FXP-853WQ

3G FWP

User Manual

Before use Please read the manual

WELCOME：

Thank you for choosing this WCDMA FWP product. After reading this guide, you will be able to fully master the usage of your mobile phone and appreciate all its thorough functions and simple operation approaches.

DECLARATION：

This manual as a product use instruction does not represent the explanation for the product's software and hardware, the features possibly varies by region.

This WCDMA FWP product is compatible with GSM/GPRS/EDGE/WCDMA technology. Some functions referred in this guide also need the support from a network operator or a service provider.

In order to ensure use in safety, please read the "Safety Notice" in advance.

Regarding all the functions marked (*)，the manufacturer reserves the right to final interpretation.

ICONs：

 Indicates warning for special attention.

 Indicates caution information.

 Indicates special explanation or tip in usage.

III

Contents

IV

V

VI

SAFETY NOTICE:

Before using the phone, please read and follow the rules as below carefully.

Please switch off your phone where you see signs forbidding phone use. Such signs can be found in medical centers or establishments with medical equipments.

To avoid the risk of any explosion, please switch off the phone at petrol stations and places which are near fuel, chemical solvent or other dangerous substances.

Please switch off your phone in areas where there could be a risk of explosion and where you are asked to switch off bidirectional radios. Notice and adhere to any rules and regulations concerning mobile phone use.

All phones can be subject to interference, which may affect its performance.

In order to ensure high performance and to avoid damaging the phone, please use the original accessories and battery. Avoid using products which are not compatible.

Keep this product away from excessive moisture and extreme temperatures.

Please neither burn the phone battery nor take it as ordinary rubbish, as this could endanger life and contaminate the

VIII

SAFETY NOTICE:

Before using the phone, please read and follow the rules as below carefully.

environment. Please obey the environmental policy of the local government and have them dispose and recycle in time.

If you need to connect your phone to other devices, please read the user guide carefully to ensure the procedure is carried out safely.

Keep small parts (e.g. SIM card) out of the reach of children to prevent batteries from being swallowed or cause other dangers.

Please back up the important information of phone and make sure to have a copy in case data lost from your phone.

Make sure the phone is on and in service before making an emergency call. Then press the call key for your position to be located. Please don't end call unless you are told to do so.

IX

1. Getting to know your phone
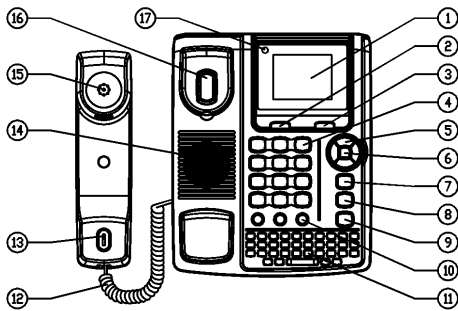
No.	Name	No.	Name
1	LCD	10	Hot Key (FM Radio / Calculation / Instance message)
2	Left Soft Key (Menu / Option /	11	Qwerty Key (for entering letters)
3	Right Soft (Delete / Back / Contact Key)	12	Coil Cord
4	Numeric Key	13	Mic
5	Navigation Key (up / down / left /	14	Speaker

10

	right)		
6	OK Key (for confirming the function)	15	Receiver
7	Send Key	16	Switch Hook (for ending call)
8	End / Power Key	17	Camera
9	Speaker Key (for changing Speaker mode)		

Status bar

Icon	Function
	GSM network
	UMTS network
	unknown network
	GPRS
	EDGE
	UMTS

11

	Calling
	unread message
	Unread multimedia message
	Missed call
	Alarm clock
	Music playing background
	FM playing background
	Profiles stay ringing.
	.

12

2. Getting Started

Install the USIM/SIM card and battery

⚠ CAUTION Always turn off your device before inserting or replacing the USIM/SIM card and battery.

Battery performance depends on various factors, including network configuration, signal strength, the temperature of the environment in which you operate the device, the features and/or settings you select and use, items attached to connecting ports, and your talk time, data transmission, and other software usage patterns.

⚠ WARNING To reduce risk of fire or burns:

- Do not attempt to open, disassemble, or repair the battery.
- Do not crush, puncture, short-circuit the external connector, or dispose in fire or water.
- Do not expose to temperatures above 60℃ (140℉).
- Replace only with the battery designated for this product.
- Recycle or dispose of used battery as stipulated by local regulations.

