

XYN

User Guide

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1 Safety Precautions

Read and abide by the instructions set forth as below to avoid dangers or violation against the law.

Drive safely at all times

Do not use a hand-held phone while driving. Park the vehicle first.

Switch off the phone when refueling

Do not use the phone at a refueling point(service station) or near fuels or chemicals.

Switch off in an aircraft

Wireless phones can cause interference. Using them in an aircraft is both illegal and dangerous.

In hospital

Hospitals or health care facilities may be using equipment that could be sensitive to external radio frequency energy. Follow any regulations or rules in force.

Interference

All wireless phones may be subject to interference, which could affect their performance

Special Regulations

Meet any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

Accessories and batteries

Use only approved batteries and accessories.

Qualified service

Only qualified service personnel may repair your phone.

2 Your Mobile Phone

Our company reserves the right to modify the contents of this manual without any prior notices.

2.1 Keys and functions

Name	Functions	
Left soft key	Enter the main menu	
Right soft key	Enter the phonebook; Execute the corresponding action is displayed on the bottom onscreen back	
OK key	Enter the dial-up interface and execute the corresponding action is displayed on the bottom onscreen OK	
Dial key	Answer the incoming calls and go to the dialed call list	
End key	Short press: return to standby interface in any mode Long press: Power off(Power on in power off state)	
Direction keys	You can switch the shortcuts of the standby interface	
Numeric keys	0~9	Short press: go to number input interface and input numbers 0~9.
	1~9	Long press: 1.Long press 1 open voicemail 2. Long press 2~9When speed dial is on, dial the appropriate number directly; When speed dial is off, go to number input screen
	*	Short press: go to number input screen and shift input *, +, P, W *
	#	Short press: go to number input screen and input #; Long press: switch between mute/general modes

Dual SIM settings

In Dual SIM switch, if you select “Manually selected by user” ,you can choose any SIM card standby, or you can also choose how SIM cards standby; If you select “Automatically decided by SIM cards”, the system will choose existed SIM cards standby automatically while power on.

3 Get started

3.1 On/off

Long press the end key to power on/off your mobile phone.

If you start up your mobile phone without inserting SIM card, the following two situations will appear:

“Insert SIM ” –indicates no SIM card found, but you can call emergency call.

“Enter Phone Lock Code” – indicates that you have set mobile phone lock.

After inserting SIM card, the handset will automatically check if the SIM is valid. Then, the following prompts will be displayed in order on the screen:

“Enter Phone Lock Code” – in the case you have set mobile phone lock.

“Enter PIN” – in the case you have set SIM password.

“Invalid SIM” –in the case you log on other networks, you can only dial emergency.

“Searching” –mobile phone will search until proper network access is found.

3.2 Assembling of battery and SIM card

Before your can operate the mobile phone, you should get a valid SIM card from the service operator, otherwise, you could not make any call except emergency call.

1. Take out the battery

- ◆ Pull down the battery cover as the figure
- ◆ Take out the battery

2. assemble SIM card

- ◆ This mobile phone supports four SIM cards.
- ◆ Insert one or several SIM cards to the sockets.

3. assemble battery

- ◆ Assemble the battery as the figure; be careful that the contact metal of the battery should be consistent with the socket of the mobile phone.
- ◆ Push up the battery cover as the figure.

3.3 Assembling of memory card

This mobile phone supports T-Flash card, which is a small multimedia memory card used to increase the memory of your mobile phone. Take care when assembling or disassembling to avoid the damage.

3.4 Battery Recharge

Connect the battery charger to a power outlet, plug the connector of the battery charger into the mobile phone. If the phone is off when charging, the screen will display charging icon indicating the battery is being charged. If the phone is deposited for long time, If the phone for long time, sedimentary charging icon may take some time to appear on the screen;

This phone is just 50% charged when delivery. Please use up the power and recharge it fully. This is the case with the second recharge. After three repetitions, the battery can achieve its best performance.

3.5 Safety Password

3.5.1 PIN number

By setting PIN number (Personal identification number), it can prevent others from using your SIM card without authorization.

3.5.2 PIN2 number

In order to go to “call cost” and “fixed dialing”, please contact your network service provider to confirm whether your SIM card supports such functions. After 3 times of error PIN2 number, the PIN2 number will be locked. Only after the correct PUK2 number is input can PIN2 number be unlocked. PUK2 number may be provided along with the SIM card.

