



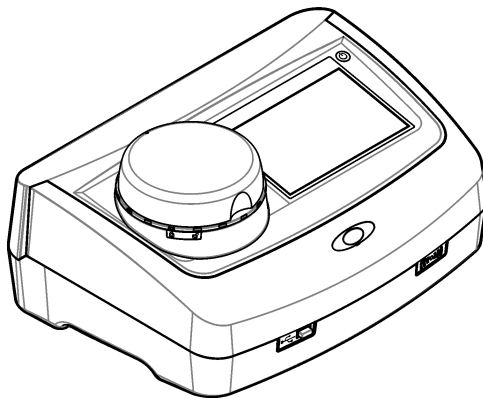
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TU5200

09/2014, Edition 1

User Manual



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Specifications

Specifications are subject to change without notice.

Specification	Details
Dimensions (W x D x H)	41 x 28 x 12.5 cm (16 x 11 x 7.7 in.)
Weight	2.37 kg (5.23 lb)
Enclosure rating	IP20
Protection class	III (for the instrument and the external power supply)
Pollution degree/installation category	2, II
Power connector via external power supply	Input: 100–240 V, 50/60 Hz
	Output: 15 VDC, 2A
Altitude	2500 to 3100 m (8202 to 10,171 ft) maximum
Relative humidity	5 to 95% at different temperatures, non-condensing
Operating temperature	10 to 40 °C (50 to 104 °F)
Storage temperature	–30 to 60 °C (–22 to 140 °F)
Measurement method	90-degree nephelometry, 360 degrees around the axis of the incident light beam
Display	17.8 mm (7 in.) color touch screen
Regulatory compliance	DIN EN ISO 7027
Laser	Class 1 laser product: contains a non-user serviceable laser
Optical light source	850 nm, maximum 0.79 mW
Measurement modes	NTU, FNU, TE/F, FTU, EBC, mNTU or mFNU
Range	0 to 1000 FNU
Stray light	<0.010 FNU
Accuracy	+/- 2 % of reading plus 0.01 FNU from 0 to 40 FNU ¹ +/- 10 % of reading from 40 to 1000 FNU ¹
Linearity	Better than 1 % 0 to 40 NTU on formazin at 25 °C (77 °F). Allows for accurate calibration at 20 FNU
Repeatability	± 1% of the reading or ± 0.01 FNU, whichever value is more
Signal average time	Off, 5 to 90 seconds (default=30 seconds)
Detection limit	0.0003 FNU
Calibration options	StabiCal [®] : at 20 FNU from 0 to 40 FNU; at 20 FNU and 600 FNU for full range User prepared formazin, SDVB, kaolin or EBC via factory-defined or custom curves
Verification options	StabiCal [®] , formazin (0.1 to 40 NTU), Hach solid verification standards
Verification (Link2SC)	Verification of the measurement value to compare values to a online instrument via Link2SC.

Specification	Details
Certifications	CE compliant; US FDA accession number: 1420492-xxx. This product complies with IEC/EN 60825-1 and to 21 CFR 1040.10 in accordance with Laser Notice No. 50.
Warranty	EU: 2 years

¹ This is based on formazin primary standard.

General information

In no event will the manufacturer be liable for direct, indirect, special, incidental or consequential damages resulting from any defect or omission in this manual. The manufacturer reserves the right to make changes in this manual and the products it describes at any time, without notice or obligation. Revised editions are found on the manufacturer's website.

Safety information

NOTICE

The manufacturer is not responsible for any damages due to misapplication or misuse of this product including, without limitation, direct, incidental and consequential damages, and disclaims such damages to the full extent permitted under applicable law. The user is solely responsible to identify critical application risks and install appropriate mechanisms to protect processes during a possible equipment malfunction.

Please read this entire manual before unpacking, setting up or operating this equipment. Pay attention to all danger and caution statements. Failure to do so could result in serious injury to the operator or damage to the equipment.

Make sure that the protection provided by this equipment is not impaired. Do not use or install this equipment in any manner other than that specified in this manual.

Use of hazard information

▲ DANGER

Indicates a potentially or imminently hazardous situation which, if not avoided, will result in death or serious injury.

▲ WARNING

Indicates a potentially or imminently hazardous situation which, if not avoided, could result in death or serious injury.

▲ CAUTION








Indicates a potentially hazardous situation that may result in minor or moderate injury.

NOTICE


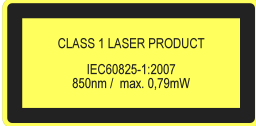
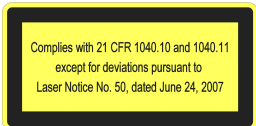
Indicates a situation which, if not avoided, may cause damage to the instrument. Information that requires special emphasis.

Precautionary labels

Read all labels and tags attached to the instrument. Personal injury or damage to the instrument could occur if not observed. A symbol on the instrument is referenced in the manual with a precautionary statement.

	Electrical equipment marked with this symbol may not be disposed of in European domestic or public disposal systems. Return old or end-of-life equipment to the manufacturer for disposal at no charge to the user.
	This symbol, if noted on the instrument, references the instruction manual for operation and/or safety information.
	This symbol indicates that a risk of electrical shock and/or electrocution exists.
	This symbol indicates the need for protective eye wear.
	This symbol indicates a laser device is used in the equipment.
	This symbol identifies a risk of chemical harm and indicates that only individuals qualified and trained to work with chemicals should handle chemicals or perform maintenance on chemical delivery systems associated with the equipment.
	This symbol indicates radio waves.