Insert the SIM card:

(1) Open battery cover in bottom side and place the SIM card in the phone with the gold-coloured contact area facing down.

13
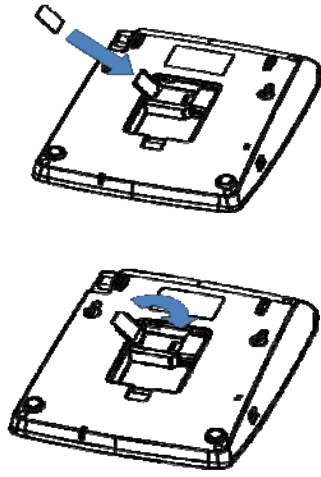
Insert the battery:

(2)   Connect the battery into the battery connector inside battery cover correctly.

14
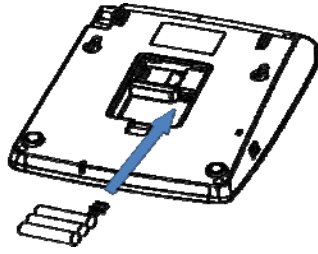
(3)   Place back the battery cover.

Charge the battery

Charging the battery by the travel charger：

(1)   Make sure the battery inserted in the phone.

(2)   Connect the travel charger into the DC jack on the phone carefully, and connect the charger to a standard wall outlet.

⚠ CAUTION New batteries have been pre-charged partially before shipment. Before you start using your device, it is recommended that you insert and charge the battery. Some batteries perform best after several full charge/discharge cycles.
     Do not remove the battery from the device while charging.

Turn your phone on and off

After installing your SIM card and battery and charging the battery, you can now power on and start using your device.
Press and hold the [END/POWER] key for a few seconds.

Password

PIN code

PIN code (Personal Identification Number) will avoid illegal use on your SIM. PIN code is provided with SIM card. If inputting wrong PIN code for three times, you should unlock it by PUK code. Default PIN code is 1234. For more information, please consult your service provider .

16

PIN2 code

You need to input PIN2 code in some functions (such as, call costs). If inputting wrong PIN code for three times, you should unlock it by PUK code. For more information, please consult your service provider .

PUK code

When PIN code is locked, PUK is required. Usually, PUK code is provided with SIM card. If not provided or lost, please buy a new SIM card. The PUK code can not be changed.

PUK2 code

When PIN2 code is locked, PUK2 is required. PUK2 code is provided with SIM card. If not provided or lost, please buy a new SIM card. The PUK2 code can not be changed.

17

3. Quick Start Guide

Learn how to perform basic operations and use the main functions of your mobile phone.

Standby

Standby Mode

Display Network operater and Date / Time

Date and Time Setting

(1)   Scroll up / down navigation key to put the cursor positioned on<Time and date>, you can press <OK> key to access <Time and date> menu and then set time and date.

(2)   Choose <Time>, input to adjust the time, and then press <OK> key to save.

(3)   Choose <Date>, input to adjust the date, and then press < OK > key to save.

18

(4)   Choose <NITZ>, you can update the current time from server.

(5)   Choose time zone, 24-hour format & date format, and then press <OK>
       key. The settings will be automatically saved.

Main Menu

Press Left soft key and then display main menu
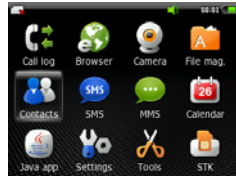
Make a call

Make a call

In standby mode, input phone numbers or contacts from qwerty keypad to
make a call.

Make a call from Dial Board

(1)   In standby, press any number key to enter Dial board, input numbers
       to make a call.

19

(2)   Press <End > key to end the call.

When inputting numbers, press <Del> key to clear an error inputting.

Make a call from Phonebook

(1)   In main menu, press <Contacts> to enter the Contacts menu.

(2)   Scroll to search for the contact, or search for a contact through instant
        initial letter searching.

(3)   Press <send> key to make a call.

Make a call from Call Log

(1)   In standby mode, press < Send > key to enter Call history menu.

(2)   Scroll to search for a Call Log.

