GRANDSTREAM
CONNECTING THE WORLD

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In all EU member states, operation of 5150 - 5350 MHz is restricted to indoor use only.

CE ⚠ ♻ 🗑

GRP2614

IP Phone

Quick Installation Guide

The GRP2614 is not pre-configured to support or carry emergency calls to any type of hospital, law enforcement agency, medical care unit ("Emergency Service(s)") or any other kind of Emergency Service. You must make additional arrangements to access Emergency Services. It is Your responsibility to purchase SIP-compliant Internet telephone service, properly configure the GRP2614 to use that service, and periodically test your configuration to confirm that it works as You expect. If You do not do so, it is Your responsibility to purchase traditional wireless or landline telephone services to access Emergency Services.

GRANDSTREAM DOES NOT PROVIDE CONNECTIONS TO EMERGENCY SERVICES VIA THE GRP2614. NEITHER GRANDSTREAM NOR ITS OFFICERS, EMPLOYEES OR AFFILIATES MAY BE HELD LIABLE FOR ANY CLAIM, DAMAGE, OR LOSS, AND YOU HEREBY WAIVE ANY AND ALL SUCH CLAIMS OR CAUSES OF ACTION ARISING FROM OR RELATING TO YOUR INABILITY TO USE THE GRP2614 TO CONTACT EMERGENCY SERVICES, AND YOUR FAILURE TO MAKE ADDITIONAL ARRANGEMENTS TO ACCESS EMERGENCY SERVICES IN ACCORDANCE WITH THE IMMEDIATELY PRECEDING PARAGRAPH.
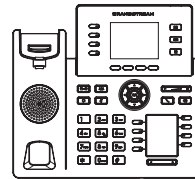
PRECAUTIONS:

WARNING: Please DO NOT power cycle the GRP2614 during system boot up or firmware upgrade. You may corrupt firmware images and cause the unit to malfunction.

WARNING: Use only the power adapter included in the GRP2614 package. Using an alternative non-qualified power adapter may possibly damage the unit.

OVERVIEW:

GRP2614 is a next generation enterprise IP Phone featuring 4 dual-color line keys (can be digitally programmed as up to 16 provisionable BLF/fast-dial keys), 2.8" (320x240) TFT color LCD, 4 programmable context-sensitive soft keys, 2.4" (320x240) additional screen dedicated to up to 24 multi-purpose keys, 1000M network ports, integrated PoE, Wi-Fi and Bluetooth support, 3-way conference and Electronic Hook Switch (EHS). The GRP2614 delivers superior HD audio quality, rich and leading-edge telephony features, protection for privacy, and broad interoperability with most 3rd party SIP devices and leading SIP/NGN/IMS platforms. GRP2614 is the perfect choice for enterprise users looking for a high quality, feature rich multi-line executive IP phone with advanced functionalities and performance.
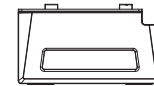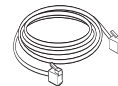
PACKAGE CONTENTS:
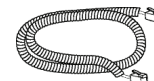

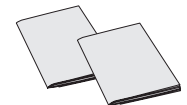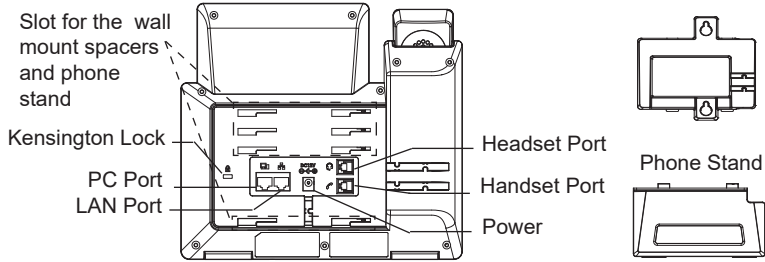1x Phone Main Case   1x Handset   1x Phone Stand   1x 12V Power adapter

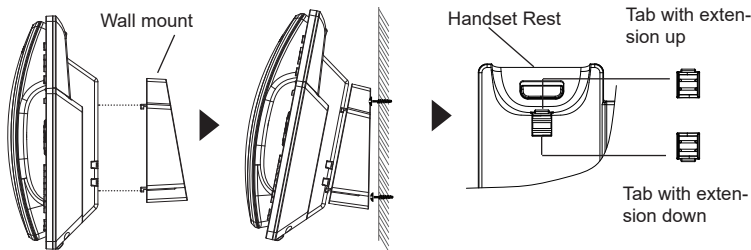1x Ethernet Cable   1x Phone Cord   1x Quick Installation Guide
1x GPL license

PHONE SETUP:

Slot for the wall mount spacers and phone stand

Kensington Lock

PC Port

LAN Port

Wall mount
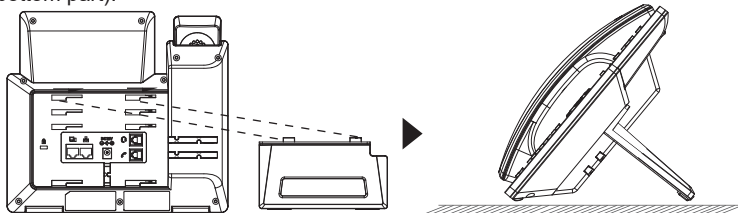
Headset Port

Handset Port

Power

Phone Stand

Installing the phone (Wall Mount *sold separately):

1. Attach the wall mount spacers to the slot for wall mount spacers on the back of the phone.

2. Attach the phone to the wall via the wall mount hole.

3. Pull out the tab from the handset cradle (See figure below).

4. Rotate the tab and plug it back into the slot with the extension up to hold the handset while the phone is mounted on the wall (See figure below).

