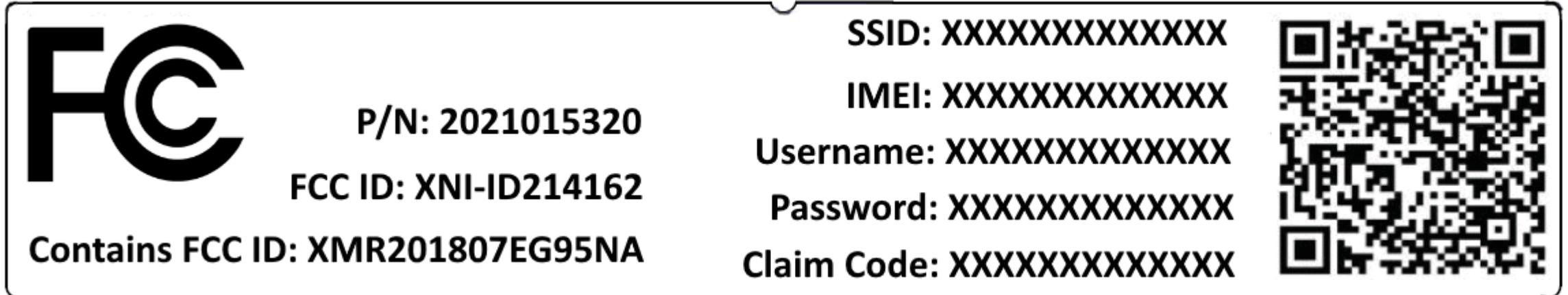


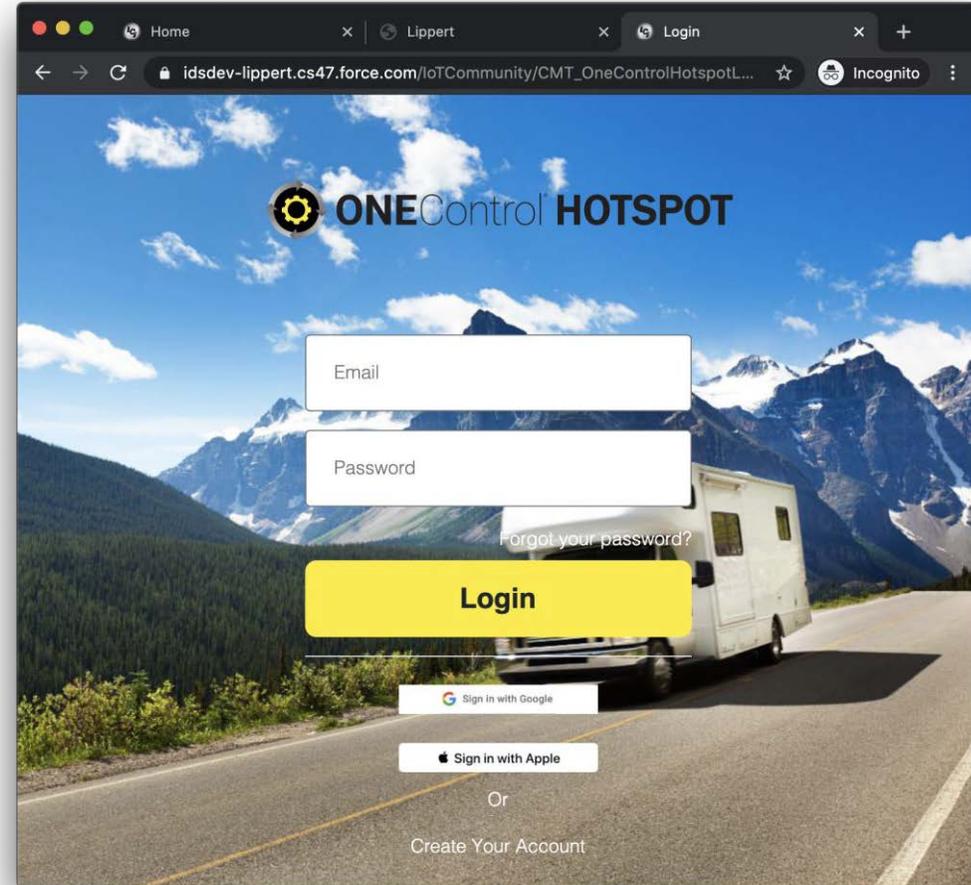
OneControl Hotspot plus telematics

User onboarding Journey

Obtain your claim code from the router or from the owner tag



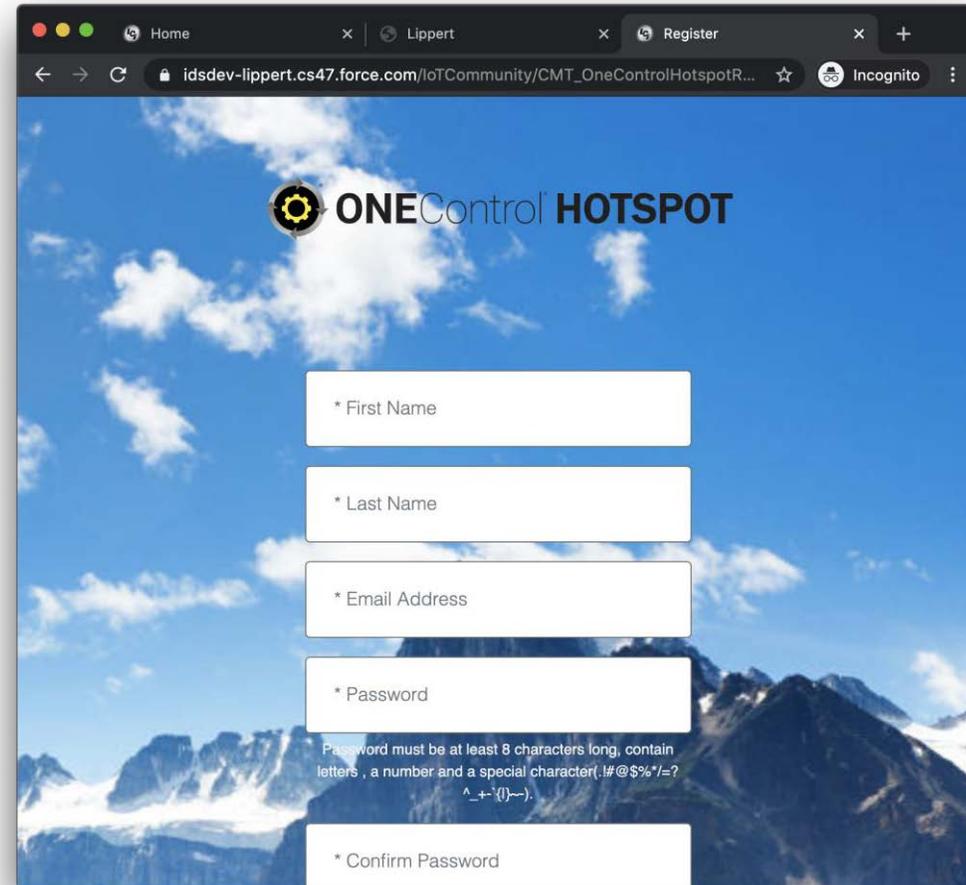
Go to the OneControl Hotspot community page to login or register for an account



Social login can be used, as well as using email for login. The user will click on the "create account" button to register and create a OneControl account.



Registration asks for
Name, email address,
and password.



Home | Lippert | Register

idsdev-lippert.cs47.force.com/IoTCommunity/CMT_OneControlHotspotR... Incognito

 **ONEControl HOTSPOT**

* First Name

* Last Name

