

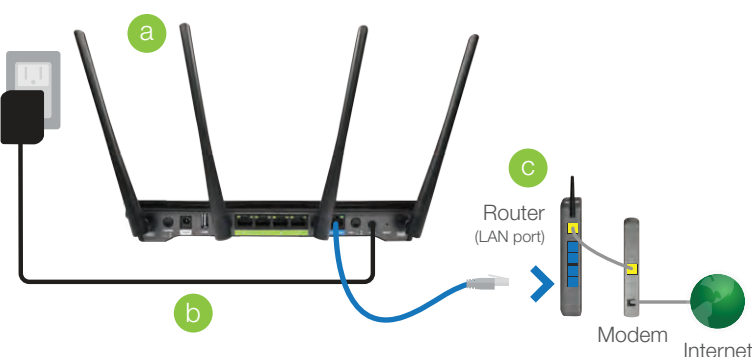
# SETUP GUIDE

## READ FIRST

### ATHENA-AP HIGH POWER™ AC2600 WI-FI ACCESS POINT

### APA2600M

#### 1 Connect the Access Point to your Router/Network



- a Attach the antennas to the antenna connectors on the Access Point.
- b Attach the Power Adapter to the Access Point's **PWR** port and plug it into a power outlet.
- c Connect a cable from the Access Point's **NETWORK** port to your Router's local network port (LAN) or network switch.
- ✓ Allow up to two (2) minutes for the Access Point to automatically configure itself to your network.

#### 2 Connect your Computer to the Access Point

##### Wireless Connections:

Scan for available wireless networks on your PC or tablet and connect to one of the following networks:

NETWORK ID:	Amped_AthenaAP_2.4
PASSWORD:	wireless
- Or -	
NETWORK ID:	Amped_AthenaAP_5.0
PASSWORD:	wireless

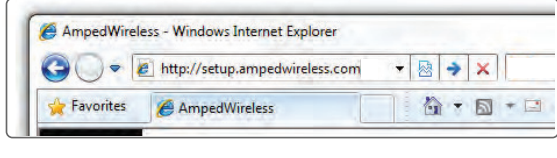
##### Wired Connections:

Attach any **Wired Devices** to the Access Point using an Ethernet cable.



Note: If your network uses static IP address assignments, you will need to manually configure the settings for your Access Point. See the instructions on the back to access the configuration menu of the Access Point.

#### 3 Open your Web Browser



Enter the setup web address into your browser:

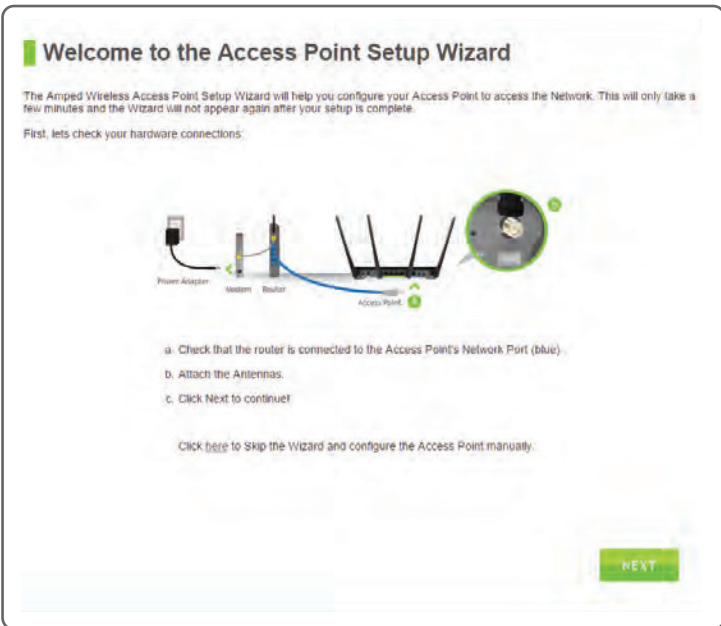
<http://setup.ampedwireless.com>

If the URL fails to open try: <http://192.168.80.240>

**Recommended browsers: Google Chrome, Safari or Internet Explorer (8.0 and up). Do not use Firefox.**

ACCESSING THE WEB MENU DOES NOT REQUIRE INTERNET ACCESS. THE MENU IS SERVED FROM THE ACCESS POINT.

