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GETTING STARTED

Key features of the Smart Thermostat include:

- Colour touch screen display
- Precision +/- 1°F (0.5°C) temperature control
- Humidity monitoring and control
- Seven-day programming schedules
- Vacation scheduling
- Intelligent algorithms that adapt to your home and preferences
- Advanced furnace fan control
- Ventilator control
- Quick Save energy saving
- Remote access via the Internet
- EnergyStar compliant
- Flood detection capability

Welcome

Welcome to the ecobee community. ecobee helps homeowners conserve energy, save money and reduce their environmental footprint. Our green automation platform sits at the convergence of energy conservation, green technology, the networked home and consumer electronics. Our products automate conservation, making it easy to save without sacrificing comfort.

We deliver intelligent conservation solutions for real people – people with children, housework, hectic schedules and demanding careers. ecobee is part of an international ground swell, empowered by the realization that there is a need for action on the environment, and the time is now. Our products and services are developed with care, innovation and attention to detail. They have a real and meaningful impact on our customers and their communities.

ecobee - green made easy.

The ecobee system provides an excellent opportunity to reduce your energy use and your contribution to green house gas emissions.

For more information visit us at www.ecobee.com.

Product Features

Your ecobee system includes a fully featured, programmable Smart Thermostat that monitors temperature and humidity. It connects to the Internet to maximize comfort and control, all while minimizing your energy costs and your impact on the environment.

USING THE TOUCH SCREEN

The Smart Thermostat uses touch screen technology that makes navigation easy. Apply light pressure with your finger to the icons, buttons and lists or drag your finger across the screen to slide a slider or scroll through a list.

Note: To prevent damage to the touch screen, never use a sharp object such as a pen, to press the icons, buttons and lists.

When the screen shows a list of items, an arrow to the right indicates more than two options to choose from. Touching this type of list will bring you to a new list or screen. If there are only two options for a given list entry, those options will be displayed next to a switch within the list. Pressing anywhere on the item will toggle from one option to the other.

In the various screens on the thermostat, you have three ways to navigate.



Press **Cancel** to go back to the previous screen without saving changes.



Press **Done** to save changes and move to the next screen.

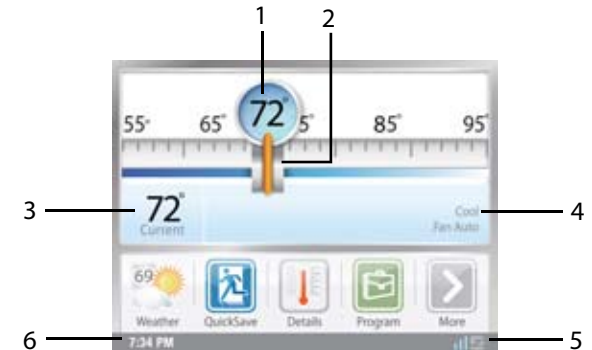


At any time press the **ecobee** button (found at the right-hand side of the unit). This cancels any action and takes you back to the home screen.

What's on the Home Screen?

The Home Screen displays the current temperature in your home, various heating and cooling settings, and icons for navigating to other features and settings of the thermostat.

The Home Screen is the default display on your Smart Thermostat



1. Set temperature

The set temperature is the temperature the system is programmed to maintain. You can adjust it manually, but for maximum savings you should automate the temperature setting by programming the thermostat. See Programming Your Smart Thermostat on page 15.

2. Set Temperature Adjustment Slider

Using your finger, drag the slider back and forth to manually lower or raise your set temperature. Tapping at either end of the temperature scale will move the slider by 1°F (0.5°C). When you manually adjust the set temperature you will put the system into a Hold mode. See Holding Action on page 12.

3. Current Temperature

This is the temperature in the room where the Smart Thermostat is installed. The thermostat sends signals to your heating and cooling system to make sure this temperature matches the set temperature on the thermostat. You can set the Smart Thermostat in Celsius or Fahrenheit.

4. System and Fan Settings

Displays the mode your heating and cooling system is currently running in, as well as the furnace fan setting. Press Details to adjust these settings.

