

# **X22 POS USER MANUAL**



## **Table of Contents**

<b>Safety Information .....</b>	<b>6</b>
<b>Appearance and Key Function.....</b>	<b>8</b>
<b>Introduction.....</b>	<b>11</b>
<b>Call Functions .....</b>	<b>12</b>
<b>Notifications Bar .....</b>	<b>14</b>
<b>Contacts .....</b>	<b>16</b>
<b>Messaging .....</b>	<b>20</b>
<b>Bluetooth &amp; Wi-Fi.....</b>	<b>23</b>

<b>Gmail</b> .....	<b>26</b>
<b>Play Store</b> .....	<b><u>29</u></b>
<b>Camera</b> .....	<b><u>31</u></b>
<b>Music</b> .....	<b>33</b>
<b>FM Radio</b> .....	<b>35</b>
<b>Sound Recorder</b> .....	<b><u>39</u></b>
<b>File</b> .....	<b>39</b>
<b>Calendar</b> .....	<b>41</b>
<b>Alarm Clock</b> .....	<b>42</b>

<b>Storage .....</b>	<b><u>45</u></b>
<b>Troubleshooting.....</b>	<b><u>46</u></b>

## **Safety Information**

Please carefully read the terms below:

### **Use Safely**

Do not use the phone in situations where it might cause danger.

### **Transportation Safety**

Please observe all transportation laws and regulations.

Please drive with both hands on the wheel.

**PLEASE DRIVE RESPONSIBLY - DO NOT TEXT AND DRIVE**

### **Hospital Safety**

Please follow hospital rules and limitations.

Please turn off your mobile phone when near medical instruments.

### **Airport Safety**

Remember to follow all airport and flight safety regulations.

Please do not use your phone during flight.

### **Chemical Warning**

Do not use your mobile phone around fuels or chemicals.

### **Temperature Warning**

Do not subject your phone to extreme temperature conditions.

### **Water Hazard**

Your phone is not waterproof. Keep your phone away from water or liquid to avoid damage.

### **Emergency Calls**

Make sure your mobile phone is switched on and in a service area. In home screen, tap the phone key and dial the emergency number.

## **Accessories and Batteries**

Use only Blu authorized batteries and accessories.

## **Information Backup**

Remember to keep a written record of all important information.

## **Battery Safety and Precautions**

- For better performance and longer battery life, it is recommended that you charge the battery fully before using the mobile phone for the first time.
  - The optimum performance of a new battery is typically achieved after two or three complete charge cycles.
- Note:** Keep in mind that continuous overcharging will affect long term battery life.
- While charging, keep the mobile phone out the reach of children.
  - Store the battery in a cool and dry place away from direct sunlight and water.
  - Do not expose batteries to extreme temperatures (below -8°C (18°F) or above 43°C (110°F).
  - Immediately stop using the battery if it produces an odor, cracks and leaks, overheats, distorts or has any other type of physical damage.
  - Avoid using the charger near or around liquids. If the charger comes in contact with water or any liquids, immediately unplug it from the outlet to reduce the risk of overheating, charger malfunction, electric shock or fire.

**Warning:** Please be careful with the disposal of used batteries. Do not throw away batteries with daily

waste. Please follow local environmental laws and guidelines for proper waste disposal.

### **Cleaning and Maintenance**

- Avoid using the handset and accessories in excessively moist areas to avoid malfunction.
- Use a soft, dry cloth to clean the handset, battery and charger.
- Do not use alcohol, thinner, benzene or any other solvent to clean the handset.

## **Appearance and Key Function**



**Rear Camera**



**Flash**

**Fingerprint**

# Introduction

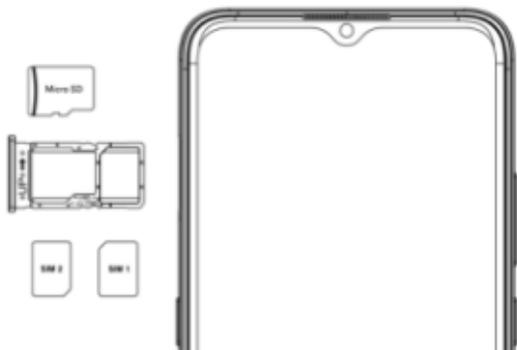
## Installation of the SIM Card

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**Warning:** Please keep the SIM card out of the reach of children. The SIM card and its contact are easily damaged due to scratching or bending. Please use caution when carrying, installing or taking out the SIM card. **NB:** Please contact your cellular phone service provider directly to obtain your SIM card.

