

OneControl Hotspot plus telematics

User onboarding Journey

Obtain your claim code from the router or from the owner tag

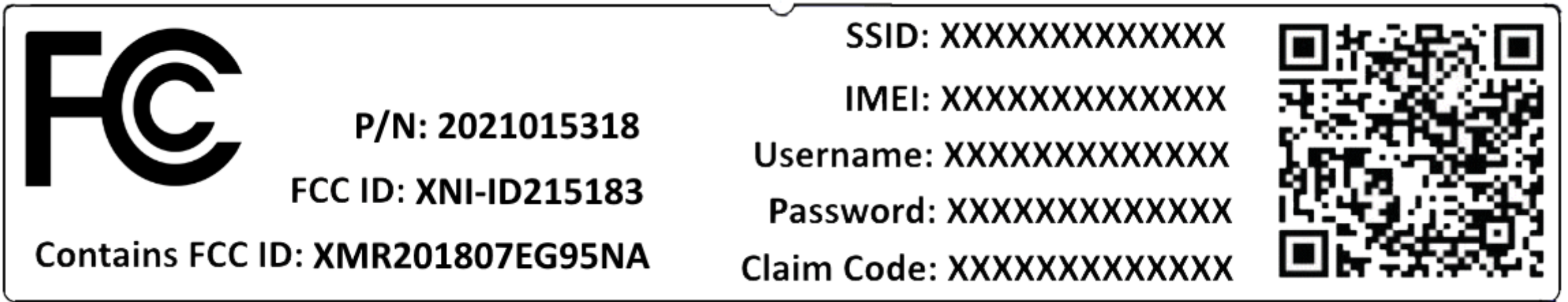


OneControl[®]
Cellular Hotspot



SSID: MyRV_123456
IMEI: 861107039827382
Username: admin
Password: CUD2BLYV
Claim Code: 1234567890


2020113124 Owner Tag



FCC

P/N: 2021015318
FCC ID: XNI-ID215183
Contains FCC ID: XMR201807EG95NA

SSID: XXXXXXXXXXXXXXXX
IMEI: XXXXXXXXXXXXXXXX
Username: XXXXXXXXXXXXXXXX
Password: XXXXXXXXXXXXXXXX
Claim Code: XXXXXXXXXXXXXXXX



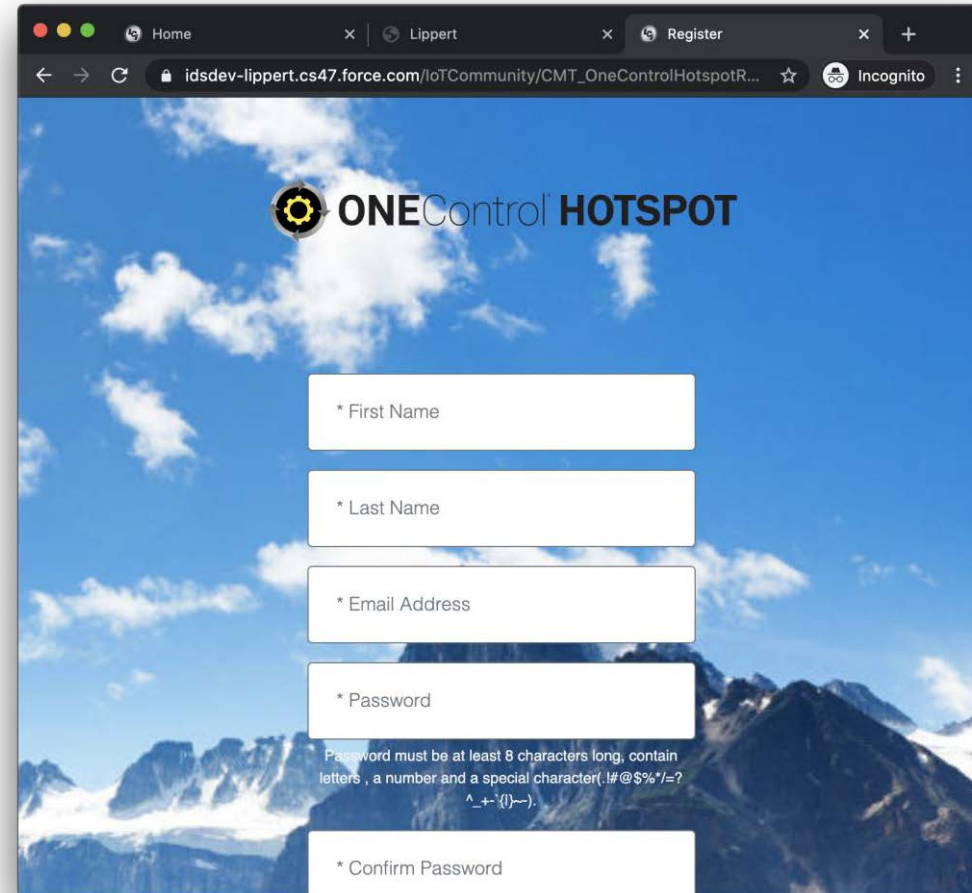
Go to the OneControl Hotspot community page to login or register for an account



Social login can be used, as well as using email for login. The user will click on the "create account" button to register and create a OneControl account.




Registration asks for
Name, email address,
and password.



Home | Lippert | Register

idsdev-lippert.cs47.force.com/IoTCommunity/CMT_OneControlHotspotR... Incognito

 **ONEControl HOTSPOT**

* First Name

* Last Name

* Email Address

* Password

Password must be at least 8 characters long, contain letters, a number and a special character (!#\$%&'/*=? ^_+~{}|~).
^_+~{}|~).

* Confirm Password

We ask for vehicle make, model, year, floorplan, country and state

Register

zipit-lippert.cs93.force.com/loTCommunity/CommunityPageRegistration

Password must be at least 8 characters long, contain letters, a number and a special character (.#@\$%'/=?^_+*{}~|<->).

.....

