# OneControl
# Hotspot plus telematics

User onboarding Journey

Obtain your claim
code from the router
or from the owner tag

OneControl®
Cellular Hotspot
LIPPERT COMPONENTS®

SSID: MyRV_123456
IMEI: 86110703982 7382
Username: admin
Password: CUD2BLYV
Claim Code: 1234567890

2020113124

Owner Tag

FC

P/N: 2021015320
FCC ID: XNI-ID214162
Contains FCC ID: XMR201807EG95NA

SSID: XXXXXXXXXXXX
IMEI: XXXXXXXXXXXX
Username: XXXXXXXXXXXX
Password: XXXXXXXXXXXX
Claim Code: XXXXXXXXXXXX
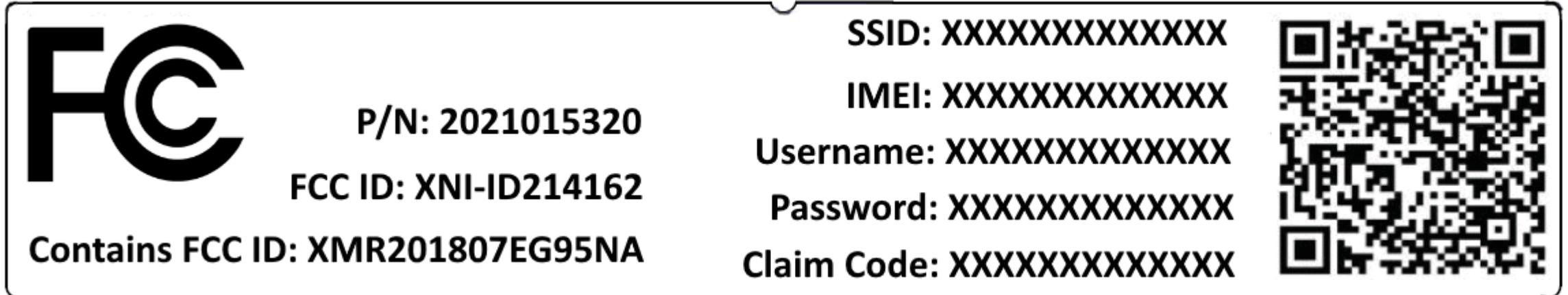
Go to the OneControl
Hotspot community
page to login or register
for an account
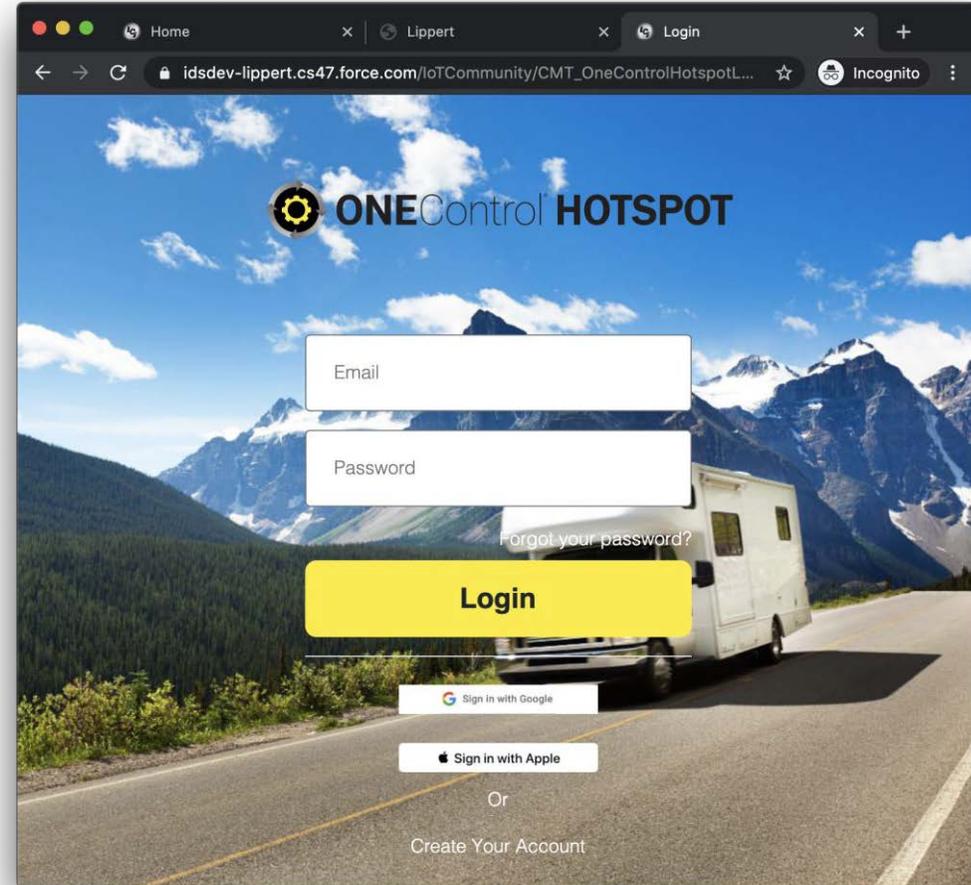
Social login can be used, as well as using email for login. The user will click on the "create account" button to register and create a OneControl account.