* Email Address

* Password

Password must be at least 8 characters long, contain letters, a number and a special character (!#\$%&'/*=? ^_+~{}|~).
^_+~{}|~).

* Confirm Password

We ask for vehicle make, model, year, floorplan, country and state

Register

zipit-lippert.cs93.force.com/loTCommunity/CommunityPageRegistration

Password must be at least 8 characters long, contain letters , a number and a special character (.!#\$%'/=?^_+*{}~|)-)

.....

Select Vehicle Make

Select Vehicle Model

Select Year

Select Floor Plan

19571

Select Country

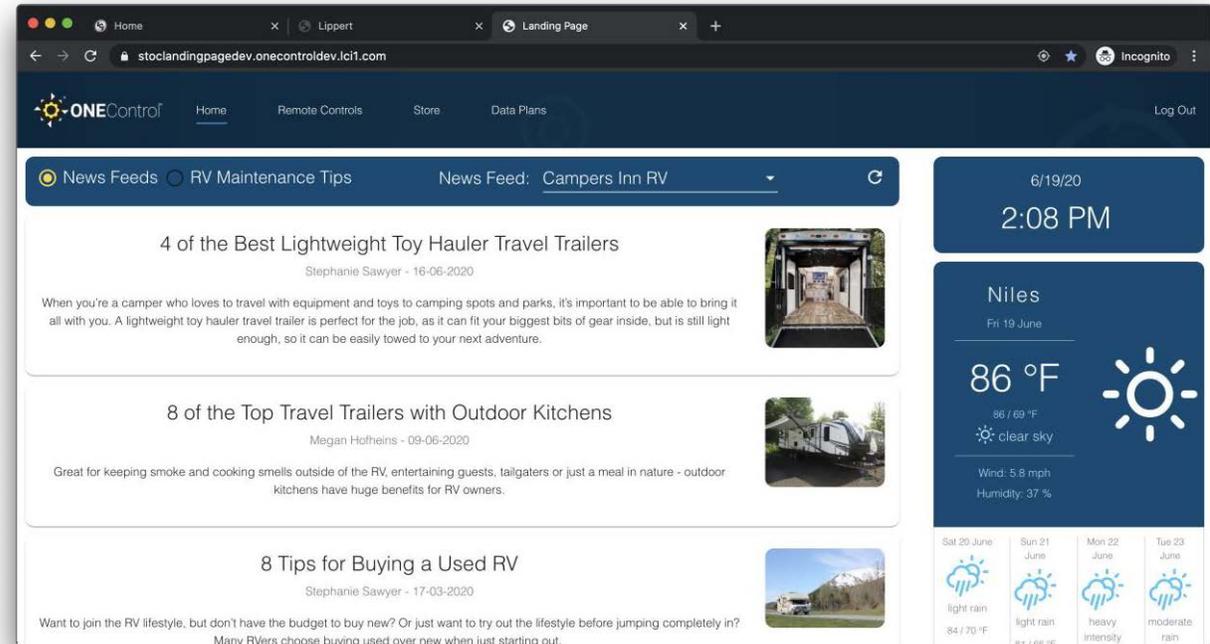
Select State

City, street address, phone number and vin number are asked for. Terms and conditions have implicit consent.

