



# Brookstone® BK-550

User Manual



# Hello.

Congratulations on purchasing your new Brookstone BK-550.

At Brookstone we understand that every body is different and have carefully designed your massage chair with that in mind. But enough about us, this is about you. Learning how to use your new chair is simple (we designed it that way).

So let's get started.

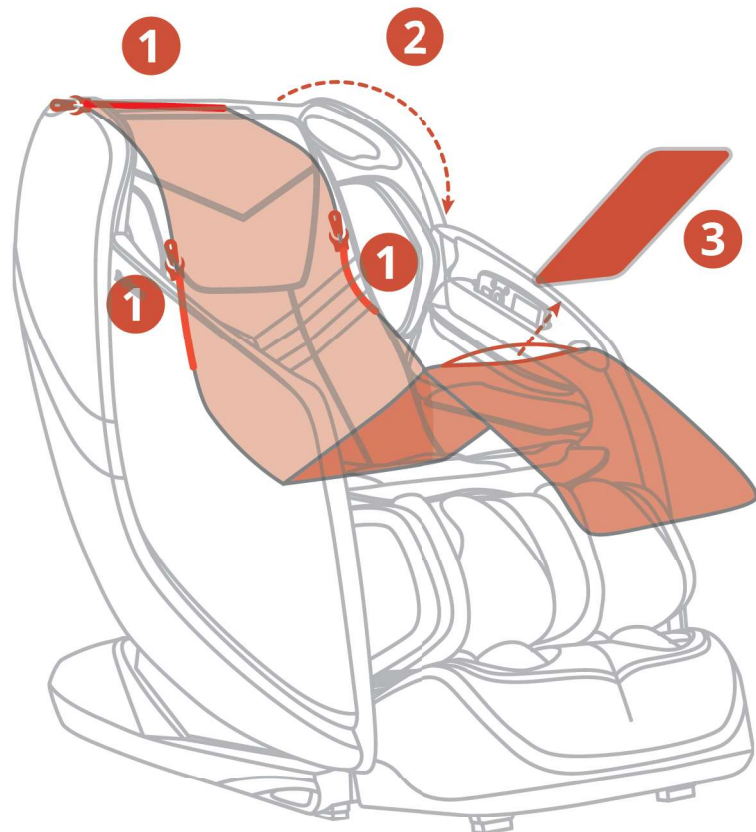
## We Can Help.

Our team will respond quickly to help you solve any issues

**1.877.977.0656**

Need a deeper massage?  
Remove Softening Pad

- 1** Unzip
- 2** Fold Down
- 3** Remove Pad



### Scan QR Code for Support

Open camera app & scan for instant support



For replacement parts and tech support, please call our service and warranty hotline, or visit [www.cozziausa.com](http://www.cozziausa.com)

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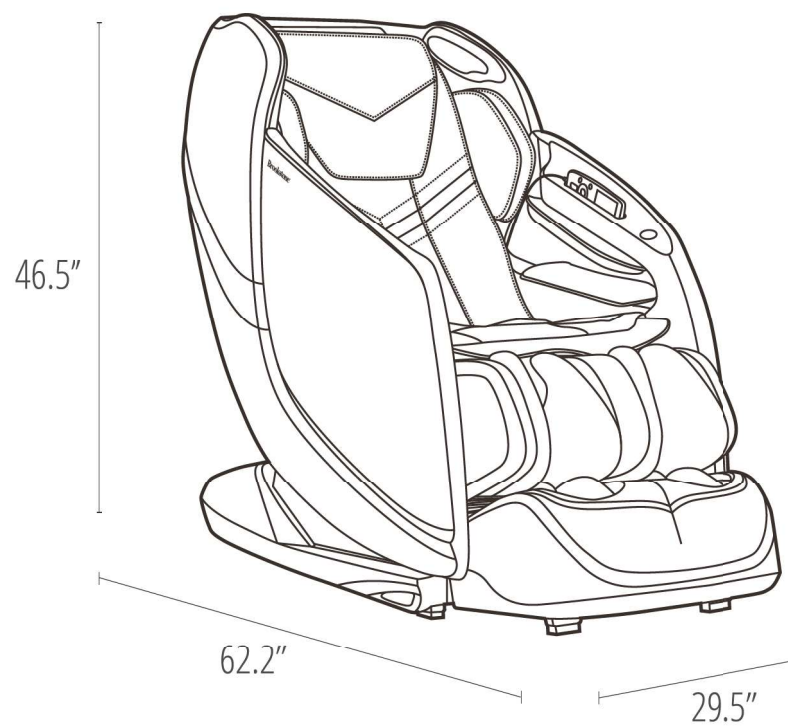
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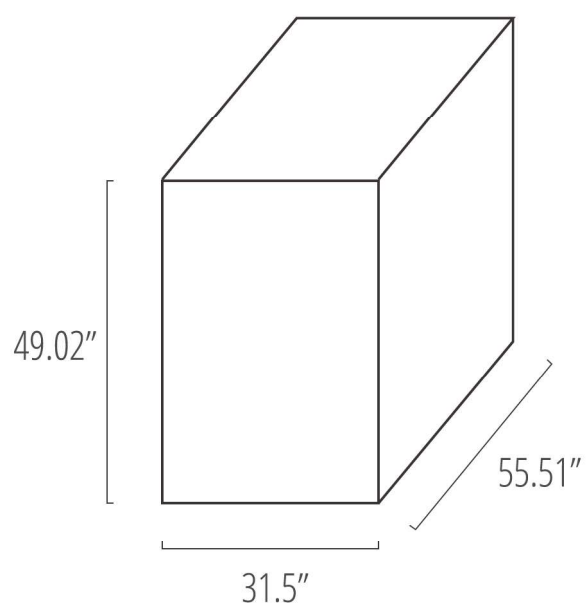
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# DIMENSIONS

First, let's get your chair inside.



**Box**



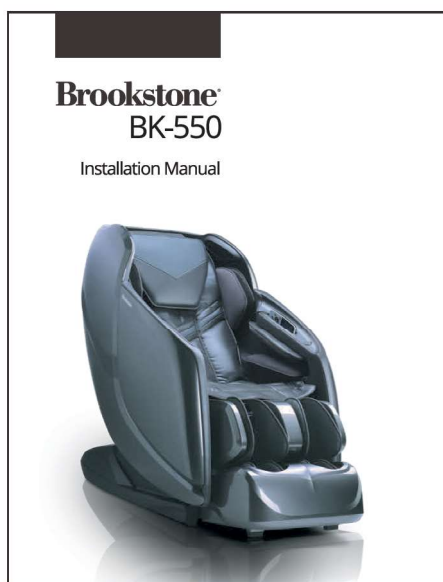
BK-550 Massage Chair

# CONTENTS

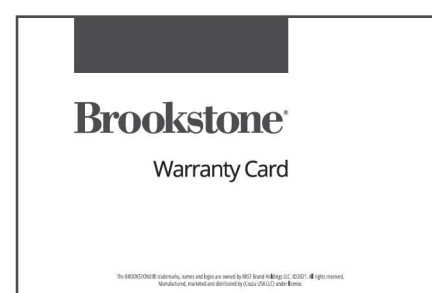
Everything you need for a relaxing experience.



