

Doro PhoneEasy 409s gsm



## English

1. Side key (volume)
2. Display
3. Left soft key
4. Call key
5. $\mathbf{1}$ / Voice mail
6. Numeric keypad
7. \# / Change profile
8. End call/Power on/off
9. Arrow keys
10. Right soft key
11. Charging contacts, for use with charging stand (not included)
12. Emergency call key
13. Battery cover
14. Headset socket
15. Charging socket
16. Loudspeaker
17. Microphone
18. Led light (Battery level low)
19. Led light (New message)
20. Lanyard

English

## Contents

Installation ..... 3
Installing the SIM card and battery ..... 3
Charging ..... 4
Phone indicators ..... 5
Operation ..... 6
Activating the phone ..... 6
Making a call ..... 7
Making a call from the Phonebook ..... 7
Receiving a call ..... 7
Volume control ..... 7
Display symbols ..... 8
Additional functions ..... 9
Call options ..... 9
Call waiting ..... 10
Call information ..... 10
Call log ..... 10
Phonebook ..... 11
Silent mode ..... 13
Headset ..... 13
SOS calls ..... 14
Emergency Call key ..... 14
Games ..... 15
Alarm ..... 15
Calendar ..... 16
Calculator ..... 16
Text input ..... 17
SMS messaging ..... 18
Creating and sending SMS ..... 18
Incoming SMS (Inbox) ..... 19
Outgoing SMS (Outbox) ..... 19
Settings ..... 21
Time and date. ..... 21
User setup ..... 22
Tone settings (rings \& tones) ..... 24
Silent ..... 25
Blocking functions ..... 25
Emergency ..... 26
Voice mail ..... 27
Speed dial ..... 28
Call setup ..... 29
SMS settings ..... 30
Network setup ..... 32
Services ..... 32
Security settings ..... 32
Safety instructions ..... 34
Troubleshooting ..... 37
Care and maintenance ..... 39
Warranty and technical data ..... 40

English

## Installation

## Warning! <br> Turn off the phone and disconnect the charger before removing the battery cover.

## Installing the SIM card and battery

The SIM card holder is located behind the battery.

1. Remove the battery cover by pressing it carefully down and sliding away from the emergency call key.
2. Remove the battery if it is already installed.
3. Press lightly on the cardholder and carefully slide it towards the emergency call key.
4. The SIM card holder can now be folded into an upright position.
5. Placing the SIM-card on the marked area of the compartment. Make sure that the SIM card's contacts are facing downwards and that the cut-off corner is placed accordingly with the marked area. See picture. Take care not to scratch or bend the contacts on the SIM card.
6. Fold the SIM-card holder down and carefully slide it away from the emergency call key until it "clicks" into place.
7. Insert the battery by sliding it into the battery compartment with the contacts facing towards the emergency call key.
8. Replace the battery cover until it "clicks" into place.


## Charging

## Warning! <br> Only use batteries, charger and accessories that have been <br> approved for use with this particular model. Connecting <br> other accessories may be dangerous and may invalidate the phone's type approval and guarantee.

When the battery is running low, I is displayed and a warning signal is heard. To charge the battery, connect the mains adapter to the wall socket and to the charging socket $-\square=$.
$\frac{1}{4}$ is displayed briefly when the charger is connected to the phone, and when it is disconnected. The battery charge indicator will be animated while charging.
It takes approximately 3 hours to fully charge the battery.

- 

is displayed when charging is completed. If the phone is turned off when the charger is connected to the phone only the battery charge status indicator will be shown in the display.

## Note!

To save power the LCD backlight goes off after a short while but the phone is still charging. Press any key to illuminate the display.
Full battery capacity will not be reached until the battery has been charged 3-4 times.
Batteries degrade over time, which means that call time and standby time will normally decrease with regular use.

## Save energy

When you have fully charged the battery and disconnected the charger from the device, unplug the charger from the wall outlet.

## Phone indicators

When flashes you have a new message or a missed call.
When flashes the batteries is running low.

## Activating the phone

Press and hold the red button on the phone to turn it on/off. The following messages may be displayed:

- 

SIM card missing or incorrectly inserted.

SIM card damaged or not valid.

If the SIM card is valid but protected with a PIN code (Personal Identification Number), PIN: is displayed. Enter the PIN code and press OK ( $\square$ upper left corner of keypad).
Delete with Clear $(\square$ upper right corner of keypad).

## Note!

If PIN and PUK codes were not provided with your SIM card, please contact your network operator.
Attempts: \# shows the number of PIN attempts left. When no more attempts remain, SIM blocked is displayed. The SIM card must now be unlocked with the PUK code (Personal Unblocking Key).