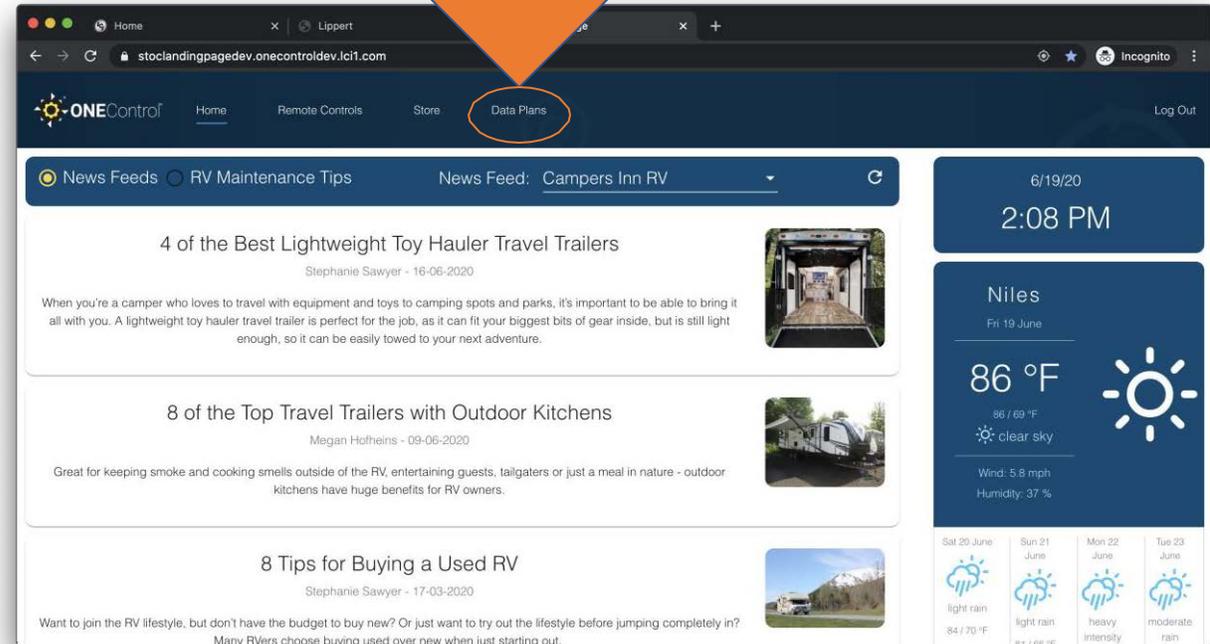
The image shows a web browser window with the following elements:

- Browser tabs: Home, Lippert, Register
- Address bar: `idsdev-lippert.cs47.force.com/IoTCommunity/CMT_OneControlHotspotR...`
- Form fields:
 - Select Country (dropdown)
 - Select State (dropdown)
 - City (text input)
 - Street Address (text input)
 - Phone: (555) 555 - 5555 (text input)
 - VIN (text input)
- Terms and conditions: I agree to the LCI Terms and Conditions, Privacy Notice and End User License Agreement
- Buttons: Cancel (yellow outline), Register (yellow fill)

After registration, the user is taken to the OneControl Community home page.



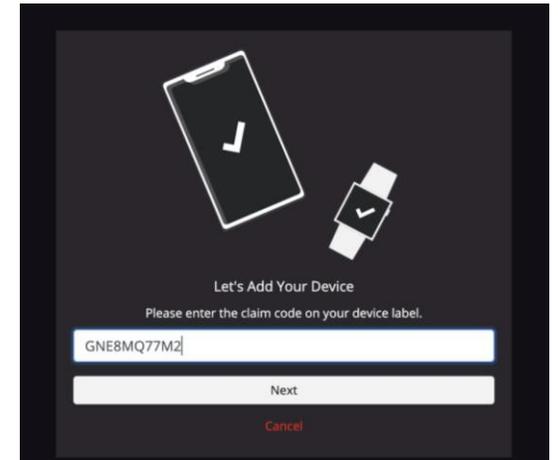
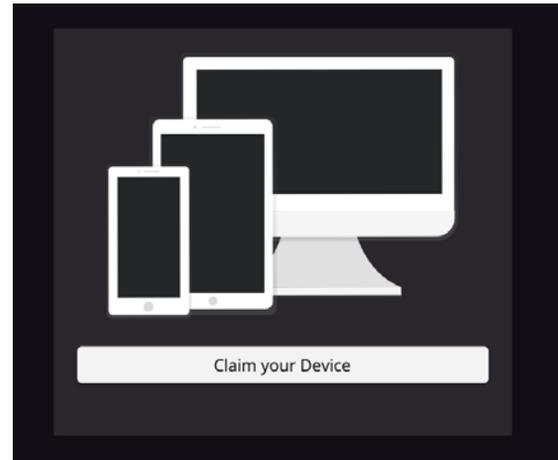
Choose the "Data Plans" tab to continue onboarding.