### To insert SIM card:

1. Remove the card slot. Insert the SIM card.
2. Insert the SD card. (For additional storage capacity)
3. Insert card slot, and power on phone.



## **Power On and Off**

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**On** - Please ensure the SIM card has been properly inserted into the phone. Long press the Power key to switch the phone on.

**Off** - In standby mode, Press power+ up volume key will popup power off option. Select Power Off in the menu and confirm in the pop-up prompt to switch off the phone. Or pull down the notification twice, there is a power button, click and select power off to shutdown

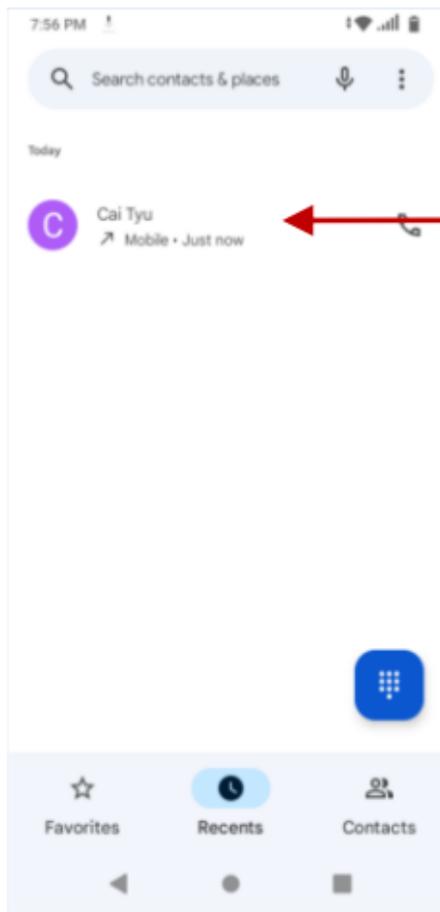
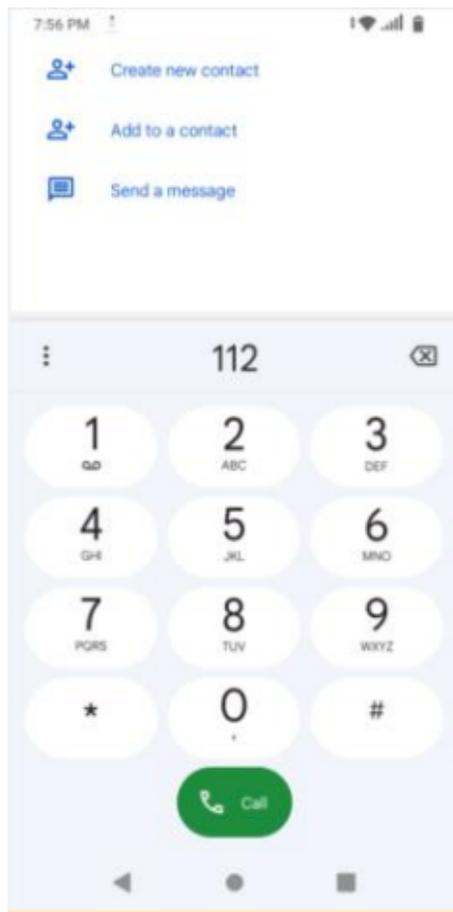
## **Security**

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You may set a security lock feature as a security measure for the phone. For further information regarding password locks, password revision and other functions please enter into the security option in settings.

# **Call Functions**

Enter the dialer application and then click the dial key. If dialing an extension, you may click the dial pad icon in the bottom of the screen to open the interface and enter the number of the extension. You may also press and hold the 0 key to add a (+) sign when adding an international dialing prefix.



Call Log History

## **Call Logs**

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Every telephone number called and received will be saved in the Recent in dialer. All numbers in the call log can be dialed directly by clicking the dial icon on the screen. When the number appears on the list, click it to view details. To clear the call logs, long press the call logs and select delete.

