## DEAR MOBILE PHONE USER!

Congratulations on your emporiaESSENCEplus mobile phone!
To get you acquainted with your new mobile phone as quickly as possible, we have put together all the essential information on a few pages.

We hope you will have fun with your phone, and wish you all the best.

EMPORIA Telecom


PACKAGE CONTENT:
emporia essenceplus


Mobile phone with Charging cable Desktopcharger (TL-RL1)


Battery pack (AK-RL2)


User guide

## START

## WHAT ARE ALL THE KEYS FOR?

Loudspeaker
Display (=Screen)
End Call/Back/Delete key $\boldsymbol{\square}$

- During a call: End call
- In menu: one step back
- In standby mode: access My menu
- When entering numbers or letters: delete

Make or receive a call/OK-key $\square$

- Dialling: Insert number and press $\triangle$
- Incoming call: answer
- In menu: select
- In standby mode: Access to call list (dialled, received, missed)


## Arrow keys $\triangle \triangle$

- Scroll through phone book and menus
- In standby mode access menu with $\boldsymbol{\wedge}$
- In standby mode access phone book with $\nabla$


## Star key

- Press twice: +
(for country codes, i.e. +44 for UK)
- Press 3 times: insert a dial pause
- When writing: special symbols (?!,@-+\$€ etc.)

0 Key / Voicemail key 0

- Press and hold: listen to your voicemail
- When writing (SMS, phone book): insert a space


## Pound key \#

- Press and hold: List of missed calls
- When writing: Switch from upper to lower case or numbers


## On/off key (1)

To switch on or off: press and hold for 2 seconds

## Volume adjustment

- Change the receiver volume during a call
- If telephone rings:
press - to turn off the ringer
(it will ring again for the next call)


## Key lock

Prevents accidental keypresses. To lock/unlock the keypad press and hold for 2 seconds



## Emergency button

## Flashlight key <br> 兽

To switch on/off the flashlight.
CAUTION: Don't shine the light directly into the eyes of people or animals!

## Bluetooth key <br> $\square$

To switch on or off:
press and hold for 3 seconds

Battery compartment
High performance Li-Ion battery

Signal strength
Roaming If you are abroad, this symbol will replace the signal strength symbol to let you know that it is now more expensive to make a call.

Top 5
The most important numbers at the beginning of your contact list, independent of their alphabetical order.
(See section 3.6.6)

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## 1. GETTING STARTED

## INSERTING THE SIM CARD

You need a SIM card to use your phone. You got the SIM card from your network provider.

## Insert the SIM card as follows:



Remove the battery cover.


Insert the SIM card with the gold chip down and the clipped corner on the top left.

### 1.2 INSERTING THE BATTERY



The battery contacts have to face the gold coloured contacts of the mobile phone.


Slide the cover with light pressure until it snaps into place.

### 1.3 CHARGING THE BATTERY

Please note: The battery pack included with your mobile phone should be charged for at least 4 hours before your first call.

### 1.3.1 Charging with the desktopcharger (optional)

Insert the plug of the charger cable into the socket on the rear of the desktop charger and the power plug into the power socket.
Finally insert the mobile phone into the desktop charger.

### 1.3.2 Charging with the charger cable

Insert the charging cable into the jack on the bottom of the phone and plug the power cord into the power socket.
The battery icon on the display informs about the loading progress.


Bars in the battery icon fill up = battery is charging;
Bars in the battery icon stop moving = battery is fully charged.
Please note: A large battery symbol is shown briefly at the start of the charging process.

### 1.4 TURNING THE MOBILE PHONE ON OR OFF

Press the 1 key on the top of the mobile phone for two seconds, to turn the mobile phone on or off.

