

# User Manual

10.1" PERFORMANCE TABLET

MOTILE™

EGQ101

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## IMPORTANT SAFETY NOTICES

Your tablet PC is manufactured and designed for mobile usage. Please read the following instructions carefully. These will help you use your device safely and keep it in good working condition:

1. Do not place objects on top of the tablet, as objects may scratch the screen.
2. Protect the device from moisture and from dusty or smoky environments, as these can harm the tablet. Do not use your tablet in the rain; it is not a waterproof device. Protect your tablet from direct sunlight or heat sources.
3. Keep your tablet away from contact with active chemicals.
4. Do not place the tablet on an uneven or unstable surface. Dropping the device can damage the LCD screen, which is not covered by warranty.
5. Do not expose the tablet to strong magnetic or electrical fields.
6. Protect your tablet from hits and extreme pressure.
7. Operation Temperature: This tablet should only be used in environments with ambient temperatures between 32°F (0°C) and 113°F (45°C).
8. Do not force or attempt to insert items with different ports/plugs into the tablet.
9. Do not use your tablet while driving.
10. Use only manufacturer approved chargers. Using non-original chargers may cause damage to the device and may be harmful to your health.
11. The device and adapter may produce some heat during normal operation or charging. Avoid placing them on soft surfaces or other locations/conditions that may prevent normal dispersion of heat, which can cause device overheating. To prevent discomfort or injury from heat exposure, do not leave the tablet on your lap or other parts of the body.
12. Once charged, disconnect the tablet from the electrical outlet.
13. Do not use a pen or any sharp object to tap the screen. Clean the touchscreen with a soft cloth. If needed, dampen the cloth slightly before cleaning. Never use abrasives or cleaning solutions.

14. DO NOT disassemble the tablet. Only a certified service technician should perform repair.
15. Always power off the tablet when installing or removing external devices that do not support hot plugging.
16. Your tablet must be switched off during airplane take-off and landing.

### CHARGING THE BATTERY

Your new tablet will be partially charged. The battery icon at the upper-right corner of the screen shows the battery level or charging status.

1. Plug the small end of the USB cable into the micro USB port of the device, and plug the larger end of the cable into the power adapter.
2. Once fully charged, disconnect the device from the charger. Unplug the charger from the device first, and then unplug it from the electric socket.

**WARNING:** Always use authentic accessories to optimize your battery performance. Non-authentic accessories (eg. Chargers, power adapters) can damage your battery—and even your tablet.

## OPTIMIZING YOUR BATTERY PERFORMANCE

Here are some tips to help you optimize your battery performance.

- Always ensure that your tablet profile is appropriately set to meet your actual usage.
- If you are not using Bluetooth, WiFi or other applications, turn them off.
- Adjust the intensity of your display screen's backlight to low or medium level and for the shortest duration.
- Avoid using or placing your tablet near magnetic objects (eg. a radio or television) or on metal surfaces, which will impact the network connection and ultimately drain power from your battery.

## POWERING ON/OFF YOUR TABLET

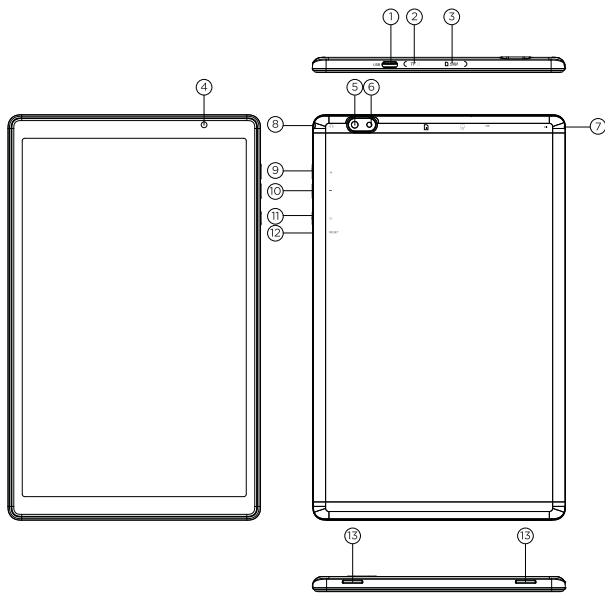
Press and hold the power button for a few seconds to power on your tablet.