Registration asks for Name, email address, and password.
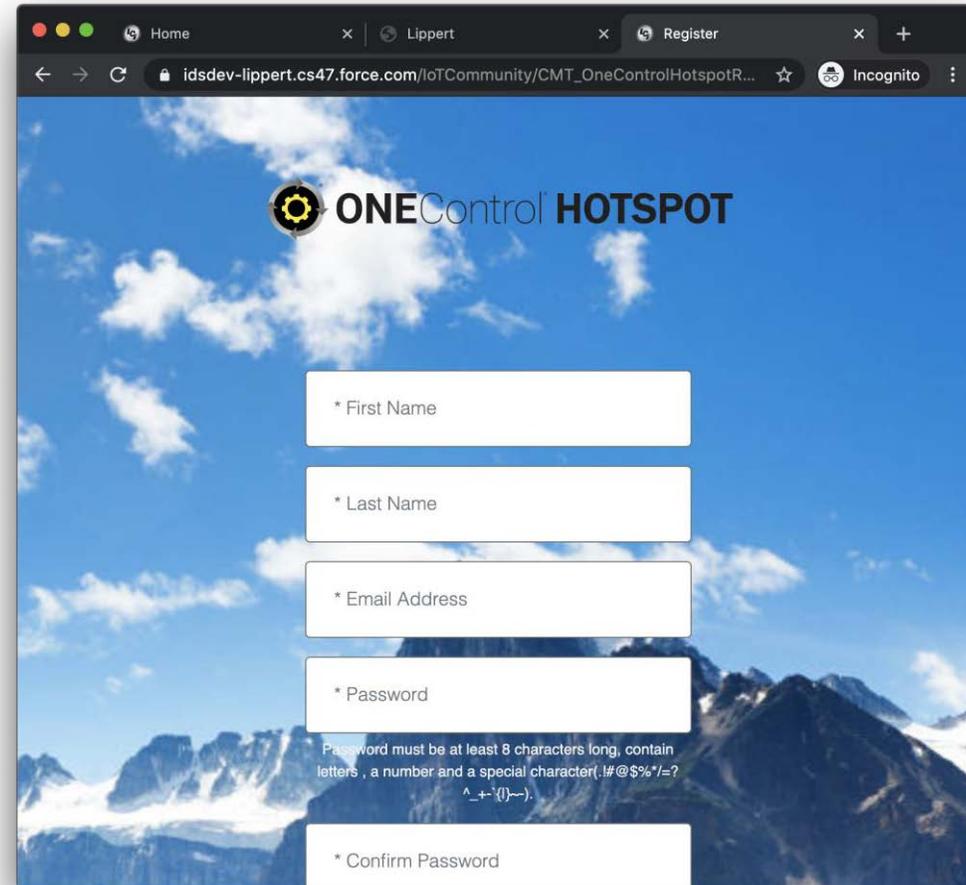
We ask for vehicle make, model, year, floorplan, country and state

City, street address, phone number and vin number are asked for. Terms and conditions have implicit consent.

