

MOTO [™] w165/w172

Getting Started Guide

accessories more information **Б GOTO** accessories: www.motorola.com www.motorola.com/support

Congratulations on your purchase of the stylish Motorola W165/W172 phone. Whether you're a talker or a texter, your phone does it all.

into this handy quide, and in a matter of minutes you'll see just how easy your phone is to use. So, go on, check it out. Browse the menus and press Oution to see more. You may be surprised at what you discover. If you'd like even more information about how to use your new phone, visit www.motorola.com/support

images in this manual. However, all key locations, sequences, and functions are the same.

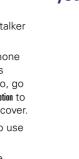
please read the important legal and safety information on the back of this guide.

congratulations!

We've crammed all the main features of your phone

Note: Your phone may not appear exactly as the

Caution: Before using your phone for the first time.



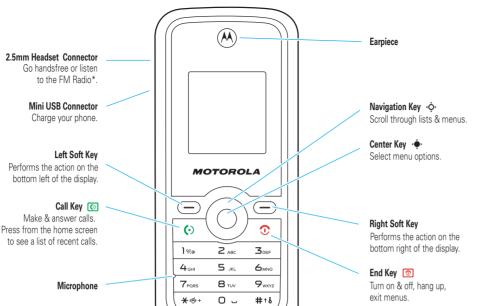
Mini USB Connector Charge your phone. Left Soft Kev Performs the action on the bottom left of the display.

* FM Radio provided on W172 only.

menu navigation

menu option.

your phone



tips & tricks

do it faster from the home screen

see recent calls

Press ().

use application shortcuts

Press the navigation key **O** up, down, left or right.

To choose the applications you want to access, press Menu > A Settings > Shortcut.

go to your phonebook

Press Phonebook (right soft kev).

access voicemail

Press and hold 1 change ring style

Press and hold 🛨.

lock/unlock kevpad

To lock, press and hold #. To unlock, press Unlock then #.

To set an automatic lock, press Menu > TO Settings > Phone settings > Keypad lock.

it's good to talk

calls —

make & answer calls

To make a call, enter a number from the home screen and press .



To answer a call when your phone rings or vibrates,

press 🗿 end a call

Press 💿.



adjust volume

You can adjust the volume during a call by pressing • left or right. To mute a call, press Option > Mute.

emergency calls

To call an emergency number, enter the emergency number and press 💽.

Your service provider programs emergency phone numbers (such as 112 or 911) that you can call under any circumstances, even when your phone is locked.

Emergency numbers vary by country. Your phone's pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

in-call menu

During a call, press **Ontion** to access the in-call menu. From here you can mute the call, use the speakerphone, write a message or look up contacts.

go handsfree

You can use your phone's handsfree speaker to make calls without holding the phone to your ear. To turn the speaker on, during a call, press Oution > Handsfree, To turn the speaker off, press Option > Handsfree off. You can also use an optional 2.5 mm wired headset to

go handsfree. Note: The send/end key on wired headsets is not

supported on this phone. Use the (1) and (1) keys on the phone to answer and end calls.

more call features

make international calls

features

Press 🛪 twice to insert the international access code (shown as +). Then, press the keypad

keys to dial the country code and phone number

set answer options

Answer a call by pressing any key:

Menu > Any key answer

forward calls

Forward calls to another number:

Menu > # Settings > Call settings > Call forwarding

restrict calls

Restrict outgoing or incoming calls:

Menu > HW Settings > Call settings > Call barring

When prompted, enter the unlock code (supplied by your service provider) and press OK.

FM radio —

listen to your favorite news or music program

Note: Available on W172 only

Plug a 2.5 mm headset into your phone. Info service

Note: The FM radio only works when the headset Recent Calls All records is plugged in. Incoming calls

② Press Menu > ₹ Extras > FM. To turn the radio on/off, press

To tune in a station, press O left or right.

