

SONIC | flip



Flip User Guide

 **SONIC**
Everyday Sounds Better

Hearing Instrument Serial Number:

Left _____ Right _____

Hearing Instrument Model:

Left _____ Right _____

Battery Size: 13A**Listening
Program #****Listening
Environment**1 _____
2 _____
3 _____
4 _____**Right & Left Instruments Synchronized:** Active Inactive**Program Button:**Program Change: Right LeftProgram Button Mute: Right LeftDisabled: Right Left**Preferred Telephone Ear:** Right Ear Left Ear Either Ear**Non-Telephone Ear:** No Change Softer when telephone is in use Mutes when telephone is in use

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flip™



Congratulations On Your Purchase!
With a little practice, you will soon be on your way to better hearing. Your hearing instrument has been programmed to fit your hearing and communication needs.

Please read the entire contents of this booklet before using your hearing instruments. It contains instructions and important information about the use and handling of your hearing instruments and batteries. With proper use and care, your hearing instrument will improve your connection with the world around you.

General Warnings and Safety Guidelines

Familiarize yourself completely with the following general warnings and safety guidelines before using your hearing instruments:

- Hearing instruments and batteries can be dangerous if swallowed or improperly used. Such actions can result in severe injury, permanent hearing loss or even fatality.
- Hearing instruments should be used only as directed and adjusted by your trained hearing care provider. Misuse or improper adjustments can result in sudden and permanent hearing loss.
- Hearing instruments will not restore normal hearing or prevent hearing loss resulting from organic conditions.
- Never allow others to wear your hearing instruments. They are adjusted for your hearing requirements and may permanently damage another person's hearing.
- Avoid wearing your hearing instrument while playing contact sports (e.g. rugby, football etc.), since a strike to the ear could be harmful.

-
- Be aware that use of a hearing instrument may cause excess earwax to build up in the ear canal which may require removal by a trained medical professional.
 - Clean your hearing instruments and their parts on a regular basis as recommended. Micro-organisms from unclean instruments may cause skin irritations.
 - In rare cases, a hearing instrument or earmold may cause a discharge from the ear or allergic reaction. See a physician immediately if these conditions occur.
 - An earmold is a custom-made product. If you experience discomfort or irritation of your ear, please see your hearing care provider immediately for modification of the earmold.
 - Hearing instruments, their parts and batteries should be kept out of reach of infants, children and anyone who might swallow these items or otherwise cause themselves injury.
 - Take care when changing and discarding batteries to keep them out of reach of infants, children, persons of mental incapacity or pets.
 - Be careful with leaking battery liquid, as it is a hazardous substance.

- Never attempt to recharge non-rechargeable batteries.
- Never put your hearing instrument or batteries in your mouth, as they could easily be swallowed.
- Keep batteries away from medications, since they can easily be mistaken for pills.
- In the event that a battery or hearing instrument is swallowed, see a doctor immediately.
- Be aware of the possibility that your hearing instruments may stop functioning without notice. Keep this in mind while you circulate in traffic or otherwise depend on warning sounds.
- Traffic or other warning sounds may also be reduced in level by a directional microphone when these sounds are coming from behind you.
- Never insert cleaning tools into the microphone inlet or deeply into the sound outlet. This could damage the hearing instruments.

**Caution!****Warning to Hearing Care Provider and Patient.**

Special care should be taken when fitting and using a hearing instrument with maximum sound pressure capability in excess of 132 dB SPL (IEC 711) since there may be a risk of impairing the remaining hearing of the patient.

Hearing Expectations

Set Appropriate Expectations

It is important that you have the right expectations regarding your hearing instruments. Hearing instruments will give you better hearing, but they are not a cure for hearing loss.

People whose expectations are too high (“I thought they would make my hearing normal”) are likely to be disappointed and may give up.

Hearing Instruments Can:

- Help you hear and understand better in most situations.
- Allow you to participate more in group situations and meetings.

Hearing Instruments Cannot:

- Give you normal hearing.

Hearing Instruments May Not:

- Let you hear very soft sounds.
- Block ALL background noises – especially in noisy situations. Even people without hearing loss may have difficulty hearing in the presence of background noise.