1. Enter the PUK code and confirm with OK.
2. Enter a new PIN code and confirm with OK.

## Changing the language, time and date

The default language is determined by the SIM card. See Settings on how to change language, time and date.

## Making a call

1. Enter the phone number. Delete with Clear.
2. Press to dial. Press Abort to cancel dialling.
3. Press to end the call.

## Note!

When making international calls, press 米 twice for the international prefix "+". Always use "+" before the country code (instead of 00 or similar) for best operation.

## Making a call from the Phonebook

1. Press Name to open the phonebook.
2. Use the arrow keys / to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry, see Text input.
3. Press Call to dial the selected entry, or press Back to return to standby mode.

## Receiving a call

1. Press to answer, or press Silent to switch off the ring signal and then Reject to reject the call (busy signal). Alternatively, press to reject the call directly.
2. Press to end the call.

See also Call options.

## Volume control

Use the side keys +/- to adjust the sound volume during a call. The volume level is indicated on the display.

## Display symbols

| To吅 | Signal strength | （1） | Headset connected |
| :---: | :---: | :---: | :---: |
| 」圆 | Ring only | $\square$ | Battery level |
| 」10 | Ring＋vibration | $\triangle$ | New SMS |
| ＂哃 1 | Vibration only | ＊ | Silent |
| $\triangle$ | Alarm active | 囘 | Roaming（in other network） |

SIM card missing

English

## Additional functions

## Call options

During a call the soft keys ${ }^{1}$ give access to additional functions:

## Options (left soft key)

A menu with the following options is displayed:

| Hold single call | Hold the current call |
| :--- | :--- |
| End single call | End the current call (same as ) |
| New call | Call another number (three-party call) |
| Phonebook | Search the phonebook |
| Msg centre | Write or read SMS messages. |
| Mute | Disable the microphone |

## SPK on (right soft key)

Activates handsfree mode, which allows you to speak without holding the phone.

Speak clearly into the microphone at a maximum distance of 1 meter (3 feet). Use the side keys $+/-$ to adjust the loudspeaker volume.

Press SPK off to return to normal mode.

## Note!

The handsfree function allows only one person at a time to talk. Switching between talk/listen is triggered by the sound of the person talking. Loud noises (music, etc.) in the background may interfere with the handsfree function.

[^0]
## Call waiting

An alert tone will be heard if there is an incoming call while talking. To put the current call on hold and answer the incoming call, press Options.

This service must be activated, see Settings/Call setup.

## Call information

During a call, the called or calling phone number and the elapsed call time is displayed.
If the identity of the caller is withheld, Unknown is displayed.

## Call log

Answered, missed, and outgoing calls are saved in a combined call log. 20 calls of each type can be stored in the log. For multiple calls related to the same number, only the most recent call is saved.

## Retrieving and dialling

1. Press

Alternatively press Menu, scroll to $r$ and press OK.
2. Use the arrow keys $/ \sim$ to scroll through the call list.

BS = Incoming call
(5) Outgoing call
\& = Missed call
3. Press to dial the number or press Options for the following settings:

| View | Show details for the selected call |
| :--- | :--- |
| Delete | Delete the call |
| Delete all | Delete all calls in the call log |
| Save | Save the number in the Phonebook |

## Phonebook

The phonebook can store 100 entries with 3 phone numbers in each entry.

## Creating a phonebook entry

1. Press Menu, scroll to and press OK.
2. Select -New contact- and press Add.
3. Enter a name for the contact, see Text input. Delete with Clear.
4. Use / to select Mobile, Home number or Office number, and enter the phone number(s), then press Save.
5. Press to return to standby mode.

## Note!

For international phone numbers, always use "+" before the country code (instead of 00 or similar) for best operation.

## Managing phonebook entries

1. Press Menu, scroll to $\boldsymbol{\Xi}$ and press OK.
2. Select an entry and press Options.
3. Select one of the following options and press OK.

## View

Show details for the selected contact.

## Edit

1. Use / to move the cursor. Delete with Clear.
2. Press Save.

## Add new

See Creating a phonebook entry.
Call
Press OK to call the contact.

## Send SMS

Press OK to write a SMS message, see SMS messaging.

## Top 10 setting

Set the entry as one of the first 10 numbers listed in the phonebook.

1. Select one of the empty entries and press Add.
2. Use the arrow keys / to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry.
3. Press OK to save the selected entry, or press Back to return to the menu.
To delete a Top 10 entry, select the entry in the Top 10 list and press Options, then Delete.

## Delete

Press OK to delete the selected phonebook entry. Press Yes to confirm or No to abort.

