



User Guide

LG-B220a



# **User Guide**

- Screen displays and illustrations may differ from those you see on actual phone.
- Some of the contents of this guide may not apply to your phone, depending on the software and your service provider. All information in this document is subject to change without notice.
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### Important Information

This user's guide contains important information about the use and operation of this phone. Read all information carefully for optimal performance and to avoid any damage or misuse of the phone. Any changes or modifications not expressly approved in this user's guide could void your warranty for this equipment.

### Before you begin

Safety Guidelines

⚠ WARNING! To reduce the possibility of electric shock, do not expose your product to high humidity areas, such as bathroom or swimming pool.

Keep the phone away from heat. Never store your phone in environment that may expose it to temperatures below 0°C or above 40°C, such as outdoor during snowstorm, or in your car in hot days. Exposure to cold or heat will result in malfunction, damage or permanent failure. Be careful when using your phone near other electronic devices. The RF emissions from mobile phones may affect nearby electronic equipment that not adequately shielded. You should consult manufacturers of any personal medical devices, as in the case of pacemakers and hearing aides, to determine whether they are susceptible to interference from cell phones.

Turn off your phone in medical facilities or at gas stations. Never place your phone in microwaves, as it will cause the battery to explode.

Important! Before using your phone, please read the SAFETY INFORMATION OF THE TELECOMMUNICATIONS INDUSTRY ASSOCIATION (TIA).

### Safety Information

Read these simple guidelines. Breaking the rules may be illegal or dangerous. More detailed information is provided in this user's guide.

- Never use an unapproved battery that could cause damages to the phone or the battery itself, or even explode.
- Never place your phone in a microwave oven, as this will result in an explosion of the battery.
- Do not dispose of your battery in fire or with hazardous or flammable materials.
- Make sure the battery does not come into contact with sharp-edged items, such as animal teeth or claws. This could cause a fire.
- Store the battery in a place out of the reach of children.
- Be careful so that children do not swallow any parts of the phone, such as rubber plugs (earpiece, parts that connect to the phone, etc.). This could cause asphyxiation or suffocation.
- Disconnect the plug and charger from the outlet when the phone shows that the battery has been fully charged, because it may cause electric shock or fire hazard.
- When in the car, do not leave your phone, or install a hands-free kit, near the airbag.
   If wireless equipment is improperly installed, you can be seriously injured if the airbag is deployed.
- · Do not use mobile phone while driving.
- Do not use the phone in areas where its usage is prohibited. (For example: in airplanes).
- Do not expose the battery charger or adapter to direct sunlight, or use it in places with high humidity, such as bathroom.
- Never store your phone in temperatures lower than -20°C or higher than 50°C.
- Do not use harsh chemicals (such as alcohol, benzene, solvents, etc.) or detergents to clean the phone. This could cause fire.

- Do not drop the phone, strike it, or shake it hard.
   Such actions may harm the phone's internal circuit boards.
- Do not use your phone in high explosive areas, as this may generate sparks.
- Do not damage the power cord by bending, twisting, pulling, or heating it. Do not use the plug if it is loose as it may cause fire or electric shock.
- Do not handle the phone with wet hands while it is charging. This can cause electric shock or seriously damage your phone.
- Do not disassemble the phone.
- Do not make or answer calls while charging the phone, which can cause a short circuit, electric shock, or fire.
- Use only batteries and chargers provided by LG. The warranty does not apply to products provided by other providers.
- Only authorized personnel should service the phone and its accessories.
   Installation or service may result in accidents and consequently invalidate the warranty.
- Do not hold or let the antenna come in contact with your body during a call.
- Emergency calls can be made only within a service area. To make an emergency call, make sure you are within a service area and the phone is on.
- Use your accessories, such as headphones or headsets, with caution, ensuring that
  the cables are plugged properly and that they do not touch the antenna unnecessarily.

### Information about the RF exposure from FCC

MARNING! Read this information before operating the phone.

