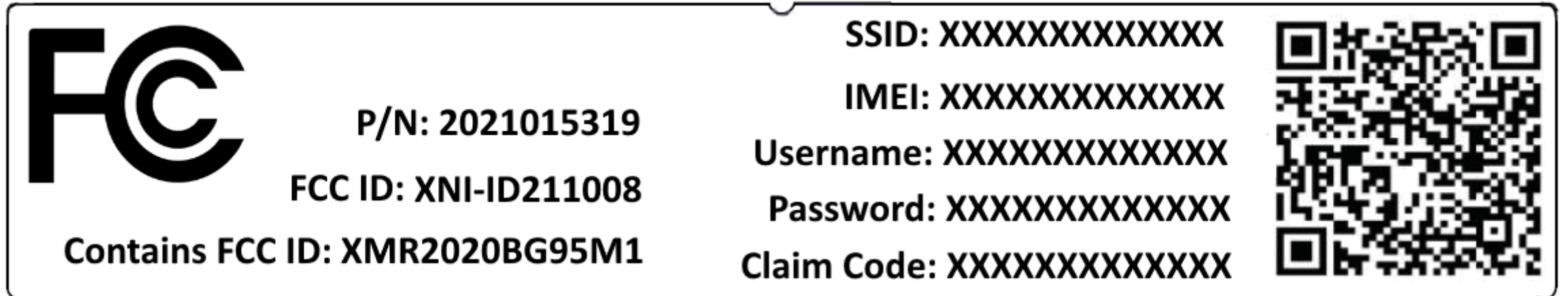


# OneControl Hotspot plus telematics

User onboarding Journey

Obtain your claim code from the router or from the owner tag



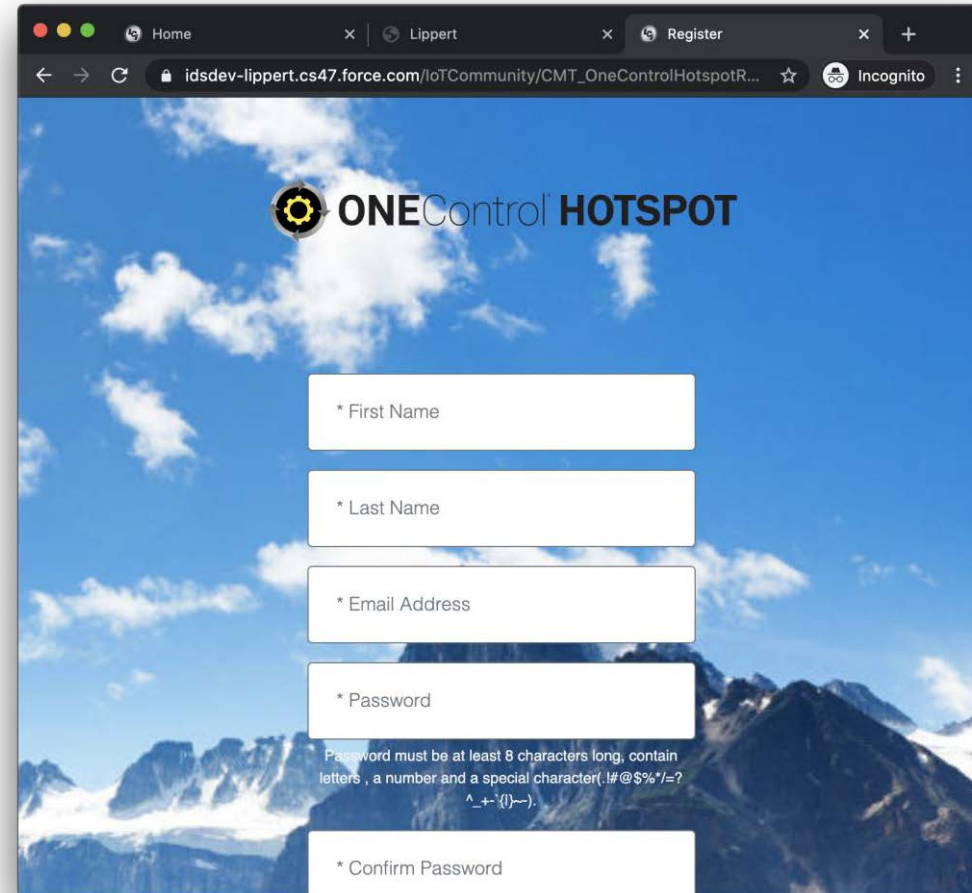
Go to the OneControl Hotspot community page to login or register for an account



Social login can be used, as well as using email for login. The user will click on the "create account" button to register and create a OneControl account.




Registration asks for  
Name, email address,  
and password.



Home | Lippert | Register

idsdev-lippert.cs47.force.com/IoTCommunity/CMT\_OneControlHotspotR... Incognito

 **ONEControl HOTSPOT**

\* First Name

\* Last Name

\* Email Address

\* Password

Password must be at least 8 characters long, contain letters, a number and a special character (!#\$%&'/\*=? ^\_+~{}|~-).

\* Confirm Password



We ask for vehicle make, model, year, floorplan, country and state

Register

zipit-lippert.cs93.force.com/loTCommunity/CommunityPageRegistration

Password must be at least 8 characters long, contain letters, a number and a special character (.#@\$%'/=?^\_+\*{}~|)-)

.....