After registration, the user is taken to the OneControl Community home page.
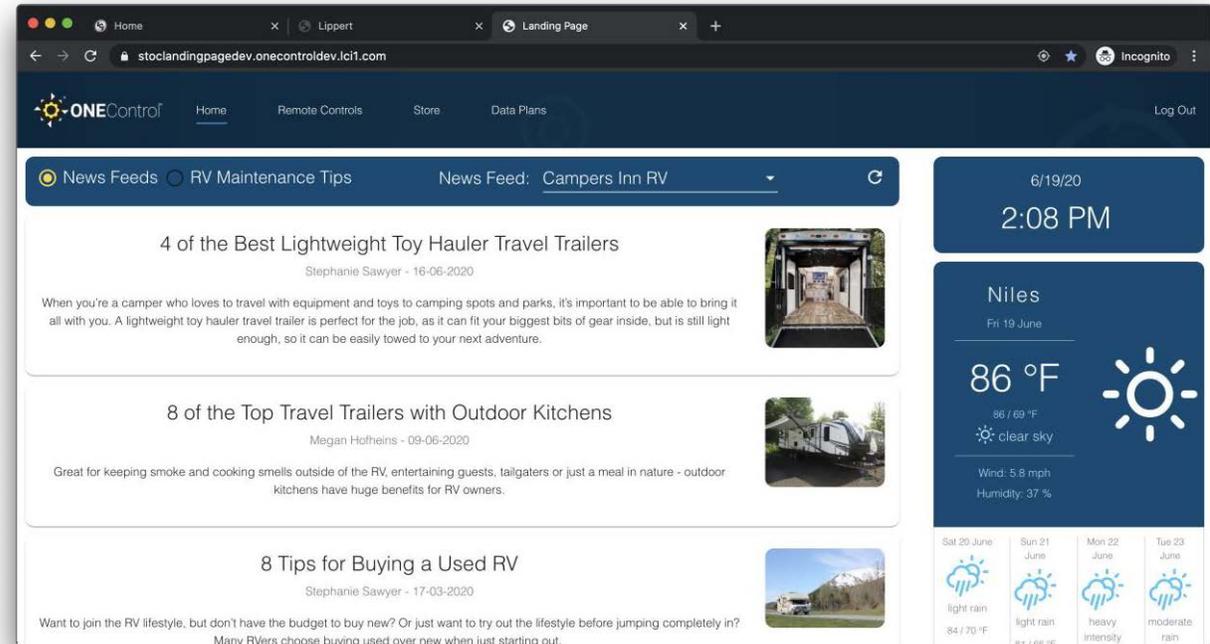
Choose the "Data Plans" tab to continue onboarding.

The onboarding for a router begins.