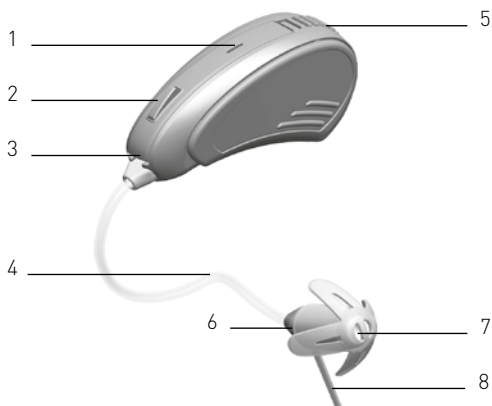
Be Patient

Unlike eyeglasses which correct your vision as soon as you first put them on, hearing instruments need some time for proper adjustment. It may take several weeks or months to completely adjust to your hearing instruments, so try to be patient. Initially, try different listening situations, such as one-on-one conversations with family and friends and conversations with two or three people at home or in quiet settings. Also, try having conversations in noisier places like parties, restaurants, meetings, and outdoors. Do not forget that some situations are simply too noisy in general – even for people without hearing loss. So do not get discouraged.

Consistent use of your hearing instrument is strongly recommended. In most cases, infrequent use does not allow you to obtain the full benefit from your device.

The use of a hearing instrument is only a part of total hearing rehabilitation, and may need to be supplemented by auditory training and instruction in speech reading.

Your Flip miniRIC Hearing Instrument



- 1 Rear Microphone
- 2 Program Button
- 3 Front Microphone
- 4 Receiver Tube
- 5 Volume Control Wheel

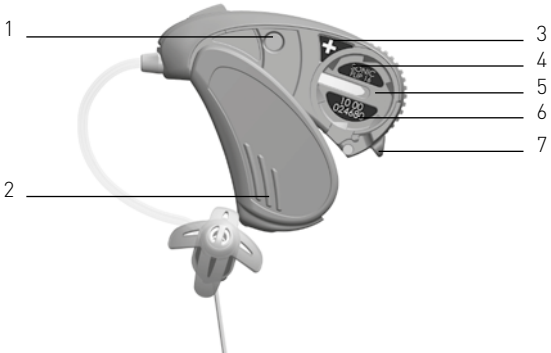
- 6 Receiver
- 7 Sound Outlet
- 8 Retention Lock



Note! Never attempt to re-form the receiver unit or insert anything directly into it.

Left/Right Ear Marking

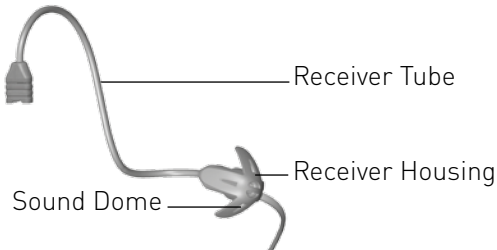
A color marking indicator can help you distinguish left and right instruments.



1 Left/Right
(Left=Blue, Right=Red)
2 Battery Door
3 Battery positive

4 Manufacturer/Model
5 Battery Compartment
6 Serial Number
7 Battery Door Catch

Receiver Unit

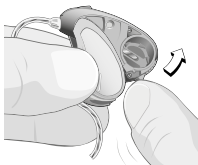


Turning Your Hearing Instrument On and Off

Before turning off your hearing instrument, wipe away any moisture with a soft cloth.

To turn off your hearing instrument, open the battery door slightly:

- Grasp the battery door with your thumb and index finger.
- With your other thumb, firmly pull upwards on the battery door catch.
- The instrument turns off as soon as any part of the battery compartment is visible.
- Fully close the door to turn the hearing instrument back on.

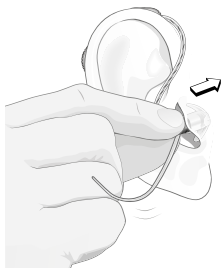


Your hearing instrument may be programmed to alert you with a beep when it is turned on. Your hearing care provider will tell you if this feature is enabled. Your hearing instrument may also have a “power on” delay. This allows you to insert the instrument before it is fully active.

To prolong battery life, turn off your hearing instrument when not in use.