Select Vehicle Make

Select Vehicle Model

Select Year

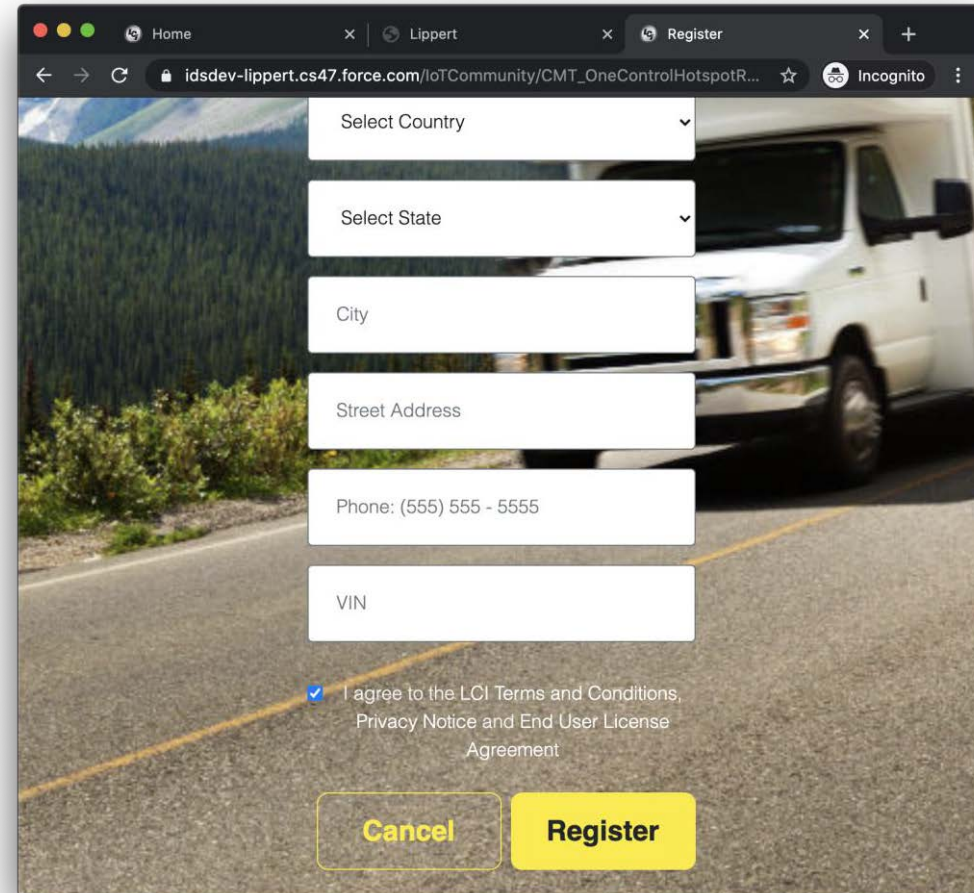
Select Floor Plan

19571

Select Country

Select State

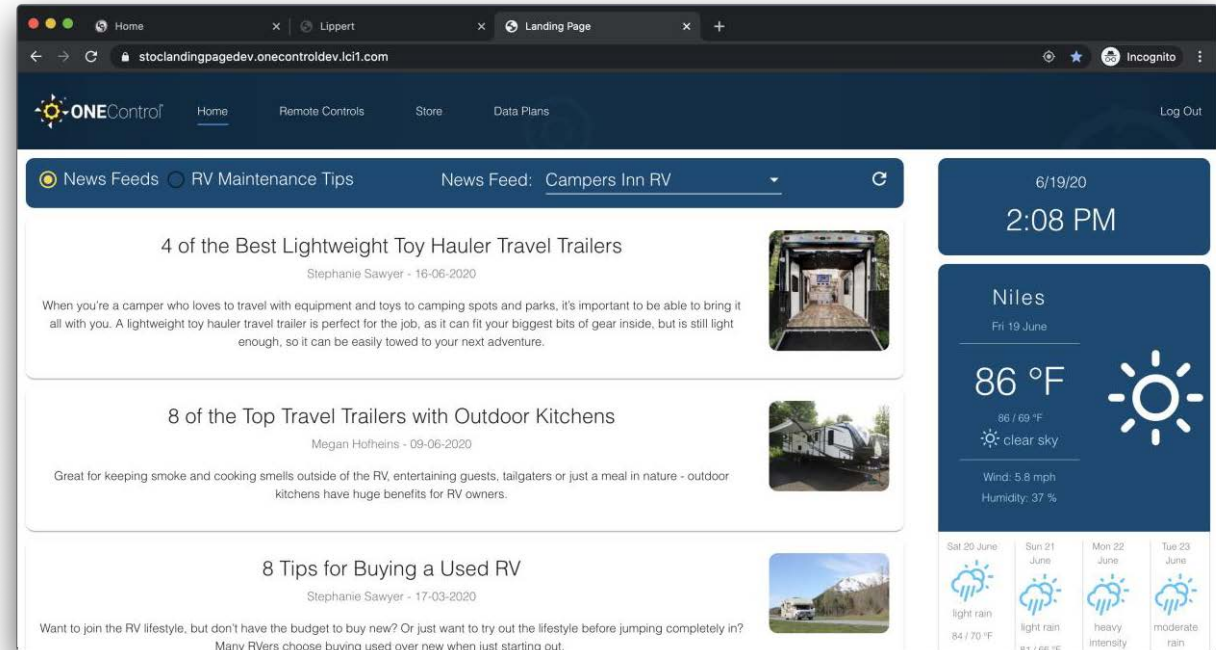
City, street address, phone number and vin number are asked for. Terms and conditions have implicit consent.