1. After turning on the device for the first time, Installer Wizard will appear on the screen. It will offer you a few third-party apps; tap the apps you wish to install on your tablet. Follow the on-screen instructions to install the apps.
2. It may take a few minutes for your tablet to install the apps; please be patient.

To turn off your tablet, press and hold the power button, and then tap Power off on the pop-up screen.

If you do not install apps provided by Installer Wizard the first time, you can tap on the home screen to install these apps next time.

**TABLET OVERVIEW**



- |                |                 |             |
|----------------|-----------------|-------------|
| 1-USB          | 5-Back Camera   | 9-VOL+      |
| 2-TF Card      | 6-Flash         | 10-VOL-     |
| 3-SIM Card     | 7- MIC          | 11- Power   |
| 4-Front Camera | 8-Headpone Jack | 12-Reset    |
|                |                 | 13-Speakers |

## TOUCHSCREEN BASICS

### Finger Tips

Only use your fingers to touch the screen.



#### Tap

Open an application, select a menu item, press an on-screen button, or enter a character using the on-screen keyboard by tapping it with one finger.



#### Touch & Hold

Touch and hold an item for more than 2 seconds to access available options.



#### Swipe

Quickly swipe your finger vertically or horizontally across the screen to go to other home pages, scroll through documents, and more.



#### Slide or Scroll

Quickly swipe your finger vertically or horizontally across the screen to go to other home pages, scroll through documents, and more.



#### Zoom in

Spread two fingers apart on a web page, map, or image to zoom in.



#### Zoom out

Pinch two fingers together on a web page, map, or image to zoom out.



#### Flick

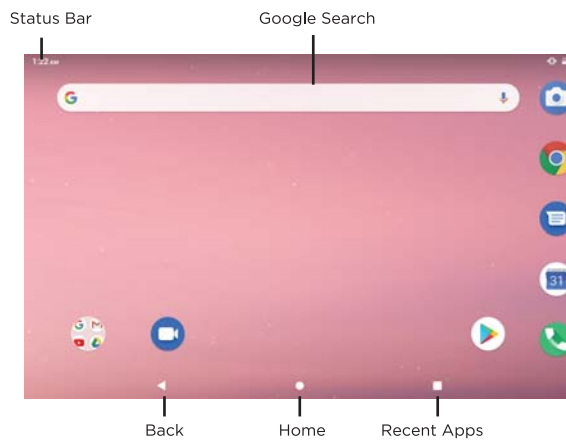
Flick left or right on the home screen or the applications screen to see another panel. Flick up or down to scroll through a web page or a list, such as contacts.



## HOMESCREEN

Your home screen is the starting point to access all your tablet's features. The home screen can have multiple panels. To view other panels, swipe left or right.

The menu, home and back keys help you navigate your tablet.



- Tap Recent Apps to open a list of recent apps.
- Tap the Home Screen Button to return to the home screen.
- Tap the Back button to return to the previous screen.
- Drag up from the bottom of the screen to open the menu list.

### Personalizing your Wallpaper

Pick your favorite photo as your home wallpaper. Choose from the available wallpapers, or use any photo you have taken with the camera.

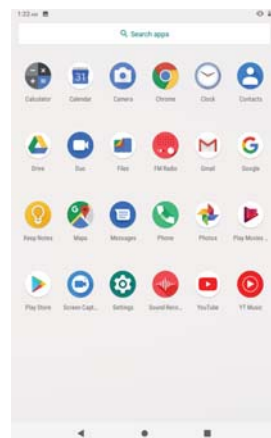
1. Tap and hold a blank area on the home screen.
2. Select one of the following: Live Wallpapers. Photos. Wallpapers
3. Select an image and tap Set Wallpaper. Or, select an image, resize it by dragging the frame, and then tap OK.