Class 1 laser product

⚠ DANGER	
	Personal injury hazard. Never remove covers from the instrument. This is a laser-based instrument and the user risks injury if exposed to the laser.
	Class 1 laser product, IEC60825-1:2007, 860nm/max. 0,79mW Location: Rear of the instrument.
	Conforms to U.S. regulations 21 CFR 1040.10 and 1040.11 in accordance with Laser Notice No. 50. Location: Rear of the instrument.


This instrument is a Class 1 Laser product. There is invisible laser radiation when the instrument is defective and when the instrument lid is open. This product complies with EN 61010-1, "Safety Requirements for Electrical Equipment for Measurement, Control and Laboratory Use" and with IEC/EN 60825-1, "Safety of Laser Products" and with 21 CFR 1040.10 in accordance with Laser Notice No. 50. Refer to the labels on the instrument that supply laser information.

RFID module

An optional RFID module is available for this instrument. RFID technology is a radio application. Radio applications are subject to national conditions of authorization. The use of the sensor is currently permitted in the following countries: EU. The manufacturer advises that the use of the sensor outside of the above-mentioned regions may contravene national laws. The manufacturer reserves the right also to obtain authorization in other countries. In case of doubt, contact the manufacturer.

The sensor contains an RFID module to receive and transmit information and data. The RFID module operates with a frequency of 13.56 MHz.

Safety information for RFID modules

▲ WARNING	
	Multiple hazards. Do not disassemble the instrument for maintenance. If the internal components must be cleaned or repaired, contact the manufacturer.

▲ WARNING	
	Electromagnetic radiation hazard. Do not use the instrument in dangerous environments.

NOTICE	
This instrument is sensitive to electromagnetic and electromechanical interference. These interferences can have an effect on the analysis performance of this instrument. Do not put this instrument near equipment that can cause interference.	

Obey the safety information that follows to operate the instrument in accordance with local, regional and national requirements.

- Do not operate the instrument in hospitals and comparable establishments or near medical equipment, such as pace makers or hearing aids.
- Do not operate the instrument near highly flammable substances, such as fuels, highly flammable chemicals and explosives.
- Do not operate the instrument near combustible gases, vapors or dust.
- Keep the instrument away from strong vibration or shock.
- The instrument can cause interference in immediate proximity to televisions, radios and computers.
- The warranty does not cover improper use or wear.

FCC conformance for RFID

This instrument may contain a registered radio frequency identification device (RFID). Refer to [Table 1](#) for the Federal Communications Commission (FCC) registration information.

Table 1 Registration information

Parameter	Value
FCC identification number (FCC ID)	YCB-ZBA987
IC	5879A-ZBA987
Frequency	13.56 MHz

Certification

Canadian Radio Interference-Causing Equipment Regulation, IECS-003, Class A:

Supporting test records reside with the manufacturer.

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de classe A répond à toutes les exigences de la réglementation canadienne sur les équipements provoquant des interférences.

FCC Part 15, Class "A" Limits



Supporting test records reside with the manufacturer. The device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

1. The equipment may not cause harmful interference.
2. The equipment must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their expense. The following techniques can be used to reduce interference problems:

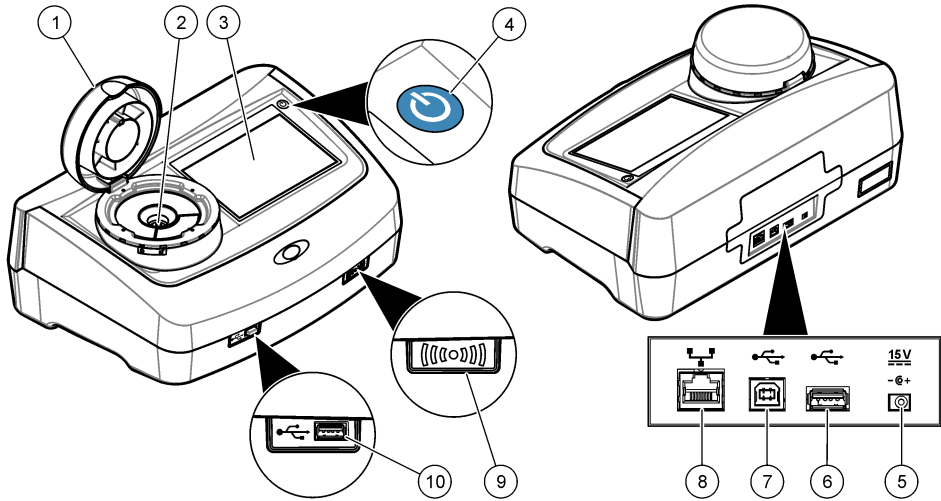
1. Disconnect the equipment from its power source to verify that it is or is not the source of the interference.
2. If the equipment is connected to the same outlet as the device experiencing interference, connect the equipment to a different outlet.
3. Move the equipment away from the device receiving the interference.
4. Reposition the receiving antenna for the device receiving the interference.
5. Try combinations of the above.

Product overview

⚠ DANGER	
 	<p>Chemical exposure hazard. Obey laboratory safety procedures and wear all of the personal protective equipment appropriate to the chemicals that are handled. Refer to the current safety data sheets (MSDS/SDS) for safety protocols.</p>

The TU5200 turbidimeter measures low turbidity primarily in drinking water applications. This laboratory instrument is factory calibrated and measures scattered light at an angle of 90 degrees, 360 degrees around the axis of the incident light beam. Use the touch screen to operate the instrument. Refer to [Figure 1](#).