## Delete all

Select From SIM or From Phone and press OK to delete all phonebook entries from the SIM card or phone memory.
Enter the phone code and press OK to confirm. The default Phone code is 1234.

## Copy all

Select From SIM and press OK to copy all phonebook entries from the SIM card to the phone memory. Press Yes to confirm or No to abort.
Select From Phone and press OK to copy all phonebook entries from the phone memory to the SIM card. Press Yes to confirm or No to abort.

## Storage

Select SIM or Phone (default) and press OK to select the default storage for new phonebook entries.

| Phone | 100 contacts with 3 phone numbers each Mobile, <br> Home number or Office number. |
| :--- | :--- |
| SIM | 1 phone number per contact. <br> Number of entries and length of the phone numbers/contacts <br> that can be stored will vary depending on SIM card. |

## Send vCard

Select Send by SMS and press OK to send the selected phonebook entry as a vCard via SMS. Enter the phone number of the recipient (or press Search) and press OK to send.

## Silent mode

Silent mode is a fixed profile with SMS and ring signals disabled, while vibration and key tone settings are unchanged. Press and hold \# to activate/deactivate Silent mode.
See also Settings.

## Headset

When a headset is connected, the internal microphone in the phone is automatically disconnected.
When receiving a call you can use the answer key on the headset cable to answer and end calls.

[^1]
## SOS calls

As long as the phone is switched on, it is possible to place an SOS call by entering the main local emergency number followed by
Some networks accept calls to SOS numbers without a valid SIM card. Contact your network operator for more information.

## Emergency Call key

The Emergency Call function must be activated before use. See Settings on how to activate this function as described below or with 3 key presses, how to enter Emergency Numbers, and how to edit the emergency SMS message.
To make an emergency call, press and hold the Emergency Call key on the back of the phone for 3 seconds, or press it two times within 1 second. The phone will send an emergency SMS text message to all phone numbers in the Emergency numbers list. The phone will then dial the first number on the list. If the call is not answered within 25 seconds, the next number is dialled. Dialling is repeated 3 times or until the call is answered, or until $\Omega$ is pressed.

## Warning: <br> Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

## Note!

When an emergency call is activated the phone is pre-set to handsfree mode.
Automatic calls to official emergency numbers (e.g. 112, 999, 911) are normally not allowed. Do not save such numbers in the list of numbers to be called automatically. Some private security companies can accept automatic calls from their clients. Always contact the security company before programming in its number.

## Games

1. Press Menu, scroll to (b) and press OK.
2. Select a game (e.g. Robot) then press $\mathbf{O K}$ for the following settings:

| Start game | Press OK to start a new game. |
| :--- | :--- |
| Game level | Select difficulty level and press OK. |
| Best grades | Shows your best results. Press Back to return to the <br> menu or Reset to reset the scores. |
| Help | Shows instructions for the game. Press Back to <br> return to the menu. |

## Alarm

1. Press Menu, scroll to and press OK.
2. Select $\mathbf{O n}$ and press $\mathbf{O K}$.
3. Enter the alarm time using the keypad, then press OK.
4. For a single occurence, select Single and press Save.
5. For a repeated alarm, select Repeated and press OK. Scroll through the list of weekdays and press On/Off to enable/disable the alarm for each weekday, then press Save.
6. To edit an alarm, press Edit, then press OK.
7. To stop the alarm, press Off. The alarm is now deleted.

## Note!

The alarm will work even when the phone is switched off.
Do not press Yes when wireless phone use is prohibited or when it may cause interference or danger.
When the alarm goes off a signal will sound.
Press Stop to turn off the alarm or press Snooze to repeat the alarm after 9 minutes.

## Calendar

1. Press Menu, scroll to $\frac{21}{21}$ and press OK.
2. Select Options.
3. Select one of the following options and press OK.

## View tasks

Show tasks for the selected date.

## Add task

1. Enter a date for the task, then press
2. Enter a time for the task, then press .
3. Press Edit, enter a description for the task (see Text input), then press Done.
4. Press Save to save the task.

At the recorded date/time, an alert tone will be played and the task description will be shown on the display.

## Jump to date

Enter the date and press OK.

## Note!

The calendar will work even when the phone is switched off. Do not press Yes when wireless phone use is prohibited or when it may cause interference or danger.

## Calculator

The Calculator can perform basic math operations.

1. Press Menu, scroll to $\qquad$ and press $\mathbf{O K}$.
2. Enter the first number. Use \# to enter decimal points.
3. Use the arrow keys to select an operation ( $+,-, \mathrm{x}, \div$ ) and press OK.
4. Enter the next number and press $\mathbf{O K}$.
5. Repeat steps $2-4$ as necessary. Select $=$ and press $\mathbf{O K}$ to calculate the result.

