If you need additional information on features and services, visit us at www.t-mobile.com or, using an alternate phone, call us at 1-800-937-8997

You need one place in your home that gets at least one bar of 4G or LTE coverage, one bar of 4G or LTE signal strength, and the revolutionary NEW Cel-Fi RS3-DB system which will bring you blazing fast downloads, smoother video

Cel-Fi is a true plug-and-play system that doesn't require the installation of anten-

IMPORTANT: Your Cel-Fi Signal Booster is electronic equipment. Both units must be

and surfing, and improved voice coverage throughout your home.

kept indoors and in a dry, cool, well ventilated area.

In this package you will find:

• Window Unit Coverage Unit • Two Power Adapters



# - • • Mobile • Start Guide

# **d**at2

### Find the spot with the best 3G/4G coverage:

sure 36/46 icon is displayed on your handset. in the highest floor of your home or office. Make Typically, the best service will be near a window to identify the area with the most bars of signal. with the best 3G or 4G signal. Use your phone is to find the location in your home or office The first step in setting up your Cel-Fi system



### Step 2

### :tinU wobniW ant ni gul9

different location. the tront of the device. If you do not see at least one bar, try a that at least one bar displays on the signal strength indicator on supplies in your kit are identical.) Position the Window Unit so area with the strongest 3G/4G signal. (Note: Both of the power Plug the Window Unit into an easily accessible outlet near the





#### **IMPORTANT**

This Cel-Fi Signal Booster is a T-Mobile-owned device. You will be charged up to \$500 if you fail to return the device after termination of your service with T-Mobile, move to a dwelling that has a shared wall (townhouse, duplex, apartment or condo), or return it in a damaged condition.

#### This is a CONSUMER device

Before You Begin.

nas or cables.

BEFORE USE, you MUST REGISTER THIS DEVICE with your wireless provider and have your provider's consent. Most wireless providers consent to the use of signal boosters ome providers may not consent to the use of this device on their network. If you are unsure, contact your provider.

You MUST operate this device with approved antennas and cables as specified by the manufacturer. Antennas MUST be installed at least 20 cm (8 inches) from any person

You MUST cease operating this device immediately if requested by the FCC or a licensed wireless service provider

WARNING. E911 location information may not be provided or may be inaccurate for calls served by using this device.

When used with any mobile device utilizing the 1710-1755 MHz band, the FCC limits booster equipment placement to a maximum of 10 meters above ground level. Installation of this equipment which does not comply with federal requirements may subject the owner to FCC enforcement action

NOT FOR RESALE.

Coverage is not available everywhere, see coverage details at www.T-Mobile.com. Cel-Fi is a trademark of Nextivity, Inc T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. ©2014 T-Mobile USA, Inc.

Changes or modifications not expressly approved by Nextivity, Inc. could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- · Consult the dealer or an experienced radio/TV technician for help



T-mobile<sup>®</sup> Signal Booster **RS2 Dual Band** 



### Step 3

### Optimize the Window Unit Placement:

The bars on the front of the device indicate the strength of the 3G/4G signal in the area. Moving the **Window Unit** to a different location in your home may increase the signal, and can make a significant difference in the quality of your service.



## Step 4

### Place the Coverage Unit:

Move to a location in your home where you need to improve coverage. Plug the **Coverage Unit** into an easily accessible outlet. After several minutes, the numeric display will stop cycling.



UNIT

**TOO CLOSE** 

A zero on the numeric

display indicates that the

Coverage Unit needs to

be moved farther away

from the Window Unit.

If your device is set up properly, the green icon will appear on the display as seen to the left. It is possible to place the **Coverage Unit** so far away that it can not communicate with the **Window Unit**. If this happens, a red icon will illuminate indicating that you need to move the **Coverage Unit** closer to the **Window Unit**.







GOOD This green icon indicates that the Coverage Unit is functioning normally. TOO FAR This red icon indicates that the Coverage Unit needs to be moved closer to the Window Unit.