The image shows a web browser window with the following elements:

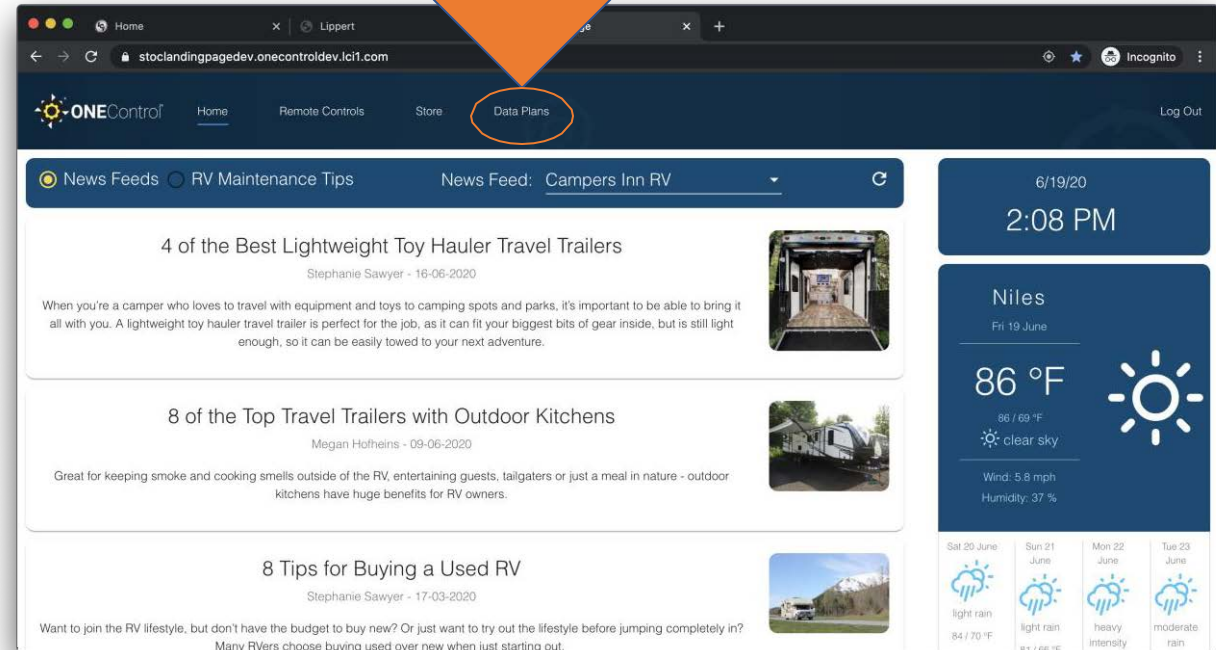
- Browser tabs: Home, Lippert, Register.
- Address bar: `idsdev-lippert.cs47.force.com/IoTCommunity/CMT_OneControlHotspotR...`
- Form fields:
  - Select Country (dropdown)
  - Select State (dropdown)
  - City (text input)
  - Street Address (text input)
  - Phone: (555) 555 - 5555 (text input)
  - VIN (text input)
- Terms and conditions:  I agree to the LCI Terms and Conditions, Privacy Notice and End User License Agreement
- Buttons: Cancel (yellow outline), Register (yellow solid)

After registration, the user is taken to the OneControl Community home page.





Choose the "Data Plans" tab to continue onboarding.

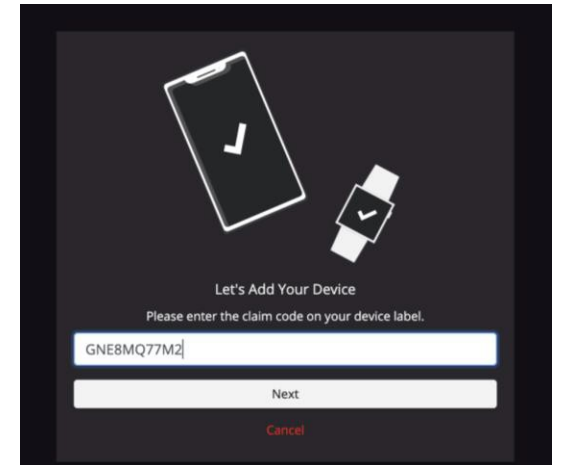
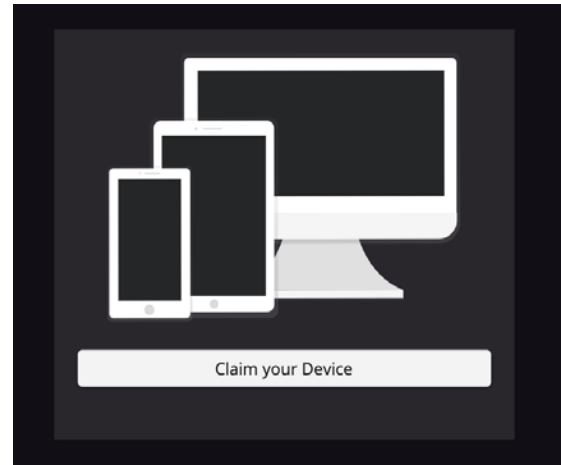


The screenshot shows a web browser window displaying the ONEControl website. The browser's address bar shows the URL `stoclandingpage.dev.onecontroldev.lci1.com`. The website's navigation menu includes "Home", "Remote Controls", "Store", and "Data Plans", with the "Data Plans" tab circled in orange and a large orange arrow pointing to it from above. The page content features a "News Feeds" section with three articles: "4 of the Best Lightweight Toy Hauler Travel Trailers" by Stephanie Sawyer (16-06-2020), "8 of the Top Travel Trailers with Outdoor Kitchens" by Megan Hofheins (09-06-2020), and "8 Tips for Buying a Used RV" by Stephanie Sawyer (17-03-2020). On the right side, there is a weather widget for "Niles" on Friday, June 19, 2020, showing a temperature of 86°F, clear sky, and a 4-day forecast for June 20-23.