### Adding an App Icon to the Homescreen

1. On the home screen, swipe your finger from the bottom to the top to open the list menu.
2. Tap and hold the desired app icon.
3. Drag it into a panel preview.

### Removing App Icons from the Homescreen



1. Tap and hold an item to remove.
2. The Remove option appears at the top of the Home screen.
3. Drag the item to the Remove option.
4. When the item turns red, you may release it.



### LIST MENU

On the Homescreen, swipe your finger from the bottom to the top to open the list menu. The list menu can have multiple panels.

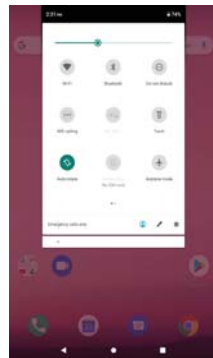
To view other panels, swipe left or right.

Tap  or  to return to the Home screen.

## NOTIFICATIONS PANEL

When you get a new notification, you can open the notifications panel to see what event notification or new information you have received.

- To open the notifications panel, swipe your finger down from the top left of the screen.
- To close the notifications panel, drag the panel up.



## QUICK SETTINGS

Quick Settings allow you to easily turn on Airplane Mode and WiFi, and also provide a quick shortcut to change the mode and set the brightness and auto rotation.

Swipe down from the top right corner on the screen to open Quick Settings.

## LOCKING & UNLOCKING THE SCREEN

When not in use, lock your tablet to prevent unwanted operations and to save the battery power.

- Lock: press the power button.
- Unlock: press the power button, and then slide the lock icon to unlock your screen.
- When your tablet is locked, nothing happens if you touch the screen. You will still be able to:
  - Receive calls, text messages, and other updates.
  - Play music.
  - Adjust the volume.

You can use the earphones to answer a call or listen to music.

**Autolock**

You can set a time span for the screen to be locked automatically.

1. On the list menu, tap Settings > Display > Sleep.
2. Select your desired time span.

**Set Screen Lock Pattern**

Protect your personal information and prevent others from using your tablet without your permission by setting a screen lock pattern, PIN, or password. You will be asked to unlock the screen every time your tablet is powered on or when it is idle for a certain period of time.

On the list menu, tap Settings > Security & location > Screen lock.

**Unlock your Tablet**

Turn on the screen by pressing the power button, and enter the unlock code.

If you have forgotten your screen lock pattern or code, you have up to five attempts to try and unlock your tablet. If this fails, take the device to your dealer to reset it.

**NETWORK PREFERENCES**


Your tablet connects to the Internet whenever necessary, using a Wi-Fi connection (if available).

Connect the device to a Wi-Fi network to use the Internet or share media files with other devices.

To use Wi-Fi, you need access to a wireless point or hotspot.

The availability and strength of the Wi-Fi signal will vary depending on the environment, such as building structure or simply a wall between rooms. Wi-Fi signal has to pass through.


### Connecting to a Wi-Fi Network

1. On the Home screen or list menu, Tap the Settings App , and then tap Wi-Fi to turn it on.
2. Wi-Fi to turn it on.
3. The Wi-Fi section will show the list of networks detected.

Tap the desired Wi-Fi network you want to connect to.  
Note: If you selected a secured network, you will be asked to enter the network key or password.


The next time your tablet connects to a previously accessed wireless network, you will not be asked to enter the key or other security information again.

### Turning the W-Fi On or Off

- On quick settings, and then tap Wi-Fi.
- On the Home screen or list menu, Tap the Settings App , and then tap Wi-Fi to turn it on or off.

### Erasing a Saved Wireless Network

Any network that has ever been used, including the current network, can be erased. Your tablet will not automatically connect to it.

1. On the Home screen or list menu, Tap , and then tap Wi-Fi.
2. Tap the wireless network you have previously been
3. connected to.  
Tap Forget.


## BLUETOOTH

Your tablet can connect to a compatible Bluetooth device to exchange data.