In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both international and U.S. standards.

The highest SAR values are:

- Head: 1.18 W/kg
- Body (Body-worn/Hotspot): 0.53 W/kg

(body measurements differ among phone models, depending upon available accessories and FCC requirements).

While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea/fccid/ after searching on FCC ID ZNFB220A.

The design of this phone complies with FCC guidelines and these international standards.

### Caution

Use only the supplied antenna. Use of unauthorized antennas, or modifications, could impair call quality, damage the phone, void your warranty, or result in a violation of FCC regulations.

Do not use the phone with a damaged antenna.

A damaged antenna in contact with the skin could cause a singe. Contact your local dealer for an antenna replacement.

# **Body effects**

This device was tested for typical body operation, keeping a distance of 1.5 cm (0.625 inchs) between the user's body and the back of the phone. To comply with RF exposure requirements of the FCC standards, a minimum distance of 1.5 cm (0.625 inchs) between the user's body and the back of the phone is required.

Belt-clips, holsters, and similar accessories containing metallic components from others manufacturers should not be used.

Accessories worn close to the body, without keeping a minimum distance of 1.5 cm (0.625 inchs) between the user's body and the back of the phone, and that have not been tested for typical body operation, may not comply with FCC's RF exposure limits and should be avoided.

# External antenna mounted on the vehicle (optional, if available)

It must keep a minimum distance of 20 cm (8 inches) between the user / bystander and the vehicle mounted external antenna, in order to satisfy FCC's RF exposure requirements.

For more information about RF exposure, visit the FCC Website at www.fcc.gov

### Class B Compliance under article 15 of the FCC

This device and its accessories comply with Article 15 of the FCC rules.

The operation is subject to the following conditions:

(1) This device, and its accessories, will not cause harmful interference and (2) this device and its accessories must accept any interference received, including interference that could cause an undesired operation.

### Part 15.19 statement

This device complies with part15 of FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

### Part 15.21 statement

Change or Modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

### Part 15.105 statement

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **Battery Precautions**

- · Do not disassemble.
- · Do not short-circuit.
- Do not expose to high temperatures, over 60 °C (140 °F).
- · Do not incinerate.

### **Battery Disposal**

- Please dispose of your battery properly, or bring it to your wireless provider for recycling.
- Do not dispose of your battery in fire or with hazardous or flammable materials.

# **Adapter Precautions (Charger)**

- Using the wrong battery charger could damage your phone and void your warranty.
- The adapter or battery charger is only designed for indoor use.
- Do not expose the battery charger or adapter to direct sunlight, or use it in places with high humidity, such as the bathroom.

# **Cautions for Battery**

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system
  per this standard. Use of an unqualified battery or charger may present a risk of fire,
  explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system
  per this standard, IEEE-Std-1725-200x. Use of an unqualified battery may present a
  risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- · Battery usage by children should be supervised.

- Avoid dropping the phone or battery. If the phone or battery is dropped, especially
  on a hard surface, and the user suspects damage, take it to a service center for
  inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the phone shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.

### Avoid damage to your ear

- Damage to your hear can occur due to constant exposure to excessive high sound.
   We, therefore, recommend that you do not turn on or off the phone near your ear. We also recommend you be reasonable with the music and volume level.
- If you listen to music, please ensure that the volume level is adequate, so that you are aware of your surroundings. This is particularly important when attempting to cross a street.

# Safety instructions

### TIA's Safety Information

This includes complete security information on wireless phones from TIA (Telecommunications

Industry Association).

It's required, for CTIA Certification, the inclusion in the user manual of text covering pacemakers, hearing aids and other medical devices. It's encouraged the use of the remaining TIA language when relevant.

# **Exposure to Radio Frequency Signal**

Your wireless handheld portable telephone is a lowpower radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) \*

NCRP Report 86 (1986)

ICNIRP (1996)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop

the ANSI Standard (C95.1).

\* American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection.