Figure 1 Product overview

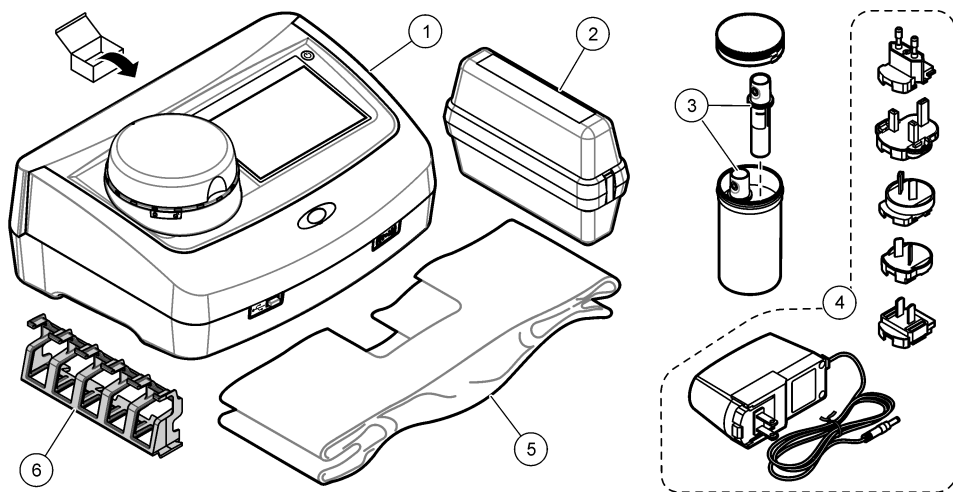


1 Lid	6 USB port type A
2 Vial compartment	7 USB port type B
3 Display screen	8 Ethernet port
4 Power button	9 RFID scanner (optional)
5 Power connection	10 USB port type A

Product components

Make sure that all components have been received. Refer to [Figure 2](#). If any items are missing or damaged, contact the manufacturer or a sales representative immediately.

Figure 2 Product components



1 Turbidimeter	4 Power supply with adapters
2 StablCal [®] calibration set	5 Dust cover
3 Sample vials	6 Vial stand

Installation

⚠ CAUTION



Multiple hazards. Only qualified personnel must conduct the tasks described in this section of the document.

This instrument is rated for an altitude of 2000 m (6562 ft) maximum. Use of this instrument at an altitude higher than 2000 m can slightly increase the potential for the insulation to breakdown, which can result in an electric shock hazard. The manufacturer recommends that users with concerns contact technical support.

Installation guidelines

Install the instrument:

- On a level surface
- In a clean, dry, well ventilated, temperature controlled location
- In a location with minimum vibrations that has no direct exposure to sunlight
- In a location where there is sufficient clearance around it to make connections and to do maintenance tasks
- In a location where the power button and power cord are visible and easily accessible

Electrical installation

Connect to external devices (optional)

The instrument has three USB ports and one ethernet port. Refer to [Figure 1](#) on page 8. Refer to the optional external device documentation for more information.

- USB port—Connect to a printer, scanner, USB flash drive or a flow-through module.
- Ethernet port—Connect to an external PC or a communications network.

Connect to power

⚠ CAUTION



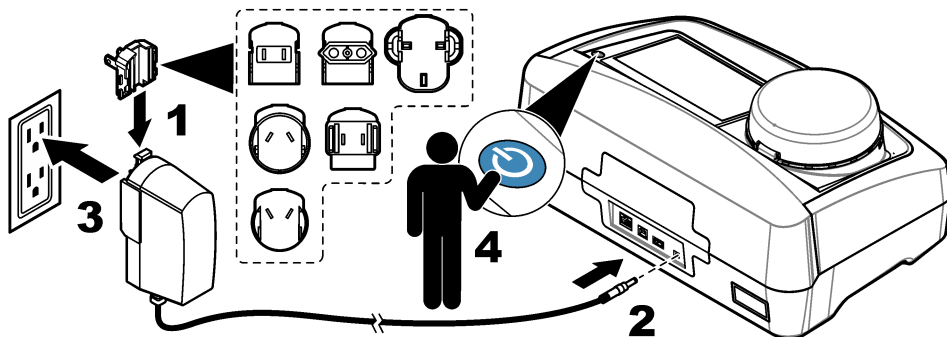
Personal injury hazard. Never remove covers from the instrument. This is a laser-based instrument and the user risks injury if exposed to the laser.

⚠ CAUTION



Personal injury hazard. Do not look into the vial compartment when the instrument power is set to on.

Refer to the illustrated steps that follow to connect power to the instrument and start the instrument.