Select Vehicle Make

Select Vehicle Model

Select Year

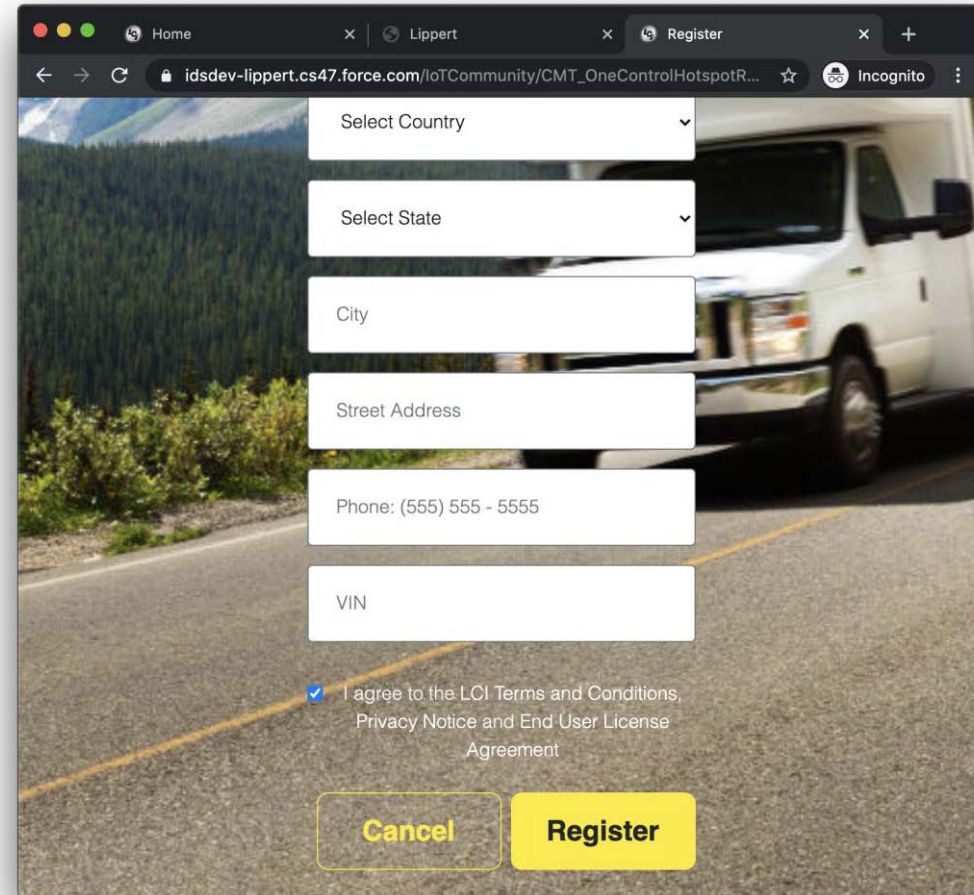
Select Floor Plan

19571

Select Country

Select State

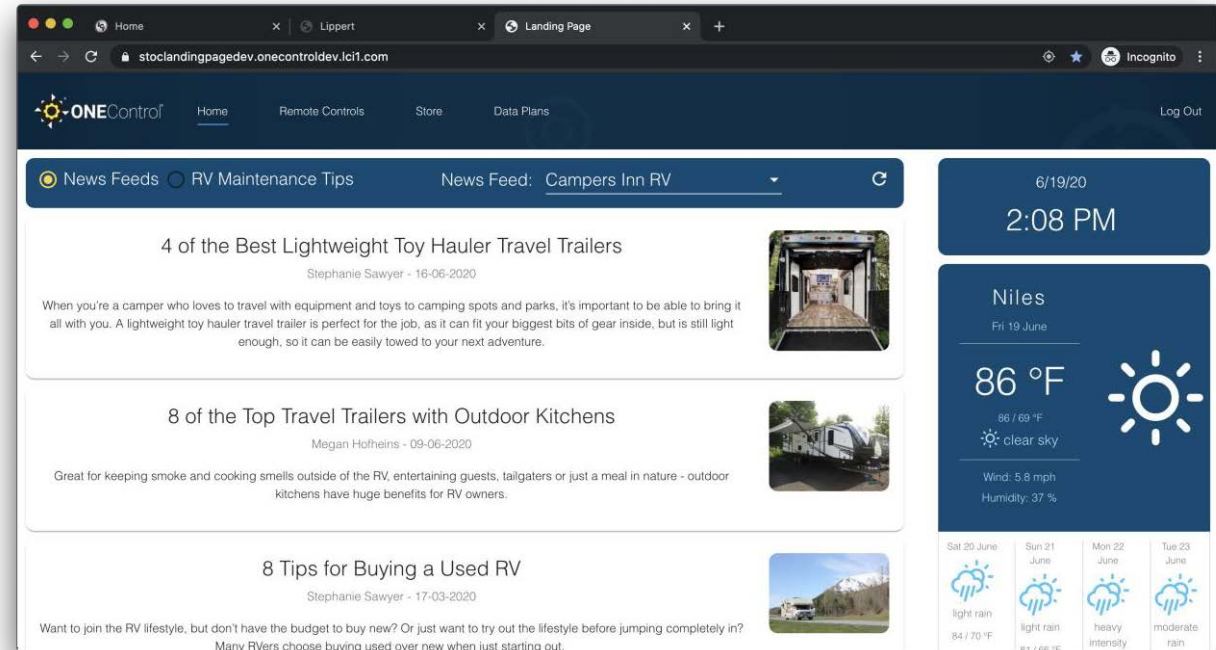
City, street address, phone number and vin number are asked for. Terms and conditions have implicit consent.