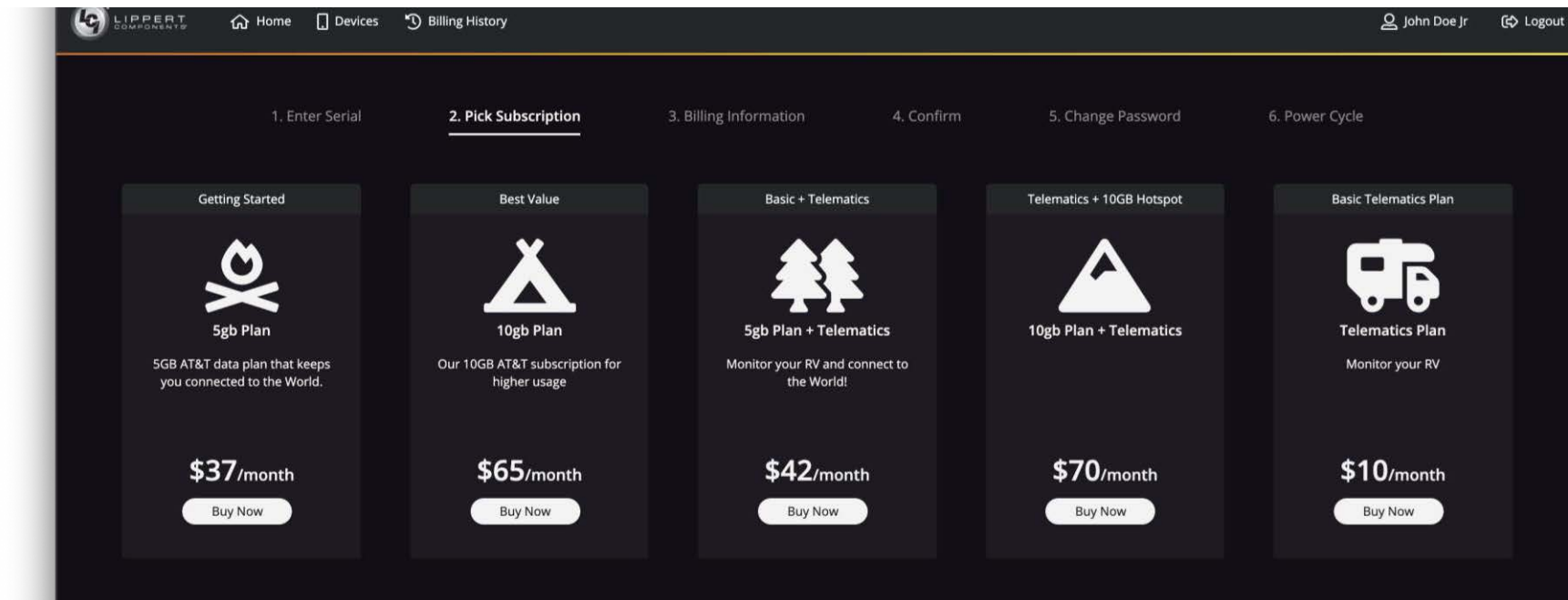
Date	Weather	Temperature
Sat 20 June	light rain	84 / 70 °F
Sun 21 June	light rain	81 / 66 °F
Mon 22 June	heavy intensity	
Tue 23 June	moderate rain	

The onboarding for a router begins.

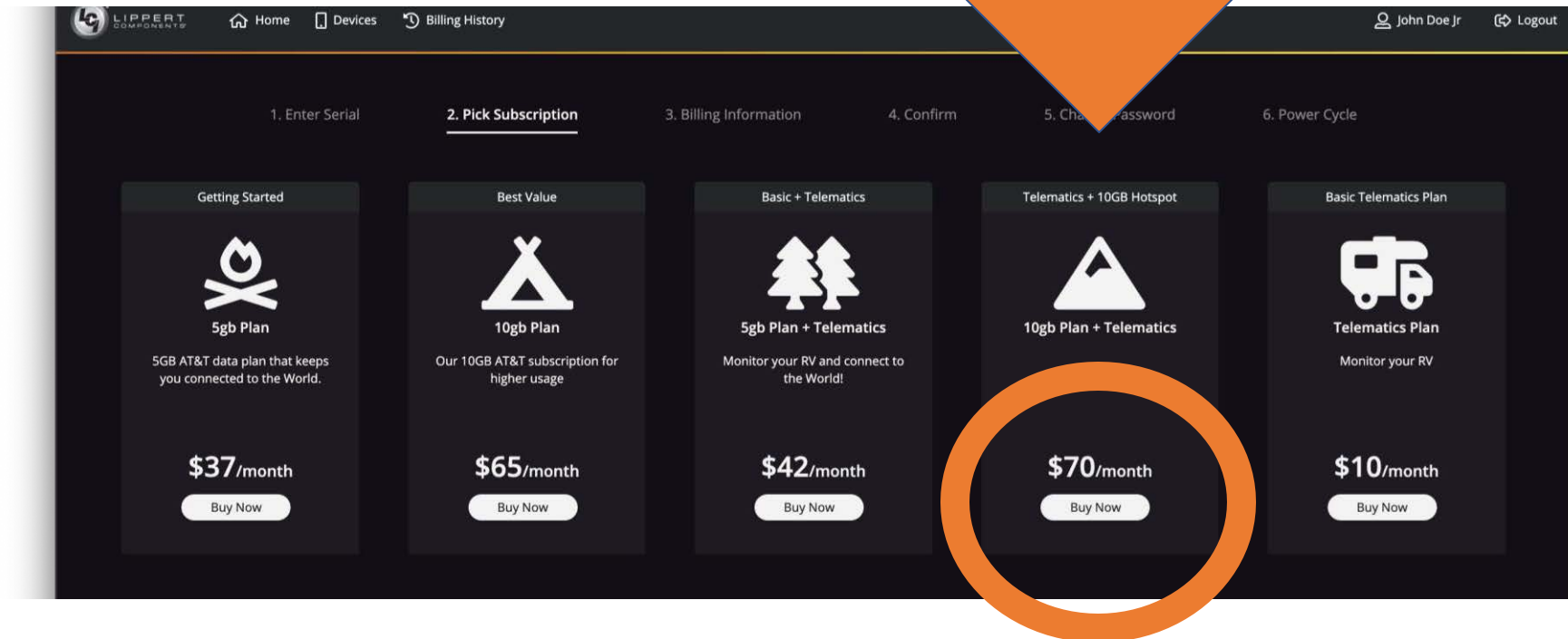
After clicking on the "claim your device" button, a claim code is added



