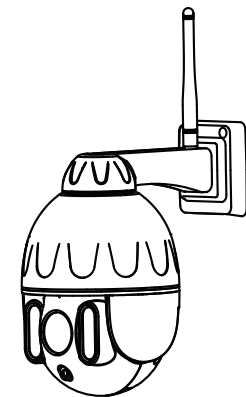# FOSCAM
home security

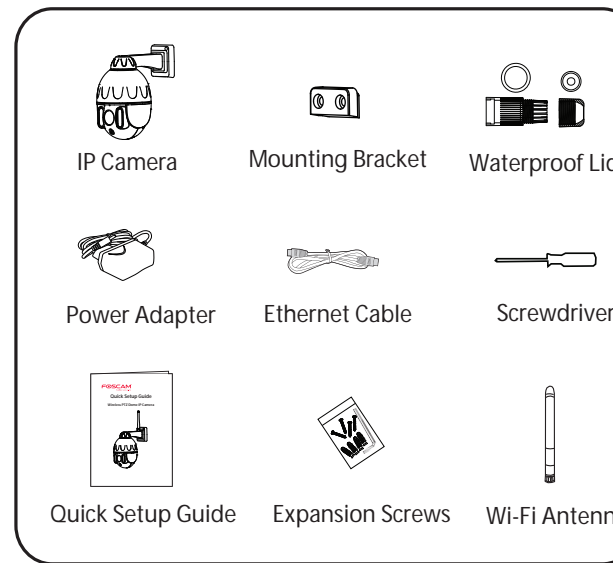# Quick Setup Guide

Wireless PTZ Dome IP Camera

To view this guide in other languages (e.g. Nederlands, Deutsch, Français, Español), and for detailed manuals, tools, etc., please visit foscam.com/downloads.

V2.0
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Setting Up Your Foscam Security Camera

1 Getting Started

■ **Package Contents**

IP Camera   Mounting Bracket   Waterproof Lid

Power Adapter   Ethernet Cable   Screwdriver

Quick Setup Guide   Expansion Screws   Wi-Fi Antenna

■ **Safety Tips**

● Please change the camera's password regularly, using a combination of numbers, letters and special characters.
● We recommend that you regularly update your camera with the latest available software and rmware to ensure the best

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experience with your camera.
● Please ensure that the proper power supply is used before using the camera.
● Do not use the device where wireless devices are not allowed.
● Do not disassemble, repair or modify the product.
● Do not use the product if the casing has been broken. Danger of electric shock.
● Please install the camera securely using the screws provided.
● Change your default port to a greater range to help ensure the safety of your connection.
● To avoid the risk of re or electric shock, please keep your camera connectors in a cool, dry place.
● Please keep the camera out of reach of small children.
● Operating Temperature: -20°C ~60°C(-4°F~140°F).

2 Physical Description

Antenna

Microphone
Lens   LED   Power   LAN

Reset Button   Speaker   Micro SD Card Slot
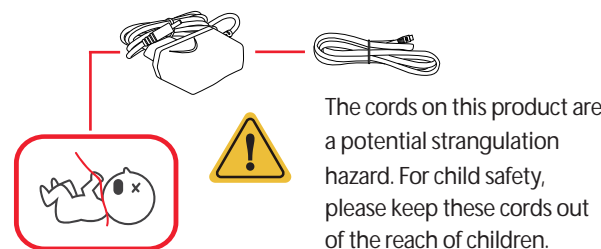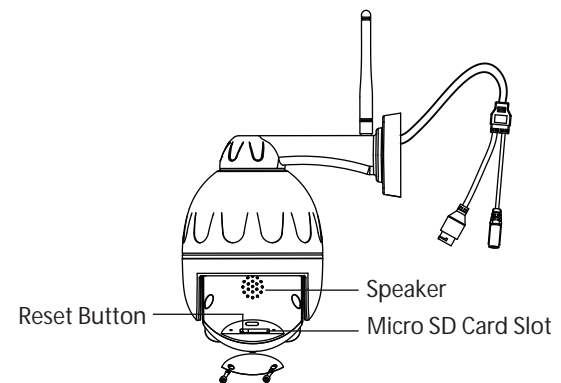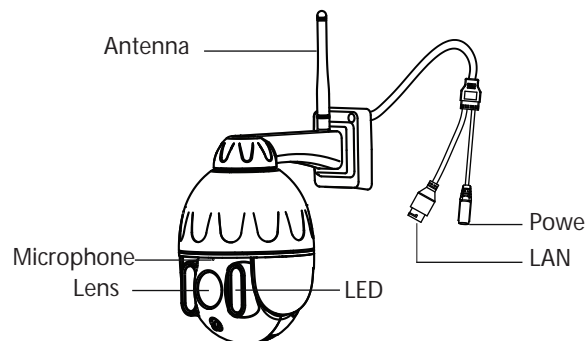
The cords on this product are a potential strangulation hazard. For child safety, please keep these cords out of the reach of children.