To scan available stations press and hold $\hat{\mathbf{O}}$ left or right. Repeat to go to more stations.

To adjust volume, press O up or down.

To hide the radio press Back

store favorite stations

When listening to the radio, press **Ontion** and select Channel list to view and edit your preset stations, select Manual input to enter a station or select Auto search to search

for stations and populate the list. To select a preset station, press the number key for the station you

menu map Messaging

Ring Styles Voice mailbox

 General Conference

 Outdoor Mute

Customize

Extras

 BMI Countdown

 Outgoing calls Missed calls Call duration Stopwatch • FM *

 Message counter Office Tools Alarm clock

Phonebook Create Calendar To do list

 Search Storage status

Delete all entries

Phone settings

Display settings

Call settings

Shortcut

View

Copy

Settings

 World clock Speed dial

 Calculator Fixed dial Unit converter Enable FDN Currency Caller groups

Games

This is a standard main menu layout. Your phone's menu may be a little different. Network settings

* W172 only

tools —

stay on top of things with these handy tools

calendar

Scroll to the day you want and press . Select Add appointment to add an event or select View to see events

currency, press Menu > Office Tools > Unit converter or

Find it: Menu > 📆 Office Tools > Calendar

for that day.

When an event reminder occurs, press **0k** to dismiss.

Tip: To see a summary of your calendar events and add, edit or delete events, you can also use the to do

Find it: Menu > Office Tools > Alarm clock

calculator

Find it: Menu > Office Tools > Calculator

Tip: To convert length/weight units or convert

create & send a message

2 Enter message text.

save a contact

met someone new? save their number

Enter the number on the home screen and press

Choose to save your contact to your SIM card o phone memory.

8 Enter the contact name and press 0K.

Menu > Phonebook > View > All.

Scroll through the list to highlight the contact.

phone to your new phone, simply save all your you put the SIM card into your new phone, the contacts will all be in your phonebook

call a contact • Press Phonebook (right soft key) or press

3 Press ().

Tip: When a contact is highlighted, press **Detail** > **Option** > Send message to send a text message to your contact.

transfer your contacts

If you want to transfer your contacts from your old contacts to your SIM card on your old phone. When

Note: W165 & W172 only store basic contact details (name and number). Other details may be lost and

speed dial You can set up to eight phone numbers that you can

call with a single key press. **Note:** Speed dial 11 is reserved for voicemail

multiple numbers may be stored as multiple contacts.

To set a speed dial phone number: Menu > Phonebook > Speed dial

To call a speed dial phone number, press and hold the single-digit number from the home screen.

messages

sometimes it's better 2 sav it in a message

Press Menu >
 Messaging > SMS > Write message.

Tip: Press ## to switch text entry modes.

3 When you finish the message, press Option > Sent

receive a message

When you receive a new message, a notification appears. Press **Select** to read the message immediately. or press Cancel to save it to your inbox for viewing later. Find it: Menu > Messaging > SMS > Inbox

enter text

• tap (ABC, Abc or abc)—Press a key one or more times to cycle through the letters and numbers of the key you press. When you've got

the character you want, just press another key or

When entering text, press # to switch text entry

eZi English (@En)—Predictive text. Combines single key presses and predicts each word as you enter it. Just press each key once for each

wait a second or two to move on.

through the possible words, press * to change capitalization.

 Numeric (123)—Easy one, press number keys to enter numbers.

character. For example, to enter home, press

4663. Press • o up or down to scroll

Symbol—Press ** to display a list of symbols. When entering text, press 10 to enter a space and

move on the next word. Press 11 to enter simple punctuation. Press Delete to delete characters. To set your default text entry mode: press

Menu $> \mathbb{R}^{3}$ Settings > Phone settings > Text input.