Putting ON Your Hearing Instrument

- First, position the hearing instrument over the top of your ear.
- Grasp the bend of the receiver tube and gently push the sound dome or earmold into your ear canal until the tube rests against the side of your head. When the sound dome is placed appropriately, you should not be able to see the receiver unit sticking out when you look directly into a mirror. If the sound tube is sticking out from your ear, insert the dome or earmold further.
- Use your finger to push the retention lock comfortably into the bowl of your ear.



Taking OFF Your Hearing Instrument

To remove your hearing instrument, hold the receiver unit and gently pull the sound dome or earmold out of your ear canal.

- Lift the hearing instrument case from behind your ear.
- Open the battery compartment to turn off the device.



Important! Do not remove the instrument by pulling on the hearing instrument case. This might disconnect the device from the receiver unit.

Should the sound dome become separated from the receiver unit and remain lodged in your ear canal after removal of the hearing instrument, **do not** attempt to remove the sound dome yourself. Seek immediate care from your hearing care provider or physician.

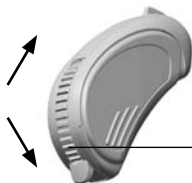
Changing the Volume

Your hearing instruments are programmed to be at a comfortable volume level for your hearing loss. They are designed to automatically adjust to changes in the sound environment. You should only need to make small volume changes to get a natural and comfortable sound.

In order to make these small changes, your hearing instrument has a volume control that allows you to turn up or turn down the volume when needed. Rotate the volume control wheel up to turn up the volume as needed. If you need to lower the volume, slowly turn the volume control wheel down. Your hearing instrument may play a series of beeps when you have reached the maximum or minimum volume. You may also hear soft clicks as you turn the wheel, indicating small changes in your instrument's volume settings.

Rotate up to
increase volume _____

Rotate down to
decrease volume _____



Volume
Control
Wheel



Important! If the volume of your hearing instrument is too loud or soft when the volume control is all the way up, your hearing care provider may need to make changes to your listening program.



Note! Your hearing instruments automatically return to a pre-set loudness level when they are powered on, when the battery is low, or when the program is changed. If you find that you frequently need to turn the volume up or down, your hearing care provider may need to adjust your settings.

Changing the Programs

Your hearing instrument can be configured with multiple listening programs. Please see inside the front cover of this User Guide to find out which program(s) have been configured by your hearing care provider. You can change programs as follows:

Program Button

A long press (about 2 seconds) on the program button will cause the listening program to change. You will hear the same number of beeps as the program you are in each time you push the button. When you turn the hearing instrument off and then on, it will automatically return to your default listening program (program 1).

RC-P Remote Control or SoundGate (optional accessories)

The listening program can be changed with either of these devices. Please see pages 39 and 40 for instructions.

Program Button Mute

A longer press (about 5 seconds) on the program button will cause the hearing instrument to mute, no matter which program you are in. Press the button again to un-mute the device.



Note! Your hearing care provider can customize the behavior of the program button. Please see inside the front cover to find out how your control may have been configured.

Program Button —————



Using the Telephone

Phonocoil

Your hearing instrument has a Phonocoil option that has the ability to pick up just the sounds coming from a hearing instrument compatible telephone. Your hearing care provider can program your hearing instrument to take advantage of this option. Refer to the chart on the inside cover of this User Guide to determine the listening program that uses the Phonocoil feature. When you have moved to the Phonocoil/telephone program, place the telephone handset lightly against your ear. Adjust the handset slightly up and/or back to find the position that gives the best sound.



Note! Not all telephones are compatible with the Phonocoil in your hearing instruments.

Auto Telephone

Your hearing instrument has an Auto Telephone feature. When the hearing instrument is close to a telephone receiver, the Auto Telephone will activate your telephone listening program. When you end your conversation, the hearing instrument will automatically return to the previous listening program.

Your hearing care provider can configure your hearing instruments to allow answering the phone on both ears or on your preferred ear.

Flip¹⁰⁰ Only

If you have a preferred ear, the hearing instrument on the opposite side can be programmed to sound softer or mute when the Auto Telephone is active. Refer to the information inside the front cover to find out how your hearing instruments are configured.



Note! Some telephones may need a special magnet added to help engage the Auto Telephone feature. To mount the magnet onto your telephone, please follow the instructions included in the magnet's packaging or contact your hearing care provider.



