

SONIC | bliss.



**bliss**<sup>TM</sup>



**Bliss Custom Instruments**  
**User Guide**

 **SONIC**  
Everyday Sounds Better

**Hearing Instrument Serial Number:**

Left \_\_\_\_\_ Right \_\_\_\_\_

**Hearing Instrument Model:**

Left \_\_\_\_\_ Right \_\_\_\_\_

**Battery Size:** \_\_\_\_\_

**Listening  
Program #**

**Listening  
Environment**

- |   |       |
|---|-------|
| 1 | _____ |
| 2 | _____ |
| 3 | _____ |
| 4 | _____ |

**Right & Left Instruments Synchronized**

Active  Inactive

**Program Button:**

Active  Inactive

**Program Button Mute:**

Active  Inactive

**Telephone Coil** (ITEPDW and ITCPDW)

Right  Left  Disabled

**Preferred Telephone Ear**

- Right
- Left
- Both

**Non-Telephone Ear  
Control**

- Softer
- Mutes
- No Change

The following hearing instruments are covered in this User Guide:

## Bliss Custom Instruments



BL100 CIC/CICP  
BL80 CIC/CICP



BL100 ITCPDW  
BL80 ITCPDW



BL100 ITEPDW  
BL80 ITEPDW



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bliss™



## **Congratulations On Your Purchase!**

**With a little practice, you will soon be on your way to better hearing. The amplification of sound provided by your hearing instruments was adjusted by your health care provider to the needs of your individual hearing loss.**

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Please read the entire contents of this booklet before using your hearing instruments. It contains instructions and important information about the use and handling of your hearing instruments and batteries. With proper use and care, your hearing instruments will improve your connection with the world around you.





## General Warnings and Safety Guidelines







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Hearing instruments and batteries can be dangerous if swallowed or improperly used. Such actions can result in severe injury, permanent hearing loss or even fatality.

Familiarize yourself completely with the following general warnings and safety guidelines before using your hearing instruments.

### Hazard Warnings

-  Never allow others to wear your hearing instruments. They are adjusted for your hearing requirements and may permanently damage another person's hearing.
-  Avoid wearing your hearing instrument while playing contact sports (e.g. rugby, football etc.), since a strike to the ear could be harmful.
-  Hearing instruments, their parts and batteries should be kept out of reach of infants, children and anyone who might swallow these items or otherwise cause themselves injury.
-  Take care when changing and discarding batteries to keep them out of reach of infants, children, persons of mental incapacity or pets.

- 
-  Clean your hearing instruments and their parts on a regular basis as recommended. Micro-organisms from unclean instruments may cause skin irritations.
  -  Be careful with leaking battery liquid, as it is a hazardous substance.
  -  Never attempt to recharge non-rechargeable batteries.
  -  Be aware of the possibility that your hearing instruments may stop functioning without notice. Keep this in mind while you circulate in traffic or otherwise depend on warning sounds.
  -  Remove your instruments before applying aftershave, hairspray, oils, perfume, mosquito repellent, lotions, etc. Allow the product to dry before wearing your instruments.
  -  Traffic or other warning sounds may be reduced in level by a directional microphone when these sounds are coming from behind you.

**Warning to Hearing Care Provider and Patient**

Special care should be taken when fitting and using a hearing instrument with maximum sound pressure capability in excess of 132 dB SPL (IEC 60318-4) since there may be a risk of impairing the remaining hearing of the patient.

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## Safety Information

- Hearing instruments should be used only as directed and adjusted by your trained hearing care provider. Misuse or improper adjustments can result in sudden and permanent hearing loss.
- Never put your hearing instrument or batteries in your mouth, as they could easily be swallowed
- Keep batteries away from medications, since they can easily be mistaken for pills
- In the event that a battery or hearing instrument is swallowed, see a doctor immediately
- Be aware that use of a hearing instrument may cause excess earwax to build up in the ear canal which may require removal by a trained medical professional
- Consult your physician if excessive earwax, skin irritation, or a foreign object prevents you from wearing your hearing instrument
- An in-the-ear hearing instrument is a custom-made product. If you experience discomfort or irritation of your ear, please see your hearing care provider immediately for modification of the shell.
- In rare cases, a hearing instrument or earmold may cause a discharge from the ear or allergic reaction. See a physician immediately if these conditions occur.

