



GSM/GPRS/GPS Tracker **GL300**  
**User Manual**

TRACGL300UM001

Revision: 1.00



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|                            |                   |
|----------------------------|-------------------|
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## 0. Revision history

| Revision | Date       | Author   | Description of change                |
|----------|------------|----------|--------------------------------------|
| 1.00     | 2013-06-25 | Tony PEI | Add the FCC warnings in Introduction |

## 1. Introduction

GL300 is a powerful GPS Tracker designed for asset, vehicle, and pet tracking. With superior receive sensitivity, fast TTFF (Time to First Fix) and Quad band GSM frequencies 850/900/1800/1900, its location can be continuously monitored or periodically reported to a backend server or other device. Based on the embedded @Track protocol, the GL300 can communicate with the backend server through the GPRS/GSM network (or SMS) to report emergency alerts, Geo-Fence boundary crossings, low battery and scheduled GPS positions along with several other advanced reporting features. System integrators can easily setup their custom tracking platforms to communicate with the GL300 based on the @Track protocol.

This device complies with Part 15 of the FCC Rules. Its operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## 2. Product Overview

### 2.1. Appearance



### 2.2. Buttons/Mini USB Interface Description

| Button /Mini USB Interface Description |  |
|--|--|
| Power Key                              | <ul style="list-style-type: none"> <li>● Turn on GL300</li> <li>● Turn off GL300 when without charging. (If power key is enabled)</li> </ul>   |
| Function Key                           | <ul style="list-style-type: none"> <li>● Geo-Fence mode<br/>Long press the key to enable/disable Geo-Fence ID0</li> <li>● Geo-Fence in current position mode<br/>Long press the key to enable/disable Geo-Fence ID0. If enable Geo-Fence ID0, using the current position as the centre of Geo-Fence 0.</li> <li>● SOS mode (default)<br/>Long press the key to active SOS alarm</li> </ul> |
| Mini USB interface                     | <ul style="list-style-type: none"> <li>● Connect a 5V DC adapter can power GL300 and charge the internal battery</li> <li>● Connect a 3.7V Li-ion or Li-Polymer battery can power GL300</li> <li>● Backend server developer or administrator can use the Data_Cable_M to configure GL300</li> </ul>  |

## 2.3. LEDs Description

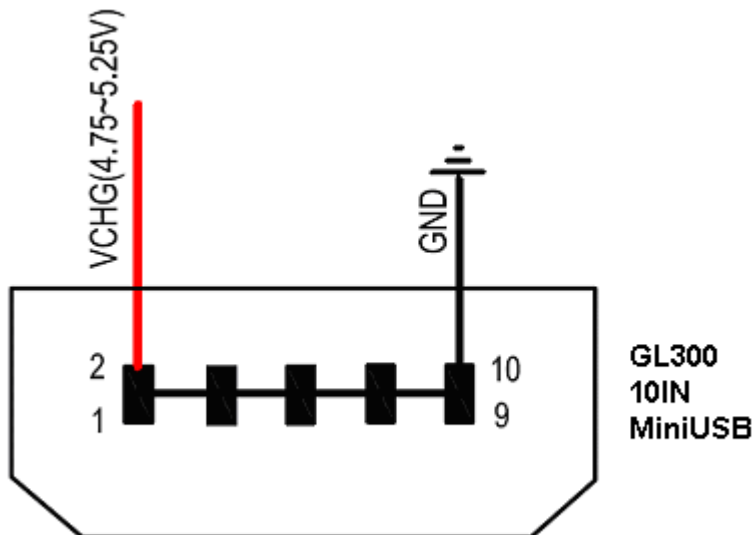
There are three LEDs in GL300, the description as following.

| LED       | Event  | State                 |
|-----------|--|-----------------------|
| GSM LED   | Searching network                                    | Fast flash            |
|           | Network has been registered                          | Slow flash            |
|           | Power off  | Dark                  |
|           | SIM-PIN Locked                                       | Solid                 |
|           | Receives a valid protocol command                    | Turn on for 3 seconds |
|           | <LED on> is 2  | Dark                  |
| GPS LED   | GPS has fixed  | Solid                 |
|           | GPS is in fixing                                     | Fast flash            |
|           | GPS is on and GPS data wrong                         | Slow flash            |
|           | GPS is off   | Dark                  |
|           | If <LED on> is 0, 150 seconds later after powers on. | Dark                  |
|           | <LED on> is 2  | Dark                  |
| Power LED | Power on and normal                                  | Dark                  |
|           | Charger inserted and charging completed              | Solid                 |
|           | Charger inserted and charging                        | Fast flash            |
|           | Power key was pressed and prepare to power off       | Fast flash            |
|           | Abnormal   | Fast flash            |
|           | Power low alert                                      | Slow flash            |
|           | Power off or turn off the power light by command     | Dark                  |
|           | <LED on> is 2  | Dark                  |