#### 4 Welcome to the Setup Wizard



If this is your first time setting up the Access Point, the Setup Wizard should automatically load.

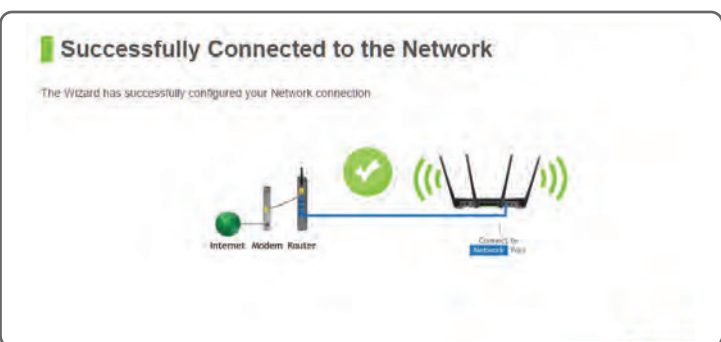
Be sure the Access Point is connected to your network.

Click **Next** to continue.



If the Dashboard loads (see left image), instead of the Setup Wizard, scroll to the bottom and click the **Setup Wizard** button to access the Wizard.

#### 5 Network Connection Detection

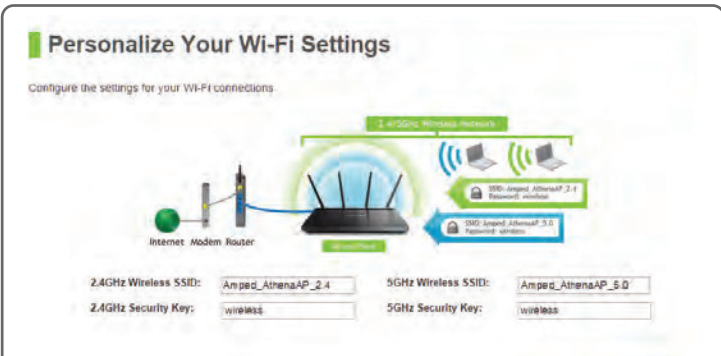


The Wizard will detect your network settings. Please be patient.

Once the Wizard has configured your network settings, you should see a green check mark.

Click **Next** to continue.

#### 6 Personalize your Wi-Fi Settings



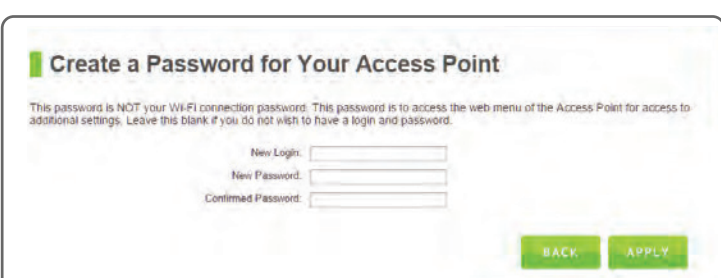
The default ID of your 5GHz Wi-Fi network and 2.4GHz Wi-Fi network is: **Amped\_AthenaAP\_5.0** or **Amped\_AthenaAP\_2.4**

To change it, enter a new name in the SSID field. Users connecting wirelessly to the Access Point will use these IDs to identify your Wi-Fi networks.

The default Security Key of your Wi-Fi networks is: **wireless**

To change them, enter a new key for both the 5GHz and 2.4GHz Wi-Fi networks in the Security Key field. The keys must be at least 8 characters long.