(3)   Press <send>key to make a call.

Make an international call

(1)   Press the "＊" key till the character "+" displayed on the phone screen

(2)   input country code and phone number

(3)   Press <send>key to make a call.

Dial an extension number

You should dial the phone number first and then dial the extension number. If
you insert "P" between phone number and the extension number, then press
<send>key, so call to the extension will be made automatically.

20

Make an emergency call

Input the emergency number and then press [send] key.

Answer a call, Check missed calls

Answer a call

When a call comes in, a dialog box will appear, showing the incoming number or a contact, press <send> key to answer, or <end> key to reject the call.

When a call comes in, press left soft【option】 key and select<silence> in the screen to stop ringing.

Answer two calls in the same time

If call waiting is on, (service from the operator is required), you can follow as below when the second call comes:
Press 【send】key to answer the second call , the current call will be on hold.

Press 【end】key to reject the second call, the current call continuous.

Check missed calls

Your phone will display a pop-up box to prompt the calls you have missed, to check details, press [ok] key ; to cancel, press <end>key, and a missed call icon will be disappear in Status line.
You can also enter the <Call Log> to check missed calls.

Adjust volume

Press 【Left/Right】navigation key to adjust the volume in the calling.

21

End call

Press 【end】key to end call.

Send a Message

Create and send SMS message from your device.

(1)   In SMS screen, choose <new SMS>to create a new message.

(2)   Input the contact's number or choose from contacts.

(3)   Input your message text and choose【option】key -<Send> to send it.

Press 【option】key- <Insert> to choose and insert Contact info, Text template.

Read a new Message

Read a message

When you have a new message, a pop-up box appears. To read the message, press [ok] key; to cancel, press <end> key, and a missed message icon < 💬 > appears in status Line.

22

4. Functions Description

Call Log

Call log can record the numbers of all calls, missed calls, dialed calls and answered calls.

⚠️ CAUTION Only if the network supports these functions, with the device switched on and located within the network service area, the phone can record missed calls and answered calls.

(1)   In idle mode, press <Send >key to enter the call log screen.

Check call log

(2)   Call logs display the contact's name and the phone number, the times of calling from/ to the same contact and the last time of the incoming / outgoing call. Choose a record you want to enter the detailed call log.

(3)   If the current number is not recorded in the contacts, you can view the details of call time and operate as follows:

     ➢   Voice call : call this number

     ➢   Video call : make a video call(*service from operator is required)

     ➢   Copy to dialer: copy the number to the dialer

     ➢   Send SMS: enter to send a SMS to this number

     ➢   Send MMS: enter to send a MMS to this number

     ➢   Save to contacts: enter and choose new contact to add this number to a new contact; or choose Existing contact to add this number to a previous contact.

<center>23</center>

➢ Delete: after entered delete mode, scroll up and down navigation key and press OK key to select all or each number to be deleted and then press left soft key and OK key to delete.

(4)   If the current numbers have been recorded in the contacts, you can view the details of call time and the contact, and operate as below:

➢ Voice call : call this number

➢ Video call : make a video call(*service from operator is required)

➢ Copy to dialer: copy the number to the dialer

➢ Send SMS: enter to send a SMS to this number

➢ Send MMS: enter to send a MMS to this number

➢ Contact detail: press OK key to view the details of the contact.

➢ Delete: after entered delete mode, scroll up and down navigation key and press OK key to select all or each number to be deleted and then press left soft key and OK key to delete.

Call back quickly

(5)   In the call log, select number and press < send > to call back quickly.

24

⬛ Contacts

You can manage your contact information in contacts menu.

⚠️
CAUTION if the contacts are saved in USIM/SIM card，only contact name and one number can be recorded and edited.

(1)   In main menu, choose [⣿] to enter the contact list.

(2)   The contact list can display the contact name and the storage location. You can choose <Send> key to make a call.

(3)   In the contact list, press option key to have:

➢ New contact: enter the new contact's editing screen, choose the contact will be saved in the phone or SIM. And input the contact name, storage location, number and etc., and then choose <option> key to save all the information.