5. Wifi Signal strength indicator

Indicates the strength of the signal the Smart Thermostat is receiving from your Wifi router. You must have Wifi enabled for the indicator to work.

6. Current Date and Time

Displays the current date and time for your time zone.

Feature Buttons

Feature buttons allow you to quickly access features of your ecobee Smart Thermostat. Pressing one of these buttons will activate that feature.



Register – Use the Register button to register your Smart Thermostat with a personalized web portal at ecobee.com. Refer to Web Registration below on page XX for details. Once you've successfully registered, this button is replaced by the Weather button.



Weather – The Weather button displays the current outdoor temperature and weather conditions for your home location. Press this button to see the full five-day forecast. Please note that when you register your thermostat, it is important to select your location accurately as ecobee will use your local weather data to better control your heating and cooling. You must register your thermostat for this feature to operate.



Details – Press the Details button to see system details such as humidity levels and furnace fan settings. If you have a ventilator, humidifier or dehumidifier connected, Details displays the current settings for those as well.



Program – Press Program to pre-program the desired temperatures throughout the day for each day of the week. Programming is the key to saving money on energy bills because it lets you reduce energy consumption when no one is home. The icon on this button changes to show which period of the day (awake, away, home, sleep) is currently in effect.



If your thermostat has been manually adjusted, then the Resume button will be displayed. Pressing the Resume button will cause the system to revert back to the scheduled program.



Quick Save – Pressing this button as you leave your home will put your thermostat in an energy savings configuration, much like turning off a light switch. To return your thermostat to its previous settings, simply touch the touch screen again.



More – Press this button to navigate to the full suite of features available on your Smart Thermostat.

Cleaning the touch screen

To clean the touch screen:



From the Home Screen, press **More**.



Press **Clean Me**.

Press the **Clean me** button to deactivate your touch screen so that you can wipe it with a cloth. You can clean the Smart Thermostat touch screen by spraying water or any mild, non-abrasive household cleaner suitable for glass surfaces into a clean cloth. Wipe the surface of the touch screen with the slightly dampened cloth.

Note: Do not spray any liquids directly onto your Smart Thermostat.

The touch screen will be deactivated for 30 seconds allowing you to wipe it clean. The time to reactivation of the touch screen will count down.

Displaying information about your Smart Thermostat

To display the **About** screen:



From the Home Screen, press **More**.



Press **Settings**.

Select **About** from the Menu.

The **About** section of your thermostat displays useful information about the thermostat and the technician who installed it. You may need this information if you are having difficulties or require technical support.

The **About** screen displays the following information:

Copyright Information

ecobee Website

MAC Address – The Media Access Control address assigned to the Wifi radio in your Smart Thermostat,

Serial Number – The number assigned to your Smart Thermostat when it was manufactured,

Hardware Revision – The revision of the physical hardware of your Smart Thermostat. This is currently called Build Number,

Manufacturing Date – The date your Smart Thermostat was manufactured,

Software Version – The current version of software running on your Smart Thermostat and Installer Information (optional) If your installer has entered their contact information then that information will appear here.

CONNECTING YOUR THERMOSTAT TO THE INTERNET

You can manage your ecobee system using the colour touch screen on the Smart Thermostat or from your ecobee personalized web portal. Internet access lets you:

- Program and configure your Smart Thermostat from your personalized web portal.
- Remotely control your Smart Thermostat from anywhere you have Internet access.
- Enable your Smart Thermostat to display and use local weather data to maximize savings.
- Receive important alerts and reminders about your heating and cooling system.
- A 1 year free subscription to the ecobee web portal included with the purchase of the smart thermostat.

Note: To connect your system to your personalized ecobee web portal you must have a broadband Internet connection and a wireless home network.

Wifi Specifications

Your Smart Thermostat is designed to support:

- A 802.11 b or g wireless router
- WEP 64, WEP 128, WPA1 and WPA2 encryption methods
- Dynamic and Static IP addressing

Setting up Wifi

The Smart Thermostat is equipped with a wireless interface that connects to any home wireless network. You must enable the Wifi radio in the Smart Thermostat and configure it in order to access your home wireless network.

