



Wi-Fi 11N USB Adapter, Black, 300 Mbps

Adaptateur USB Wifi 11 N, Noir, 300 Mbps Wi-Fi 11N USB-Adapter, Schwarz, 300 Mbps Adattattore USB Wi-Fi 11N, Nero, 300 Mbps Adaptador USB Wi-Fi 11N, Negro, 300 Mbps Wi-fi 11N USB アダプター、黒、300メガバイト 11无线 USB 适配器, 黒色, 300 Mbps B071Y6Y83W

CE 🗵

Welcome Guide • English

Wi-Fi 11N USB Adapter, Black, 300 Mbps

Contents:

Before getting started, ensure the package contains the following components:



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USA: Federal Communications Commission (FCC) Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Note:

For this device, the highest reported SAR value for usage for usage near the body is 0.495 W/kg. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements. SAR compliance for body-worn operation is based on a separation distance of 5 mm between the unit and the human body. Carry this device at least 5 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 5 mm between this device and your body. RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.

IC NOTICE TO CANADIAN USERS

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device. This device complies

with RSS-247 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference. This Class B digital apparatus complies with Canadian ICES-003 (Cet appareil numérique de la Classe B conforme à la norme NMB-003 du Canada).

The SAR limit of CANADA (IC) is 1.6 W/kg averaged over one gram of tissue. Device types AmazonBasics Wi-Fi Adapter (IC:10828A-B071Y6Y83W) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification when properly worn on head is 0.495/kg.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

La limite SAR du CANADA (IC) est de 1,6 W / kg en moyenne sur un gramme de tissu. Types de périphériques L'adaptateur Wi-Fi de AmazonBasics (IC: 10828A-B071Y6Y83W) a également été testé en fonction de cette limite SAR. La valeur SAR la plus élevée rapportée selon cette norme lors de la certification du produit lorsqu'il est correctement porté sur la tête est de 0.495/ kg.

Max RF power level: Wifi (2412-2472MHz):12.8dBm

The SAR limit of Europe is 2.0 W/kg. Device types Wi-Fi Adapter has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use when properly worn on the body is 0.249 W/kg. This device was tested for typical body-worn operations with the back of the handset kept 5 mm from the body. To maintain compliance with RF exposure requirements, use accessories that maintain a 0.5 m separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.

Low Voltage Directive (2014/35/EU)

• EN 60950-1:2006/A11:2009/A1:2010/A12:2011/ A2:2013

The Radio Equipment Directive (2014/53/EU):

- ETSI EN 300 328 V2.1.1(2016-11)
- ETSI EN 301 489-1 V2.2.0(2017-03)/ETSI EN 301 489-17 V3.2.0(2017-03)SI EN301 908-13 V11.1.1(2016-07)

Hereby, Compupal (Group) Corporation declares that the radio equipment type (AmazonBasics Wi-Fi Adapter, B071Y6Y83W, WA02) is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.amazon.com

CE

Disposal



Electronic adapters are recyclable waste and must not be disposed of in the household waste. Dispose of this equipment using a designated collection point for the recycling of lectrical and electronic equipment.

Safety

- Read this instruction manual carefully before using the adapter. It contains important information for your safety as well as operating and maintenance advice.
- Keep this instruction manual for future use. Should this adapter be passed on to a third party, then this instruction manual must be included.
- No liability will be accepted for damage resulting from improper use or non-compliance with these instructions.
- This adapter contains no user serviceable parts and requires little maintenance. Leave any servicing or repairs to qualified personnel only.
- The appliance is not suitable for commercial use. This appliance is only suitable for household
 use.
- This appliance is intended for indoor use only.
- Keep this adapter and its accessories away from small children. This adapter is not a toy and may be hazardous to small children. A choking hazard may exist for small, detachable parts.

Introduction

Thank you for purchasing the Wi-Fi 11N USB Adapter, Black, 300 Mbps. This wireless adapter is easy to use and easy to setup. If you are tired of dealing with all those messy wires to connect a laptop or PC to office or home network this wireless adapter is an ideal access solution for wireless Internet connection.