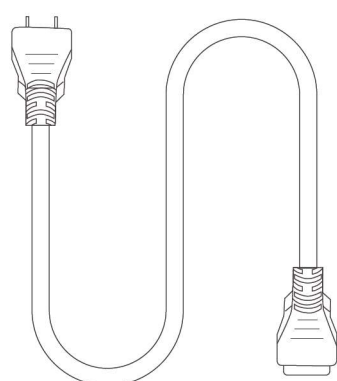
User Manual



Installation Manual



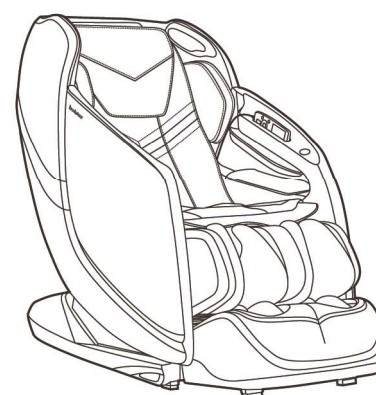
Warranty Postcard



Power Cord



Wired Remote

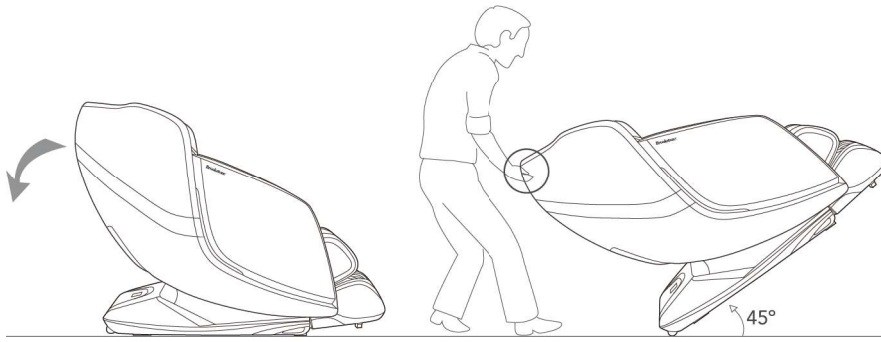


BK-550 Massage Chair

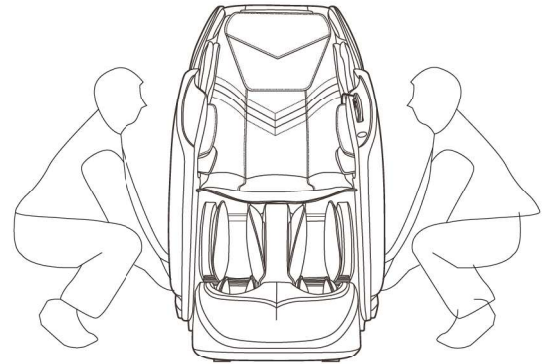
# Move & Clearance

A few simple steps to find the best place for your new chair.