After clicking on the "claim your device" button, a claim code is added
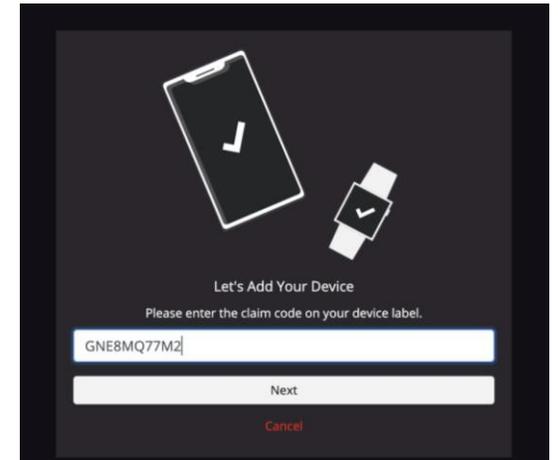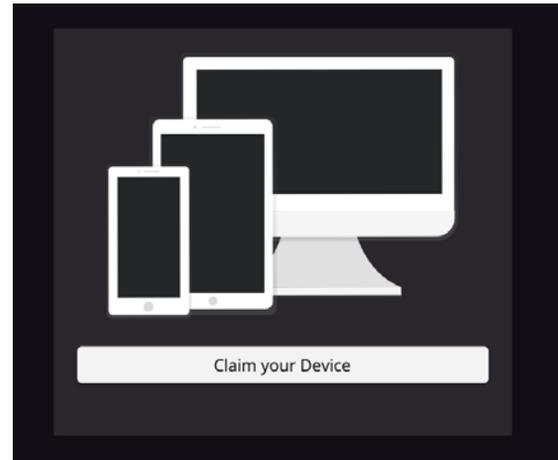
# Available data plans are now shown to the user
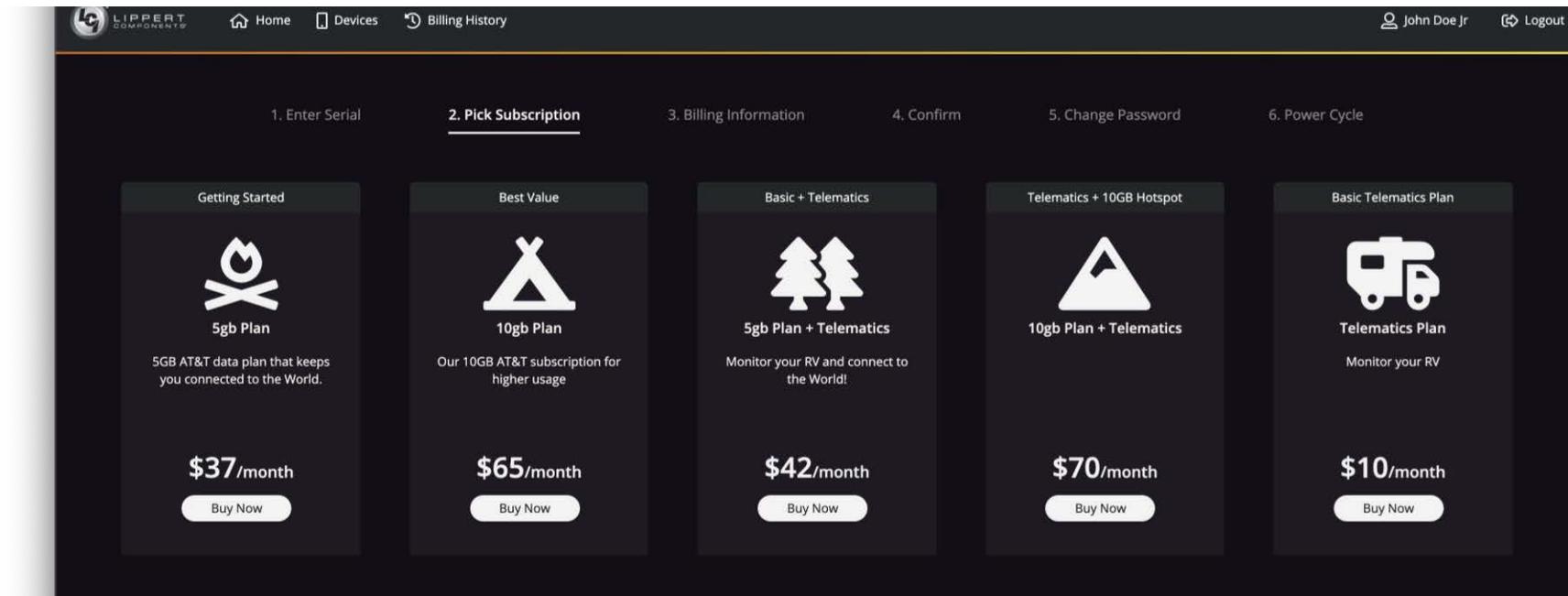
The customer chooses a data plan with both hotspot and telematics

An account is created for the telematics portion of the plan that is managed by Lippert.

Credit card information for the telematics portion of the plan is added and verified by Lippert