## Text input

Text is entered by pressing the numerical keys repeatedly to select characters. When writing SMS messages in some languages you can use the Smart ABC (eZiType ${ }^{\text {TM }}$ ) input method which uses a dictionary to suggest words.
See Settings on how to change input method.

## Entering text

Press the key repeatedly until the desired character is shown. Wait a few seconds before entering the next character.

Press 米 for a list of special characters. Select the desired character and press OK to enter it.
Use the side keys +/- or / to move the cursor within the text.

Press \# to cycle upper case, lower case and numerals.

## Entering text with Smart ABC

Press each key once, even if the displayed character is not the one you want. The dictionary will suggest words based on the keys you have pressed. Use the arrow keys to select a word, then press OK and continue with the next word.
If none of the suggested words are correct, press \# to change to manual input mode. The icon on the top left of the display indicates the input mode:

| eZi ABC | UPPER CASE with SmartABC |
| :--- | :--- |
| eZi abc | lower case with SmartABC |
| ABC | UPPER CASE |
| abc | lower case |
| 123 | Numerals |

## SMS messaging

## Creating and sending SMS

1. Press Menu, scroll to
 and press OK.
2. Select Write message and press OK.
3. Type your message (see Text input) then press Done.
4. Select one of the sending options below and press OK to confirm.

| Save and send | Send the message and save it in the Outbox |
| :--- | :--- |
| Send only | Send the message without saving |
| Send to many | Add more recipients for the message |

If Send to many was selected, do the following:

1. Select Recipients and press OK.
2. Select one of the empty entries and press Edit.
3. Enter a phone number or press Search to open the phonebook. After entering or selecting a number, press OK.
4. Repeat step $2-3$ to add additional recipients. When finished, press Done.

## Note!

For international phone numbers, always use "+" before the country code (instead of 00 or similar) for best operation.

## Incoming SMS (Inbox)

1. Press Menu, scroll to $\longrightarrow$ and press OK.
2. Select Inbox and press OK.
3. Select a message from the list and press Read.

Use l to scroll the message up/down.
4. Press Options, see Outgoing SMS (Outbox).

## Outgoing SMS (Outbox)

1. Press Menu, scroll to and press OK.
2. Select Outbox and press OK.
3. Select a message and press OK. Use $\sim / \checkmark$ to scroll the message up/down.
4. Press Options.

## Send (Outbox)

Select one of the sending options and press OK to confirm, (see Creating and sending SMS).

## Reply (Inbox)

Type your reply, then press Done. The message will be sent immediately.

## Call

Press OK to call the contact.

## Delete

Press Yes to delete the message, or No to return to the menu.

## Edit

Edit the message, then press Done to show the sending options (see Creating and sending SMS).

## Forward (Inbox)

Forward a message from your Inbox. Press Done to show the sending options.

## Delete all

Press Yes to delete all messages in the Inbox. Press No to return to the menu.

## Use number

Displays all phone numbers contained in the message as well as the number of the sender.

1. Use the arrow keys to select one of the displayed numbers.
2. Press Options.
3. Select one of the following options and press OK.

| Call | Call the selected number |
| :--- | :--- |
| Save | Save the number in the phonebook |
| Send SMS | Write a new SMS message |

## Note!

The settings described in this chapter are carried out in standby mode.

## Time and date

Setting the time and date

1. Press Menu, scroll to and press OK.
2. Select Time \& date and press OK.
3. Select Set time and press OK.
4. Enter the time (HH:MM), then press OK.
5. Select Set date and press OK.
6. Enter the date (DD/MM/YYYY), then press OK.

Setting the time/date format

1. Press Menu, scroll to and press $\mathbf{O K}$.
2. Select Time \& date and press OK.
3. Select Set format and press OK.
4. Select Time Format and press OK.
5. Select $\mathbf{1 2}$ hours or $\mathbf{2 4}$ hours and press OK.
6. Select Date Format and press OK.
7. Select the desired date format and press OK.

## Setting Auto time on/off

1. Press Menu, scroll to and press $\mathbf{O K}$.
2. Select Time \& date and press OK.
3. Select Auto time and press OK.
4. Select On/Off and press OK.

To set the phone to automatically update the time and date according to the current time zone, select On.
Automatic update of date and time does not change the time you have set for the alarm clock, calendar or the alarm notes. They are in local time. Updating may cause some alarms you have set to expire.

## User setup

## Language

The default language for the phone menus, messages etc. is determined by the SIM card. You can change this to any other language supported by the phone.