3.5.3 PUK number

In order to unlock the blocked PIN number, you need to input PUK number (Personal Unlocking Key).

3.5.4 Mobile phone password

If you select this function, you need to input the password every time when starting up your phone. Otherwise, you cannot unlock your phone, and cannot dial or answer phone calls. Also, you can deactivate this password.

4 Quick Use Guide

4.1 Call functions

4.1.1 Make a call

The information scales displayed on the upper left screen indicate the intensity of network signal (of which 5 scales appeared indicating the strongest signal).

Ways to enter into the call screen:

Dialing numbers: In standby mode, please input the numbers in the cursor input box, and dial the number by pressing the dial key.

Dialing numbers in phonebook: In standby mode, press right soft key to go to the phonebook menu. After find the contact, dial the number by pressing the dial key.

Dialing numbers in call list: Through the list of missed calls, dialed calls and received calls, select the corresponding call and dial the number by directly pressing dial key, or dial the number by entering into the options in the current list to select the number.

- Domestic number: zone code + tel. number + dial key
- An extension to a fixed phone: zone code + switchboard number + “P” + extension number + dial key
 - ✧ Input “P” as below: Long press or short press “*” key for three times (“P” will appear on the screen).
- International fixed number: “+” country code + telephone number + dial key
- In order to input “+”, long press or short press “*” key for two times (then the screen will show “+”)

During dialing, you can press the end key to end the call you are dialing.

4.1.2 Answer a call

When a call comes in, it enters into the phone-in screen, alerting you with presetting ringing tone or

vibration.

If the number does not exist in the phonebook, the caller's number appears. Otherwise, his/her name appears

4.1.3 View the missed calls

In the main menu interface, you can select call list via direction keys Then, select the missed call under the call register list to view the missed call information.

4.1.4 Options available during a call

In the calling interface, you can select options to go to call options interface. These call options can be seen only during a call. Moreover, such functions as "call divert", "many calls", "call barring", "call waiting" require network support, so please contact your network service provider for such functions.

With call options, you may carry out the following operations:

- Hold single call: In "many calls", you can hold one call.
- Mute: Switch on/off the mute mode.
- End single call: End your call.
- New call: In "many calls", after pausing one call, you can make a new call.
- Phonebook: Go to the phonebook menu.
- Call history:Go to call history menu.
- Messaging: Go to Messaging menu.
- DTMF: If it is off, then it will not send the sound of DTMF for the inputted numeric figures.

Note: Some menu items only appear in particular situations or require local network support.

5 Functional Menus

5.1 Phonebook

By Saving phone numbers and the name of corresponding contact in the phone and SIM card, you can carry out related operations just via viewing the phonebook. This mobile phone can save up to 200 telephone numbers.

Phonebook settings

- preferred storage: Users can choose preferred storage SIM1、SIM2、Phone、All .
- Speed dial :On/Off. User can enter 2~9 speed dial the number. On standby for the corresponding interface speed-dial keys.
- My number: User can write my number , then user can send、edit or delete my number.
- Extra numbers: You can view the Owner number、Fixed dial、SOS number of SIM card(include: SIM1、SIM2).
- Memory status: Users can view the storage condition.
- Copy contacts: When insert two SIM cards, you can choose:From phone、From sim1、From sim2.
- Move contacts: When insert four card ,you can choose: From phone、From sim1、From sim2.
- Delete all contacts : From sim1、From sim2、From phone.

5.2 Messaging

- Write message: For write a text message;
- Inbox: Show the messages saved in SIM Inbox and the phone.
- Drafts: Saved Messages;

- Outbox: Messages sent unsuccessfully;
- Sent messages: Messages sent and saved successfully
- Deleted messages: Delete messages from Inbox /Drafts /Outbox/ Sent messages/ All messages;
- Broadcast messages: A business that mobile company send all sorts of real-time, dynamic classification information to mobile phone customers, according to to region and channel.(Please contact your network service provide for this function, and you need to set language and subject.)
- Templates: Write message quickly via day-to-day phrases
- SMS settings: You can set the parameters for **Profile settings**、**Voicemail server**、**Common settings**.