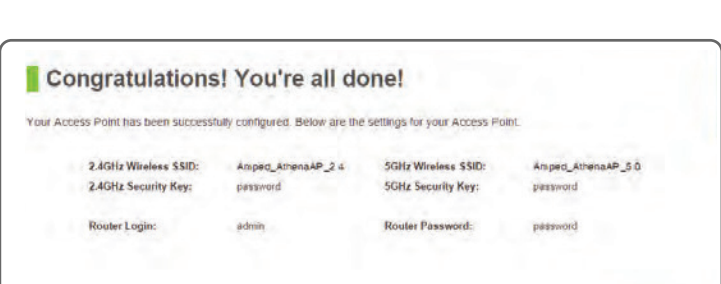
#### Create a Password for your Access Point



This password is NOT your Wi-Fi connection password. This password is to access the web menu of the Access Point to access additional AP settings. Leave this blank if you do not wish to have a password.

Click **Apply** to save your settings. The Access Point will reboot. This process may take up to 1 minute. The page will automatically reload after the count-down. If it does not, you may need to refresh the page manually or check your connection to the AP.

#### 7 Setup Summary



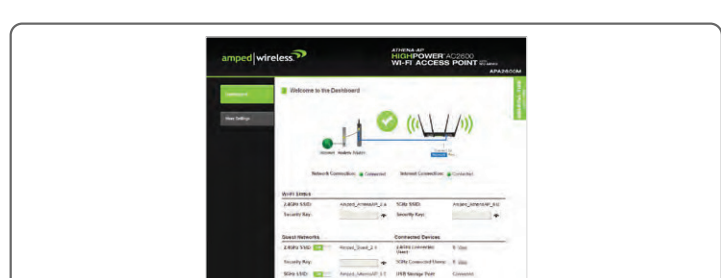
Congratulations, the Access Point is now successfully configured and your settings are now saved. You may now connect additional devices directly to the 4 wired ports on the back panel or connect wirelessly to the Access Point.

The Wizard will notify you if there is a newer firmware for the Access Point. We recommend that you upgrade at this time if an update is available.



**GOT QUESTIONS?**  
 Phone: 888-573-8820 or 909-217-3168  
 Email: techsupport@ampedwireless.com  
 Web: www.ampedwireless.com/support

#### Dashboard



Once you have completed the Setup Wizard, you will now see the Dashboard when you access <http://setup.ampedwireless.com>. You will not see the Setup Wizard again. Through the Dashboard you can further adjust settings and access the features of the Access Point. Here you will find features like Guest Networks, User Access Controls, Wi-Fi Coverage Controls, Parental Controls and many other features.

#### LED Indicator Information



- Power:** Indicates when the Access Point is powered on. The LED will remain on.
- WPS:** Blinks when Wi-Fi Protected Setup (WPS) is activated and the Access Point awaits a connection.
- 5.0GHz Wireless Activity:** Blinks rapidly when data traffic is transmitted or received over the 5GHz wireless network.
- 2.4GHz Wireless Activity:** Blinks rapidly when data traffic is transmitted or received over the 2.4GHz wireless network.
- Network Connection:** Indicates when the Access Point is connected to your network.
- USB Connection:** Indicates when a USB storage device is connected to the USB 2.0 and/or the USB 3.0 port.



## How to Connect Wirelessly to the Access Point

Connecting to the 5GHz network requires that you have a 5GHz capable network adapter.

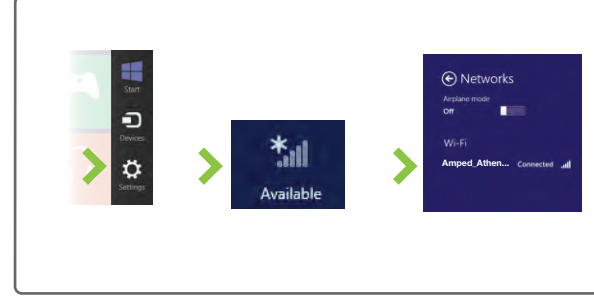
### Windows 10

Access the taskbar on the bottom right of your screen, tap on the Wi-Fi icon, enable Wi-Fi, and select **Amped\_AthenaAP\_2.4** or **Amped\_AthenaAP\_5.0**. When prompted for a password, enter "wireless".



