# AFTERGLOW® WIRELESS HEADSET

### TROUBLESHOOTING:

#### NO SOUND:

- Make sure the headset is powered ON; you can tell the headset is ON when the microphone tip LED is a solid solor – if it is flashing or alternating between colors, the headset has not found the transmitter.
- Check that the headphone volume is turned up.
- Check that the game/chat balance is in the middle or towards "game".
- Make sure the USB transmitter is plugged in to a powered USB port and the LED on it is solid.
- · Check that the cable attached to the USB transmitter is plugged into an audio source with live audio.
- Make sure the headset is charged or is charging while it's ON.

#### OTHER PLAYERS CAN NOT HEAR ME:

- Check that the microphone is not muted. The microphone tip LED will blink once every minute when the microphone is muted.
- On Xbox®: Make sure you're connected to Xbox LIVE® and the chat cable (green) is plugged into both the controller and the headset.
- On PS3®: In the Audio device settings menu, select "Afterglow® Headset" as the incoming and outgoing chat source.

#### MY XBOX 360° IS CONNECTED TO TV WITH HDMI AND I CAN'T GET GAME SOUND FROM MY CONSOLE:

Leave your Xbox 360<sup>®</sup> HDMI connection to TV intact.

Try this alternative (direct to TV) connection method; (note the set up may vary depending on your TV audio out capabilities).

- 1. Plug the Afterglow® USB transmitter into the front USB port of the Xbox 360® console.
- 2. Plug the RCA (Red/White) ends of the transmitter's audio cable into the TV's "Audio Out."
- 3. If your TV does not have an RCA audio out: disconnect the RCA cable of the USB transmitter at its breakaway and expose the headphone jack.
- 4. Plug the headphone jack of the USB transmitter into TV's headphone input.
- 5. Turn the TV, console, and headset power ON.

If your TV does not have RCA or Headphone inputs then you will need an Xbox 360<sup>®</sup> HDMI adapter. This adapter is NOT included in the box. You can obtain this adapter free of charge by contacting PDP support.

If you have followed all of these instructions and still have issues please contact PDP customer service at 1-800-331-3844 (USA and Canada Only) or visit www.pdp.com/support for more information.

## FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/ TV technician for help.

#### **CAUTION:**

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

### Labeling requirements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### RF exposure warning

The equipment complies with FCC RF exposure limits set forth for an uncontrolled environment.

The equipment must not be co-located or operating in conjunction with any other antenna or transmitter.

#### Canada, Industry Canada (IC) Notices

This Class B digital apparatus complies with Canadian ICES-003 and RSS-210. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

#### Radio Frequency (RF) Exposure Information

The radiated output power of the Wireless Device is below the Industry Canada (IC) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

This device has also been evaluated and shown compliant with the IC RF Exposure limits under portable exposure conditions. (antennas are less than 20 cm of a person's body).

#### Canada, avis d'Industry Canada (IC)

Cet appareil numérique de classe B est conforme aux normes canadiennes ICES-003 et RSS-210.

Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférence et (2) cet appareil doit accepter toute interférence, notamment les interférences qui peuvent affecter son fonctionnement.

#### Informations concernant l'exposition aux fréquences radio (RF)

La puissance de sortie émise par l'appareil de sans fil est inférieure à la limite d'exposition aux fréquences radio d'Industry Canada (IC). Utilisez l'appareil de sans fil de façon à minimiser les contacts humains lors du fonctionnement normal.

Ce périphérique a également été évalué et démontré conforme aux limites d'exposition aux RF d'IC dans des conditions d'exposition à des appareils portables. (les antennes sont moins de 20 cm du corps d'une personne).