let's go

1 Cover:

6 Charge:

3 Battery: Press the navigation key 🗘 up, down, left or right to highlight a

68xxxxx354-A

basics here are some basics to get you started 2 SIM:

turn it on & off ress and hold of for a few econds to turn the phone on/

From the home screen, press the center key 💠 or Menu (left soft key) to open the Main

removing battery Press 🃤 or Select (left soft key) to select the highlighted option.



home screen -

keeping you up to date

The home screen displays when you turn on the phone. Status indicators appear across the top of the home screen:

്പെ ▲ 🗆 ജയ ഷ 🗚 💵 🖹 Strenath — Alarm Ser ice Pilviur Headse Active Message 2008/10/3

to one that makes you smile.

personalize go ahead, add your personal touch

ring styles & alerts set a style

Choose your ring style. Find it: Menu > \Re Ring Styles > Style > \Re > Activate

Choose your ringtones, alerts, volume levels,

set wallpaper, screen saver & more

> Wallpaper, Screen saver or Color schemes Change the display contrast and back light timeout.

Find it: Menu > A Settings > Display settings > LCD contrast

or Back light

reminders and more. Find it: Menu > \Re Ring Styles > Style > \Re > Personalize

Change the wallpaper, screen saver and color scheme

Find it: Menu > A Settings > Display settings

phonebook

If you have questions or need assistance, we're here to help

So to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

battery use & safety

IMPORTANT: HANDLE AND STORE BATTERIES PROPERLY TO AVOID INJURY OR **DAMAGE.** Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

- Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.
- Don't let the phone or battery come in contact with water. Water can get into the phone's circuits, leading to corrosion. If the phone and/or hattery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working
- Don't allow the battery to touch metal objects. If metal objects, such as jewelry. stay in prolonged contact with the battery contact points, the battery could become
- Don't place your battery near a heat source. Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction Therefore • Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair
- dryer or microwave oven Avoid leaving your phone in your car in high temperatures.
- Do avoid dropping the battery or phone. Dropping these items, especially on a hard surface, can potentially cause damage.
- Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures. IMPORTANT: USE MOTOROLA ORIGINAL PRODUCTS FOR QUALITY ASSURANCE AND SAFEGUARDS. To aid consumers in identifying authentic Motorola batteries from

non-original or counterfeit batteries (that may not have adequate safety protection). Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

Motorola recommends you always use Motorola-branded batteries and **chargers.** Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the

- Remove the battery and inspect it to confirm that it has a "Motorola Original"
- If there is no hologram, the battery is not a Motorola battery; If there is a hologram, replace the battery and retry charging it.
- If the message remains, contact a Motorola Authorized Service Center. **Important:** Motorola's warranty does not cover damage to the phone caused by

non-Motorola batteries and/or chargers. Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion,

leakage or other hazard PROPER AND SAFE BATTERY DISPOSAL AND RECYCLING

Proper battery disposal is not only important for safety, it benefits the environment Consumers may recycle their used batteries in many retail or service provider locations Additional information on proper disposal and recycling may be found on the Web:

- www.motorola.com/recvcling
- www.rbrc.org/call2recvcle/ (in English only) **Disposal:** Promptly dispose of used batteries in accordance with local

regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries. **Warning:** Never dispose of batteries in a fire because they may explode.

battery charging

Notes for charging your phone's battery:

 When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging.

New batteries are not fully charged.

damage from overcharging.

 New batteries or batteries stored for a long time may take more time to charge. Motorola batteries and charging systems have circuitry that protects the battery from

Specific Absorption Rate Data

the minimum level required to reach the network.

This model meets international guidelines for exposure to radio waves Your mobile device is a radio transmitter and receiver. It is designed not to exceed

the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR The ICNIRP SAR limit for mobile devices used by the general public is 2 W/kg and the highest SAR value for this device when tested at the ear is W/kg. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user's quide. In this case, the highest tested SAR value is W/kg. 1 As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is

While there may be differences between the SAR levels of various phones and at landline phone various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within

due to automatic changes to the power level of the device to ensure it only uses

not indicate the need for any special precautions for the use of mobile devices They note that if you want to reduce your exposure then you can do so by limiting accessories, visit our Web site at: www.motorola.com. the length of calls or using a "handsfree" device to keep the mobile phone away from the head and hody

Additional Information can be found on the websites of the World Health Organization http://www.who.int/emf) or Motorola

nc. (http://www.motorola.com/rfhealt

The tests are carried out in accordance with international guidelines for testing. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements. Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this using it in flight.