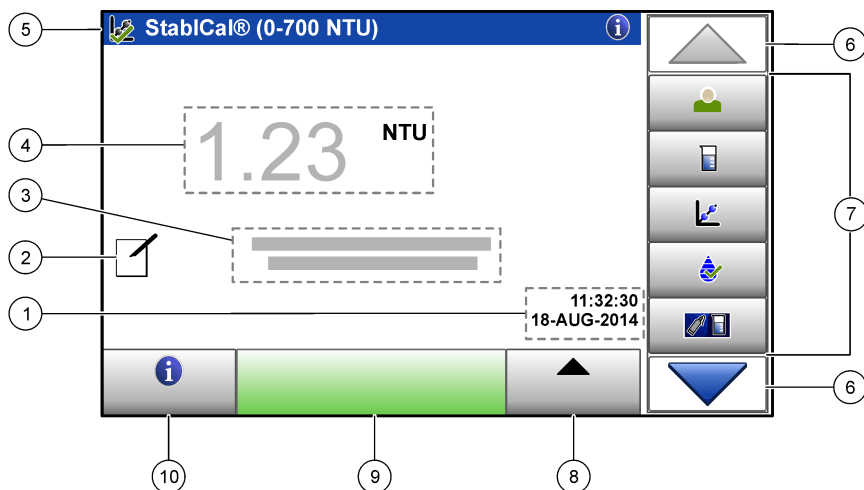


User interface and navigation

Display description

Refer to [Figure 3](#) for the home screen description. Refer to [Table 2](#) for the icon description. Do not use writing tips of pens or pencils or other sharp objects to make selections on the screen. Only use a clean, dry finger tip to navigate the functions of the touch screen.

Figure 3 Main reading screen










1 Time and date	6 UP/DOWN navigation arrows
2 Comments ¹	7 Menu icons
3 Message display	8 Options (contextual: send data, compare log, setup, import, edit) icon
4 Value and unit	9 Read icon (contextual: read, options, select, delete)
5 Heading bar (contextual: shows the currently-selected screen, active laser icon and active security icon)	10 Information icon (contextual: information or back icon)

¹ Enter comments with an alphanumeric or a qwerty keyboard.

Table 2 Icon description

Icon	Description
	Goes to the login screen to log a user in or out of the system.
	Adds, changes, deletes or imports a sample ID.
	Starts a calibration procedure.
	Starts a verification procedure.
	Compares the sample measurement values between the online and laboratory turbidimeters.
	Shows, compares and verifies information about measurements, verifications, and calibration data.

Table 2 Icon description (continued)

Icon	Description
	Configures the instrument settings.
	Shows instrument-specific data about the instrument: firmware information, instrument backup, instrument updates, signaling information and factory service data.
	Shows help and more information. If there is more information about a task or an instrument function, then the information icon shows on the display.
	Shows information about the instrument: the firmware version, updates for the instrument, storage and product restore information, signals, and factory service information.
	Enters timed alerts.
	Shows the user manual for the instrument and other uploaded documents in the PDF viewer.
	Goes to the manufacturer's website for news and downloadable information, if a network connection is configured.

Startup

Set the date and time

After the power is set to on, follow the prompts on the display to set the date and time.

Operation

Configuration

Configure the instrument settings

1. Push ▼ > **Setup**.
2. Select an option.

Option	Description
Location	Enters the name of the location of the instrument.
Date & Time	Sets the date format, the time format, and the date and time.
Security	Sets the security and levels of security for menu options and instrument functions. Enter a password to enable security, then select the security settings from the Security List.
Sound Settings	Enables or disables all or some alerts to on or off. To set alerts, select from the list of options, then set the alert volume from one to 10.
Network & Peripherals	Shows the connection status of a printer, network, controller, PC or USB memory. To configure a connected peripheral, push Setup .
Power Management	Enables or disables the sleep timer and the power-off timer. Sleep timer options: OFF, 30 minutes, 1, 2 or 12 hours (default: 1 hour). Power-off timer options: OFF, 2, 6, 12 or 24 hours (default: 12 hours).

Add an operator ID

1. Push **Login>Options**.
2. Select an option.

Option	Description
New	Adds a unique operator ID.
Edit	Changes an existing operator ID and assigns a security level to an operator ID.
Delete	Removes an existing operator ID.
Initialize RFID tag	Enables an operator ID tag (optional) to be initialized. Refer to Use the RFID scanner (optional) on page 17. Select an existing operator ID, then put the operator ID tag in front of the RFID scanner. The screen shows the when RFID tag is activated. To overwrite an operator ID tag and assign it to a different operator, follow the instructions on the display.

3. Push **Save** or **Cancel**.

Configure the measurement settings

1. At the main reading screen, push **Options>Reading Setup**.
2. Select an option.

Option	Description
Reading	Sets the reading mode to single (default) or continuous. Sets the signal averaging time to on (5 to 15 seconds) or off for a single reading. Sets the signal averaging time to on (5 to 90 seconds) or off for a continuous reading.
Unit	Selects the measurement units that are shown on the display and in the data log. Options: NTU, FNU, TE/F, FTU, EBC, mNTU or mFNU (default: FNU)
Data Log Setup	Sets the automatic storage settings, comments and automatic send to on or off. Sets the data format storage to CSV or XML (default). Sets the print format to quick print or detailed print (GLP) (default).
Resolution	Selects the number of decimal places shown in a calculation result. Options: 0.001 (default) or 0.0001.
Bubble Reject	Sets the bubble reject to on (default) or off. When it is set to on, an algorithm is used to remove the influence of bubbles in the sample.
Close lid to start reading	Sets the instrument to on (default) or off to immediately start a reading when a vial is in the vial compartment and the lid is closed.

Configure the Link2SC settings

Link2SC is a secure networking method for the data exchange between the online and laboratory turbidimeters. Refer to the online turbidimeter documentation to create a new job or select the job list to send to the laboratory turbidimeter. Use the RFID option, a LAN connection or an SD memory card for the data exchange. Refer to the Link2SC documentation on the manufacturer's website for a detailed description of the Link2SC procedure.