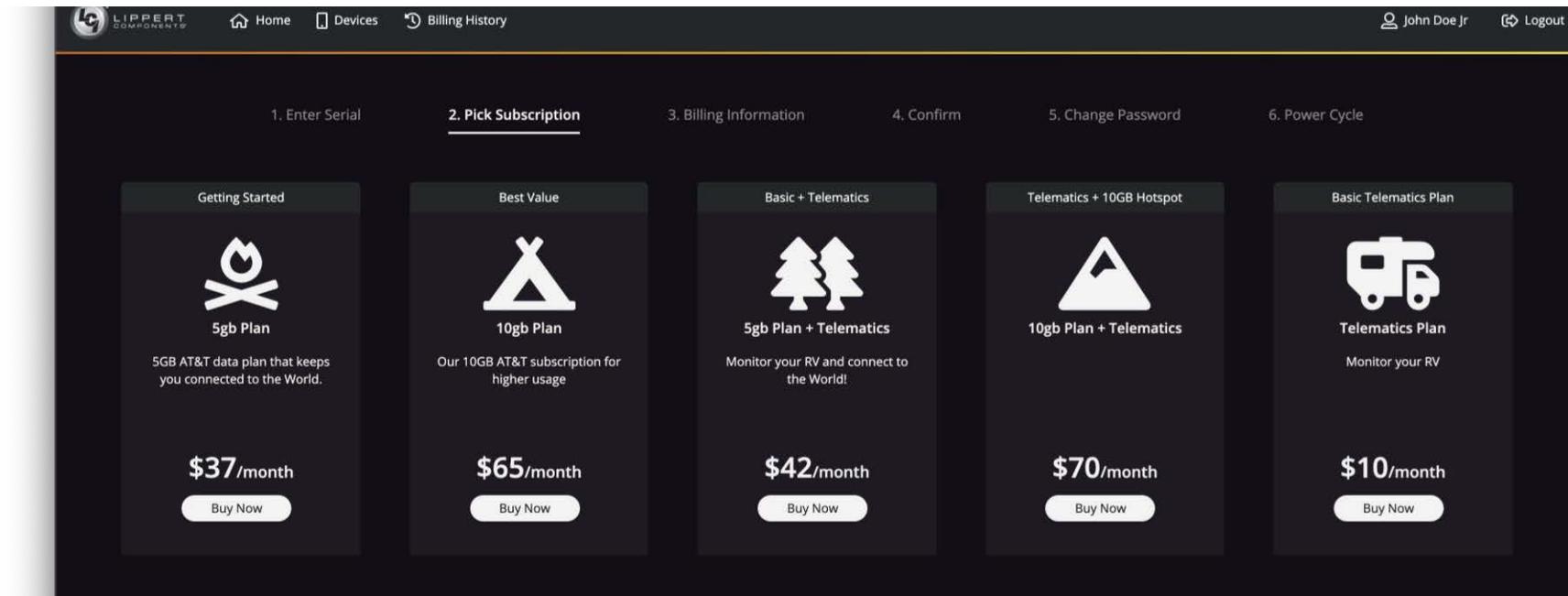
The screenshot shows a web browser window displaying the ONEControl website. The browser's address bar shows the URL `stoclandingpage.dev.onecontroldev.lci1.com`. The website's navigation menu includes "Home", "Remote Controls", "Store", and "Data Plans", with the "Data Plans" tab circled in orange and a large orange arrow pointing to it from above. The main content area features a "News Feeds" section with three articles: "4 of the Best Lightweight Toy Hauler Travel Trailers", "8 of the Top Travel Trailers with Outdoor Kitchens", and "8 Tips for Buying a Used RV". On the right side, there is a weather widget for "Niles" on "Fri 19 June", showing a temperature of 86°F and a clear sky. Below the weather widget is a 4-day forecast for June 20-23, with conditions ranging from light rain to heavy intensity rain.

The onboarding for a router begins.

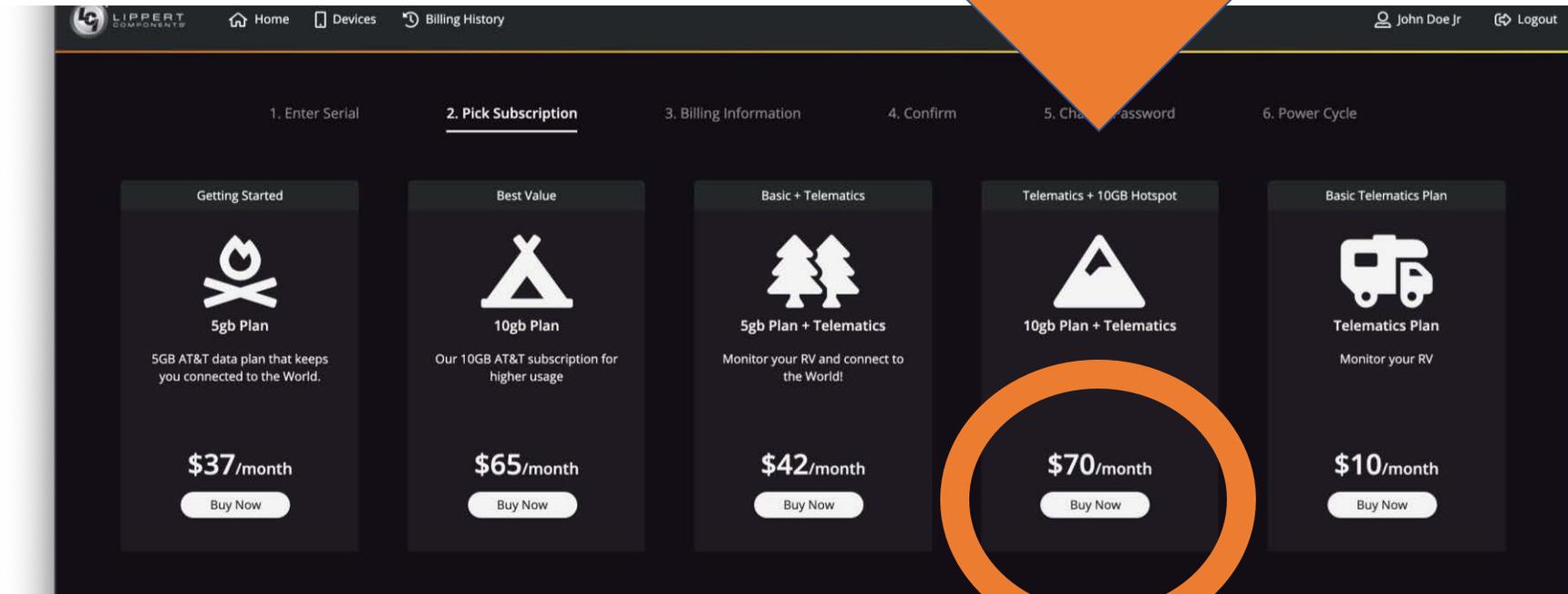
After clicking on the "claim your device" button, a claim code is added



