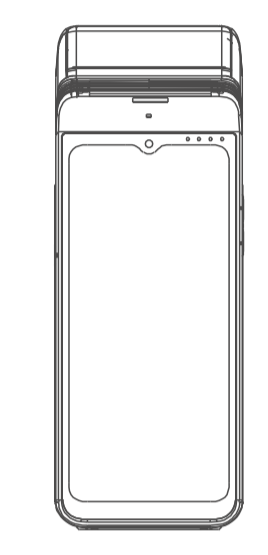
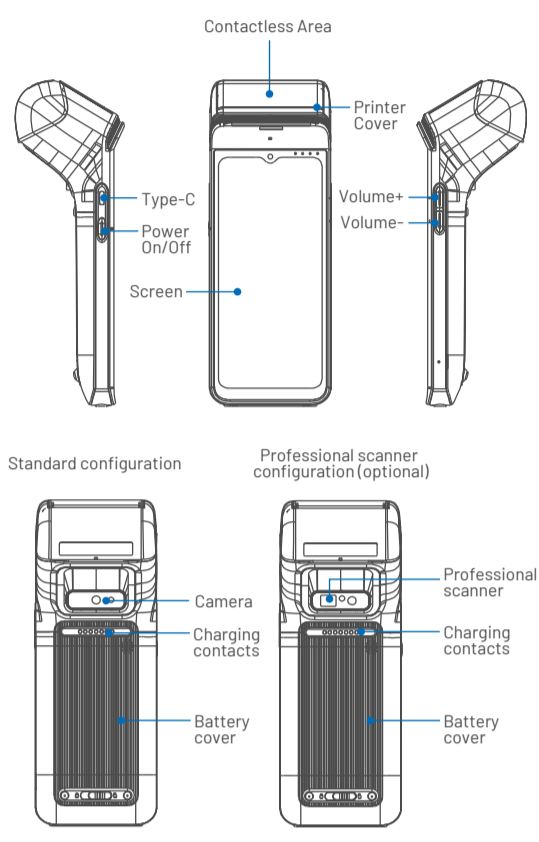


序号	版本号	描述	日期
1	V0	初版发行	2023.08.15
2			



N96 Smart POS Terminal
Operation Manual

1. Structure Description



2. Instructions

Power On/Off
Power on: Press "O" key for 2-3 seconds to power on terminal.
Power off: Press "O" key until it shows menu "power off", restart, select "power off" to enter menu your POS terminal will turn off, "cancel" key, press ok to confirm.

Magnetic card
Swipe card in magstripe card slot as demonstrated below in steady motion, and make sure the magstripe faces the device.
NOTE: Any damage to the magstripe or incorrect swiping may lead to transaction failures.

Contactless IC Card
The IC Card Slot is on the bottom of the main unit. To insert a card, hold the opposite side of the IC chip with chip facing up. Insert the IC card into the slot. During the transaction process, the IC card should remain in the slot as shown in the pic below.
NOTE: If the contact point of the IC chip is damaged or oxidized, the transaction may fail.

Contactless IC Card
While tapping a card, hold the IC card, get close to the top of the printer cover, hold for around 1 second if you hear a "beep" sound which means a successfully completed transaction. At this time, the card can be removed.

Power Charge
Remove the battery cover, insert the rechargeable li-polymer battery, and replace the battery cover. Connect the adapter, mobile power or PC and terminal using a USB cable. Plug the adapter into a power outlet. Power on the terminal. The terminal screen will display charging progress. After the terminal is fully charged "100%" will display as shown in the pic below.

Power Removal
Hold the printing paper by hand, tear it down towards the direction as shown in the pic. While tearing the paper, please make sure the speed and power are even and swift.

3. Packing List

No.	Item	Quantity
1	N96 Smart POS Terminal	1
2	N96 Operation Manual	1
3	Power Adapter	1

4. Trouble Shoot

If you cannot find answer from below, please contact your sales or technical support.

Category	Fault	Reason	Solution
Display Issue	Unable to power on terminal	1. Run out of battery. 2. Battery installation is incorrect. 3. AC power connect is incorrect. 4. Battery failure.	1. Connect with AC power supply. 2. Confirm the battery is installed properly. 3. Confirm the AC power supply is plugged in properly. 4. Replace battery.
RFID Issue	No response	Terminal crash	Use plug power supply and battery, turn off terminal and restart.
Communication Fault	Display reads: Communication Timeout	1. Weak wireless signal power. 2. SIM card connection. 3. Terminal software issue.	1. Relocate the terminal to a window or open area. 2. Reinsert the SIM card. 3. Restart the terminal.
	Display reads: "Please Card" after SIM card is inserted	1. SIM card is damaged. 2. SIM card was inserted incorrectly. 3. Check if the SIM card is functioning. If the chip surface is oxidized or not, use with a soft cloth.	1. Check if the SIM card is damaged. 2. Reinsert SIM card. 3. Reinsert SIM card.