1. Push **LINK2SC>Compare**.
2. Select an option.

Option	Description
LINK2SC Setup	Sets the acceptance range by value 1 to 50% (default: 10%) in NTU 0.001 to 100.0 NTU.

Option	Description
Compare log	Shows the data log from the online turbidimeter to compare results with the laboratory turbidimeter. Shows the data log management options: send data to a job list, view data as a graph, remove data and send data to a connected USB flash drive, PC or printer.
Send data	Sends the data log to a connected USB flash drive, PC or printer.

Measurement

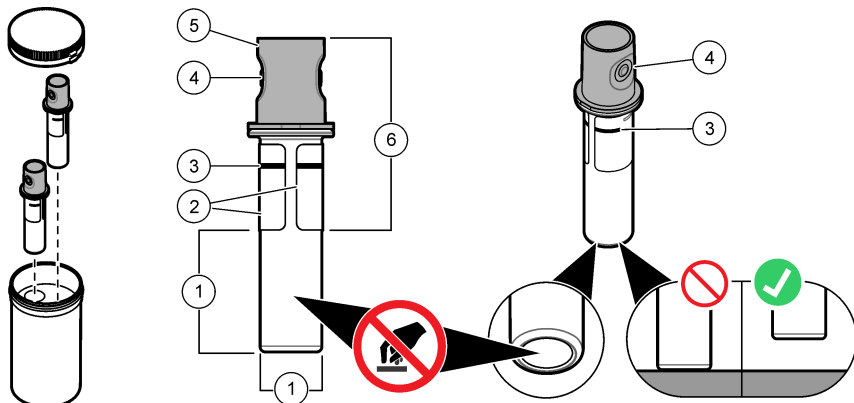
Safely use a sample vial

NOTICE

Do not touch or scratch the glass of the sample vial. Contamination or scratches on the glass can cause measurement errors.

The measurement surface must stay clean and have no scratches. Use a no-lint cloth to remove dirt, fingerprints or particles from the glass. Refer to [Figure 4](#) to identify where to safely handle the sample vial. Always keep the sample vials in the vial stand to reduce contamination on the bottom of the measurement surface. Replace the sample vial when it has several scratches.

Figure 4 Sample vial overview



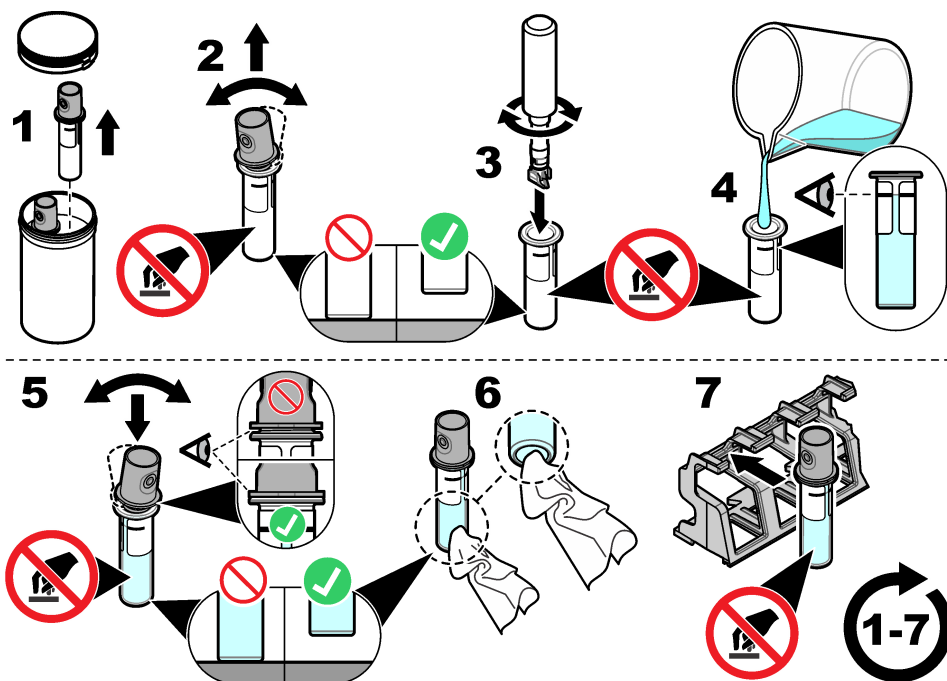
1 Measurement surface—Do not touch.	4 Holder for fingers (2x)
2 Label	5 Removable cap
3 Minimum fill level mark	6 Safe to touch area

Prepare the sample

Make sure to keep the vial clean to prevent contamination. Refer to [Safely use a sample vial](#) on page 14. Refer to the illustrated steps that follow to prepare the sample vial for measurement.

