL

Disposal of packaging: The packaging and packaging materials should always be recycled.

Disposal of batteries: Batteries must not be disposed of with household garbage! As a consumer you are required by law to recycle used batteries. You may return them to your local collection point or to the dealer.

Disposal of the device: Do not throw your mobile phone into the garbage once it has outlived its usefulness. For the benefit of the environment, take it to a recycling location for used phones so it can be disposed of in an environmentally responsible way.



SUPPORT

Emporia c/o Quality One Wireless

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PACKAGE CONTENT

- Mobile phone
- Charging cable
- Battery: Li-Ion 3.7V / 1000mAh
- Desktop charger

TECHNICAL PRODUCT DESCRIPTION

- WCDMA GSM 900/1800/2100 MHz
- Stand-by-time: 160 h *
- Internal antenna: SAR 1.23 W/kg
- Talk-time: 300 min *
- Dimensions: 103 x 51 x 18,5 mm (* Applications such as Bluetooth or GPS reduce the operating time by up to 80%.)
- Weight: 110 g

SAR VALUE

The maximum value of Head SAR is 1.23 W/kg. The maximum value of Body Worn is 1.200 W/kg which was tested under the separation distance of 15 mm without any accessory.

FCC WARNING

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - This device may not cause harmful interference.
 - This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U. S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Transmitting at its highest certified power level in all Your mobile phone is a radio transmitter and receiver. It is at the highest certified power level, the well below the maximum value. This is power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

The FCC has granted an Equipment Authorization for evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on **FCC ID: ZVP-V32-3G**

IC WARNING

English:

IC ID: 10262A-V323G This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and
 - This device must accept any interference, including interference that may cause undesired operation of the device.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

French:

IC ID: 10262A-V323G Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- l'appareil ne doit pas produire de brouillage, et
- l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARRANTY

- This warranty is valid only if original emporia batteries were used.
- Mobile phone: 12 month
- Battery: 90 days

LIMITED WARRANTY

This Emporia product is warranted to be free from defects in materials or workmanship for one (1) year from the date of purchase. In addition, the Emporia batteries used in the product are warranted to be free from defects in materials or workmanship for ninety (90) days from the date of purchase of the product. Within this period, Emporia will, at its sole option, repair or replace any components that fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost. This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks, and dents; (ii) consumable parts, such as batteries (other than as expressly set forth herein), unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iv) damage caused by service performed by anyone who is not an authorized service provider of Emporia; or (v) damage to a product that has been modified or altered without the written permission of Emporia. Further, the battery warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by Emporia for charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the Emporia product for which it is specified. In addition, Emporia reserves the right to refuse warranty claims against products or services that are obtained and/or used in contravention of the laws of any country.

This product is intended to be used only for mobile operation and must not be used for any other purpose.

The warranties and remedies contained herein are exclusive and in lieu of all other warranties express, implied, or statutory, including any liability arising under any warranty of merchantability or fitness for a particular purpose, statutory or otherwise. This warranty gives you specific legal rights, which may vary from state to state.

In no event shall Emporia be liable for any incidental, special, indirect, or consequential damages, including, without limitation, damages for any loss of usage, date or income, operation of the device in violation of law or otherwise, whether resulting from the use, misuse, or inability to use the product or from defects in the product. Some states do not allow the exclusion of incidental or consequential damages, so the above limitations may not apply to you. Emporia retains the exclusive right to repair or replace (with a new or newly-overhauled replacement product) the device or software or offer a full refund of the purchase price at its sole discretion. **Such remedy shall be your sole and exclusive remedy for any breach of warranty.**

To obtain warranty service, contact your local Emporia authorized dealer or call Emporia Product Support for shipping instructions and a racking number. Securely pack the device and a copy of the original sales receipt, which is required as the proof of purchase for warranty repairs. Write the tracking number clearly on the outside of the package. Send the device, freight charges prepaid, to Emporia.

FCC HEARING-AID COMPATIBILITY (HAC)

The V32-3G has been tested for hearing aid compatibility. This device has an M4 and T4 rating. When some wireless devices are used near some hearing devices such as hearing aids and implants, users may detect a buzzing or humming noise. Some hearing devices are more immune than others to this interference noise. Wireless devices may also vary in the amount of interference they generate. The ratings for compatibility of digital wireless devices with hearing aids are described in the American National Standards Institute (ANSI) C63.19 standard:

M-Rating: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference with hearing devices than phone that are not labeled. M4 is the better/higher of the two ratings. **V32-3G is rated M4.**