## 2.4. External Power Interface

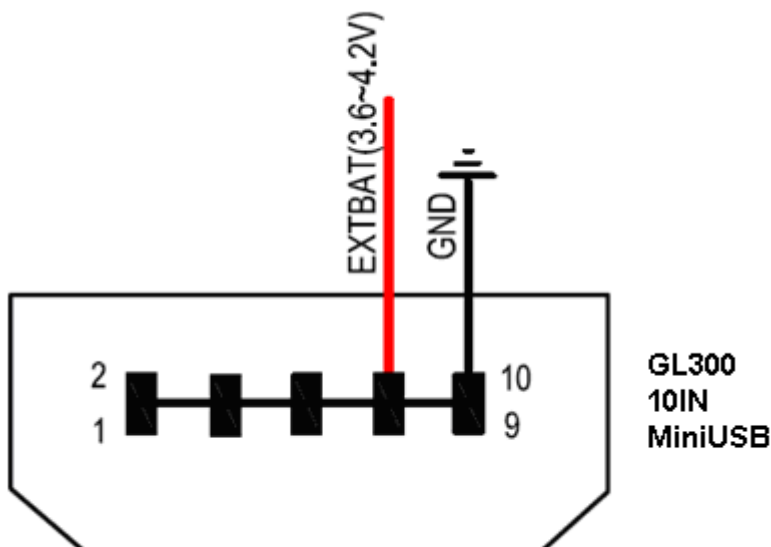
### 2.4.1. External DC Charger Interface

The Pin2 on Mini-USB connector are used for charging and named as VCHG pin, It can be connected to a 5V DC power supply to power GL300 and charge the internal battery.



### 2.4.2. External Battery Interface

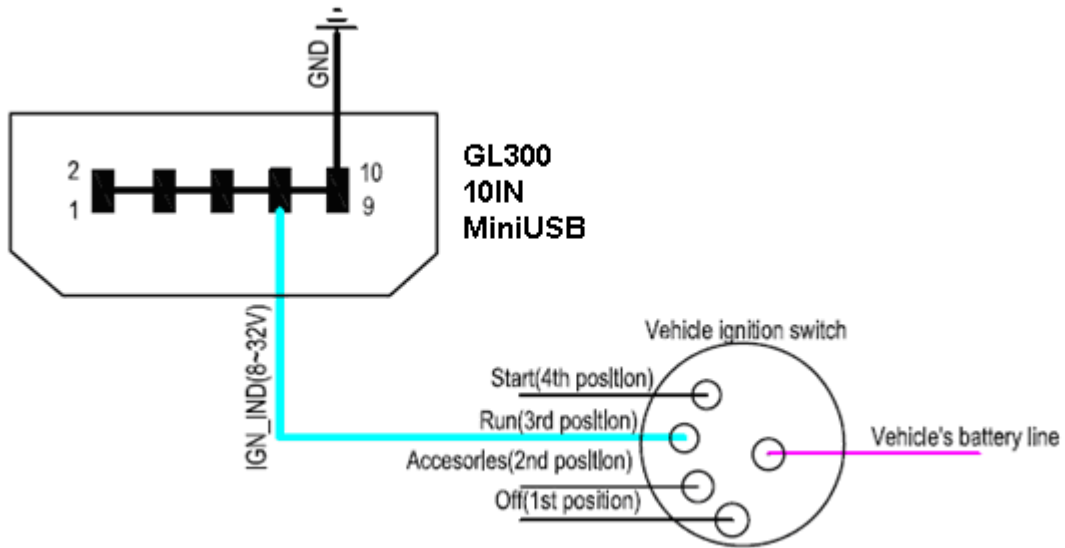
The Pin 8 on Mini-USB connector is for external battery and named as EXTBAT pin. It can be connected to 3.7V Li-ion or Li-Polymer battery to power GL300.