1 Please see the Safety and General Information section about body worn operation.

- The essential requirements and other relevant provisions of Directive 1999/5/FC
- All other relevant EU Directives



The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to

R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the Product Approval this guide (or separate guide). Number from your product's label in the "Search" bar on the Web site.

Software Copyright Statement

The Motorola products described in this manual may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in the lotorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of the Motorola products shall not be deemed to grant either directly or by implication, estoppel, o otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

For notimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a If you wear the mobile device on your body, always place the mobile device in a

Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 1.5 centimeters (1 inch) from your body when transmitting. The World Health Organization has stated that present scientific information does

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure quidelines. For a list of Motorola-supplied or approved

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff, If your mobile device offers an airplane mode or similar feature, consult airline staff about

Implantable Medical Devices

European Union Directives Conformance Statement Persons with implantable medical devices should observe the following precautions:

- Hereby. Motorola declares that this product is in compliance with: ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON. DO NOT carry the mobile device in the breast pocket.
 - Use the ear opposite the implantable medical device to minimize the potential for
 - lights, such as when playing video games. These may occur even if a person has never had a Turn OFF the mobile device immediately if you have any reason to suspect that orevious seizure or blackout. interference is taking place.

you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

restricted in certain areas. Always obey the laws and regulations on the use of these

Operational Warnings

Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Atmospheres

facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Your battery, charger, or mobile device may contain symbols, defined as follows:

11	Deminion
7	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
è	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
Ĺ	Do not let your battery, charger, or mobile device get wet.

Batteries & Chargers

explosion, leakage, or other hazard. For more information, see the "battery use & safety" section in the user's quide.

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your

physician before using this mobile device.

Read and follow the directions from the manufacturer of your implantable medical device.

Driving Precautions

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or Responsible driving practices can be found in the "Smart Practices While Driving" section in

Areas with potentially explosive atmospheres are often, but not always, posted and can

include fueling areas, such as below decks on boats, fuel or chemical transfer or storage

Industry Canada Notice to Users

Symbol Key

Listening at full volume to music or voice through a headset may damage your hearing.

Caution: Improper treatment or use of batteries may present a danger of fire,

Keen Your Mobile Device and Its Accessories Away From Small

These products are not toys and may be hazardous to children. For example: A choking hazard may exist for small, detachable parts.

Improper use could result in loud sounds, possibly causing hearing injury.

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not What Does this Warranty Cover? touch or attempt to remove. Stop using your mobile device until the glass is replaced by a

Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eve or muscle twitching, loss of awareness, involuntary movements, or disorientation, It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

Caution About High Volume Usage



Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your

- Avoid turning up the volume to block out noisy surroundings. Turn the volume down if you can't hear people speaking near you.
- If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

Repetitive Motion

characters, you may experience occasional discomfort in your hands, arms, shoulders, neck,

or other parts of your body. If you continue to have discomfort during or after such use, stop Products Covered Products and Accessories The balance of the original warranty

interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5.

Motorola has not approved any changes or modifications to this device by the user. Any

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must

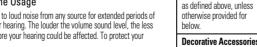
accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3). This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This

used in accordance with the instructions, may cause harmful interference to radio someone other than Motorola, or its authorized service centers, are excluded from coverage. communications. However, there is no guarantee that interference will not occur in a Altered Products. Products or Accessories with (a) serial numbers or date tans that have particular installation. If this equipment does cause harmful interference to radio or been removed, altered or obliterated; (b) broken seals or that show evidence of tampering: television reception, which can be determined by turning the equipment off and on, the user (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or is encouraged to try to correct the interference by one or more of the following measures: parts, are excluded from coverage.

