# Quick Guide

## 1. Before Installing

Congratulations on purchasing your **AudioCodes C470HDfor Microsoft Teams IP Phone**!
Before installing your phone, make sure the following items are included in the shipped box:

- ✓ C470HD IP Phone
- ✓ AC power adapter (optional)
- ✓ Cat 5e Ethernet cable
- ✓ Handset
- ✓ Handset cord

## 2. Physical Description

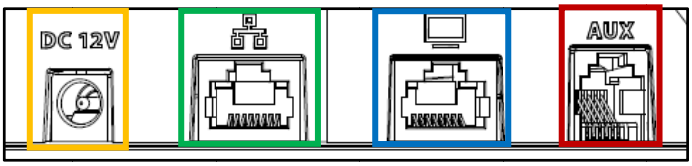
## 3. Cabling the Phone

**Warning:** Prior to connecting power, refer to the *Compliancy and Regulatory Information* document at https://www.audiocodes.com/library/technical-documents.

**To cable the phone:**

1. [Seefigure below] Connect one end of the coiled handset cord to the phone's sideand the other to the handset.

2. Optionally connect a headset to either
   - the RJ-9 port on the phone's rear (see figure below)or
   - the USB port on the phone's side (see figure above)

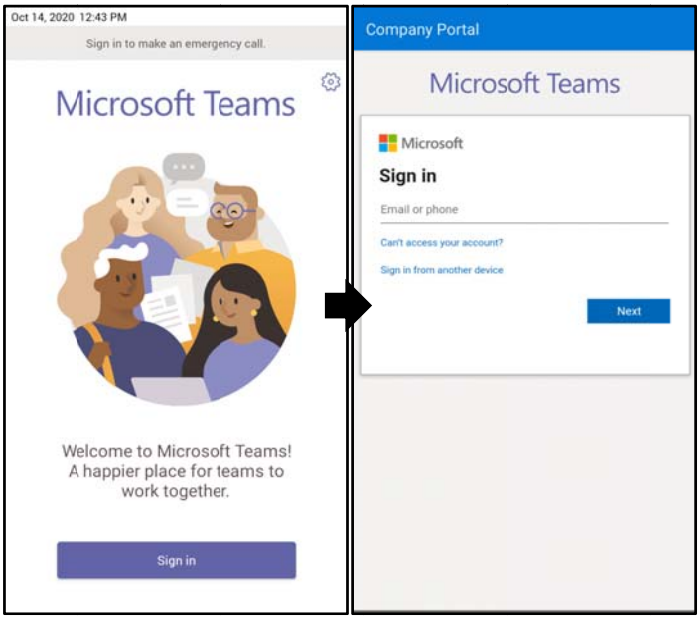



3. Connect the DC connector of the AC power adapter to the phone's DC 12V power socket and connect the AC power plug directly to the electrical wall outlet (seefigureabove).
   When the phone powers up, all the LEDs momentarily light up.
4. Connect the RJ-45 LAN port to your LAN network (LAN port or LAN switch/router) with a CAT5 / 5e Ethernet cable.
5. Optionally connect the RJ-45 PC port to a computer with a CAT5 / 5e straight-through Ethernet cable.

## 4. Signing in

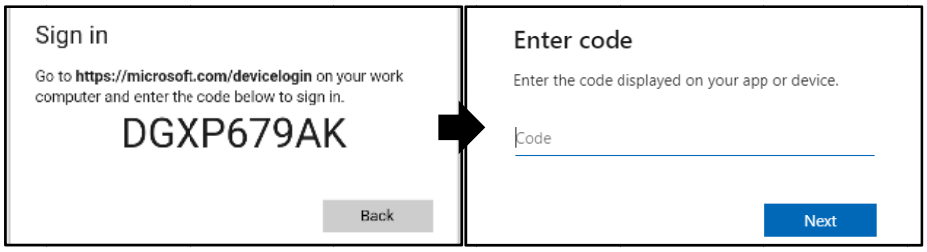
### To sign in:

1. Touchthe **Sign In**button and in the Sign in screen enter your username (e.g.,johnb@company.com) and password (the same as your Microsoft Windows password).