When the Wifi radio is turned on, the thermostat displays a list of available networks, along with an indication of the signal strength and whether security encryption is used.

If your home network is not listed, or if the signal strength is very low, try readjusting the antenna on your wireless router. If that does not improve the signal you may need to relocate your router.

To set up the Wifi radio:



From the Home screen, Press **More**.



Press **Settings**.



Switch Wifi on.

Select your network from the list of available networks.

Once your network has been detected, press on that list item to continue with the configuration.

If the network is encrypted you will be asked to enter the password for that network. This was the password you created when the wireless network router was first setup

Using the MAC address

You may have configured your network to filter for known MAC addresses. If this is the case refer to the section Displaying information about your ecobee Smart Thermostat on page XX to find the MAC address for your Smart Thermostat.

Creating Your Personal Web Portal.

Once a wireless Internet connection is established, you need to register the thermostat to create your personal web portal that you can use to remotely manage your ecobee Smart Thermostat.

Your e-mail and password are not stored in the thermostat. You can change this information once the account has been registered and activated.

If you do not receive a registration e-mail, please check your junk mail folder as registration messages are sometimes flagged as junk mail.

Once you have completed the registration process, you can go to www.ecobee.com to manage your ecobee Smart Thermostat through your personal web portal

Note: Once registration is complete, the registration button on the Home Screen is replaced with the Weather button

To register the thermostat:



From the Home Screen, press **Register**.

You will be prompted to enter your primary e-mail address.



Press **Done**.

You will be prompted to enter a password. Enter a password with a minimum of eight characters.



Press **Done**.

The Smart Thermostat sends a registration message to the specified e-mail address. This e-mail includes a link to www.ecobee.com where you will need to enter the password to complete the registration



Re-registering The Thermostat

There are times when you may need to re-register your thermostat. For example, if you are a new homeowner who has just moved to a home with an existing ecobee Smart Thermostat.

Simply follow the registration process described above. All the data collected for the thermostat since it was first registered is stored and can be viewed online after you finish re-registering.

As well, your ecobee Smart Thermostat will ask you if you would like to re-register your thermostat when you connect it to a new wireless network. Press No to continue to use the same web account information. Pressing Yes, will cause the username and password information associated with the thermostat to be reset and the Register button will appear again on the home screen.

Replacing your thermostat

If you replace your ecobee Smart Thermostat, the initial setup will be the same as when you configured the original ecobee Smart Thermostat.

However, when you log into your ecobee web account you will see two ecobee Smart Thermostats listed. You will be asked if you want to copy the information from one ecobee Smart Thermostat (the original ecobee Smart Thermostat) to the other. Select Yes, to copy all of your programming and configuration information to the new device and then delete the old device.

Registering additional devices

Your web account can support multiple ecobee Smart Thermostats. If you have more than one, follow the same web registration process described above.

When you log in to your ecobee web account, you will see all the ecobee Smart Thermostats you have registered. Each device can be individually programmed and controlled through the one account.

SETTING UP YOUR SMART THERMOSTAT

This section of the manual describes how to set up and configure your Smart Thermostat using the touch screen. There are three key steps:

- Personalizing your Smart Thermostat.
- Set up Reminders.
- Program the thermostat using the Wizard or Editor.

Personalizing your Smart Thermostat

Preferences allow you to personalize the way your ecobee Smart Thermostat behaves and includes settings for how temperature, time and date display on the thermostat.

Temperature Display

Touch Temperature Display to change the temperature display between degrees Fahrenheit(°F) or degrees Celsius (°C)..

Date and Time

Touch Date & Time to set your current time and time zone.

Program the time and date as well as your time zone. If you are connected to the Internet, time and date are programmed automatically.

The time zone determines when the system needs to adjust for daylight savings time.

To adjust the date and/or time, use your finger to spin the wheels up or down:

Time Format

Choose between the 24-hour clock and the 12-hour clock with am and pm.