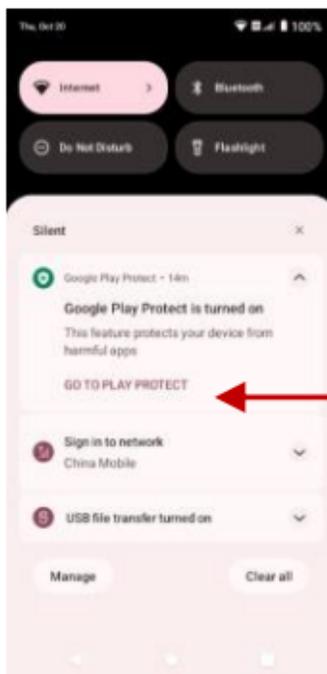
## **Call Options**

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There are different options that can be used in the contacts and in dialer. You may press the option button while in the dial interface and adjust call settings. In the contacts list, you may press browse through contacts list or set default contact resources.

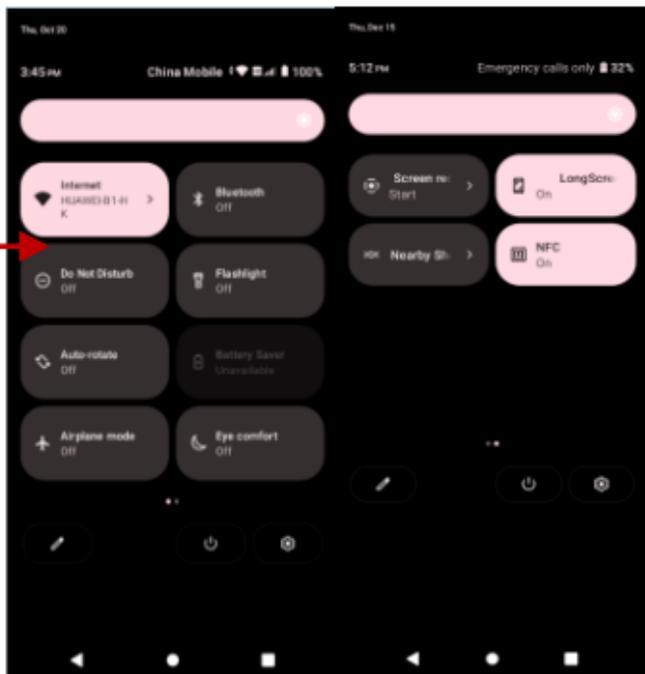
# **Notifications Bar**

The notification bar is located on the top of the screen which contains useful and important information regarding your phone and the applications that are installed. On the notification bar, several icons will appear such as signal bar, battery indicator, data indicator, Bluetooth and Wi-Fi. You may slide the notification bar down with your finger to display any pending notifications or actions.



Pending  
Notifications  
and  
Applications

Quick  
Notification  
Settings



## Notification Settings

The notification settings window provides shortcuts to different phone settings for quick access. Click on any of the shortcut notification icons to power on or off.

**Note:** To clear notifications, drag down the notification bar and click the clear all on the lower right side.

# Contacts

**Enter:** Click on the applications menu and select contacts.

- The default display Google account contacts if have login Google account.
- The contacts are organized alphabetically by default.

After signing in to your Google account, Google contacts will be displayed in sync.

Search contacts & places

Search

Create new contact

Add Contact

L Lily



Favorites



Recents



Contacts



Click the Search icon to enter the contact search interface. Any numbers or letters associated with any of the contacts saved in the list will be shown in the search results.

### **Add New Contact**

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- Click the add contact icon (+) to add contact.
- Save your contacts to your Google account.
- You may enter different contact details which include adding a picture, name, telephone number, group, address, and email among other options.
- Click to save contact.



Add photo





**Contact information entry field**





Label



Label

## **Delete Contact**

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- Click on the Contacts icon to enter the phonebook.
- Click the contact view detail.
- Click option icon and select delete on Delete Contact.

**Note:** You may also search for an individual contact in the phonebook. Once the contact is found click the contact name to enter the contact profile, press the option icon and select delete to eliminate from the phonebook.

# **Messaging**

You may use this function to exchange text messages and multimedia messages with your family and friends. The messages to and from the same contact or phone number will be saved into a single conversation so you may see the entire message history conveniently.