3 Setting Up Your Camera: Connection via the Foscam App

■ **Before You Get Started**

Scan the QR code below to download and install the Foscam APP.



GET IT ON Google Play

Available on the App Store

To ensure a smoother video experience on your smart phone, it is recommended that your smart phone meet the following speci cations:

● iOS: version 11 or higher.
● Android: 5.0 or higher, using a device with a Graphics Processing Unit (GPU).

Note: For the best experience, please update the APP to the latest version!

■ **WiFi Connection**

1. Please tighten the antenna clockwise and make sure it is in a vertical position.
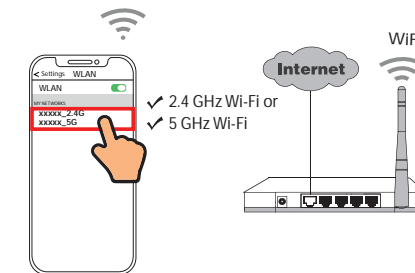

Tighten clockwise
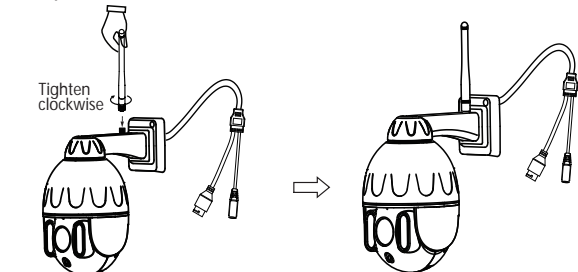
2. Plug the power adapter into the camera, and please wait for a few seconds until hearing the **"Ready for WiFi con guration"**
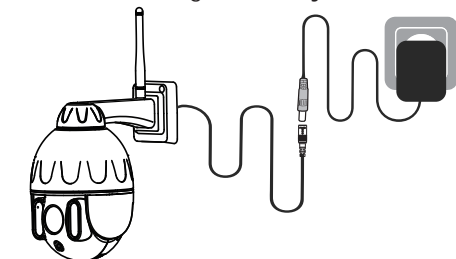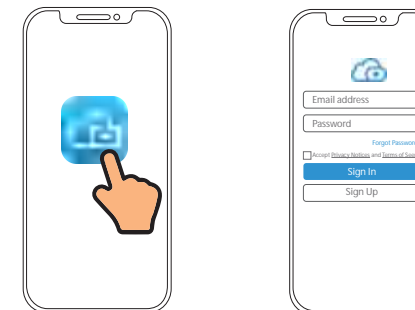