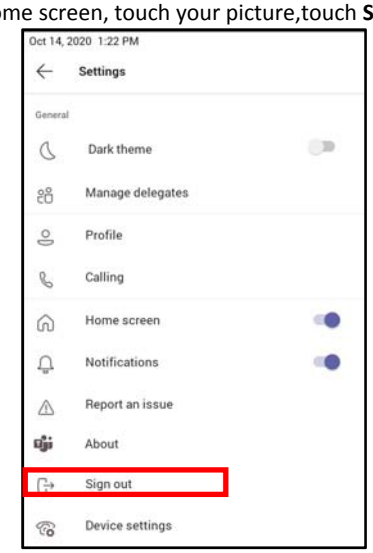

### To sign in from another device:

1. Touchthe **Sign in**button as shown above and then touch **Sign in from another device**.



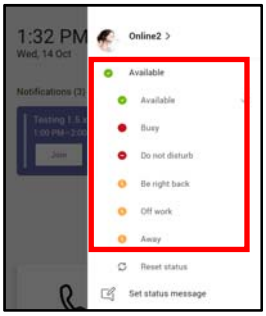

2. In your Web browser, navigate to**https://microsoft.com/devicelogin** and in the Microsoft Web page, enter the code displayed on the phone screen.
3. Touch **Next** and in the phone's Sign in screen, enter your username and password.

☞ **To sign out:** In the phone's home screen, touch your picture,touch **Settings** and then**Sign Out**.




## 5. Changing your Presence Status

☞ **To change status:** In the phone's home screen, touch your picture,touch the current status, and then select the status you want.




## 6. Basic Phone Operations

For basic phone operations, refer to Microsoft documentation and to AudioCodes' *C470HD IP Phone for Microsoft Teams User's and Administrator's Manual*.

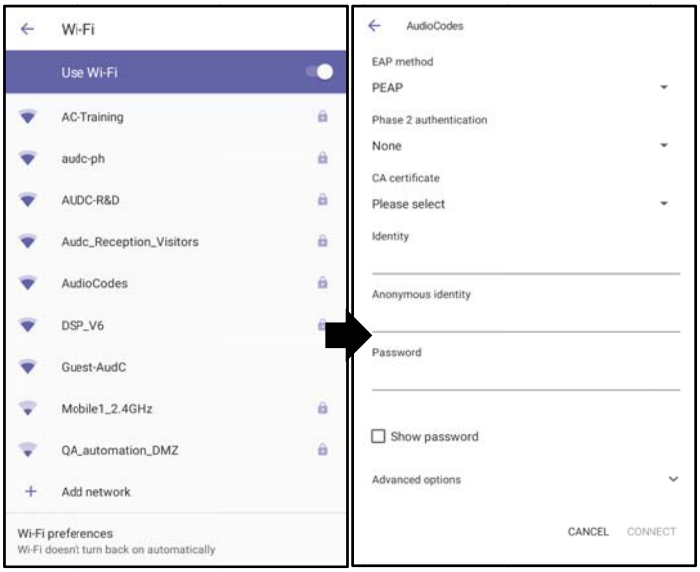
## 7. Connecting to Wi-Fi

**Note:** Contact your local AudioCodes representative for more information about *regional availability* of Wi-Fi. Wi-Fi requires a specific CPN with a 'DBW' suffix.

### To connect to Wi-Fi:

1. Open the Wi-Fi screen (in the phone's home screen touch your picture >**Settings**>**Device Settings**>**Wi-Fi**).

2. Slide the 'Use Wi-Fi' on/off switch to the on position (by default it's off).




3. From the available Wi-Fi Access Points displayed (see figure above left), touchthe network you want, enter the network credentials and then touch **Connect**.