➢ Send SMS: send a message to this contact

➢ Send MMS: send a MMS to this contact

➢ Edit contact: edit the information of this contact

➢ Voice call: make a voice call with this contact

➢ Video call: make a video call with this contact

➢ Copy to dialer: copy this number to dialer

➢ Send as card: via SMS, via MMS

➢ Groups: view all the contacts in groups and to add new group, send message to a group, edit groups and delete.

➢ Delete: delete this number from contacts

25

➢ Move to Phone or SIM card: move the contact from phone to SIM, or from SIM to phone. After that, the contact will be not in the previous phone or SIM.

➢ Copy to Phone or SIM card: move the contact from phone to SIM, or from SIM to phone.

➢ Settings: includes speed dial, contacts to display, default saving memory

➢ Storage status: view all the contact information in the phone and SIM card.

Add a new contact

(1) In the contact list, choose <option>key -<New contact> to enter the new contact's editing screen.

(2) In the editing screen, input the contact name, storage location, number and etc., then choose left soft key to save all the information.

Choose the image to add contact image from photos or camera. To add more numbers or emails, you can choose<add detail>.

View contacts information

(3) In the contacts list, click the contact name to view.

(4) Press option key to have :

➢ New contact: enter the new contact's editing screen, choose the contact will be saved in the phone or SIM. And input the contact name, storage location, number and etc., and then choose <option> key to save all the information.

➢ Send SMS: send a message to this contact

26

➢ Send MMS: send a MMS to this contact

➢ Voice call: make a voice call with this contact

➢ Video call: make a video call with this contact

➢ Copy to dialer: copy this number to dialer

➢ Send as card: via SMS, via MMS

➢ Groups: view all the contacts in groups and to add new group, send message to a group, edit groups and delete.

➢ Delete: delete this number from contacts

➢ Move to Phone or SIM card: move the contact from phone to SIM, or from SIM to phone. After that, the contact will be not in the previous phone or SIM.

➢ Copy to Phone or SIM card: move the contact from phone to SIM, or from SIM to phone.

➢ Settings: includes speed dial, contacts to display, default saving memory

➢ Storage status: view all the contact information in the phone and SIM card.

Edit contact information

(5)   In the contact list, press <OK> key to access detailed screen, you can edit this contact.

Delete contacts

In the contact list, click <delete>，press OK key to select the item you want to delete one or delete all，press left soft key and OK key to delete.

27

Speed find

In the contact list, input the first letter to find the contact.

SMS

You can create, send, receive, view, edit and set the SMS. You can also receive broadcasting message.

In main menu, choose <SMS> to enter the message function.

Create a SMS

(1)   In the SMS function screen, choose the <New SMS> on top of the screen to edit a new message.

(2)   Enter the phone number in the receiver column or press [OK] key to select one or more numbers in contacts list.

Press [Option] key, select <Add from contacts> to add more receivers.

(3)   Input the message content in message column.

Choose <Insert> to insert contact info, text template.

(4)   Press [Option] key, choose <Send> to send the message.
        Press [Option] key, choose <Save to drafts> to save the message in Drafts.

Read the message

(1)   When a new message comes, a dialogue box will appear on the screen. Choose the item to enter the Inbox.

(2)   Choose unread message to read it.

28

Inbox

View message list and read/unread status.

Outbox

Save and view/delete messages waiting to be sent

Drafts

Save and view/delete drafts.

Sent

Save and view/delete sent message.

Settings

Set SMS settings, Text template and Cell Broadcast.

SMS setting

> Service centre:

When sending message, you must set the number of the service provider center, or get the number from the service provider. Most **USIM/SIM cards have included the number.**

⚠️ CAUTION If you revise or delete the number of the message center, it may result that

the phone can't send message.

> Delivery report: When it is on, message center will send you the delivery report.

> SMS Type: select the type for SMS.

29

> ➢ Validity period: Set the period that messages stay in the message center.

> ➢ Save sent SMS: select on/off.

Cell broadcast

On/off to receive cell broadcast or not and also set channel.

Text template

Edit /delete/add text template.

Storage status

Memory status of phone and SIM

MMS

You can create, send, receive, view, edit and set the MMS.

⚠ MMS functions require the service from service provider. Only the devices
CAUTION that are compatible with MMS function can receive and display MMS.

In main menu, choose <MMS> to enter the MMS function.

Create a MMS

(1) In the message function screen, choose the <New MMS> on top of the
screen to edit a new message.