1. Press Menu, scroll to and press OK.
2. Select User setup and press OK.
3. Select Language and press OK.
4. Scroll up/down to select a language, then press OK.

## Wallpaper

You can select from 8 different display backgrounds.

1. Press Menu, scroll to and press OK.
2. Select User setup and press OK.
3. Select Wallpaper and press OK.
4. Scroll up/down to display the available wallpapers.
5. Press OK to confirm or Back to discard changes.

## Idle display

In standby mode the display can present date, time, and the connected network, or just the time.

1. Press Menu, scroll to and press OK.
2. Select User setup and press OK.
3. Select Idle display and press OK.
4. Select Clock only or All info and press OK.

## Owner number

The phone numbers assigned to your SIM card are saved in
Owner numbers if this is allowed by the card.
To view/edit/delete the numbers:

1. Press Menu, scroll to and press OK.
2. Select User setup and press OK.
3. Select Owner number and press OK.

See Phone book on how to add names/numbers.
To edit or delete an existing entry, select it and press Options, then select Edit or Delete and press OK.

## LCD backlight

Sets the delay time before the display backlight is turned off.

1. Press Menu, scroll to and press OK.
2. Select User setup and press OK.
3. Select LCD backlight and press OK.
4. Select $\mathbf{1 5} \mathbf{~ s e c . , ~} \mathbf{3 0} \mathbf{~ s e c}$. or $\mathbf{1} \mathbf{~ m i n}$. and press OK.

## Audio setup

If you use hearing aid or have hearing difficulties when using the telephone in noisy environment, you can customize the phone's audio settings.

1. Press Menu, scroll to and press OK.
2. Select User setup and press OK.
3. Select Audio setup and press OK.
4. Select one of the following options and press OK.

| Normal | For normal hearing in normal conditions. |
| :--- | :--- |
| High | For mild hearing impairment or usage in noisy environment. |

## Tone settings (rings \& tones)

Tone setup

1. Press Menu, scroll to and press OK.
2. Select Tone settings and press OK.
3. Select Tone setup and press OK.
4. Select Ring Tone and press OK.
5. Select one of the available tones, the tone will be played. Press OK to confirm, or press Back to discard changes.
6. Set up the Alarm, Opening tone, Closing tone, Message tone and Keypad tone in the same way.

## Ringtone volume

1. Press Menu, scroll to and press OK.
2. Select Tone settings and press OK.
3. Select Volume and press OK.
4. Scroll / to change the ring volume, then press OK.

## Alert type (ring/vibrate)

Incoming calls can be signalled by a ring tone and/or vibration.

1. Press Menu, scroll to and press OK.
2. Select Tone settings and press OK.
3. Select Alert type and press OK.
4. Select the desired signalling mode and press OK.

| Ring only | Ring tone only |
| :--- | :--- |
| Vib. only | Vibration only |
| Vib \& ring | Vibration and ring tone |
| Vib -> ring | Starts with vibration and adds ring tone after a short while |

## Warning and error tones

Warning and error tones are used to alert the user of low battery power, phone and SIM card errors, etc.

1. Press Menu, scroll to and press OK.
2. Select Tone settings and press OK.
3. Select Extra tone and press OK.
4. Select Warning and press On/Off to enable/disable it.
5. Select Error and press On/Off to enable/disable it.
6. Press Done to save.

## Silent

Silent profile is a fixed profile with SMS and ring signals disabled, while vibration and key tone settings are unchanged.

1. Press Menu, scroll to and press OK.
2. Select Silent and press OK.
3. Select On/Off to enable/disable it.
4. Press OK to save.

Alternatively press and hold \# to activate/deactivate Silent.

## Blocking functions

You can disable some functions to simplify use of the phone.

1. Press Menu, scroll to and press OK.
2. Select Block function and press OK.
3. Select each function you want to disable and press On.
4. Press Done to confirm.

## Emergency

Settings for the Emergency Call key function.
See also Operation/Emergency call.

1. Press Menu, scroll to and press OK.
2. Select Emergency and press $\mathbf{O K}$ for the following settings:

## Activation

Select one of the following options and press OK.

| Off | Emergency call key disabled. |
| :--- | :--- |
| On Normal | Emergency Call key enabled. To activate, hold key <br> for >3 seconds, or press 2 times within 1 second. |
| On (3) | Emergency Call key enabled. <br> To activate, press key 3 times within 1 second. |

## Numbers list

The list of numbers that will be called when the Emergency Call key is pressed.

Some private security companies can accept automatic calls from their clients. Always contact the security company before programming in its number.