## HOW TO MOVE

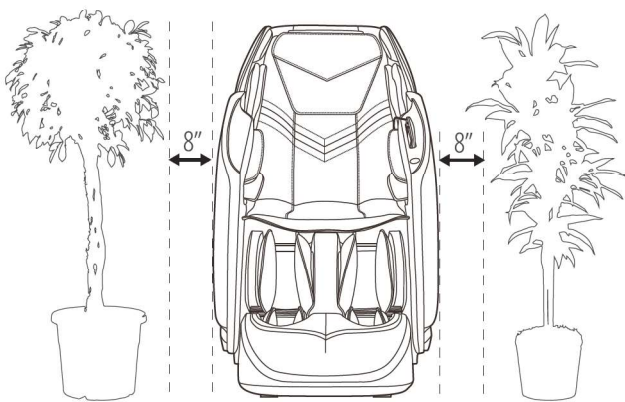


Lower down the backrest 45 degrees onto wheels

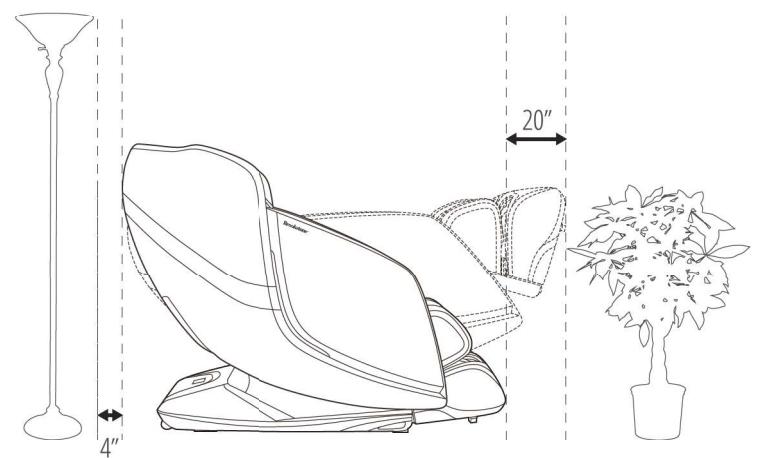


Two people are needed to lift the chair

## CLEARANCE



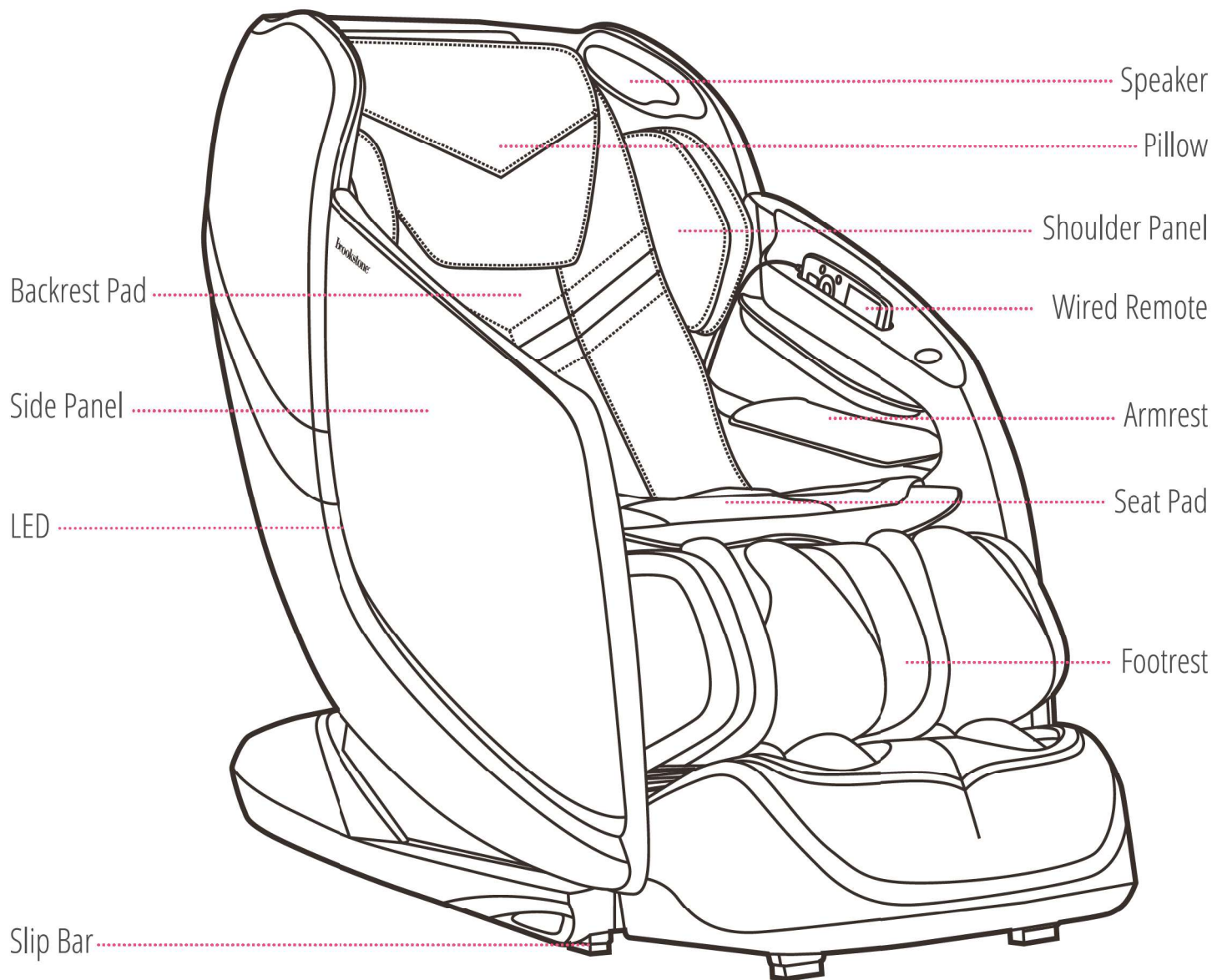
Reserve space on the left and right



Reserve space on the front and back

# CHAIR COMPONENTS

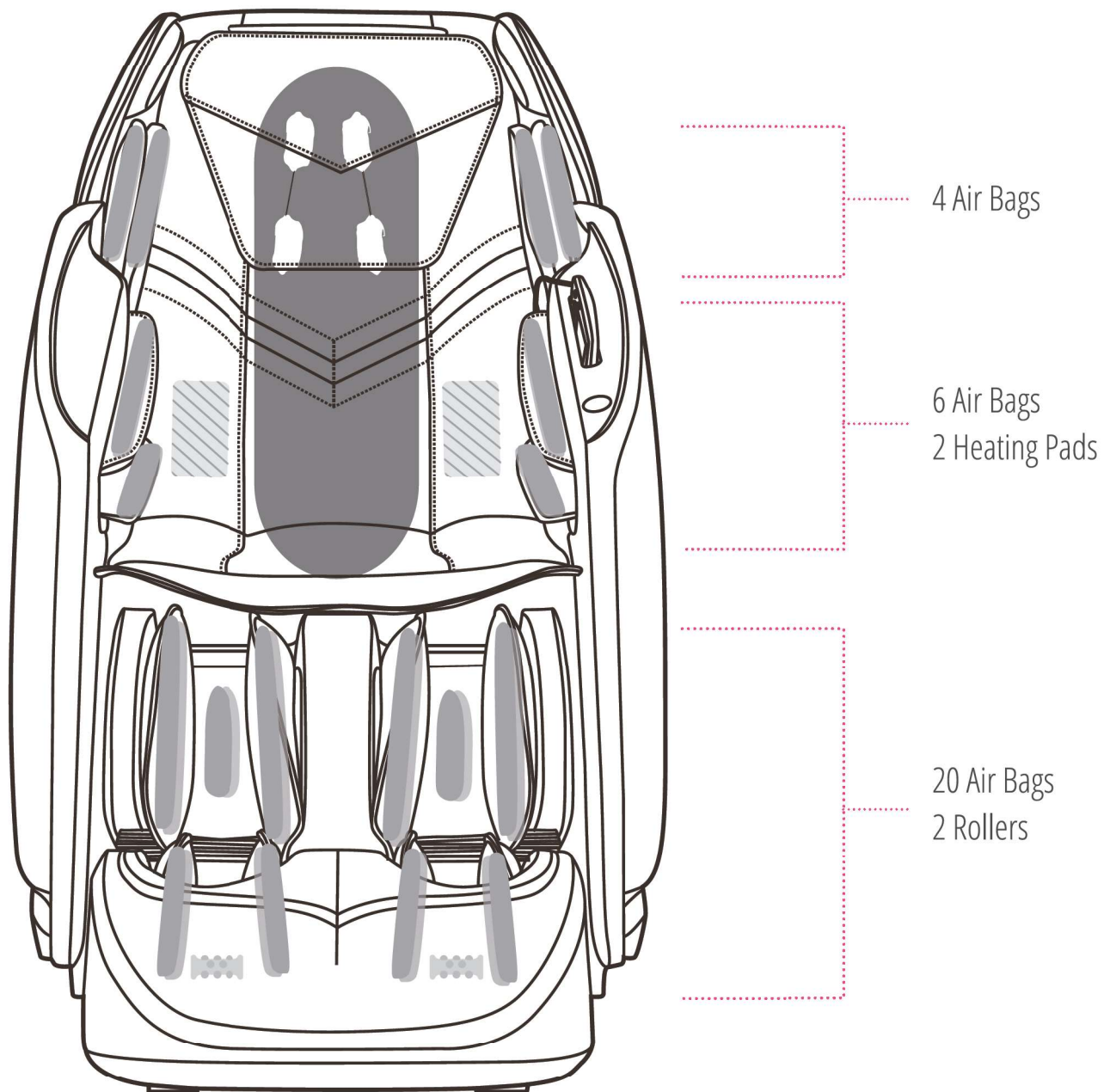
Some of your chair's most important features.