5.3 FUN& Games

There are two games provided by system: Hanoi tower, Snake; You can also set the parameters for the game settings;

5.4 Call Center

Call center include the following sub-menus: Call history and Call settings

■ Call history:

In the call history, you can carry out the following operations: view the call history、edit the call history、save the call history to phonebook、add the call history to the blacklist、delete the call history, you can also view the call time、call cost、call counter.

■ Call settings :

- In the General call settings, you can carry out the following operations: Caller ID、Call waiting、Call divert、Call barring、Line switching
- In the advanced settings, you can carry out the following operations: Auto redial、Call time reminder、Answer mode;

5.5 Multimedia

■ Image Viewer:

You can view the image、send the image、rename the image、delete the image、Set the storage, after that, you can Use the image as wallpaper、screen saver、power on/off display、caller picture;

See photos of interface "+, -, " amplification, narrowing the rotating photos. Shortcuts for key figures 1, 2, 3.

■ **Video player:** User can play AVI/MP4/3GP files via this function.

■ **Audio player:** Access to this feature, you can play mp3 files;

■ FM radio:

Press the down navigation key to switch on and off the FM;

Note: You need to plug in earphone to use this function.

5.6 File manager:

This feature will help the user to manage the documents stored in the memory card.

5.7 Extra

- Torch: you can turn on/off the torch.
- Calculator: The calculator in your device provides basic arithmetic Features.

- EBook reader: you can read eBooks via this feature.
- Calendar: you can view the calendar and add appointment or other operations.
- Tasks: This function will help remind you of meeting, course, appointments, Date, calls, anniversary .
- Alarm: This device offers five alarm clock time settings.
- World clock:

You can look up the time of major cities around the world and set the time as your display time of your device.

5.8 Settings

- Phone settings :In Phone Setup, you may set functions, such as the time and date, schedule power on/off, language, pref.input method, Display, Dedicated key, Flight mode, UART settings, Misc. settings.
- Network settings: This feature is to set the network searching mode and new network searching of SIM1/SIM2.
- Security settings: You can set up the safety options for your mobile phone
- Restore factory settings: This feature is to recover the default settings.

5.9 User Profiles

The user can switch from one mode to another according to different occasions. The phone offers: General Mode, Silent Mode ,Meeting Mode, Outdoor Mode, user can also difine mode for themself.

6. FAQ and Solutions

Before contacting your after-sales services provider, please conduct some simple inspections as below. In this way, you may save unnecessary maintenance time and costs

FAQ	Causes and solutions
Unable to boot up	<ul style="list-style-type: none"> ✧ Ensure you have pressed and held the Start key for at least 1 second; ✧ Check the battery for proper connection. Disassemble and reinstall the battery, and then try to restart the phone; ✧ Check whether the battery power has been used up. Please re-charge your battery.
Access to network failed	<ul style="list-style-type: none"> ✧ For weak signal, move to another place and retry; ✧ Out of reach of the network service provider; ✧ SIM card is inactive. Contact your network service provider;
Display information during startup	<ul style="list-style-type: none"> ✧ Check the SIM card to see if the SIM card is correctly installed; ✧ Automatic lock function is checked. Enter the phone lock password before use; ✧ The PIN code is displayed. The PIN function has been checked. Enter the PIN code each time when the phone is started up; (For the first use, enter the PIN code provided with the SIM card) ✧ Enter PUK code: If wrong PIN codes are entered for three times consecutively, the mobile phone will be locked. In this case, input the PUK code provided by the network service provider.