- Never insert cleaning tools into the microphone inlet or deeply into the sound outlet. This could damage the hearing instruments.
- Do not expose hearing instruments to extreme heat by leaving them in the car, near a radiator, etc.
- Avoid exposing your instruments to water and moisture i.e. steambaths, showers, heavy rain, etc.
- Never attempt to dry your instruments with a hair dryer, microwave oven, etc.
- It is recommended to remove your hearing instruments before sleeping
- Protect your instruments by keeping them in the case when you are not wearing them

## Hearing Expectations

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### Set Appropriate Expectations

It is important that you have the right expectations regarding your hearing instruments. Hearing instruments will give you better hearing, but they are not a cure for hearing loss.

People whose expectations are too high (“I thought they would make my hearing normal”) are likely to be disappointed and may give up.

### Hearing Instruments Can:

- Help you hear and understand better in most situations
- Allow you to participate more in group situations and meetings

### Hearing Instruments Cannot:

- Give you normal hearing

### Hearing Instruments May Not:

- Let you hear very soft sounds
- Block ALL background noises – especially in noisy situations. Even people without hearing loss may have difficulty hearing in the presence of background noise.

## Be Patient

Unlike with eyeglasses which correct your vision as soon as you first put them on, with hearing instruments you will need some time to adjust.

It may take several weeks or months to completely adjust to your hearing instruments, so try to be patient. Initially, try different listening situations, such as one-on-one conversations with family and friends and conversations with two or three people at home or in quiet settings. Also, try having conversations in noisier places like parties, restaurants, meetings, and outdoors.

Do not forget that some situations are simply too noisy in general – even for people without hearing loss. So do not get discouraged.

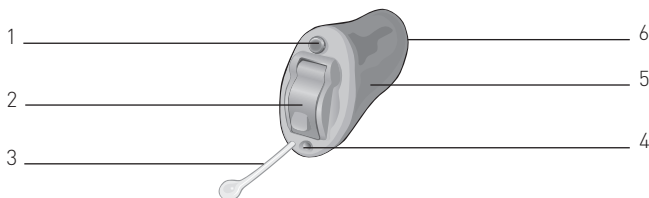
Consistent use of your hearing instrument is strongly recommended. In most cases, infrequent use does not allow you to obtain the full benefit from your device.

The use of a hearing instrument is only a part of total hearing rehabilitation, and may need to be supplemented by auditory training and instruction in lip reading.



## Your Bliss CIC/CICP Hearing Instrument

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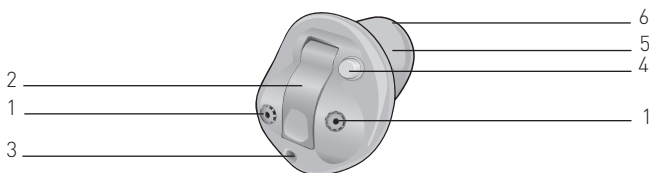
- 1 Microphone Opening
- 2 Battery Door
- 3 Removal Cord
- 4 Air Vent
- 5 Canal
- 6 Sound Outlet with Wax Protection



### **Note!**

Bliss CICP can be built with an optional Program Button. Your hearing care provider will determine whether it is necessary to include this option on your hearing instrument.

## Your Bliss ITCPDW Hearing Instrument



- 1 Microphone Openings
- 2 Battery Door
- 3 Air Vent
- 4 Program Button
- 5 Canal
- 6 Sound Outlet with Wax Protection

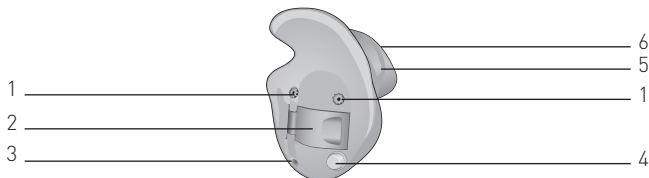


### **Note!**

Bliss ITCPDW can be built with an optional Program Button. Your hearing care provider will determine whether it is necessary to include this option on your hearing instrument.

