

87mm

146mm

Can't connect?  
Need help?

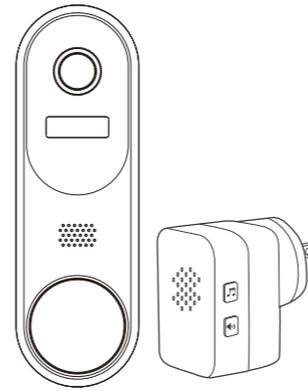
**WE  
CAN  
HELP**

**DO NOT  
RETURN THIS  
PRODUCT TO  
THE STORE**

•  
[support.mercurysmart.com](https://support.mercurysmart.com)  
or tap 'support' for help in the  
Merkury Smart app.

**MERKURY**  
SMART 

**START  
GUIDE**



Scan code for the  
latest manual online



Product name: Smart Battery Doorbell Camera  
Model: ER02201  
Product name: Doorbell Plug-in Chime  
Model: E98BQ3N

back cover

cover

Can't connect?  
Need help?

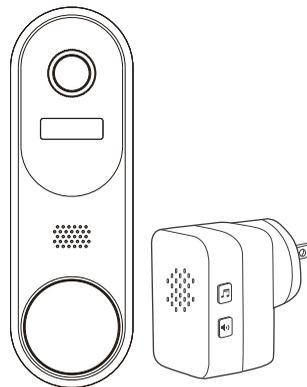
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**MERKURY**  
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**START  
GUIDE**



**Scan code for the  
latest manual online**



Product name: Smart Battery Doorbell Camera  
Model: ER02201  
Product name: Doorbell Plug-in Chime  
Model: E98BQ3N

**Thank you for purchasing your Merkury Smart home product.**

---

Get started using your new devices by downloading **Merkury Smart** app, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi, and control multiple devices from the touch of your fingertips.

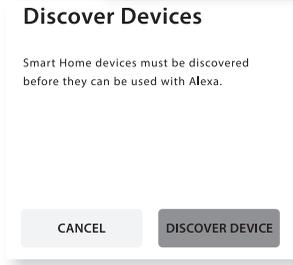
### 03

- Authorize your account with Smart Home Skills using the username and password from your Mercury Smart app.



### 04

- Choose “Discover Devices.” After a few seconds your Mercury devices will be displayed under Smart Home in the Alexa app.



- You can rename your devices in the Mercury Smart app, and Alexa will refer to them by the same name.

So if you rename a smart plug to “Living Room” or a nickname like “Blossom,” then Alexa will use that same name later on.

**Alternatively, you can create an Alexa group, like “Bedroom” or “Downstairs,” and add the device to the group.**

Alexa will recognize the group name in the Alexa app, or the device name in the Mercury Smart app.

## Contents

- Start Guide
  - Download & Register ..... 01
  - Mounting The Doorbell ..... 02
  - Plug In ..... 03
  - Add Device (QR Code) ..... 04
  - Add & Customize Tiles ..... 07
  - Settings ..... 08
  - Questions, Troubleshooting, Notices ..... 10
- Voice Control Guide
  - Google Assistant ..... 14
  - Amazon Alexa ..... 16

### FCC Notice:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

2.Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. (For Product: Smart Battery Doorbell Camera)



To control your MERKURY smart home products, just ask Alexa. Make sure your devices are already set up using the Mercury Smart app.

### Things you can say\*:

"Alexa, show Living Room Camera."  
"Alexa, show me the kids room Camera."



\*Some commands require compatible devices.

### Stream to:

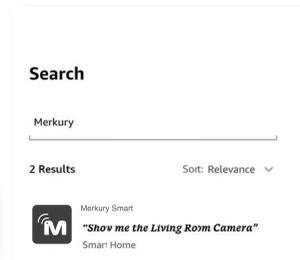
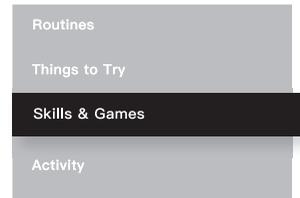
Amazon Echo Show, Amazon Fire TV, and any Alexa-enabled TV or screen.

### 01

- Open the Alexa app and go to Skills in the menu.

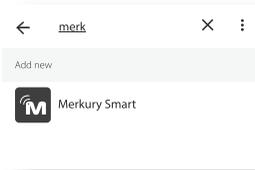
### 02

- Search for Merkury Smart Outlet then tap Enable.



### 03

- Choose Mercury Smart from the list of Home Control partners.