Note: The speaker will only operate when the massage chair is in operation

 To play music using your massage chair's speakers please connect your smartphone, tablet, or other electronic device to your chair, using bluetooth.

# MASSAGE POINTS



- Back Massage Mode
- Air Bag
- ▨ Roller
- ◌ Heating Pads



# CHAIR SPECIFICATIONS

A few important facts about your massage chair.



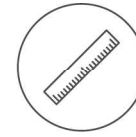
## Model No.

BK-550



## Max Massage Time

30 minutes



## Dimensions (L x W x H)

Chair dimensions: 62.2" x 29.5" x 46.5"  
Reclined dimensions: 67.7" x 29.5" x 45.3"



## Shipping Weight

Gross weight: 240.3 lbs  
Net weight: 211.64 lbs



## Usage Condition

Environment temperature: 10°C-40°C  
Contrasting humidity: 30-85RH



## Storage Condition

Storage temperature: -20°C-60°C  
Storage humidity level: 30-85RH



## Rated Current

1.3A



## Rated Voltage

110 - 120V



## Rated Frequency

60Hz



## Power of Speakers

14W (2 sides)



## Length of Wiring

Controller wiring: 31.5"  
Power supply wiring: 70.9"



## Safety Feature

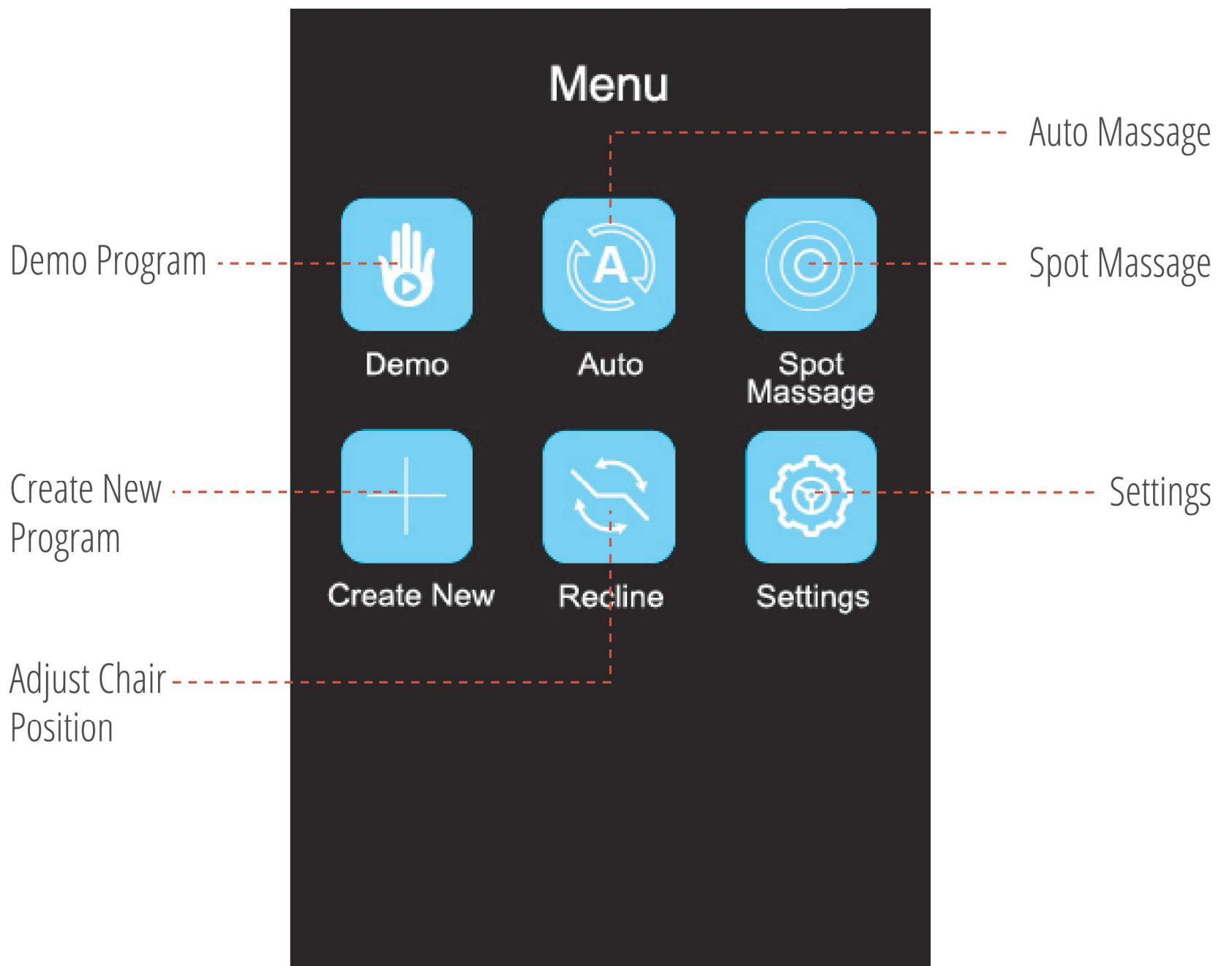
Equipped with overheating and power surge detectors safety feature