### 2.5. Ignition Detection

The Pin 7 on Mini-USB connector is for ignition detection when GL300 is used in vehicle tracking application. It is named as IGN\_IND pin.





Another easy way is to connect PIN7 to a power output in the fuse box of the vehicle which is only enabled after the vehicle is ignition on. For example: the power output for radio FM.

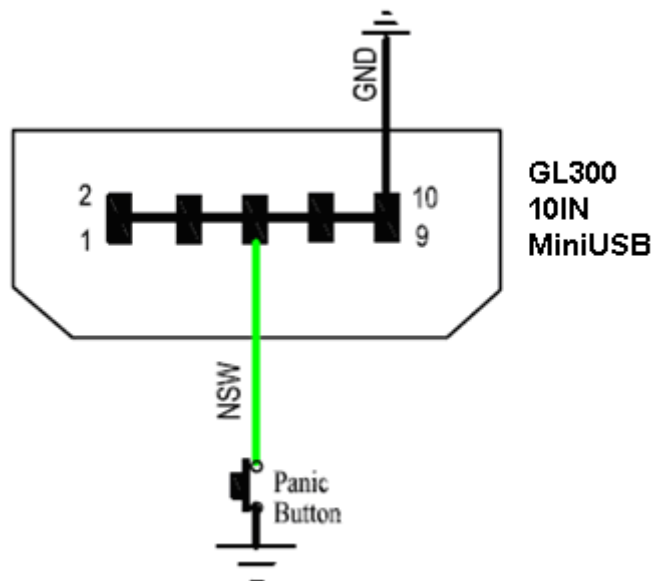
## 2.6. External Input Interface

The Pin 5 on Mini-USB connector is a negative trigger input in newer hardware version. It is named as NSW pin.

For negative trigger input the electrical conditions are:

| Logical State | Electrical State    |
|---------------|---------------------|
| Active        | 0V to 0.8V          |
| Inactive      | 1.7V to 32V or Open |





An input example is shown as following figures:



### Example of NSW pin connect to a panic button

## 3. Getting Started

### 3.1. Parts List

| Name   | Picture   | Remark  |
|--|---|---|
| GL300 Locator                                |    | The GSM/GPRS/GPS locator.   |
| AC-DC Power Adapter<br>(Standard accessory)  |   | It is used to charge the internal battery of GL300.   |
| GL300 Data Cable<br>(Optional accessory)     |  | It is the USB data cable which can be used for firmware upgrading and configuration.  |
| GL300 External Cable<br>(Optional accessory) |  | It is the extend cable which include the charger interface and external battery interface on GL300. It also includes the ignition detection interface on the GL300. |

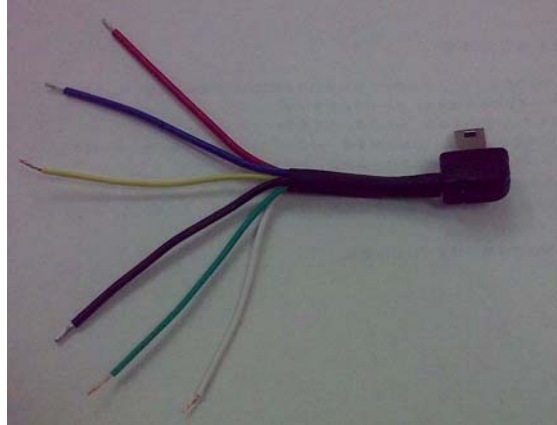
### 3.2. Battery Charging

- Please connect AC-DC power adapter with GL300.
- Insert the AC-DC power adapter into the power socket.
- During charging, the PWR LED is flashing fast. When the battery is full charged, the PWR LED will be Ever-light.
- You can also charge the battery by USB cable which connects GL300 with the PC.
- Charging time is about 5 hours.