### 04

- Authorize your account with Google Assistant using the username and password from your Mercury Smart app.

Now your Google Home app and Mercury devices are linked!

You're now able to say "Hey Google" and control your Mercury devices.

- At any time, go into the "Home Control" section of the Google Home app to set nicknames and rooms for your devices. **You can rename your devices in the Mercury Smart app, and Google Assistant will refer to them by the same name.**

So if you rename a smart plug to "Living Room" or a nickname like "Blossom," then Google Assistant will use that same name later on. You can always give it a nickname using the Google Home app as well. **You can also assign plugs to a specific room, like "Bedroom" or "Kitchen."**

Google Assistant will be able to control devices by room.



#### Support:

If you encounter any issues, please contact us at [support.merkurysmart.com](mailto:support.merkurysmart.com) for help. To explore our full selection of products, visit us at:

[www.merkurysmart.com](http://www.merkurysmart.com)

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**Made in China**

# START GUIDE

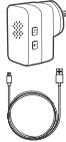
## What's in the Box:



- Smart Doorbell Camera



- Mounting Bracket



- Wireless Chime and USB Cable



- Mounting Adhesive



- Wall Mount Screws



- AC Cable Kit



- User Manual



- Reset Pin

## Get Ready



- Know your Wi-Fi network and password



iOS



Android

- Make sure your device is running the latest version of iOS® or Android™, or its two previous versions.



2.4GHz

- Make sure you're connecting to a 2.4GHz Wi-Fi network. (Mercury Smart can't connect to 5GHz networks)



- A microSD card can be used to save recorded footage but is not required.

works with  
Hey Google

To control your Geeni smart home products just say "OK Google," or "Hey Google," and ask. Make sure your devices are already set up using the Geeni app.

## Things you can say\*: Stream to:

"Hey Google, show me the Living Room Camera."  
"Hey Google, what's on Kid's Room Camera?"



Google Home Hub, Google Assistant Smart Displays, Google Nest Hub, and any Google Chromecast-enabled TV, screen, or PC

\*Some commands require compatible devices.

## 01

- Open the Google Home app and go to Home Control in the menu.



Face Match

Teach your Assistant to recognise your face



Home Control

Manage the devices in your home



My Day

Customise your summary



Email updates

Latest news & features

## 02

- Tap the "+" button.

Add your smart devices

Control them by voice with your Assistant



# VOICE CONTROL GUIDE

Thank you for purchasing your Mercury Smart home product. Make sure your devices are already set up using the Mercury Smart app, then follow these steps.

Your video device is able to stream video to these leading smart assistants.

## Name and Control Each Device by Voice

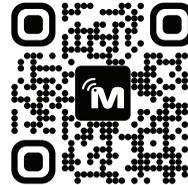


## Contents

- Voice Control Guide
- Google Assistant ..... 14
- Amazon Alexa ..... 16

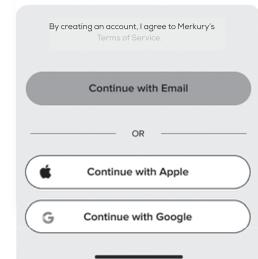
## STEP 1

- Download the Mercury Smart app from App Store or Google Play.



- Register an account on your App.

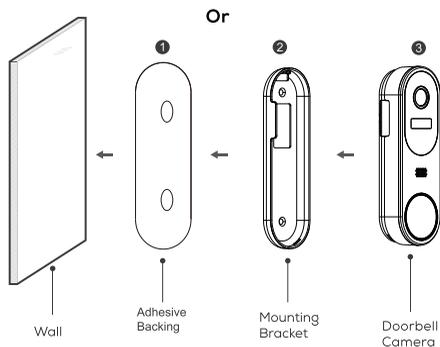
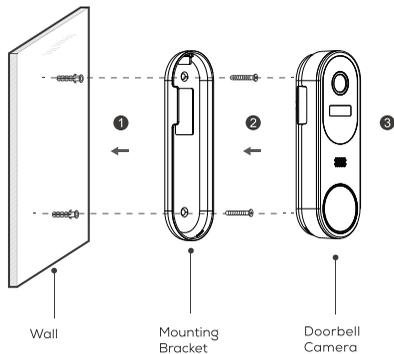
01. Enter your email address.
02. Enter the verification code and create a password.
03. Log in to the App.



## STEP 2

### ■ Mount The Doorbell:

Fix the mounting bracket to the wall using the peel-and-stick adhesive backing or the included mounting screws.