Available data plans  
are now shown to the  
user



The customer chooses a data plan with both hotspot and telematics



The screenshot displays the '2. Pick Subscription' step of a setup process. The navigation bar includes 'LIPPERT COMPONENTS', 'Home', 'Devices', 'Billing History', 'John Doe Jr', and 'Logout'. The progress bar shows steps: 1. Enter Serial, 2. Pick Subscription (active), 3. Billing Information, 4. Confirm, 5. Change Password, and 6. Power Cycle.

Plan Name	Icon	Description	Price	Button
Getting Started 5gb Plan	🔥	5GB AT&T data plan that keeps you connected to the World.	\$37/month	Buy Now
Best Value 10gb Plan	🏕️	Our 10GB AT&T subscription for higher usage	\$65/month	Buy Now
Basic + Telematics 5gb Plan + Telematics	🌲🌲	Monitor your RV and connect to the World!	\$42/month	Buy Now
Telematics + 10GB Hotspot 10gb Plan + Telematics	🏔️		\$70/month	Buy Now
Basic Telematics Plan Telematics Plan	🚐	Monitor your RV	\$10/month	Buy Now

An account is created for the telematics portion of the plan that is managed by Lippert.

The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#/add-device`. The page is titled "3. Billing Information" and is part of a six-step checkout process. The main content area is divided into two columns: "Checkout" and "Overview".

**Checkout**

- Personal Details:** Includes fields for Name, Email, and Phone.
- Shipping Details:** Includes fields for Address Line 1, Address Line 2, City, State, and Postal Code.
- Payment Details:** Includes a Payment Method section with a Card number field and MM / YY CVC fields.

**Overview**

- Claiming Device:** Shows a device ID `500000000000027` and the device name "Connect Anywhere Router".
- Subscription:** Shows the selected plan "5gb Plan + Telematics" with a price of "\$42.00 / month".
- Buttons:** A "Verify Payment" button and a "Cancel" button.

At the bottom of the page, it says "Powered By Zipit Version 1.11.3".



Credit card information for the telematics portion of the plan is added and verified by Lippert

The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#/add-device`. The page is titled "3. Billing Information" and is part of a multi-step process: 1. Enter Serial, 2. Pick Subscription, 3. Billing Information, 4. Confirm, 5. Change Password, 6. Power Cycle. The form is divided into two main sections: "Checkout" and "Overview".