- Increase the separation between the equipment and the receiver.
- Improperly handled batteries could overheat and cause a bum.

qualified service center.

Products Covered



therwise provided for unless otherwise provided for below. Limited lifetime warranty for the Decorative Accessories and Cases. Decorative lifetime of ownership by the first consumer Limit the amount of time you use headsets or headphones at high volume. covers, bezels, PhoneWrap™ purchaser of the product. covers and cases.

Monaural Headsets. Ear

Professional Two-Way

a wired connection

Consumer and

Radio Accessories.

For more information about hearing, see our Web site at www.motorola.com hearingsafety (in English only).

When you repetitively perform actions such as pressing keys or entering finger-written

use and see a physician.

Operation is subject to the following two conditions: (1) This device may not cause

FCC Notice to Users

The following statement applies to all products that have received FCC approval. oplicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:WVBW172A on the product label.

changes or modifications could void the user's authority to operate the equipment. See 47

Use of Non-Motorola Products and Accessories. Defects or damage that result fro the use of Non-Motorola branded or certified Products. Accessories. Software or other peripheral equipment are excluded from coverage. Unauthorized Service or Modification. Defects or damages resulting from service. equipment generates, uses and can radiate radio frequency energy and, if not installed and testing, adjustment, installation, maintenance, alteration, or modification in any way by

- · Reorient or relocate the receiving antenna.
- Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage. Connect the equipment to an outlet on a circuit different from that to which the receiver
- Consult the dealer or an experienced radio/TV technician for help.

Length of Coverage

Products and Accessories One (1) year from the date of nurchase by

buds and boom headsets that lifetime of ownership by the first consume

of the product.

ransmit mono sound through purchaser of the product.

Motorola Limited Warranty for the United States and Software, Applies only to physical defects Ninety (90) days from the in the media that embodies the copy of the date of purchase.

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, oftware Embodied in Physical Media. No warranty is made that the software will government or industrial radios) that operate via Family Radio Service or General Mobile meet your requirements or will work in combination with any hardware or software Radio Service. Motorola-branded or certified accessories sold for use with these Products. applications provided by third parties, that the operation of the software products will be "Accessories") and Motorola software contained on CD-ROMs or other tangible media and uninterrupted or error free, or that all defects in the software products will be corrected. sold for use with these Products ("Software") to be free from defects in materials and Software NOT Embodied in Physical Media. Software that is not embodied in physical workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or

the first consumer purchaser of the product

Limited lifetime warranty for the

Ninety (90) days from the date of

nurchase by the first consumer nurchase

Canada, which are accompanied by this written warranty Products and Accessories

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products. Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products. Accessories or parts. No data, software or applications added to your Product, Accessory or Software. including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

This warranty extends only to the first consumer purchaser, and is not transferable.

Length of Coverage

Innaer

normal wear and tear are excluded from coverage.

excluded from coverage

Products Covered

Who Is Covered?

What Will Motorola Do?

software (e.g. CD-ROM, or floopy disk).

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage,

misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to

numidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the

the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme

Products or Accessories for commercial purposes or subjecting the Product or Accessory to

abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are

Communication Services. Defects, damages, or the failure of Products, Accessories or

Length of Coverage

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated

canacity and batteries that leak are covered by this limited warranty.

or for ninety (90) days from the date

returned to the consumer, whichever is

How to Obtain Warranty Service or Other Information

	1-800-331-6456 Pagers 1-800-548-9954 Two-Way Radios and Messaging Devices 1-800-353-2729
Canada	All Products 1-800-461-4575
TTY	1-888-390-6456

For Accessories and Software, please call the telephone number designated above for the product with which they are used.