A typical internet access application for the USB wireless adapter is shown on the following figure:



There are two different ways to access Internet:

- With a wireless adapter, receiving and transferring signal via a wireless router/AP, then passed to an ADSL modem, then to local ISP (Internet service provider) through a pair of telephone lines, or connected by fiber cable.
- With a wireless adapter, receiving and transferring signal via local router/AP (Access Point) or so called Hotpoint directly.

Tip: An 802.11 WLAN is based on a cellular architecture where the system is subdivided into cells, where each cell (called Basic Service Set or BSS) is controlled by a Base Station (called Access Point, or in short AP).

Installing Driver And Utility On MacOS

Connecting the Antenna

Mount the antenna to the USB adapter by screwing it on the antenna connection.



Installing Software Utility

Note 1: The installation was carried out on a machine running MacOS Sierra 10.12.6.

Note 2: If you have installed the WLAN Adapter driver & utility before, please uninstall the previous version first.

Insert the software CD to the CD-ROM Drive.

Plug in the adapter into the USB 2.0 port.

Open the "Install.pkg" file.

۱ 💼 🔴 🔴	RTLWIanU_MacOS10.9_MacOS10.12_Driver_183	0.15.b13_1827.4.b26_UI_5.0.5.b5	
< >		□ 🗖 🐇 ? 📃	Q Search
Favorites	Name	Date Modified	Size I
AirDrop	🥥 Install.pkg	23 Jun 2017, 2:30 PM	13.1 MB
Cloud Drive	Release_RTWianU_MacOSX.txt	26 May 2017, 5:09 PM	3 KB
	🥪 Uninstall.pkg	19 Apr 2017, 4:59 PM	11 KB I
All My Files	Utility_Release.txt	2 Jun 2017, 12:42 PM	1 KB
Applications			
Desktop			
Documents			
O Downloads			
Devices			
Remote Disc			
Shared			
Canmy's iMac			
D的iMac			
Fonte's iMac			

In the License section, select the desired language from the drop down menu English Click "Continue".



Click "Continue" and follow the on-screen instructions.



After the installation is complete, the computer needs to restart. Click "Continue

installation".





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After the installation is complete, click "Restart".

	🥪 Install Wireless USB Adapter Driver			
	The installation was completed successfully.			
Introduction Read Me License Destination Select	V			
 Installation Type Installation Summary 	The installation was successful. The software was installed.			
	Click Restart to finish installing the software.			
	Go Back Restart			

Network Connection

Connecting to the Network

- After the installation is completed, a Wireless Configuration Utility icon spears on the taskbar.
- Right click 🛸 icon and click "Turn USB-WiFi On".

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L	ISB-V	ViFi: (Off			
C	urn U	ISB-V	ViFi O	'n		

- The icon appears on the taskbar.
- Click on the 💷 icon and choose the Wi-Fi network you want to connect to.

🔩 🕑 🚸 🛜 🔽 🔺 🖪 Fr	i 11:16 AN
USB-WiFi: On	
Turn USB-WiFi Off	
DIRECT-3cPrinter-SCX-3400	،
DIRECT-C9-HP DeskJet 3630 series	ê 🗧
Impala-Guest	ê 📚
Impala-Services	ê 🔶
Leap	ê 후
TP-LINK_685A	ê 후
TP-LINK_9E557E	ê 🔶
Trinity Dance Studio	ê 🛜
WirelessNet	(;
Join Other Network	
WPS	жv
Open Wireless Utility	жo

Joining Other Network

 If the desired Wi-Fi network is not on the list, click "Join Other Network". Enter the name of the network and choose security type. Click "Join".

Enter the nam	e of network.	nt to join on	
enter the passwo	rd if necessary.	int to join, an	a chen
Netowrk Name:			
Security:	None		

Disconnecting From The Network

To disconnect from the Wi-Fi network, click and and then a next to the Wi-Fi network you want to disconnect from.

