

Oct 2, 2020

Product Name: ST9100

Subject: Tune-up procedure/requirement

To Whom it May Concern,

ORBCOMM's ST9100 Products, model number ST9100-C01 and ST9100-D01 are dual mode communication devices designed for industrial equipment and asset tracking, control and management. The products are tested and all RF parameters are set and tuned during production process in factory. The products do not need any additional tuning by the installer or customers.

Sincerely,



Xinming Wang
Manager, Hardware & Regulatory