**Checkout Section:**

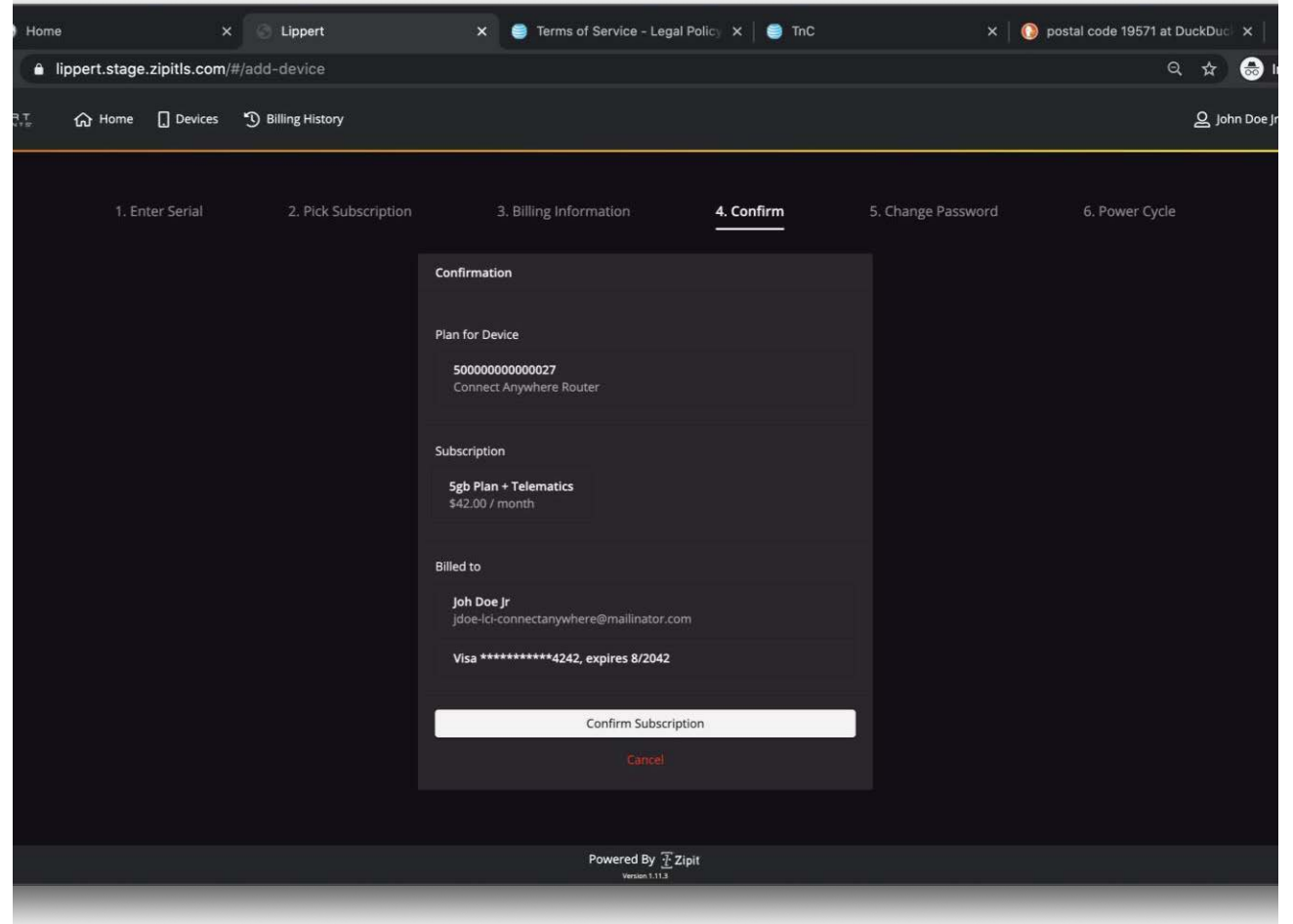
- Personal Details:** Name (Joh Doe Jr), Email (jdoe-lci-connectanywhere@m), Phone (9185551235).
- Shipping Details:** Address Line 1 (1235 Main St), Address Line 2 (empty), City (Midland), State (TX), Postal Code (19571).
- Payment Details:** Payment Method (VISA 4242 4242 4242 4242, 08 / 42 951 19571).

**Overview Section:**

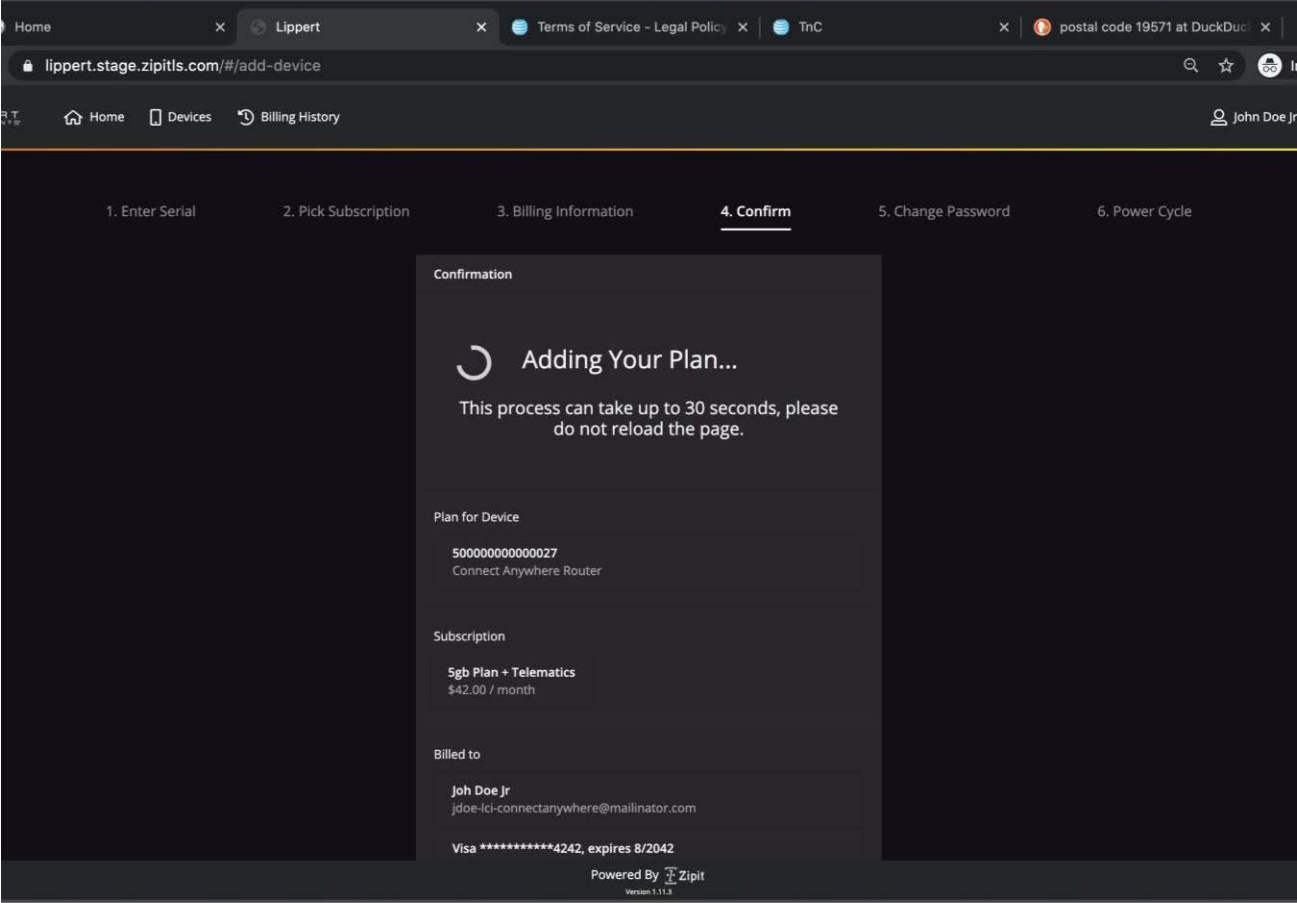
- Claiming Device:** 500000000000027, Connect Anywhere Router.
- Subscription:** 5gb Plan + Telematics, \$42.00 / month.
- Buttons:** Verify Payment (white), Cancel (red).