## **Send an SMS**

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Application » Messages » Start chat

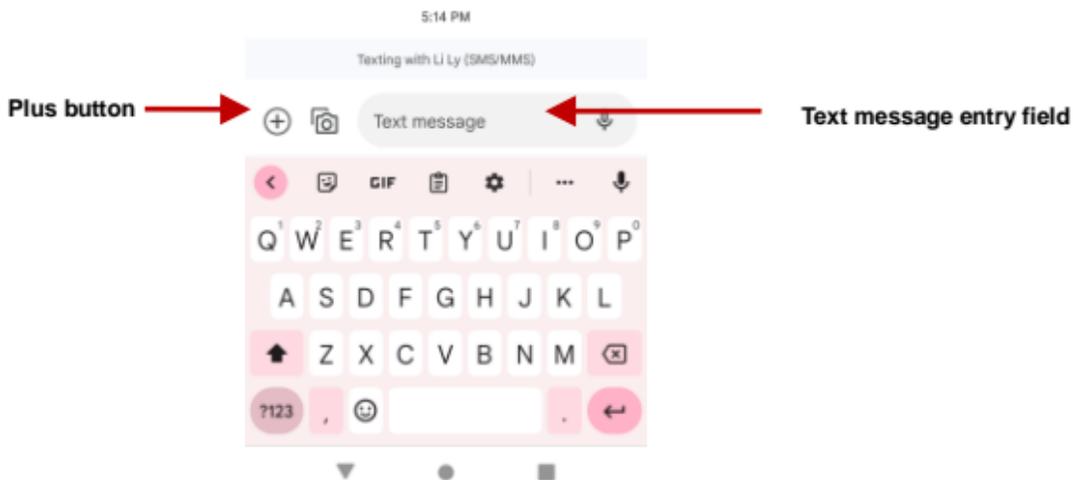
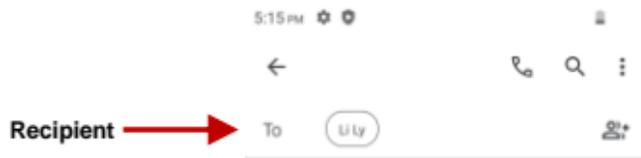
- Click the contact list to enter text message recipient or input the phone number
- Compose Text Message and click Send

## **Send an MMS**

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When creating message, the default message style is SMS.

- Click Plus icon in the messaging interface, or picture icon
- Click to Files to add some attachment file and create an MMS message.



# Bluetooth & Wi-Fi

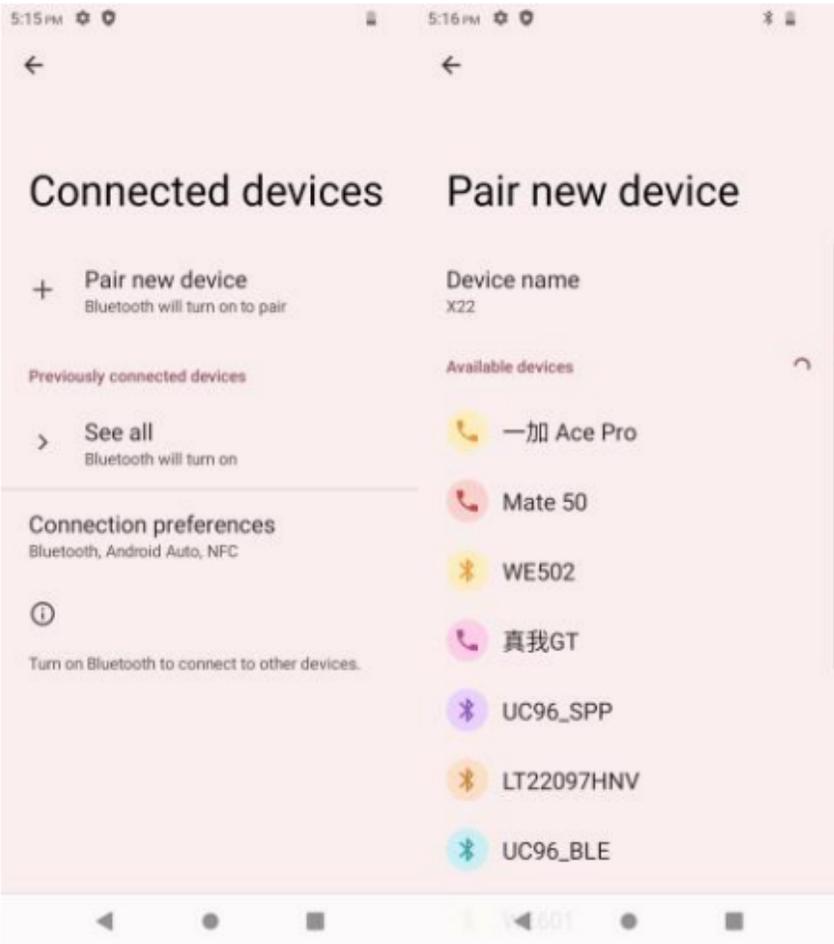
Bluetooth is a short-range wireless communications technology that devices can use to exchange information and connect to different types of devices which include headsets and other devices.