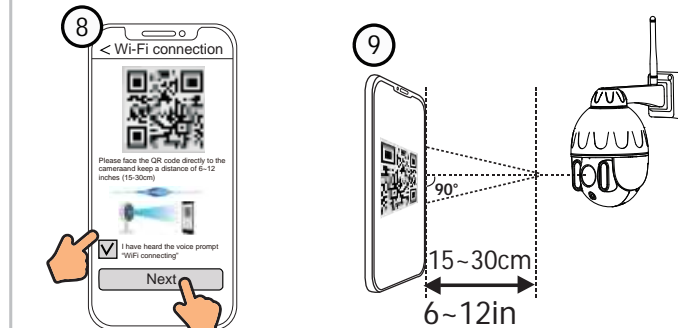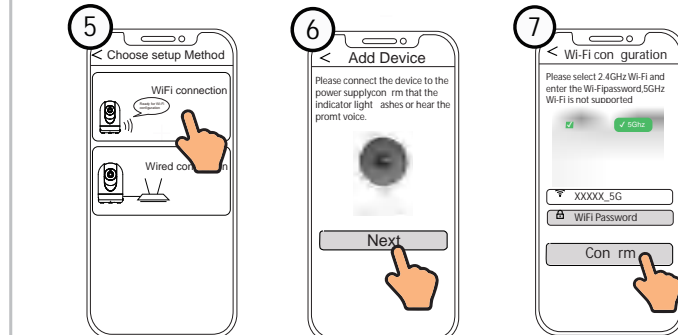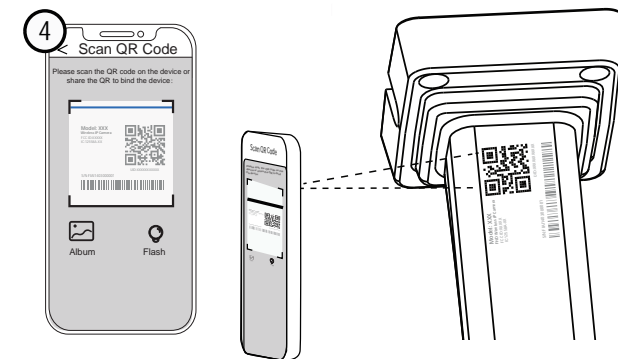**Tips:** If you didn't hear the voice prompt, press and hold reset for about 3~5 seconds to reset the camera.

3. Make sure that your smart phone is connected to your WiFi router.

✓ 2.4 GHz Wi-Fi or
✓ 5 GHz Wi-Fi

Internet   WiFi

4. Open the Foscam APP and please register a Foscam account, or sign in if you have one already.

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5. Follow the steps below:
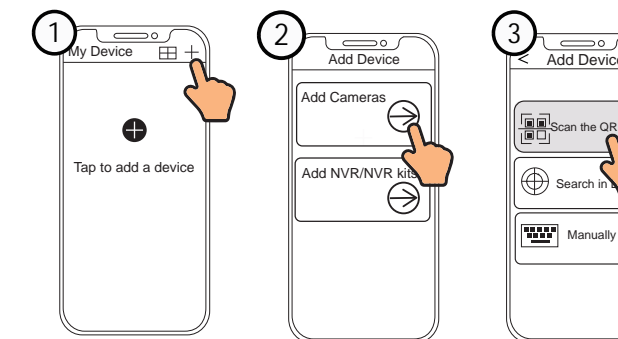
Tips: Please place the QR code on the phone screen about 15 to 30cm (6 to 12in) away, and if you encounter di culties you can try to move the screen slowly around 15 ~ 30cm (6 ~ 12in).

15~30cm
6~12in

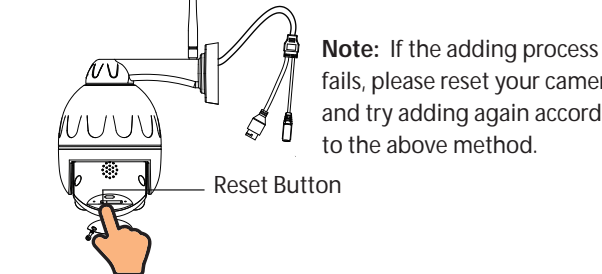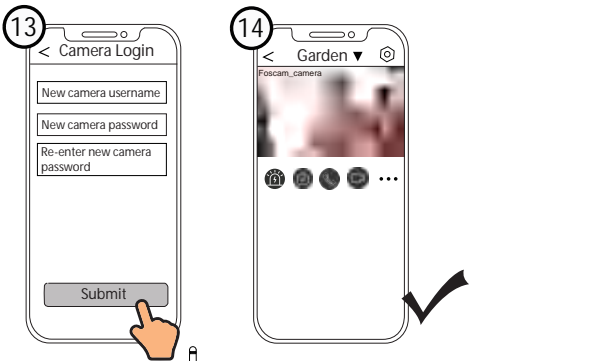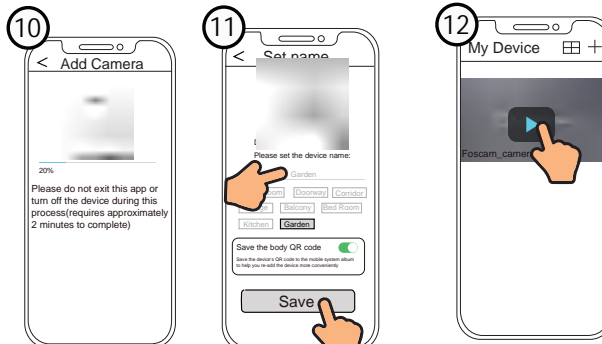**Note:** If the adding process fails, please reset your camera and try adding again according to the above method.

