

# Remote Control Instructions

## Inserting Batteries in the Remote

1. Remove the battery compartment cover from the back of the remote control by lifting the cover.
2. Insert 2AAA batteries ,making sure the polarities(+and-) are aligned correctly.
3. Replace the cover.

### If the remote control does not work, check these points:

- Are the polarities (+, -) correct?
- Are the batteries worn out?
- Is there an AC power failure?
- Is the power cord plugged in?
- Is there any interference or block near the remote control sensor?

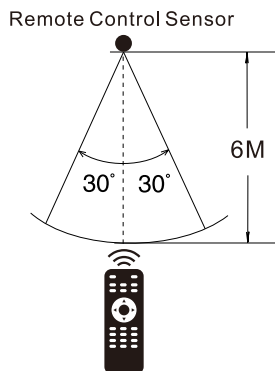
### CAUTION:

- Used batteries should be recycled.
- Keep out of children's reach.
- DO NOT use new and old batteries together.
- Change both the batteries at the same time.
- When not using the remote control for a long time, remove the batteries from the unit.

**Warning:** All batteries (packed or in use) must not be exposed to high temperature like sun heat or fire.

## Remote Control Reception Angle

Use your remote control within the distance and angle range shown below.



# Learning about Remote Control



Format : NEC

Customer code: 04H FBH

**POWER** (⏻): Turns the TV on or off.

**TV**: Switch to TV Mode.

**(Q)**: Switch to search menu.

**CC/SUB**: Setup the mode of closed caption or access the subtitle.

**(⚙)**: Enters the Quick Settings menu.

**(☞)**: Select the input source mode.

**Number buttons**: Choose the channel directly

**LIST**: Access the channel list.

**(⋮)**: It displays the additional buttons on the remote control. Press this button to select the desired option from "More Actions" displayed on the TV screen.

**VOL+ / VOL-**: Increases or decreases the TV volume.

**CH<sup>^</sup> / CH<sup>v</sup>**: Change to the previous or next program.

**QUICK ACCESS**: long-press 0, you can add Quick Access.

**FAV**: Show favorite channel list.

**GUIDE**: Check the programme.

**MUTE** (🔇): Mute or restore the sound.

## IMPORTANT NOTICE:

Depending on the country where the TV is installed, certain apps may not be available.

The quick launch button on the remote control associated with those apps will therefore not work.

All other functionalities of the remote will work as designed.

**PLAY** (▶): Play while watching media.

**PAUSE** (⏸): Pause while watching media.

**HOME** (🏠): Enter the home page.

**Return(Back)**: Return to the previous step.

**EXIT**: Exit the current screen.

**Navigation buttons**: (Up/Down/Left/Right ◀/▶/▲/▼) Navigate the menu.

**(⊙)**: Confirm the selection.

**(i)** **INFO**: Show the detailed information.

**SAP**: Turn on the Audio Language.

**MOVIES**: Search Movies.(make sure the Internet connection is normal)

**REC**: This button does not apply to this model.

**(□)**: This button does not apply to this model.

**NETFLIX**: Access the Netflix interface.

**PRIME VIDEO**: Access the Prime Video interface.

**Color Buttons**(RED/GREEN/YELLOW/BLUE): Execute the prompt function in specific mode.

# Basic Operations

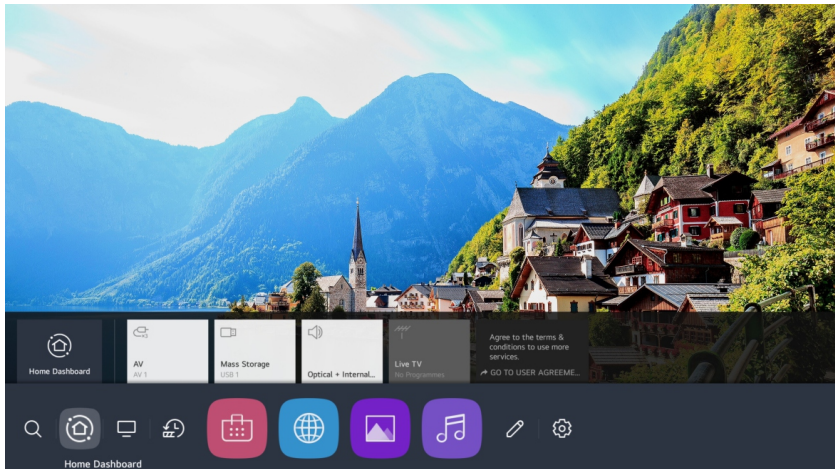
## Turning On and Off

Connect the AC cord to power the TV. At this time the TV will enter standby mode and power indicator will turn red. Use Power button(⏻) on the side panel of TV or on the remote control to turn on the TV. After switching off the TV for 5 seconds, you can turn on TV again.

## Source Selection

Press (☰) button to display the input source list.

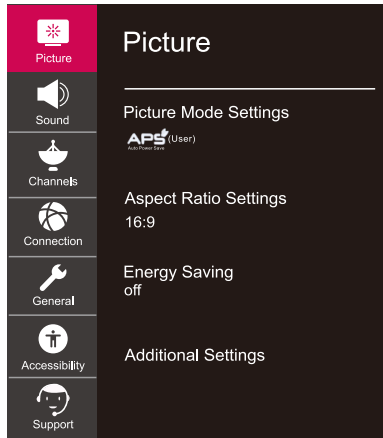
Press ◀/▶ button to select the input source you want to watch, then press the Wheel (⊙) button to enter the input source. HDMI input source needs to be selected in Home Dashboard.