## 2．NAVIGATING THE PHONE

－Use the $\triangle$－button on the right of the mobile phone to enter the main menu．Information about the standby mode，see Chapter 4.
－Use the two arrow buttons $\triangle \boxtimes$ to navigate through the menu．
－To select a menu item，press the $\triangle$－button．
This button is also used to confirm settings，like starting a call or accepting one．
－To go a step backwards in the menu，press the $\boxed{\boxed{ }}$－button．
－To return to the standby screen，press the 回－button repeatedly．

Please note：Information about a menu function will be displayed if the item is highlighted but not selected．To hide the text，press the $⿴ 囗 \rightarrow$－button．

### 2.1 USING YOUR PHONE FOR THE FIRST TIME

1. You will be prompted to set the language:

Choose desired language as described by using the arrow keys and confirm with 8 .
2. You will be prompted to set the time:

Use the arrow keys or the keypad to set the time and confirm with © $\triangle$.
3. You will be prompted to set the date:

Use the arrow keys or the keypad to set the date and confirm with (4).
Please note: You may change date and time anytime later by choosing Settings/Time \& date in the menu.

Depending on your network operator, you may now be asked to enter a 4-digit PIN code. It can be found in the documents you received from the network operator: Enter the PIN code and confirm it with $\boxed{\Delta}$.

Please note: In the menu under Settings/ PIN request you can change or turn off the PIN code. By deactivating the PIN code prompt, your phone will not be protected against being used by an unauthorised person.

## 3．MAKING A CALL

## 3．1 DIALLING WITH THE KEYPAD

ALWAYS enter the telephone number together with the area code．
（Example：enter＂044789789＂for number 789789 with area code 044．）
－Press the $\square$－button to start the call．
－End the call by pressing 回．If the other caller hangs up first， you don＇t need to press 园．

## 3．2 REDIAL

Press the 【－button in standby mode（see chapter 4）to redial one of the most recently called numbers．Use the arrow keys to navigate through the list． Press the $\boxed{\square}$－button to call the selected number．

## 3．3 HANDSFREE

To switch during a call to handsfree mode press the $\square$－button．
Select Handsfree and confirm with 8 ．

## 3．4 HANDSFREE WITH THE DESKTOP CHARGER

If the phone is in the desktop charger，you can answer an incoming call using the handsfree button on the desktop charger，or the $\boxed{0}$－button on the phone． During a conversation with the phone in the desktop charger，the call is automatically placed on handsfree．Your phone will automatically switch to handset mode when picked up．

### 3.5 DIALLING FROM THE PHONE BOOK

The phonebook allows you to store an alphabetical list of names and numbers. To bring up the phonebook press the $\nabla$-button in standby mode (see chapter 4), or select in the menu: Phone book/Search name.

Please note: „Add contact" see chapter 3.6.1
"Search name" see chapter 3.6.4
"The five most important numbers" see chapter 3.6.5

### 3.6 THE PHONEBOOK

The phonebook allows you to store, modify, and find up to 500 names and numbers. The entries can be stored on the phone or SIM card.

Please note: the 500 possible entries refer to the phone internal phonebook.

### 3.6.1 Save names and numbers

1. Open Phone book in the menu.
2. Select Add contact.
3. Enter the number with the keypad and confirm.
4. Enter the name with the keypad and confirm.

Please note: Write text, see chapter 5.

### 3.6.2 Edit names and numbers

Select an entry in the menu Phone book/Edit contact to edit it.
Use the keypad to edit the contact and confirm to save it.

### 3.6.3 Dialling from the Phone book

Select an entry in the phonebook and press the 6 - button to start the call.

### 3.6.4 Search a Phone book entry

To search a Phone book entry use Phone book/Search name. Enter the first few letters of either the first or last name of the contact to start the search. If a contact cannot be found, $N$ o entry will be displayed.

Please note: For help to enter the initials, see chapter 5.1

### 3.6.5 Save a Top 5: Save the five most important numbers

Go to Phone book/Top5/Add Top5 to save your five most important numbers on the numeric keys 1 to 5.
Choose Top 1 to locate the first desired number from the phonebook and save it.
Choose Top $\mathbf{2}$ to locate the second number you want and save, etc ...

### 3.6.6 Call a Top 5: Call the five most important numbers

To retrieve a stored Top 5 number hold (1), 2, (3), 4 or 5 until the number is dialled.