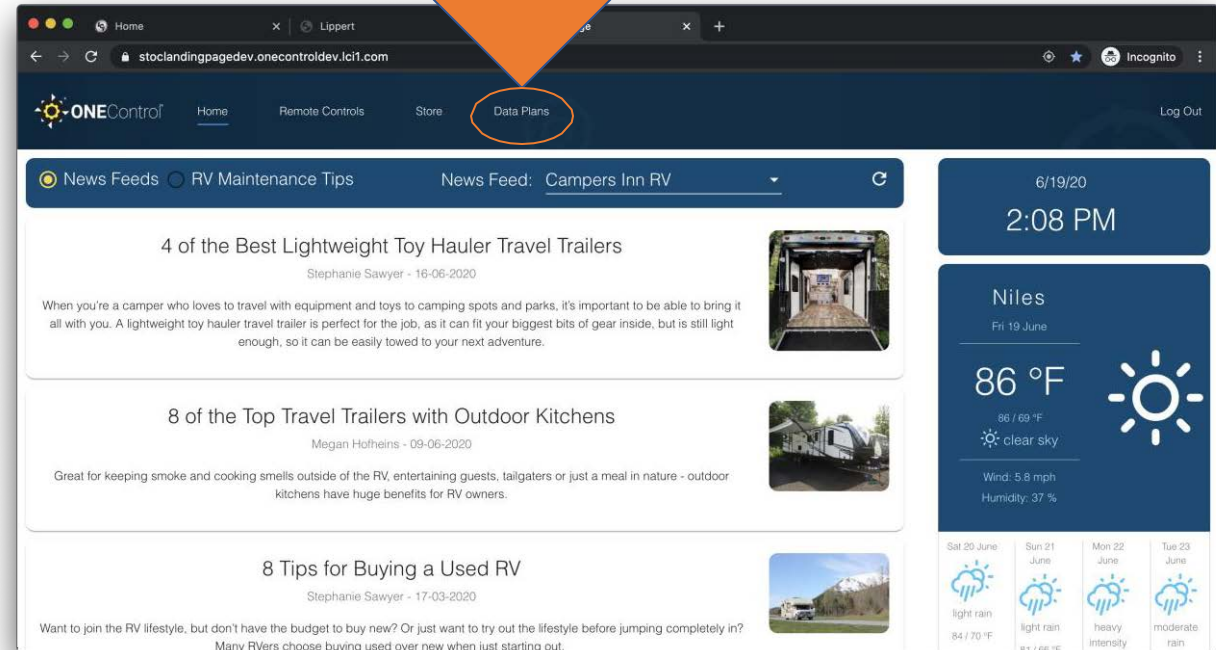
The image shows a web browser window with the following elements:

- Browser tabs: Home, Lippert, Register.
- Address bar: `idsdev-lippert.cs47.force.com/IoTCommunity/CMT_OneControlHotspotR...`
- Form fields:
 - Select Country (dropdown)
 - Select State (dropdown)
 - City (text input)
 - Street Address (text input)
 - Phone: (555) 555 - 5555 (text input)
 - VIN (text input)
- Terms and conditions: I agree to the LCI Terms and Conditions, Privacy Notice and End User License Agreement
- Buttons: Cancel (yellow outline), Register (yellow fill)

After registration, the user is taken to the OneControl Community home page.



Choose the "Data Plans" tab to continue onboarding.

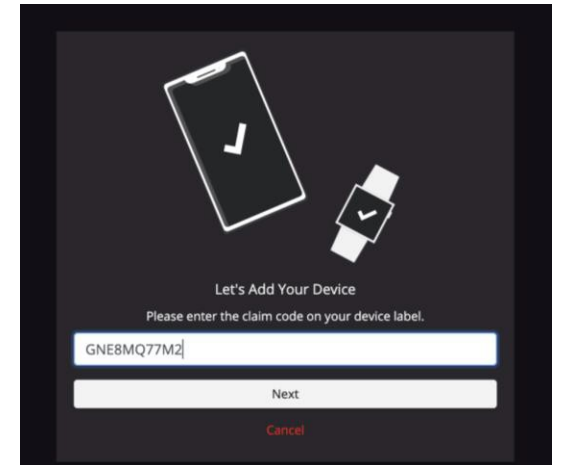
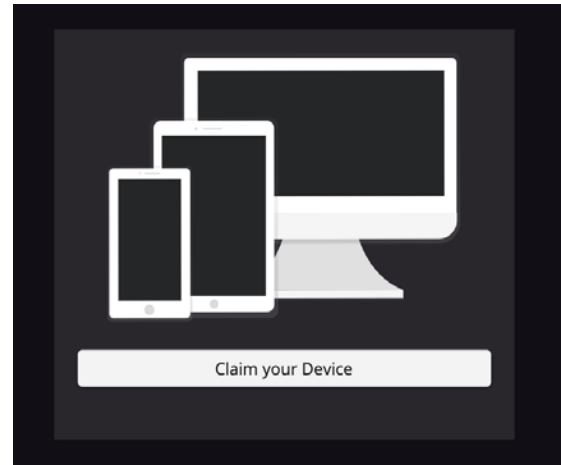


The screenshot shows a web browser window displaying the ONEControl website. The browser's address bar shows the URL `stoclandingpage.dev.onecontroldev.lci1.com`. The website's navigation menu includes "Home", "Remote Controls", "Store", and "Data Plans", with the "Data Plans" tab circled in orange and a large orange arrow pointing to it from above. The main content area features a "News Feeds" section with three articles: "4 of the Best Lightweight Toy Hauler Travel Trailers" by Stephanie Sawyer (16-06-2020), "8 of the Top Travel Trailers with Outdoor Kitchens" by Megan Hofheins (09-06-2020), and "8 Tips for Buying a Used RV" by Stephanie Sawyer (17-03-2020). On the right side, there is a weather widget for "Niles" on Friday, June 19, 2020, showing a temperature of 86°F, clear sky, and a 4-day forecast for June 20-23.