The design of your phone complies with the FCC guidelines (and those standards).

### **Antenna Care**

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

# Suggestions for a more efficient operation

For your phone to operate most efficiently:

 Do not touch the antenna unnecessarily, when the phone is in use. The contact with the antenna affects call quality, and may cause the phone to operate at a higher power level than otherwise would be need.

### **Driving**

Check the laws and regulations related to the use of wireless phones in the areas where you drive. Always obey these regulations. Also, if using your phone while driving, make sure to:

- · Pay full attention to driving; driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park, before making or answering a call, if driving conditions demand so.

# Safety instructions

### **Electronic Devices**

Most modern electronic equipment is shielded from RF signals.

However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

### **Pacemaker**

The Medical Industry Manufacturers Association recommends a minimum distance of fifteen (15) centimeters, or six (6) inches, between a handheld wireless phone and a pacemaker, in order to avoid potential interference between them.

These advices are consistent with independent researches, and with recommendations based on wireless technology research.

People with pacemakers should:

- ALWAYS keep the phone at least fifteen centimeters (six inches) from their pacemaker, whenever the phone is turned on;
- · Not carry the phone in a shirt pocket;
- Use the ear opposite to the pacemaker, to minimize the potential interference;
- If you have any reason to suspect that interference is taking place, switch off your phone immediately.

# **Hearing Aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, we recommend that you contact your service provider.

### Other Medical Devices

If you use any other personal medical devices, consult your device manufacturer to determine if they are adequately shielded from external RF energy. Your doctor can help you obtain this information.

### **Health Care Facilities**

Turn off your phone in health care facilities, whenever there are signs asking you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

### **Vehicles**

RF signals may affect improperly installed or inadequately shielded devices in motor vehicles

Check with the manufacturer, or its representative, regarding your vehicle. You should also consult the manufacturer about any equipment that has been added to your vehicle.

# Facilities with signs

Turn off the phone in any facility where warning signs request you to do so.

### **Airplanes**

FCC regulations prohibit the use of phones while in the air. Turn off your phone before boarding an airplane.

# Safety instructions

# **Blasting Areas**

To avoid interfering with blasting operations, turn your phone off when in a 'blasting area' or in areas with signs that read: 'Turn off two-way radios' . Obey all signs and instructions.

# Potentially Explosive Atmosphere

Turn off the phone when in an area with a potentially explosive atmosphere, and obey all signs and instructions.

Sparks in such areas could cause an explosion or fire that could result in personal injury or death.

Areas with a potentially explosive atmosphere are often clearly marked, but not always. Among the potentially dangerous areas are:

Fueling areas (such as gas stations), areas below deck on boats, facilities where chemical products are transferred or stored, vehicles using liquefied petroleum gas (as propane or butane), areas where the air contains chemicals or particles (such as grain, dust or metal powders), and any other areas where you would normally be advised to turn off your vehicle engine.

### For vehicles equipped with air bags

Air bags inflate with strong force. Do not place objects in the area over the air bag or in its deployment area, including wireless equipment, either installed or portable. Serious injuries could occur if wireless equipment is improperly installed into the car

Serious injuries could occur it wireless equipment is improperly installed into the car when the air bag inflates.

# **Safety Information**

Read and observe the following information for the safe and proper use of your phone, and to prevent any damage.

Also, keep the user's guide in an accessible place at all times after reading it.

# Charger, Adapter and Battery Security

- The charger and adapter are designed only for indoor use.
- Dispose of your battery properly, or bring it to your wireless provider for recycling.
- The battery doesn't need to be fully discharged before recharging.
- Only use LG approved chargers that are specifically made for your phone model, since they are designed to maximize the battery life.
- · Do not disassemble or short-circuit it.
- Keep the metal contacts on the battery clean.
- Replace the battery when it no longer provides acceptable performance. The battery can be recharged several hundred times before replacement.
- Charge the battery after long periods without use to maximize its life.
- The battery life will vary depending on usage patterns and environmental conditions.
- Intensive use of backlighting, browser, and packet data connectivity affect battery life and talk/standby times.
- The role of self-protection interrupts the phone when its operation is in an abnormal state. In this case, remove the battery from the phone, reinstall it, and turn on the phone.