(2) Enter the phone number in the receiver column or press [OK] key to select
one or more numbers in contacts list.

(3) Input the message content in message column.

30

Choose <Insert> to insert pictures, video, sound and others.

Choose<Add subject>, <Add Cc>, <Add Bcc> to add subject, cc and bcc.

(4) Press [Option] key, choose <Send> to send the message.
     Press [Option] key, choose <Save to draft> to save the message in Drafts.

Read the message

(5) When a new message comes, a dialogue box will appear on the screen.
     Choose the item to enter the Inbox.

(6) Choose unread message to read it.

Inbox

View message list and read/unread status.

Sent

Save and view/delete sent message.

Drafts

Save and view/delete drafts.

Outbox

Save and view/delete messages waiting to be sent

Settings

Set MMS settings, Text template.

Storage status

Memory status of phone and SIM

31

Settings

Personal display

Set the themes, wallpaper and widgets.

Personal ringtone

Include:

> ➢ Call ringtone
> ➢ Message ringtone
> ➢ Ringing volume

Phone setting

Time and Date

You can set the time, the date and the format in the menu.

⚠ CAUTION If you remove the battery from the phone or the battery is depleted for a long time, then you may need to reset the time and the date when restart the phone after charging/reinstalling the battery.

Language

Select the language shown on the phone, including English and Spanish.

Backlight

Adjust backlight.

Input setting

To set the input method.

32

Call settings

All calls >Send my number

To set Send or Hide your number.

⚠ CAUTION The service requires network service.

Auto dial

Select to turn on/off.

Call duration

Include last call, Dialed calls, Answered calls, Y**ou can press left soft key to erase all call duration time.**

Voice call

Include Call diverting, Call Barring, Call waiting and Auto redial.

⚠ CAUTION The network service and the SIM card are required to activate the call restriction function.

Video call

Include Setting my show, Call diverting, Call barring.

Voice mailbox

Edit the name and number of the voice mailbox.

Network settings

Network settings menu can help you to search the network automatically/manually and set the network mode and set the data connection settings.

33

Connection settings

Include default connection, Browser connection, Java connection, MMS connection, Stream media connection, connection data account.

Security settings

Phone lock

Select to turn on/off phone lock. (Default password is "0000".)

Function Protect

Functional protection provides password protection for contacts, SMS, MMS and call log. You have to enter the phone code when activating the functional protection for any function.

You have to input the phone code before setting the functional protection.

Change phone code

This feature allows you to change the password

Security（SIM）

Manage PIN and PIN2 code.

Reset default

You can select the functions to be restored as default value.

Input password. (Default password is "0000".)

34

FM Radio

The phone supports FM radio.

You can use the FM radio only with the headset plugged.

The operations of FM are as follows：

- ➢ **My channels**
- ➢ **All channels**
- ➢ **Manual tuning**
- ➢ **Fine –tune**
- ➢ **Add to my channels**
- ➢ **Scan channels**

File manager

You may manage the Micro SD card memory in this menu, including images, videos, sounds, others and files received via Bluetooth.

In the screen of file manager, press option key to obtain more items as below:

- ➢ **Delete**
- ➢ **Send via**: MMS
- ➢ **Rename**
- ➢ **Properties**
- ➢ **Storage status**

⚠ Please backup important information in T card to prevent loss;
CAUTION In computer format T card, select FAT file system format.

35

Browser

Your phone supports wireless application protocol WAP and WWW service. Please make sure that you have launched the mobile Internet services before you use the function. It may be charged to use the internet service. The charge information is provided by the network service providers.

You can access many different Internet services such as news, weather reports, flight information, and others. These services are especially designed for the phones and maintained by WAP/WWW service providers.

Network service is necessary for WAP. Please contact your network provider and/or the service provider of the desired service. The service provider will also provide instructions about how to use their service.

⚠ The charge information and other specific settings are provided by the network service providers.

Java app

You can download and view all installed JAVA games and applications in JAVA menu.

Alarm

You can set several alarm clocks at different times and you can set the alarm on or off and delete in this menu.

36

Calendar

The function allows you to view calendar, remind you your schedules by alarm clock and record your schedules.

New

In this item, you could add new meetings, to-dos and anniversaries in the calendar.