1. Press Menu, scroll to and press OK.
2. Select Emergency and press OK.
3. Select Numbers list and press OK.
4. Select Empty and press Options.
5. Select Phonebook if you want to add a contact from the Phonebook.
Alternatively press Manual.
6. Press $\checkmark$
7. Enter the number and press Save.

Repeat until you have max. 5 emergency numbers.
See Phonebook on how to add names/numbers.

To edit or delete an existing entry, select it and press Options, then select Edit or Delete and press OK.

## Message

The SMS text message to be sent when the Emergency Call key is pressed. Press Edit and enter text, then press $\mathbf{O K}$ to save.

Alarm information
Please read this important safety information before enabling the Emergency function:

Be careful about including numbers with automatic answering in the call list, as the alarm sequence stops once the call is answered.

## Voice mail

If your subscription includes an answering service, callers can leave a voicemail message when you cannot answer a call. Voice mailbox is a network service and you may need to subscribe to it first. For more information and for the voice mailbox number, contact your service provider.

1. Press Menu, scroll to $\qquad$ and press $\mathbf{O K}$.
2. Select Voice mail and press $\mathbf{O K}$.
3. Select Empty and press Options.
4. Select Phonebook if you want to add a contact from the Phonebook.
Alternatively press Manual to add new. See Phonebook on how to add names/numbers.
5. Press Save to confirm.

## Connect to Voice mail

1. Select Options and press OK.
2. Select Connect and press $\mathbf{O K}$ to call the voice mailbox. Alternatively press and hold 1 to call the voice mailbox.

## Edit

To edit an existing entry, select it and press Options, then select Edit and press OK.

## Delete

To delete an existing entry, select it and press Options, then select Delete and press OK.

## Speed dial

The numerical keys $\mathbf{0}$ and 2-9 can be used for speed dialling.

## Adding speed dial numbers

1. Press Menu, scroll to and press OK.
2. Select Speed dial and press OK.
3. Select $\mathbf{0}$ and press Add.
4. Select an entry from the phonebook and press OK.
5. Repeat to add speed dial entries for keys 2-9.

To speed dial an entry, press and hold the corresponding number key.
To edit an existing entry, select it and press Options, then select Edit or Delete and press OK.

## Call setup

Depending on network support and subscription.

1. Press Menu, scroll to and press OK.
2. Select Call setup and press OK for the following settings:

Caller ID
Controls display of your phone number on the recipients phone.
Select an option and press OK.

| Set by network | Use default setting by the network |
| :--- | :--- |
| Hide ID | Never show your number |
| Send ID | Always show your number |

## Call waiting

Select an option and press OK. See also Operation - Call waiting.

| Activate | Enables the function |
| :--- | :--- |
| Deactivate | Disables the function |
| Query status | Displays if the service is active or not |

## Call divert

Set up which calls should be diverted.
Select a condition and press OK, then select Activate, Deactivate or Query status (see Call waiting above) for each.

| Div. voice calls | Diverts all voice calls. |
| :--- | :--- |
| Div. unreach | Diverts incoming calls if the phone is turned off or <br> out of range. |
| Div. no reply | Diverts incoming calls if unanswered. |
| Divert if busy | Diverts incoming calls if the line is busy. |
| Cancel diverts | Do not divert calls |

English

## Call barring

The phone can be restricted to disallow certain types of calls.

## Note!

To change these settings a password is needed. Contact your network operator to get the password.

| Outgoing calls | Press OK then select: |
| :--- | :--- |
| All calls | User can answer incoming calls but not dial out. |
| Internat. calls | User can not call international numbers. |
| Int. except home | User can not call international numbers except to <br> the country associated with the SIM card. |
| Incoming calls | Press OK then select: |
| All calls | User can dial out but not receive incoming calls. |
| When roaming | User can not receive incoming calls while roaming <br> (operating in other networks). |
| Cancel all | Cancel all call barring (password needed) |

## Answer mode

Select Open to answer and press On to be able to answer incoming calls by cover opening.

Select Any key and press On to be able to answer incoming calls by pressing any key.

## SMS settings

1. Press Menu, scroll to and press OK.
2. Select Messages and press OK for the following settings:

## Profile set

This number is needed to use the SMS function. The number can be obtained from the network operator.

1. Add/edit the message service phone number. Use the side keys to move the cursor. Press Clear to erase.
2. Press Save to save the new number.

## Memory status

Displays the percentage of memory space used in the SIM card and phone memory.

## Pref. storage

1. Select SIM to store messages on the SIM card, or Phone to store messages in the phone memory.
2. Press OK to confirm.

## Predictive text (Smart ABC)

1. Press On to enable Smart ABC/eZiType ${ }^{\text {TM }}$, see Text input.
2. Select a dictionary (language) and press OK to confirm.