# Safety instructions

### **Explosion, Shock and Fire Danger**

- Do not place the phone in a place exposed to excessive dust, and keep the minimum required distance between the power cord and heat sources.
- Unplug the power cord before cleaning the phone, and clean the power plug whenever it is dirty.
- When using the power plug, make sure it is firmly connected. Otherwise, it can
  overheat or start a fire.
- Placing the phone in a pocket or bag without covering the receptacle (power plug pin), metallic articles (such as a coin, clip or pen) may short-circuit the phone. Always cover the receptacle when not in use.
- Do not short-circuit the battery. Metal items, such as coins, paper clips, or pens, in your pocket or bag may cause a shortcircuit between the + and - terminals of the battery (metal strips on the battery). The short-circuit of the terminals may damage the battery and cause an explosion.

### **General Notice**

- Using a damaged battery, or inserting it into the mouth can cause serious injuries.
- Do not place the phone in proximity to items containing magnetic components, such as credit cards, calling cards, bank books, or subway tickets. The phone magnetism may damage the data stored in the magnetic strip.
- Talking on the phone for a long period of time may reduce call quality, because of the heat generated during use.
- When the phone has not been in use for a long time, store it in a safe place, with the power cord unplugged.
- Using the phone close to a receiving equipment (such as TV or radio) may cause interference.

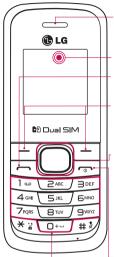
- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight singe. Contact an LG Authorized Service Facility to replace the damaged antenna.
- Do not immerse your phone in water. If this happens, immediately turn it off and remove the battery. If your phone does not work, take it to an LG Authorized Service Facility.
- The power supply contains elements that could be harmful to your health, if components are handled directly. If this happens, we recommend immediate handwashing.
- · Do not paint the phone.
- Data stored in your phone might be deleted due to careless use, hardware repair or software upgrade.
  - Please backup your important phone numbers (ringtones, text or voice messages, images, and videos might also get deleted). The manufacturer is not liable for damages due to loss of data.
- When using the phone in public places, you may set the ringer on vibrate to avoid disturbing others.
- Do not switch the phone on/off while it is in your ear.
- Repairs under warranty, at LG's discretion, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.

#### Ambient temperatures

Use your phone in temperatures between 0°C and 40°C, if possible. Exposing your phone to extremely low or high temperatures may result in damage, malfunction, or even explosion.

# Getting to know your phone

#### Phone overview



### Earpiece

### Display screen

#### Send key

You can dial a phone number and answer incoming calls.

#### Soft keys

Each of these keys performs the functions indicated by the text on the display immediately above them.

### Navigation keys

Use for quick access to phone functions.

(up): Long press up key: Torch.

Short press up key: Calculator.

(down) : Message (left) : FM Radio

(right) : Alarm clock

#### End/Power key

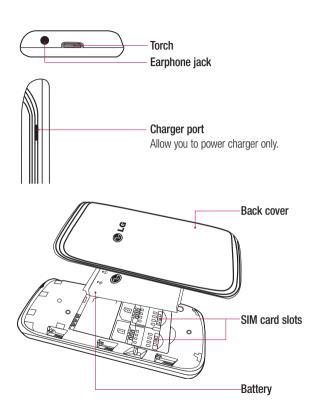
- · Ends or rejects a call.
- · Returns to the home screen when you use the menu.
- Long press to turn On/Off your phone.

#### Alphanumeric keys

Most of the time, the numeric keys are used to input numbers or characters.

#### NOTE:

Only alphanumeric key is lighting when using a phone.