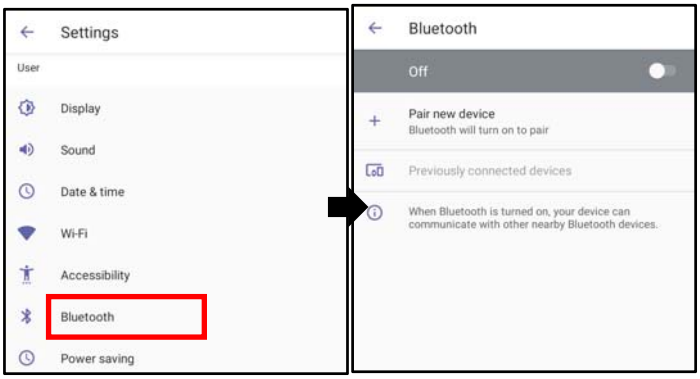
4. When connected to the Access Point, the Wi-Fi screen displays 'Connected' under it.

## 8. Configuring Bluetooth

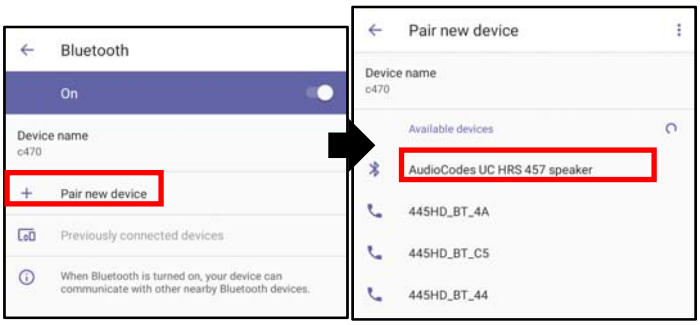
**Note:** You can use Bluetooth to connect the phone to a wireless headset or speaker.

### To configure Bluetooth:

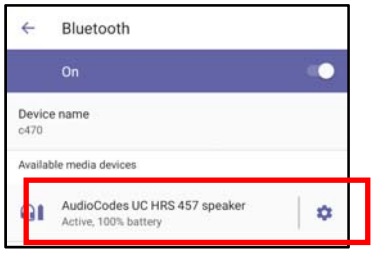
1. Open the Bluetooth screen (in the phone's home screen touch your picture >**Settings**>**Device Settings**>**Bluetooth**).




2. Touch **Off**(by defaultthe feature is switched off).

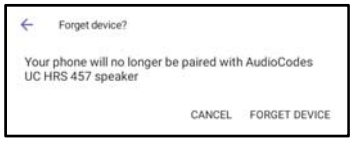



3. Touch **Pair new device**(see figure above left)and under 'Available devices' scanned (see figure above right), touch the device to pair with.



4. To unpair a device, open the Bluetooth screen (**Settings**>**Bluetooth**) shown in the preceding figure, and touch adjacent to the device.

5. In the 'Device details' screen, touch **FORGET**.




6. Touch **FORGET DEVICE**; the C470HD is no longer paired with the Bluetooth device.

**FCC WARNING:**

- FCC Guidelines for Human Exposure This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body.

- This product does not contain any user serviceable components and is to be used with approved antennas only. Any product changes or modifications will invalidate all applicable regulatory certifications and approvals.

- We, Audiocodes Ltd., 1 Hayarden St Airport City Lod Israel, declare under our sole responsibility that the C470HD IP phone complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

  - This device may not cause harmful interference, and

  - This device must accept any interference received, including interference that may cause undesired operation

  For any questions or problems please contact our local office Audiocodes Incat200Cottontail LaneSuite A101E, Somerset NJ 08873.Tel: +1-732-469-0880 Fax: +1-732-469-2298, Director of QC and operations glenn.wilder@audiocodes.com

- Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.

## Notice Information

Information contained in this document is believed to be accurate and reliable at the time of printing. However, due to ongoing product improvements and revisions, AudioCodes cannot guarantee accuracy of printed material after the Date Published nor can it accept responsibility for errors or omissions. Updates to this document can be downloaded from https://www.audiocodes.com/library/technical-documents.

This document is subject to change without notice.

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