


EM229 User Guide ENGLISH 2/23/2011

Emerson
WIRELESS HEADSET



Owner's Manual
Model: EM229

In the box

- Bluetooth Headset
- Silicone cushions
- USB charging cable
- Charging socket
- AC charger
- PC Charger
- Car Charger
- Earhook

Drive Safe

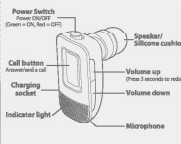
CAUTION: Although this device enables drivers to conduct hands-free conversations, it will still require you to remain attentive to your driving and avoid any distractions.

Driving while talking on your mobile phone is dangerous, and illegal in many states.

Check local laws regarding the use of a mobile handset and wireless headset while driving. If you use the Bluetooth headset while driving, ensure your attention and focus remain on your driving.

Please use your mobile phone, and our product responsibly while driving!

Location of controls



- Power Switch (Green = ON, Red = OFF)
- Call button (Answered call)
- Charging socket
- Indicator light
- Speaker / Silicone cushion
- Volume up (Press three times)
- Volume down
- Microphone

Pairing the headset

Easy Pairing
(First time pairing only)

Please read through this section before turning the headset on.

This Bluetooth headset has an "Easy Pairing" feature which will turn the headset into Pairing Mode the first time the power switch is turned on.

1. Make sure the Bluetooth Headset is within 3 feet of your mobile phone or Bluetooth enabled device.

2. Turn the Power Switch to the ON position. The indicator light should be flashing RED and BLUE alternately, indicating the headset is in Pairing Mode and ready to connect to your Bluetooth enabled device.

3. Set the [Power] switch to the ON position. The indicator light should be flashing RED and BLUE alternately, indicating the headset is in Pairing Mode and ready to connect to your Bluetooth enabled device.

Note: Manual Pairing
If you are unable to pair successfully or if you are pairing with a device that does not support manual pairing, please refer to the "Manual Pairing" section below.

Manual Pairing

1. Make sure the Bluetooth Headset is within 3 feet of your mobile phone or Bluetooth enabled device.
2. Set the [Power] switch to the ON position.
3. Press and HOLD the [CALL] button until the indicator light flashes RED and BLUE alternately.
4. The headset is now in Pairing Mode and is ready to connect to your mobile phone or Bluetooth enabled device.

Note: When the battery is running low, the RED LED indicator light starts to flash rapidly with a warning beep.

5. Your mobile phone searches for Bluetooth devices.

6. When the phone finds the headset, confirm by selecting EM229 from the list.

Bluetooth Enabled
Pair Device
EM229

7. Enter the passcode "0000" when prompted by the phone.

Bluetooth Enabled
Pair Device
EM229
Enter numeric passkey
0000

OR depending on which model mobile phone you are trying to connect, the headset may require you to enter a passcode and the following message (or similar) may appear on your phone's display:

Bluetooth Enabled
Pair Device
EM229
Would like to pair with your phone. Would you like to allow it to pair?

OR depending on which model phone you are trying to connect the headset to, it may not be necessary to enter a passcode. Select "Pair" to complete the pairing process.

7. Your mobile phone will confirm that the pairing process was completed. Select "Pair" to connect the headset to your second mobile phone. If the pairing was successful, the headset's indicator light turns to standby mode and flashes once every three seconds.

8. After pairing the second phone, by default the first phone will be disconnected from the headset. Enter the first phone's Bluetooth settings screen and connect it to the headset. Both phones should now be connected to the headset.

9. When attempting to reconnect the headset to your mobile phone, you may see the message below and your mobile phone will prompt you to accept the connection request to the EM229 headset, and an option not to ask this again. Please accept the connection, and if you select "Don't ask this again" your phone will automatically accept future connection requests from the headset.

Bluetooth Enabled
Pair Device
EM229
Accept connection request from EM229

10. Press and HOLD the [Volume Up] button briefly to switch between the two phones and place the current phone on hold.

11. To hang up the current call, press the [CALL] button. The headset will end the current call and return to the other phone which was placed on hold.

12. To end that call, press the [CALL] button or press the [END] key on your phone.

Using the headset

NOTE: When the [Power] switch is set to the ON position for the first time, the headset will be in Pairing Mode (the indicator light will be flashing RED and BLUE alternately), please refer to "Easy Pairing".

Powering ON/OFF
To turn ON, set the [Power] switch to the ON position (green).
To turn OFF, slide the [Power] switch to the OFF position (red). The indicator light will flash RED before the headset shuts off.