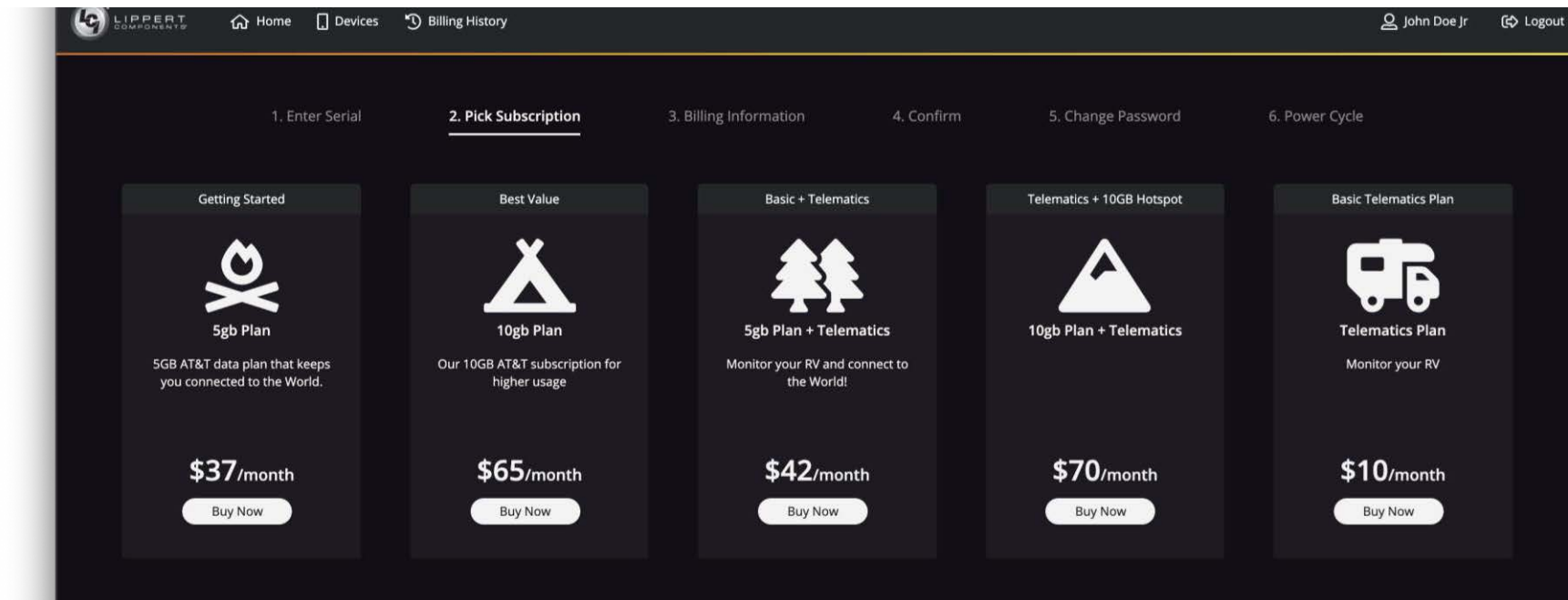
Date	Weather	Temp
Sat 20 June	light rain	84 / 70 °F
Sun 21 June	light rain	81 / 66 °F
Mon 22 June	heavy intensity	
Tue 23 June	moderate rain	

The onboarding for a router begins.

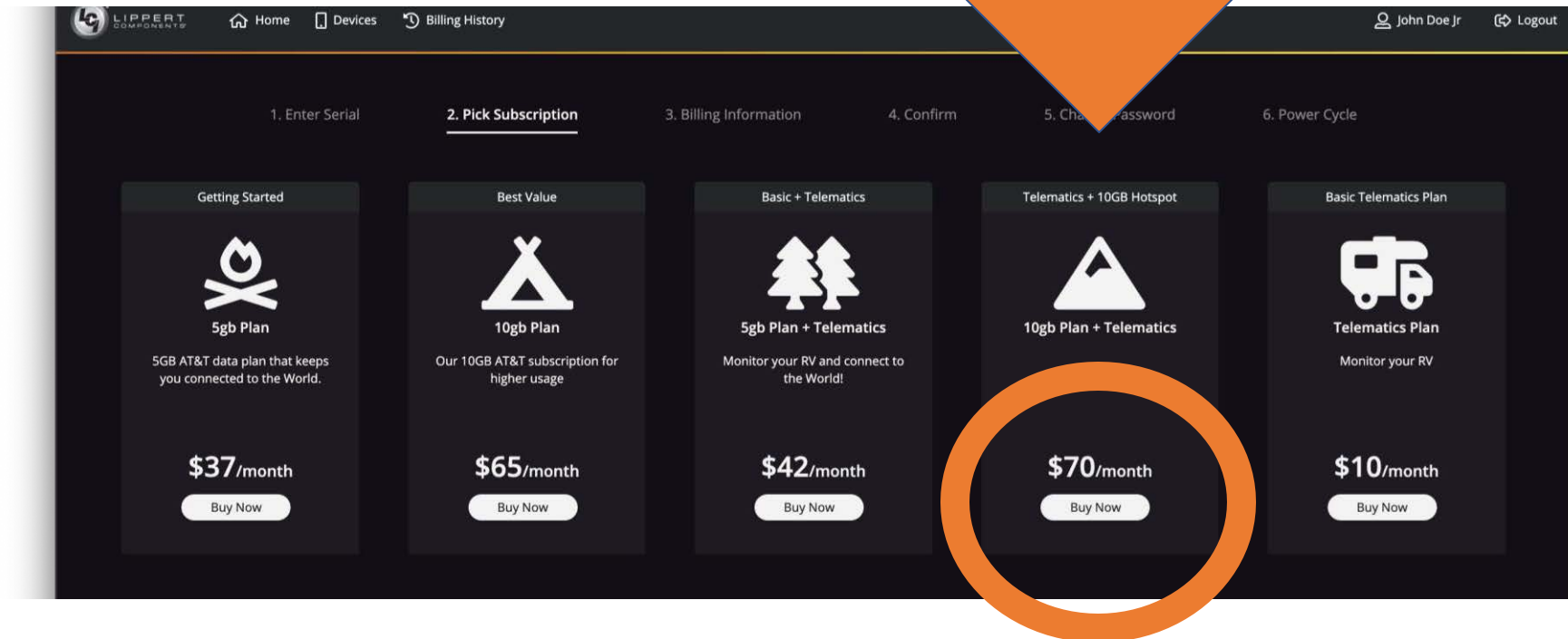
After clicking on the "claim your device" button, a claim code is added



Available data plans
are now shown to the
user



The customer chooses a data plan with both hotspot and telematics



The screenshot displays the '2. Pick Subscription' step of a setup process. The navigation bar includes 'LIPPERT COMPONENTS', 'Home', 'Devices', 'Billing History', 'John Doe Jr', and 'Logout'. The progress bar shows steps: 1. Enter Serial, 2. Pick Subscription (active), 3. Billing Information, 4. Confirm, 5. Change Password, and 6. Power Cycle.