# WIRED REMOTE



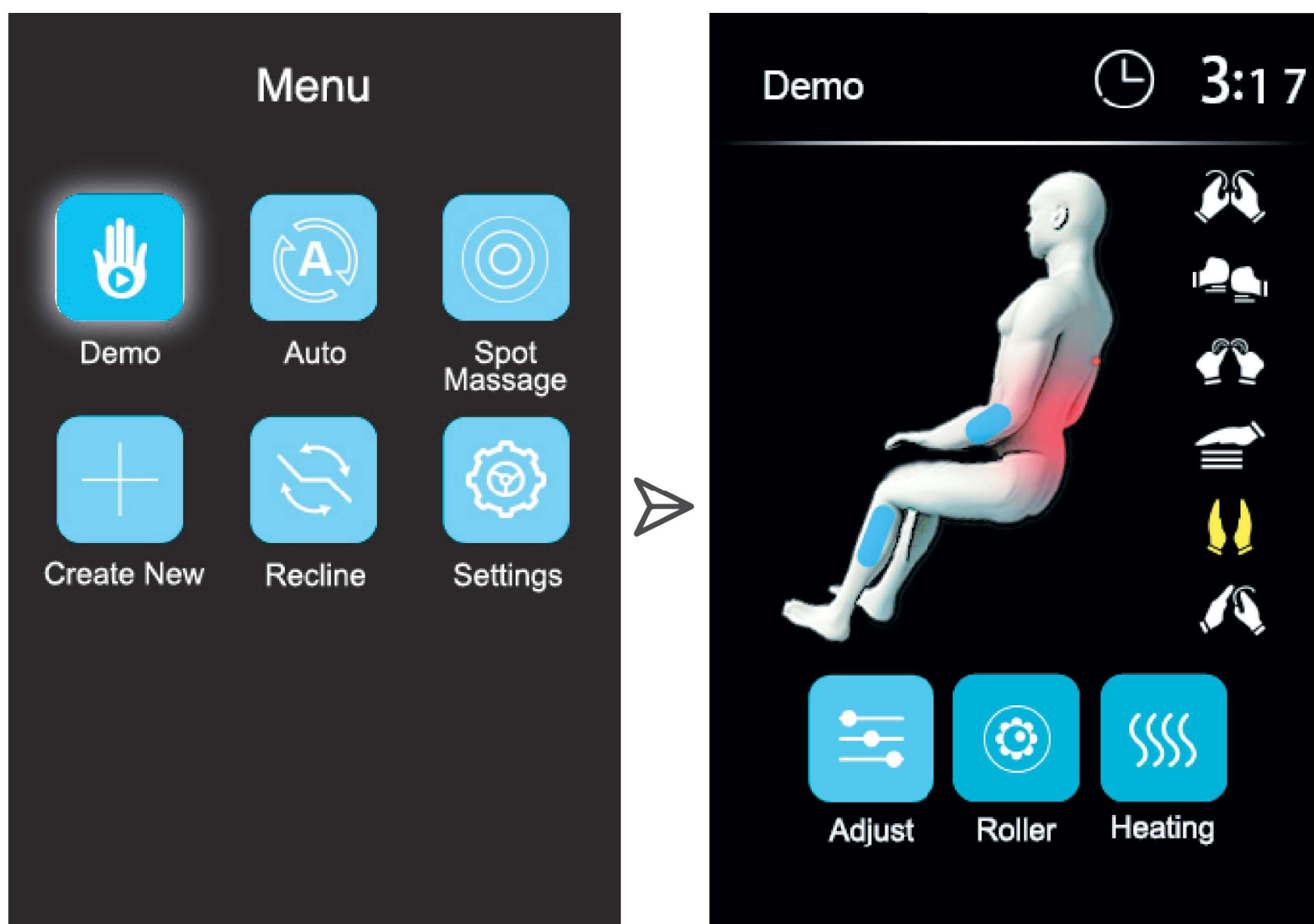
# INTERFACE

Menu Screen



# DEMO

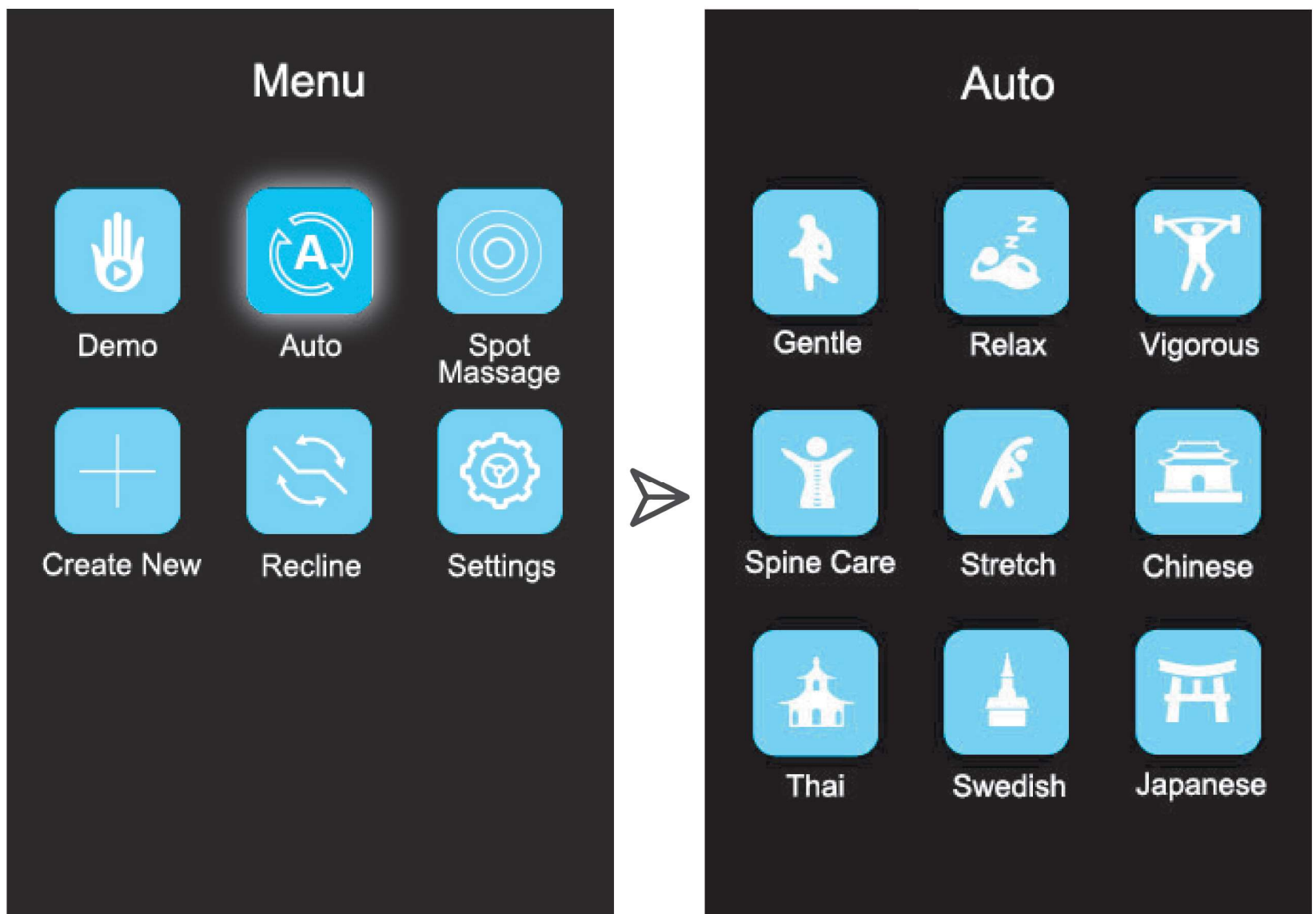
In order to allow you to quickly understand how to use the chair, we created a demo module for you.