Phone Usage Tips

Hold the receiver close to the microphone inlet of your hearing instrument. If this causes whistling, move the receiver away a small distance.

- If voices over the telephone are too soft or background noise is a problem, use your Phonecoil program. Be aware that not all phones are Phonecoil compatible.
- Mobile phones may cause interference with the Phonecoil. In this case, the microphone mode will give a better result.
- Before purchasing a mobile phone, test it with your hearing instrument.
- People with a greater degree of hearing loss may need a volume control on the telephone.



Note! If your hearing instrument has been configured without these options, select the program that is best for you when using the telephone. Then position the phone lightly against your ear as described above.

Magnet Warning

Keep magnets out of reach of children and pets.
If a magnet is swallowed, see a doctor immediately.

Do not wear the magnet in a breast pocket and keep it 1 ft (30 cm) away from pacemakers and other active implants.

Use the magnet on the opposite side from active implantable devices.

Keep the magnet 1 ft (30 cm) away from credit cards or other magnetically sensitive items.

Changing the Battery

When the battery is low, your hearing instrument will beep at regular intervals. You should be prepared to replace the battery. The time until the hearing instruments stop working depends on the battery type and manufacturer. Mercury-free batteries generally cause earlier warning beeps.

Change Batteries Regularly

When your battery needs to be changed you will hear three beeps: a low tone, followed by a high tone and another low tone. The exact battery life you experience may vary, but you should expect approximately 238 hours of total hearing instrument use per battery.



Important! Never force the battery drawer open or closed.

Remove the Old Battery

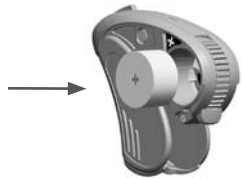
Before changing the battery, wipe away any moisture with a soft cloth.

- Open the battery compartment fully, by grasping the instrument and by pulling upwards on the battery door catch (see page 16).
- Turn the instrument on its side and gently shake the battery out into your hand. Be careful not to lose the battery.



Insert a New Battery

- Remove the sticker from a new battery. Place it into the battery compartment with the flat, smooth side facing up (+ sign).
- Close the battery door securely.



Important Battery Information

- Battery life will vary with conditions of use (for example, batteries will run down faster in noisy environments).
- Always keep spare batteries on hand.
- A used battery should be replaced immediately.
- If you are not going to use your hearing instruments for a few days, remove the batteries.
- Any moisture found on a battery should be wiped off immediately with a soft cloth.
- Always remove zinc-air batteries before drying your hearing instrument with a drying kit. Drying out zinc-air batteries shortens their lifetime.
- Used batteries should be returned to your battery supplier or hearing care provider for safe disposal.
- Never dispose of batteries by burning them. They may explode and cause injury.

-
- Never dispose of batteries with household waste. They cause environmental pollution.
 - Batteries can be harmful if swallowed. Keep batteries out of the reach of pets and small children. In case of ingestion, contact your physician immediately.

Audible Indicators

| Event | Tone Description |
|---------------------------|--|
| Start Up Delay | Configurable short, medium or long delay before amplification starts |
| Power On | A sustained beep when amplification starts |
| Listening Program Change* | One to four single beeps; Number of beeps matches listening program position |
| Volume Control Click* | Brief click to indicate wheel is turning up or down |
| Volume Control Limit* | Rapid double beep at both maximum and minimum volume ranges |
| Low Battery | Three warning beeps in a low-high-low pitch sequence |
| Power Down; Dying Battery | A fast sequence of beeps descending in pitch |
| SoundGate Incoming call | Telephone ringing signal |

*Audible Indicators can be heard in the opposite hearing instrument if the Volume Control and Program Change Synchronize feature is activated in the fitting software. Refer to the Owner Information in the inside cover to see how your devices are customized.

Data Logging and Learning

Data Logging

The data log automatically stores information about your use of your hearing instruments such as program changes, hours of wear, etc. This information can be used by your hearing care provider to adjust your hearing instruments. If you do not want this feature to be active, please ask your hearing care provider to turn it off.

Data Learning (Flip¹⁰⁰)

When data learning is operating, the hearing instrument keeps track of how often and how much you adjust the volume and “learns” your preferred setting. This new setting can be made permanent during your follow-up visit.