At the bottom, it says "Powered By Zipit Version 1.11.3".

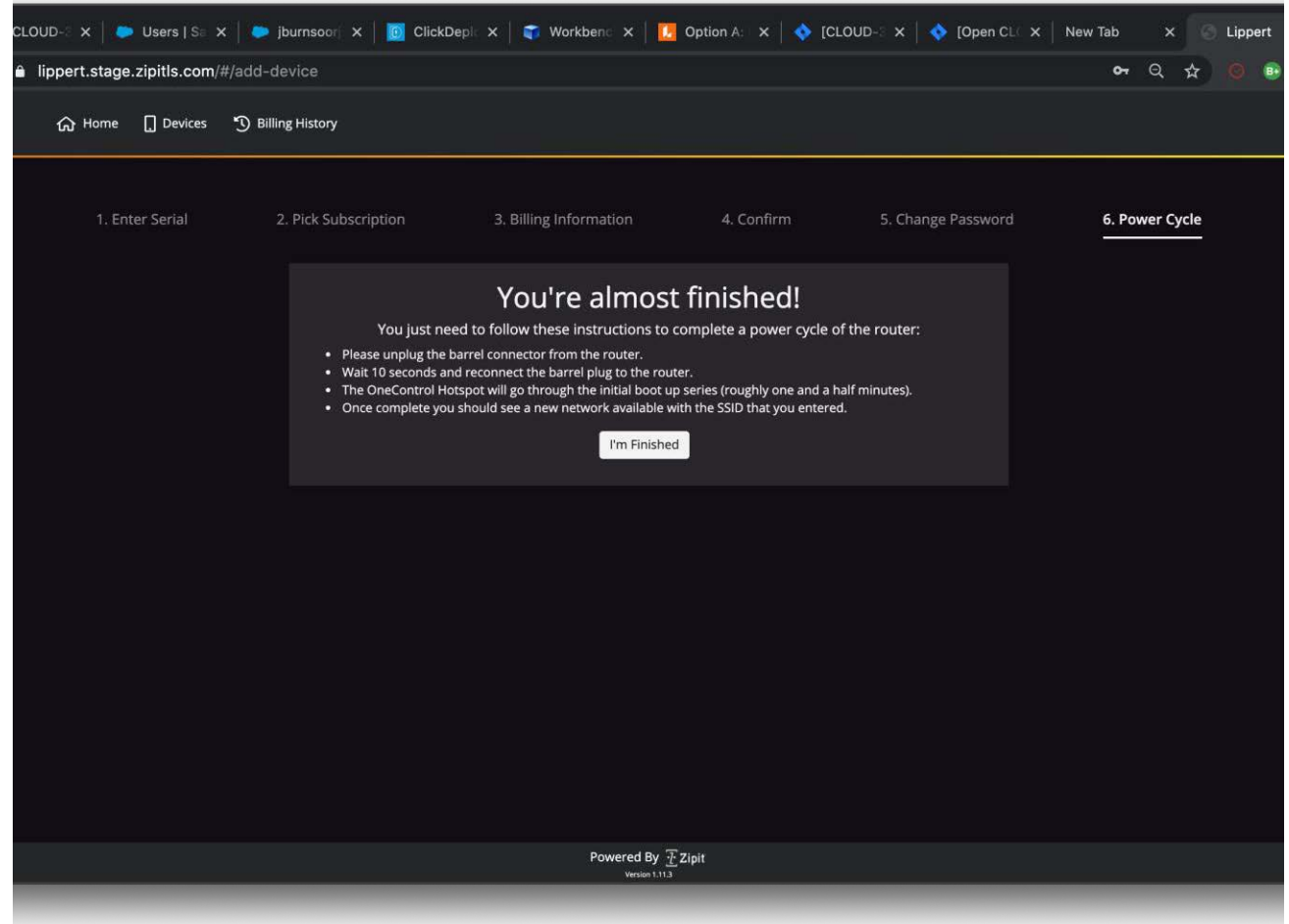
Sign up for telematics  
portion of the plan is  
confirmed



Telematics portion of the plan is added



The router is power cycled to prepare for first usage



The screenshot shows a web browser window with the URL `lippert.stage.zipitls.com/#add-device`. The browser's address bar and tabs are visible at the top. Below the address bar, there is a navigation menu with links for Home, Devices, and Billing History. The main content area features a progress bar with six steps: 1. Enter Serial, 2. Pick Subscription, 3. Billing Information, 4. Confirm, 5. Change Password, and 6. Power Cycle. The 'Power Cycle' step is currently selected and underlined. A central message box displays the text 'You're almost finished!' followed by instructions for completing a power cycle of the router. At the bottom of the message box is a button labeled 'I'm Finished'. The footer of the page indicates it is 'Powered By Zipit' with version 1.11.3.