Sound Effects

The Smart Thermostat can make sounds when you press a button or when an alert is generated. Press Sound Effects to;

- Turn on or off the sound when a button is pressed
- Select the volume of the sound when a buttons is pressed

- Turn on or off the sound when an alert is generated
- Select the volume of the sound when an alert is generated.

Brightness

The touch screen display on your Smart Thermostat has adjustable backlighting brightness. You can control the intensity when the screen is active (i.e., you are pushing buttons) and when the display is in standby mode. Press Brightness to:

- Set the Active brightness intensity
- Set the Standby brightness intensity
- Set the minimum time that the smart thermostat will keep the display in Active brightness before switching to Standby brightness.

Holding Action

Whenever you adjust the set temperature manually, the Smart Thermostat will indicate that you are holding. You can select how long the Smart Thermostat will hold the new temperature before reverting back to the regular program. The options are:

- 2 hours - After 2 hours have elapsed the Smart Thermostat will revert back to its program.
- Until next transition- If your program was scheduled to adjust the temperature at 5pm, and you made an adjustment at noon, choosing this option would result in your Smart Thermostat re-adjusting the temperature at 5pm to whatever was pre-programmed for 5pm
- Indefinite - If this option is selected your Smart Thermostat will continue to hold at this temperature until you press the Resume button located at the bottom of the home screen.
- Update Program - If this option is selected when you adjust the set temperature, the system will reprogram the temperature for the period you are currently in.
- Ask Me - If this option is chosen every time you adjust the set temperature you will be asked which of the following options you would like to choose.

To set up Preferences:



From the Home screen, Press **More**.



Press **Settings**.

Select **Preferences** and adjust to your needs.

Quick Save Temperature Limits

In Quick Save mode, your system will automatically increase (in cool mode) or decrease (in heat mode) the set temperature.

Use this option to program the maximum temperature change allowed so your comfort is not compromised. The number you enter is the difference from the set temperature of the system before the Quick Save feature is activated.

Setting up Reminders

Your Smart Thermostat can be programmed to remind you of required filter changes and regular maintenance.

To set up Reminders:



From the Home Screen, press More.



Press Settings.

Select Reminders.

Scroll through options to set and adjust to your needs.

These reminders were configured by the technician during installation. Changing them may effect the operation of your heating and cooling system.

Note: *If you are not sure about what equipment you have installed or whether you need to replace rather than clean your filters, please contact your heating and cooling technician, or consult your original heating and cooling equipment manuals for the recommended maintenance procedures.*

Maintenance

The Maintenance alert is generated when regularly scheduled maintenance is required. This alert, along with your technician's contact information (if programmed by the technician during installation), will be displayed on the touch screen.

Select this item to turn the reminder on or off, show the date of the last service, and select a reminder interval between one and 24 months.

Furnace Air filter

Sets the reminder period for cleaning or replacing the furnace air filter.

Select this item to turn the reminder on or off, and to set the reminder interval in hours or calendar months. You can also check the date of the last filter change.

Humidity Filter (Optional)

Sets the reminder period for cleaning or changing the humidifier filter.

Note: *If your Smart Thermostat is not connected to a humidifier, this option will not be displayed.*

Select this item to turn the reminder on or off, and to select the reminder interval in hours or calendar months. You can also check the date of the last filter change.

Ventilator Filter (Optional)

Sets the reminder period for cleaning or changing the ventilator filter.

Note: *If your Smart Thermostat is not connected to a ventilator, this option will not be displayed.*

Select this item to turn the reminder on or off, and to set the reminder interval in hours or calendar months. You can also check the date of the last filter change.

Temperature Alerts

The Smart Thermostat can generate alerts when the temperature in the home reaches a pre-programmed temperature. This protects your home from damage due to freezing or excessive heat.

If this alert has been set up, you will see the alert on the thermostat. If you've configured your personal web portal, you'll also get an alert e-mail.