## **Power on Bluetooth**

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Settings » Connected devices and select to Pair new device.

- The Bluetooth will start to scan for all devices within its range and will display all available devices in a list.



List of available Bluetooth devices

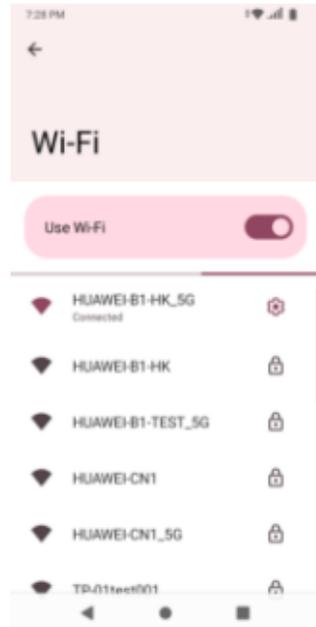
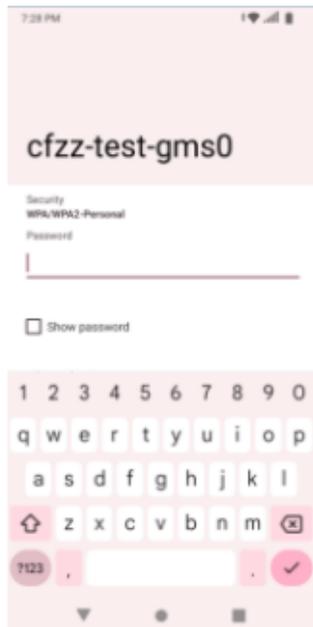
## Power on Wi-Fi

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Settings »Wi-Fi and select Use Wi-Fi

- Click on the desired Wi-Fi network to be connected.

**Note:** Unsecured networks can be connected to directly - secured networks require a password or credentials prior to connection.



List of available networks  
and the network  
connection screen



# Gmail

Gmail is Google's free email service. To access the Gmail program, click the applications menu and click on the Gmail icon and either sign in with your existing account or create a new one.

**Note:** In order to keep accounts streamlined with Google services, your Gmail account user name and password will be used for some Google programs which include: Google Play Store, Google Drive, Google +, Google Photos, and Google Wallet.

 Search in mail

S

Primary



Tap a sender image to select that conversation.

[Dismiss](#)

Google 3

5:02 PM

**Security alert**A new sign-in on Android shenhaixia37... 

Google 2

Oct 19

**Security alert**A new sign-in on Blu G40 shenhaixia37... 

The Google Account Team

Oct 17

 Shen, finish setting up your J6L...Finish set-up 

Google

Oct 17

**Security alert**A new sign-in on J6L shenhaixia370@... 

The Google Account Team

Sep 9

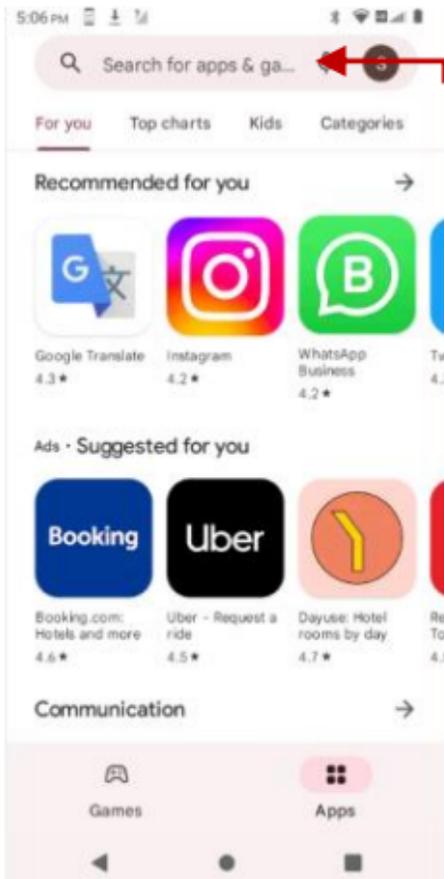
 Shen, finish setting up your J6L...Finish set-up 

Compose



# Play Store

Google Play allows you to download music, movies, and games directly to your device. To access the Google Play Store, click on the applications menu and then the Play Store icon.