M 🔺 🔺 🤶 🚸 🕑 📶	lon 1:55 PN
USB-WiFi: On	
Turn USB-WiFi Off	
✓ Impala-Services	≜ ≈ (▲)
DIRECT-3cPrinter-SCX-3400	ê 🤶
DIRECT-C9-HP DeskJet 3630 series	≙
Impala-Guest	ê 📚
Leap	ê 🔶
TP-LINK_9E557E	ê 🔶
Trinity Dance Studio	ê 🤶
WirelessNet	(i:
Join Other Network	
WPS	жw
Open Wireless Utility	жо

Turning the Wi-Fi Off

• To turn off the Wi-Fi reception, click ...Il and then Turn USB-WiFi Off.

📶 🚸 🤶 🔽 🔺 🖪 Tue 9:	32 A	м
USB-WiFi: On		
Turn USB-WiFi Off		
✓ Impala-Services		ই ₹
DIRECT-C9-HP DeskJet 3630 series		ŝ
Impala-Guest		ŝ
TP-LINK_9E557E		(î:
Join Other Network		
WPS		жw
Open Wireless Utility		жо

WPS (Wi-Fi Protected Setup)

- Click and then WPS
- PIN number appears in the PIN section.



Français

Deutsch

日本語

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PIN Method

English

Français

Deutsch

- PIN method is a connection method, where PIN code must be entered at the network's access point.
- Click PIN to scan active WPS AP with the PIN method.
- Enter the PIN code at the network's access point.

Push Button Configuration (PBC)

- PBC is a connection method, in which the user has to push a button on both the access point and the new wireless client device. It works only for wireless networks that have WPA Personal or WPA2 Personal security.
- Click PBC to scan active WPS AP with the push button method.
- Push a button on your home router.
- Within 2 minutes push the button on the side of your Wi-Fi adapter.



Wireless Utility

Opening Wireless Utility

• Click and then Open Wireless Utility

9:32 AM
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Changing The Password / Security Protocol

- Click on the Wi-Fi network from the list.
- Click on (\$) next to the "Security" settings to choose the appropriate security protocol.
- Type in the new password in the "Password" section.
- Click Join to save the changes and connect to the Wi-Fi network.

Removing The Wi-Fi Network

- Click on the Wi-Fi network from the list.
- Click Profiles and then click on the Wi-Fi network.
- Click Remove and then Apply

Wireless Utility Information

Click all and then ?.

Español

Installing Driver And Utility On Windows

Connecting The Antenna

Mount the antenna to the USB adapter by screwing it on the antenna connection.



Installing Software Utility

A The following installation was done under Windows 10 x 64 operating system. **NOTICE:** If the desired network is not on the list, click "Refresh".

Plug in the adapter into the USB 2.0 port.

Open the "Setup.exe" file.

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The User Account Control window pops up, click "Yes".





REALTEK USB Wireless LAN Software window shows the installation is complete. Click on "Finish".



Network Connection

Connecting To The Network

- After the installation is completed, a REALTEK USB Wireless LAN Utility icon
 Appears on the desktop.
- · Plug in the adapter into the USB 2.0 port.
- · After plugging in, the blue LED indicator on the adapter flashes.
- Double click on the REALTEK USB Wireless LAN Utility icon.



NOTICE: If the connection is not stable, click Refresh(R) at the top of the Wireless Utility Window.



Click on "Available Network". The list of currently available networks is shown in the window.