Low Temperature Alert

Select this item to set the temperature at which the Smart Thermostat will generate a Low Temperature alert. The range can be adjusted to:

Off – no alert will be generated

Set temperature range of 40 – 60°F (4.5 – 15.5°C)

High Temperature Alert

Select this item to set the temperature at which the Smart Thermostat will generate a High Temperature alert. The range can be adjusted to:

Off – no alert will be generated

Set temperature range of 90 – 100°F (32 – 35°C).

Programming your Smart Thermostat

Depending on the time of day, and the day of the week, you need flexibility for the heating and cooling settings in your home.

For example, if there's no one in the house during the workday you might want to let the temperature go up in the summer, to reduce energy used by the air conditioning system, and go down in the winter, to reduce energy used by the furnace.

Your Smart Thermostat is flexible – you can program four different time periods per day, seven days a week. Each period is representing by a unique icon. These icons can be found on various screen on the Smart Thermostat as well as on your personalized web portal.



Awake- this represents the period when you are awake. The start time of this period is typically when you get up in the morning.



Work- this represents the period when you are at work and the home is not occupied. The start time of this period is typically when you leave to go to work.



Home- this represents the period when you are home. The start time of this period is typically when you get home from work in the evening.



Sleep- this represent the period when you are sleeping. The start time of this period is when you go to bed at night.

We call it a Smart Thermostat because it learns how your home and heating and cooling equipment perform. This means you can be sure that your home is at the temperature you want, when you want it, without wasting energy.

And when your schedule changes, you can quickly and easily update the thermostat setting directly on the device itself or online through your personalized web portal.

Your Smart Thermostat comes pre-programmed with EnergyStar recommended settings. These settings can save you up to 33% on your heating and cooling energy costs when compared to a non-programmable thermostat.

If your preferences are different than the recommended settings, you can easily adjust the time periods and temperatures of your system. There are two ways to program the Smart Thermostat:

- Use the Wizard that guides you through the steps
- Use the more advanced Editor feature.

Using the Program Wizard

The Smart Thermostat Wizard takes you step-by-step through a series of questions about when you awake,, go to work, come home and go to sleep. You'll then set appropriate temperatures for each of those time periods.

Note: *If your Smart Thermostat is in Hold mode, you must press Resume in order to get to the wizard.*

Note: *The Smart Thermostat will not ask you what temperature you want in your home during work hours. Instead, it automatically sets this value to minimize your energy consumption, while ensuring the room temperature reaches the desired temperature when you come home. If you prefer to set this temperature manually, use the Editor (see page XX).*

If you want to change anything, you can either run the Wizard again, or press Editor to make specific changes (see Using the Editor below).

Using the Editor

The second way to edit your Smart Thermostat's program is to use the Editor. This method is more advanced than the Wizard you can edit specific times and temperatures, as well as furnace fan settings for each day of the week.

Note: The Heat Set temperature turns the furnace on and the Cool Set temperature turns the air conditioner on. Setting a lower Heat temperature saves energy in the winter, and setting a higher Cool temperature saves energy in the summer.

- You can also program the fan setting for both Heat mode and Cool mode.
- Select ON to run the fan continuously.

Select Auto to run the fan only when the heating, cooling or ventilation equipment is running or to satisfy the minimum fan on time as programmed by your technician during the installation.

Note: *Humidity levels are not included as a programmable option, even if a humidifier or dehumidifier is installed and controlled by the Smart Thermostat.*

To use the Wizard:



From the Home Screen, press **Program**.

Press **Wizard** in the upper right corner of the screen.

Answer each Wizard question to best fit your daily routine.



Press **Next** to go to the next question.



When the congratulations screen appears press **Done**.

To use the Editor:



From the Home Screen, press **Program**.

Press **Editor** in the upper left corner of the screen.



Select the days you wish to adjust (selecting more than one day will change settings for all selected) and press **Next**.

Adjust temperature by pressing the heat or cool buttons on the right hand side.



When the congratulations screen appears press **Done**.