**Note: Before the first time using GL300, please full charge the battery.**

### 3.3. GL300 External Cable Interface

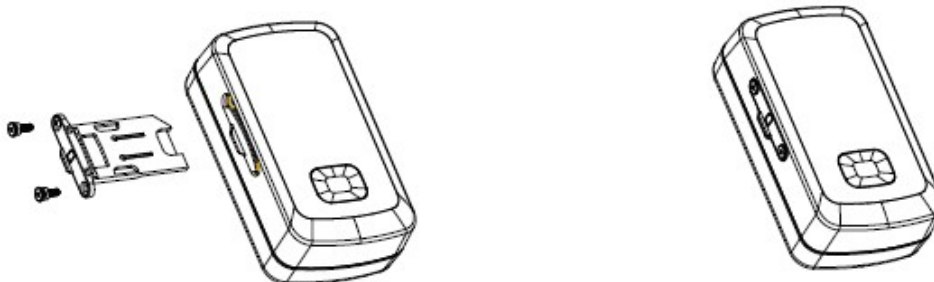
- GL300 External Cable is a cable with a Mini USB connector and six wires which include the external power interface, ignition detect and input interface for GL300. Please find the detail description in following table.



| Color  | Name                                  | Remark                           |
|--------|---------------------------------------|----------------------------------|
| RED    | External DC IN (5V)                   | Please refer to 2.4.1 for detail |
| Black  | Ground                                | Please refer to 2.4.1 for detail |
| Blue   | External Battery IN (DC 3.4V to 4.2V) | Please refer to 2.4.2 for detail |
| White  | Ignition Detect                       | Please refer to 2.5for detail    |
| Green  | NSW (negative trigger input)          | Please refer to 2.6 for detail   |
| Yellow | OUT(negative trigger output)          | Please refer to 2.6 for detail   |

### 3.4. Install SIM Card

- First, open the cover of SIM card..
- Then insert the SIM card into the slot of SIM card according to the direction shown.
- Finally, cover the slot.



### 3.5. Turn on/Turn off

- Turn on:
  - ◆ Method 1: Press the Power key at least 3 seconds and release it to turn on GL300. At the same time, PWR LED will light on.
  - ◆ Method 2: Connect device to charger or external battery, and it will turn on automatically, PWR LED will light on.
- Turn off:
  - ◆ Method 1: Press the power key about 2 seconds; PWR LED will fast flash and then turn off, it indicates that GL300 is turned off. The time of power off is depended on the quality of network. The maximum time of power off is 90 seconds. It is only valid to turn off when using internal battery. Please note the end-user can not power off GL300 when the power key is disabled by protocol.
  - ◆ Method 2: If using external battery, device will power turn-off when external battery disconnect.

## 4. Troubleshooting and Safety info

### 4.1. Troubleshooting

| Trouble   | Possible Reason   | Solution  |
|---|---|---|
| After GL300 is turned on, the GSM LED flashes quickly always. | The SIM card is not inserted.   | Please insert the SIM card into GL300.  |
|   | The signal is too weak; GL300 can't register to the network.              | Please move GL300 into place with good GSM coverage.  |
|   | PIN locked  | Using SIM card without SIM-PIN, or unlock SIM-PIN.  |
| Messages can't be reported to the backend server by GPRS.     | The SIM card in GL300 doesn't support GPRS.                               | Try a GPRS supported SIM card.  |
|   | APN is wrong. Some APN can not visit the internet directly.               | Ask the network operator for the right APN.   |
|   | The IP address or port of the backend server is wrong.                    | Make sure the IP address for the backend server is an identified address in the internet.                                   |
| Unable to power off GL300.                                    | The function of power key was disabled by AT+GTFKS.                       | Enable the function of power key by AT+GTFKS.   |
|   | Unable to power off GL300 if charger connected or using external battery. | Disconnect charger or external battery, and try again.  |
| No response from UART when configure GL300 through UART       | GL300 is in power saving mode.  | Remove the Data_Cable_M, and plug it in again. After this operation, GL300 will exit from power saving mode for 10 seconds. |
|   |   | Re-try GL300 manager tool again, it will try to wake up device.   |
| GL300 can't get successful GPS fixing.                        | The GPS signal is weak.   | Please move GL300 to a place with open sky.   |
|   |   | It is better to let the top surface face to sky. (The same surface with indication LED)                                     |

## 4.2. Safety info

- Please do not disassemble the device by yourself.
- Please do not put the device on the overheating or too humid place, avoid exposure to direct sunlight. Too high temperature will damage the device or even cause the battery explosion.
- Please do not use GL300 on the airplane or near medical equipment.