Reset Button

4 PC Access Your Camera

■ Foscam VMS

Foscam VMS is a new tool for PCs. It does not require plug-ins and is compatible with Windows & Mac, supporting all Foscam HD cameras and up to 36 cameras at the same time. If you would like to manage multiple cameras, we suggest you install Foscam VMS. You can download the "Foscam VMS" Windows version from **foscam.com/vms**, and can download the "Foscam VMS" Mac version from the APP store:
https://apps.apple.com/cn/app/foscamvms/id1521202507?mt=12

Note: For the best experience, please update Foscam VMS to the latest version!
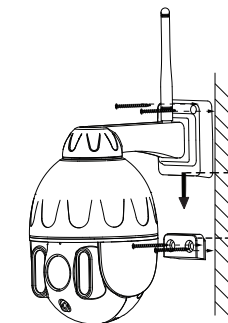
Add the IP Camera
1. Run Foscam VMS, then create a local administrator account or a Foscam account and login.
2. Tap the "+" icon on the Foscam VMS and follow the setup wizard to add your camera.
Please visit **foscam.com/downloads** to view the user manual and for additional detailed steps.


5 Hardware Installation

1. Screw the mount on the wall with the two screws provided.
2. To attach the camera base A to the mounting bracket B, insert the base into the bracket as pictured.
3. Screw the camera to the wall with the two screws provided.

6 Important Notice

■ Camera Username & Password

The camera username & password are used to access and manage your camera. Having a strong password can significantly improve the security of your camera.
If you have forgotten either of them, please press the "Reset" button.
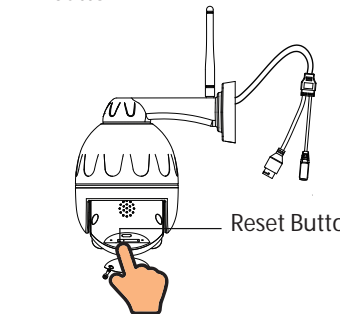
Press and hold the "Reset" button for 3-5 seconds until hearing "reset succeed".

Reset Button

■ Storage Media

Your camera supports cloud, NVR (Network Video Recorder), and Micro SD card (supports FAT32 and exFAT format) storage formats.

cloud Storage   NVR   Micro SD card (FAT32 & exFAT)

7 Product Performance

WLAN frequency range: 2412MHz - 2472MHz and
5725MHz - 5875MHz
Maximum transmission power: < 18.5dBm
Wireless Standard: IEEE802.11b/g/n (2.4GHz)
IEEE802.11a/n/ac (5GHz)
Power Supply: DC 12V 2.0A 24W

8 Troubleshooting

■ IP cameras is not powering on

If you find your camera is not powering on, please the following:
1. Please check whether the outlet is working properly or not. Try to plug the camera into a different outlet and see whether it will work.
2. Please check whether the DC adapter is working or not. If you have another 12V/2A power adapter which is working, please try with another power adapter and see whether it will work.
3. If it still won't work, please contact Foscam support.

■ How to re-configure the WiFi connection for Foscam cameras after router changed?

1. Please connect the camera to your router with an ethernet cable. If you can see the camera live video on the Foscam app, please go to camera settings-->WiFi settings to choose the new WiFi name and input WiFi password to set up. After the WiFi settings is completed, please disconnect the ethernet cable from the camera and wait for some seconds to connect to the camera.
2. There is a need to reset the camera first. Please refer to https://www.foscam.com/faqs/view.html?id=13 to see the reset steps.
Then please open the Foscam app to scan the QR-code of your camera to set up the wireless connection for the camera. Please make sure your cellphone is connected to that new WiFi.

Warning
To assure continued compliance, any changes or modifications not expressly approved by the party Responsible for compliance could void the user's authority to operate this equipment.

FCC Statement
This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:
The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

FAQS   Foscam APP   Facebook-

CE ☐ ☐ FC ☒

www.foscam.com

Due to product upgrades and other reasons, this guide may be slow to update, resulting in slight inconsistencies with the official website information. Please take the official website (www.foscam.com) information as the current standard.