Plan Name	Icon	Description	Price	Button
Getting Started 5gb Plan	🔥	5GB AT&T data plan that keeps you connected to the World.	\$37/month	Buy Now
Best Value 10gb Plan	🏕️	Our 10GB AT&T subscription for higher usage	\$65/month	Buy Now
Basic + Telematics 5gb Plan + Telematics	🌲🌲	Monitor your RV and connect to the World!	\$42/month	Buy Now
Telematics + 10GB Hotspot 10gb Plan + Telematics	🏔️		\$70/month	Buy Now
Basic Telematics Plan Telematics Plan	🚐	Monitor your RV	\$10/month	Buy Now

An account is created for the telematics portion of the plan that is managed by Lippert.

The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#/add-device`. The page is titled "3. Billing Information" and is part of a six-step checkout process. The steps are: 1. Enter Serial, 2. Pick Subscription, 3. Billing Information (current step), 4. Confirm, 5. Change Password, and 6. Power Cycle. The main content area is divided into two columns: "Checkout" and "Overview".

Checkout

- Personal Details**
 - Name:
 - Email:
 - Phone:
- Shipping Details**
 - Address Line 1:
 - Address Line 2:
 - City:
 - State:
 - Postal Code:
- Payment Details**
 - Payment Method:

Overview

- Claiming Device**
 - 500000000000027
 - Connect Anywhere Router
- Subscription**
 - 5gb Plan + Telematics
 - \$42.00 / month
- Buttons**
 - Verify Payment
 - Cancel

At the bottom of the page, it says "Powered By Zipit Version 1.11.3".

Credit card information for the telematics portion of the plan is added and verified by Lippert

The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#/add-device`. The page is titled "3. Billing Information" and is part of a multi-step process. The main form is divided into two columns: "Checkout" and "Overview".

Checkout Section:

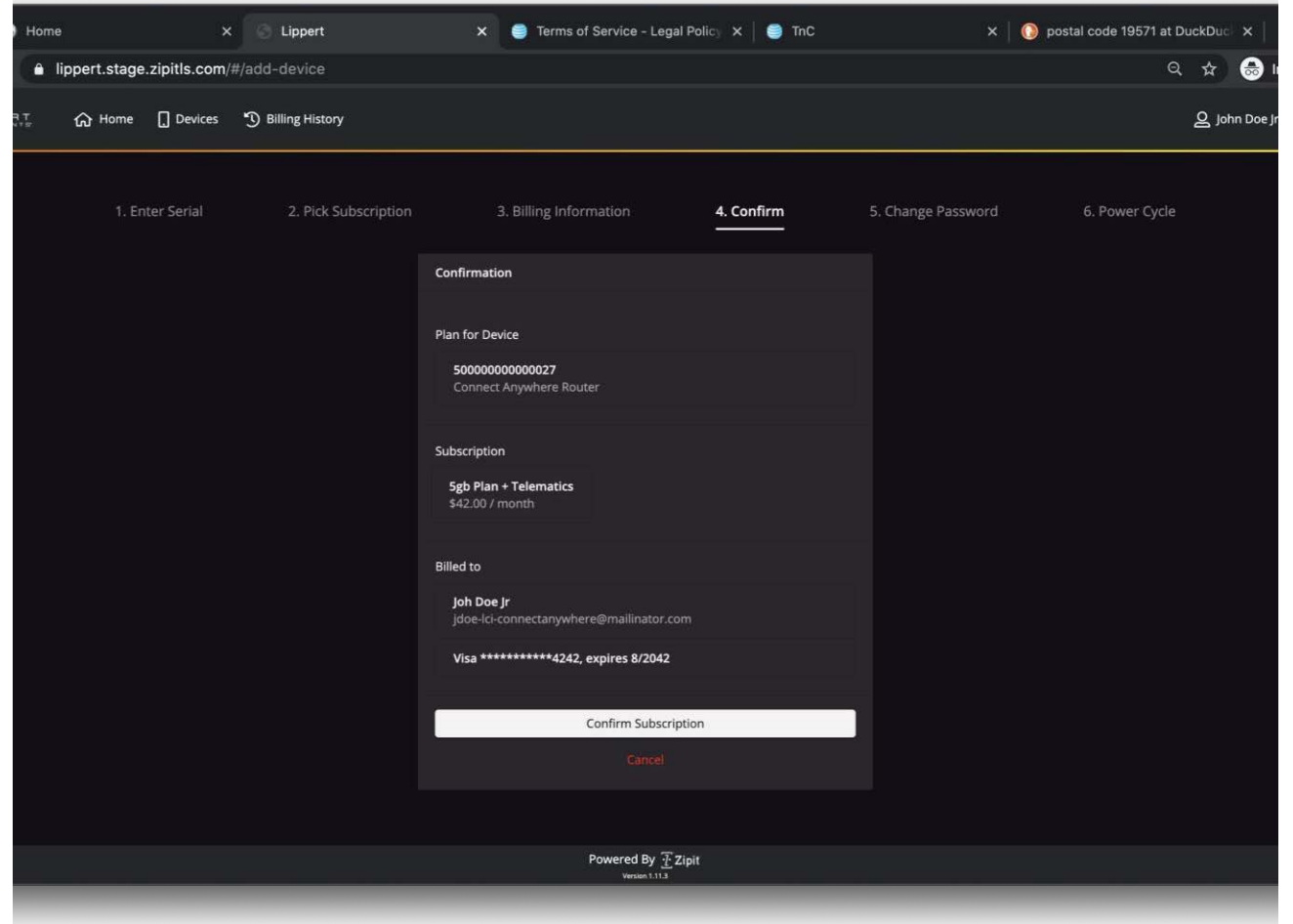
- Personal Details:**
 - Name:
 - Email: Phone:
- Shipping Details:**
 - Address Line 1:
 - Address Line 2:
 - City: State: Postal Code:
- Payment Details:**
 - Payment Method:

Overview Section:

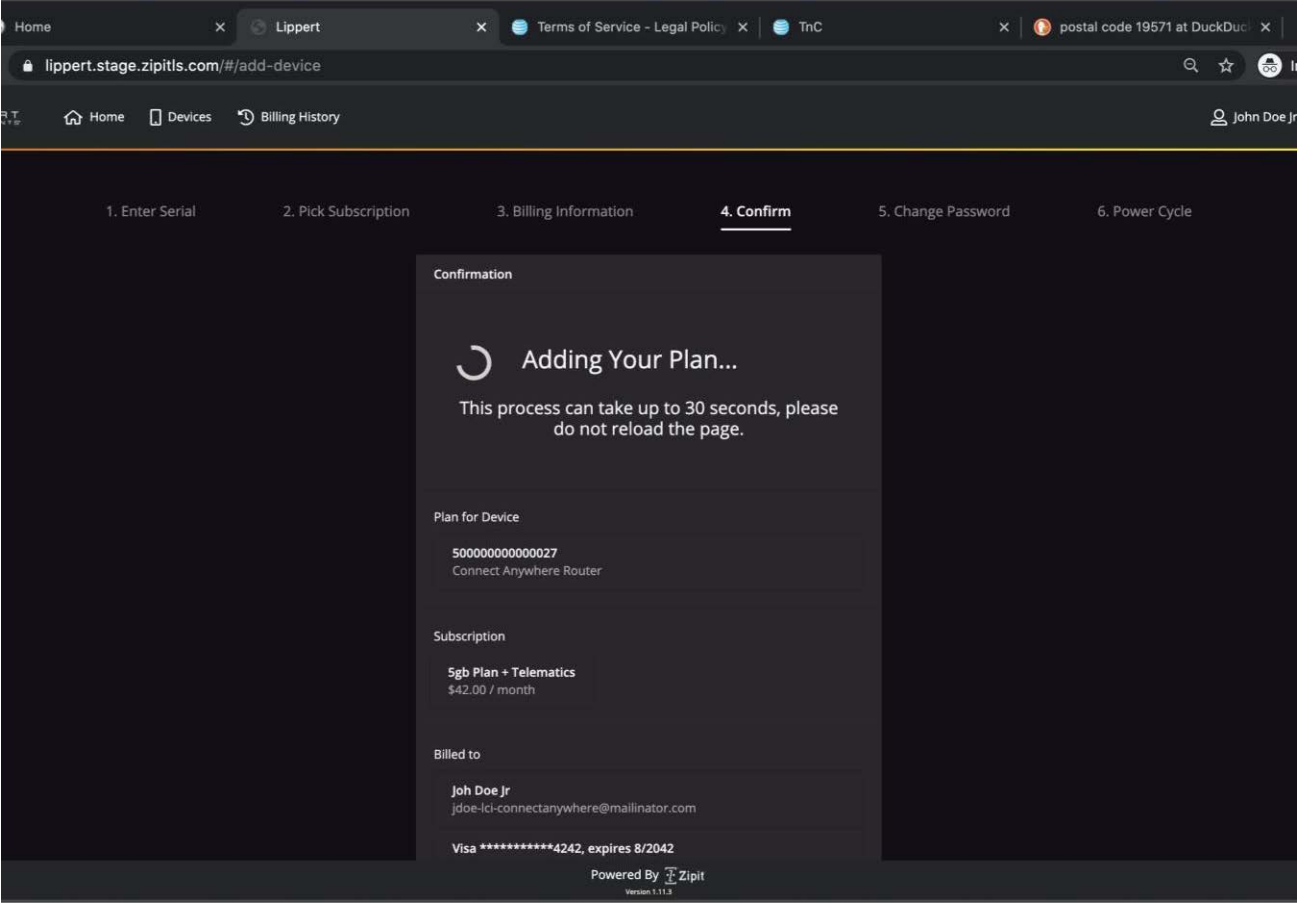
- Claiming Device:**
 - Device ID:
 - Device Name: Connect Anywhere Router
- Subscription:**
 - Plan: 5gb Plan + Telematics
 - Price: \$42.00 / month
 - Buttons:

At the bottom of the page, it says "Powered By Zipit" with the Zipit logo and "Version 1.11.3".