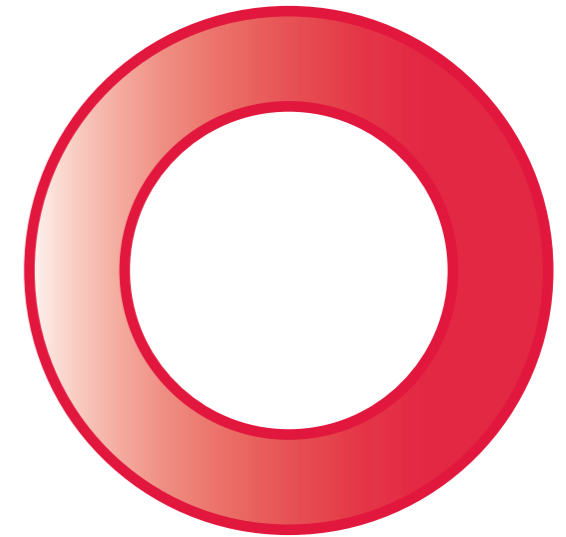
T-Rating: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with hearing devices' telecoil than unrated phones. T4 is the better/higher of the two ratings. **V32-3G is rated T4.** The more immune the hearing aid device is, the less likely one is to experience interference noise from the wireless phone. Hearing aid devices may also be rated. Adding the rating of the hearing aid and the phone would determine probable usability:

1. Any combined rating equal to or greater than six offers the best use.
2. Any combined rating equal to five is considered normal use.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use this device successfully. Trying out this device with your hearing device is the best way to evaluate it for your personal needs.

This device has been tested and rated for use with hearing aids for some of the wireless technologies that it utilizes. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility.

For information about hearing aids and digital wireless phones FCC Hearing Aid Compatibility and Volume Control: <http://www.fcc.gov/cgb/dro/hearing.html>
Gallaudet University, RERC: <https://fallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm>



emporia **CLICKplus**

PartNo: V32-3Gu_ShortManual-V1a_36241-USA_201303

INSERTING THE SIM CARD

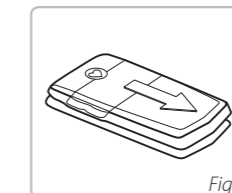


Fig. 1

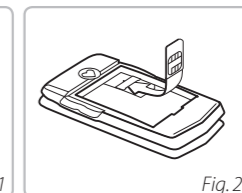


Fig. 2

Fig. 1: Remove the battery cover

Fig. 2: Insert the SIM card with the gold chip down

INSERT THE BATTERY AND CHARGING

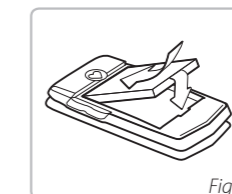


Fig. 3

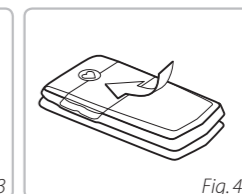


Fig. 4

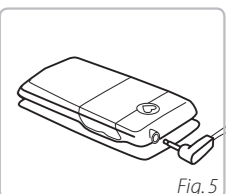


Fig. 5

Fig. 3: The battery contacts have to touch the gold coloured contacts of the mobile phone.

Fig. 4: Slide battery cover back to its previous position until its locked with a click.

Fig. 5: Plug the charging cable into the socket.

- Charger contact is OK: battery symbol on the front lights up
- Battery is charging: bars in the battery icon fill up
- Battery is fully charged: bars in the battery icon stop moving

Please note: The battery should be charged for at least 4 hours before your first call. Use only batteries and chargers which are approved for use with this model.



DISPLAY SYMBOLS	
Signal strength	Battery indicator
Roaming (abroad)	New message
Missed call	Call forwarding
Silence/Sleep	Meeting/Theatre
MAX Maximum	Alarm on
Bluetooth enabled	GPS enabled
Bluetooth device paired	GPS fixed

FIRST STEPS

- Press and hold the **[OK]**-key for 2 seconds to switch on the phone. To turn off, press and hold 2 seconds again.
 - When using a new SIM card, enter the 4-digit PIN Code (Personal Identification Number) and confirm with **[OK]**.
- Note: The PIN-Code is a 4-digit number combination that prevents others from switching on your mobile phone. You can find the PIN code in the documents from the network operator.**
- Then enter date and time.
 - Choose language.
- Note: Repeatedly press the **[OK]** button to skip these steps. You can enter them anytime later in menu listing Settings.**

- Incoming call:**
- Pick up: press the **[OK]**-key
 - Reject: press the **[END]**-key
 - Muting the ringer temporarily: press the **[MUTE]**-key
- End a call:** press the **[END]**-key
- Dialing:**
Enter the phone number with the keypad (including area code with 0) ⇒ start call with **[OK]**.
- Redial:**
Enter the **Call info** by pressing the **[OK]**-key. ⇒ Select a number with **[V]** or **[A]** from a redial list (**Missed calls, Dialed numbers or Received calls**). ⇒ Start the call with **[OK]**.
- Handsfree:**
Press **[OK]**-key during a call, to enable or disable the handsfree function.