# Installing the SIM Cards and Charging the Battery

### Installing the SIM Cards

When you subscribe to a cellular network, you are provided with a SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

#### Important!

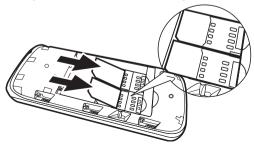
- The SIM card can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.
- Only 2G/2.5G SIM cards are supported.

#### Illustrations

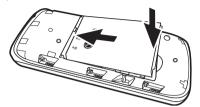
1 Open back cover.



**2** Make sure the gold contact area on the card is facing downwards.



# 3 Insert your battery.



### 4 Close the back cover.



# Installing the SIM Cards and Charging the Battery

Charging the phone



- Insert one end of the charging cable into the phone and the other end into the charger, then plug the charger into an electrical socket.
- To maximize the battery lifetime, ensure that the battery is fully charged before you use it for the first time.

### **MARNING**

Use only LG-approved chargers, batteries, and cables. When using unapproved chargers or cables, it may cause battery charging slowly or pop up the message regarding slow charging. Or, unapproved chargers or cables can cause the battery to explode or damage the device, which are not covered by the warranty.

# Turning Your Phone On and Off

You can power the phone On or Off by pressing and holding the Power key.

### Calls

### Making a call

- 1 Enter the number using the keypad. To delete a digit press Clear.
- 2 Press to initiate the call.
- 3 To end the call, press .

#### TIPI

- To enter + when making an international call, press and hold 0.
- To control the volume during a call, press the Up and Down navigation keys.

### Making a call from your contacts

- 1 Select **Contacts** from the home screen.
- 2 Using the keypad, enter the first letter of the contact you want to call and scroll through the Contacts.
- 3 Press to begin the call.

#### TIP!

To scroll through your contacts, use the up and down navigation keys.

### Answering and rejecting a call

When your phone rings, press **to** answer the call.

While your phone is ringing, select **Silent** to mute the ringing.

This is useful if you have forgotten to change your profile to **Silent** while in a meeting. Press or select **Silent** then **Reject** to reject the incoming call.

### Calls

#### TIP!

You can change the settings on your phone to answer your calls in different ways. Press Menu > Settings > Call > Advanced settings > Answer mode and choose Any key or Auto answer when headset mode.

### Using the speakerphone

During in call, you can activate speakerphone by pressing RSK (H-Free) and you can use the handset in hands-free mode.

If the speakerphone is active, press RSK (H-Held) again to resume normal handset conversation mode.

### Viewing your call logs

Press \_\_\_\_ to view your missed, received and dialled call logs.

### Call history

- All calls Displays the lists of all three types (Received/Dialled/Missed calls) by time.
- Missed calls This option lets you view the last 40 unanswered calls.
- Dialled calls This option lets you view the last 40 outgoing calls (called or attempted).
- Received calls This option lets you view the last 40 incoming calls.
- **Delete call logs** Allows you to delete the calls options.
- Call duration Allows you to view the duration of your last call, dialled calls and received calls.

# **Contacts**

### Searching for a contact

- 1 Select **Contacts** from the home screen.
- 2 Using the keypad enter the first letter of the contact you want to call.
- 3 Press Up/Down navigation key to scroll through the contacts.

### Adding a new contact

- 1 Select Contacts from the home screen.
- 2 Choose the contact storage location.
- 3 Then enter the Name, Number & details of your new contact, select Options then choose Save.

# Messaging

# Sending a message

- 1 Press Menu, select Messaging, and choose Write message.
- 2 A new message editor will open.
- 3 Enter your message using either the T9 predictive mode or Abc manual mode or 123 mode. You can switch text input modes by pressing the # key.
- 4 From Options choose Send to then Select Enter number, Add from Phonebook.

### **Entering text**

You can enter alphanumeric characters using the phone's keypad. The following text input methods are available in the phone: T9 mode, Abc mode and 123 mode. To change modes, press the # \* key.