Items to collect:

- Vial wiper
- No-lint cloth
- Sample vial (supplied)
- Vial stand (supplied)



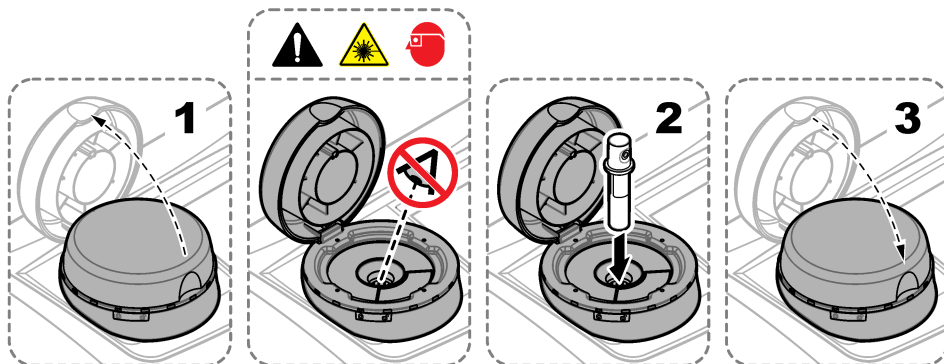
Put the vial into the instrument

⚠ CAUTION	
	Personal injury hazard. Never remove covers from the instrument. This is a laser-based instrument and the user risks injury if exposed to the laser.

⚠ CAUTION	
	Personal injury hazard. Do not look into the vial compartment when the instrument power is set on.

NOTICE	
Make sure that no water or particles fall into the vial compartment.	

After a sample is prepared, make sure that the vial is clean and ready for measurement. Refer to the illustrated steps that follow to safely put a vial into the vial compartment.



Do a measurement

Only do the steps that follow if there is a sample vial in the vial compartment and the instrument lid closed. Refer to [Put the vial into the instrument](#) on page 15.

1. The measurement starts automatically when the lid is closed. If not, push **Read** to start the measurement or select a sample ID to measure. Refer to [Make or change a sample ID](#) on page 16.
2. Do not open the lid until the measurement is complete. When the laser is in use, the heading bar shows a yellow light in the right corner.
3. Read the display for the measurement status.
4. The measurement is complete when a dialogue box shows "Data Stored" (if the instrument is in "auto-store" mode).
5. Select an option.

Option	Description
Send data	Sends data to a connected USB flash drive or PC, push Options>Send Data .
Reading Log	Shows the log of measurements saved on the instrument.
Reading Setup	Changes the reading mode options. Refer to Configure the measurement settings on page 13.

Make or change a sample ID

Do the steps that follow to add, change, import or remove a sample ID.

1. Push **Sample ID**.
2. Enter a unique name for the sample ID.
3. As an optional step, select each applicable box to add labeling identification (date/time stamp, numbering and colors).
4. When the sample ID is created, select the sample ID and push **Options**.

Option	Description
Add	Makes a new sample ID.
Delete	Removes a sample ID.
Edit	Changes the name and labeling identifications (date/time stamps, numbering or coloring) of an existing sample ID.
Import Sample ID list	Imports a sample ID list (or lists) from a connected USB flash drive or PC to the instrument. Refer to Import a sample ID list on page 17.

Import a sample ID list

Make a sample ID list to import to the instrument via USB flash drive.

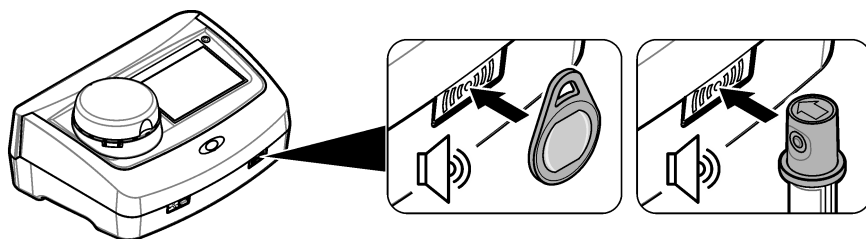
1. On an external device, open a spreadsheet program.
2. Make three columns that identify the sequential sample ID number, the sample ID name and the sampling date (optional). Make sure that all headings and comment lines must start with "#".
3. Make a folder called "SampleID", then save that folder to a USB flash drive.
4. Select the sample list and "Save As" as a .CSV or .TXT file in the SampleID folder.
5. Connect the USB flash drive to the instrument.
6. On the instrument, push **Sample ID**>**Options**>**Import Sample ID list**.
7. All .CSV and .TXT files show in the SampleID folder.
8. Push **Done** to send the selected sample ID list to the instrument.
9. Select the correct sample ID list, then push **OK**.

Use the RFID scanner (optional)

An RFID tag is attached in an operator ID tag or in a vial cap. An RFID tag stores and wirelessly transmits data with radio waves about an operator or a standard. Use the steps that follow to use the RFID scanner.

1. Put the operator ID tag or vial in front of the RFID scanner. Refer to [Figure 5](#). Make sure that the direction of the arrow (on top of the vial cap) is correctly oriented.
2. Wait for the sound alert to show that the scan is successful.
3. When an operator ID tag is scanned, the instrument logs the operator in the system and receives information associated with that operator.
4. When a calibration or verification vial is scanned, the instrument receives the value, the lot number, the expiration date and the Certificate of Analysis information from that vial.
5. For changes to the operator ID, refer to [Add an operator ID](#) on page 13.
6. To do a verification, refer to [Do a verification](#) on page 18.
7. To do a calibration, refer to [Do a calibration](#) on page 18.

Figure 5 Use the RFID scanner

**Calibration****▲ CAUTION**

Chemical exposure hazard. Obey laboratory safety procedures and wear all of the personal protective equipment appropriate to the chemicals that are handled. Refer to the current safety data sheets (MSDS/SDS) for safety protocols.