## Your Bliss ITEPDW Hearing Instrument

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- 1 Microphone Openings
- 2 Battery Door
- 3 Air Vent
- 4 Program Button
- 5 Canal
- 6 Sound Outlet with Wax Protection



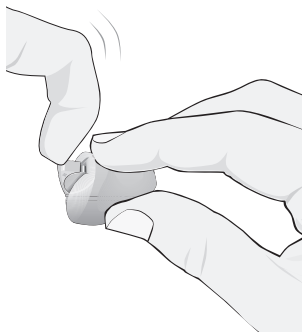
### **Note!**

Bliss ITEPDW can be built with an optional Program Button. Your hearing care provider will determine whether it is necessary to include this option on your hearing instrument.

## Turning Your Hearing Instrument OFF and ON

### To Turn the Instrument OFF

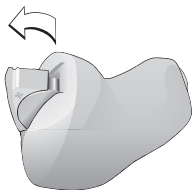
Place your fingernail underneath the front edge of the battery door and lift to open.



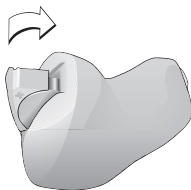
### To Turn the Instrument ON

Push the battery door closed until it snaps. The hearing instrument will make one long beep as it starts.

open (OFF)



closed (ON)



### Note!

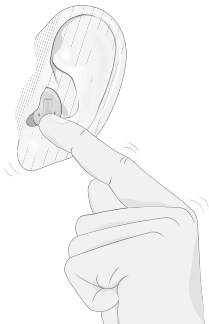
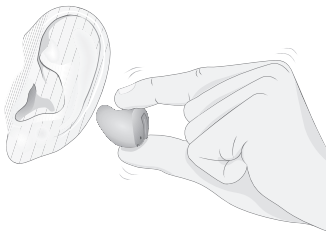
Never force the battery door open or closed.

## Putting On Your Hearing Instrument

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It takes patience and practice to insert your instruments correctly. If you have difficulty, please consult your hearing care provider.

- Insert your right instrument with your right hand and your left instrument with your left hand
- Hold your instrument between your thumb and index finger
- Place the canal part of your instrument into your ear canal
- Gently pull your ear lobe down with the other hand while pushing the hearing instrument in until it feels secure



## Taking Off Your Hearing Instrument

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- Use your thumb to push up against the bottom (back part) of your ear to loosen the instrument
- Grasp the instrument at its edge between your thumb and forefinger, and gently remove it from your ear
- If your hearing instrument has a removal (pullout) cord, pull it gently



### **Note!**

Do not try to remove your instrument by pulling on the battery door. This may cause damage. Contact your hearing care provider if you are having problems removing the instrument.

## Changing the Volume

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Your hearing instruments are programmed to be at a comfortable volume level for your hearing loss. They are designed to automatically adjust to changes in the sound environment. Some models (ITEPDW, ITCPDW) allow you to adjust the volume yourself, with an optional remote control.

### RC-P Remote Control or SoundGate

(Optional accessories for ITEPDW, ITCPDW)

If you have purchased an RC-P remote control or SoundGate accessory, you can use it to make small volume changes to get a natural and comfortable sound. Please see pages 41 and 42 for further instructions.



#### Note!

If the default volume of your hearing instrument is too loud or soft, your hearing care provider may need to make changes to your listening program.



#### Note!

Your hearing instruments automatically return to a pre-set loudness level when they are powered on, when the battery is low, or when the program is changed. If you find that you frequently need to turn the volume up or down, your hearing care provider may need to adjust your settings.

## Changing the Programs

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If your instrument has a program button, your hearing care provider can program it to change programs. Please see inside the front cover of this User Guide to find out which program(s) have been configured by your hearing care provider. You can change programs as follows:

### **Program Button**

(Optional ITEPDW, ITCPDW, CICP)

A short press (about 2 seconds) on the program button will cause the listening program to change. You will hear the same number of beeps as the program you are in each time you push the button. When you turn the hearing instrument off and then on, it will automatically return to your default listening program (program 1).

### **RC-P Remote Control or SoundGate**

(Optional accessories for ITEPDW, ITCPDW)

The listening program can be changed with either of these devices. Please see pages 41 and 42 for instructions.