- Standby mode:**
In stand-by mode the phone is turned on, but no active applications (calling, messaging, ...) are running.
- Press the **[OK]**-key or **[END]**-key to select the option, shown on the display above the keys.
 - After a few seconds without input, the display is switched off to save power. If a call comes in or any key is pressed, the screen turns on again automatically.
 - To return to the stand-by screen, press the **[OK]**-key repeatedly or press and hold the **[OK]**-key until the stand-by screen appears.
 - If you select a menu item without confirming it with **[OK]**, an information text about this menu item is shown automatically after a while.
To hide the text, press the **[OK]** button.

- Enter the menu:** press the **[OK]**-key
- Scroll through menu:** use **[V]** and/or **[A]**
- Chose/confirm:** with **[OK]**
- Enter menu with **[OK]** ⇒ enter **Settings** with **[A]**, **[OK]** ⇒
- Security:**
Change PIN code or to **Activate/Deactivate** the PIN code query or the **Phonecode** (default: 1234).
Note: The Phone code will be used for device-specific usage, such as reset to default.
- Favorite key **[A]**:**
Pressing this takes you to your most important function.

PHONEBOOK

- Store names and numbers (always include the area code, e.g. +44 for UK)
Enter menu with **[OK]** ⇒ enter **Phone book** with **[V]**, **[OK]** ⇒ menu items: **Search name, Add contact, Edit contact, Delete contact, Send contact by SMS, Copy contact, Own number, Quick dial keys, Emergency numbers, Settings** and **SMS in PhoneBk**.
- Save a contact (name & number):**
Enter menu with **[OK]** ⇒ enter **Phone book** with **[V]**, **[OK]** ⇒ choose **Add contact** with **[V]**, **[OK]** ⇒ enter name with the keypad (See SMS-chapter for writing text) ⇒ enter number ⇒ picture yes/no ⇒ **[V]** ⇒ save with **[OK]**.
- Search a Phone book entry:**
Enter the **Phone book** by pressing **[V]** in standby mode ⇒
 - Scroll through the entries with **[V]** and **[A]**. ⇒ Or...
 - use **Search name**: enter the initial letters of the name you want (may continue to scroll with **[V]**). ⇒ When the requested name is shown, press **[OK]** to start call.
- Adding contacts via SMS:**
In the **Phone book** menu ⇒ enable **SMS in PhoneBk**, to receive phonebook entries by SMS message. Specify that only stored contacts may send phone book entries (**Only from PhoneBk**) to you. The phone number is automatically stored in your phone book if the message is written in the following format: #Name#Nummer#, e.g.: #Martin#+436641234567#

SMS MESSAGE

- SMS (Short Message Service)** is a short text message, using a max. of 160 characters. Costs are only incurred by the sender, not by the recipient.
- Writing text:** Enter menu with **[OK]** ⇒ enter **Message** with **[OK]** ⇒ choose **New** with **[OK]**. Enter text with the keypad. Every key represents several characters, depending on how often you press the key. (e.g. 2x **[4]**, 1x **[2]**, 3x **[5]**, 3x **[5]**, 3x **[6]** for **hallo**)
- | | |
|----------------------------|--|
| [1] .,!? " ' @ : 1 | [7] p q r s 7 B \$ |
| [2] a b c 2 ä æ å à | [8] t u v 8 ü ù ú |
| [3] d e f 3 è è è | [9] w x y z 9 ý þ |
| [4] g h i 4 i i i i | [0] Space; 0 |
| [5] j k l 5 £ | [*] special character: ., . ? ; ! " ' ' @ _ ~ & + - () < > { } [] ... |
| [6] m n o 6 ö ø ó | |
- Use the **[#]** key to choose from 4 types of text:
- abc** ⇒ lower case
 - ABC** ⇒ Upper and lower
 - ABC** ⇒ upper case
 - 123** ⇒ numbers
- Sending SMS:** After typing the text, press 2x **[OK]** **Send**. Enter the number or choose from phonebook (**[OK]**, scroll to the contact and select with **[OK]**). Press **[OK]** again to send the message.
- Receiving an SMS:** A short signal and a display prompt inform you about a new, incoming SMS/text message. By pressing **[OK]**, you can read the message now or go to the menu listing **Messages** ⇒ **Received** to access the list of received messages.