You will receive instructions on how to ship the Products. Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem: (c) the name of your service provider, if applicable: (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What Other Limitations Are There? ANY IMPLIED WARRANTIES. INCLUDING WITHOUT LIMITATION THE IMPLIED

WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SHALL RELIMITED TO THE DURATION OF THIS LIMITED WARRANTY OTHERWISE THE REPAIR REPLACEMENT. OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED IN NO EVENT SHALL MOTOROLA RELIARLE WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS DE THE PLIRCHASE PRICE OF THE PRODUCT ACCESSORY OR SOFTWARE OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA. SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS. ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

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Hearing Aid Compatibility with Mobile Phones

particular model has "Rated for Hearing Aids" printed on it, the following explanation When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices

Some Motorola phones are measured for compatibility with hearing aids. If the box for your

are more immune than others to this interference noise, and phones also vary in the amount

The ratings are not guarantees. Results will vary depending on the user's hearing device and

hearing loss. If your hearing device happens to be vulnerable to interference, you may not be

of interference they generate. The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing media (e.g. software that is downloaded from the internet), is provided "as is" and without devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box

> able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs. M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less. nterference to hearing devices than phones that are not labeled. M4 is the better/higher of

Hearing devices may also be measured for immunity to this type of interference. Your

your hearing device. The more immune your hearing aid is, the less likely you are to

hearing device manufacturer or hearing health professional may help you find results for

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. To is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in

Information from the World Health Organization

experience interference noise from mobile phones.

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body. Source: WHO Fact Sheet 193 Further information: http://www.who.int./peh-em

Product Registration

Online Product Registration:

www.motorola.com/us/productregistrati Product registration is an important step toward enjoying your new Motorola product

Registering permits us to contact you for product or software updates and allows you to subscribe to undates on new products or special promotions. Registration is not required for

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receint to confirm warranty statu

Thank you for choosing a Motorola product.

Export Law Assurances

with household waste.

California Perchlorate Label

There is no special handling required by consumers

these recommendations to enhance protection of your information

"master clear" or "delete data" in this user's guide.

should avoid using such applications.

Web page for "Motorola Backup" or "Motorola Phone Tools.

Privacy and Data Security

hazardouswaste/ perchlorate.'

it as soon as possible.

his product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade. Caring for the Environment by Recycling

This symbol on a Motorola product means the product should not be disposed or

collection and recycling requirements. Please contact your regional authorities for more

Motorola understands that privacy and data security are important to everyone. Because

some features of your mobile device may affect your privacy or data security, please follow

Monitor access—Keep your mobile device with you and do not leave it where others

• Keep software up to date—If Motorola or a software/application vendor releases a

patch or software fix for your mobile device which updates the device's security, install

device prior to disposing of it or turning it in for recycling. For step-by-step instructions

on how to delete all personal information from your device, see the section entitled

www.motorola.com and then navigate to the "downloads" section of the consumer

requirements of the FCC, certain Motorola mobile devices incorporate Assisted Global

provide driving directions. Users who prefer not to permit such tracking and monitoring

• For information on backing up your mobile device data before erasing it, go to

Understanding AGPS—In order to comply with emergency caller location

Positionina System (AGPS) technology. AGPS technology also can be used in

non-emergency applications to track and monitor a user's location—for example, to

may have unmonitored access. Lock your device's keypad where this feature is

Erase before recycling—Delete personal information or data from your mobile

Disposal of your Mobile Device and Accessories nossible let your voicemail answer it for you Please do not dispose of mobile devices or electrical accessories (such as chargers. headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or snow ice, and even heavy traffic can be hazardous regional authority. Alternatively, you may return unwanted mobile devices and electrical Do not take notes or look up phone numbers while driving. Jotting down a "to accessories to any Motorola Approved Service Center in your region. Details of Motorola do" list or going through your address book takes attention away from your primary

not moving or before pulling into traffic. If you must make a call while moving. Disposal of your Mobile Device Packaging and User's Guide

