Q41M78SP05905A
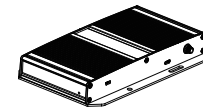
# XMP-8550/XMP-8552

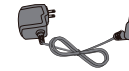## Quick Start Guide

This printed quick guide provides a quick walk-through of the set up process. For complete documentation, please visit http://support.IAdea.com.
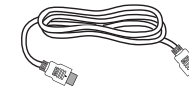
## Box Content



Media player unit      Power adapter      Wi-Fi antenna      HDMI cable
                                          (For XMP-8552 only)



Velcro (2 sets)      Power bracket and micro SD card bracket screw*2

## Mounting and Installation (USB mouse required)

1   Attach the wirelss antenna by screwing the antenna clockwise onto the post.

2   Mount the media player to the back of the monitor using the velcro.

   1   Seperate the velcro stripe into singles.

   2   Attach one stripe on to the bottom flat surface of the media player.
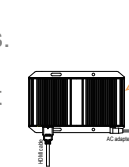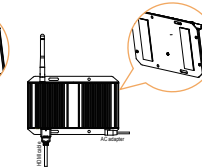


（XMP-8550）      （XMP-8552）

3   Attach the other stripe to the flat surface on the back of the monitor.

4   Secure the media player to the monitor.

5   Connect the HDMI cable and AC adapter.
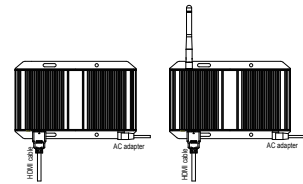


（XMP-8550）      （XMP-8552）

## Port Connections
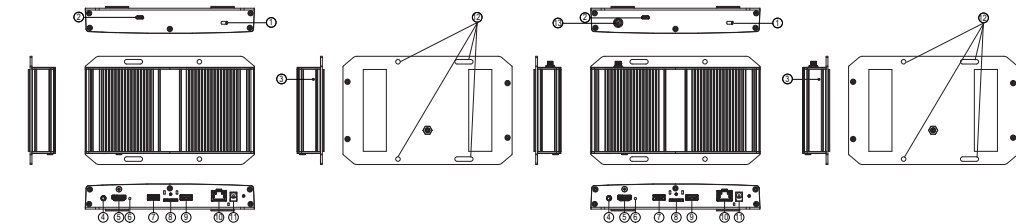


（XMP-8550）                    （XMP-8552）

① Kensington lock
② ADB
③ Reset
④ Audio out
⑤ HDMI out
⑥ Power LED
⑦ USB port
⑧ Micro SD card slot
⑨ USB port
⑩ Ethernet
⑪ DC in
⑫ Mounting hole (screw spec: M4)
⑬ Wireless antenna port (For XMP-8552 only)

## System Setup

1   Boot up

Plug in the AC adapter to the media player and it will power on automatically.
Once the user has exited the boot up screen, users can go through system configurations in both landscape and portrait orientations.
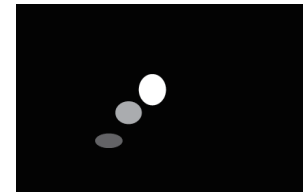
## 2 Autoplay content

When boot up is complete, if the system detects preloaded content, the loading circle will appear. Once the loading circle completes, content will be played. To stop autoplay and enter "Basic settings," users need to select the pause button in the center of the loading circle.

## 3 Basic settings

When boot up is complete and there is no preloaded contents, the user will see the "**Basic settings**" which allows the user to make configurations or autoplay pre-loaded content.

## 4 Make configurations

To change media player system language, use a USB mouse to select "**(Current Language) ....**" For system configurations, select "**Advanced.**"

Important recommended configurations:
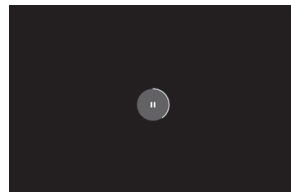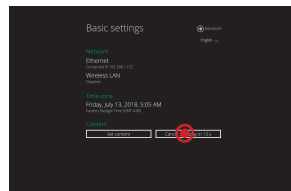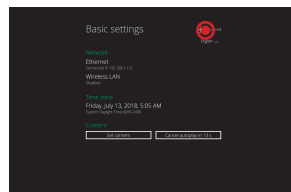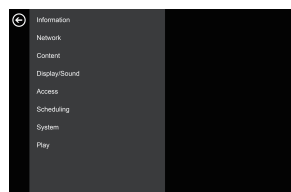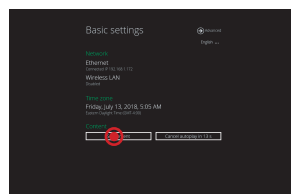
1 Set correct time, date, and time zone for properly scheduled playback.

2 Set password to prevent unauthorized access during setup menu.

3 Set network for establishing network connection.

## 5 Set content

Users can set content by clicking "**Set Content**" to enter the URL or use the desired content management system to upload the contents onto the media player.

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## Content Management

Please consult the software documentation for information specific to your content management solution.

## Troubleshooting

### How do I interrupt playback and enter setup menu?

Use USB mouse to click and hold one corner of the screen for 10 seconds to exit playback and enter setup menu.

### How do I provide a DEBUG log for a misbehaving media player to the support team?

Please follow the instructions below to collect the player's DEBUG log:

1 Prepare a blank USB stick in FAT-32 format.

2 Create a folder named "DEBUG" (case insensitive) in the root of USB stick.

3 Make sure the player is operating (see welcome screen or playing content).

4 Insert the USB stick into player and wait for yellow dot on upper right corner to stop blinking.

5 Within the "DEBUG" folder, is a folder with a string of number as its name. If the string of numbers are all zero's, the debug log has not been collected properly. Repeat step 1-4 again and make sure to wait until stop blinking.

6 Zip the "DEBUG" folder and send to IAdea Support Team.
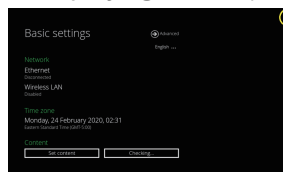
## Should be resetting media player to factory default

Factory resetting the media player will result in the removal of all saved contents, passwords, and configurations in settings. Please refer to the steps below to complete the media player factory resetting process:

1 Use a pen to press and hold the reset button - do not release until Step 4.

2 Insert the power cord.

3 Wait 30 seconds for the system reboot indicating your data is erased.

4 Release the reset button and your media player will initialize in factory default state.

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## CARE AND WARNING

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Europe – EU Declaration of Conformity

This device complies with the essential requirements of the Radio Equipment Directive (2014/53/EU). The following test methods have been applied in order to prove presumption of conformity with the essential requirements of the Radio Equipment Directive This equipment is compliant with Class A of EN55032. In a residential environment this equipment may cause radio interference.

Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

"FCC & CE RF Radiation Exposure Statement Caution: To maintain compliance with the FCC & CE's RF exposure guidelines, place the product at least 20cm from near by persons."(For XMP-8552 only)

The operation temperature for the product and accessories is 0℃~40℃.
Adaptor with ferrite must be used with this equipment to ensure compliance with the Class A FCC limits.
Power Adapter information:
Model No.: 2AAJ018FC
INPUT: 100-240V~50/60Hz
OUTPUT: 12⎓1.5A
Installation height :<2M