Available data plans
are now shown to the
user



The customer chooses a data plan with both hotspot and telematics



The screenshot displays the '2. Pick Subscription' step of a setup process. The navigation bar includes 'LIPPERT COMPONENTS', 'Home', 'Devices', 'Billing History', 'John Doe Jr', and 'Logout'. The progress bar shows steps: 1. Enter Serial, 2. Pick Subscription (active), 3. Billing Information, 4. Confirm, 5. Change Password, and 6. Power Cycle.

Plan Name	Price	Features
5gb Plan	\$37/month	5GB AT&T data plan that keeps you connected to the World.
10gb Plan	\$65/month	Our 10GB AT&T subscription for higher usage
5gb Plan + Telematics	\$42/month	Monitor your RV and connect to the World!
Telematics + 10GB Hotspot	\$70/month	10gb Plan + Telematics
Basic Telematics Plan	\$10/month	Monitor your RV

An account is created for the telematics portion of the plan that is managed by Lippert.

The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#/add-device`. The page is titled "3. Billing Information" and is part of a six-step checkout process. The steps are: 1. Enter Serial, 2. Pick Subscription, 3. Billing Information (current step), 4. Confirm, 5. Change Password, and 6. Power Cycle. The main content area is divided into two columns: "Checkout" and "Overview".

Checkout

- Personal Details:** Includes fields for Name, Email, and Phone.
- Shipping Details:** Includes fields for Address Line 1, Address Line 2, City, State, and Postal Code.
- Payment Details:** Includes a "Payment Method" section with a "Card number" field and a "MM / YY CVC" field.

Overview

- Claiming Device:** Shows a device ID "500000000000027" and the device name "Connect Anywhere Router".
- Subscription:** Shows the selected plan "5gb Plan + Telematics" with a price of "\$42.00 / month".
- Buttons:** A "Verify Payment" button and a "Cancel" button.

At the bottom of the page, it says "Powered By Zipit Version 1.11.3".

Credit card information for the telematics portion of the plan is added and verified by Lippert

The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#/add-device`. The page is titled "3. Billing Information" and is part of a multi-step process: 1. Enter Serial, 2. Pick Subscription, 3. Billing Information, 4. Confirm, 5. Change Password, 6. Power Cycle. The form is divided into two main sections: "Checkout" and "Overview".

Checkout Section:

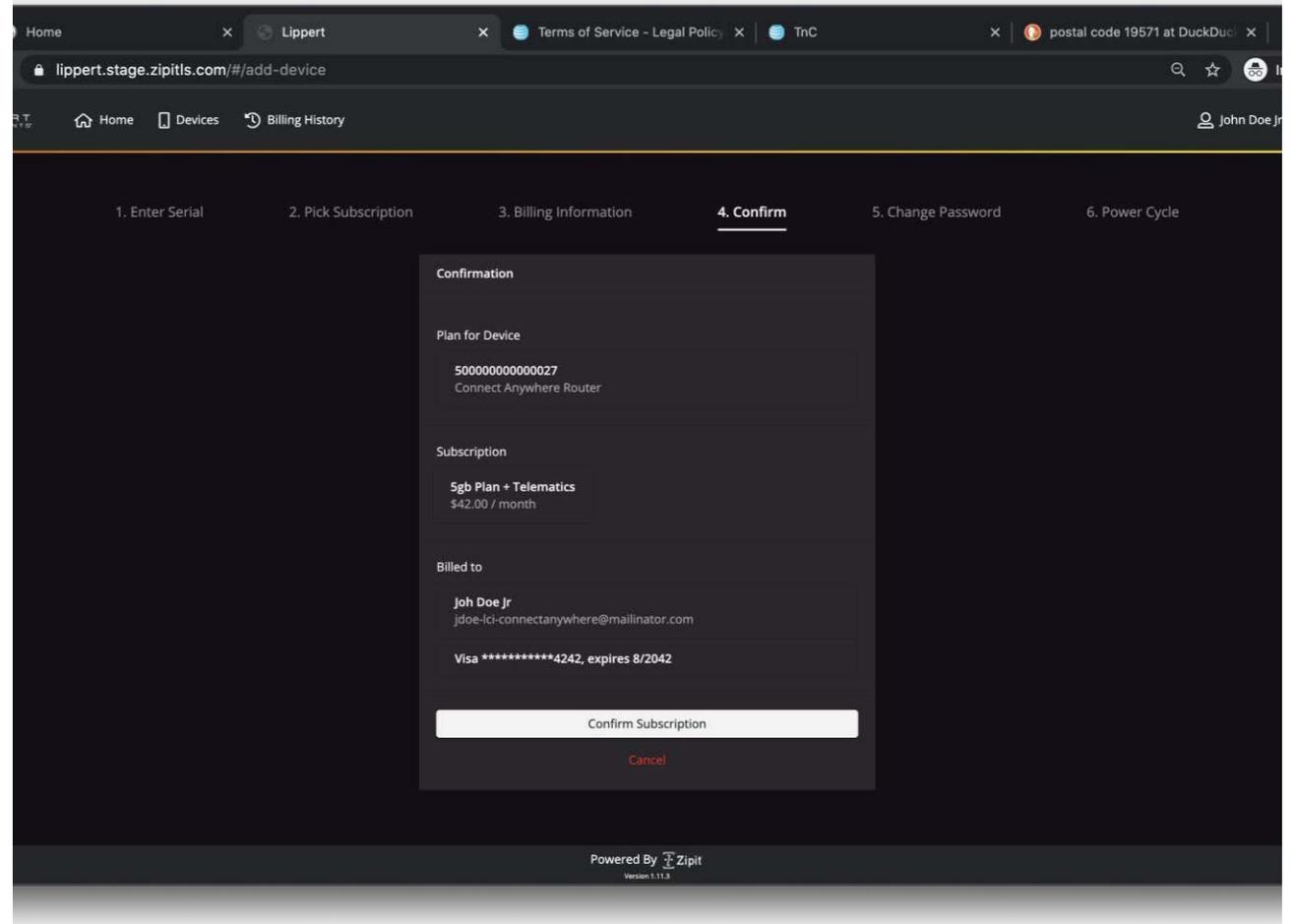
- Personal Details:** Name (Joh Doe Jr), Email (jdoe-lci-connectanywhere@m), Phone (9185551235).
- Shipping Details:** Address Line 1 (1235 Main St), Address Line 2 (empty), City (Midland), State (TX), Postal Code (19571).
- Payment Details:** Payment Method (VISA 4242 4242 4242 4242, 08 / 42 951 19571).