Bluetooth creates a direct wireless connection between two devices over short distances.

NOTE: Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes).

### Pairing a Bluetooth device



1. Tap on the Settings app 

2. Tap to turn Bluetooth on.
3. A list of available Bluetooth devices will appear.
4. Select the device you wish to connect with. Tap Pair. The pairing is successful if your pairing request is accepted by the other device.


#### **Unpairing a Bluetooth device**

1. Go to Settings > Connected devices.
2. choose unpairing a bluetooth device select Forget and then click Forget device

#### **Sending data via Bluetooth**

1. Tap on the Settings app 
2. Tap to turn Bluetooth on.
3. Pair with the desired Bluetooth device.
4. Select the file you want to share.
5. Tap on the Share icon  to send the file via Bluetooth.
6. Select a device to start sending the file.






#### **Receiving data via Bluetooth**

1. Tap on the Settings app 
2. Tap to turn Bluetooth on.
3. Tap your tablet model to make it visible to all nearby Bluetooth devices.
4. Accept the request and pair with the other Bluetooth device.
5. Open notifications panel, tap Accept.

The files received via Bluetooth are stored in the Bluetooth folder.


### **WEB BROWSING (GOOGLE CHROME)**

You can use your tablet to browse websites. Before browsing a website, please confirm that you have turn on data connection or Wi-Fi.

1. On the Home screen or list menu, tap on Google Chrome 
2. Enter your search keywords or a web page address.
3. While browsing a web page, you can:
  - Tap  to go to the previous web page.
  - Tap  to go to the next web page.
  - Tap  to reload the current web page; While the device is loading a web page, this icon changes to .


- Tap ☆ to bookmark the current web page.
- Tap ✕ to close the current tab.
- Tap + to open a new tab.
- Tap ⋮ to browse web pages from Bookmarks, History and Saved pages.

### **Adding Bookmarks**


1. On the Home screen or list menu, tap on Google Chrome 
2. Enter your search keywords or a web page address.
3. Browse a web page.
4. Tap Bookmark ☆

### **Downloading Files**

You can download files and apps directly from your favorite websites. Files and apps downloaded from the web can be from unknown sources. To protect your tablet and personal data, we strongly recommend that you download and open only the files you trust.

1. On the Home screen or list menu, tap Google Chrome 
2. Go to the website where you can download the file you want.
3. Follow the website's download instructions for apps.

### **View your Downloads**

1. On the Home screen, tap on Downloads 
2. Tap the file to open it.



### **Browser Settings**

Customise the web browser to suit your browsing needs. Set display, privacy, and security options when using the web browser but tapping on Settings from the browser screen.

## CAMERA

You can take both photos and videos with your tablet.  
To use the camera, on the home screen or list menu, tap on the Camera App.

### Viewing your Photos


- On the home screen or list menu, tap .
- Tap to open  and then click Details can see Albums/locations/time.
- Browse an album or a group of photos.
- Tap a photo to view it full-screen.

### Editing your Photos



When viewing a photo, tap  and then edit

### Sharing your Photos

You can share your photos with another device via email, MMS or Bluetooth.

1. On the home screen or list menu, tap on the Photos app
2. Select the photo(s) that you want to share.
3. Tap the share icon  to open a drop-down list, and then tap Email/Messaging/Bluetooth.

### Deleting Photos

1. On the home screen or list menu, tap on the Photos app 
2. Select the photo(s) that you want to delete.
3. Select  and choose move to trash



## CLOCK



Use the Clock app to set alarms, check the time of any location in the world, measure the duration of an event, or set a timer.

## ALARM

You can set up one or more alarms.

### Setting an alarm

1. On the clock screen, tap on Alarm from the top menu.
2. Tap + to add a new alarm.
3. Use the virtual digit keyboard to set the alarm time.
4. Tap OK.
5. If you want the alarm for multiple days, tap Repeat.