## Program Button Mute

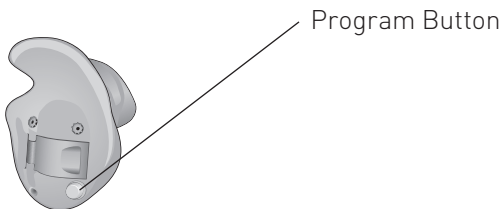
(Optional ITEPDW, ITCPDW, CICP)

A longer press (about 5 seconds) on the program button will cause the hearing instrument to mute, no matter which program you are in. Press the button again to un-mute the device.



### Note!

Your hearing care provider can customize the behavior of the program button. Please see inside the front cover to find out how your control may have been configured.



## Using the Telephone

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Your hearing instrument may be programmed with a dedicated Telephone program, Auto Telephone and/or Telephone coil option. Please see inside the front cover to find out if this was configured.

If your hearing instrument has been configured without these options, select the program that is best for you when using the telephone. Then position the phone lightly against your ear as described on page 28.

### **Auto Telephone**

(Optional for ITEPDW and ITCPDW)

Your hearing instrument may have an optional Auto Telephone feature. When the hearing instrument is close to a telephone receiver, the Auto Telephone will activate your telephone listening program. When you end your conversation, the hearing instrument will automatically return to the previous listening program. Your hearing care provider can configure your hearing instruments to allow answering the phone on both ears or on your preferred ear.

## Bliss<sup>100</sup> ITEPDW and ITCPDW Only

If you have a preferred ear, the hearing instrument on the opposite side can be programmed to sound softer or mute when the Auto Telephone is active. Refer to the information inside the front cover to find out how your hearing instruments are configured.



### Note!

Some telephones may need a special magnet added to help engage the Auto Telephone feature. To mount the magnet onto your telephone, please follow the instructions included in the magnet's packaging or contact your hearing care provider.



## Phone Usage Tips

- Hold the telephone receiver close to your hearing instrument. If this causes whistling, move the telephone receiver away a small distance.
- Before purchasing a mobile phone, test it with your hearing instrument
- People with a greater degree of hearing loss may need a volume control on the telephone

## Magnet Warning

- Keep magnets out of reach of children and pets
- If a magnet is swallowed, see a doctor immediately
- Do not place the magnet in a shirt pocket and keep it 1 ft (30 cm) away from pacemakers and other active implants
- Use the magnet on the opposite side from active implantable devices
- Keep the magnet 1 ft (30 cm) away from credit cards or other magnetically sensitive items

## Using the Telephone Coil

(Optional for ITEPDW and ITCPDW)

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The telephone coil helps you hear better when using a telephone or in buildings where inductive loop systems are installed (places of worship, halls, theater, etc.).

When the telephone coil is active, you hear directly through the telephone or inductive loop. To access the telephone coil, go to the telephone program. Please refer to inside cover to see if this option has been configured for your device.



This symbol or a similar sign should be displayed wherever a permanent loop has been installed.



### **Note!**

Not all telephones are compatible with hearing instruments.

## Changing the Battery

When the battery is running out, the instrument will beep at regular intervals. You should be prepared to replace the battery. The time until the instrument stops working depends on the battery type and manufacturer. Mercury-free batteries generally cause earlier warning beeps.

The following battery sizes are used:

- CIC and CICIP: size 10A battery
  - ITCPDW: size 312 battery
  - ITEPDW: size 13 battery
- 
- Gently swing the battery door fully open, but do not force it
  - Take out the used battery (Fig. 1)
  - Remove the sticker from the new battery (Fig. 2)
  - Place the battery into the door with the flat, smooth side facing up (+ sign) as shown in the drawing (Fig. 3)
  - Close the battery door securely

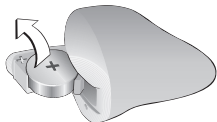


Fig. 1



Fig. 2

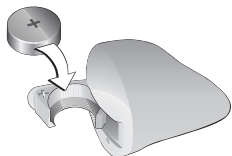


Fig. 3

## Change Batteries Regularly

When your battery needs to be changed you will hear three beeps: a low tone, followed by a high tone and another low tone. The exact battery life you experience may vary. The table below provides an estimate of how often to change the battery:

Bliss Model	Battery Size	Change Every*
CIC	#10A	Est. 8 days
CICP	#10A	Est. 8 days
ITCPDW	#312	Est. 12 days
ITEPDW	#13	Est. 21 days

\* Estimated number of days based on a 12 hour/day wearing schedule

**If your hearing instrument is not in use, open the battery compartment door to turn the device off. This will prevent battery drain.**



### **Note!**

Never force the battery door open or closed.