Choose "Demo" and press "OK" to begin demo program

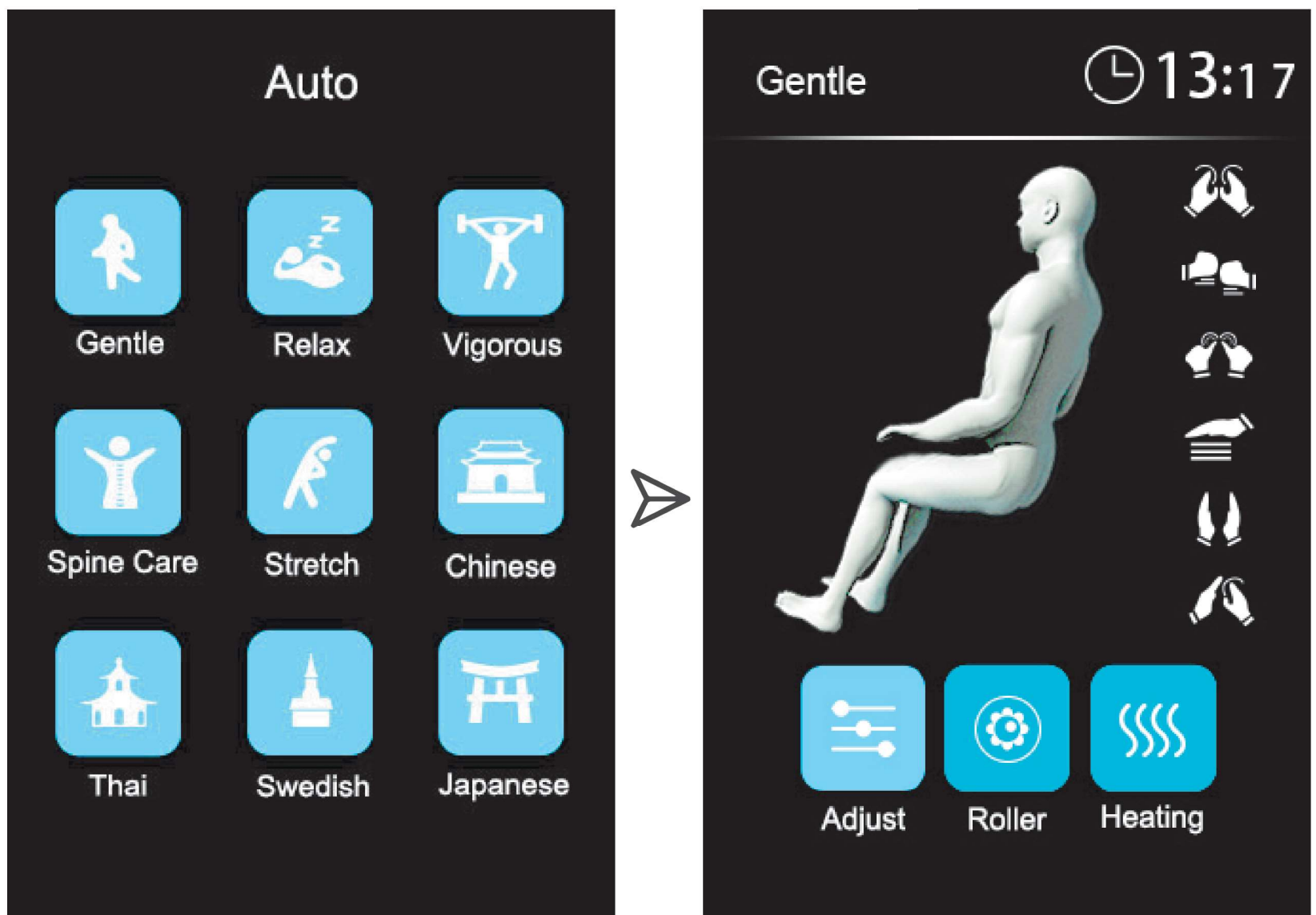
## AUTO MESSAGE

We have designed your chair with multiple massage options for your changing needs. Follow these simple instructions to begin a new auto massage.



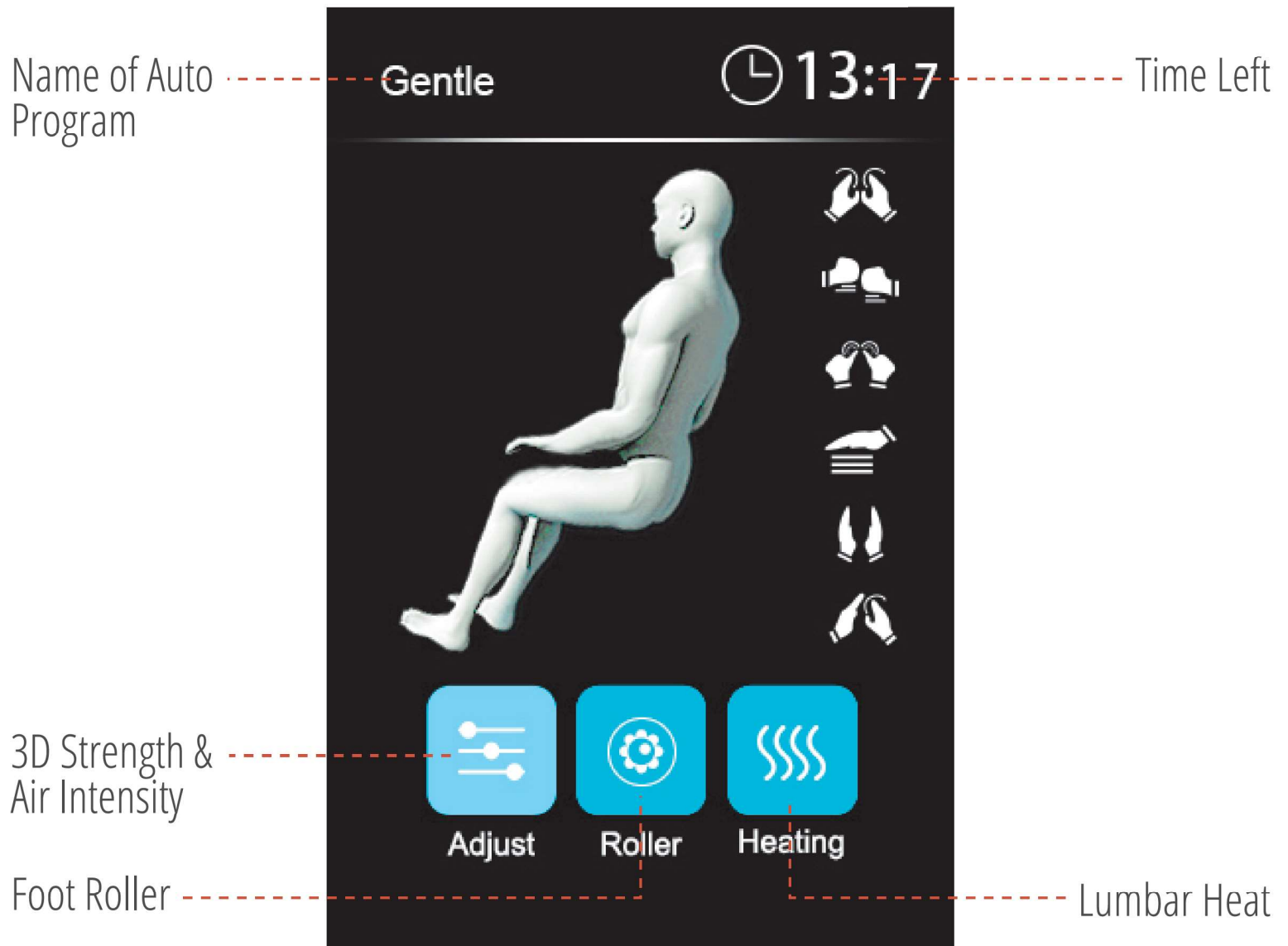
Choose "Auto" and press "OK" to get into auto massage interface