Volume
To adjust the volume, press the [Volume Up] or [Volume Down] button.

Mute
Press and HOLD the [Volume Down] button for 3 seconds or until you hear a confirmation beep, repeat to unmute the call.

Answering / Ending a call
To answer a call, press and release the [CALL] button or press the answer key on your mobile phone.
To end a call, press and release the [CALL] button or press the end key on your mobile phone.

Rejecting a call
During an incoming call, press and HOLD the [CALL] button for 3 seconds or until you hear a confirmation beep.

Making a call
Dial the number and press the send button on your mobile phone, the call is automatically transferred to the headset.

Switching calls between two connected phones
While on a call with one phone and the second phone rings with an incoming call, press and HOLD the [Volume Up] button briefly to answer the 2nd call and place the first phone on hold.

Call button
Press & Hold to switch calls

Redialling the last number called
(Operation varies per phone depending on the handset)

Press the [Volume Up] button for 3 seconds and release. The last number called will be redialed.

Press "OK" to confirm the new settings. You are now ready to use the headset with your PS3 Entertainment System. If you wish to use the PS3 audio through your TV or Audio System, scroll to "Output Device" and switch to "System Default Device".

For further assistance with Bluetooth settings on your PS3 please refer to your PS3 instruction manual.

NOTE: For the best audio quality, always wear the headset on the same side of your body as your mobile phone.

Pairing the headset with a 2nd mobile phone

NOTE: This headset is capable of pairing to two mobile phones at the same time.

Pairing a second phone (Multi-Link)

1. Make sure the headset is turned ON and connected to the first phone.
2. Press and HOLD the [Volume Down] button for 3 seconds or until the headset's indicator light flashes RED and BLUE alternately.

3. The headset is now in Pairing Mode and is ready to connect to your second mobile phone.

4. Set your second mobile phone to search for Bluetooth devices.

5. When the second phone finds the headset, confirm by selecting EM229 from the list.

6. Enter passcode "0000" when prompted by the second phone.

OR depending on which model phone you are trying to connect the headset to, it may not be necessary to enter a passcode. Select "Pair" to complete the pairing process.

7. Your mobile phone will confirm that the pairing process was completed. Select "Pair" to connect the headset to your second mobile phone. If the pairing was successful, the headset's indicator light turns to standby mode and flashes once every three seconds.

8. After pairing the second phone, by default the first phone will be disconnected from the headset. Enter the first phone's Bluetooth settings screen and connect it to the headset. Both phones should now be connected to the headset.

9. When attempting to reconnect the headset to your mobile phone, you may see the message below and your mobile phone will prompt you to accept the connection request to the EM229 headset, and an option not to ask this again. Please accept the connection, and if you select "Don't ask this again" your phone will automatically accept future connection requests from the headset.

Bluetooth Enabled
Pair Device
EM229
Accept connection request from EM229

10. Press and HOLD the [Volume Up] button briefly to switch between the two phones and place the current phone on hold.

11. To hang up the current call, press the [CALL] button. The headset will end the current call and return to the other phone which was placed on hold.

12. To end that call, press the [CALL] button or press the [END] key on your phone.

Connecting to other devices

Although most people associate Bluetooth headsets with mobile phones, there are many other products today which utilize Bluetooth wireless technology.

In most cases the pairing process is similar to pairing with a mobile phone which is explained in detail in the "Manual Pairing" section.

Wearing your Bluetooth Headset

For added comfort and noise suppression, 3 silicone cushions are included with the headset. Choose the silicone cushion (S) (M) (L) which fits most comfortably in your ear and insert it on the headset as shown in the diagram below.

You may wear the headset with or without the provided earhook. If you choose to use the earhook, connect it to the headset as shown in the diagram below.

Registering the headset to PS3

1. Put the headset into pairing mode. See "Manual Pairing".
2. Select "Start Pairing" from the PS3 menu.
3. Once the PS3 has discovered the headset, the screen will read "Select the Bluetooth device to register", then select "EM229".
4. The PS3 will ask for a passcode. Enter "0000" and press "OK". Now press [X] the PS3 click button to get back to the previous menu.

5. Scroll to and select "Audio Device Settings" to change the "Input Device" to "EM229".

NOTE: "Input Device" is the microphone, and determines the method of how others will hear you speak. By default, the "Output Device" will not switch to "EM229". "Output Device" is the audio, and determines how you will hear the PS3 audio and others speaking.

To test the connection, speak into the headset, and you will see the connection, speak into the headset, and you will see the connection, speak into the headset, and you will see the connection.

Press "OK" to confirm the new settings. You are now ready to use the headset with your PS3 Entertainment System. If you wish to use the PS3 audio through your TV or Audio System, scroll to "Output Device" and switch to "System Default Device".

For further assistance with Bluetooth settings on your PS3 please refer to your PS3 instruction manual.

NOTE: For the best audio quality, always wear the headset on the same side of your body as your mobile phone.

Volume
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For further assistance with Bluetooth settings on your PS3 please refer to your PS3 instruction manual.

NOTE: For the best audio quality, always wear the headset on the same side of your body as your mobile phone.

Troubleshooting tips

1. I cannot get the headset into Pairing Mode
Make sure the headset is turned on before beginning the pairing process. The headset is in pairing mode when you turn it on for the first time.
You are not pairing for the first time or for manual pairing, press and HOLD the Call button until the indicator light flashes RED and BLUE alternately.

2. My mobile phone cannot pair with the headset
Make sure that you fully charged the headset before pairing.
Keep the headset and mobile phone within 3 feet of each other during the pairing process.
Check that your mobile Bluetooth feature is turned ON.
Try removing the battery from your mobile phone for 5 minutes. Then reinsert the battery back in the phone, power it on, and try the pairing process (see "Manual Pairing").
Try repeating the pairing process (see "Manual Pairing").

3. After successfully pairing my mobile phone and turn it on again, the headset did not automatically reconnect
Try turning the headset OFF, and then turning it ON again. Many mobile phones have an auto-reconnect option when first attempting to reconnect to a newly paired Bluetooth device. Make sure you select this option, so that the headset automatically reconnects to your mobile phone check the user guide of your mobile phone for more information regarding this option.
Try repeating the headset from your phone, and repeat the pairing process.

4. I hear distortion, and the sound quality is poor
For the best audio quality, always wear the headset on the same side of your body as your mobile phone.
Check that the battery is charged enough.

5. The sound is very low
Try adjusting the volume by using the [VOLUME UP] or [VOLUME DOWN] button on the headset; make sure the volume on your mobile phone is turned up as well.

6. FCC and telephone company information

FCC Part 15
This equipment has been tested and found to comply with the requirements for use in the digital device class under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide maximum protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If you experience any interference problems, please discontinue the use of the equipment until you have consulted the interference agency or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: Do not attempt to repair or modify this equipment. Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's warranty or government requirements.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Industry Canada

The term "Interference" means the certification registration number only applies to that registration was performed based on a declaration of Compliance by the manufacturer and registered technical specifications were met. It does not imply that industry Canada approved the equipment.

Warranty information

Limited Warranty
In the unlikely event that this product is defective, or does not perform properly, you may within one (1) year from your original date of purchase return it to the authorized service center for repair or exchange.

TO OBTAIN WARRANTY SERVICE:
- Provide proof of the date of purchase within the package (Date of sale).
- Prepay all shipping costs to the authorized service center, and remain to insure your return.
- Include a return shipping address (P.O. Box), a telephone contact number, and the defective call within the package.
- Check the defect and return you your returning product.
- Your product will be repaired or replaced, at our option, for the same or better material of equal value in accordance to the service center's policy of this product. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:
Southern Telecom, Inc.
Customer Service - 2nd Floor
14-C 3rd Street
Burlington, NY 11711-1234

Should you have any questions or problems concerning this product, please contact our customer service department:
1-877-746-8483 (Toll Free)
Monday - Thursday 9AM - 5PM (EST)
Friday 9AM - 3PM (EST)
via e-mail at
cs@southern telecom.com

Warranty service not provided
This warranty does not cover damage resulting from accident, misuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs the product. All products being returned to the authorized service center for repair must be properly packaged.

Limitation of Warranty
THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSES ARE HEREBY DISCLAIMED. NO REMEDY OR OTHER INFORMATION GIVEN BY SOUTHERN TELECOM INC. ITS AGENTS, EMPLOYEES, SALES, SERVICE, OR FIELD OFFICIALS SHALL IN ANY MANNER INCREASE THE SCOPE OF THIS WARRANTY.

WARRANTY SERVICE CENTER
SOUTHERN TELECOM INC. HAS PROVIDED THE WARRANTY OF EXCLUSIVE REMEDY OF THE CONSUMER. SOUTHERN TELECOM INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE LOSS OF THIS PRODUCT OR ARISING OUT OF OR UNDER ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THE SOLE REMEDY OF THE CONSUMER SHALL BE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts. If those provisions apply to you, this warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

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FRONT

BACK