Wall mount

Handset Rest

Tab with extension up

Tab with extension down

Installing the phone (Phone Stand):

For installing the phone on the table with the phone stand, attach the phone stand to the bottom of the phone where there is a slot for the phone stand. (Upper half, bottom part).
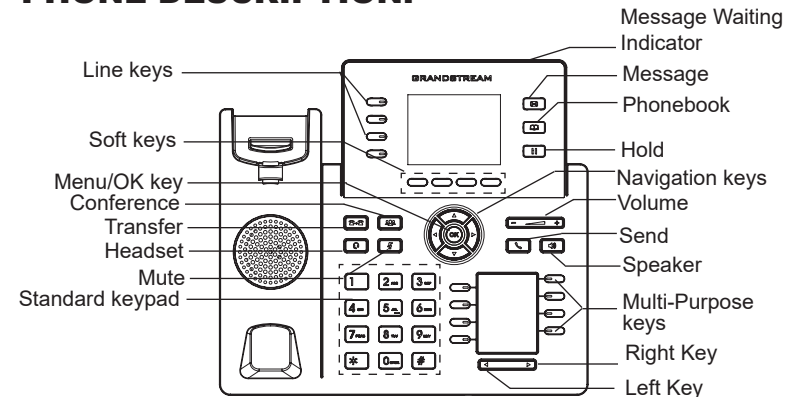

CONNECTING THE PHONE:

To setup the GRP2614, follow the steps below:

1. Connect the handset and main phone case with the phone cord.

2. Connect the 12V DC output plug to the power jack on the phone; plug the power adapter into an electrical outlet. If PoE switch is used in step 3, this step could be skipped.

3. Network connection is possible via two methods which are described below:

   • **Using Ethernet:**

   Connect the LAN port of the phone to the RJ-45 socket of a hub/switch or a router (LAN side of the router) using the Ethernet cable.

   • **Using WiFi:**

   - On LCD menu, navigate to "System→Network→WiFi settings" and enable WiFi.

   - Select "Scan" and GRP2614 will automatically start scanning within the range.

   - A list of WiFi networks will be displayed. Select the desired network, and if required, enter the correct password to connect.

4. The LCD will display provisioning or firmware upgrade information. Before continuing, please wait for the date/time display to show up.

5. Using the phone embedded web server or keypad configuration menu, you can further configure the phone using either a static IP or DHCP.
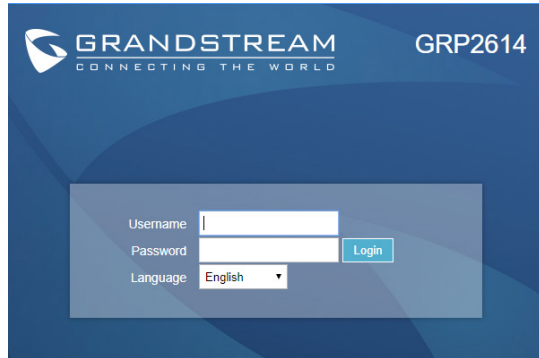
PHONE DESCRIPTION:

Message Waiting Indicator

Message

Phonebook

Hold

Navigation keys

Volume

Send

Speaker

Multi-Purpose keys

Right Key

Left Key

Line keys

Soft keys

Menu/OK key

Conference

Transfer

Headset

Mute

Standard keypad

PHONE CONFIGURATION:

Configure the GRP2614 using a Web Browser:

1. Ensure your phone is powered up and connected to the Internet.

2. Press and hold the "UP" button for 3 seconds to see the IP address.

3. Type the phone's IP address in your PC browser.

4. Enter admin's username and password to access the configuration menu. (The factory default username is "admin" while the default random password can be found on the sticker at the back of the unit).

Configure the GRP2614 using the Keypad:

1. Make sure the phone is idle.

2. Press the MENU key to access the keypad MENU to configure the phone.

3. Select MENU → Phone → SIP → Account to configure settings for SIP Proxy, Outbound Proxy, SIP User ID, SIP Auth ID and SIP Password.

4. Follow MENU options to configure the basic features of the phone. For example: the IP address if using a static IP. For details, please check GRP2614 User Manual.

5. Please contact your ITSP for additional settings that may be necessary to configure the phone.

Refer to online documents and FAQ for more detailed information:
http://www.grandstream.com/our-products

FCC warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)The device may not cause harmful interference, and
(2)this device must accept any interference received, including interference that may cause undesired operation.

Changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.