Overview Section:

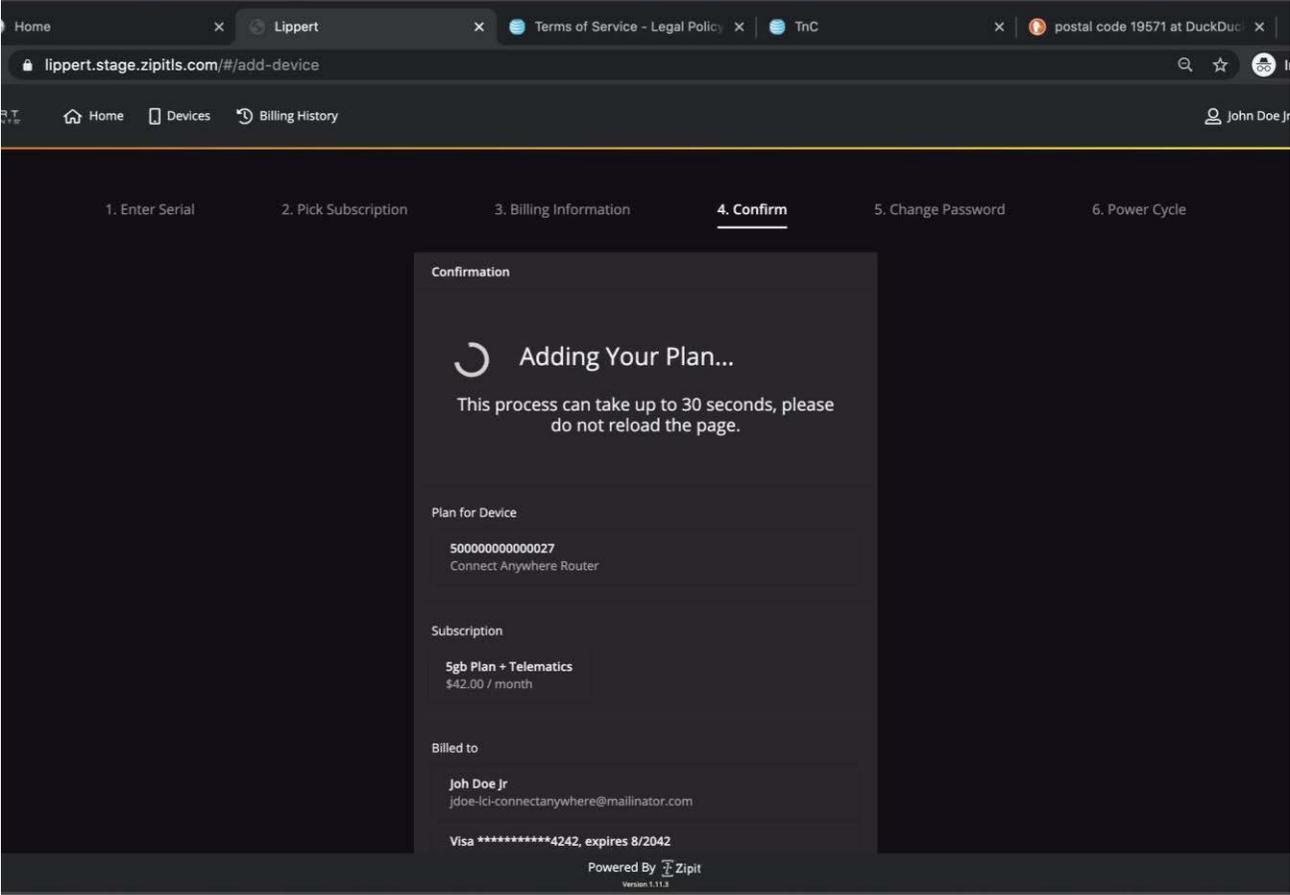
- Claiming Device:** 500000000000027, Connect Anywhere Router.
- Subscription:** 5gb Plan + Telematics, \$42.00 / month.
- Buttons:** Verify Payment (white), Cancel (red).

At the bottom, it says "Powered By Zipit Version 1.11.3".

