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# User Manual

*Android 11.0 is the Operating System for your Touch Screen Mark5*

## Information for user manual

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Digicom Trading (pvt) Limited operates on a policy of continuous development. Digicom Trading (pvt) Limited reserves the right to make improvements, changes or revisions in the design of the phone or the information contained in the manual without any obligation to notify any person of such revisions and changes and without prior notice.

Some of the contents in this manual may differ from your phone, depending on the software installed, your SIM card or your service provider and is subject to change without prior notice.

You may incur additional charges for usage of data services, such as messaging, uploading and downloading, auto-syncing, or using location services. To avoid additional charges and details, please contact your service provider.

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## **INTRODUCTION**

Thanks for choosing *Mark5*, Dual cards Android 11 smart phone based on 1.3GHz Quad-core Processor. This smart phone is running on Android 11 version. If you'd like your phone to live a long and fruitful life, please read this guide carefully and keep it for future reference. You never know when you might need it.

And don't worry if the pictures we use to demonstrate your phone's functions look a little different from what you see on its screen. It's the functions that matter.

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## 1.1 Safety Precautions



Please read through the following briefings carefully and act in accordance with these rules, so as to prevent causing any danger or violating any law.

### **ROHS Declaration**

*Declaration of Conformity with the requirements of the e-waste Management Rules, 2011 (adopted by Notification S.O. 1035 (E) of Ministry of Environment and Forests)*

- The Product is in conformity with the requirements of Rule 13 of the e-waste Rules. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the e-waste Rules:
  - a. Lead (Pb) – not over 0.1% by weight;
  - b. Cadmium (Cd) – not over 0.01% by weight;
  - c. Mercury (Hg) – not over 0.1% by weight;
  - d. Hexavalent chromium (Cr6+) – not over 0.1% by weight;
  - e. Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
  - f. Polybrominateddiphenyl ethers (PBDEs) – not over 0.1% by weight.

## 1.2 Using your phone safely



### **On The Road**

Using a phone while driving is illegal in many countries. Please follow local laws and drive safely at all times.



### **Near Sensitive Electronics**

Don't use your phone near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fire detectors and other automatic-control equipment.

For more information about how your phone affects pacemakers or other electronic equipment, please contact the manufacturer or your local distributor.

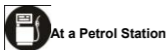
Your phone may cause interference when used near TVs, radios or automated office equipment.



Your phone can cause interference with aircraft equipment. So it's essential you follow airline regulations. And if airline personnel ask you to switch off your phone, or disable its wireless functions, please do as they say.



Your phone may interfere with the normal operation of medical equipment. Follow all hospital regulations and turn it off when you're asked to by posted warnings or medical staff.



Don't use your phone at petrol stations. In fact, it's always best to switch off whenever you're near fuels, chemicals or explosives.



Keep your phone away from water (or any other liquid). It's not a waterproof model.



Never take your phone apart. Please leave that to the professionals. Unauthorised repairs could break the terms of your warranty.



Don't use your phone if the antenna is damaged, as it could cause injury.



Keep your mobile out of children's reach. It should never be used as a toy and it might not be good for their health.



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Only use the original accessories supplied with your phone or those approved by the manufacturer. Using unapproved accessories may affect performance, make the warranty void, break national regulations on the use of mobile phones, or even cause injury.



### **Near Explosives**

Turn off your phone in or near areas where explosive materials are used. Always obey local laws and turn off your phone when requested.



### **Emergency Calls**

To make an emergency call your phone must be turned on and in an area where there's network coverage. Dial the national emergency number and press 'send'. Explain exactly where you are and don't hang up until help has arrived.



### **Working Temperature**

The working temperature for the phone is between 0 Degree and 40 Degree Celcius. Please don't use the phone outside the range. Using the phone under too high or too low temperature might cause problems.



At very high volume, prolonged listening to a mobile phone can damage your hearing.