Caring for Your Hearing Instruments

Healthy ears produce cerumen, a waxy substance that can clog your hearing instruments. Please follow these cleaning instructions to prevent wax build-up and ensure optimal performance.

Every Night

- Check your hearing instruments for ear wax and wipe them clean with a cloth or tissue.
- Use the cleaning tool provided to remove wax that may have accumulated in the wax guard or vent opening if you have a custom earmold.
- Open the battery door fully to allow air to circulate.
- A dry storage kit is recommended to remove any moisture that may have accumulated in the hearing instrument.

Avoid Heat, Humidity and Chemicals

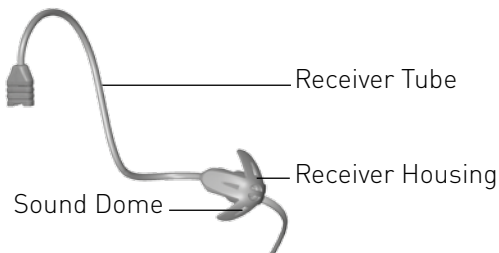
- Do not expose your hearing instruments to extreme heat by leaving them in the car, near a radiator, etc.
- Avoid exposing your hearing instruments to moisture (e.g. steambaths, showers, heavy rain, etc.)
- Never attempt to dry your hearing instruments with a hair dryer, microwave oven, etc.
- Remove your hearing instruments before applying aftershave, hairspray, oils, perfume, mosquito repellent, lotions, etc. Allow drying time before wearing your hearing instruments.
- Protect your hearing instruments by keeping them in the case when you are not wearing them.
- Consult your physician if excessive earwax, skin irritation, or a foreign object prevents you from wearing your hearing instrument.

The Receiver Unit and Sound Dome

Never expose the receiver unit or sound dome to water. It will damage the electronics of the hearing instrument.

It is important that the receiver unit and the sound dome fit correctly into your ear. If the receiver unit or the sound dome irritates your ear in any way and prevents you from wearing your hearing instrument, please contact your hearing care provider.

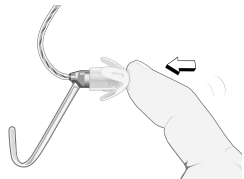
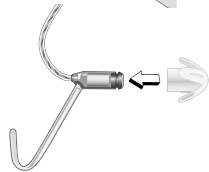
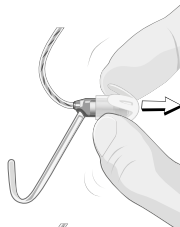
It is recommended that you have your hearing care provider change the sound domes for you when they become stiff, brittle or unclean. If your hearing care provider instructs you to change the sound domes yourself, make sure that they are securely fastened to the receiver unit before you insert them in your ear. A failure to change the sound domes in accordance with the following instructions could result in personal injury.



Changing the Sound Dome

The sound dome should be changed regularly. The frequency of dome changes will depend on how fast it loses pliability or ear wax builds up on the dome. Spare domes can be obtained from your hearing care provider.

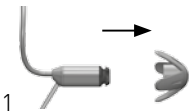
- Remove the old dome by pulling it off the end of the receiver housing.
- With clean fingers, push a new dome as far as possible onto the receiver housing. When attached correctly, the dome should touch the plastic ring around the sound tube.



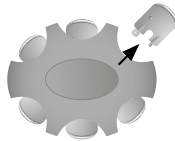
Caution! If the dome is not securely attached to the receiver, it could fall off in your ear canal. If this happens, please see your medical practitioner.

Replacing the Wax Guard

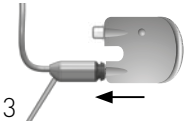
Your hearing instrument uses the NoWax system to protect the hearing instrument from earwax. Wax guards can either be replaced by you or by your hearing care provider.