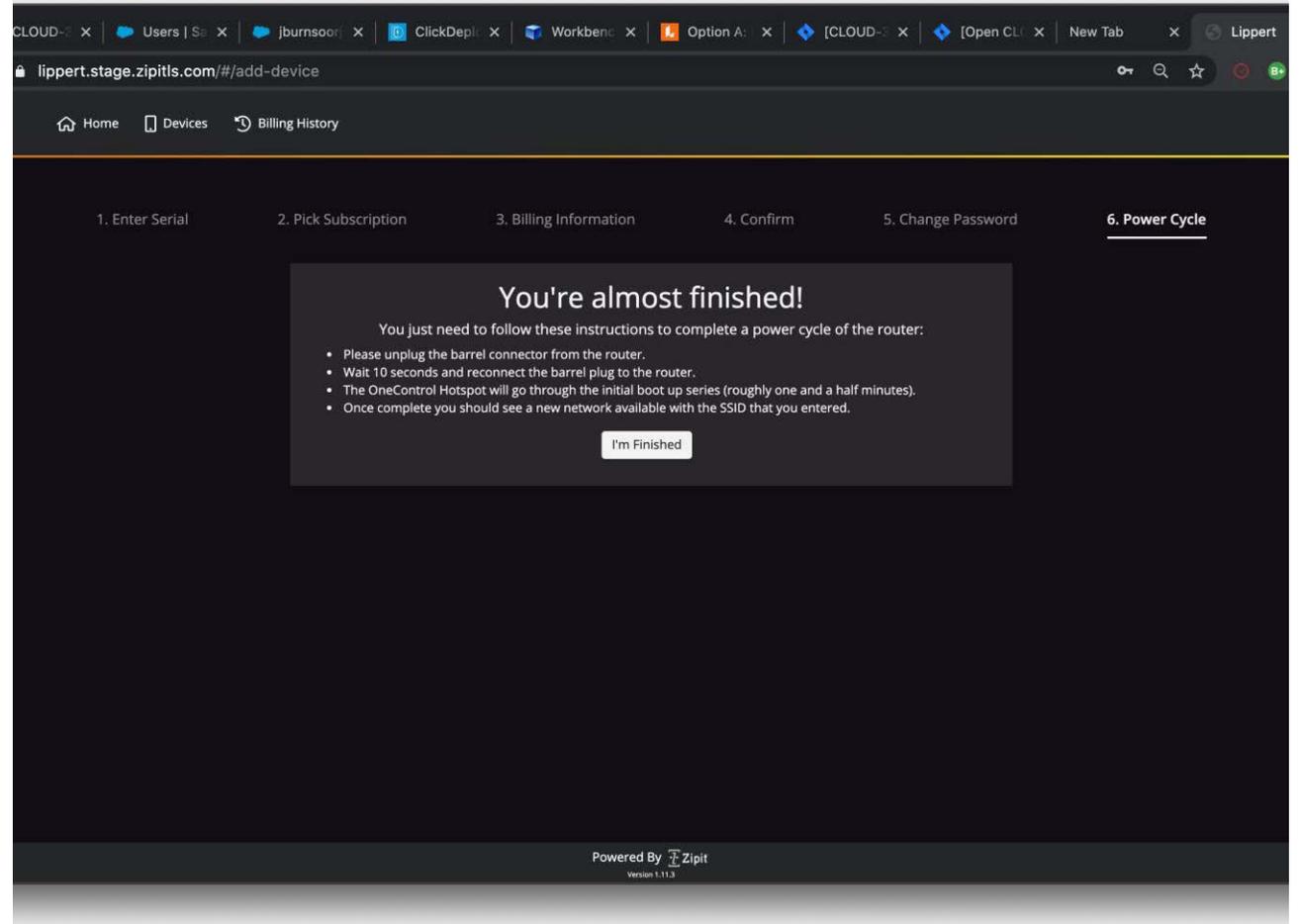
Sign up for telematics
portion of the plan is
confirmed



