

Dear Customer,
 Congratulations on buying this emporia mobile telephone. You have made the right decision.

Content of delivery: Mobile telephone, charging adapter, battery, instructions, table charger.

1 Controls

- Speaker**
- Display (= Screen)**
- Arrow Keys**
- On standby: &
 - In menu and phonebook: scrolling up/down
 - In standby: Enter phone book contact list

- Pick-up/OK/Call list-Key**
- Calling: Enter the number, then press
 - Answering an incoming call: Press
 - In menu: Confirm selection
 - On standby: Enter call list (dialed, received, missed)

- Key**
- In standby:
 - Long press: activate/ deactivate silent mode
 - LED-Blinking: Charging
 - Press twice: + (for international prefix, e.g +44 for UK)
 - For SMS: Special characters: (, . ' ? ; : ! " ' @ _ ~ & + - () < > { } [] % = / \ # * \$ % \$...)

- Key**
- On Standby:
 - Press and hold to connect with voicemail (= answering machine)
 - For SMS: Space

- Key**
- Standby: Press and hold to go to missed call list
 - SMS: Switch between capital, small letters & numbers
 - LED- Blinking: Missed Call



Table charger



16 LIMITED WARRANTY

This Emporia product is warranted to be free from defects in materials or workmanship for one (1) year from the date of purchase. In addition, the Emporia batteries used in the product are warranted to be free from defects in materials or workmanship for ninety (90) days from the date of purchase of the product. Within this period, Emporia will, at its sole option, repair or replace any components that fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost. This warranty does not apply to: (i) cosmetic damage, such as scratches, nicks, and dents; (ii) consumable parts, such as batteries (other than as expressly set forth herein), unless product damage has occurred due to a defect in materials or workmanship; (iii) damage caused by accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes; (iv) damage caused by service performed by anyone who is not an authorized service provider of Emporia; or (v) damage to a product that has been modified or altered without the written permission of Emporia. Further, the battery warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by Emporia for charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the Emporia product for which it is specified. In addition, Emporia reserves the right to refuse warranty claims against products or services that are obtained and/or used in contravention of the laws of any country.

This product is intended to be used only for mobile operation and must not be used for any other purpose.

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE. IN NO EVENT SHALL EMPORIA BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR ANY LOSS OF USAGE, DATE OR INCOME, OPERATION OF THE DEVICE IN VIOLATION OF LAW OR OTHERWISE, WHETHER RESULTING FROM THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. Emporia retains the exclusive right to repair or replace (with a new or newly-overhauled replacement product) the device or software or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY.

17 INTENDED USE

This mobile telephone is robust and intended for mobile use. It is to be protected from moisture (rain, bathroom...) and impacts. Do not expose to prolonged direct sunlight. Misuse as described above can lead to damage of product and is associated with further hazards such as electrical shock and fire. The entire product should not be altered, rebuilt, nor should the housing be opened. The power adaptor is designed for use in household wall outlets to public electricity grids with 230 volts / 50 Hz (10/16A) voltage.

18 TECHNICAL DATA

dual band GSM 850/1900MHz	battery: Li-Ion 3.7V / 1000mAh
size: 114 x 55 x 15,5mm	standby: 200 h
weight: 80g	talktime: 240 min

End/Back/Delete/Menu/ On/Off-Key

- In menu: One step back
- Writing numbers or text: Delete
- During a call: Terminate

ON/ OFF button

Volume Control &

- Control the handset volume
- incoming call: turn ringer off

Keylock:

- Slide up to activate Keylock
- Slide down to activate Keylock



emporia **TALKcomfort**

Part No: 36033-US-AMERICAN V20mb_201006
http://www.emporiatelecom.com



Torchlight

SMS-/Menu-Button

- Slide up to go to the SMS Menu
- Slide down to come into the Menu

Alarm clock button

- Up to activate alarm clock
- Down to de-activate alarm clock

2 INSERT SIM CARD

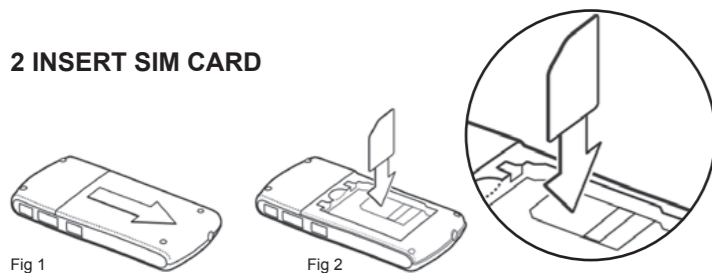


Fig. 1: Remove battery cover (as shown).