**Search and select between different Play Store categories**

# Camera

**Prior to use:** Insert SD card before using the camera or video camera. All photos or videos taken by the phone are typically stored in the memory card for large storage capacity of images and videos.

## Open Camera

Click the Applications Menu » Camera

→ Switch to video mode if you want to record videos.

**Note:** *You may place a camera shortcut icon on any of the screens*

## Take Pictures

Aim the object that the picture will be taken.

- Press the Shutter button on the screen to capture image.
- After taking the picture, the file will be saved in the cameras gallery folder.
- You can view the photos by clicking the preview box button.

You may adjust various settings for the camera by slide right into the settings menu while in the camera interface. When in the standard camera mode, you can switch to video to record or click the gallery preview box.

# Gallery

## Open Images

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5:18 PM



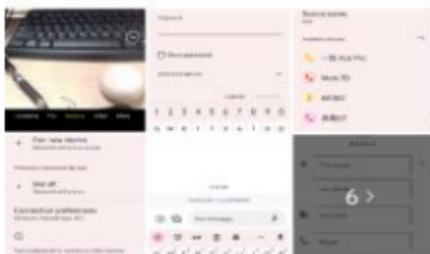
Google Photos



### Camera



### Screenshots



## **Share Pictures**

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You may share pictures by sending them through different types of installed applications. You may also send pictures through the MMS message function by attaching a picture and also via Bluetooth.

## **Adjust Image**

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Press Menu and select edit to adjust images. You may select from different effects that may include: Vintage, Black and White, Instant, Latte, Litho, X-Process, Crop, Rotate, Mirror, Straighten, Vignette, Contrast, Exposure, Auto color, Shadows, and Vibrancy.

## **Crop Pictures**

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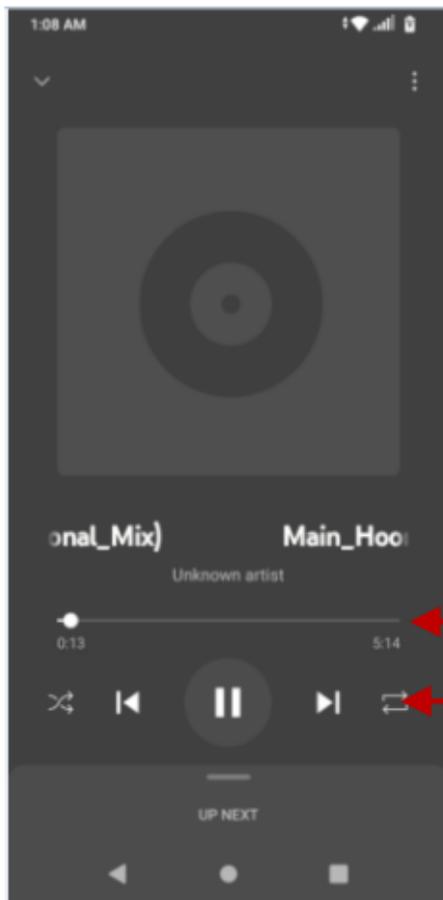
Click menu and crop to adjust the size of the picture. Once the picture appears, pinch your fingers in or out to adjust the size. To keep proportion, hold down any of the four corners of the image and adjust.