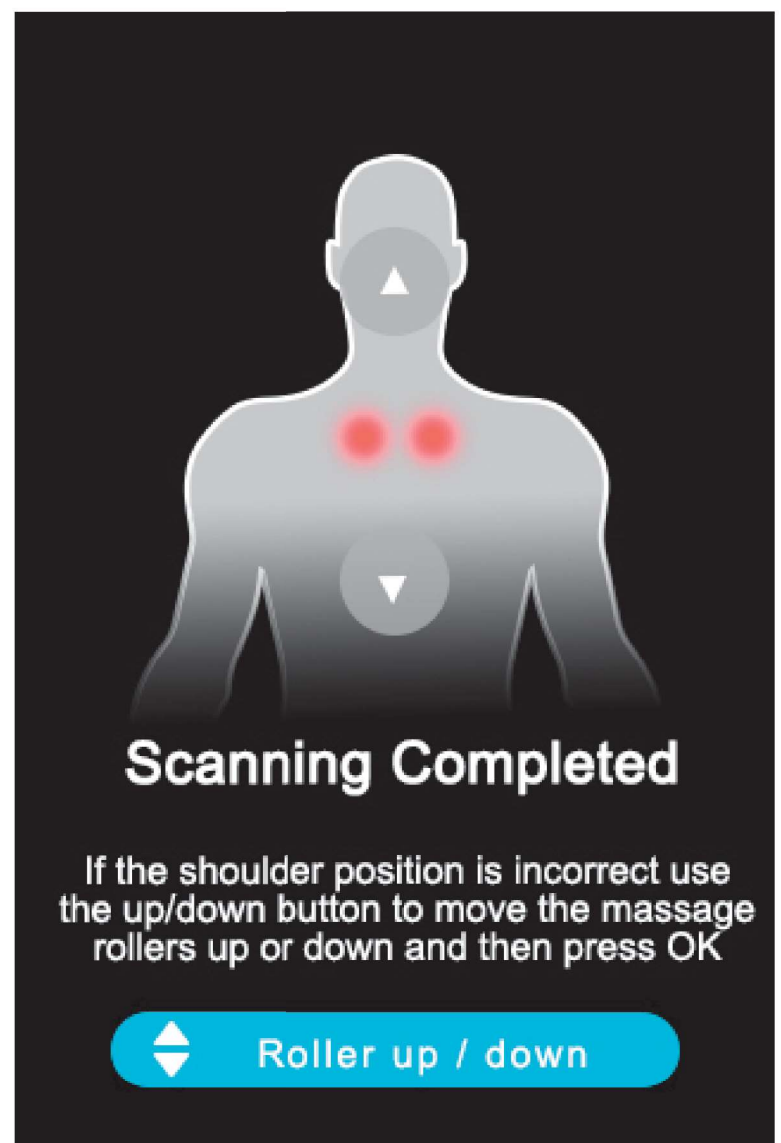
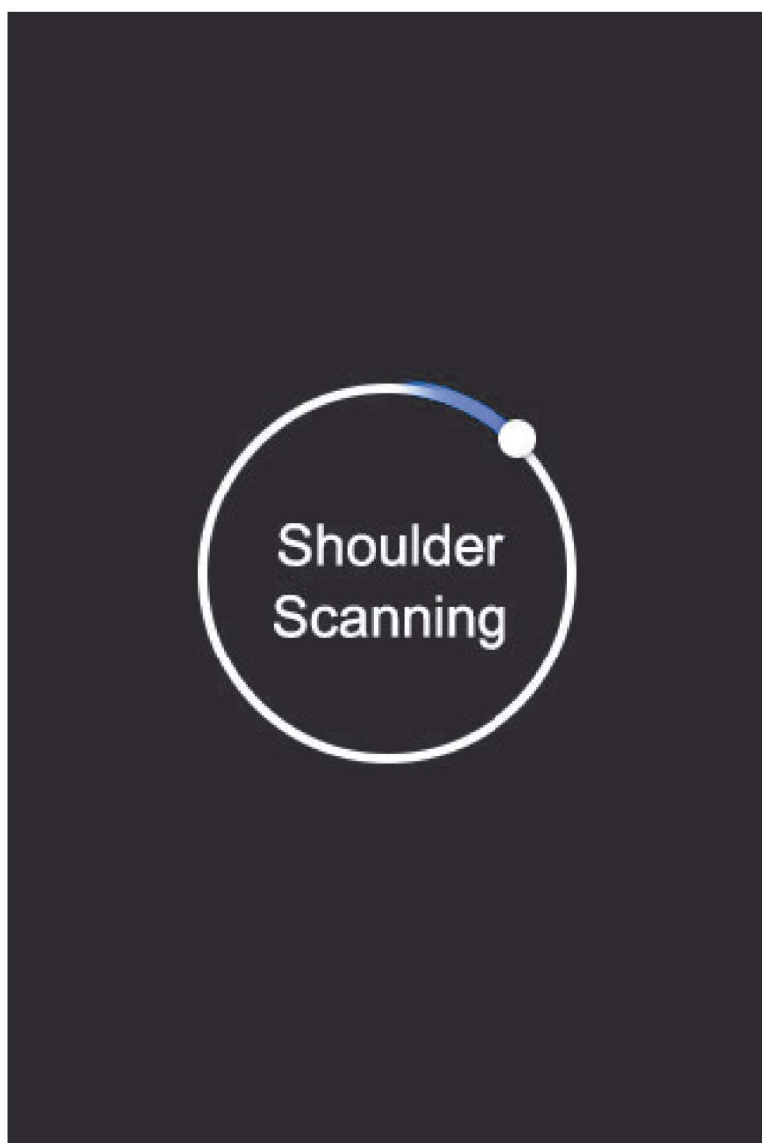
## Auto Massage Interface