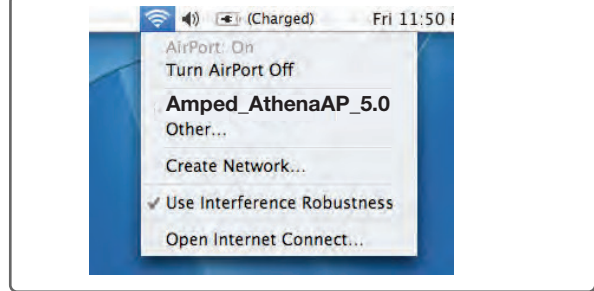
### Windows 8

Swipe in from the right edge to access the charms bar, tap on Settings, select the Wi-Fi icon, and choose the network, **Amped\_AthenaAP\_2.4** or **Amped\_AthenaAP\_5.0**. When prompted for a password, enter "wireless".



### Mac OS X

Click on the Wireless icon to see available wireless networks. Select **Amped\_AthenaAP\_2.4** or **Amped\_AthenaAP\_5.0** network. When prompted for a password, enter "wireless".



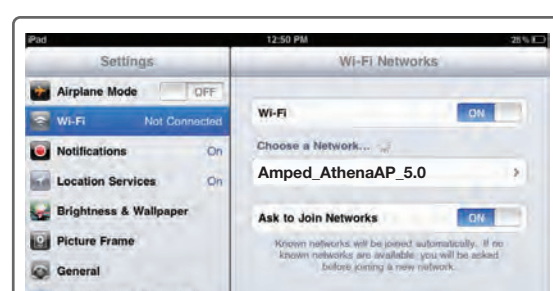
### iPhone

Tap on your Settings icon, select Wi-Fi, and choose the network, **Amped\_AthenaAP\_2.4** or **Amped\_AthenaAP\_5.0**. When prompted for a password, enter "wireless".



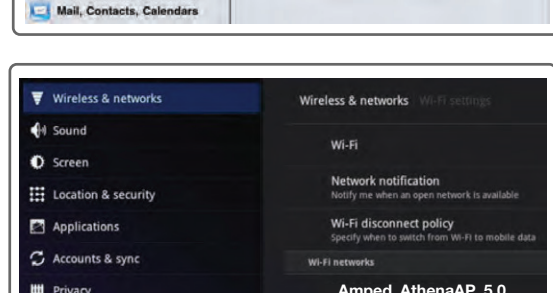
### iPad Tablet

- Tap the "Home" button to get to the home page.
- Tap the "Settings" app icon.
- Tap on Wi-Fi to enter the iPad's Wi-Fi settings.
- Toggle the Wi-Fi "On/Off" selector switch to "On".
- Under "Choose a Network," select: **Amped\_AthenaAP\_2.4** or **Amped\_AthenaAP\_5.0**
- When prompted, enter the wireless security key: "wireless"



### Android Tablet

- Tap the "Apps" menu on the tablet screen.
- Locate and tap the "Settings" app icon.
- Under "Wireless & networks," tap "Wi-Fi settings".
- Tap the Wi-Fi box to turn on Wi-Fi and scan.
- Under "Wi-Fi networks," select: **Amped\_AthenaAP\_2.4** or **Amped\_AthenaAP\_5.0**
- When prompted, enter the Password key: "wireless"



### Wi-Fi Protected Setup (One-Touch Setup or Push Button Configuration)

If your Wi-Fi device has WPS one-touch setup, you can use it to connect to the Access Point:

- Hold down the WPS button on the Access Point (back panel) for 3 seconds. The Power LED will begin to blink.
- As it blinks, push the WPS button on your wireless adapter or enable WPS with the provided software for your wireless adapter. WPS will automatically configure the connection settings for your wireless adapter to connect to the Access Point.



