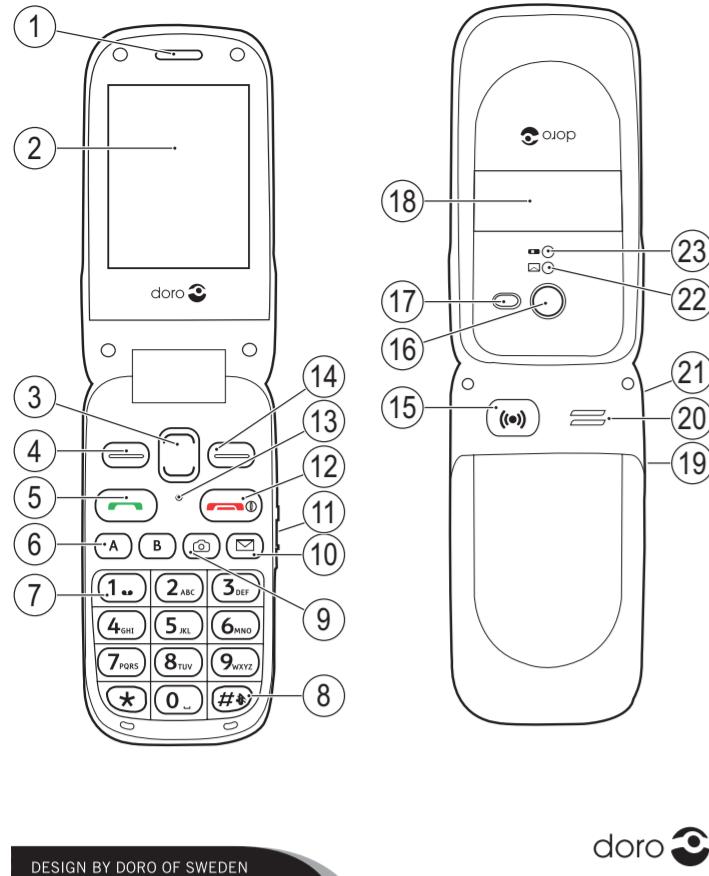


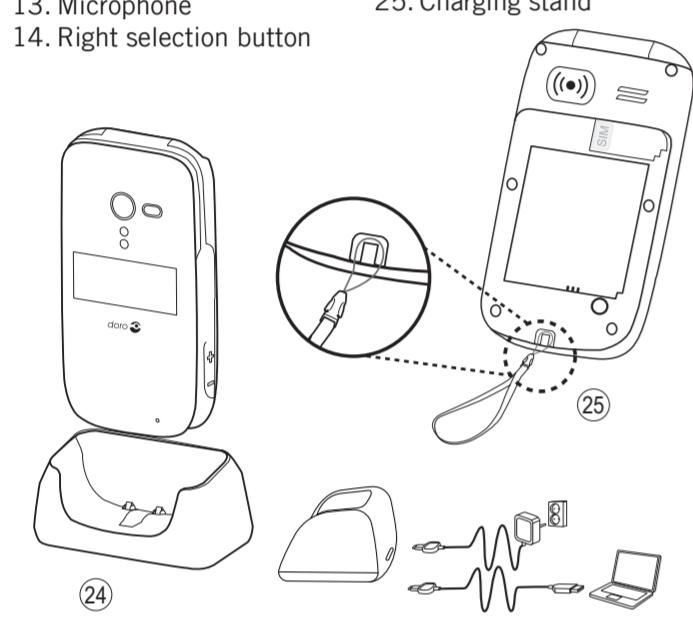
Doro PhoneEasy® 620

Quick Start Guide



DESIGN BY DORO OF SWEDEN

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The full manual can be downloaded at www.dorocanada.com

1.

Using Phonebook

Making a call from the phonebook

1. Press **Name** to open the phonebook.
2. Use **↙/↖** to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry.
3. Press **Call** to dial the highlighted entry, or press **Back**.

Creating ICE entry (In Case of Emergency)

First responders can access additional information such as medical information from the victim's phone in case of emergency. In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. All fields are optional, but the more information provided the better.

1. Press **Menu**, scroll to **✉** and press **OK**.
2. Select **+ICE** and press **OK**, then use **↙/↖** to scroll the list of entries.
3. Press **Edit** to add or edit information in each entry. Delete with **Clear**. Press **Save** when done. See **Phonebook/ICE** in the full manual.

SOS/911 Calls

As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by **911**.

Most networks accept calls to emergency numbers without a valid SIM card. Contact your service provider for more information.

Note!
Sometimes an emergency call cannot be placed due to network, environment or interference issues.

Assistance Button

The Assistance button allows easy access to contact your predefined help numbers (Number list) should you need help.

The Assistance function must be activated before use. See **Assistance** in the full manual.