REALTEK USB Wir	eless LAN Utility					-		\times
Refresh(R) Mode(M)	About(A)							
B 🖁 MyComputer	General Profile Avail	able Networ	k Status S	Statistics Wi-Fi Protect Se	qute			
- SRealtek RTL	Available Network(s)							
	SSID	Channel	Encryp	Network Authentic	Signal	Туре	BSSID	
	I [®] Linksys00187	1	AES	WPA2 Pre-Shared	48%	Infrastru	60:38:E	:0:
	I [®] Linksys00187	1	None	Unknown	44%	Infrastru	62:38:E	:0:
	1 ^e Xiaomi_9B08	3	TKIP/A	WPA Pre-Shared K	14%	Infrastru	8C:BE:I	BE
	I [®] Linksys02555	6	None	Unknown	0%	Infrastru	C2:56:2	27:
	1 ⁰ shooley	6	AES	WPA2 Pre-Shared	10%	Infrastru	C4:A3:6	ó6:
	SpyAgent	10	TKIP/A	WPA Pre-Shared K	92%	Infrastru	10:62:E	B
	Xiaomi_B7FA	11	TKIP/A	WPA Pre-Shared K	14%	Infrastru	F0:B4:2	29:
	٢							>
		Refres	h	Ad	d to Pro	file		
< >	Note Double click on	item to ioi	v/create pro	ofile.				
Show Tray Icon			isable Adap Irtual WiFi a	oter allowed			Clos	e

NOTICE: If the desired network is not on the list, click "Refresh".

- Double click on the desired network.
- Type in the network password in the "Network Key" and "Confirm network key" tabs and click "OK".



General

In the "General" section, you can find the following information:

Status	Status of the network connection	
Speed	The speed of the network connection	
• Type	Type of the network connection	
Encryption	Type of the network encryption	
SSID	Name of the network connection	
Signal strength	Strength of the network connection signal	
Quality	Quality of the link	
	MAC Address	
Network Address	IP Address	
 Network Address 	Subnet Mask	
	Gateway	
Show Tray Icon	Show the icon in the system tray	
Disable adapter	Disable or enable the adapter.	
Radio OFF	Turn off or turn on adapter's radio.	
Virtual Wi-Fi allowed	Allows virtual Wi-Fi	

·



Profile

After connecting to the network, it will be added to the Profile section. In this section you can:

Add	Add a network to the profile list
Remove	Remove the network from the profile list
	Edit the network connection profile. Here you can:
- 544	Network authentication - click on the X icon and choose the appropriate authentication type
• Eait	Data encryption - click on the X icon and choose the appropriate data encryption type
	Network key - type in the network connection password
Duplicate	Duplicate a network connection profile
Set default	Set the network connection profile as default



Available Network

This section allows you to see/connect to the available networks.

KEALTEK USB Wireless LAN Utility		-	\Box \times
Refresh(R) Mode(M) About(A)			
B S MyComputer General Profile Ava	lable Network Status Statistics Wi-Fi Protect Setup	Þ	
)		
SSID	Channel Encryp Network Authentic Si	ignal Type	BSSID
I [®] Linksys00187	1 AES WPA2 Pre-Shared 4	18% Infrastru	60:38:E0:
4 ⁹ Linksys00187	1 None Unknown 4	14% Infrastru	62:38:E0:
⁴⁹ Xiaomi_9B08	3 TKIP/A WPA Pre-Shared K 1	14% Infrastru	8C:BE:BE
4 th Linksys02555	6 None Unknown	0% Infrastru	C2:56:27:
I ^{to} shooley	6 AES WPA2 Pre-Shared 1	10% Infrastru	C4:A3:66
C SpyAgent	10 TKIP/A WPA Pre-Shared K 9	92% Infrastru	10:62:EB:
I [®] Xiaomi_B7FA	11 TKIP/A WPA Pre-Shared K 1	14% Infrastru	F0:B4:29:
٢	Refresh Add tr	o Profile	>
Note			
Double click or	n item to join/create profile.		
C Show Tray Loop	Dirable Adapter		Chara
Radio Off	Virtual WiFi allowed		uose

• Double click on the particular network to enter the Wireless Network Properties window.