- Product packaging and user's guides should only be disposed of in accordance with national **distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- number in the case of fire, traffic accident, or medical emergencies.* Some mobile phones use an internal, permanent backup battery on the printed circuit board. Use your mobile device to help others in emergencies. If you see an auto
 - Call roadside assistance or a special non-emergency wireless assistance **number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured. or a vehicle you know to be stolen, call roadside assistance or other special

Changes or modifications not expressly approved by the party responsib for compliance could void the user ' authority to operate the equipment. The antenna(s) used for this transmitter must not be co-located or

If you have further questions regarding how use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact

Smart Practices While Driving

Check the laws and regulations on the use of mobile devices and their

Drive Safe, Call Smart

accessories in the areas where you drive. Always obey them. The use of these 1-800-331-6456 (United States) devices may be prohibited or restricted in certain areas -- for example handsfree use only. Go to www.motorola.com/callsmart (in English only) for more

Your mobile device lets you communicate by voice and data—almost anywhere, anytime wherever wireless service is available and safe conditions allow. When driving a car. driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- and redial. If available, these features help you to place your call without taking your attention off the road When available, use a handsfree device, If possible, add an
- the many Motorola Original handsfree accessories available today. Position your mobile device within easy reach. Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if

additional layer of convenience to your mobile device with one of

- Let the person you are speaking with know you are driving; if necessary. suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet
- responsibility—driving safely. · Dial sensibly and assess the traffic; if possible, place calls when your car is
- dial only a few numbers, check the road and your mirrors, then continue. Do not engage in stressful or emotional conversations that may be
- Use your mobile device to call for help. Dial 911 or other local emergency
- that may contain very small amounts of perchlorate. In such cases, California law requires accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.* "Perchlorate Material — special handling may apply. See www.dtsc.ca.gov

non-emergency wireless number.*

Sunnort Center at

1-800-461-4575 (Canada)

service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and nformation contained in this user's guide are based upon the latest available

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Manual Number: 68xxxxx354-A

This model device meets the government 'sequirements for exposure to

Motorola, will void the user's authority to operate the equipment.

The exposure standard for wireless devices employs a unit of measurement FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating

The highest SAR value for the model device as reported to the FCC when tested for use at the ear is 1.57 W/kg and when worn on the body, as described in this user guide, is 1.57 W/kg (Body-worn measurements differ among device models, depending upon available enhancements and FCC

are to a wireless base station antenna, the lower the power output.

and at various positions, they all meet the government requirement. The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF

This device is compliance with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1999 and had been tested in accordance with the measurement methods and procedures specified in OET Bulletin 65 Supplement C

body when the device is switched on.

1307 Fast Algonquin Road Schaumburg, IL 60196

Motorola Inc

Consumer Advocacy Office

www.hellomoto.com

Note: Do not ship your phone to the above address. If you need to return your phone for renairs, replacement, or warranty service, please contact the Motorola Customer

1-888-390-6456 (TTY/TDD United States for hearing impaired)

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your

functionality. All features, functionality, and other product specifications, as well as the information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or

© 2008 Motorola, Inc. All rights reserved. **Caution:** Changes or modifications made in the radio phone, not expressly approved by

RF Exposure Information (SAR)

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government

known as the Specific Absorption Rate, or SAR. The SAR limit set by the positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of th device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you

reauirements.) While there may be differences between the SAR levels of various devices

exposure guidelines. SAR information on this model device is on file wit the FCC and can be found under the Display Grant section of http://www. fcc.gov/oet/fccid after searching on FCC ID: WVBW172A.

For body worn operation, this device has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other enhancements may not ensure compliance with ECC RE exposure guidelines. If you do not use a body-worn accessory and are not holding the device at the ear, position the handset a minimum of 1.5 cm from you

* Wherever wireless phone service is available

Get to know your Motorola mobile device and its features such as speed dial