CAUTION

When an emergency call is activated the phone is preset to handsfree mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

Getting Started

Charging

WARNING

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee.

When the battery is running low, is displayed and a warning signal is heard. To charge the battery, connect the AC power adapter to a wall socket and to the charging socket on the phone.

Important!

Turn off the phone and disconnect the charger before removing the battery cover.

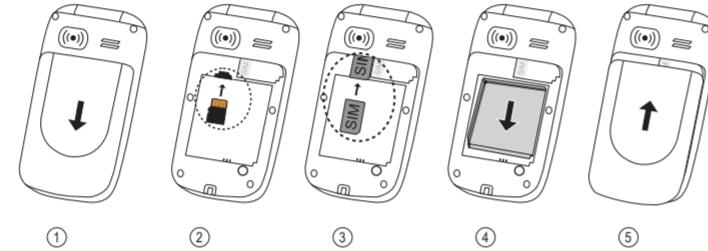
Installing SIM card, memory card and battery

The SIM and memory card holders are located inside the battery compartment.

1. Remove the battery cover and the battery if it is already installed.
2. Optional: Insert the memory card into the slot under the SIM card holder. Make sure that the memory card contacts are facing inwards and push the card in, until you hear a click. Take care not to scratch or bend the contacts on the card. To remove or replace the card, push the

card in until you hear a click and then pull the card out.

3. Insert the SIM card by gently sliding it into the holder. Make sure that the SIM card's contacts are facing inwards and that the cut off corner is pointing downwards. Take care not to scratch or bend the contacts on the SIM card.
4. Insert the battery by sliding it into the battery compartment with the contacts facing downwards to the right.
5. Replace the battery cover.



Important!

Use only compatible memory cards for use with this device. Compatible card type: microSD, microSDHC. Incompatible cards may damage the card and the device and corrupt data stored on the card. Memory cards are sold separately.

Using Phonebook

Getting Started

Turning phone on & off

Press and hold the red button on the phone to turn it on/off. It takes several seconds so keep holding until you hear the sound.

Changing the language, time and date

The default language is determined by the SIM card. See the full manual on how to change language, time and date.

Start-up wizard

When starting the telephone for the first time, you can use the Start-up wizard to set some basic settings.

Press **Yes** to change or **No** if you do not want to change.

See **Start-up wizard** in the full manual.

Making a call

1. Enter the phone number.

2. Press to start the call.

3. Press to end the call.

Note!

There is no dial tone. Simply have the phone turned on and it is ready for use.

Receiving a call

To answer an incoming call when the flip is closed, open the flip.

If the flip is already open, or if **Open to answer** is set to **Off**:

1. Press to answer, or press **Silent** to switch off the ring signal and then **Reject** to reject the call (busy signal). Alternately, press to reject the call directly.
2. Press to end the call.

See **Answer mode** in the full manual.

Tip:

Press and hold + or - to temporarily switch off the ring signal without opening the flip.

Volume control

Use the side buttons **+/−** to adjust the sound volume. The volume level is indicated on the display. When a call is in progress, the volume control adjusts the earpiece volume. When the phone is ringing, the volume control adjusts the ringer volume.

Selection buttons

The selection buttons have multiple functions. The current button function is shown above the selection button on the display.

Using Phonebook

Press a numerical key repeatedly until desired character is shown. Wait a few seconds before entering the next character.

Press ***** for a list of special characters. Select the desired character with **↙/↖** and press **OK** to enter it.

Use the side keys **+/−** or **↙/↖** to move the cursor within the text.

Press **#** to cycle upper case, lower case and numerals.

Entering Text

In some languages you can use Smart ABC (eZiType™) input method which uses a dictionary to suggest words. See **Predictive text** in the full manual.

Entering phone numbers

For international calls, always use + before the country code for best operation. Press ***** twice for the international prefix +.

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers. There are two types of pauses available on your phone, press ***** repeatedly until desired character is shown.

Custom Settings

Silent mode

Use **Silent** to silence your ring tones.

Press and hold **#** to activate/deactivate **Silent**.

Tip:

Press and hold + or - to temporary switch off the ring signal without opening the flip.

Changing Ringtones

You can select different ring tones. Follow this sequence to reach the customization.

Menu → Settings → Sound → Tone setup → Ringtone.

Use **↙/↖** to scroll between options. When you pause on a melody, you will hear its sound. Once you have found the ring tone you wish to use, press **OK** to select.

You can use this same process to customize the tones for your the **Alarm**, **Message tone**, **Opening tone**, **Closing tone**, **Keypad tone**, **Power on** and **Power off** in the same way.

Wallpaper

You can select different display backgrounds.

Menu → Settings → Display → Wallpaper.