**NOTE:** Some fields may allow only one text input mode (e.g. telephone number in address book fields).

### T9 mode

T9 mode uses a built-in dictionary to recognise words you're writing based on the key sequences you press. Simply press the number key associated with the letter you want to enter, and the dictionary will recognise the word once all the letters are entered.

### Using the T9 Mode

- 1 When you are in the T9 predictive text input mode, start entering a word by pressing keys 2 ABC to 9 WORZ . Press one key per letter.
  - If the word is still incorrect after typing completely, press the left & right navigation keys to scroll through the other word options.
  - If the desired word is missing from the word choices list, add it by using the Abc mode.

- 2 Enter the whole word.
  - To delete letters, press Clear.

### Abc mode

This mode allows you to enter letters by pressing the key labeled with the required letter once, twice, three or four times until the letter is displayed.

### 123 mode

Type numbers using one keystroke per number. You can also add numbers while remaining in letter modes by pressing and holding the desired key.

### Inserting symbols

If you want to insert symbols, press the 🔀 🙀 key, then you can choose a symbol.

### Changing the language

There are two ways to change the writing language from the writing screen. You can press **Options**, go to **Writing language** and then set the language you want or long press # \$ key in editor.

# Message folders

Press Menu, select Messaging. And select the folder you want.

Inbox - You will be alerted when you have received messages. They will be stored in Inbox.

**Drafts** - If you don't have time to finish writing a message, you can save what you have written so far in here.

# Messaging

Outbox - This is a temporary storage folder used while messages are being sent. Sent messages - After sending out the message, the text message is saved in the Sent folder.

**SMS** settings - Your message settings are pre-defined so that you can send messages immediately. If you would like to change the settings, you can do this using the settings options.

### FM radio

Your phone has an FM radio feature so you can tune into your favourite stations and listen on the move.

**NOTE:** Insert the earphone into the headset connector in order to listen to the radio and keep the good radio reception.

### Searching for stations

- Press Menu and select FM radio.
- 2 Select Options and choose Auto search. You can also use the left and right navigation keys to increase/decrease the frequency.

### Listening to the radio

- 1 Press Menu and choose FM radio.
- 2 Select the channel number of the station you would like to listen to.

#### TIP!

You can listen to the radio via built-in speaker.

# Organizer

### Using your calculator

The calculator provides the basic arithmetic functions: addition, subtraction, multiplication and division.

# Setting your alarm

You can set up to 5 alarms to invoke on a specified time.

### Using the torch

Turn on/off the torch directly by long pressing the up navigation key in idle screen.

# Calendar

When you enter this menu, a calendar appears. A square cursor is located on the current date. You can move the cursor to another date using the navigation keys.

# Profiles

You can adjust and customize the phone profile for different events or environments.

- **General** Ring tone and key tone volume are set to normal.
- Silent Ring tone is disabled and Silent mode is activated.
- $\bullet \ \ \textbf{Meeting} \text{Ring tone is disabled and Vibrate is activated}.$
- Outdoor Ring tone and key tone volume are set to maximum.

# **Settings**

#### **Dual SIM**

You can choose which SIM card you're going to use between manually or automatically.

#### **Phone**

Enjoy the freedom of adapting how your phone works for your own style.

- Date & Time You can set functions relating to the date and time.
- Language You can change the language for the display texts in your phone. This
  change will also affect the Language Input mode.
- Preferred writing language You can set the desired languages.
- SOS service When SOS service is turned on, send the emergency SMS by press and holding the '9' key on your keypad in idle screen, SOS mode will now be turned on. The SOS messages will be sent to the phone number(s) listed in Recipient list. While SOS mode is active, incoming calls by them will be automatically accepted. To exit SOS mode, on the idle screen push the end key and select Yes.
- **Display** You can adjust settings for the phone display.
- Flight mode You can use this function to switch the flight mode on. You will not be able to make calls, send messages when flight mode is switched on.
- Misc. settings You can set the brightness of the LCD backlight.