# Sign up for telematics portion of the plan is confirmed
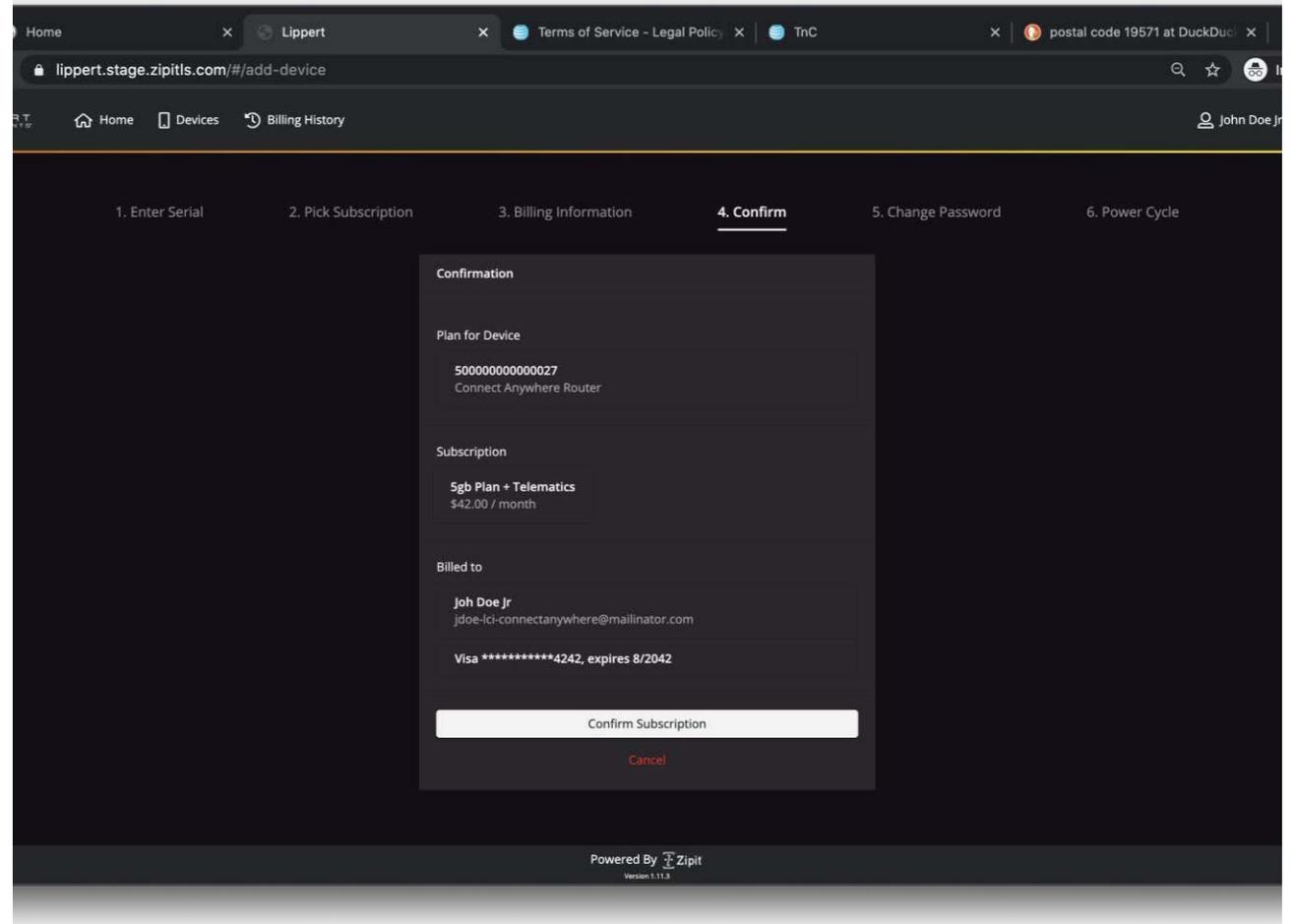
# Telematics portion of the plan is added
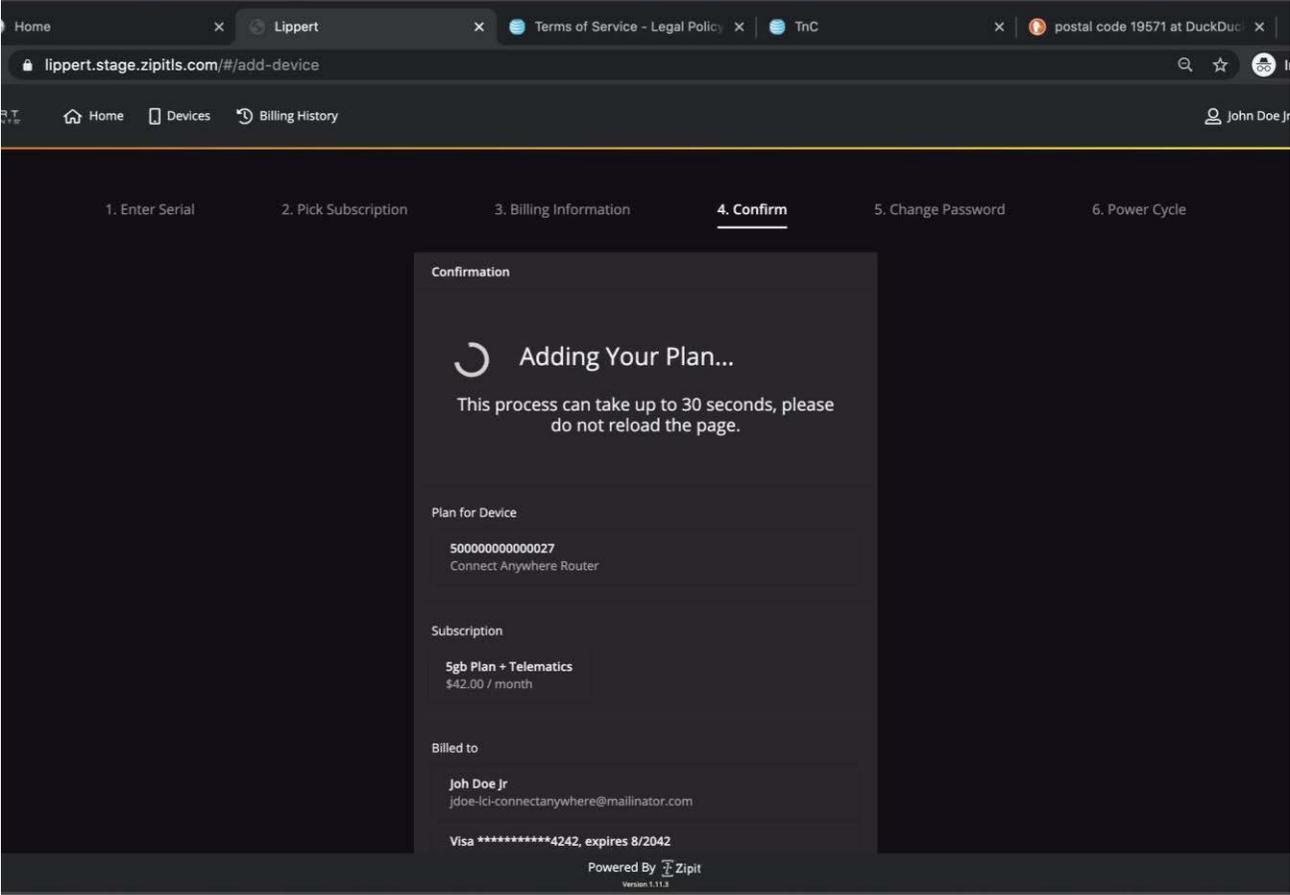
# The router is power cycled to prepare