Getting Started

Call log

Received, missed, and dialled calls are saved in a combined call log. 20 calls of each type can be stored in the log. For multiple calls related to the same number, only the most recent call is saved.

Retrieving and dialling

1. Press .
2. Use **↙/↖** to scroll through the call log
 - = Received call
 - = Dialled call
 - = Missed call
3. Press to dial the highlighted number.

5.

6.

7.

Assistance Button

The Assistance button allows easy access to contact your predefined help numbers (Number list) should you need help.

The Assistance function must be activated before use. See **Assistance** in the full manual.

CAUTION

When an emergency call is activated the phone is preset to handsfree mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

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FCC/Industry Canada notice

This device complies with part 15 of the FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules/Canadian ICES-003. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The FCC or Industry Canada can require you to stop using your unit if such interference cannot be eliminated.

Doro has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment.

9.

Safety Instructions

RF exposure information (SAR)

This model phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government and by the Canadian regulatory authorities. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC and Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.992 W/kg and when worn on the body, as described in this user guide, is 0.996 W/kg (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.) While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid> after searching on **FCC ID: WS5DOR0620**

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 5/8 inch (1.5 cm) from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 5/8 inch (1.5 cm) from your body when the phone is switched on. *In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. SAR values may vary depending on national reporting requirements and the network band.

IC Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 1.5 cm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Safety Instructions

CAUTION

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs

Your device is approved for use on the WCDMA 850/1900 MHz, GSM 850/1800/1900 MHz networks. To use the device, you need a subscription with a service provider. Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body. If the unit is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 6 inch be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should always keep the phone more than 6 inch from their pacemaker when the phone is turned on.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference.

If you have any reason to suspect that interference is taking place, turn the phone off immediately.

Safety Instructions

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Protect your hearing

WARNING

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

Emergency calls

Important!

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air with considerable force.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

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Care and Maintenance

• Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

• Only use the battery for the system for which it is specified.

• Only use the battery with a charging system that has been qualified with the system per IEEE-Std-1725-2006. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.

• Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

• Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-2006. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

• Promptly dispose of used batteries in accordance with local regulations.

• Battery usage by children should be supervised.

• Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

• Improper battery use may result in a fire, explosion or other hazard.

The advice above applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Hearing aid compatibility

Note!

For hearing aid compatibility, you should turn off the Bluetooth connectivity.

Your mobile device model complies with FCC rules (C63.19-2007) governing hearing aid compatibility. These rules require an M3 microphone or higher value. The M-value, shown on the device box and below, refers to lower radio frequency (RF) emissions. A higher M-value generally indicates that a device model has a lower RF emissions level, which may improve the likelihood that the device will operate with certain hearing aids. Some hearing aids are more immune than others to interference. Please consult your hearing health professional to determine the M-rating of your hearing aid and whether your hearing aid will work with this device.

This device is set for direct connection to telecoil-equipped hearing aids. When both the telecoil hearing aid (T switch) and the phone telecoil are activated, using the device with the aided ear will provide a direct connection for audio through your hearing aid. The quality of sound depends on the type of hearing aid used. You should test the device with the telecoil setting activated to determine whether your audio performance improves.

Your device meets the M3/T4 level rating.

TTY compatibility

This unit does not support TTY signaling. If you intend to connect a TTY to the unit, this unit should not be purchased and, if already purchased, it should be returned for a refund.

Care and Maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

• Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.

• Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.

• Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.

• Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.

• Do not try to open the unit in any other way than that which is indicated here.

• Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.

• Do not use strong chemicals to clean the unit.

• Maintain the battery and phone during operation between 0 ° C-40 ° C. If the phone and battery become too warm or too cold, the phone and battery may not work temporarily, even if the battery is fully charged. Subjecting the phone and battery to excessive temperatures can create a safety hazard resulting in fire, explosion or other hazards.

• Do not disassemble or open crush, bend or deform, puncture or shred.

Battery disposal and recycling information

When the battery in this unit has reached the end of its useful life, please dispose of it according to your local environmental laws and regulations. For information about recycling cell phone batteries, go to: <http://www.rbc.org>

The symbol means that according to local laws and regulations your product should be disposed of separately from household waste. When the battery in this unit has reached the end of its useful life, take it to a collection point designated by local authorities. Some collection points accept products for free. The separate collection and recycling of your unit will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

Support

For assistance, please contact:

Website: www.dorocanada.com

Telephone: 1-888-611-3676

Specifications

Network: WCDMA 850/1900 MHz

GSM 850/1800/1900 MHz

Dimensions: 102 mm x 52 mm x 19 mm

Weight: 104 g (including battery)

Battery: 3.7 V / 800 mAh Li-ion battery

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FCC ID: WS5DOR0620

IC: 8175A-DOR0620

PhoneEasy 620 (1011)

English QSG

Version 1.0

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