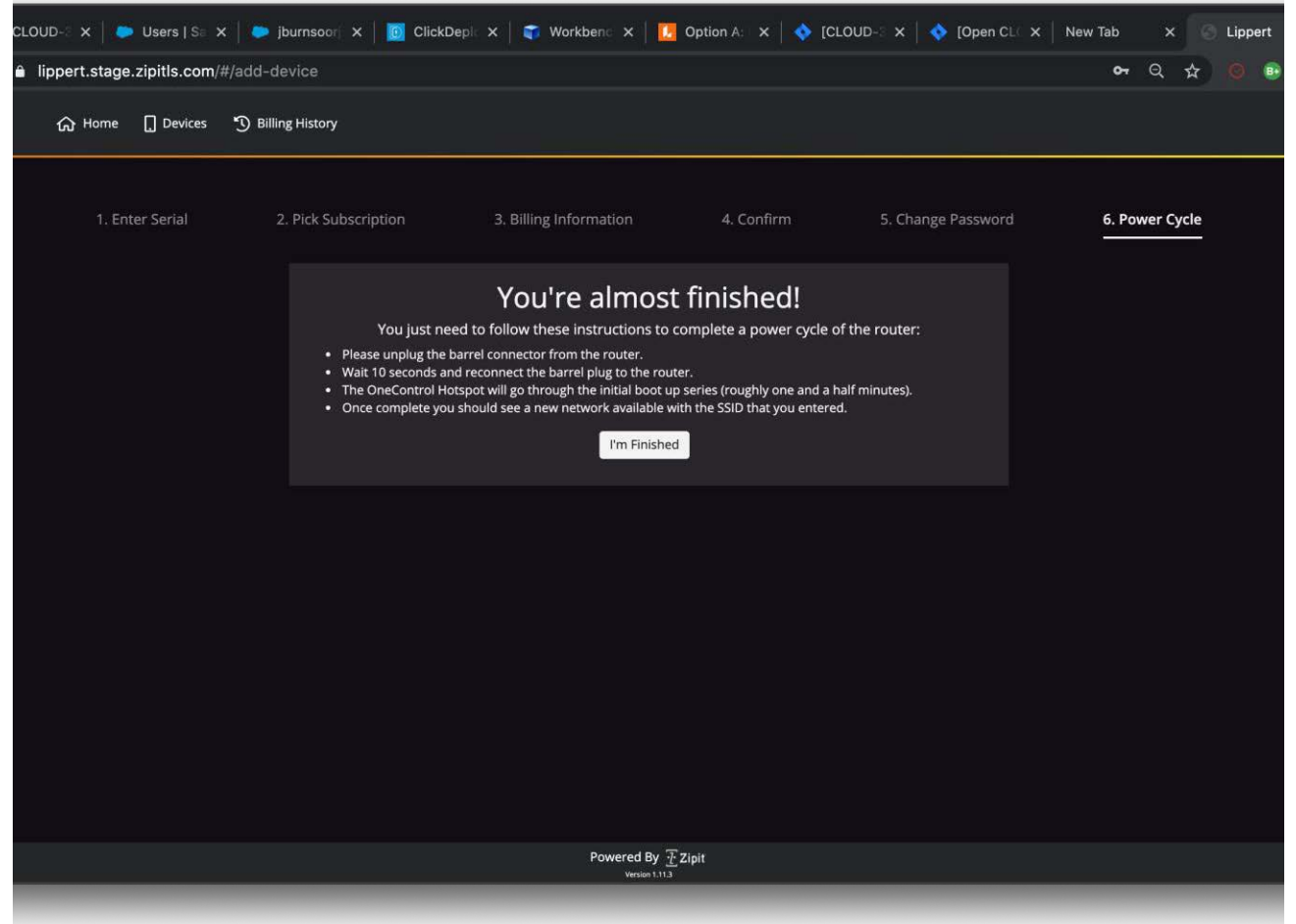
Sign up for telematics
portion of the plan is
confirmed



Telematics portion of the plan is added



The router is power cycled to prepare for first usage



The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#add-device`. The browser's address bar and tabs are visible at the top. Below the address bar, there is a navigation menu with links for Home, Devices, and Billing History. The main content area features a progress bar with six steps: 1. Enter Serial, 2. Pick Subscription, 3. Billing Information, 4. Confirm, 5. Change Password, and 6. Power Cycle. The 'Power Cycle' step is currently selected and underlined. Below the progress bar, a central message box reads 'You're almost finished!' and provides instructions for completing the power cycle of the router. At the bottom of the page, there is a footer that says 'Powered By Zipit' and 'Version 1.11.3'.


1. Enter Serial 2. Pick Subscription 3. Billing Information 4. Confirm 5. Change Password **6. Power Cycle**

You're almost finished!

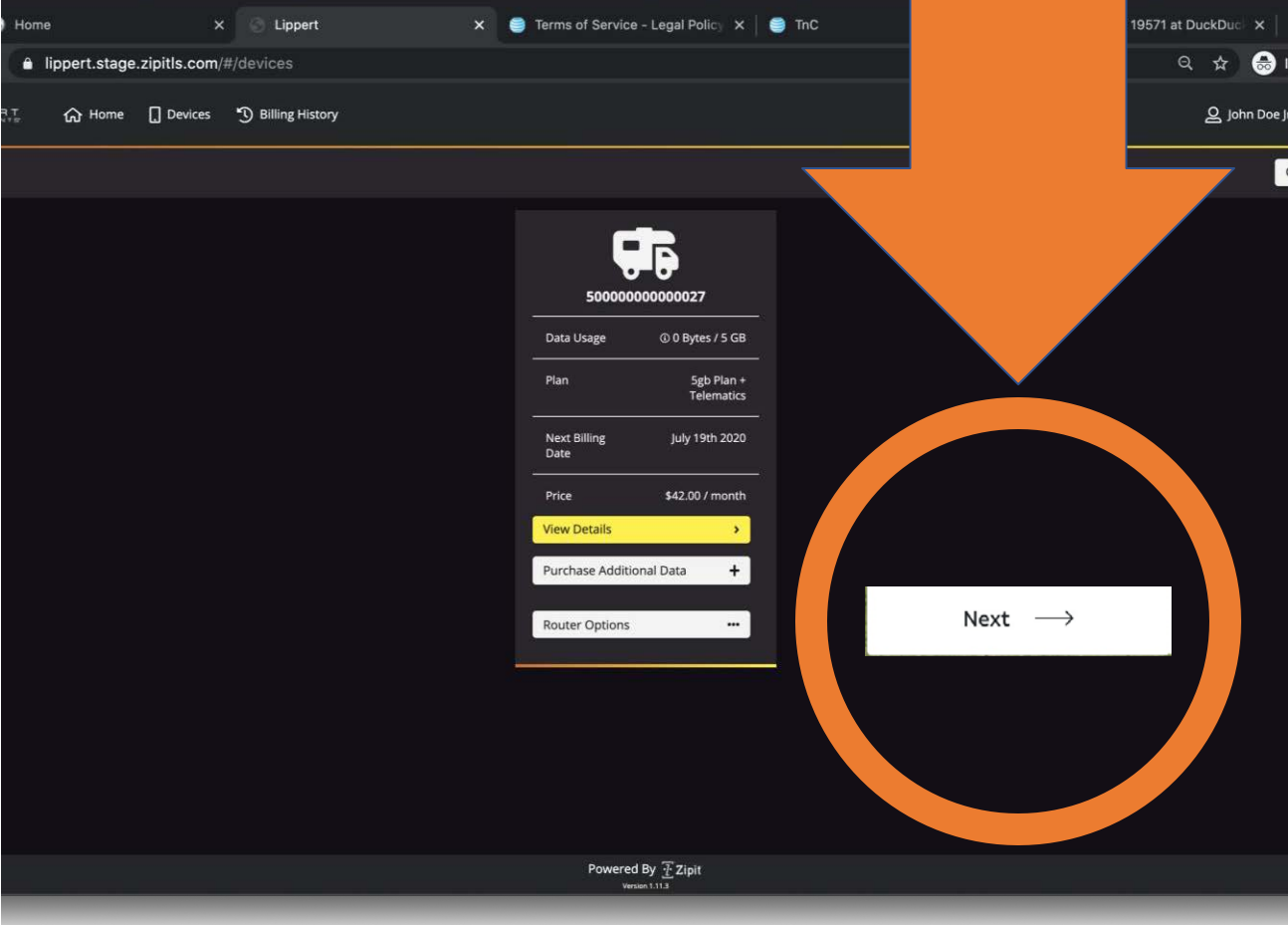
You just need to follow these instructions to complete a power cycle of the router:

- Please unplug the barrel connector from the router.
- Wait 10 seconds and reconnect the barrel plug to the router.
- The OneControl Hotspot will go through the initial boot up series (roughly one and a half minutes).
- Once complete you should see a new network available with the SSID that you entered.

[I'm Finished](#)

Powered By  Zipit
Version 1.11.3

The router is now usable for telematics and the account reflects current telematics plan and account information. The user will now set up wifi portion of their plan by clicking the "next" button



The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#/devices`. The page displays account information for a device with ID `5000000000000027`. The details include:

- Data Usage: 0 Bytes / 5 GB
- Plan: 5gb Plan + Telematics
- Next Billing Date: July 19th 2020
- Price: \$42.00 / month

Below the details are three buttons: "View Details" (highlighted in yellow), "Purchase Additional Data" (with a plus sign), and "Router Options" (with a three-dot menu icon). A large orange arrow points down to a "Next" button with a right-pointing arrow, which is circled in orange.

Powered By Zipit
Version 1.11.3

We redirect the user to the Zipit Portal to set up their wifi account with LCI. The user will click on the "Get Started" button to register.

Need Zipit Portal screenshot with a "Get Started" button (similar to the ATT screenshot).

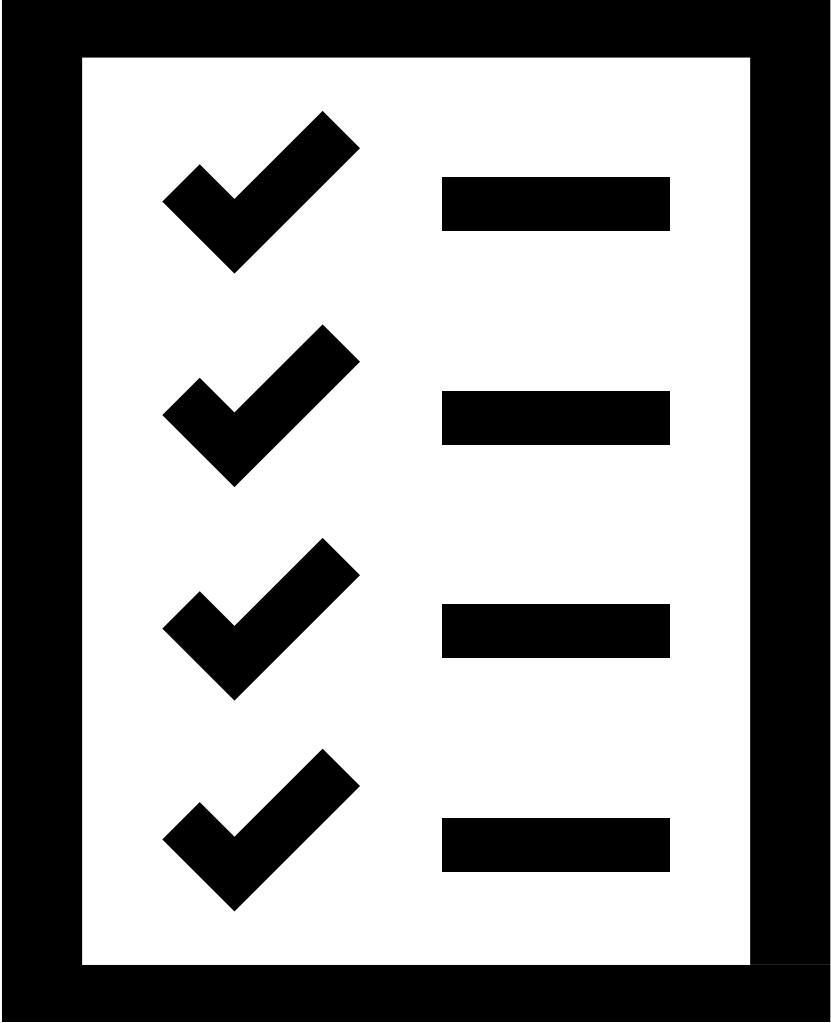
For this user journey, the user needs to set up a new LCI account using the Zip it Portal. The user clicks on the "Get your pass" button to set up their account

Need LCI/Zipit Portal screenshot with a "Get your pass" button (similar to the ATT screenshot).

The user will input the
router details and
register the wifi hotspot
with LCI

Need LCI/Zipit Screen shot for registering

The user will finish registration with LCI



The user will now log into their router and will be able to use wifi