Poor voice quality	<ul style="list-style-type: none"> ✧ Please check whether the volume control is suitable; ✧ When the phone is used in places with poor telecommunications, such as high rises or basement, the radio wave cannot be transmitted efficiently; ✧ When you use the phone in the rush hour of calls, line congestion will disable calls.
Shorter standby time	<ul style="list-style-type: none"> ✧ The standby time is associated with the network system setup. In this case, you are possibly in place with poor communication. When the signal is not available, the phone will continue to search for the base station. This will consume a lot of battery power, making standby time much shorter. To continue to use, move to a place with strong signal, or shut down the phone temporarily ✧ Replace the battery with a new battery;
SIM card error	<ul style="list-style-type: none"> ✧ If the metal surface of the SIM card is dirty, clean the metal contact with a clean piece of cloth; ✧ SIM card has not been properly installed; ✧ If SIM card is damaged, contact your network service provider.
Unable to make calls	<ul style="list-style-type: none"> ✧ Check whether the Dial key is depressed after the number is inputted; ✧ Check whether your calls have been barred due to insufficient mobile phone fee; ✧ Check whether the SIM card is effective; ✧ Check whether the call barring function has been set; ✧ Check whether the fixed dialing function has been set;
Your caller is unable to access to you	<ul style="list-style-type: none"> ✧ Check that your phone has been started up and accessed to the network; ✧ Check whether your phone has been restricted because of insufficient mobile phone fee; ✧ Check whether the SIM card is valid; ✧ Check whether the call barring function has been set; ✧ Check whether the fixed dialing function has been set;
Unable to re-charge the battery	<ul style="list-style-type: none"> ✧ Not well connected. Check whether the plug is properly connected; ✧ Charge the battery under 10 °C or above 55°C. Please change to another environment; ✧ The battery or battery charge is damaged. If necessary, change it.
Unable to set up some functions	<ul style="list-style-type: none"> ✧ Operation errors; ✧ The network service provider doesn't support this function, or you have not applied for this function.

If the above instructions are still unable to solve your issues, please record:

- ✧ Model type and serial number for your mobile
- ✧ Details of the warranty
- ✧ Clear description of your problems

Then contact your local dealer or after-sales brand service department.

6 Reference

6.1 Access Password

This mobile phone's default password is 0000.

6.2 Health and Safety Information

Please carefully read the following brief instructions, and well abide by these regulations, so as not to cause dangers or break the law.

- ◆ Shut down your mobile phone when around chemical factories, petroleum stations and other flammables and explosives
- ◆ Keep your mobile phone out of the reach of children
- ◆ Use the hand-free device (you need to buy one additionally) when driving; unless otherwise in an emergency, please park your automobile and make a call by the roadside
- ◆ Absolutely do not use your mobile phone during flights, please shut down your mobile phone before the plane takes off.
- ◆ Shut off your mobile phone in hospitals or the places where the use of mobile phone is forbidden. The mobile phone may interfere with/affect some electronic devices and medical instruments like heart pacemakers, hearing aids and other electronic medical devices
- ◆ The unauthorized/non-original accessories and fittings have no warranty qualification.
- ◆ The user cannot disassemble the mobile phone without authorization. Please contact the supplier for the mobile phone failures.
- ◆ Absolutely do not connect the charger without the battery in the mobile phone.
- ◆ The charging should be carried out under the environment with good ventilation and good heat dissipation and far from the flammables and explosives
- ◆ In order to avoid demagnetization, do not place your mobile phone around magnetic substances like magnetic disk cards, credit cards, etc.
- ◆ Ensure your mobile phone does not contact any liquid. In case of this situation, please remove your battery and contact your supplier.
- ◆ Do not use your mobile phone under extremely high or low temperatures, and do not expose it under direct /strong sunshine or higher moisture content environment.
- ◆ Do not use liquid or wet cloth with strong detergent to clean your mobile phone.
- ◆ The mobile phone is equipped with the built-in antenna, when the mobile phone is powered on, unless necessary, please do not contact the antenna area (on the top of the mobile phone, i.e. near the camera) so as to not affect the telecommunication effect.
- ◆ This mobile phone is equipped with shooting, DV and sound recording function. Please use these functions in compliance with related laws and regulations. Shooting, DV and sound recording will risk you to violate laws and regulation
- ◆ The Company shall bear no responsibilities for the application of shooting, DV and sound recording, or any loss incurred due to the no recording, deletion, damage of photos, videos, and sound recordings due to the accessories and software.
- ◆ The photos, DV and sounding recording due to improper application of shooting, DV and sound recording functions may infringe upon the rights of the copyright owner.

◆At the time of applying network functions, in case the user downloads some files with viruses and it results in the failure of the mobile phone, the Company shall not assume any liabilities thus caused.

◆It is strictly forbidden to load photo and ring tone files with damaged data. In case of the mobile phone failures resulted from the vicious load, the Company shall not assume any liabilities thus caused

◆If the unoriginal battery or charger is used, damage may be a result. The Company shall be not liable to indemnify such losses thus caused.

7 FCC Warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC.

For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 1.5 cm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.