## Important Battery Information

- Battery life will vary with conditions of use (for example, batteries will run down faster in noisy environments)
- Always keep spare batteries on hand
- A used battery should be replaced immediately
- If you are not going to use your hearing instruments for a few days, remove the batteries
- Any moisture found on a battery should be wiped off immediately with a soft cloth
- Always remove zinc-air batteries before drying your hearing instrument with a drying kit. Drying out zinc-air batteries shortens their lifetime.
- Used batteries should be returned to your battery supplier or hearing care provider for safe disposal
- Never dispose of batteries by burning them. They may explode and cause injury.
- Never dispose of batteries with household waste. They cause environmental pollution.
- Batteries can be harmful if swallowed. Keep batteries out of the reach of pets and small children. In case of ingestion, contact your physician immediately.



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## Data Logging and Learning

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### Data Logging

The data log automatically stores information about your use of the hearing instruments such as changes made to the volume control, hours of wear, etc.

This information can be used by your hearing care provider to adjust your instruments. If you do not want this feature to be active, please ask your hearing care provider to turn it off.

### Data Learning (Bliss<sup>100</sup> ITEPDW and ITCPDW Only)

If your instrument is equipped with data learning, your hearing care provider can activate this feature to help customize your hearing instruments. When data learning is operating, the instrument keeps track of how often and how much you adjust the volume control and “learns” your preferred setting. This new setting can be made permanent during your follow-up visit.

## **Caring for Your Hearing Instruments**

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Healthy ears produce cerumen, a waxy substance that can clog your hearing instruments. Please follow these simple cleaning instructions to prevent wax build-up and ensure optimal performance.

### **Every Night**

- Check your hearing instruments for ear wax and wipe them clean with a cloth or tissue
- If necessary, use the cleaning tool to remove wax from the canal and vent openings on your instrument
- Open the battery door fully to allow air to circulate
- A dry storage kit is recommended to remove any moisture that may have accumulated in the hearing instrument

## Cleaning the Sound Outlet

The sound outlet is an integral part of your hearing instrument and should be kept clean and free from cerumen (ear wax) at all times. Your instruments are built with a wax protection system. Please follow the instructions for using ProWax below. If you have questions, please ask your hearing care provider.

### How to Replace ProWax

- Take a new removal tool.  
The tool has two arms, one with the new filter and one with the removal tool.
- Push the removal tool into the existing wax filter and remove the used filter from the hearing instrument
- Push the new filter into the hearing instrument
- Discard the removal tool and old wax guard

1



2



3



4



**Note!**

Do not insert tools into the sound outlet. This could damage the receiver. If you cannot clean the hearing instruments completely, it is best to contact your hearing care provider.

**Cleaning the Vent**

The vent cleaning tool is designed to remove cerumen from the vent in your hearing instrument. It is recommended that you clean your hearing instrument in the morning. This allows cerumen to dry overnight and to be more easily removed from the instrument.

- Hold the instrument in your hand with the end containing the battery door facing you
- Insert the brush on the cleaning tool into the vent tube
- Push the brush all the way through the vent tube to the opening on the other end
- Wipe off any cerumen that has accumulated on the brush with a tissue before pulling the tool out of the vent tube

**Note!**

Do not insert the cleaning tool into any other opening on the hearing instrument. This will damage the microphone and/or receiver in the hearing instrument and void all warranties.

## Microphone Protection System

The microphone is an integral part of your hearing instrument and should be kept clean and free from cerumen (ear wax) at all times. Your instruments are built with a protection system. Please follow the instructions for using either the T-Cap or O-Cap filter below. If you have questions, please ask your hearing care provider.

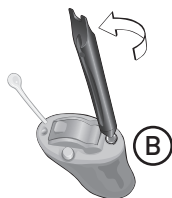
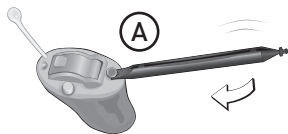
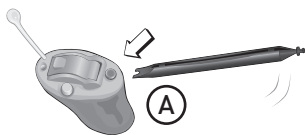
### How to Replace the T-Cap Filter

(for CICP and CIC)

The tool has two ends, one for removal of the T-Cap (A) and one with the new T-Cap on (B).