## Using the Features on the Access Point

The Access Point is equipped with many powerful security features through the web menu:

<p>Web Menu (Left Side)</p>	<p><b>Wireless Access Scheduling</b> Control when your Wi-Fi is on/off Location: 2.4 or 5GHz Wi-Fi Settings &gt; Access Schedule</p>
	<p><b>User Access Control (MAC/IP)</b> Restrict network access to specific users Location: Smart Features &gt; User Access</p>
	<p><b>Wireless Coverage Control</b> Adjust the distance of your wireless network Location: 2.4 or 5GHz Wi-Fi Settings &gt; Wireless Coverage</p>

If you are unfamiliar or want more information on how to set up features, please refer to the User's Guide at <http://support.ampedwireless.com/apa2600m>.

## Setting a Static/Manual IP for your Access Point

If your network uses Static IP settings, you will need to set a static IP address for your Access Point. Go to the **More Settings > Network Settings** menu from the navigation menu and select **Disabled / Static IP** from the DHCP drop down menu. Next, enter the IP information as it relates to your network. Click **Apply** and the Access Point will reboot.

**Note:** Accessing the web menu from <http://setup.ampedwireless.com> will no longer work when using a Static IP. You will only be able to access the menu using the Static IP address assigned to the Access Point.



## Additional Features

### a Reset the Access Point to Default Settings

There are two options to reset the Access Point back to factory default settings:

- Access the Reset button through the web menu on the left side under **More Settings > Management > Save/Reload Settings**. Select the **Reset Settings to Default**.
- Access the physical Reset button on the back panel of the Access Point: Hold down the Reset button for five to ten (5-10) seconds. You may need to use a pen tip or pin to access the button. Pressing the Reset button for less than five (5) seconds will simply reboot the Access Point while saving your existing settings.



USB 3.0 Storage Port

### b Share USB Storage Devices

- Connect a USB storage device to the USB 2.0 and/or the USB 3.0 port.
- Log onto the web menu at <http://setup.ampedwireless.com> and click the **USB Storage** tab.
- Follow the instructions for configuring the settings to share the USB storage device.



Power On/Off

USB 2.0 Storage Port

### c Power & LED Lights On/Off

- Power On/Off: Push button to quickly turn the Access Point on or off.
- LED Lights On/Off: Push button to turn the LED indicators on the front of the Access Point on or off.

LED Lights On/Off

Reset Button

### d Wired Port LEDs

- Indicates when a device is connected to a wired port (modem or local network) on the back of the Access Point. The LED will blink rapidly when wired data traffic is transmitted or received. Green LEDs will light up when there is an active gigabit connection.

Wired Ports



## Troubleshooting Tips

**PROBLEM:** I entered [setup.ampedwireless.com](http://setup.ampedwireless.com) and it failed to open the Web Menu.

- SOLUTIONS:**
- Make sure your computer is connected to the Access Point wirelessly and NOT using a network cable. Ensure the power is plugged in and on. Try to access the setup menu again.
  - Enter the following web address into your web browser instead of 'setup.ampedwireless.com': <http://192.168.80.240>
  - Power off (unplug the power adapter) the Access Point and power it back on. Try again.
  - Reset your Access Point to default settings by holding the Reset button (located on the back panel) for ten (10) seconds and try again.
  - If you are using a Static IP, you will need to enter the assigned IP address into the web browser to access the web menu. When using a Static IP, the [setup.ampedwireless.com](http://setup.ampedwireless.com) shortcut will no longer work.

**PROBLEM:** I do not have Internet access when connecting to the Access Point.

- SOLUTIONS:**
- Your router or original network may not have Internet access. First check to see if you are able to access the Internet by connecting directly with your router. If you cannot, there is a problem with your router that needs to be fixed first. If you are able to access the Internet, continue with the following troubleshooting options below.
  - Your router may be using Static IP assignments. If so, you will need to configure a Static IP for the Access Point. Connect your PC to the Access Point using an Ethernet cable. Disconnect your PC from any wireless network that it may be connected to. Access the web menu at [setup.ampedwireless.com](http://setup.ampedwireless.com) using a web browser. Access the IP settings menu from the left hand navigation bar. Select 'Disabled' under the DHCP dropdown menu and enter an IP address that matches your router's IP settings.