### 3.6.7 Accessing the Phone book via SMS

You can receive phonebook entries by SMS message (eg from family, acquaintances, ...), which are automatically included in your phonebook. Go to Phone book/SMS in PhoneBk to set this function on or off, or specify that only stored contacts may send phone book entries to you.
The messages have to be written in the following format:
\#Name\#Nummer\# eg: \#Tobias\#01509876543\#
The phone number is automatically saved in your phone book when a SMS is received.

### 3.6.8 Fixed dialling numbers

In this setting, you can restrict the numbers that can be called from your phone.
To switch this function on: Phone book/Fixed dialling numbers.
Enable / disable this function Fixed dialling numbers on/off.
Then Add Fixed dialling number, show oder delete.
Please note: You need to manage the Fixed dial numbers PIN 2, you will find in the documents of the network provider.

### 3.7.9 Phonebook settings

You will find following options in Phone book/PhoneBk settings:

- Save entry on: Here you specify the location (SIM-Card or Phone).
- Memory in use: Select which phone list displayed in your phonebook (SIM-Card or Phone).
- Memory status: See how many numbers are already saved.
- Auto store in PhoneBK: Choose whether you want to store the number of the caller in the phonebook at the end of the call.


## 4．INFORMATIONS ON THE STANDBY SCREEN

The standby screen shows that the phone is turned on and ready to use．

## You can find some icons on the screen：

lluri：Charging indicator
Fuill：Signal strength indicator

！：Appears at a missed call．
$\square$ ：Appears when you received a SMS．
球：Appears when the alarm is set and turned on．
․ Appears when you select the profile Silent／Sleep．
至：Appears when you select the profile Meeting／Theatre．
离x：Appears when you select the profile Maximum／Bus．
$\boldsymbol{\uparrow}$ ：Appears when incoming calls are diverted．
（＊）：Appears when Bluetooth ${ }^{T M}$ is turned on．
（＊）：Appears when a Bluetooth ${ }^{\text {TM }}$ device is paired．
요：Appears when FM－Radio is turned on．

## 4．1 POWER－SAVING－MODE

To save power，the screen switches off after a few seconds when the phone is not used．To turn on the screen，press any key．

## 5. SMS - WRITE TEXT AND SEND IT

You can use your mobile phone to create and send text messages.
Find further information in SMS Message/Write new SMS.

### 5.1 ENTERING TEXT WITH THE KEYPAD

You may enter numbers and letters with the keypad.
Every key represents several signs, depending on how often you press the key.
You may delete or change signs in the entered text later on.

- The vertical line „|" shows your current position.
- You can change your position by using the $\triangle \nabla$ keys.
- By pressing and holding $\triangle \nabla$ you jump one line up and down at a time.

Available signs and functions.
1 $\rightarrow$., ?!'" @: 1
[6) $\rightarrow \mathrm{mno} 6$ ö
(2) $\rightarrow$ abc 2 à à
7 $\rightarrow$ pqrs 7 B
(3) $\rightarrow$ def3è
8) tuv8ü
(4) $\rightarrow \mathrm{ghi4}$
(9) $\rightarrow$ wxy 9
[5] $\rightarrow$ kl5
$0 \rightarrow$ Space; 0

皮 $\rightarrow$., ?! !":; () @-+ and Greek letters
\# $\rightarrow$ Change between upper and lower case and keypad
(,Abc" „ABC" „123", abc")

## Selecting a sign.

5. |  | $\rightarrow 1 \times$ press $=j$ | $\rightarrow 1 \times$ press $=.($ period $)$ |
| ---: | :--- | :--- |
|  | $\rightarrow 2 \times$ press $=k$ |  |
|  | $\rightarrow 3 \times$ press $=1$ |  |
|  | $\rightarrow 4 \times$ press $=5$ |  |
|  |  | $\rightarrow 3 \times$ press $=,($ comma $)$ |
|  |  |  |

## Use the \# key, to Choose from 4 Writing Styles:

Abc: Upper and lower case - Upper case only at beginning of sentence $\boldsymbol{a b c}$ : Only lower case - all letters are written in lower case ABC: Only upper case - all letters are written in upper case 123: Numbers

## I Made a Mistake. What Now?

- To delete single signs on the left of the vertical line „|", press the $\mathrm{O}^{\text {key briefly. }}$
- If you press and hold the $⿴ 囗$ key for 3 seconds, all signs to the left of the vertical line "|" are deleted. (for instance to remove complete passages of text)


## Inserting Special Symbols



Press the ${ }^{*}$ key.
To move, as shown,
up with the 2 key,
down with the 8 key, left with the 4 key, and right with the 6 key.
Once you have found the desired sign, press 6
or 5
to insert it into the text.