## Cell information

You can receive messages on various topics from your service provider, such as weather or traffic conditions in a particular region. For available channels and relevant channel settings, contact your service provider. Cell broadcast messages cannot be received when the device is Roaming.
Select Cell information and press OK for the following settings:

| Function on/off | To turn information On or Off |
| :--- | :--- |
| Read | Select Read and press OK to read the message |
| Languages | Select language and press OK |
| Settings | Select from which channels you want to receive/ <br> subscribe messages. Use the options Select, Add, <br> Edit and Delete to define your channels |

## Network setup

1. Press Menu, scroll to and press $\mathbf{O K}$.
2. Select Network setup and press OK.
3. Select one of the following options and press $\mathbf{O K}$ to confirm.

| Automatic | Network is selected automatically. |
| :--- | :--- |
| Manual | A list of available network operators is displayed (after a <br> short delay). Select the desired operator and press OK. |

## Services

This menu may contain pre-programmed services from your network provider. Depending on network support and subscription.

## Security settings

1. Press Menu, scroll to and press $\mathbf{O K}$.
2. Select Security and press OK.

## SIM lock

The SIM card is protected with a PIN code (Personal Identification Number). The phone can be set to ask for the PIN code on startup.
Select On/Off and press OK to enable/disable SIM card lock.

## Note!

You need to input the current PIN code to disable/enable SIM lock.

## Phone lock

Select On/Off and press OK to enable/disable the Phone lock.

## Note!

You need to input the current Phone code to change this setting. The default Phone code is 1234.

## Fixed dial (FDN)

You can restrict calls to certain numbers saved on the SIM card. The list of restricted numbers is protected by your PIN2-code.

| Mode | Select On/Off and press OK. Enter PIN2 and press OK <br> to confirm. |
| :--- | :--- |
| Fixed <br> numbers | Press Options for the following settings: <br> Add, Edit or Delete and press OK. <br> Enter PIN2 and press OK to confirm. |

## Please note!

You can save parts of phone numbers. For example, if you save 01234, allows calls to all numbers starting with 01234. It is possible to place an SOS call by entering the main local emergency number followed by even when fixed dial is activated.
When fixed dial is activated you are not allowed to view or manage any phone numbers saved on the SIM card.

## PIN / PIN2 / Phone password

To change the PIN codes or the phone lock password:

1. Enter the current code and confirm with OK
2. Enter a new code and confirm with OK.
3. Enter the new code again and confirm with OK.

## Reset

Resets the phone to the factory settings.
Input the phone lock password and press OK to reset.

English

## Safety instructions

> Warning!
> The unit and the accessories can contain small parts.
> Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

## Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.
This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body. If the unit is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

## Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

English

## Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should always keep the phone more than 15 cm from their pacemaker when the phone is turned on
- Should not carry the phone in a breast pocket
- Should use the ear opposite the pacemaker to minimize the potential for interference
If you have any reason to suspect that interference is taking place, turn the phone off immediately.


## Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.
Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.
Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often - but not always - clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

English

## Emergency calls

## Important!

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

## Hearing aids

This device should work with most hearing aid equipment in the market. However, full compatibility with all equipment can not be promised.

## Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.
Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.
Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.
It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

English

## RF exposure information (SAR)

This model phone meets the government's requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.
The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is $1.6 \mathrm{~W} / \mathrm{kg}$. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.
The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is $0.088 \mathrm{~W} / \mathrm{kg}$ and when worn on the body, as described in this user guide, is $0.537 \mathrm{~W} / \mathrm{kg}$ (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.)
While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.
The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www. fcc.gov/oet/fccid after searching on FCC ID: WS5DORO409S
For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of $5 / 8$ inch $(1.5 \mathrm{~cm})$ from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do no $t$ use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of $5 / 8$ inch ( 1.5 cm ) from your body when the phone is switched on.

English

## FCC/INDUSTRY CANADA NOTICE

This device complies with part 15 of the FCC Rules. This Class B digital apparatus complies with Canadian ICES-003. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules/ Canadian ICES-003. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
The FCC or Industry Canada can require you to stop using your telephone if such interference cannot be eliminated.
Cet appareil numérique de la classe $B$ est conforme à la norme NMB-003 du Canada.
Doro has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment.