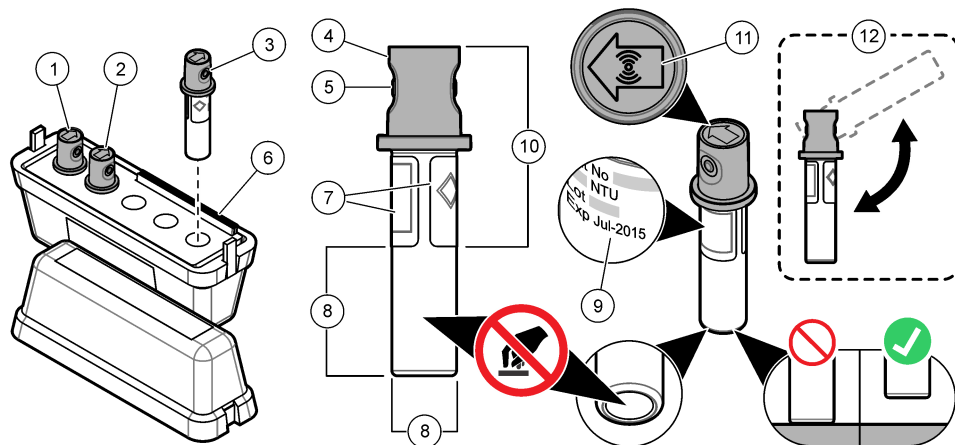
Prepare for a verification or calibration

NOTICE

Do not touch or scratch the glass of the sample vial. Contamination or scratches on the glass can cause measurement errors.

The measurement surface must stay clean and have no scratches. Use a no-lint cloth to remove dirt, fingerprints or particles from the glass. Refer to [Figure 6](#) to identify where to safely handle the vial.

Figure 6 Calibration and verification vial overview



1 Calibration solution, 600 FNU	7 Label
2 Calibration solution, 20 FNU	8 Measurement surface—Do not touch.
3 Verification solution, 10FNU	9 Expiration date
4 Non-removable crimp cap ¹	10 Safe to touch area
5 Holder for fingers (2x)	11 RFID tag (optional)
6 Certificate of analysis	12 Calibration preparation ²

¹ The non-removable crimp cap comes with or without RFID.

² Gently invert to mix the standard. Do not make air bubbles.

Do a verification

1. Clean the vial. Refer to [Safely use a sample vial](#) on page 14.
2. For vials with an RFID tag, scan the vial in front of the RFID scanner. Refer to [Use the RFID scanner \(optional\)](#) on page 17.
3. Push **Verification** and follow the instructions on the display.
4. Put the vial in the vial compartment. Refer to [Put the vial into the instrument](#) on page 15.
5. Push **Read** to start the verification.
6. Wait until the procedure is complete, then open the lid to remove the vial. The procedure is complete when the value and range shows on the display.
7. Read the display for the verification information.
The message display shows whether the verification procedure passed or failed.

Do a calibration

When the instrument is used for EPA regulatory reporting, calibrations must be completed according to EPA guidance documents and methodologies. Contact local authorities for compliance regulations.

The instrument is factory calibrated. Do calibration procedures as necessary. Do the steps that follow to do a full range calibration procedure.

1. Clean the vial, then carefully invert the vial. Do not cause air bubbles. Refer to [Prepare for a verification or calibration](#) on page 18.
2. For vials with an RFID tag, scan the vial in front of the RFID scanner. Refer to [Use the RFID scanner \(optional\)](#) on page 17.
3. Push **Calibration** and follow the instructions on the display.
4. Put the vial in the vial compartment. Refer to [Put the vial into the instrument](#) on page 15.
5. Push **Read** to start the calibration.
6. Wait until the procedure is complete, then open the lid to remove the vial. The procedure is complete when the value and range shows on the display.
7. Remove the first calibration vial, then do steps 1 to 5 again for the second calibration vial.
8. Read the display for the calibration information.
9. Push **Store** to complete the calibration and keep the results.

Data management





Configure the data log

The data log keeps all saved comments and readings from measurements, calibrations and verifications. Use the steps that follow to select, manage and store data.

1. Push **Data Log** and select a data log to show.
2. Select an option.

Option	Description
Filter	Sets the data filtering to on or off. If on, select and arrange data by time interval or operator ID.
View details	Shows information about a selected data log. Push the comments icon to enter any necessary information.
Options	Shows the current options (contextual). View Graph—See data as a graph, set control limits to on or off (0.800 = upper control limit or 0.200 = lower control limit). Add data—Select a sample ID to add to the graph. Curve style(???WHAT IS THE PROPER NOUN???)—Selects the curve style as crosses, rectangular dots or a line. Delete—Removes selected data from the data log. Send data—Sends selected data to a connected USB flash drive or PC.

Maintenance

▲ CAUTION	
	Multiple hazards. Only qualified personnel must conduct the tasks described in this section of the document.
▲ CAUTION	
 	Chemical exposure hazard. Obey laboratory safety procedures and wear all of the personal protective equipment appropriate to the chemicals that are handled. Refer to the current safety data sheets (MSDS/SDS) for safety protocols.
▲ CAUTION	
	Personal injury hazard. Never remove covers from the instrument. This is a laser-based instrument and the user risks injury if exposed to the laser.

NOTICE

Do not disassemble the instrument for maintenance. If the internal components must be cleaned or repaired, contact the manufacturer.

Clean spills**⚠ CAUTION**

Chemical exposure hazard. Dispose of chemicals and wastes in accordance with local, regional and national regulations.

1. Obey all facility safety protocols for spill control.
2. Discard the waste according to applicable regulations.

Clean the instrument

Clean the exterior of the instrument with a moist cloth, and then wipe the instrument dry.

