



# Let's Get Started

## What You Need

- ALLY Router
- ALLY Extender
- Ethernet Cable
- Power Adapters

Not in the box:

- Android or iOS device with Internet
- Broadband Modem

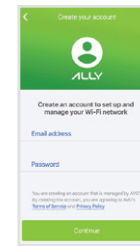
## 1 Download the App

Download the Amped Wireless ALLY app on your Android or iOS device. Search for ALLY Whole Home Wi-Fi System on the Google Play or Apple Store, or visit [ampedwireless.com/allyapp](http://ampedwireless.com/allyapp). We support Android 4.4+ and iOS 9+.



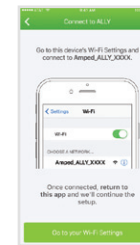
## 2 Create Your Account

Open the App and create your account. The account allows you to securely manage your ALLY from anywhere and from any device.



## 3 Set Up Your ALLY

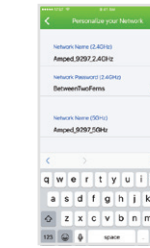
Follow the steps in the app to get your ALLY up and running. Once ALLY is on, go to your phone's Wi-Fi settings and connect to Amped\_ALLY\_XXXX. This will allow the app to verify and prepare ALLY for the next step. Return to the ALLY app after you've connected.



## 4 Create Your Wi-Fi Network

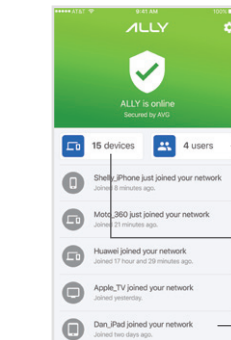
At the end of the setup, you will be asked to create a name and password for your new Wi-Fi networks.

Tip: The 5GHz network is faster than the 2.4GHz network, but a 2.4GHz will have more range.

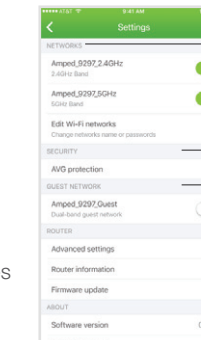


## 5 Connect Devices & Explore the App

Your Wi-Fi is now up and running. Connect devices to your new network and add User Profiles. Also, check out ALLY's security and parental control features.



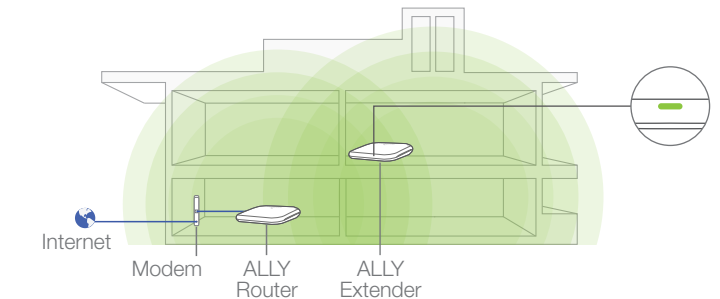
- Settings**  
Check for updates, change Wi-Fi passwords and more
- Users**  
See and create user profiles
- Devices**  
View and block connecting devices
- Activity**  
Get a glance of recent network activities



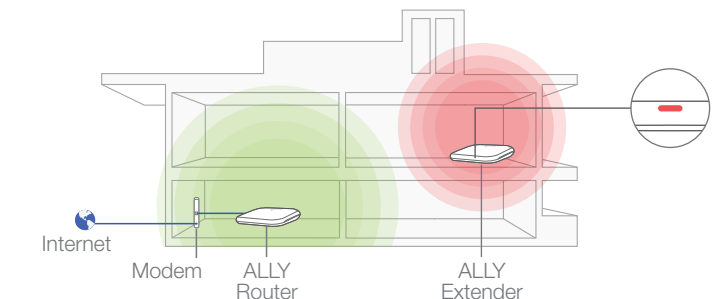
- Network Settings**
- AVG Protection**
- Guests**  
Create a guest network
- Updates**  
Check for app or firmware updates

## 6 Set Up Your ALLY Extender

- Find a spot halfway between your ALLY Router and the far end of your home. If you have a two story home, it is recommended that your ALLY Router and ALLY Extender are on opposite floors.
- Power on the ALLY Extender using the included power adapter with the yellow sticker.
- Wait about 3 minutes, or until the LED stops blinking and turns a solid green, orange or red. If the light is green or orange, then you've found a good spot. If the light turns solid or blinking red, then the ALLY Extender is too far from the ALLY Router. Move it closer and try again until the light turns solid green or orange.



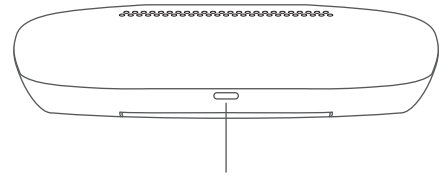
**Do This**  
When the LED is solid green, the Extender is placed in a good spot. Orange is sufficient, but green will perform better.