### Turning off an alarm

1. Select the alarm you want to turn off.
2. Drag the slider to Off.

### Stopping an alarm

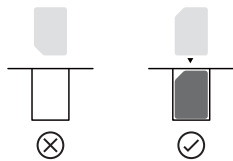
When the alarm rings, you can choose to Dismiss the alarm or set it to Snooze. The alarm will ring again in a few minutes if you choose Snooze.

### Deleting an alarm

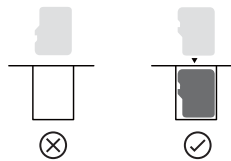
1. Tap and hold the alarm you want to delete.
2. Tap the trash can icon to delete.

## INSERTING CARDS

When inserting the SimCard into your Motile Performance Tablet, mind the orientation of the card.



When inserting the MicroSD Card into your Motile Performance Tablet, mind the orientation of the card.



**NOTE:** Please remember to shut off your tablet before inserting a SIM card. Once the SIM card has been inserted, you can turn your tablet back on. This makes it easier for the tablet to detect the card.


## APPS (GOOGLE PLAY)

### Google Accounts

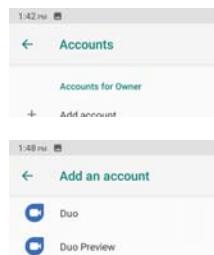
To be able to download new apps, you will need a Google account. When you open Google Play store it will ask you to login with your pre-existing Google account or choose to create a new one.


Google accounts are free and can be used to access many Google services like Gmail, Youtube, and more importantly the Google Play Apps store.

### Creating a Google Account

1. From your homescreen, tap on the Settings app 
2. Then tap on "User & Accounts" > "Add Account"
3. You will be asked to choose the type of account you would like to add. Tap on "Google".
4. The screen will ask you to sign in to an existing google account. If you don't have one yet, you can create a new one by tapping on "Create Account" on the bottom of the screen.

### Add a Google Account



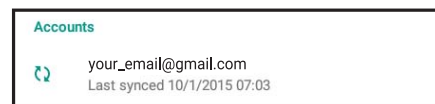
1. From your homescreen, tap on the Settings app 
2. Then tap on "User & Accounts" > "Add Account"
3. You will be asked to choose the type of account you would like to add.
4. Sign in to your account to add it.

### Remove a Google Account

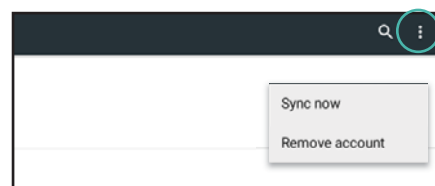
1. From your homescreen, tap on the Settings app
2. Under Accounts, tap Google.



3. Tap the account that you want to remove.




4. Tap Menu icon and then "Remove Account".



### Downloading Apps with Google Play

You can install apps, games, and digital content on your device from the Google Play Store. Sometimes you can also use instant apps without installing the app on your device. Some content is free, some content you'll need to buy.

1. Open the Google Play app 
2. Find an app you want.
3. To check that the app is reliable, find out what other people say about it. Under the app's title, check the star ratings and the number of downloads. To read individual reviews, scroll down.
4. When you pick an app, tap Install (for free apps) or the app's price.

## TABLET SETTINGS



Use this app to control and customize your tablet's settings.

### Network & Internet

Wi-Fi: Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices.

Data Usage: Keep track of your data usage amount, and customize the Settings to set limits.

Hotspot & Tethering:

- Enable this feature to use your device as a wireless modem by connecting to a computer via USB.
- Enable this feature to use your device as a wireless access point for other devices.
- Activate the Bluetooth tethering feature to share your mobile network with computers via Bluetooth.

VPN: Set up and manage virtual private networks (VPNs).

Airplane Mode: Activate airplane mode to disable all wireless functions on your device. You will only be able to use network features.

Airplane mode disables wireless features in order to reduce potential interference with aircraft operations and other electrical equipment.

### Connected Devices

Check connected Bluetooth, cast and USB devices as well as connected printers.

### Apps & Notifications

Check App Settings such as data and battery usage, permissions, set to force stop or disable apps, and other advanced settings.