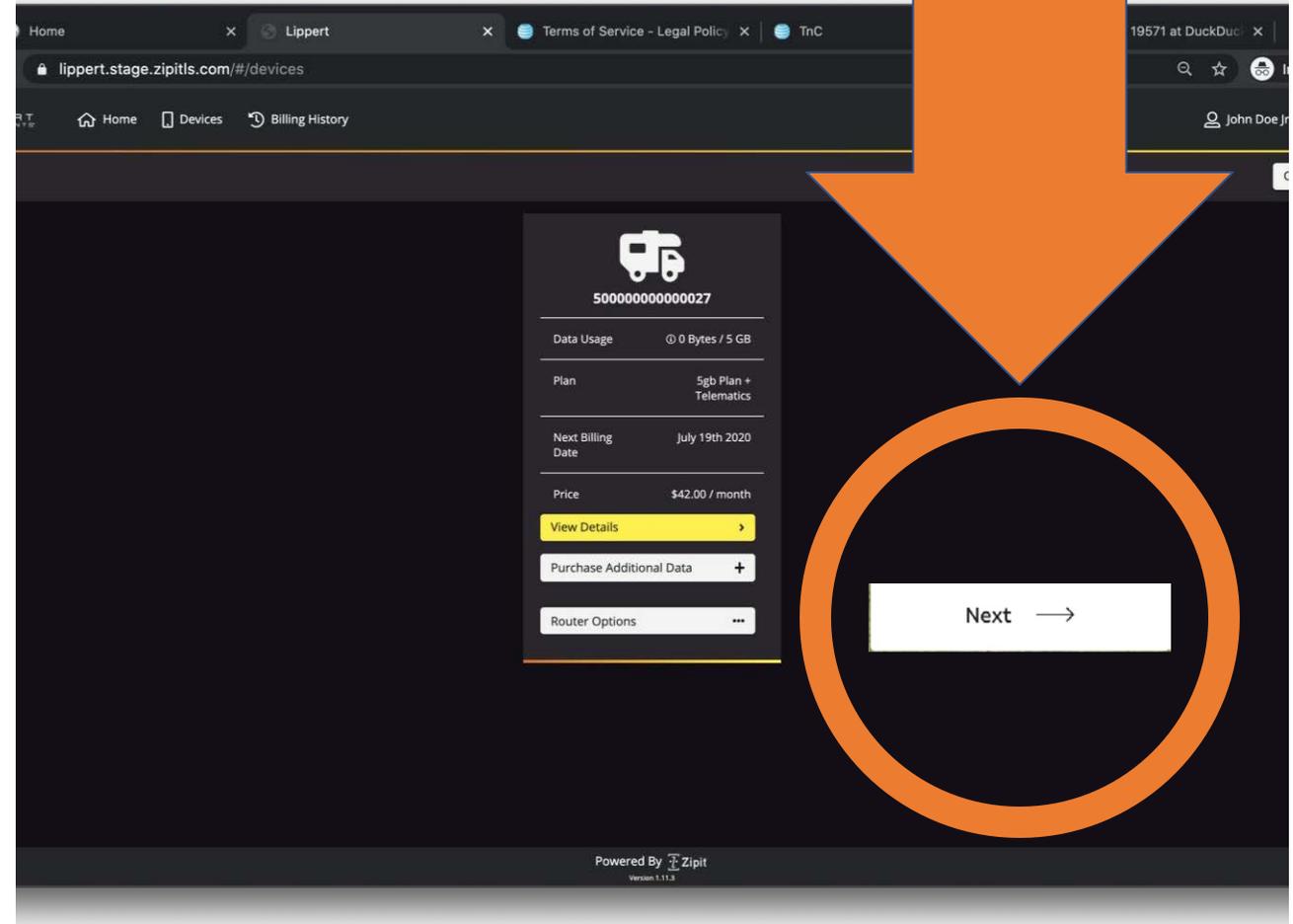
Telematics portion of the plan is added



The router is power cycled to prepare for first usage



The router is now usable for telematics and the account reflects current telematics plan and account information. The user will now set up wifi portion of their plan by clicking the "next" button



We redirect the user to the Zipit Portal to set up their wifi account with LCI. The user will click on the "Get Started" button to register.

Need Zipit Portal screenshot with a "Get Started" button (similar to the ATT screenshot).

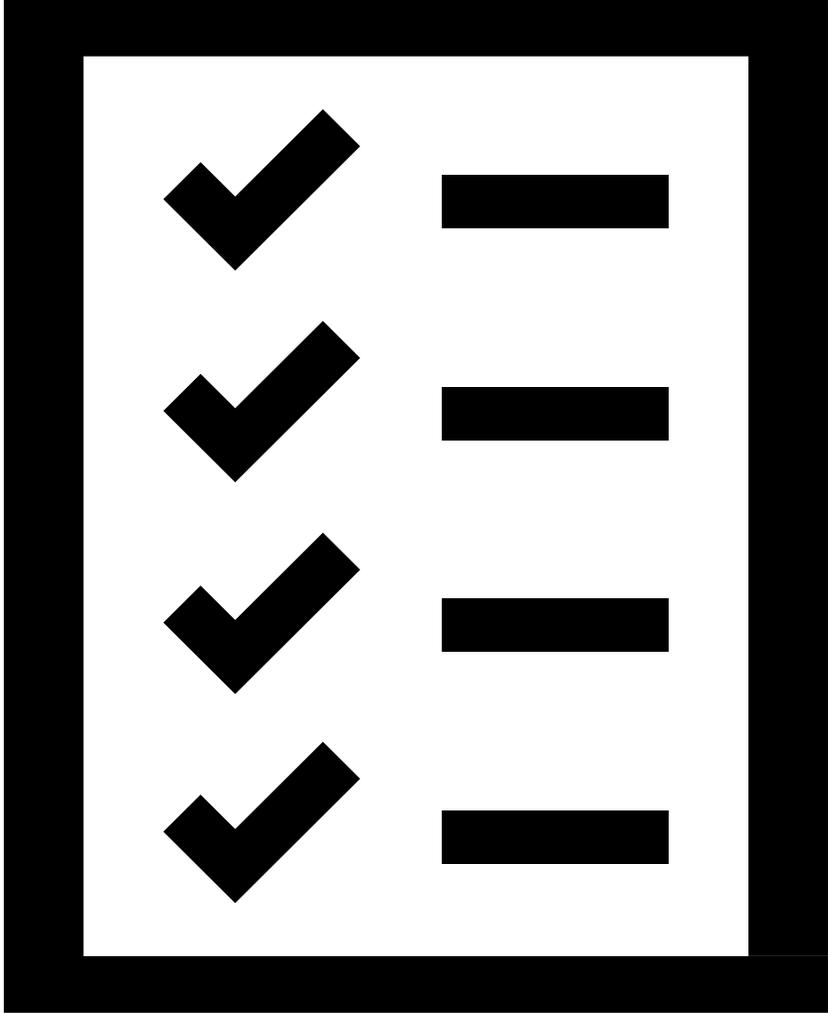
For this user journey, the user needs to set up a new LCI account using the Zip it Portal. The user clicks on the "Get your pass" button to set up their account

Need LCI/Zipit Portal screenshot with a "Get your pass" button (similar to the ATT screenshot).

The user will input the
router details and
register the wifi hotspot
with LCI

Need LCI/Zipit Screen shot for registering

The user will finish registration with LCI



The user will now log into their router and will be able to use wifi