- Using the removal end (A), place it under the T-Cap edge, and push it under the top edge of the used T-Cap
- Lift the used T-Cap up and out
- Using the other end of the tool (B), insert the new T-Cap into the opening and slightly twist the handle so that the new T-Cap is free
- Discard the tool and the used T-Cap filter

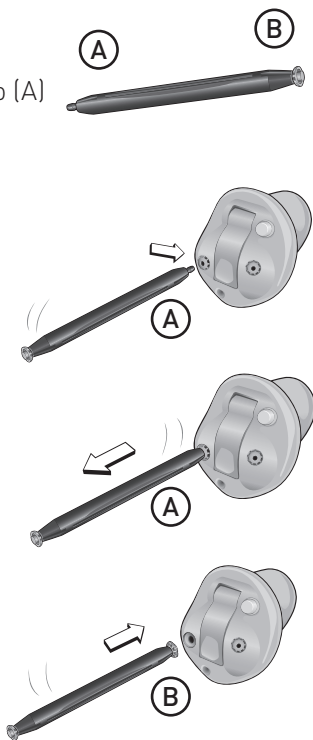


## How to Replace the O-Cap Filter

(for ITEPDW and ITCPDW)

The tool has two ends, one for removal of the O-Cap (A) and one with the new O-Cap attached (B).

- Using the removal end (A), insert it into the opening of used O-Cap and pull it out slowly. Keep the stick straight.
- Using the other end of the tool (B), insert the new O-Cap into the opening and gently remove the stick.
- Discard the tool and the used O-Cap filter.



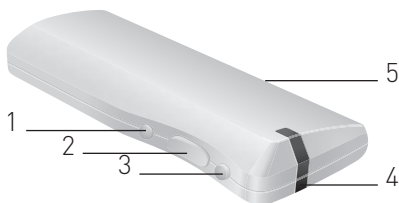


## Operating your Bliss with the RC-P Remote Control

### Optional Accessory for ITEPDW, ITCPDW

If you have purchased a remote control, you can use it to change listening programs, adjust the volume level up and down, or mute the hearing instruments.

For complete operating instructions, please read the separate RC-P Remote User Guide.



- 1 Program cycle button
- 2 Volume control
- 3 Mute button
- 4 Status light
- 5 Key lock

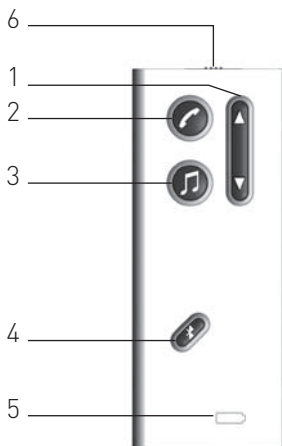
## Operation Your Bliss with the SoundGate Communication Device

### Optional Accessory for ITEPDW, ITCPDW

If you have purchased a SoundGate, you may use it to perform basic functions such as changing the listening programs, adjusting the volume level up and down, or muting the hearing instruments. In addition, the SoundGate serves as a link between your hearing instruments and external sources such as music players, cell phones, computers, etc.

For complete operating instructions, please read the separate SoundGate User Guide.

- 1 Volume control and program change
- 2 Phone
- 3 Music/Audio key (e.g. MP3)
- 4 Bluetooth® key
- 5 Battery indicator
- 6 Key lock



## Environmental Protection

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Your hearing instruments contain electronic components subject to the Directive 2002/96/EC on waste electrical and electronic equipment (WEEE).

Help to protect the environment by not disposing of your hearing instruments or batteries with your unsorted household waste. Please recycle your hearing instruments and batteries according to your local regulations or return them to your hearing care provider for disposal.



## Product Approval, Markings and Compliance

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All Sonic hearing instruments comply with international standards concerning electromagnetic compatibility. Due to the limited space available on the hearing instruments all relevant approval markings are found in this document.