### Step 5

#### **Optimize The Coverage Unit Placement:**

Place the **Coverage Unit** as far away as possible from the **Window Unit**. The number on the side of the display indicates the quality of the placement. For the best service experience, move the **Coverage Unit** around your home until an 8 or 9 displays.



#### For additional information about Signal Booster Installation, please visit:

T-Mobile.com > Support > search for "Signal Booster" > select in the drop down window "T-Mobile Cel-Fi Signal Booster" > below "Get Started with Your Device" select "Videos".

WINDOW UNIT	Indicator		Issue	Try This
	Ċ	No lights display on the <b>Window</b> Unit.	The device is not receiving power.	<ol> <li>Is the unit plugged in?</li> <li>Is there power at the outlet?</li> <li>Try exchanging the power supplies with the <b>Coverage Unit</b> to see if the power supply is defective.</li> </ol>
• 4 4 4 4 4	((U))	Status indicator flashes green for more than one minute.	The <b>Window Unit</b> is attempting to select a channel between the units.	1. Wait for the status indicator to stop flashing. This could take several minutes.
ç all all all all all Signal	Ċ	Status indicator is solid red	The device has a hardware error.	<ol> <li>Try resetting the Window Unit by unplugging it and then plugging it back in.</li> <li>If problem persists return system for service/replacement.</li> </ol>
Indicators Power & Status	Ċ	The status indicator is solid green and no bars display on the signal display	The device does not have 3G or 4G signal.	1. Try moving the <b>Window Unit</b> to another room or area where you have more coverage. (Use your cell phone to find the best 3G coverage).
COVERAGE UNIT	Indicato	or	Issue	Try This
	¥\$	No lights on <b>Coverage Unit</b> display.	There is no power.	<ol> <li>Is the unit plugged in?</li> <li>Is there power at the outlet?</li> <li>Try exchanging the power supplies with the <b>Window Unit</b> to see if the power supply is defective.</li> </ol>
	888	7 segment display is cycling for more than a minute.	The <b>Coverage Unit</b> is taking longer than normal to make a link.	1. Wait for the display to stop cycling. This could take several minutes 2. Move away from WiFi or other wireless devices.
	X\$	7 segment display shows a value of 0.	The <b>Coverage Unit</b> is "Too Close" to the <b>Window Unit</b> .	1. Move the <b>Coverage Unit</b> farther away from the <b>Window Unit</b> .
	X\$	Red "Too Far" Indicator.	The Coverage Unit is "Too Far" from the Window Unit	1. Move the <b>Coverage Unit</b> closer to the <b>Window Unit</b> .
	X#	Red Status Indicator.	Hardware Error.	<ol> <li>Try resetting the <b>Coverage Unit</b> by unplugging it and then plugging it back in.</li> <li>If problem persists return system for service.</li> </ol>
ERROR MESSAGES	Indicator		lssue	Try This
	E1		No 3G signal on <b>Window Unit</b> .	Try moving the <b>Window Unit</b> to another room or area where you have coverage. (Use your cell phone to find the best 3G coverage).
	E3 E4		Coverage Unit is overheating. Window Unit is overheating.	Make sure that the vents on the unit are not blocked. Move the unit to a cooler area. The system will start working normally when it cools down.
	E8		Input signal too strong.	The signal from the wireless network is too strong to use a booster.

CELFIRS2 Troubleshooting

If you see any other error messages, please contact Customer Care at 611 from your mobile phone.

PERFORMANCE	Indicator	Issue	Try This
	Low <b>Coverage Unit</b> number or <b>Window</b> <b>Unit</b> input signal.	Window Unit and Coverage Unit are too close together or Window Unit signal level is low.	Move <b>Coverage Unit</b> away from the <b>Window Unit</b> to get a higher coverage number. This may require placing the <b>Coverage Unit</b> on the opposite end of your home. Higher numbers indicate better coverage. You can also move the <b>Window Unit</b> to an area with better 3G/4G signal.

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