# **Music**

## **Open Music**

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Application Menu » YT Music



**Track Controls**

**Playback Options**

# FM Radio

## **FM Radio**

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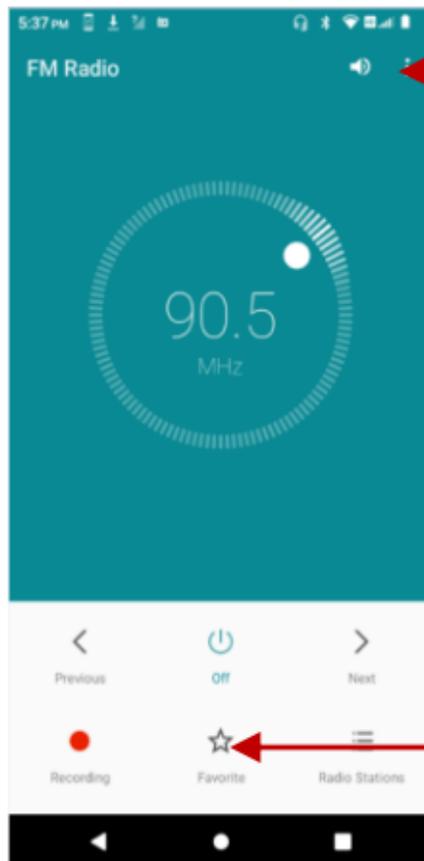
Through this function, you may listen to FM radio on the device. The FM radio uses the wired headphones as an antenna in order to receive signal. Before using this function, connect the original equipment headphones that came with the phone.

## **Open FM radio**

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Press the FM Radio icon to open the application.

Click the radio stations icon and scan FM channels, or refresh radio station list.



**Radio Options**

**Add Favorite  
Radio Stations**

## **FM Radio as Background**

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Click on the Home key to move the FM Radio to the background.

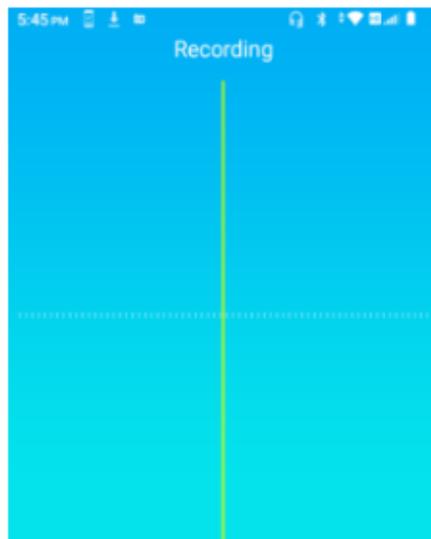
# **Sound Recorder**

You may send any recorded audio via Bluetooth or MMS and also have the option to make any recorded audio the phones default ring tone. The recorder uses 3GPP format.

## **Record**

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- Keep the phone's microphone near the sound source.
- Click the record button to record the audio.
- Click the stop button to stop recording the audio.



00:00:00

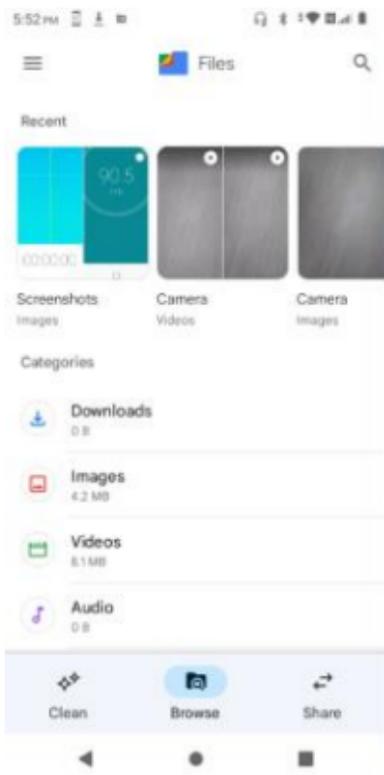
Recording Time

Recording  
Controls



# File

The file manager allows you to organize your stored phone files conveniently and efficiently through one program.



# Calendar

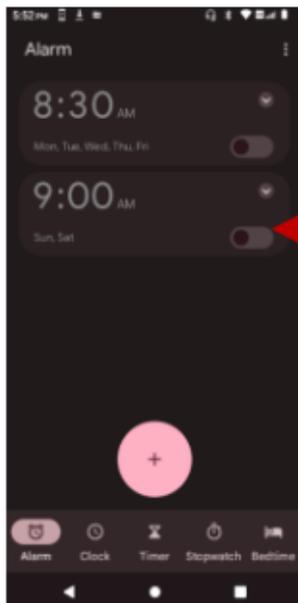
The calendar helps keep track of your life's most important moments in one application.



# Alarm Clock

Click on the Clock icon then click the alarm tab to enter the alarm clock interface.