Fig. 2: Slide SIM card in with the gold contact facing down.

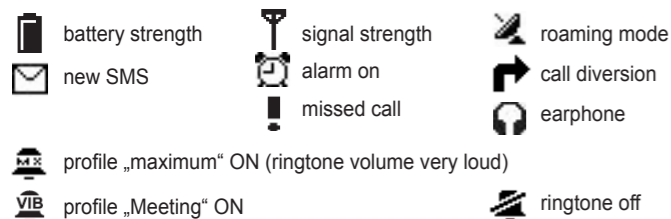
3 INSERT BATTERY AND CHARGING



- Fig. 3: Insert battery (gold contacts on right front side).
- Fig. 4: Close battery door: slide cover to closed position with a 'click'.
- Fig. 5: Plug charging cable into the socket on the side of the phone
- Charging: Battery indication bars in upper right corner of the display are moving and the LED on the upper side of the closed phone is on.
- Full battery: Bars in upper right display corner are solid.

Note: Charge battery for at least 2 hours before first use!

4 DISPLAY SYMBOLS (SCREEN)



5 FIRST STEPS

Switch on the phone: press power on/off-key for 2 sec. **Switch off** by pressing power on/off for 2 seconds again. When using a new SIM card, enter the 4 digit PIN Code (Personal Identification Number) and confirm with .

PIN-Code: The PIN-Code is a 4-digit number combination preventing others from switching on your mobile phone.

- Switch off your PIN-Code: In menu: **Settings** → **Security Settings** → **PIN** → **PIN off**.

Standby mode:

In standby mode the phone is turned on, but no active applications (calling, messaging, etc.) are running. To get into standby mode, when you are e.g. in the settings menu, press repeatedly.

Entering Menu:

- Slide down on right side.
- Scroll through menu points: with and .
- Confirm: with .

Note: due to inactivity phone lights and screen turn off after a while. To turn on again, press any key.

Pick up call: Press - key.

End call or **Reject call:** Press - key.

Dial: Enter the telephone number via the keypad (including area code with 0) - start call with .

Redial list: press - key, scroll through call list with (all dialled, missed and received calls), select a number and start call with .

Handsfree Speaking: To talk without holding the phone to your ear, switch on/off the handsfree function during a call: press **Handsfree**.

Note: if you stay at a menu point without confirming () , a help text with explanations pops up. To leave this, press .

6 PHONE BOOK

Saving names and numbers (start with international prefix) by entering menu in standby mode (Standby-Mode: chapter 5) with sliding down the on the right side of the phone, then à Menu-Points: **Search name, Add contact, Edit contact, Delete contact, Send contact by SMS, Copy contact, Top 5, Mailbox number, PhoneBook settings, SMS in PhoneBook**.

Storing phone book entries (Name & Number):

Enter menu with sliding down the on the right side of the phone → continue to **Phone book:** → continue to **Add contact:** → Enter number via the keypad, → Enter name (See chapter 8 Write SMS for text entry), to **Save**.

Searching phone book entries:

In standby mode: open the phone book with .

- Scroll through the entries with and . Or:
- Search names: enter the initial letters of the searched name via the keypad (scroll through with). When the requested name is shown, press to start a call.

Add phone book entry via SMS:

In menu **phonebook** → **SMS in PhoneBook** turn **on/off** the function to receive phonebook entries by SMS message, or specify that **only phone book** contacts can send entries to you. The phone number will be saved automatically in your phone book when you receive a SMS with the following content: #name#number# e.g.: #Tom#+491509876543#

Top5 Numbers:

The Top5 Numbers are shown on the top of the phonebook. You can also dial it if you long press the Number of the Top Number. For example to dial Top1 Number long press Key 1. Store or change your favorite numbers: Enter menu → **Phone Book** → **Top 5** → **Add Top5** → select Top1, Top, etc. → (Ok). Now you can search for a number in phonebook. (Only existing contacts can be a Top5 entry.) To edit: Top5 → Exchange Top5 → then you can change the Top5-numbers.