## 2.1 Your Phone

## 2.2 Description Icons

Keys	Functions
1.Volume Up/Down Key	●To adjust the ringer volume, adjust the voice volume during a call and adjust media volume.
2.Power Key	●Switch the phone on or off. ●Press and hold to open phone options menu.
3.Headset port	●To connect an earphone so you can listen to music or radio, etc.
4.USB jack	●To connect charger or USB data cable for data exchange
5.Receiver	●answer the phone.
6.Front Camera	●Allow you to take pictures while facing the screen.
7.Mic	●Talking on the phone



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8.Speaker	●So that you can listen to music and videos.
9.Back Camera lens	●Allow you to take pictures while facing the screen.
10.Back Flashlight	●To take photos in low-light conditions.
11.Fingerprint	●For taking photos.

## 2.3 Charging the battery

The rechargeable Li-ion battery that comes with your phone is ready to be used, but is not charged full. It is easy to do & can be done in 3 simple steps below:

1. Connect the charger to your phone, and plug it into a socket.
2. The battery indicator in the corner of the screen will scroll to show you it's charging.
3. When fully charged, the battery indicator will stop scrolling.
4. Disconnect the charger from your mobile, and unplug.

## 2.4 Power ON/OFF

Press the power key to power-ON/OFF the phone.

When you turn your phone on, it'll automatically check the SIM and show the following information on screen:

- **Input SIM PIN:** If you've set a PIN for your SIM1.

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### Note:

*The PIN is supplied with your SIM. Please replace it with your own PIN code as soon as possible. Enter the wrong PIN three times, and your SIM will be locked. Then you'll need to contact your network service provider to ask for a PUK code to unlock it. It is applicable for*

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*both the SIMs if you are using 2 SIM Cards.*

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## **2.5**      **Enter Main Menu**

In Idle mode, press the Menu key to enter the main menu on the desktop and click the Home key /Back key to return.

## **2.6**      **Enter Sub Menu**

Once at the main menu, click the icon to select the submenu, press **Back Key** to return to the previous menu, and press the **Home Screen** to return to the home screen.

## **2.7**      **Use Notification Panel**

As a new notification appears in the notification area, slide down in the area to view the contents of the notification. And slide down again, there is shortcut of some functions, about brightness level、Bluetooth、Airplane mode、Auto-rotate、Flashlight、Location、Do not disturb、Wi-Fi and many more

## **2.8**      **Move icons on the main interface**

1. Long press the icon on the main interface until it's enlarged and the mobile.
2. Drag the icon to the desired position and then release it.

## **2.9**      **Delete icons on the main interface**

1. Long press the icon on the main interface until it's enlarged and the mobile .
2. Drag the icon to "Remove" to delete it.

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## 2.10 Change wallpapers

1. Long press the desktop pop-up menu.
2. Choose WALLPAPERS to change wallpapers

## 2.11 Recent tasks

On any interface, press **[menu]** to access to the recent tasks interface, view all the recent tasks & touch one of them to enter this App.

## 2.12 Install APK through File

APK is a supported file format for the Android mobile operating system.

- a) Please copy the downloaded APK file into the SD card, and then insert the SD card into the phone.
- b) In Idle mode, click Main Menu to enter the main menu.  
Click "File " to enter the directory of SD card.
- c) Click the APK file you wish to install, and follow the installation wizard.

## 3.1 Main Menu & Its Functions

Select menu key to enter the main menu.

Allows you to view a list of features available in your phone.

### 1.Chrome browse

Browse the internet. Search engine default set as Google.

### 2.Calculator

This function can turn your phone into calculator, it can do some simple calculations.

### 3.Calendar

View the calendar & add events.

### 4.Camera

Allows you to click pictures& video anytime you want. Camera opens in capture mode. Frame your picture within the screen and hold the phone steady. Touch Camera button to capture. Continue to hold the camera steady for a second after you hear the shutter sound.

Click the preview box to browse the picture, share (via a compatible application), edit a picture, or delete a picture

### 5.clock


After entering Clock, move right to set Alarm.