### Battery

Provides battery usage data.

### Display

Change the settings to control the display and backlight on your device.

**Audio profiles**

Select the audio profiles for your tablet in Settings. Set the volume, type of ringtone and notification.

**Storage**

View memory information for your device and memory card. You can also format your memory card here. Formatting a memory card permanently deletes all data from it.

The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory.

**Users & Accounts**

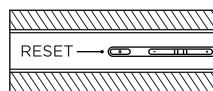
Add and manage your email, Google, Facebook and Twitter accounts.

**Accessibility**

Use these settings when you have downloaded and installed an accessibility tool, such as a screen reader that provides voice feedback. You can turn accessibility functions or services on or off.

**System**

Change language and input settings, date and time, backup to Cloud, check for system updates, information regarding your tablet, and reset options.

**RESET AND RESTORE****Reset Device**

Reset the device by pressing and holding the reset button with a small object such as a paper clip.

**Factory Restore**

In the settings app, tap on System > Reset Options. Then select "Erase all data (Factory reset)" to restore factory settings. This will erase all data on the tablet.

## TROUBLESHOOTING

### Tablet will not power on

Check the tablet's power level. Make sure it is fully charged. If your tablet still does not turn on, try resetting it.

### No sound from earphones

Check to see if the volume has been set to "0". Test to see if the earphones are broken by trying other ones.

### Loud static noise

Check if there is dust in the earphone or speaker. Check if the file is broken.













### Unresponsive to any operation

Press and hold the power button for six seconds to reset the device.

### Application is not working

This app may not be compatible with your OS or the downloaded .apk file is broken. You may need to download a full version.

## DEVICE SPECIFICATIONS

 <b>DISPLAY</b> Screen Size: 10.1" Resolution: 800 x 1280 IPS Type: LCD	 <b>DUAL CAMERA</b> Front Camera: 2,0MP Back Camera: 8,0MP	 <b>CONNECTIONS</b> 4G LTE/3G/2G · Mic Hole Reset Hole · Headphone Slot Bluetooth · USB
 <b>PROCESSOR</b> 1,3GHz Quad Core Processor	 <b>SCREEN</b> Touch Screen	 <b>STORAGE</b> 32GB
 <b>MEMORY</b> 2GB (RAM)	 <b>OPERATING SYSTEM</b> Android 9 Pie	 <b>EXPANSION SLOT</b> Micro SD Card Slot
 <b>WIRELESS</b> Wifi	 <b>BATTERY</b> 5 Hours	 <b>AUDIO</b> Stereo Speakers

10.1" Phone Tablet  
Model: EGG101  
Charging: 5V  $\equiv$  2000mA



## CUSTOMER SERVICE

Visit **ematic.zendesk.com** for customer support regarding your device. To submit a request, fill out the required information online. You will be provided a ticket number regarding your issue which you can refer to when contacting us further.

You can also reach an Ematic customer service representative by calling: **1-888-968-1985**.

We are open Monday - Friday 9 AM - 5 PM PST, except weekends and major holidays. Ematic strongly urges customers to email their inquiry before calling, as this will enable us to better assist you.

Our email address is: **customerservice@ematic.us**

Please make sure to include the model number and brief description of the problem you are encountering.

Thank you for purchasing an Ematic product.

### FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



**FCC RF Exposure Information and Statement**

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types 10.1inch phone tablet (FCC ID: XHWEGQ101) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the body is 1.283W/kg and Simultaneous Transmission is 1.367W/kg. This device was tested for typical body-worn operations with the back of the handset kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 0mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

# MOTILE™

©2020 Motile. All Rights Reserved. ©2012 Google Inc. All rights reserved. Android, Google Play, Google Now, Google Maps, and other marks are trademarks of Google Inc. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Formatted capacity will be less. MicroSD card not included. 1 year warranty from date of purchase, 90 days only on labor. Shaghal Ltd, Los Angeles CA 90064. Shaghal Ltd, 10880 Wilshire Blvd., Suite 2250, Los Angeles CA 90024.