### 5.2 SENDING SMS

After typing the text, press the $\triangle$ - button, and select Send or Send to many. Now enter the number manually, or press the $\square$-button to click Search. Then select the desired list (Phone book or Unsaved numbers) with the $\square$ - key, choose the number you want and confirm. The message is being sent to the selected number.

### 5.3 SMS CONFIRMATION

To receive a confirmation message when your SMS is delivered, enable this option under SMS Message/SMS confirmation.

Please note: Some network providers charge for this service.

### 5.4 SMS SERVICE CENTRE NUMBER

Your network provider's central number for processing all short messages. Normally, this number is already saved on your SIM card. If this is not the case, please contact your network operator.

## 6. SETTINGS AND ADDITIONAL FEATURES

Some of the menu functions you may find useful, are described below.

### 6.1 SOUND AND ALERT SETTINGS

Settings/Sound \& alert allows you to change the settings for the ringer melody, volume and three predefined modes of ring (Silent/Sleep mode,
Meeting/Theatre mode and Maximum/Bus mode).
The time that you set when activating the sets, specifies, when the set will be disabled.

- Silent/Sleep mode: All acoustic signals of the mobile phone are disabled.
- Meeting/Theatre mode: You will hear a double beep and vibrate instead of a ringtone.
- Maximum/Bus mode: All sounds are set to maximum volume with simultaneous vibration alarm.


### 6.2 MY MENU

In menu Settings/My Menu you can select the most important functions for you (like: Birthday reminder, Calculator, Silent/Sleep, ...) to quickly access them by pressing the $⿴ 囗$ button in standby mode.

### 6.3 DE-ACTIVATING THE PIN CODE PROMPT

See chapter 2.1

### 6.4 SMS TO PHONEBOOK

See chapter 3.6.7

### 6.5 BIRTHDAY REMINDER

In Settings/Birthday reminder you can save and manage reminders for birthdays. You can either save a birthday for contacts already in your phonebook
(From Phone book) or enter only the name (Enter name).
A reminder message will appear to alert you of the upcoming event and a call can be made to that person by pressing $\square$ if the number is stored in the phonebook. To cancel the reminder press 回.

### 6.6 PHONEBOOK SETTINGS

See chapter 3.6.9

### 6.7 TOP 5: THE MOST IMPORTANT NUMBERS

See chapter 3.6.5 and 3.6.6

### 6.8 VOICEMAIL NUMBER

If you press and hold the $\mathbf{0}$ key for 3 seconds, you will be connected automatically with your voicemail.
In case this number is not stored in your phone or on your SIM card, you will be prompted to enter the number.
Your voicemail number should be on the documentation you received from your network provider.

### 6.9 SMS SERVICE CENTRE NUMBER

See chapter 5.4

### 6.10 HEARING AID COMPATIBILITY (HAC)

In Settings/hearing aid mode you can turn on or switch off the HAC working mode. If you use hearing aid devices, please activate this function. If you use normal calling condition, please make sure that the function is switched off.

## 7. SPECIAL FEATURES

### 7.1 VOICE ANNOUNCEMENT

Your mobile phone is able to support you with acoustic messages.
Numbers: acoustic playback of the pressed numeric keys while typing in numbers
Time: option to announce the time each hour or at a specific interval of time. In standby mode the current time is announced when you press $\triangle$. Infos: spoken notes, eg. Keypad lock, battery empty

## Turning Voice announcement on or off

In menu Settings/Voice announcement you can set desired feature (Numbers, Time, Info) on or off.