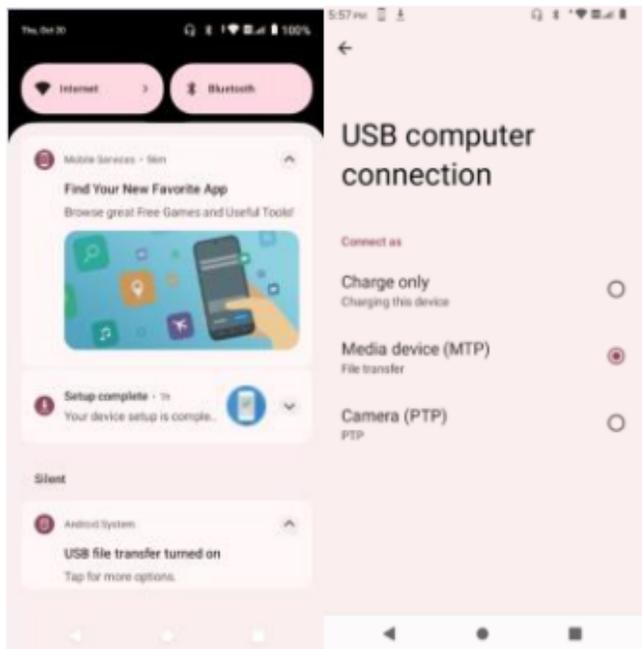
This option allows you to add and edit alarms.



**Click to add, edit  
or delete alarms**

# Storage

Connect the phone with the USB cable provided. Once connected, a connection interface will appear. In the connection mode interface, select one of the available options to transfer files to your computer.



# Troubleshooting

Below is a list of common problems that may occur when using your mobile phone. Try these easy troubleshooting steps to resolve any type of issues you may encounter.

## **The phone does not power on**

- Press and hold the power key until the startup sequence appears on the display.
- Check the battery level and ensure there is sufficient charge.

## **The phone does not respond after several minutes**

- Remove and insert the battery – If the phone has an internal battery, please press and hold the power button.

## **The phone powers off by itself**

- Check if the screen lock of the phone is enabled.
- Check if the phone needs to be charged.

## **The battery won't charge**

- Check if the battery is already fully charged.
- Make sure that the battery is inserted correctly.
- Ensure that the battery being used is a BLU approved battery.
- Double check if the charger connector is properly connected to the phone.

**Note:** Connect charger only after the battery has been inserted.

### **The standby time is too short**

- Please keep in mind that standby time relates directly to phone usage (Internet, Text, Voice Calls, Maps, etc.).
- Batteries typically have to be replaced after a year of use.

### **The phone cannot connect to the network (Voice or Data)**

- Verify if you have active service with your service provider.
- Contact your local network service provider and verify if you are within its network coverage area.

### **The phone displays a SIM Error**

- Make sure the SIM is properly inserted and in its intended slot.
- Make sure that the SIM card is not damaged or scratched.

### **The PIN code was entered incorrectly three times**

- The SIM card will lock and you will need to enter the PUK code (PIN Unlock Code). Please contact your local service provider to obtain the PUK.

### **I cannot make calls**

- Make sure that the number you dialed is correct and the dial key has been pressed.
- Use the full national area code when dialing out of your area or when abroad, use country-specific international access codes.

### **I cannot receive calls**

- Make sure that your phone is connected to a network.
- Check the phones Call Divert and Call barring settings (Check with your service provider for these

settings and codes)

#### **The caller ID does not display on incoming calls**

- Contact your local network service provider and verify you have the caller ID feature enabled on your account or verify if the caller may have blocked his number from appearing.

#### **The caller cannot leave a voicemail message**

- Contact your local network service provider and verify if the voicemail service is active on your account or check if the network is busy.

#### **The phone does not connect to the internet**

- Ensure with your service provider that your account has the appropriate internet/data plan enabled.
- Ensure internet APN settings are configured (Carrier dependent).

#### **Text Messages cannot be Sent / Received**

- Ensure text messaging is enabled with your service provider.
- Ensure APN settings are configured (Carrier dependent).

The information provided in this user manual is subject to change without notice and BLU Products reserves the right to modify the manual at any given time. BLU Products has made every effort to ensure that this user manual is accurate and disclaims responsibility and liability for any inaccuracies or omissions.

**Note:** Some software, user interface, and internal elements may vary depending on final version.