**PROBLEM:** My Access Point was working fine previously, but now I can no longer access the Internet through the Access Point.

- SOLUTIONS:**
- The settings on your router's network may have changed or you may have lost Internet connection on your home router. Any changes to the DHCP settings of your home router may affect the Internet connection of the Access Point. Check the settings on your router and try again.
  - Reboot the Access Point by unplugging the power adapter and plugging it back in. Allow up to 3 minutes for the Access Point to reconfigure itself to your network. Check to see if your connection has been re-established by viewing a website.

# Regulatory Document

***ATHENA-AP***

**HIGH POWER™ AC2600**

**WI-FI® ACCESS POINT WITH MU-MIMO**

APA2600M

## ***WARRANTY AND REGULATORY INFORMATION***

### **The Amped Wireless (A division of Newo Corporation, Inc.) Limited Warranty**

**Warranty Period:** The Amped Wireless Limited Warranty is for one (1) year from the date of purchase for new products. Refurbished products carry the Limited Warranty for thirty (30) days after the date of purchase.

**Guarantee:** Amped Wireless warrants to the original purchaser that the hardware of this Amped Wireless product shall be free of defects in design, assembly, material, or workmanship.

**Conditions:** The Amped Wireless Limited Warranty is for repair or replacement only at the sole discretion of Amped Wireless. Amped Wireless does not issue any refunds for purchased product. In the event that Amped Wireless is unable to repair or replace a product (i.e. discontinued product), Amped Wireless will offer a credit toward the purchase of a similar product of equal or lesser value direct from Amped Wireless. Any repaired or replacement products will be warranted for the remainder of the original Warranty Period or thirty (30) days, whichever is longer. Amped Wireless reserves the right to discontinue any of its products without notice, and disclaims any limited warranty to repair or replace any such discontinued product. Amped Wireless reserves the right to revise or make changes to this product, its documentation, packaging, specifications, hardware, and software without notice. If any portion of the Amped Wireless Limited Warranty is found to be unenforceable, its remaining provisions shall remain in effect. All costs of shipping the product to Amped Wireless shall be borne solely by the purchaser.

**Limitations:** IN NO EVENT SHALL AMPED WIRELESS' (NEWO CORPORATION'S) LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT FROM DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE PRODUCT, ITS ACCOMPANYING SOFTWARE, ACCESSORIES OR ITS DOCUMENTATION. The Amped Wireless Limited Warranty does not apply if: (a) the product assembly has been opened or damaged, (b) the product or its software or firmware has been altered or modified, (c) the product has not been used and installed in accordance to Amped Wireless' instructions, (d) the product has been subjected to misuse, or negligence. Amped Wireless does not guarantee the continued availability of a third party's service for which this product's use or operation may require. The Amped Wireless Limited Warranty does not protect against acts of God, vandalism, theft, normal wear and tear, obsolescence and environmental damages such as, but not limited to, weather and electrical disturbances. The Amped Wireless Limited Warranty is the sole warranty for this product. There are no other warranties, expressed or, except required by law, implied, including the implied warranty or condition of quality, performance merchantability, or fitness for any particular purpose.

**How to Claim Warranty:** In the event that you have a problem with this product, please go to [www.ampedwireless.com/support](http://www.ampedwireless.com/support) to find help on solving your problem. In the event that you cannot and need to file a warranty claim, please call Amped Wireless' Elite Support or visit <http://www.ampedwireless.com/support/center.html#rma> to obtain a Support Ticket Number (obtained from Technical Support Reps), fill out a Return Authorization (RMA) form and obtain a Return Authorization (RMA) number. A dated proof of original purchase and the RMA number is required to process warranty claims. You are responsible for properly packaging and shipping the product at your cost and risk to Amped Wireless. The

bearer of cost related to shipping repaired or replaced product back to the purchaser will be at the sole discretion of Amped Wireless and determined based on the details of each RMA case. Customers outside of the United States of America are responsible for all shipping and handling costs including custom duties, taxes and all other related charges.