Note: Before watching please make sure all necessary cables and devices are connected.

# OSD Menu Operations

## Menu Setting



**Picture Menu:** Used for TV picture effect adjusting.

For example: Picture mode, Colour temperature and so on.

**Sound Menu:** Used for TV sound effect adjusting.

For example: Sound mode, Balance and so on.

**Channels Menu:** You can choose to automatically search, or choose to manually search according to your needs. Used for channel searching and edit, it's only available in TV input.

**Connection Menu:** Used for TV connection settings.

For example: Device Connection Settings, Wi-Fi Connection and so on.

**General Menu:** Used for TV general settings.

For example: Language, Time and so on.

**Accessibility Menu:** Used for TV Accessibility settings.

For example: Audio Guidance, Closed Caption and so on.

**Support Menu:** Used for TV Support Menu settings.

For example: Software Update, TV Information and so on.

*For more settings, please refer to the menu settings.*

# OSD Menu Operations

## Smart Home

Using the home feature of the webOS TV.

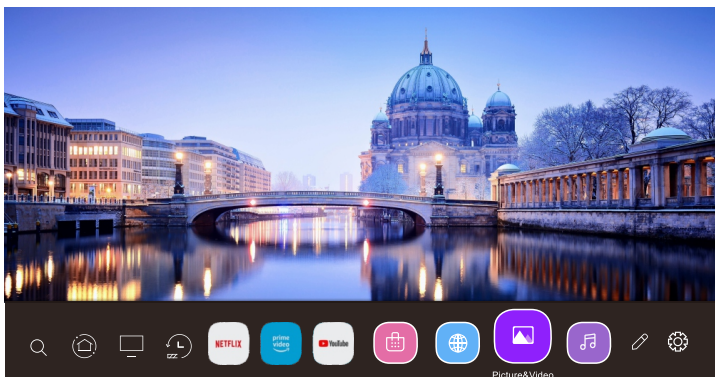
You can open the home screen by pressing the(🏠) button on your remote control.



1. Enter the search menu. Search for a variety of content and information using the desired search terms.  
Need to make sure the network connection is normal.
2. Move To The Home Dashboard.
3. Move to the TV input you used recently.
4. Move to the recently used app.
5. Move to the the APP store.
6. Move to the Browser.
7. Move to the Picture and video playback menu.
8. Move to the Music playback menu.
9. Move to the Edit menu.
10. Move to the Settings menu.

## USB Media Player

Connect a USB storage device to the USB port on the TV to enjoy the content files stored on the USB storage device on your TV.



# Troubleshooting

## Identifying Problems

If there are any problems when using the product, please consult the list below. If the list does not solve the problem, call our Customer Service Center immediately.

### TV Problems

The TV can't be turned on.

- Make sure the AC cord is plugged in.
- Check the wall outlet, make sure the AC output works normally and stably.
- Select the Key Lock function in the OPTION Menu and press **OK** to uncheck the locking status.

### No picture or sound but the TV is on and there is a "No Signal" sign on screen.

- Are you trying to use an input source with no device connected to it? For using other video/audio device, make sure the external device works normally first, then press **Source** and choose the right input source.
- The signal type option may be set incorrectly.
- The channel may be blank. Try to search the channel again or change another channel.

### The sound is fine, but the picture is poor.

- If you can only get black and white pictures from external device that you've connected to your TV, maybe it is due to the video cables is not connected well, or they are connected wrongly. Check the connection stability first, then check the correctness.
- For AV input, the yellow video cable connects to the yellow Video In jack on the side of your TV. For Component input, the three Y, Pb, Pr video cables (red, blue, and green) should be connect to the corresponding input jacks on the side of your TV.
- Check the antenna connections. Make sure all of the cables are firmly connected to the TV jack on side of your TV.
- Try adjusting the color features to improve.

### There is no sound, but the picture is fine.

- The sound might be muted. Try pressing the MUTE button to restore sound.
- For using AV or Component, remember to connect the device's left and right audio output correctly. The left channel cable is white and the right channel cable is red. Please match the cables and jacks according to their colors.
- The sound settings may not be set correctly.
- If your audio source has only one jack or is a (mono) audio source, make sure you have plugged the connection into the Audio In L jack (white) on the TV.

### The buttons on the side panel don't work.

- Unplug the TV from the AC power for 10 minutes and then plug it back. Turn the TV on and try again.

### The TV turns off unexpectedly.

- The electronic protection circuit may have been activated because of a power surge. Wait 30 seconds and then turn the TV on again. If this happens frequently, the voltage in your house may be abnormal. If the other electronic equipment in your home can't work normally, consult a qualified service personnel.

### The Remote control doesn't work.

- Something might be blocking between the remote control and the remote sensor on the front panel of the TV. Make sure there is a clear path.
- The remote may not be aimed directly at the TV.
- The batteries in the remote may be weak, dead, or installed incorrectly. Put new batteries in the remote.

# SPECIFICATIONS

## Product Specifications

|                          |                      |
|--------------------------|----------------------|
| Model:                   | N24H-S1              |
| Video:                   | avi , MPEG           |
| Music:                   | mp3                  |
| Photo:                   | jpg , jpeg, bmp, png |
| Screen resolution:       | 1366x768             |
| Working voltage:         | AC 100-240V~ 50/60Hz |
| Rated power consumption: | 27W                  |

### **FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

### **FCC Warning**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.





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