7 SMS MESSAGES

SMS (Short Message Service) are written messages with a maximum of 160 characters.

Receive SMS: A short signal and a registration on the display inform you about a new, incoming SMS message. Read the message immediately by pressing or see a list of messages which have already been received in the menu **Messages** → **SMS** → **Received SMS**.

Write SMS: Enter menu: → **Messages** → **SMS** → **Write new SMS:** The text entry is done by the keypad.

Each key carries several characters, appearing by multiple presses. (e.g. 2x , 2x , 3x , 3x , 3x for Hello).

. , ! ? ' " @ : 1	j k l 5 £	w x y z 9 ý þ
a b c 2 ä æ å à	m n o 6 ö ø ó	space; 0
d e f 3 è ê ë	p q r s 7 ß \$	special character: . , ? ; : !
g h i 4 í î ï	t u v 8 ü ú	" ' @ _ ~ & + - () < > { } [] ...

Switch between different entry methods by pressing :
abc:only small; Abc:first letter big; ABC:only CAPITAL;
123:Numbers

Send SMS: Select Send with 2x and enter number or press search. You can search from phone book (2x , select contact with) or unsaved number list. If number is selected press to send SMS.

8 Alarm:

Standby mode: slide down to switch Alarm clock on or off → Set alarm time with & or with the keypad.

If the alarm rings, end with . Use mute function with to reactivate the alarm after 5 minutes. If you do not press any key the alarm rings again after 1 minute.

9 OTHER FUNCTIONS IN SETTINGS

Enter menu with → continue to **Settings:** →

- **Sound & Alert:** To choose a phone profile (e.g. Silent) and configure your personal settings like ringtone and Volumes.
- **Call waiting:** You can activate/deactivate and check status to get a notification about an incoming call while having a phone talk.
- **Network settings:** Choose **automatic** (automatic boot in a network) or **manual** selection (select a network manually).
- **Voicemail number:** Change the voicemail number.
- **PIN request:** Activate, deactivate or change PIN.
- **Lock side keys:** You can lock side keys like key lock, volume, power and alarm.
- **Help Text:** If it's set to ON there will be a help text for many options to give you some information what to do with this option point. The help text will appear after some seconds (5, 10, 15 or 20).
- **Master reset:** Reset Settings or Reset all. Reset all will reset the phone to the factory settings. Reset Settings will not reset your phonebook, SMS.

10 DISPOSAL

- **Disposal of packaging:** Packaging materials are recyclable and should enter the recycling process.
- **Disposal of battery:** Do not insert battery into household rubbish for disposal! You are obligated to return used batteries. These can be handed into local collection areas or to specialty shops.
- **Disposal of Device:** Take care of the environment: When this product is taken out of service, do not throw it into the household rubbish, but dispose of it, where old devices are accepted and brought into an eco-friendly disposal/recycling procedure.



11 FREQUENTLY ASKED QUESTIONS

- **Screen shows "Insert SIM card! Only emergency call 112":** Check the direction of the SIM card
- **A call failed:** Check the selected telephone number and area code again for accuracy (area code entered?).
- **The mobile telephone display is blank/black: Telephone is in energy saving mode (press any key) or it is switched off** (press for 2 seconds to switch on).
- **The mobile phone does not react:** Remove battery, re-insert and switch on the device. If there is still no reaction, refer to the service centre.
- **The charging procedure does not begin:** This can take several minutes. If there is no reaction after 10 minutes, refer phone to service centre.

12 CAUTION

FCC warning

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Transmitting at its highest certified power level in all Your mobile phone is a radio transmitter and receiver. It is at the highest certified power level, the well below the maximum value. This is power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID: ZVP-V20M

SAR Value

The maximum value of Head SAR is 1.150 W/kg. The maximum value of Body Worn is 1.200 W/kg which was tested under the separation distance of 15mm without any accessory.

When using any body worn accessory, please help to make sure it at least 1.5cm clearance between phone and human body. The body worn accessory should not contain any metal.

IC warning

- English:

Operation is subject to the following two conditions:

(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC: 10262A-V20M

- French:

L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. »

IC: 10262A-V20M

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by -Consult the dealer or an experienced radio/TV technician for help.
one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Signed:
Eveline Pupeter
General Manager

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