Status

This section allows you to see the network connection status detailed information

- 💡 MyComputer	General Profile Available Network	Status Statistics Wi-Fi Protect Setup		
😔 Realtek RTL	Manufacturer	REALTEK		
	NDIS Driver Version	1030 13 704 2016		
	Short Radio Header	No		
	Encryption	AES		
	Authenticate	WPA2-PSK		
	Channel Set	2.4G World Wide 13		
	MAC Address	7C:DD:90:E9:F6:BF		
	Data Rate (AUTO)	Tx:144 Mbps Rx:144 Mbps		
	Channel (Frequency)	10 (2457 MHz)		
	Status	Associated		
	SSID	SpyAgent		
	Network Type	Infrastructure		
	Power Save Mode	None		
	Associated AP MAC	10:62:EB:3C:FB:2F		
	Up Time (hh:mm:ss)	0:08:33		
< > >	<			>
Show Tray Icon	Dis	able Adapter	C	ose
Radio Off	U Vir	tual WiFi allowed		

Statistics

This section presents the network connection statistics. To reset the statistics press X

WyComputer Gene Gene Gene	ral Profile Available Network Status S	tatistics Wi-FiProtect Setup		
	Counter Name	Value		
	TX OK	1195		
	Rx OK	1494		
	Rx Packet Count	1494		
	Rx Retry	143		
	Rx ICV Error	0		
	Res	t		
Show Tray Icon	Disable Adap	ter		lose
Radio Off	Vitual WiFi a	lowed		

Wi-Fi Protected Setup

Wi-Fi Protected Setup (WPS) section allows to connect to the Wi-Fi network's access point by:

Pin Input Config (PIN)

Connection method, where a PIN code must be entered at the network's access point.

Push Button Config (PBC)

Connection method, in which the user has to push a button on both the access point and the wireless client device. It works only for wireless networks that have WPA Personal or WPA2 Personal Security.



Software AP Connection

General Tab

The Wi-Fi adapter can also be used as a software AP. Click "Mode(M)" and then "Access Point". It can take up to few minutes to switch from the "Station" to the "Access Point" mode.

KREALTEK USB Wire	less LAN Utility	-		×
Refresh(R) Mode(M)	About(A)			
B MyComputer L-Q Realtex RTL	SSID: Kanak AP BSSID: 7CID0:90E9F6:8F AID MAC Address Ufe Time			
	Carlig Soft APBefreshUse the following IP address: IP Address: ISP . 169 . 159 . 1 Apply			
< >	Setting Internet: Connection Sharing (ICS) Shared Retwork Shared Retwork Inter(R) Ethermet Connection (2) 1216-9 Retreach Apply	~		
Show Tray Icon	Disable Adapter		0	ose

•	SSID	The SSID (up to 32 characters) is the unique name to identify an AP. The default SSID of the AP is Full Computer Name plus "AP".
•	BSSID	MAC address of the adapter.
٠	Association table	A list of all the wireless adapters connected to the software AP.
•	Config	Configuration of the software AP.

Advanced Tab

KEALTEK USB Wireless LAN Utility	- 🗆 X
Refresh(R) Mode(M) About(A)	
MyCompute General Advanced Statutes General General DTIM Period: 3 Peramble RND Stort Stort Stort Stort Stort	Apply
Show Tray Icon Disable /	Adapter Close

•	Beacon interval	Beacon Interval specifies the interval between beacon packets (milliseconds). The range for the beacon period is between 20-1000 milliseconds with a typical value of 100.
•	DTIM period	Determines the interval at which the Access Point will send its broadcast traffic. Default value is 3 beacons.
•	Preamble mode	The preamble defines the length of the CRC block for communication among the wireless stations. There are two mode including Long and Short. High network traffic areas should use the shorter preamble type.
٠	Set defaults	Set the settings to default.
•	Apply	Confirm the changes

AP Statistics Tab

This tab gives you information about the data transmission and receiving status. Click "Reset" to restart the counting.