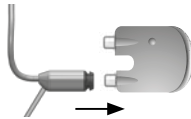
1
Remove the Dome



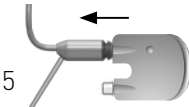
2
Take a new removal tool



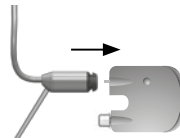
3
Insert the removal prong into the old wax guard



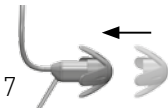
4
Extract the old wax guard



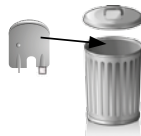
5
Insert the new wax guard



6
Pull out the removal tool



7
Replace the dome



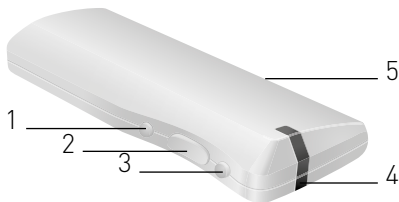
Discard the removal tool and old wax guard

Operating Your Flip with the RC-P Remote Control

Optional Accessory

If you have purchased a remote control, you can use it to change listening programs, adjust the volume level up and down, or mute the hearing instruments.

For complete operating instructions, please read the separate RC-P Remote User Guide.



- 1 Program cycle button
- 2 Volume control
- 3 Mute button
- 4 Status light
- 5 Key lock

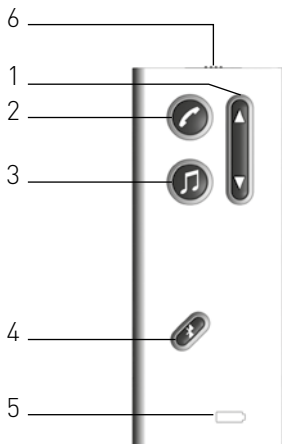
Operating Your Flip with the SoundGate Communication Device

Optional Accessory

If you have purchased a SoundGate, you may use it to perform basic functions such as listening to program changes or volume adjustments. In addition, the SoundGate serves as a link between your hearing instruments and external sources such as music players, cell phones, computers, etc.

For complete operating instructions, please read the separate SoundGate User Guide.

- 1 Volume control and program change
- 2 Phone
- 3 Music/Audio key (e.g. MP3)
- 4 Bluetooth® key
- 5 Battery indicator
- 6 Key lock



Environmental Protection

Your hearing instruments contain electronic components subject to the Directive 2002/96/EC on waste electrical and electronic equipment (WEEE).

Help to protect the environment by not disposing of your hearing instruments or batteries with your unsorted household waste. Please recycle your hearing instruments and batteries according to your local regulations or return them to your hearing care provider for disposal.



Product Approval, Markings and Compliance

All Sonic hearing instruments comply with international standards concerning electromagnetic compatibility. Due to the limited space available on the hearing instruments all relevant approval markings are found in this document.

Electromagnetic Interference

Your hearing instrument has been thoroughly tested for electromagnetic interference. However, some products may emit electromagnetic energy causing unforeseen interference with hearing instruments. Examples include induction cooking appliances, shop alarm systems, mobile phones, fax machines, personal computers, X-rays, CT scans, etc.

Even though your hearing instruments are designed to comply with the most stringent international standards of electromagnetic compatibility, they may emit electromagnetic energy that can cause interference with other devices.

Your hearing instruments contain a radio transmitter using short range magnetic induction technology working at 3.84 MHz. The magnetic field strength of the transmitter is $<- 42 \text{ dB}\mu\text{A/m @ 10 m}$.

The electromagnetic emission from the radio system is well below international limits for human exposure. By comparison, the electromagnetic energy of the hearing instruments is lower than that generated by household items such as halogen lamps, computer monitors, dishwashers etc.

Cell Phone and Hearing Instrument Compatibility

Some hearing instrument users have reported a buzzing sound in their devices when they are using cell phones, indicating that the cell phone and hearing instrument may not be compatible.

The compatibility of a particular hearing instrument and cell phone can be predicted by adding the rating for the hearing instrument immunity to the rating for the cell phone emissions (ANSI C63.19-2006 American National Standard Methods of Measurement of Compatibility between Wireless Communication Devices and Hearing Aids).

For example, the sum of a hearing instrument with a rating of 2 (M2/T2) and a telephone with a rating of 3 (M3/T3) would result in a combined rating of 5. According to the standard, any combined rating that equals at least 5 would provide “normal use”; a combined rating of 6 or greater would indicate “excellent performance.”

The immunity of your Flip hearing instrument is at least M2/T2. The equipment performance measurements, categories and system classifications are based upon the best information available but Sonic Innovations cannot guarantee that all users will be satisfied.