### ■ To Detach Doorbell from Bracket

Detach the camera from the mounting bracket by pressing the reset pin into the top hole of the bracket and pulling the camera away.

## Troubleshooting

### ■ Cannot connect to your Wi-Fi network.

Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, try moving device closer to the router or reset your Wi-Fi router and try again.

## Reset the device

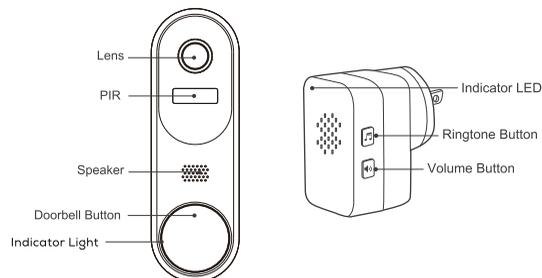
- Press and hold the power button for 10 seconds. The indicator light will start flashing when the device is reset and ready to pair.

## System Requirements

- A mobile device running the latest version of iOS® or Android™, or its two previous versions.
- Existing Wi-Fi Network

## Technical Specifications

- Field of View: 130°
- Camera: up to 1080p (1920 x 1080) at 15 frames/sec. H.264 encoding
- Audio: Internal Speaker and Microphone
- Storage: supports up to 128GB microSD card (not included)
- Wi-Fi: IEEE 802.11n, 2.4GHz (not compatible with 5GHz Wi-Fi networks)



## Frequently Asked Questions

- **How can I share videos with family and friends?**  
Select the "Activity" tab on the bottom navigation bar and view an activity to share with others. Use the "Share" button to choose how you want to share the activity event.
- **How do I customize my dashboard?**  
User will need to go to the Home icon in the top left-hand corner and then select "rearrange dashboard." Create additional pages on your dashboard by dragging tiles to the right and organize devices to fit how you use them.
- **How many devices can I control?**  
Merkury Smart app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.
- **How do I rename my device?**  
From your main device list, click on the device you want to rename, then click "Device Settings", then click on "Device Name". Rename your device to a more familiar name like "Bedroom" or "Living Room" and then click Save.
- **The device appears offline or unreachable, what should I do?**  
Make sure your Wi-Fi router is online and in range. Make sure your device is plugged in and paired. You may also try restarting the device or if needed, re-pairing it.
- **What's the wireless range?**  
The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.
- **If my Wi-Fi/Internet goes down, will my devices still work?**  
Merkury products need to be connected to Wi-Fi in order to use them remotely.

## STEP 3

### ■ Connecting the Chime

(one doorbell can be paired with multiple chimes)

01.  
Press and hold the ringtone and volume button at the same time for 3 seconds to activate the chime's pairing mode. The indicator light will flash white.

02.  
Press the doorbell button to pair. The chime will play a ringtone, and the white indicator light will turn off when the doorbell and chime are paired successfully.

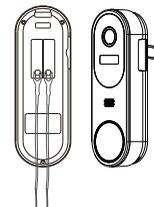
Press the ringtone button (🎵) to cycle through the 35 different chime tones.

### ■ Doorbell Installation with AC Supply (Optional)

This Smart Doorbell can be powered by its rechargeable internal battery, or using your home's AC supply. To use AC supply:

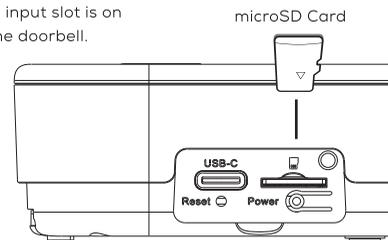
Connect your 12-24V AC supply to the back screws of the doorbell before installing into the bracket. Refer to image.

It is highly recommended to turn off the circuit breaker to the existing wiring of the older doorbell.



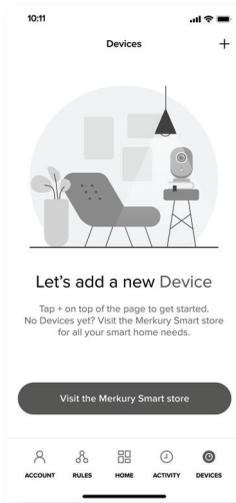
### ■ SD Card Installation (Optional)

The microSD input slot is on the side of the doorbell.



## STEP 4

### ■ Pairing your device



01.

Be sure to reset the doorbell by pressing and holding the power button for 10 seconds.

02.

In the app, tap the "Devices" tab on the bottom and tap "+" in the top corner of the Devices screen.