Printer Issue	Blank printouts	Thermal printer paper is correctly installed.	Reinstall thermal printer paper following "Total Paper Roll" guidelines above.
	Printing is light/difficult to read	Floor quality printer paper used	Replace with good quality printer paper.
Card Read Error	Display reads: "Swipe Card Error. Please Swipe Again"	1. Reader is dirty. 2. Card is damaged. 3. Card was inserted in incorrect direction.	1. Clean the card reader by holding moderately soft piece of paper into the card slot and dragging the paper horizontally and vertically several times, removing any particles or dirt in the reader. 2. Wipe a portion or part of the magnetic strip on the card with soft cloth if the card is demagnetized, as required. 3. Please note the direction when reinserting the card. The speed should be continuous.
Charging Error	Displays red battery icon after battery is inserted and power adaptor is connected	Li battery was in storage for long causing the battery to discharge below charging voltage; it can recover after recharging.	If the battery icon displays red, please continue charging for 15 minutes. When the battery icon turns green, this indicates that the battery was successfully recharged. It should perform normally after a complete recharge.

5. Attention of installation and operation

- Please follow the instruction strictly when install and connect the terminal.
- The working temperature range of the terminal is 0°C - 50°C, and the storage temperature range is -20°C - 60°C.
- The terminal can just use specified power adaptor, cannot replace by other, otherwise it will cause the terminal to work abnormally or even damage the terminal.
- Do not damage the power cable and power adaptor. It can't be used any more if the power cable or power adaptor is damaged.
- Before plugging into the AC socket, please check whether the power outlet matches the set voltage of the device. It is recommended to choose a fuse socket and have a good grounding.
- Please keep the terminal away from liquids, and it is forbidden to splash any liquid or conductive material, otherwise it will cause a short-circuit or damage the terminal.
- Do not insert any foreign objects into any ports, otherwise the terminals will be seriously damaged.
- Please contact the professional POS maintainer when the terminal fails, users or other unqualified POS maintainer are not allowed to repair the terminal.
- Please use standard printing paper to prevent paper jam or printer damage.
- Please do not shake or knock the terminal.
- Do not use or place flammable sprays, paints, etc. near this product to avoid fire.
- Forbidden to disassemble or remake the terminal. Forbidden to use the terminal in illegal way, offenders will stand legal responsibility.

6. List of Toxic and Hazardous Substances or Elements

Part	Toxic and harmful substance or elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (CrVI)	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Complete terminal	○	○	○	○	○	○

Description:
1 "0" means that the content of the toxic and hazardous substance in all homogeneous materials of the part is below the limit requirement of the SJ/T11363-2008 standard.
2 "x" means that the content of the toxic and hazardous substance in at least one of the homogeneous materials of the part exceeds the limit requirement of the SJ/T11363-2008 standard; but the parts marked as "x" in the above table are all due to current industry technology. The level of development is limited and the substitution of toxic and hazardous substances or elements cannot be achieved.

[Environmental protection reminder] Products that have reached or exceeded the environmental protection service life should be recycled and reused in accordance with the "Administrative Measures for the Control of Electronic Information Products" and should not be discarded at will.

Hereby, [Shenzhen Xingodu Technology Co., Ltd.] declares that the radio equipment type [N96] is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://www.xingodu.com/pdf/71d-202>

7. FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.


This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

8. Special statement

Shenzhen Xingodu Technology Co., Ltd. reserves the right to modify this manual without prior notice, and reserves the right to continuously improve the accuracy, sufficiency and completeness of the information in the manual.

Shenzhen Xingodu Technology Co., Ltd. does not assume any legal responsibility for the adverse consequences caused by the use of this product or the use of accessories not provided by our company in accordance with the requirements of this manual.

This manual is copyright © Shenzhen Xingodu Technology Co., Ltd.



INSPECTION CERTIFICATE

INSPECTOR: [Signature]

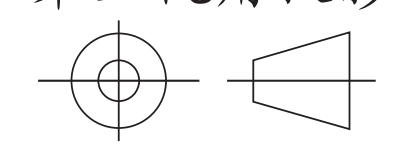

PLACE OF ORIGIN: [Signature]

SHENZHEN XINGODU TECHNOLOGY CO., LTD.

Company address: TB, Jin Song Mansion, Terra Industrial Trade Park, Chengdehua, Futian District, Shenzhen
Hotline: 86-755-26867335
<https://www.xingodubot.com>

技术要求:

1. 材质: 105g铜版纸
2. 印刷: 4色印刷
3. 成型尺寸: 78x125mm
4. 公差: ±1
5. 装订方式: 风琴折

第三视角投影									
图纸	A4								
设计	杨炎月	比例	1:3	材料	105g铜版纸				
审核	刘海燕	料号		完成日期	2023.08.15				
批准	何杰锋	版本号	V0	第 1 页	共 1 页				
FORM-R&D-216 REV. A									