## Troubleshooting

| Phone cannot be switched on |  |
| :--- | :--- |
| Battery charge low | Connect the power adapter and <br> charge the battery for 3 hours. |
| Battery incorrectly installed | Check the installation of the <br> battery. |


| Failure to charge the battery |  |
| :--- | :--- |
| Battery or charger damaged | Check the battery and charger. |
| Battery recharged in temperatures <br> $<0^{\circ} \mathrm{C}$ or $>40^{\circ} \mathrm{C}$ | Improve the charging environment. |
| Charger incorrectly connected to <br> phone or power socket | Check the charger connections. |


| Standby time decreases |  |
| :--- | :--- |
| Battery charge capacity too low | Install a new battery. |
| Too far from base station, phone is <br> constantly searching for signal | Searching the network consumes <br> battery power. Find a place with a <br> stronger signal, or temporarily turn <br> off the phone. |


| Failure to place or receive calls |  |
| :--- | :--- |
| Call barring activated | Deactivate call barring. If this does <br> not solve the problem, contact the <br> network operator. |


| PIN code not accepted |  |
| :--- | :--- |
| Wrong PIN code entered too many <br> times | Enter the PUK code to change the <br> PIN code, or contact the network <br> operator. |

English

| SIM card error | Check the condition of the SIM <br> card. If it is damaged, contact the <br> network operator. |
| :--- | :--- |
| SIM card damaged | Check the installation of the SIM <br> card. Remove the card and reinstall <br> it. |
| SIM card incorrectly installed | Wipe the contact surfaces of the <br> SIM card with a clean cloth. |
| SIM card dirty or damp |  |


| Failure to connect to network |  |
| :--- | :--- |
| SIM card invalid | Contact the network operator. |
| No coverage of GSM service | Contact the network operator. |
| Signal too weak | See Weak signal below. |


| Weak signal |  |
| :--- | :--- |
| Too far from base station | Try again from another location. |
| Network congestion | Try calling at a later time. |


| Echo or noise |  |
| :--- | :--- |
| Regional problem from bad network <br> relay | Hang up and redial. This may <br> switch to another network relay. |


| Failure to add a contact | Delete contacts to free up memory. |
| :--- | :--- |
| Phonebook memory full |  |


| Failure to set a function |  |
| :--- | :--- |
| Function not supported or <br> subscribed from network | Contact the network operator. |

English

## Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

Do not expose your product to extreme high or low temperatures. Your phone operates best in temperature between $0^{\circ} \mathrm{C}$ and $40^{\circ} \mathrm{C}$. Minimum and maximum temperatures recommended by the manufacturer are $0^{\circ} \mathrm{C}$ and $40^{\circ} \mathrm{C}$.
The advice above applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

English

## Warranty and technical data

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, nonmaintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.
Batteries are consumables and are not included in any guarantee.
This guarantee does not apply if batteries other than DORO original batteries are used.
NOTE! This guarantee does not affect your legal (statutory) rights under your applicable national laws relating to the sale of consumer products.

## Specifications

Network: GSM 900/DCS1800/PCS1900 Triple Band
Dimensions: $98 \mathrm{~mm} \times 51 \mathrm{~mm} \times 19 \mathrm{~mm}$
Weight: $\quad 99 \mathrm{~g}$ (including battery)
Battery: $\quad 3.7 \mathrm{~V} / 800 \mathrm{mAh}$ Li-ion battery

## Declaration of Conformity

Doro hereby declares that Doro PhoneEasy 409s gsm conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R\&TTE) and 2002/95/EC (RoHS).
A copy of the Declaration of Conformity is available at www.doro.com/dofc
© 2009 Doro AB . All rights reserved.
eZiType ${ }^{\text {TM }}$ is a trademark of Zi Corporation.
vCard is a trademark of the Internet Mail Consortium.

## English

This device have been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 standards. Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Logo


Warning statement:
A pleine puissance, l'écoute prolongée du baladeur peut endommager l'oreille de l'utilisateur.

## Caution

Risk of explosion if battery replaced aced by an incorrect type.
Dispose of used batteries according to the instructions.

Please make sure the temperature for adapter will not be higher than $40^{\circ} \mathrm{C}$ Please make sure the temperature for device will not be higher than $40^{\circ} \mathrm{C}$

The device could be used with a separation distance of 1.5 cm to the human body.
The adapter shall be installed near the equipment and shall be easily accessible. Only can use adapter as below:Adatper mfg: Shenzhen Huntkey Electronics Co., Ltd. Adapter 1 model: HKA00605055-3B I/P:100-240V,50/60Hz,0.2A,O/P 5V,0.55A Adapter 2 model: HKA00605055-4B I/P:100-240V,50/60Hz,0.2A,O/P 5V,0.55A The plug considered as disconnect device of adapter

English (A3)

Version 1.1


[^0]:    1 Soft keys have multiple functions. The current key function is shown above the soft key on the display.

[^1]:    Warning!
    Using a headset at high volume can damage your hearing.
    Adjust the sound volume carefully when using a headset.