03.

Choose "Smart Doorbell" and enter your Wi-Fi details.

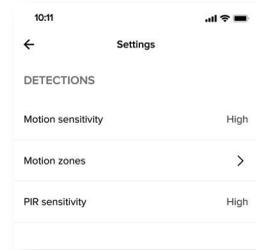
04.

Scan the QR code with the camera. When you hear the camera beep, select 'I heard the sound' and it will add your camera.

During pairing, the indicator light will flash while connecting and turn solid when connected.

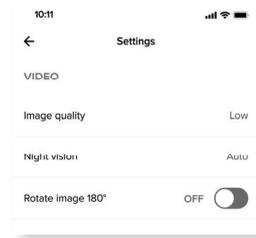
### ■ Motion Zones:

Click Motion Zones and then click on each square to deactivate or activate that zone from detecting motion, then click Save.



### ■ Rotate image:

If you mount your camera upside down, toggling this switch will rotate the image so that it's right side up.



### ■ Remove Device:

Delete the camera from your account. Until it's deleted, it will always be linked to your account.

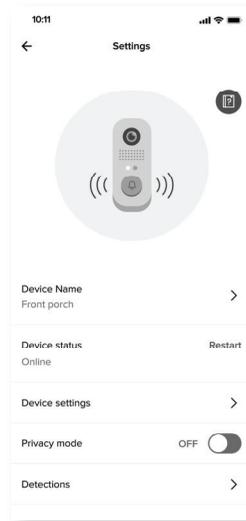
## SETTINGS

- Access Camera Settings:

From your main device list, click the camera you want to edit, then click Device Settings.

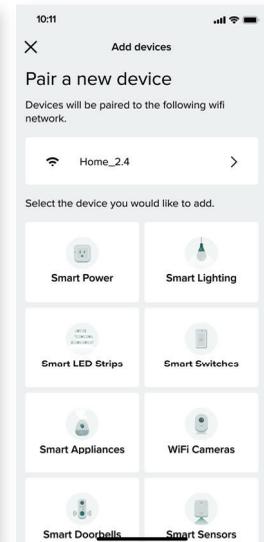
- Device Name:

Device Name to rename your camera to something like "Family room" or "Back hallway", then click Save.



- Answering the Door

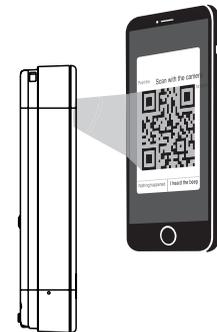
When the visitor rings the doorbell, you'll receive a notification on the Mercurry Smart app. Open the app to see your guest and communicate with two-way audio.



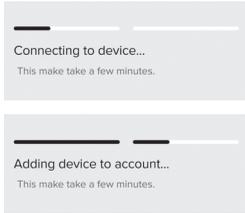
### 05.

The indicator light will turn solid white when device is connected successfully

**NOTE:** This camera can't connect to 5GHz networks.

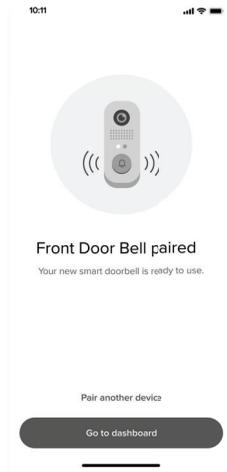


### ■ Pairing Device

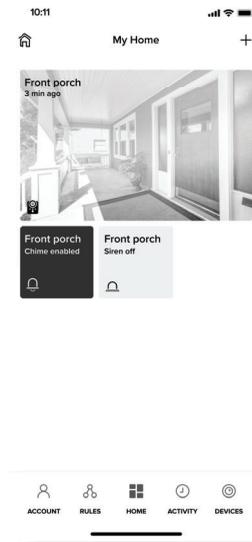


06.

The app will attempt to connect. This may take a few moments.



### ■ Add tiles:



01.

Upon successful pairing, a tile for the camera will automatically be added to the dashboard. You can add, resize, organize or delete tiles by clicking the "home" icon in the top left and selecting the "rearrange dashboard" option.

02.

Press the camera tile to view a live stream from the camera.

### ■ Indicator Light Guide

#### Network Connection Status



**Blinking White**  
Ready to connect



**Solid White**  
Connected

#### Charging Status (With USB)

**Note:**  
Charging status lights are not applicable when the device is connected to AC power.



**Blinking Green**  
Charging



**Solid Green**  
Charging Complete