### 7.2 FM RADIO

In menu Settings/FM Radio you can turn on or switch off the radio.
The radio-symbol appears when FM - Radio is turned on.

## Search and store radio stations

In menu Settings/FM Radio/Options you can you can search, save and
manage radio stations.
Use Auto search and save all available stations in your area.
Use Manual search to enter the frequency of a desired station with the keypad and save with ( $\boxed{0}$.

## Play stored stations

Use $\triangle \boxtimes$ to switch the stations or enter the item number from your channel list using the keypad.

## 7．3 BLUETOOTH

Bluetooth（BT）allows you to connect wireless accessories such as headphones／headsets and use your phone with it．

## Turning Bluetooth on or off

Turn Bluetooth on or off，by pressing the $⿴ 囗 大$ key or in menu Settings／Bluetooth．
The 䍐 symbol appears when Bluetooth is turned on．

## Pairing－connecting a headset the first time

Before the first use of a headset，it must be paired with the mobile phone：
1．Enable Bluetooth．
2．Search for available devices in menu Settings／Bluetooth／Connect．
A list of all devices in range will be displayed，choose the desired and confirm．（If no device is paired，the phone automatically starts searching for other Bluetooth devices．）

Please note：Paired devices are automatically recognized the next time， if they are in range．
Please note：If the words Enter passwd for pairing are displayed a special password is needed．This can be found in the manual of your Bluetooth headset
Please note：Activated Bluetooth and a connected headset need more electricity and thus reduce the operating time of the phone．

### 7.4 EMPORIA EMERGENCY BUTTON

The emporia emergency call function ensures that you get help quickly in crucial moments. In case of an emergency push the emergency button on the reverse side of the mobile telephone either for 3 seconds or 3 times within 3 seconds. The emergency key will still function when the key lock is enabled.

## What happens after emergency key is pushed?

1. By pressing the emergency button the emergency sequence is started. Up to 5 emergency numbers will called in a predetermined order until someone answers the emergency call. This process is repeated 3 times. An SMS will also be sent to your these numbers informing the recipient of the incoming emergency call. The speakerphone will also be turned at full volume.
2. After the first person answers the emergency call, the $\mathbf{0}$ - key must be pressed 3 times, during the first minute of the call. (Not you as the initiator of the emergency call.)
Pressing the $\mathbf{0}$ - key 3 times stops the emergency-sequence. At this point, the remaining emergency numbers are no longer called. Also the emergency call will continue until it has been ended by the person called.
3. If you are called within one hour of the beginning of the emergency call, the telephone will automatically accept each incoming call. If you want to discontinue this function, you have to turn the mobile phone off and on again. (Just pressing $⿴ 囗 \rightarrow$ is not sufficient for reasons of safety.)

## Enable the emergency button

In menu Settings/Emergency button you can enable or disable the emergency function for the emergency button.

## Saving emergency numbers

In menu Settings/Emergency numbers/Add Emerg. No. you can select up to 5 phone book entries, save them as emergency numbers and determine the order in which you wish them to be called during an emergency.
Set Private or Helporganisation. Helporganisation means that neither the warn tone (so as not to confuse the help organisation processing unit) nor the pressing of the $\mathbf{0}$ key three times is necessary.
You can also choose whether an SMS is sent to warn recipient of an incoming emergency call.

In menu Settings/Emergency numbers/Change sequence you can change the sequence your emergency numbers are called.

## Please note:

- By pressing the emergency button, a pre-alarm is started. A beep will sound and the screen display will inform you that the emergency call will start in 10 seconds.
- Should the emergency key be triggered accidentally, you have 10 seconds to stop it by pressing 回.
- Pressing the $3 \times \mathbf{0}$ by the receiver of the call (not by the initiator/sender of emergency call) ensures that your emergency call is not forwarded to an answering machine or voicemail.
- Your telephone number will be displayed during an emergency call even if you have chosen Withhold number.
- The emergency numbers must be stored in the phone book to be defined as an emergency number. If no emergency number is defined, your prepaid-card is out of charge or you are outside of the home network of your network operator, the international emergency number 112 will be called.
- If you want to save emergency numbers such as ambulance, police, fire brigade and so on, you must clarify this in advance with each institution. No liability will be assumed for possible costs which arise if you call one of these institutions in error.