### Electromagnetic Interference

Your hearing instrument has been thoroughly tested for electromagnetic interference. However, some products may emit electromagnetic energy causing unforeseen interference with hearing instruments. Examples include induction cooking appliances, shop alarm systems, mobile phones, fax machines, personal computers, X-rays, CT scans, etc.

Even though your hearing instruments are designed to comply with the most stringent international standards of electromagnetic compatibility, they may emit electromagnetic energy that can cause interference with other devices.

Your hearing instruments contain a radio transmitter using short range magnetic induction technology working at 3.84 MHz. The magnetic field strength of the transmitter is  $< -42 \text{ dB}\mu\text{A/m @ 10 m}$ .

The electromagnetic emission from the radio system is well below international limits for human exposure. By comparison, the electromagnetic energy of the hearing instruments is lower than that generated by household items such as halogen lamps, computer monitors, dishwashers etc.

## **Cell Phone and Hearing Instrument Compatibility**

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Some hearing instrument users have reported a buzzing sound in their devices when they are using cell phones, indicating that the cell phone and hearing instrument may not be compatible.

The compatibility of a particular hearing instrument and cell phone can be predicted by adding the rating for the hearing instrument immunity to the rating for the cell phone emissions (ANSI C63.19-2006). The standard qualifies the M-rating (hearing instrument in Microphone mode) and the T-rating (hearing instrument in Telecoil mode, if an inductive coil is available).

For example, the sum of a hearing instrument with a rating of 2 (M2/T2) and a telephone with a rating of 3 (M3/T3) would result in a combined rating of 5. According to the standard, any combined rating that equals at least 5 would provide “normal use”; a combined rating of 6 or greater would indicate “excellent performance.”

The immunity of your Bliss hearing instrument is at least M2 or M2/T2 respectively.

The equipment performance measurements, categories and system classifications are based upon the best information available but Sonic cannot guarantee that all users will be satisfied.

**Note!**

The performance of individual hearing instruments may vary with individual cell phones. Please try this hearing instrument with your cell phone or, if you are purchasing a new phone, be sure to try it with your hearing instrument prior to purchase. For additional guidance, please ask your cell phone provider for the booklet entitled “Hearing Aid Compatibility with Digital Wireless Cell Phones.”

## Warranty and Repairs

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Your hearing instruments have a limited warranty, covering defects in materials and workmanship. This warranty covers the hearing instruments themselves, but not accessories such as batteries, tubing, domes, earmolds, etc.

This warranty is void if a defect is the result of misuse or mistreatment. The warranty is also void if the hearing instruments have been repaired by non-authorized service personnel.

Please review the warranty with your hearing care provider and make sure that your warranty card is completed correctly.



### **Note!**

Your hearing care provider may charge a service fee for processing warranty repairs.



## Accessories

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Sonic offers a wide range of optional accessories that may be purchased to enhance your hearing system. Depending on hearing instrument type and local regulations, the following accessories are available:

- RC-P Remote Control
- SoundGate communication device (for wireless connection to cell phones, music players, etc.)
- TV Adapter (for wireless connection to your television via the SoundGate)
- Phone Adapter (for wireless connection to your landline phone via the SoundGate)

For further information on accessories please contact your hearing care provider.

## Common Problems and Solutions

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<b>Problem</b>	<b>Possible cause</b>
Instrument whistles or squeals	Instrument not inserted correctly
	Ear wax accumulation in ear canal
	Instrument may be too loose
No volume, level too soft or humming noise	Instrument may not be turned ON
	Battery may be dead or inserted wrong way
	Volume level too soft
	Instrument may be in telephone program
	Ear wax accumulation in ear canal
	Battery contacts may be dirty or corroded
	Sound outlet may be blocked or corroded
	Microphone sound inlet may be blocked
	Your hearing loss may have increased

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**Solution**

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Re-insert instrument

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Consult your hearing care provider or physician

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Consult your hearing care provider

---

Check that the battery door is closed completely

---

Insert a fresh battery

---

Increase volume level with volume control  
on RC-P or SoundGate (if available)

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Check to make sure you are in the intended program

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Consult your hearing care provider or physician

---

Open and close the battery door several times or  
clean the battery contacts carefully with a dry Q-tip

---

Check the sound outlet and change the filter  
if you can see that it is clogged

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Consult your hearing care provider, do not try  
to clean this yourself

---

Consult your hearing care provider

---

<b>Problem</b>	<b>Possible cause</b>
Whirring noise, fading, weak or motor-boating sounds	Battery contacts may be dirty or corroded
	Moisture in hearing instrument
	Low battery
Instrument switches from ON to OFF periodically	Low battery

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**Solution**

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Open and close the battery door several times or clean the battery contacts with a dry Q-tip

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Place hearing instrument in Dry-Instrument pack. Remove battery first. Consult your hearing care provider.