1. Enter Serial    2. Pick Subscription    3. Billing Information    4. Confirm    5. Change Password    6. Power Cycle

**You're almost finished!**

You just need to follow these instructions to complete a power cycle of the router:

- Please unplug the barrel connector from the router.
- Wait 10 seconds and reconnect the barrel plug to the router.
- The OneControl Hotspot will go through the initial boot up series (roughly one and a half minutes).
- Once complete you should see a new network available with the SSID that you entered.

[I'm Finished](#)

Powered By  Zipit  
Version 1.11.3

The router is now usable for telematics and the account reflects current telematics plan and account information. The user will now set up wifi portion of their plan by clicking the "next" button

The screenshot displays a web interface for a telematics device. The browser address bar shows the URL `lippert.stage.zipitls.com/#/devices`. The page features a dark theme with a navigation bar at the top containing links for Home, Devices, and Billing History. The main content area shows a device card with the following information:

- Device ID: 5000000000000027
- Data Usage: 0 Bytes / 5 GB
- Plan: 5gb Plan + Telematics
- Next Billing Date: July 19th 2020
- Price: \$42.00 / month

Below the device card, there are three buttons: "View Details" (highlighted in yellow), "Purchase Additional Data" (with a plus sign), and "Router Options" (with a three-dot menu icon). A large orange arrow points from the top of the page down to a "Next" button with a right-pointing arrow, which is circled in orange.

Powered By Zipit  
Version 1.11.3



We redirect the user to the Zipit Portal to set up their wifi account with LCI. The user will click on the "Get Started" button to register.

Need Zipit Portal screenshot with a "Get Started" button (similar to the ATT screenshot).

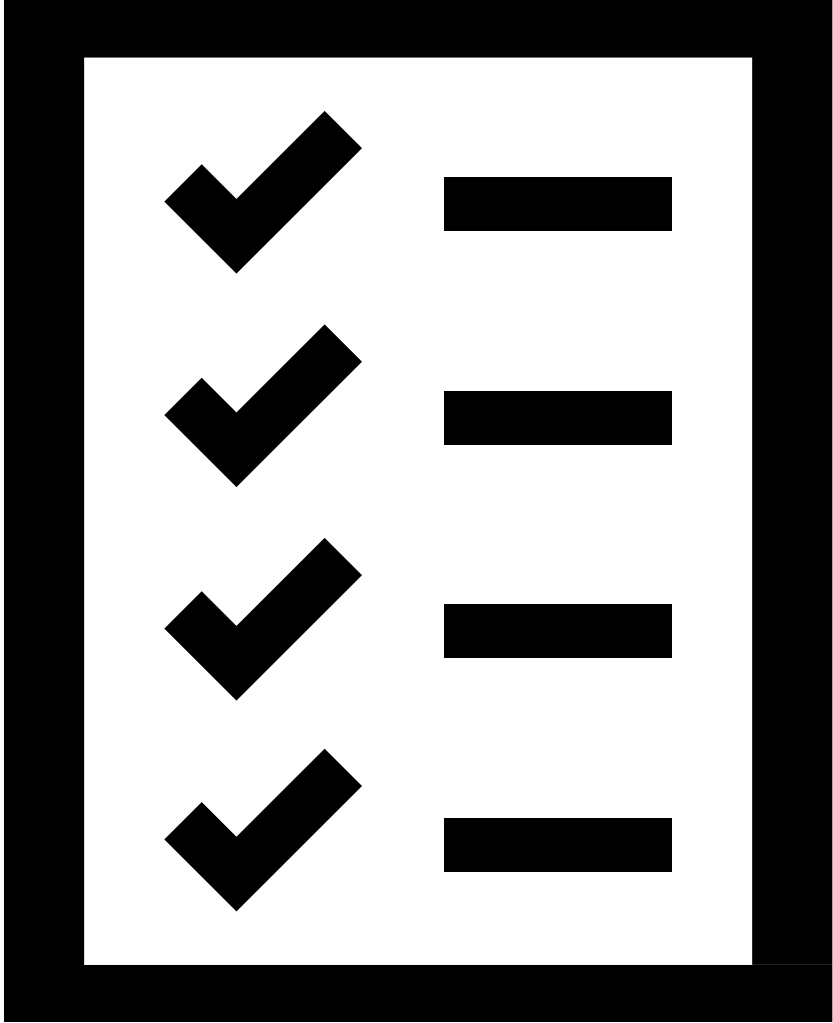
For this user journey, the user needs to set up a new LCI account using the Zip it Portal. The user clicks on the "Get your pass" button to set up their account

Need LCI/Zipit Portal screenshot with a "Get your pass" button (similar to the ATT screenshot).

The user will input the  
router details and  
register the wifi hotspot  
with LCI

Need LCI/Zipit Screen shot for registering

The user will finish registration with LCI



The user will now log into their router and will be able to use wifi