View

In this item, you could view all events, all meetings, all to-dos and all anniversaries.

Monthly view

In this item, you could choose monthly view or weekly view.

Delete

In this item, you could delete any schedules in the calendar.

Go to date

In this item, you could choose the date to view in the calendar.

Settings

(1)   Calendar alarm ring: choose the calendar alarm ringtones

(2)   Alarm snooze time: choose the alarm snooze time from 1 to 60 minutes

(3)   Week starts on: choose Sunday or Monday

(4)   Default view: choose default view as monthly view or weekly view

37

Calculator

This supports simple calculation, such as +, - ,×,÷. The calculator has limited accuracy and is designed only for simple calculations.

Converter

This supports conversion including currency, area, length, weight, temperature, volume and velocity.

Input Method

This phone supports these methods: ENG and ABC.

5. Maintenance

Battery Maintenance

1. Please do not put/throw batteries into a fire, as this will cause the battery to burn and explode.
2. When installing the battery, do not use force or pressure, as this will cause the battery to leak, overheat, crack and burn.
3. Please do not use wires, needles or other metal objects to short-circuit the battery. Also, do not put the battery near necklaces or other metal objects, as this will cause the battery to leak overheat, crack and burn.
4. Please do not solder the contact points of the battery, as this will cause the battery to leak overheat, crack and burn.
5. If the battery overheats, changes color, or becomes distorted in use, charging, or storage, please stop using and replace it with a new battery.
6. If the battery leaks or gives off a strange odor, please remove it from the vicinity of the open fire to avoid a fire or explosion.
7. Please do not use or place batteries in places of high temperature such as in the sun.

Phone Maintenance

1. Please keep the phone and the spare parts beyond reach of children.
2. Avoid contact with water or other liquids. Liquid in the phone could cause a short circuit, battery leak or other malfunctions.
3. Please keep the phone away from the high temperature, as it will shorten the service life of the phone, and make the plastic damage the battery.

4. Do not disassemble or modify the mobile phone, as it will lead to damage
to the phone such as battery leakage or circuitry failure.
5. Do not use acid or alkali substances to clean the phone.
6. Do use the original spare parts. Otherwise it will fail the warranty.

41

6. FCC Notice to Users

To maintain compliance with FCC RF exposure requirements, use product that maintain a 20cm separation distance between the user's body and the host.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

  - Reorient or relocate the receiving antenna.

  - Increase the separation between the equipment and receiver.

  -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

  -Consult the dealer or an experienced radio/TV technician for help

42

7. Troubleshooting

Problems	Cause
The phone can't be switched on	The battery power is used up; Incorrect battery installation.
(U)SIM card malfunction	(U)SIM card is damaged; Contact your network service provider. (U)SIM card is not properly inserted; Confirm (U)SIM card is properly inserted. There is a foreign substance on the metal surface of the (U)SIM card. Use a clean cloth to wipe off the metal contact point of the (U)SIM card
Echo or noise	Caused by poor network relay, a regional problem; Some regional problem when calling. Hang up and redial, if the relay is changed then the line may be better.
Unable to make a call	Using the call bar function. Cancel the function. Using the fixed dialing function. Cancel the fixed call setting
Unable to charge	Battery or charger is damaged, Replace the battery or charger. Recharging in the environment of less than -10C or higher than 55C, Change the charging environment. Poor contact, Check if the plug is properly

43

	connected
Unable to connect to the network	Expired (U)SIM card. Contact your network service provider.
	Out of the GSM service area. Consult your network provider within the service area.
	Poor signal. Please move to a place with a better signal and try again
Shortening of the standby time	Standby time is related to the network system. Please temporarily turn off your phone, as you are located in an area with poor signal.
	Batteries need to be replaced.
	When you cannot get a signal, the phone will continue to transmit in order to find a base station, thereby expending large amounts of electricity causes the standby time to decrease. Pleas move to an area with a strong signal or temporarily turn off your phone.
Incorrect PIN number	Consecutively enter the incorrect password for three times.
	Contact your network provider.
Unable to add new contact	The storage space of the phone book is full.
	Delete a portion of the phone number.
Unable to set certain functions	Your network provider does not support this function or you have not applied for it.

44

	Contact your network provider.