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Insert a fresh battery

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Insert a fresh battery

---

## **Information for the Hearing Care Provider**

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A hearing care provider should advise a prospective hearing instrument user to consult with a licensed physician (preferably an ear specialist) promptly, before dispensing a hearing instrument, if the hearing care provider determines through inquiry, actual observation or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

- Visible congenital or traumatic deformity of the external or middle ear
- History of active drainage from the ear within the previous 90 days
- History of sudden or rapidly progressive hearing loss within the previous 90 days
- Acute or chronic dizziness or vertigo
- Unilateral hearing loss of a sudden or recent onset within the previous 90 days
- Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1000 Hz, and 2000 Hz
- Visible evidence of significant cerumen accumulation or a foreign body in the ear canal
- Pain or discomfort in the ear

### **Warning to Hearing Care Provider and Patient**

Special care should be exercised in selecting and fitting a hearing instrument whose maximum sound pressure level exceeds 132 decibels due to the fact that there may be risk of impairing the remaining hearing of the hearing instrument user.

### **Children with Hearing Loss**

A child with a hearing loss should be directed to a physician for medical evaluation and to other professionals for evaluation and rehabilitation since hearing loss may cause problems with language development and the educational and social growth of a child.

## Compliance with Requirements for Europe

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This device is in conformance with the requirements of the Directive 93/42/EEC of the Council of the European Communities concerning medical devices, MDD. This is certified by applying this marking.



This device also complies with the essential requirements of the Directive 1999/5/EC of the European Parliament on radio equipment and telecommunications terminal equipment, R&TTE. It operates as an inductive application in a harmonized frequency band according to the Commission Decision 2008/432/EC and may be used in all member states of the EU and EFTA. This is certified by applying this marking.



Declarations of conformity are available at:  
Sonic Innovations, Inc.  
2501 Cottontail Lane  
Somerset, NJ 08873



## Compliance with Radio Communications Requirements for the USA and Canada

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Sonic Innovations, Inc.

Bliss hearing instruments models BL100 ITCPDW,  
BL100 ITEPDW, BL80 ITCPDW, BL80 ITEPDW



FCC ID: ZTOF2ITE01  
IC: 9799A-F2ITE01

This device complies with part 15 of the FCC Rules and RSS-210 of Industry Canada. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference,  
and
- (2) This device must accept any interference received,  
including interference that may cause undesired  
operation.

This Class B digital apparatus complies with Canadian ICES-003.



### Note!

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

**Note!**

Changes or modifications not expressly approved by Sonic could void the user's authority to operate the equipment.

## Information and Explanation of Symbols

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The CE conformity marking indicates conformance to all applicable European Directives

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This symbol indicates that the products described in these instructions for use adhere to the requirements for an application part of Type B of EN 60601-1. The surface of the hearing instrument is specified as application part of Type B

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This symbol indicates that it is important for the user to read and take into account the relevant information in these instructions for use

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This sign indicates important safety information that must be observed to minimize risks or to avoid hazardous situations

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Important information for handling and product safety

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The crossed-out wheeled bin indicates that the European Directive on waste of electronic equipment applies

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**Operating conditions**

The product is designed such that it functions without problem or restrictions if used as intended, unless otherwise noted in these instructions for use

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**Transport and storage conditions**

During transport or storage, the temperature should not exceed the limit value of  $-13^{\circ}/140^{\circ}$  Fahrenheit ( $-25^{\circ}/60^{\circ}$  Celsius)

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## **Service**

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If none of the actions listed in the previous pages correct a problem you may have with your hearing instrument, contact your authorized Sonic service representative. Do not attempt to service your hearing instruments yourself or your warranty may be voided.

Place stamp with dispenser name and address here:



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