### 6.Contacts

To see your list of Contacts. Access phonebook through this function.

### 7.Files



In main menu, touch  to enter, you can view the downloaded files or applications.

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## 8.FM Radio



In main menu, touch  to enter FM Radio interface, Through this program, you may listen to FM radio on the device, FM radio use the wired headset as an antenna to receive signals, before opening this program ,you can install the original equipment-headphones, when listening, you can switch it manually to speakers or the mode with wired headphones.

## 9.Photos

Allows you to view photos & videos in folders.

## 10.Gmail

Allows you set up your Gmail accounts. Gmail on your phone is automatically synchronized with your Google account on the web.

## 11.Messages

Allow you to view messages sent & received as a thread.

## 12.YT Music

View the list of songs available in your phone. Your music files are classified according to the following four categories: Artists, albums, songs and play lists. Touch one of these categories; you can view the list inside.

## 13.Phone

Allow you to make quick outgoing calls.

## 14.Play Store

Log in to your Gmail account to view all the applications & download from thousands of applications available under the Google Market called Play Store.


*To use this app please connect to an internet connection.*

## 15.Google



In main menu, touch  to access Google Search, enter key



words, touch , you can search a target in All or Web or Apps or Contacts, the matched result will display below. You also can do voice search here.

## 16.Settings

Modify settings under the following:

- Network&internet
- Connect devices
- App&notifications
- Battery
- Display
- Scheduled power on/off
- Navigation bar
- Sound
- Memory
- Storage
- Security&location
- Accounts
- Accessibility
- Digital Wellbeing & parental controls
- Google
- System

## 17.SIM Toolkit

This service is provided by the operator. It provides many types of personalized message services.

## 18.Sound Recorder

Allows you to record sounds.

## 19.WhatsApp

chat software,can voice video

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## 20. Screen Capture

### 21. Duo

Make a video call after logging in to the mobile number

### 22. Play Movies & TV

### 23. Drive

### 24. YouTube

After connecting to the external network, watch, upload and download video

## 3.2 Wi-Fi

Mark5 supports Wi-Fi which allows you to connect with a Wireless connection. This is useful for surfing internet on phone.

*Enter "Settings" interface & search WIRELESS & NETWORKS. Select the network you want to connect.*

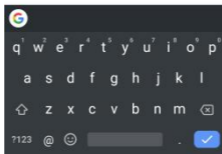
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## 4 Inputting Text

### Android Keyboard(AOSP)

Mark5 use Gboard

by default.





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## 5 Maintenance

Use a dry soft cloth to wipe general dirt.

Do not use a hard cloth, benzene or thinner to wipe the phone, otherwise, the surface of the phone will be scratched or could even result in the fading of color.

## 6 Taking Care of your Device

Your device is a product of superior design and craftsmanship and should be handled with care: The following suggestions will help you protect your phone:

- Always keep the small parts of the phone away from children.
- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will rust electronic circuits. If your device does get wet, remove the battery, and allow the device to dry completely before replacing it.
- Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
- Do not store the device in high or cold temperature. High temperatures can shorten the life of electronic devices and damage batteries.
- Do not attempt to open the device other than as instructed in this guide.
- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can clog the moving parts and prevent proper operation.
- Use indoor chargers.

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notice

Rechargeable batteries have a limited number of charge cycles and may eventually wear out. In the event the talk and standby times are noticeably shorter than normal, please replace the battery.

## **FCC Statement**

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

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(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or

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television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.  
Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

## **SAR Information Statement**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed

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by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. \* Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the

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government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is **0.228W/Kg** and when worn on the body, as described in this user guide, is **0.572W/Kg** (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). The maximum scaled SAR in hotspot mode is **0.572W/Kg**. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on

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FCC ID: **ZSHD68S** Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.wow-com.com>. \* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

## **Body-worn Operation**

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of **10mm** must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and

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should be avoided. Use only the supplied or an approved antenna.