

VL2000 User Manual

Note: This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference. and (2) this device must accept any interference, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC RF Exposure Information and Statement:

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: VL2000(FCC ID:ZKQ-0916201100001) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use on the body is 0.408 W/kg.

Contact Information for Support

Website: www.SecurusGPS.com

Phone: 1-866-989-7768

Support email: help@SecurusGPS.com

Contact email: email@SecurusGPS.com

Mail: Securus, Inc.
114-200 MacKenan Dr.
Cary, NC27511

How to make an emergency call:

- Press the SOS button for **3 seconds**.
- You will be connected with a specialist at the Securus emergency care center, who can hear you and view your location and medical information.
- During the call, you can adjust the speaker volume with the buttons on the side of the unit.

eCare

+ Voice

Emergency Medical Alert Communicator & Locator Quick Start Guide

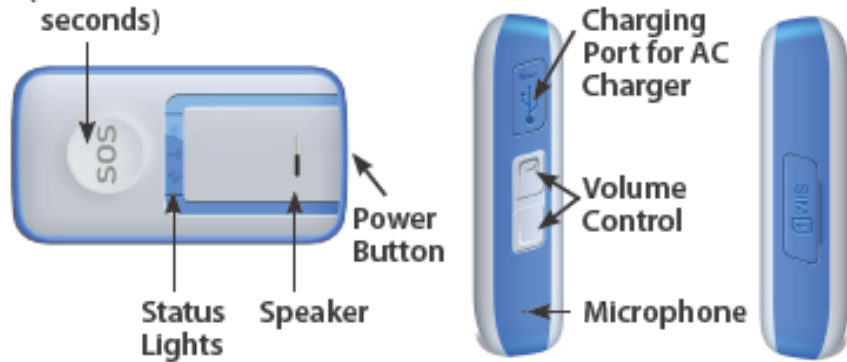





A **Securus** Product
GPS AS A SERVICE

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1. Your eCare+Voice

SOS Button
(Press for 3 seconds)



Status Lights	Status	Appearance
Battery 	Charging	Solid
	Fully charged	Off
	Battery is low	Flashing
Cell network 	Connecting	Flashing fast
	Connected	Flashing slowly
	Not connected	Not flashing
GPS 	Connecting	Flashing fast
	Connected	Solid 12 seconds & off
	Between connections	Not flashing
All 3 lights	Rescue button pressed	Solid for 10 seconds

2. Getting Started

- With the **eCare+Voice powered off, fully charge** the locator using the wireless charging pad (sold separately) or AC charger before starting the activation process. Note: The initial charging time is **5 hours**.
- Note: After the initial charge, it is recommended that the user **charges the eCare+Voice at night** on the bed stand so it is easily accessible. **The unit can be charged while powered on.**

3. Create Your Account Online

- Go to www.eCareGPS.com and click **Activate** to fill out the Customer Registration form.
- Enter information when prompted.
- Press **Submit**.
- You will be sent a confirmation of your registration to the email address you entered in the registration form.

4. Account Activation

- Open the registration confirmation email message and **click on the link** to activate your account.
- **Log in** using the email address and password you created during step 3.
- After logging in, click **Activate** on the top menu.
- Select **eCare+Voice** in the drop down menu. Click **Next**.
- **Enter your IMEI** when prompted. This can be found on the back of your eCare+Voice (see Helpful Hints at the end of the guide) or on the bottom of the package. Click **Next**.
- Enter information when prompted.
- **Select a Service Plan and the Extended Warranty** (if desired), enter your credit card information and click **Continue**.
- **Turn on your eCare+Voice when prompted.**
- Click **Settings** to enter pertinent medical information about the eCare +Voice user.

5. Edit Alert Settings

- Click **Change** on the Settings page.
- You can receive alerts via email or text message when the eCare+Voice user turns off the unit or when the battery is low.
- Select the settings you desire.
- Click **Save**.

6. Find and Track eCare+Voice

Find

• Online:

- In your tracking system account, click **Find** on the dashboard under your locator.
- The current location of the eCare+Voice will display on the map.

• From your mobile phone:

- Text **Find <locator name>** to **96225** from a cell phone registered in step 5.
 - Note: "Find" is not case sensitive.
 - Example: Find Mom
- eCare+Voice will send the locator's current location information to your mobile phone.

Track Online

- Click **Track** on the dashboard under your locator.
- eCare+Voice's current location will be centered on the map.
- The location will update every 30 seconds.

You can also use mobile applications to find eCare+Voice. Visit eCareGPS.com to download apps.

Helpful Hints

Wireless Charging Pad for eCare+Voice



Buy now at
eCareGPS.com

To make charging easier, use the wireless charging pad.

Just place eCare+Voice on the pad to charge the battery!



Note: The included pouch is not to be used with lanyard

Attaching the lanyard:

