

Take the Window Unit and one power supply out of the box (both power supplies are identical, so you can use either one). Plug the Window Unit into an easily accessible outlet. Check to make sure that you can see at least 1 "Bar" on the display in the center of the device. If you do not see at least 1 bar, try a different location.

### Plug in the Window Unit:

## Step 2

Step 1

# Start Guide • AIdoM• • • •

Find the spot with the best 3G/4G coverage:

The first step in setting up your Cel-Fi system is to find the spot in your home or office that

has the highest 3G/4G signal level by using

your phone (3G/4G icon must be displayed).

This is typically by a window, and if you are in

a multi-story building, upstairs windows are usually better than downstairs windows.

### Before You Begin.

kept indoors and in a dry, cool, well ventilated area. To use this product, you need: IMPORT: Your Cel-Fi Signal Booster is electronic equipment. Both units must be

- A T-Mobile 3G or 4G compatible mobile phone
- An area inside your home that receives at least one bar of 3G or 4G coverage ٠
- Power outlets

lation of antennas or cables. Easy to install, Cel-Fi is a true plug-and-play system that doesn't require the instal-

improved voice coverage throughout your home. Fi system will bring you blazing fast downloads, smooth video and surfing, and coverage. Just a little bit of 3G/4G signal strength and the revolutionary new Cel-AG or 4G based is one place in your home that gets at least one bar of 3G or 4G

#### :buñ lliw uoɣ אמכkage you will find:

- tinU wobniW •
- Coverage Unit
- Two Power Adapters

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**Cell us at 1-800-937-8997** the sulles the phone, call us at **1-800-937-8997** visit us at www.t-mobile.com or, If you need additional information on features and services,

a damaged condition. dwelling that has a shared wall (townhouse, duplex, apartment or condo), or return it in you fail to return the device after termination of your service with T-Mobile, move to a This Cel-Fi Signal Booster is a T-Mobile-owned device. You will be charged up to \$500 if

Not for resale. gency personnel the physical address or other description of your current location. one is available. If you need to use your wireless phone, be prepared to give emerti enorth e able to accurately locate you. If you need to call 9-1-1, use a landline phone it yem lanoration services may not be reliable, and emergency personnel may If you are in range of this Signal Booster and are using your wireless phone to call SECIVARIANTINEORMAND NO NOITATIMIA NO NOITAMAOANI TUATAOAMI

trademarks of Deutsche Telekom AG. ©2011 T-Mobile USA, Inc. Cel-Fi is a trademark of Nextivity, Inc. T-Mobile and the magenta color are registered Coverage, including T-Mobile's 4G HSPA+ network, is not available everywhere.



CEL-F

**Breal Band S2** T-mobile<sup>®</sup> Signal Booster





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## Step 3

### **Optimize the Window Unit Placement:**

The number of bars you can see on the Window Unit make a significant difference in the operation of the Cel-Fi system. Try moving the Window Unit to a couple of different spots to see if you can get a better signal; the more bars the better.



# Step 4

#### Place the Coverage Unit:

Move to a location in your home where you need to have improved coverage. Plug the Coverage Unit into an easily accessible outlet. Wait until the numeric display stops cycling. This could take several minutes.



UNIT

At this point you should see a green icon indicating that the unit is working properly. It is possible to place the Coverage Unit so far away that it cannot communicate with the Window Unit. If this happens, a red icon will illuminate indicating that you need to move the Coverage Unit closer to the Window Unit.



A zero on the numeric

be moved farther away

from the Window Unit.

display indicates that the **Coverage Unit** needs to



This green icon indicates

functioning normally.

that the **Coverage Unit** is



**TOO FAR** This red icon indicates that the **Coverage Unit** needs to be moved closer to the Window Unit.

## Step 5

E3

E4

#### **Optimize The Coverage Unit Placement:**

The farther away you place the **Coverage Unit** from the **Window Unit** the better the coverage in your home, so put the Coverage Unit as far away from the Window Unit as possible. The number shown on the side of the display gives you an indication as to the quality of the placement. Test two or three locations and for best results; try and get an 8 or 9 on the display.



### CELFIRS2 Trouble Shooting

	Indicator	Issue	Try This
	No lights on <b>Window Unit</b> display.	There is no power.	<ol> <li>Is the unit plugged in?</li> <li>Is there power at the outlet?</li> <li>Try exchanging the power supplies with the <b>Coverage Unit</b> to see if the power supply is defective.</li> </ol>
• d. d. d. d.	((( U)))) Status indicator is flashing green for more than a minute.	The <b>Window Unit</b> is attempting to select a channel between the units.	1. Wait for the status indicator to stop flashing, this could take several minutes.
الد الد الد الد الد ف	Status indicator is on solid red.	Hardware Error.	<ol> <li>Try resetting the Window Unit by unplugging it and then plugging it back in.</li> <li>If problem persists return system for service/replacement.</li> </ol>
Signal Indicators	No segment lit on signal display and status indicator on solid green.	Not receiving 3G signal.	1. Try moving the <b>Window Unit</b> to another room or area where you have more coverage. (Use your cell phone to find the best 3G coverage).
LPower & Status	Center three bars on signal display are flashing.	Network operator data is missing.	1. Insert operator SD card into <b>Window Unit</b> .
COVERAGE	Indicator	Issue	Try This
	No lights on <b>Coverage Unit</b> display.	There is no power.	<ol> <li>Is the unit plugged in?</li> <li>Is there power at the outlet?</li> <li>Try exchanging the power supplies with the Window Unit to see if the power</li> </ol>

	E1		No 3G signal on Window Unit.	Try moving the <b>Window Unit</b> to another room or area where you have coverage.
ERROR MESSAGES	Indicator		Issue	Try This
	Λ			2. Il problem persists return system for service.
				2 If problem persists return system for service
		Red Status Indicator.	Hardware Error.	1. Try resetting the <b>Coverage Unit</b> by unplugging it and then plugging it back in.
	×® = • • • • •	Reu 100 fai indicalor.	Window Unit	
		Pod "Too Far" Indicator	The <b>Coverage Unit</b> is "Too Far" from the	1 Move the <b>Coverage Unit</b> closer to the <b>Window Unit</b>
	<u>ж</u> ар — такана с	value of 0.	Window Unit.	- · ·
		7 segment display shows a	The Coverage Unit is "Too Close" to the	1. Move the <b>Coverage Unit</b> farther away from the <b>Window Unit</b> .
		I 🔤 for more than a minute.	normal to make a link.	2. Move away from WiFi or other wireless devices.
<u>~.</u>	$\odot \odot \odot \odot \odot$	7 segment display is cycling	The <b>Coverage Unit</b> is taking longer than	1. Wait for the display to stop cycling, this could take several minutes
				supply is defective.

(Use your cell phone to find the best 3G coverage).

The system will start working normally when it cools down.

Make sure that the vents on the unit are not blocked. Move the unit to a cooler area.

	E8	Input signal too strong.	The signal from the wireless network is too strong to use a booster.
PERFORMANCE	Small Performance Improvement	Issue	Try This
	Low <b>Coverage Unit</b> number or <b>Window</b> <b>Unit</b> input signal.	Window Unit and Coverage Unit are too close together or Window Unit signal level is low.	Move <b>Coverage Unit</b> farther away from <b>Window Unit</b> to achieve a higher coverage unit number (even placing the Coverage Unit at the opposite end of the house). A higher number means better coverage. You can also improve performance by moving the <b>Window Unit</b> to a location with higher signal, the more bars the better!

Coverage Unit is overheating.

Window Unit is overheating.

Input signal too strong

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