**Technical Support:** The Amped Wireless Limited Warranty is not related to the terms, conditions and policies of Amped Wireless Elite Support offerings. For questions regarding support, please contact [techsupport@ampedwireless.com](mailto:techsupport@ampedwireless.com)

## Regulatory Information

**FCC Statement and Declaration:** Amped Wireless declares that this device complies with Part 15 of the FCC Rules and Regulations. Operation of this device is subject to the following two (2) conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**FCC Notice:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.

- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution and Safety Notices:** Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter. Avoid use of this product near water or during an electrical storm as there may be a remote risk of electrical shock from lightning. This product may contain lead, known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling. This device must always be used with a Listed Computer or device.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible. This device is restricted to indoor use when operated in the 5.15 to 5.25 GHz frequency range.

FCC requires this product to be used indoors for the frequency range 5.15 to 5.25 GHz to reduce the potential for harmful interference to co-channel Mobile Satellite systems.



**FCC Radiation Exposure Statement:** This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

**Industry Canada Statement:** This Class B digital apparatus complies with RSS-247 and ICES-003 of the Industry Canada Rules. This device complies with Industry Canada license-exempt RSS standard(s). Operation of this device is subject to the following two (2) conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Radiation Exposure Statement:** This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 21cm between the radiator and your body.

The transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

The maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.

This device has been designed to operate with an antenna having a maximum gain of 4.03 dBi and 4.58 dBi at 2.4 GHz and 5 GHz respectively. Antenna having a higher gain is strictly prohibited per regulations of Industry Canada. The required antenna impedance is 50 ohms.

This radio transmitter has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

No.	Antenna Type	For 2.4GHz Gain (dBi)	For 5GHz Gain (dBi)	Antenna Connector
1	Dipole	4.03	Band 1 : 4.58 Band 4 : 4.58	RP-SMA
2	Dipole	4.03	Band 1 : 4.58 Band 4 : 4.58	RP-SMA
3	Dipole	4.03	Band 1 : 4.58 Band 4 : 4.58	RP-SMA
4	Dipole	4.03	Band 1 : 4.58 Band 4 : 4.58	RP-SMA

**Déclaration d'Industrie Canada :** Cet appareil numérique de classe B est conforme aux réglementations RSS-247 et ICES-003 d'Industrie Canada. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. Le fonctionnement de cet appareil est sujet aux deux conditions suivantes:

- (1) Cet appareil ne peut pas causer de brouillage préjudiciable
- (2) Cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant provoquer un dysfonctionnement.

**Déclaration d'exposition à la radiation :** Cet équipement respecte les limites d'exposition aux rayonnements IC définies pour un environnement non contrôlé. Cet équipement doit être installé et mis en marche à une distance minimale de 21 cm qui sépare l'élément rayonnant de votre corps.

L'émetteur ne doit ni être utilisé avec une autre antenne ou un autre émetteur ni se trouver à leur proximité.

Pour les produits disponibles aux Etats-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

Le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5850 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

Cet appareil a été conçu pour fonctionner avec une antenne ayant un gain maximum de 4,03 dBi et 4,58 dBi sur les bandes 2.4GHz et 5 GHz respectivement. L'utilisation d'antenne ayant un gain supérieur est strictement interdit par le règlement d'Industrie Canada. L'impédance d'antenne requise est 50 ohms.