for first usage
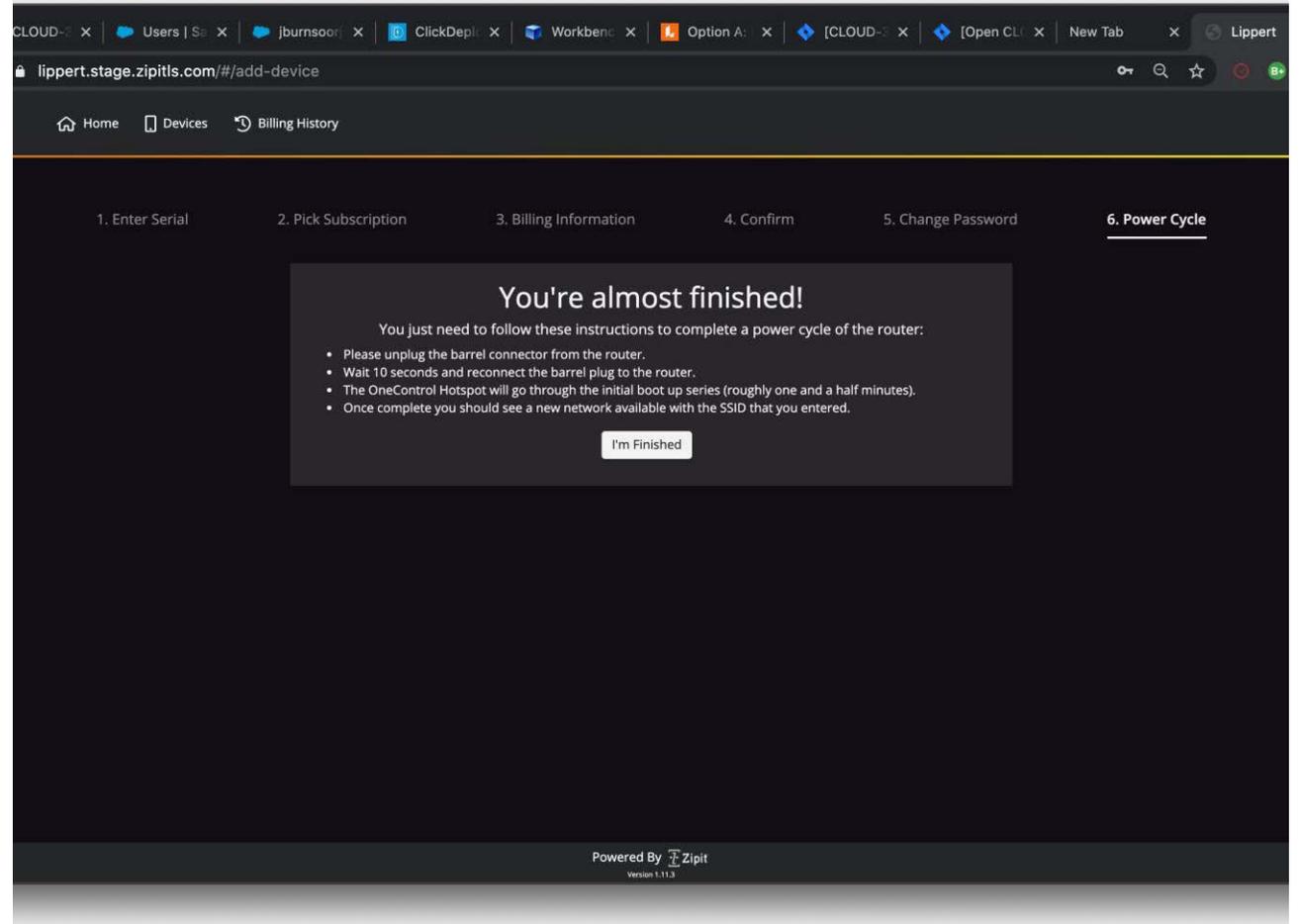
The router is now usable for telematics and the account reflects current telematics plan and account information. The user will now set up wifi portion of their