UNDERSTANDING ALERTS

From time to time your ecobee system will display an alert. For example, the alert might be a reminder to change the furnace filter, or perform regular maintenance.



As well, if you have a flood sensor installed in your house, the system can alert you when water is detected, potentially saving you thousands of dollars from damage due to flooding.

If you have enabled the Internet connection to your Smart Thermostat, these alerts can also be sent to you via e-mail.

When an alert displays, you can dismiss it or ask to be reminded again later.

If you receive a furnace filter alert, for example, and choose Remind me later, the alert will clear and then display again 24 hours later.

If you choose Dismiss when the alert displays, it will not redisplay until the next time period for a filter change.

If your heating and cooling technician provided contact information during installation (such as company name and phone number), the alert will display this information.

List of Alerts

Below is a complete list of alerts. Depending on your configuration, some of these may not apply to your system.

Low Battery	The battery in your Smart Thermostat will need to be changed soon.
Furnace Air Filter	Your furnace filter needs to be cleaned/changed.
Ventilator Filter	Your ventilator filter needs to be cleaned/changed.
Humidifier Pad	Your humidifier pad needs to be cleaned/changed.
Loss of Wifi	Your Smart Thermostat lost the connection to your Wifi router.
Loss of Internet	Your Smart Thermostat lost the connection to the Internet.

Compressor Protection	The system prevented you from turning on your compressor when the outside temperature was too low.
Comms fault	There is no communication between the Smart Thermostat and the Equipment Interface module.
Low Temp. Alert	The temperature in the home is too low.
High Temp Alert	The temperature in the home is too high.
Heat Not Responding	The system has failed to heat the home.
Cool Not Responding	The system has failed to cool the home.
Humidity Not Responding	The system has failed to maintain the humidity level.
Input 1	Used if this input is programmed to generate an alert.
Input 2	Used if this input is programmed to generate an alert.
Maintenance Reminder	You are due for regular maintenance.
Emergency Demand Response Event	Your utility company has sent an Emergency demand response event.
Utility Price Event	Your utility company has sent a price event request.

USING YOUR SMART THERMOSTAT

The bright, easy-to-read and easy-to-use touch screen interface on your Smart Thermostat makes it easy to review and adjust the settings any time you want.

Adjusting temperature

To adjust the temperature:



Use your finger to press and move the set temperature slider left or right until the value in the magnifying lens displays the temperature you want.

(tapping either end of the temperature scale will move the slider by 1° (0.5° C).

To access your Details:



From the Home Screen, press **Details**.

You can easily adjust the temperature setting in your home without changing the thermostat's programming.

Once you've adjusted the temperature, the slider changes to indicate you are currently holding the set temperature rather than running a program.

The Smart Thermostat will hold the new temperature for the duration you specified in the Hold Action option during the initial setup (see Holding Action pg XX) or until you press Resume.

Viewing Details

The Details screen lists various temperature, humidity and equipment details associated with your Smart Thermostat.

There are eight items listed in the System Details screen. Use the scrollbar on the right to see items at the bottom.

Current Temperature

The temperature in the room where the Smart Thermostat is installed.

Set Temperature

The temperature the system is programmed to maintain. Press this item to manually adjust the set temperature and put the Smart Thermostat into Hold mode.

System Mode

Displays the mode your system is operating in. Press this item to display a list of options:

Cool - The system will turn on the air conditioner when the current temperature rises above the set temperature.

Heat - The system will turn on the furnace when the current temperature drops below the set temperature.

Auto - The system is in Auto-changeover mode and will activate the heating or cooling systems to keep your home within the desired range of set temperatures

Off - The system is off and will only display the current temperature.

Fan Control

Displays the current furnace fan setting. Press this item to toggle between:

On - The fan runs all the time regardless of programming or if there is call for heat or cool. The fan will also run if the System Mode is Off.

Auto - Turns on the furnace fan only when the system is heating, cooling or ventilating your home, or to satisfy the minimum fan on time as programmed by your technician during the installation.