Le présent émetteur radio a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

N°	Type d'antenne	Gain en 2.4 GHz (dBi)	Gain en 5 GHz (dBi)	Connecteur d'antenne
1	Dipole	4,03	Bande 1 : 4,58 Bande 4 : 4,58	RP-SMA
2	Dipole	4,03	Bande 1 : 4,58 Bande 4 : 4,58	RP-SMA
3	Dipole	4,03	Bande 1 : 4,58 Bande 4 : 4,58	RP-SMA
4	Dipole	4,03	Bande 1 : 4,58 Bande 4 : 4,58	RP-SMA



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Product wireless range specifications are based on performance test results. Actual performance may vary due to differences in operating environments, building materials and wireless obstructions. Performance may increase or decrease over the stated specification. Wireless coverage claims are used only as a reference and are not guaranteed as each wireless network is uniquely different.

Maximum wireless signal rates are derived from IEEE 802.11 standard specifications. Actual data throughput may vary as a result of network conditions and environmental factors.

Wi-Fi Range Extenders may not work with non-standard Wi-Fi routers or routers with altered firmware or proprietary firmware, such as those from third party sources or some Internet service providers. May not work with routers that do not comply with IEEE or Wi-Fi standards.

## Software Licenses / Disclaimers

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**Dispute Resolution / Arbitration**

This section describes how you agree to resolve any disputes with Amped Wireless regarding these Terms of Use or your purchase of any product from Amped Wireless and your use of that product. You and Amped Wireless agree to the following resolution process.

To begin with, you agree that any claim that you might have against us regarding these Terms of Use or your purchase of any Amped Wireless product or use of that product must be resolved through binding arbitration before the American Arbitration Association using its Commercial Arbitration Rules. The arbitrator shall have exclusive authority to the extent permitted by law to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability, or formation of our agreement, including, but not limited to, any claim that all or part of this agreement is void or voidable. The arbitrator shall also have exclusive authority to the extent permitted by law to decide the arbitrability of any claim or dispute between you and Amped Wireless.

Because we prefer to resolve our issues with you directly, you agree to arbitrate with Amped Wireless only in your individual capacity, not as a representative or member of a class. As such, your claims may not be joined with any other claims and there shall be no authority for any dispute to be arbitrated on a class-action basis or brought by a purported class representative.

It is important that you understand that the arbitrator's decision will be binding and may be entered as a judgment in any court of competent jurisdiction. If the arbitrator rules against Amped Wireless, in addition to accepting whatever responsibility is ordered by the arbitrator, we will reimburse your reasonable attorneys' fees and costs.

It's important to us that we address any issues you might have promptly. To help us do that, you agree to begin any arbitration within one year after your claim arose; otherwise, your claim is waived.

Unless you and Amped Wireless agree otherwise, any arbitration hearings will take place in the county where you reside. If your claim is for \$10,000 or less, you may choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, through a telephonic hearing, or by an in-person hearing as established by the AAA Rules. If your claim exceeds \$10,000, the right to a hearing will be determined by the AAA Rules.

If your claim against Amped Wireless is for less than \$10,000, Amped Wireless will pay all arbitration fees. If your claim against Amped Wireless is for \$10,000 or more, you are responsible for paying your own portion of the fees set forth in the AAA's fee schedule for consumer disputes, and Amped Wireless will pay all remaining arbitration fees. If you believe you cannot afford the AAA's fee, you may apply to the AAA for a waiver.

As an exception to this arbitration agreement, Amped Wireless is happy to give you the right to pursue in small claims court any claim that is within that court's jurisdiction as long as you proceed only on an individual basis.

We would hope that our customer service agents could resolve any disputes you have with us without resorting to arbitration. Before initiating any arbitration proceeding, you agree to first discuss the matter informally with Amped Wireless for at least 30 days. To do that, please send your full name and contact information, your concern and your proposed solution by mail to us at: 13089 Peyton Dr. #C307, Chino Hills, CA 91709; Attn: Legal Department.

This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.

The parties acknowledge that this Agreement evidences a transaction involving interstate commerce. Notwithstanding the provision in the preceding paragraph with respect to applicable substantive law, any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C., Secs. 1-16).

**Mailing Address Only**

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