#### Call

You can set the menu relevant to a call.

### SIM1/2 call settings

- Call waiting Select Active or cancel call waiting.
- Call divert Select methods for diverting calls.

# Settings

 Call barring — Choose a barring password for all outgoing calls, outgoing international, outgoing international except to home country, all incoming calls, or incoming when abroad.

#### Cost save mode

Every contact is added along with assigned SIM when adding in phone book. During Calling, matching operator SIM is identified and the operation is completed using the matching operator SIM. This makes possible to use benefit from using same operator. To use Cost save mode feature, make sure the feature is On.

NOTE: Cost save mode doesn't work during in-call.

#### Smart call divert

Smart call divert activates call waiting and call forward for both SIMs. when you are in-call with SIM1 or SIM2 call are forwarded to SIM1 and vice versa.

### Advanced settings.

Auto redial - Choose the switch ON or OFF.

**Call time reminder** – Choose the Off, Single or Periodic.

**Reject by SMS** – Choose the switch ON or OFF.

**Answer mode** – You can change the settings on your phone to answer your calls in different ways.

**Fake call** – This is a useful function for avoiding awkward situation politely. You can call yourself by setting the time in fake call menu.

**NOTE:** Fake call can be activated or deactivated from idle screen using shortcut code #\*#.

### **Network**

You can select a network that will be registered either automatically or manually.

### Security

This menu allows you to set the phone securely.

- SIM1/SIM2 Enable/Disable SIM PIN code request when your phone is powered on.
- **Phone security** You can change password or set phone lock on/off.
- Anti-theft mobile tracker When the handset is stolen, handset sends a SMS to
  the numbers configured by real owner. To activate the ATMT(Antitheft mobile tracker)
  feature, configure the ATMT settings with Sender name, Sending number list
  and Set anti-theft to On. Default security code is "0000". ATMT SMS will contain
  information about the stolen phone IMEI & Phone number of the person who is using
  that handset.
- **Auto keypad lock** Lock the keypad automatically in standby screen.

# Accessories

There are various accessories for your mobile phone. You can select these options according to your personal communication requirements.

Travel adaptor



Battery



**User Guide** 



#### NOTE:

- Always use genuine LG accessories.
- Failure to do this may void your warranty.
- Accessories may vary in different regions.

# **Troubleshooting**

This chapter lists some problems you might encounter when using your phone. Some problems require you to call your service provider, but most are easy to fix yourself.

Message	Possible causes	Possible corrective measures
SIM card error	There is no SIM card in the phone or it is inserted incorrectly.	Make sure that the SIM card is correctly inserted.
No network	Signal is weak or you are outside the carrier network.	Move toward a window or into an open area. Check the network operator coverage map.
connection/ Dropped network	Operator applied new services.	Check whether the SIM card is more than 6~12 months old. If so, change your SIM card at your network provider's nearest branch. Contact your service provider.
To change a security code, you will need to confirm the new code by re-entering it.		If you forget the code, contact your service provider.
	The two codes you have entered do not match.	

# Troubleshooting

Message	Possible causes	Possible corrective measures
	Dialling error	New network not authorized.
Calls not available	New SIM card inserted.	Check for new restrictions.
	Pre-paid charge limit reached.	Contact service provider or reset limit with PIN2.
Phone cannot be switched on	On/Off key pressed too briefly.	Press the On/Off key for at least two seconds.
	Battery is not charged.	Charge battery. Check the charging indicator on the display.
Charging error	Battery is not charged.	Charge battery.
	Outside temperature is too hot or cold.	Make sure phone is charging at a normal temperature.
	Contact problem	Check the charger and its connection to the phone.
	No voltage	Plug the charger into a different socket.
	Charger defective	Replace the charger.
	Wrong charger	Use only original LG accessories.

Message	Possible causes	Possible corrective measures
No sound	Vibration mode	Check the settings status in the sound menu to make sure you are not in vibration or silent mode.