Current Humidity

Displays the current percentage of relative humidity measured in the room where the Smart Thermostat is installed. Humidity displays even if your Smart Thermostat has not been configured to control a humidifier, dehumidifier or ventilator.

Humidifier

Humidity is an important factor in your overall comfort level.

If your Smart Thermostat was configured to control a humidifier, dehumidifier or ventilator, you will be able to select the options below to control the level of humidity in your home.

Off - The system will not try to control the humidity in your home.

ON - When this feature is selected you will be able to set the humidity between 20% to 50%.

Frost Control - If this option is enabled during the heating season, the Smart Thermostat will automatically adjust the humidity levels to minimize frost or condensation that can form on the windows of your home.

Note: *Internet access is required for this feature. Local outdoor temperature and humidity information is required for optimum performance.*

Ventilator Max

If your system is equipped with a ventilation system, you can manually switch the ventilator to the maximum setting directly from your Smart Thermostat.

After you select this item, the ventilator switches into the maximum mode for a pre-programmed period of time. The ventilator then switches back to its normal operating state.

Scheduling a vacation

To schedule a vacation:



From the Home Screen, press More.

Press Vacation.

Press New and enter a name and the duration of your vacation.

The Smart Thermostat's Vacation feature helps you conserve energy while you are away from your home for extended periods of time and also ensures that your home is comfortable when you return.

You can enter any number of uniquely named vacations. Other features to choose from include:

ecobee optimize

Turn this option ON to tell the thermostat to automatically set your heat temperature, cool temperature, system mode and furnace fan settings while you are away for maximum energy conservation.

Turn this option OFF to manually configure Heat Temperature, Cool Temperature and Fan, as shown here:

Heat Temperature

Programs the set temperature when the system is in Heat mode, i.e., when the furnace is on. Set a lower temperature to save energy.

Cool Temperature

Programs the set temperature when the system is in Cool mode, i.e., when the air conditioner is on. Set a higher temperature to save energy. You can also choose to turn off your cooling system while you are away to ensure it does not go on at all.

Fan

Toggles the fan setting between ON and Auto.

ON - The fan runs all the time regardless of programming or if there is call for heat or cool. The fan will also run if the System Mode is OFF.

Auto - This option turns the furnace fan on only when the system is heating, cooling or ventilating your home or to satisfy the minimum fan on time as programmed by your technician during the installation.

In either mode, the Smart Thermostat will ensure that when your vacation ends the thermostat will revert to the regular settings.

Note: If you were running your regular program prior to the start of your vacation, on your return the Smart Thermostat will restore your home to those settings. If you were in Hold mode prior to the start of your vacation, the Smart Thermostat will restore the home to whatever the set temperature was just prior to your vacation.

Resetting the Smart Thermostat

To Reset your thermostat:



From the Home Screen, press More.



Press Settings.

Select Reset from the list.. Choose the Reset option that suits your needs.

At some point during the life of the thermostat you may want to quickly reconfigure it or restore it to the default state.

Reset Registration

Resets the connection between your Smart Thermostat and your personalized web portal.

After this reset, you must re-register your Smart Thermostat if you want to continue to use your web portal with this device.

All other preferences and setting will remain the same.

Reset Preferences/Program

Resets all your preferences, reminders, alerts and programming to the original factory default state.

Wifi settings and registration are not affected

Reset Installer Settings

Resets all the Installer setting back to the original factory default state.

Note: This reset should only be performed by the installation technician.

What to do if you move

If you decide to move there a few things you should consider with regards to your ecobee system:

If you did not activate your personalized web portal you simply take the Smart Thermostat with you, or leave it in the house.

If you registered with ecobee.com, you need to update your web portal to reflect the change.



Leaving it behind

Log onto your web account and delete the device you are leaving behind. This terminates the association between your Smart Thermostat and your personalized web portal.

You can always choose to add another device for your new home with this same account.

The new homeowner will need to register the Smart Thermostat and set up their own web portal.

Taking it with you

If you are taking the device with you, you will need to re-connect the device to the Internet and possibly re-register if your IP information changes. To re-register follow the original web registration procedure in this manual.