Choose 1 of our 9 auto massages  
(Gentle, Relax, Stretch, Vigorous, Spine Care, Stretch, Chinese, Thai, Swedish, Japanese)

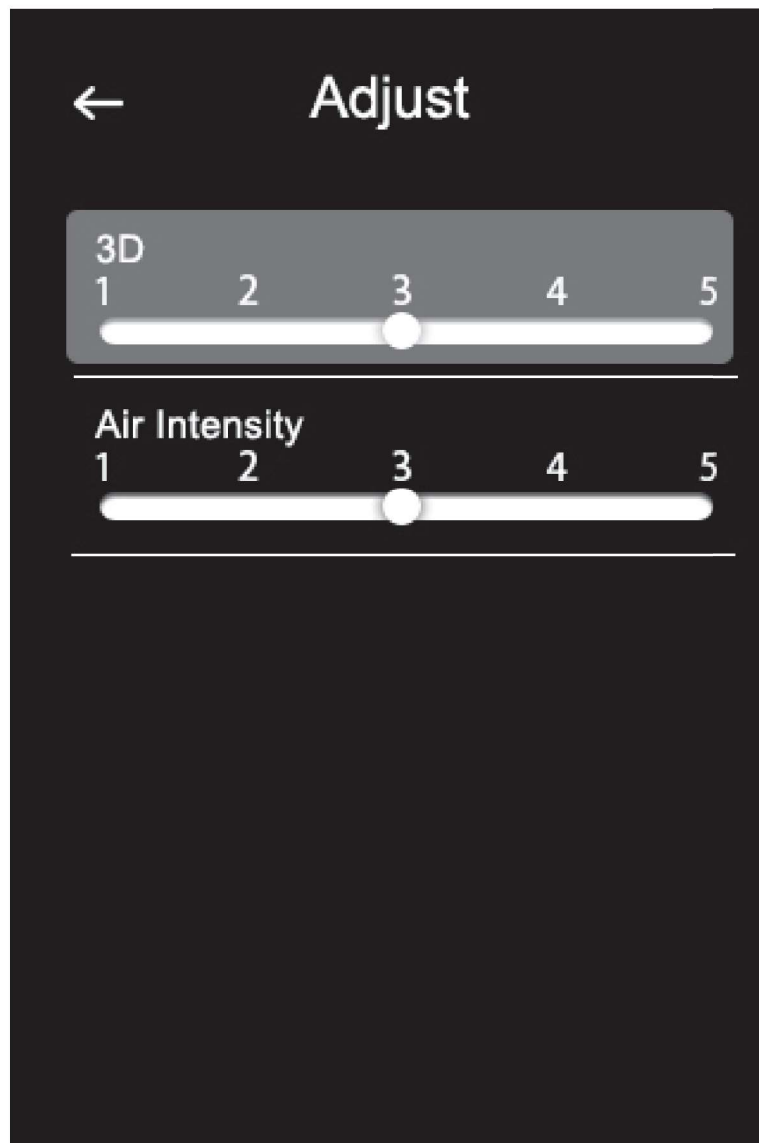
## Massage Controls





When you choose an auto program, the chair will detect your shoulder position automatically.  
You can adjust the massage roller higher or lower with the direction buttons

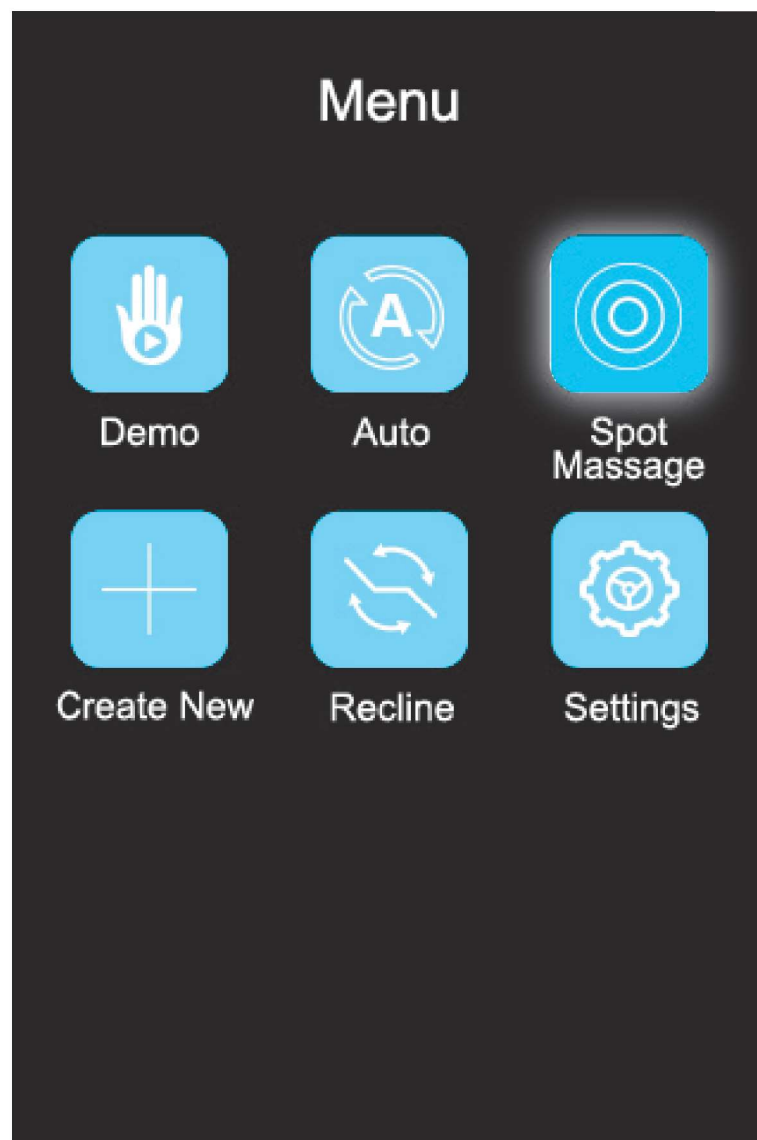




In this interface, you can adjust massage 3D strength and air intensity

# SPOT MESSAGE

This is a fixed message area and actions program



Choose "Spot Message" and press "OK" to begin spot massage