plan by clicking the "next" button
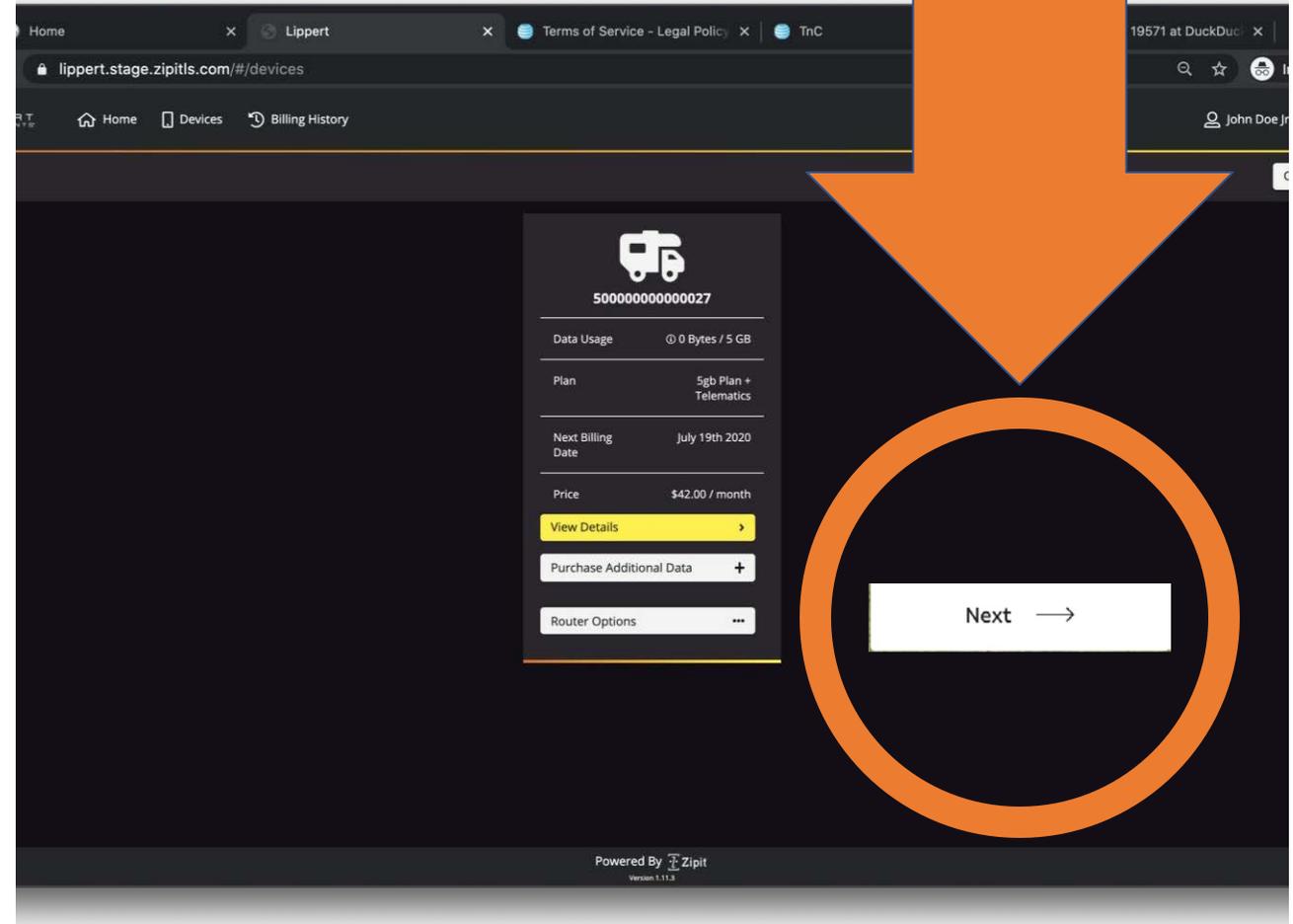
We redirect the user to the Zipit Portal to set up their wifi account with LCI.
The user will click on the "Get Started" button to register.