Clean the vial

Use a vial wiper to clean the interior of the vial. Refer to [Safely use a sample vial](#) on page 14 to clean the exterior of the vial.

Clean the vial compartment**⚠ DANGER**

Electrocution hazard. Remove power from the instrument before this procedure is started.

Periodically clean the vial compartment to manually remove dust with a bellow, air duster, brush or vial compartment wiper. Make sure that the tool to clean the vial compartment has a soft surface and does not damage the instrument. Make sure to remove power to the instrument before the cleaning starts.

Troubleshooting

Problem	Possible cause	Solution
The self-check stopped or the instrument does not operate.	A hardware error.	Set the instrument to off, then to on again. If necessary, contact technical support.
	The instrument lid is open.	Close the lid, then start the self-check again.
	The vial compartment is dirty.	Refer to Clean the vial compartment on page 20. If necessary, contact technical support.
	The optical light source is not stable.	Contact technical support.
An "over measuring range" message shows.	The instrument is only single calibrated at 40 NTU and the sample is between 40 to 1000 FNU	???WHAT IS THE SOLUTION???
	The range of the sample is over the measuring range of the instrument	???WHAT IS THE SOLUTION???

Problem	Possible cause	Solution
The standard value is too high.	The wrong standard is in the vial compartment.	Check the calibration standard and Do a calibration on page 18.
	There are bubbles in the standard.	???WHAT IS THE SOLUTION???
	There is dirt in the vial compartment.	Clean the vial compartment on page 20.
The standard value is too low.	The wrong standard is in the vial compartment.	Check the calibration standard. Invert the standard and Do a calibration on page 18.
???WHAT IS THE PROBLEM???	The standard value is out of range.	Put the standards in ascending order. Invert the standard, then Do a calibration on page 18.
A "verification failure" message shows.	The verification failed.	<ul style="list-style-type: none"> • Do a verification on page 18 again. • Do a calibration on page 18. • If the verification and calibration procedures do not work, then restore the factory settings. Refer to Read the diagnostics information on page 22.
The measurement values between the online and benchtop turbidimeters do not match.	There is dirt or condensation on the sample vial.	Refer to Safely use a sample vial on page 14 to remove dirt and condensation.
	The service time expired.	Set the bubble elimination to on. Refer to Configure the measurement settings on page 13.
	There is an error with the online turbidimeter.	Refer to the documentation for the online turbidimeter.
The instrument update fails.	The USB memory is not connected.	Connect the USB flash drive. Make sure that the file system "FAT32" is installed on the USB memory. Set the power to off, then to on again. Connect the USB flash drive, then start the update procedure again.
	The instrument update file or script is corrupt or missing.	Remove the USB memory files, then download the files again. Connect the USB memory to the instrument, then do the update procedure again.
	The copy from the USB memory failed.	Remove large files that use too much space. Do the update procedure again.
		Delete the file from the USB memory. Download the file again to the USB memory. Connect the USB memory to the instrument and start the update procedure again.
There is not enough memory to update the instrument.	Contact technical support.	
A user cannot login.	The password is wrong.	Enter the correct password. If necessary, contact technical support.
A "No valid data found" message shows.	No sample ID found on the USB memory or shared network drive.	???WHAT IS THE SOLUTION???
???WHAT IS THE PROBLEM???	The sampling date, sample ID or the date format is wrong or cannot be read.	Refer to Import a sample ID list on page 17. Make sure that the date is entered correctly.

Problem	Possible cause	Solution
Selected documents do not show on the display.	The document is not a PDF file.	Make sure that the document is a PDF file.
The network connection does not show.	There is no connection to the DHCP server.	Contact the network administrator. If necessary, contact technical support.
	The connection was not correctly configured.	Make sure that the settings are correctly entered.

Read the diagnostics information

1. Push **Diagnostics**.
2. Select an option.

Option	Description
Instrument Information	Shows specific information such as the instrument name, serial number, instrument version, location and MAC address.
Signals	Shows the signals for the lid, vial, turbidity, condensation, and fouling. If a USB flash drive or PC is connected to the instrument, send data.
Instrument Backup	Sets the instrument backup settings to store or restore.
Instrument Update	Connect the USB memory into a USB port and push OK to start the instrument update.
Service Time	Shows the last service date and the next service date.
Factory Service	Only used by authorized factory service personnel.

Replacement parts and accessories

⚠ WARNING



Personal injury hazard. Use of non-approved parts may cause personal injury, damage to the instrument or equipment malfunction. The replacement parts in this section are approved by the manufacturer.

Note: Product and Article numbers may vary for some selling regions. Contact the appropriate distributor or refer to the company website for contact information.

Replacement parts

Description	Item no.
Dust cover	LZV947
Power supply, 100–240 V, 50/60 Hz	LZV798
StablCal calibration set (20 NTU cal, 600 NTU cal, 10 NTU ver) with RFID	LZY835
StablCal calibration set (20 NTU cal, 600 NTU cal, 10 NTU ver) with no RFID	LZY898
Sample vials with protective caps (2x)	LZV946
Vial stand	LZV952

Accessories

Description	Item no.
Micro fiber cloth (for vial cleaning)	LZY945
Secondary standards, <-0.1 NTU	LZY901
Secondary standards, 1 to 4 NTU	LZY902
Vial wiper for manual cleaning	LZY903
Vial compartment wiper for manual cleaning	LZY910



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