**Not This**  
When the LED is red, the Extender is too far from Router and will not work. Move it closer.

## Status Lights

### ALLY Router

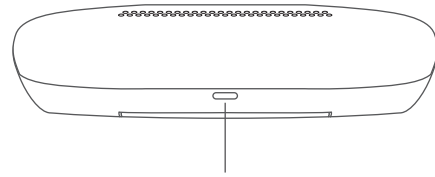


- Solid - Internet Connection OK
- Solid - No Internet Connection

Slow Blinking - Loading new firmware, booting up, or Sync/WPS connection initiated

Fast Blinking - Resetting to default factory settings

### ALLY Extender



- Solid - 70 to 100% Connection strength with the ALLY Router
- Solid - 60 to 69% Connection strength with the ALLY Router
- Solid - 0 to 59% Connection strength with the ALLY Router

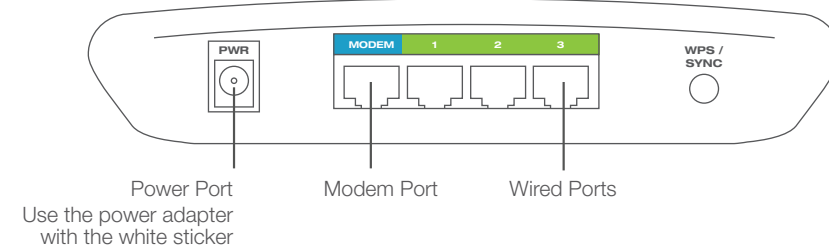
Slow Blinking - No connection to the Router has been established

Slow Blinking - Loading new firmware, booting up, or Sync connection initiated

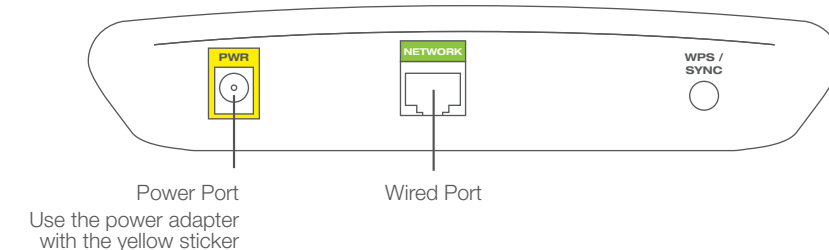
Fast Blinking - Resetting to default factory settings

## Buttons & Ports

### ALLY Router



### ALLY Extender



## Get Answers

During setup on the ALLY app, I get an error message that says: "No Internet Detected" and I cannot finish the setup.

- Reset your modem by holding down the Reset button located on the back of the modem for approximately five seconds. Try the automatic configuration again.
- Static IP: Your Internet connection may require a static IP setting. Check with your ISP to obtain the IP settings. You can set Static IP using the ALLY app by running through the setup process and tapping "Manually configure your ALLY" when the Connection Error page appears.
- DSL Connections: Your Internet connection may require login information. If you are using PPPoE mode, you will need to manually configure your Internet connection settings and obtain your username and password. You can set a PPPoE connection using the ALLY app by running through the setup process and tapping "Manually configure your ALLY" when the Connection Error page appears.

My Wi-Fi coverage is poor or my Wi-Fi speeds seem slow. It doesn't seem like my ALLY Extender is working.

- Power on the ALLY Extender and check that the status LED is either green or orange. If the color is red this means the ALLY Extender is too far from the ALLY Router. Power off the ALLY Extender and move it to a location closer to the ALLY Router and power it on again. Check that the ALLY Extender LED is green or orange. If it is still red repeat the above steps.
- If the ALLY Extender LED is flashing red, this means it does not have a connection to the ALLY Router. Check that the ALLY Router is powered on. If it is, reboot the ALLY Extender by powering it off and back on. If the LED remains flashing red, move the ALLY Extender closer to the ALLY Router and check again until the LED turns green or orange.
- If your LED remains flashing red after trying (a) and (b), please contact Elite Support.

I see an error "No Connection to ALLY" when using the ALLY app.

- The ALLY Router and the ALLY app can no longer communicate. Check that the ALLY Router is connected to the modem correctly. Reboot your modem or the ALLY Router if necessary.

How can I remove my ALLY Router from my ALLY app account?

- Go to the ALLY app and tap on the settings icon on the top right corner of the home screen. From the settings screen tap "Erase all data & disconnect ALLY". This will remove your ALLY Router and allow you to set the ALLY Router to a new account or an existing account.

I wish to configure advanced settings on the Router, such as changing Wi-Fi channels, configuring port forwarding, USB storage, etc.

- To access the advanced settings menu, connect to the ALLY's Wi-Fi network. Open a web browser and go to: <http://setup.ampedwireless.com>. You will be prompted for a password which can be found on the ALLY app by going to Settings (icon on the top right corner of the status page) and then going to Advanced settings. Some features on the Web Menu will be disabled when the Router is in use with the ALLY app.

I wish to use the ALLY Router and Extender without the app. How do I do this?

- If you have never set the ALLY Router up using the ALLY app follow these steps: Power on the ALLY Router and connect to the ALLY's Wi-Fi network. Open a web browser and go to: <http://setup.ampedwireless.com> to access the web menu and web based setup wizard. Follow the steps to configure your ALLY Router.
- If you have previously configured the ALLY Router using the ALLY app and you wish to no longer use the ALLY app with the Router follow these steps: While the ALLY Router is powered on, reset the ALLY Router by pressing the Reset button on the bottom of the Router for 10 seconds. The status light should blink rapidly when the Router has been reset. Once this is done, follow the steps in (a) to configure the Router using the Web Menu.



If you are experiencing problems with your ALLY setup, please contact our Elite Support.

1-800-573-8820 or 1-909-217-3168 | [techsupport@ampedwireless.com](mailto:techsupport@ampedwireless.com) | [www.ampedwireless.com/support](http://www.ampedwireless.com/support)