For this user journey, the user needs to set up a new LCI account using the Zip it Portal. The user clicks on the "Get your pass" button to set up their account

<mark>Need LCI/Zipit Portal screenshot with a "Get your pass" button (similar to the ATT screenshot).</mark>

The user will input the router details and register the wifi hotspot with LCI

Need LCI/Zipit Screen shot for registering

The user will finish
registration with LCI
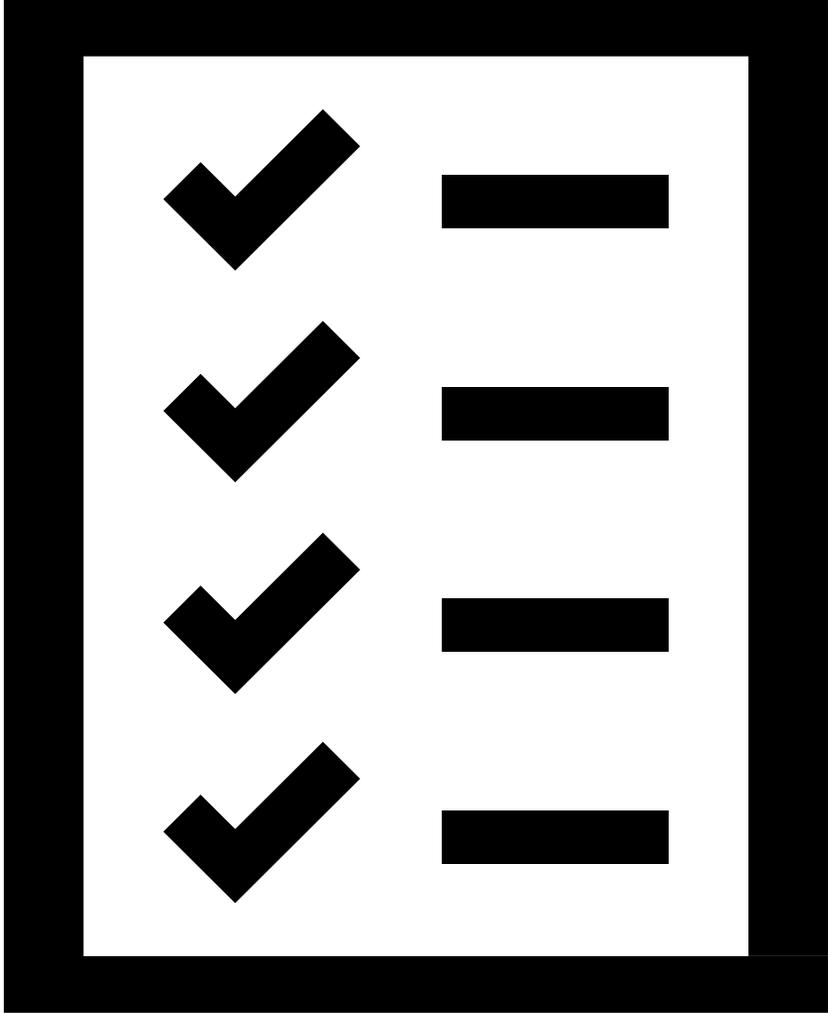
The user will now log
into their router and
will be able to use wifi