About		
Ŵ	REALTEK USB Wireless LAN Utility Version 700.1694.1130.2015	
	Copyright (c) 2003-2016	
		ОК

•	Beacon interval	Beacon Interval specifies the duration between beacon packets (milliseconds). The range for the beacon period is between 20-1000 milliseconds with a typical value of 100.
•	DTIM period	Determines the interval that the Access Point will send its broadcast traffic. Default value is 3 beacons.
•	Preamble mode	The preamble defines the length of the CRC block for communication among the wireless stations. There are two mode including Long and Short. High network traffic areas should use the shorter preamble type.
•	Set defaults	Set the settings to default.
•	Apply	Confirm the changes

Soft AP Statistics AP

Here you can find real time information about the data transmission and receiving status. Click "Reset" to restart the counting.

Internet Connection Sharing (Ics)

Internet Connection Sharing (ICS) is the use of the 3G cellular service, broadband network or other Internet gateway as an access point for other devices.

If you want to connect to the internet through Soft_AP, select the network connection and press the "Apply" button.

Your internet connection is then internally shared with the Soft_AP, other devices can be connected to the (AP) access point and then get access to the internet.

Notice

Wi-Fi offers greater speed and range than Bluetooth®, but it drains your portable adapter batteries faster than Bluetooth® does. To preserve battery life (i.e. while travelling), turn off your Wi-Fi connection.

Security

Because wireless networks rely on radio signals to transmit data, they are not as secure as wire networks are susceptible to viruses and breaches like eavesdropping and need to be protected in order to be secure.

There are many security measures to safeguard wireless networks, protect the data, and keep unauthorized users out.

Hotspots, on the other hand, are often free of standard security practices in an effort to make it easy for anyone to connect. It may be found that some paid hotspots administered by service providers offer have some level of security, however, when using a hotspot, it's always a good idea to be proactive and to employ security measures of your own.

Glossary

Wi-Fi: Short for "wireless fidelity", a generic label that refers to wireless networks or networking.

Hotspot: A specific geographic location in which an access point provides public wireless broadband network services to mobile visitors through a WLAN.

Throughput: The amount of data transmitted in a set amount of time.

Bandwidth: the amount of data that can be carried from one point to another in a given time period (usually a second).

Specification

Main Chipset	RTL8192
Interface	USB 2.0
Protocol and standard	802.11b: CCK, QPSK, BPSK; 802.11g/n: OFDM
Frequency	2412 MHz — 2484 MHz ISM band
Antenna	2 output internal antenna
Security	WFA, WPA, WPA2, WAPI
TX POWER	802.11b (CCK) 11 Mbps: 18+/-1 dBm
	802.11g (OFDM) 54 Mbps: 14.5+/-1 dBm
	802.11n (HT20@MCS7): 14.5+/-1 dBm; (HT40@MCS7): 14.5+/-1 dBm
RF Receiving sensitivity	802.11b: -86+/-1 dBm
	802.11g: -73+/-1 dBm
	802.11n (HT20), -70+/-1 dBm; 802.11n (HT40), -64+/-1 dBm
Voltage	5 V DC ± 5%; <300 mA @802.11g
Power	TX and RX status: 220 mA (max)
consumption	TX status: 220 mA (max)
	RX status: 180 mA (max)
Physical Specification	
Operating conditions	-10 to +50 °C, 20 - 80 % RH
Storage conditions	-20 to +85 °C, 20 - 90 % RH
Size	92.7 x 92 x 11 mm
Net weight	18.2 g

Disclaimers

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Warranty Information

To obtain a copy of the warranty for this adapter:



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Visit amazon.com/AmazonBasics/Warranty

— or —

Contact Customer Service at 1-866-216-1072

Feedback

Love it? Hate it?

Let us know with a customer review.

AmazonBasics is committed to delivering customer-driven adapters that live up to your high standards. We encourage you to write a review sharing your experiences with the adapter.

Please visit: amazon.com/review/review-your-purchases#



For further services:

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Visit amazon.com/gp/help/customer/contact-us

— or —

Contact Customer Service at 1-866-216-1072



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