8. MENU OVERVIEW


## SMS Message

Write new SMS
Received SMS
Sent SMS
Unsent SMS
Templates
Delete SMS
Send contact by SMS
SMS Blacklist
SMS in PhoneBk
SMS confirmation
Service Centre No. for SMS

| $\quad$ Delete SMS |
| :--- |
| All.............................. |
| RMS |
| Received SMS |
| Sent SMS |
| Unsent SMS |
| Templates |

## Phone book

 Phone bookSearch name Add contact
Edit contact
Delete contact
Send contact by SMS
Copy contact
Top 5
Emergency numbers
Fixed dialling numbers
Own number
Mailbox number
PhoneBk settings SMS in PhoneBk

PhoneBk settings o
Save entry on
Memory in use
Memory status
Auto store in PhoneBK

- Emergency numbers

Add Emerg. No.
Change sequence
Exchange Emerg. No Delete Emerg. No.

| Top 5 |
| :---: |
| Add Top5 |
| Change sequence |
| Exchange Top5 |
| Delete Top5 |



| Call info |
| :--- |
| Missed calls |
| Dialled numbers |
| Received calls |
| Delete all calls |
| Call duration |



## 9. APPENDIX

## SAFETY INSTRUCTIONS

- Switch off the mobile phone in hospitals or in the vicinity of medical equipment, as the mobile phone may cause them to malfunction. If you need medical devices and aids, agree how to use the phone with your doctor.
- Keep your mobile phone a minimum distance of 20 cm away from pacemakers, if it is turned on. Never keep the phone in your chest pocket. Hold the mobile phone to the ear furthest from the pacemaker. If you suspect any interference with the pacemaker, turn off the mobile phone immediately.
- The mobile phone transmits radio waves during operation and creates high-frequency electromagnetic fields. When using the phone close to your body make sure you keep it at a distance of approx. 1.5 cm from the body, in order to avoid overexposure. If you have concerns about the use of the telephone, reduce your conversation time and use handsfree sets and headsets.
- Never drive a car while holding the mobile phone in your hand. Observe national law and traffic regulations governing the use of mobile phones in traffic.
- Always turn off your mobile phone inside an airplane.
- You must switch off the mobile phone in the vicinity of petrol stations and other places with explosive materials, such as chemical plants, fuel systems and explosive areas, as sensitive equipment may be affected or an explosion or fire may be caused
- Never shine the LED flashlight into the eyes of people or animals
- Mobile phones may cause interference in TV sets or radios, particularly when the handset is used close to such a device.
- If the speaker or headset is set to a high volume this can cause hearing damage.


## WARRANTY

The 12 month warranty period begins with the delivery of the device.
Verify the delivery date with the original receipt (invoice, cash receipt) with IMEI number. Store these documents carefully. The extent of our warranty is based on the warranty conditions in effect at the time of delivery.

To the greatest possible extent under current law emporia will not be liable under any circumstances for the following situations:

- Any loss of data or income
- Any particular or incidental damages, as well as any consequential or collateral damages, in whatever way these might have been caused.


## CORRECT USAGE

This mobile phone is robust and designed for mobile operation.
However, it must be protected from moisture (rain, bath...) and impact.
Do not expose it to direct sunlight.
Any utilization other than described above will cause damage to the device, and may be hazardous (electric shock, fire, etc.).
The entire product must not be altered or rebuilt, and the housing must not be opened.

- The power plug is suitable only for use with residential-type outlets of the public mains with $110 \mathrm{Volt} / 60 \mathrm{~Hz}(10 / 16 \mathrm{~A})$ alternating current.
- Always store batteries out of reach of children.
- Never attempt to remove the cover of battery packs, to cut, open, break, bend, or pierce batteries, or to destroy them in any other way
- Never use damaged chargers or batteries
- Use only emporia approved accessories and batteries. Ask your authorized dealer for advice.