Note! The performance of individual hearing instruments may vary with individual cell phones. Please try this hearing instrument with your cell phone or, if you are purchasing a new phone, be sure to try it with your hearing instrument prior to purchase. For additional guidance, please ask your cell phone provider for the booklet entitled “Hearing Aid Compatibility with Digital Wireless Cell Phones.”

Warranty and Repairs

Your hearing instruments have a limited warranty, covering defects in materials and workmanship. This warranty covers the hearing instruments themselves, but not accessories such as batteries, tubing, domes, earmolds, etc.

This warranty is void if a defect is the result of misuse or mistreatment. The warranty is also void if the hearing instruments have been repaired by nonauthorized service personnel.

Please review the warranty with your hearing care provider and make sure that your warranty card is completed correctly.



Note! Your hearing care provider may charge a service fee for processing warranty repairs.

Accessories

Sonic offers a wide range of optional accessories that may be purchased to enhance your hearing system. Depending on hearing instrument type and local regulations, the following accessories are available:

-
- RC-P Remote Control
 - SoundGate communication device (for wireless connection to cell phones, music players, etc.)
 - TV Adapter (for wireless connection to your television via the SoundGate)
 - Phone Adapter (for wireless connection to your landline phone via the SoundGate)

For further information on accessories please contact your hearing care provider.

Common Problems and Solutions

| Problem | Possible cause |
|--|--|
| Instrument whistles or squeals | Instrument not inserted correctly |
| | Ear wax accumulation in ear canal |
| | Instrument may be too loose |
| | Receiver unit may be split or improperly connected |
| No volume, level too soft or humming noise | Instrument may not be turned on |
| | Battery may be dead or inserted wrong way |
| | Volume level too soft |
| | Ear wax accumulation in ear canal |
| | Battery contacts may be dirty or corroded |
| | Sound outlet may be blocked or corroded |
| | Microphone sound inlet may be blocked |
| | Your hearing loss may have increased |

Solution

Re-insert instrument

Consult your hearing care provider or physician

Consult your hearing care provider

Consult your hearing care provider

Check that the battery door is closed completely

Insert a fresh battery

Increase volume level with control on instrument or remote control or consult your hearing care provider

Consult your hearing care provider or physician

Open and close the battery door several times or clean the battery contacts carefully with a dry Q-tip

Check the tubing and earmold or dome for moisture or wax blockage

Consult your hearing care provider, do not try to clean this yourself

Consult your hearing care provider

Problem**Possible cause**

Whirring noise,
fading, weak or
motor-boating
sounds

Battery contacts may be dirty
or corroded

Moisture in hearing instrument

Low battery

Instrument
switches from
ON to OFF
periodically

Low battery

Solution

Open and close the battery door several times or clean the battery contacts with a dry Q-tip

Place hearing instrument in Dry-Instrument pack. Remove battery first. Consult your hearing care provider

Insert a fresh battery

Insert a fresh battery

Compliance with Requirements for Europe

This device is in conformance with the requirements of the Directive 93/42/EEC of the Council of the European Communities concerning medical devices, MDD. This is certified by applying this marking.



This device also complies with the essential requirements of the Directive 1999/5/EC of the European Parliament on radio equipment and telecommunications terminal equipment, R&TTE. It operates as an inductive application in a harmonized frequency band according to the Commission Decision 2008/432/EC and may be used in all member states of the EU and EFTA. This is certified by applying this marking.



Declarations of conformity are available at:
Sonic Innovations, Inc.
2501 Cottontail Lane
Somerset, NJ 08873

Compliance with Radio Communications Requirements for the USA and Canada

Sonic Innovations, Inc.

Flip hearing instrument models FL100; FL80; FL60



FCC ID

ZTOFLIP1

IC:

9799A-FLIP1

This device complies with part 15 of the FCC Rules and RSS-210 of Industry Canada. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.



Note! This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Caution! Changes or modifications not expressly approved by Sonic could void the user's authority to operate the equipment.

Service

If none of the actions listed in the previous pages correct a problem you may have with your hearing instrument, contact your authorized Sonic service representative. **Do not attempt to service your hearing instruments yourself or your warranty may be voided.**

Place stamp with dispenser name and address here:

Notes

A series of horizontal dotted lines for taking notes.

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