## DISPOSAL

- Disposal of packaging: Packaging and packaging materials are recyclable and should always be returned.
- Disposal of batteries: Batteries must not be disposed of with domestic rubbish! As a consumer you are required by law to recycle used batteries. You may return the battery local collection point or to the dealer.
- Disposal of the device: Do not throw your mobile phone into the garbage, once it has outlived its usefulness. For the benefit of the environment, take it to a recycling location for used phones so it can be processed in an environmentally responsible
 way.


## TECHNICAL PRODUCT DESCRIPTION

- Hearing aid compatible loudspeaker
- Quadband GSM 850/900/1800/1900
- Dimensions: $107 \times 50 \times 12 \mathrm{~mm}, 84 \mathrm{~g}$
- Display: 1.8" TFT $160 \times 128$ Pixel
- Operating temperature: $0-40^{\circ} \mathrm{C}$
- Battery AK -RL2: Li-Ion 3.7V/ 1000 mAh
- Stand-by-time: up to 400 h
- Talk time: up to 240 min.
- Internal antenna, SAR 0.614 W/kg
- Charger: RL-V170 US (In: 110-240V~/50-60Hz/90mA Out: 5.0V-..550mA)
- Desktopcharger: TL-RL1 (In: 110-240V~/50-60Hz/90mA Out: 5.0V…550mA)
- Flashlight - Protection class 3


## FCC HEARING-AID COMPATIBILITY (HAC)

This Emporia product has been tested for hearing aid compatibility. When some wireless devices are used near some hearing devices such as hearing aids and implants, users may detect a buzzing or humming noise. Some hearing devices are more immune than others to this interference noise. Wireless devices may al so vary in the amount of interference they generate. The ratings for compatibility of digital wireless devices with hearing aids are described in the American National Standards Institute (ANSI) C63.19 standard: M-Rating: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference with hearing devices than phone that are not labeled. M4 is the better/higher of the two ratings. VF4 is rated M3.
T-Rating: Phones rated T3 or T4 meet FCC requirements and are likely be more usable with hearing devices' telecoil than unrated phones. T4 is the better/higher of the two ratings.

## VF4 is rated T3.

The more immune the hearing aid device is the less likely one is to experience interference noise from the wireless phone. Hearing aid devices may also be rated. Adding the rating of the hearing aid and the phone would determine probable usability:

1. Any combined rating equal to or greater than six offers the best use.
2. Any combined rating equal to five is considered normal use.

The ratings are not guarantees. Results will vary depending on the users hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use this device successfully. Trying out this device with your hearing device is the best way to evaluate it for your personal needs. This device has been tested and rated for use with hearing aids for some of the wire less technologies that it utilizes. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is import ant to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility.
For information about hearing aids and digital wireless phones FCC Hearing Aid Compatibility and Volume Control:

## http://www.fcc.gov/cgb/dro/hearing.html

Gallaudet University, RERC:
https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm

## EG-KONFORMITÄTSERKLÄRUNG / EG - Declaration of Conformity

We, Emporia Telecom Produktions- und Vertriebs- GmbH \& Co. KG. declare under our sole responsibility that the following product is in conformity with the following relevant harmonised standards.

Hiermit erklären wir, Emporia Telecom Produktions- und Vertriebs-GmbH \& Co.KG., dass die Bauart des nachfolgend bezeichneten Gerätes den unten genannten einschlägigen EG-Richtlinien entspricht.

Kind of Product / Artikelbezeichnung: Quad Band Mobile Phone Article number / Artikelnummer: VF4

Council Directive R\&TTE 1999/5/EC on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity
Einschlägige EG Richtlinien / Governing EU-regulations:
Funkanlagen/Telekommunikationseinrichtungen 1999/5/EG R\&TTE Directive 1999/5/EC

The product complies with the following harmonized EN standards:
Der Artikel entspricht folgenden harmonisierte EN-Fach- und Grundnormen:
Safety: -
Health: -
EMC: -

Radio Spectrum: -

Eveline Pupeter
General Manager

20.10.2010, Linz/Austria
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