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#### IMPORTANT

Before operating or maintaining this unit, please read this manual carefully, paying extra attention to the safety warnings and precautions.

#### For Services and Support



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## **Safety Information**

For your own safety and the safety of others, and to prevent damage to the device and vehicles upon which it is used, it is important that the safety instructions presented throughout this manual be read and understood by all persons operating or coming into contact with the device.

There are various procedures, techniques, tools, and parts for servicing vehicles, as well as in the skill of the person doing the work. Because of the vast number of test applications and variations in the products that can be tested with this equipment, we cannot possibly anticipate or provide advice or safety messages to cover every circumstance. It is the automotive technician's responsibility to be knowledgeable of the system being tested. It is crucial to use proper service methods and test procedures. It is essential to perform tests in an appropriate and acceptable manner that does not endanger your safety, the safety of others in the work area, the device being used, or the vehicle being tested.

Before using the device, always refer to and follow the safety messages and applicable test procedures provided by the manufacturer of the vehicle or equipment being tested. Use the device only as described in this manual. Read, understand, and follow all safety messages and instructions in this manual.

## **Safety Messages**

Safety messages are provided to help prevent personal injury and equipment damage. All safety messages are introduced by a signal word indicating the hazard level.

### 

Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury to the operator or to bystanders.

### 

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury to the operator or to bystanders.

## Safety Instructions

The safety messages herein cover situations Autel is aware of. Autel cannot know, evaluate or advise you as to all of the possible hazards. You must be certain that any condition or service procedure encountered does not jeopardize your personal safety.

### 

When an engine is operating, keep the service area WELL VENTILATED or attach a building exhaust removal system to the engine exhaust system. Engines produce carbon monoxide, an odorless, poisonous gas that causes slower reaction time and can lead to serious personal injury or loss of life.

### ▲ SAFETY WARNINGS

- Always perform automotive testing in a safe environment.
- Wear safety eye protection that meets ANSI standards.
- Keep clothing, hair, hands, tools, test equipment, etc. away from all moving or hot engine parts.
- Operate the vehicle in a well-ventilated work area, for exhaust gases are poisonous.
- Put the transmission in PARK (for automatic transmission) or NEUTRAL (for manual transmission) and make sure the parking brake is engaged.
- Put blocks in front of the drive wheels and never leave the vehicle unattended while testing.
- Be extra cautious when working around the ignition coil, distributor cap, ignition wires and spark plugs. These components create hazardous voltages when the engine is running.
- Keep a fire extinguisher suitable for gasoline, chemical, and electrical fires nearby.
- Do not connect or disconnect any test equipment while the ignition is on or the engine is running.
- Keep the test equipment dry, clean, free from oil, water or grease. Use a mild detergent on a clean cloth to clean the outside of the equipment as necessary.
- Do not drive the vehicle and operate the test equipment at the same time. Any distraction may cause an accident.

- Refer to the service manual for the vehicle being serviced and adhere to all diagnostic procedures and precautions. Failure to do so may result in personal injury or damage to the test equipment.
- To avoid damaging the test equipment or generating false data, make sure the vehicle battery is fully charged and the connection to the vehicle DLC is clean and secure.
- Do not place the test equipment on the distributor of the vehicle. Strong electro-magnetic interference can damage the equipment.

## Contents

1	USING THIS MANUAL	1
	CONVENTIONS	1
2	GENERAL INTRODUCTION	3
	MAXICHECK MX808TS DISPLAY TABLET	4
	VCI – VEHICLE COMMUNICATION INTERFACE	7
	OTHER ACCESSORIES	10
3	GETTING STARTED	11
	Powering Up	11
	Powering Down	15
4	DIAGNOSTICS	17
	ESTABLISHING VEHICLE COMMUNICATION	17
	GETTING STARTED	20
	VEHICLE IDENTIFICATION	21
	NAVIGATION	27
	DIAGNOSIS	
	GENERIC OBD II OPERATIONS	42
	EXITING DIAGNOSTICS	47
5	SERVICE	48
	OIL RESET SERVICE	48
	ELECTRONIC PARKING BRAKE (EPB) SERVICE	51
	BATTERY MANAGEMENT SYSTEM (BMS) SERVICE	55
	STEERING ANGLE SENSOR (SAS) SERVICE	61
	DIESEL PARTICLE FILTER (DPF) SERVICE	63
	IMMOBILIZER (IMMO) SERVICE	71
6	TPMS	74
	GETTING STARTED	74
	VEHICLE SELECTION	75
	OEM Part No.	

7	DATA MANAGER	101
	OPERATIONS	101
8	SETTINGS	
	UNIT	
	LANGUAGE	
	PRINTING SETTING	
	NOTIFICATION CENTER	110
	AUTO UPDATE	111
	SYSTEM SETTINGS	112
	ABOUT	113
9	UPDATE	115
	DISPLAY TABLET UPDATE	115
	MAXIVCI MINI UPDATE	118
10	VCI MANAGER	119
	BT PAIRING	
	UPDATE	120
	PROGRAMMER UPDATE	121
11	SHOP MANAGER	122
	VEHICLE HISTORY	123
	WORKSHOP INFORMATION	125
	CUSTOMER MANAGER	126
12	ACADEMY	130
13	REMOTE DESK	131
14	MAXIFIX	133
	NAVIGATION	133
	OPERATIONS	136
15	SUPPORT	143
	PRODUCT REGISTRATION	143
	SUPPORT SCREEN LAYOUT	144
	MY ACCOUNT	144
	USER COMPLAINT	145

	DATA LOGGING	148
	COMMUNITIES	149
	TRAINING CHANNELS	151
	FAQ DATABASE	151
16	QUICK LINK	152
17	FUNCTION VIEWER	153
18	MAINTENANCE AND SERVICE	156
	MAINTENANCE INSTRUCTIONS	156
	TROUBLESHOOTING CHECKLIST	157
	ABOUT BATTERY USAGE	157
	Service Procedures	158
19	COMPLIANCE INFORMATION	161
20	WARRANTY	164
	LIMITED ONE YEAR WARRANTY	164

# **1** Using This Manual

This manual contains device usage instructions.

Some illustrations shown in this manual may contain modules and optional equipment that are not included in your system. Contact your sales representative for availability of other modules and optional tools or accessories.

## Conventions

The following conventions are used.

## **Bold Text**

Bold text is used to highlight selectable items such as buttons and menu options.

Example:

• Tap **OK**.

## **Notes and Important Messages**

Notes

A **NOTE** provides helpful information such as additional explanations, tips, and comments.

Example:

### **Ø NOTE**

New batteries reach full capacity after approximately 3 to 5 charging and discharging cycles.

#### Important

**IMPORTANT** indicates a situation which, if not avoided, may result in damage to the test equipment or vehicle.

Example:

#### IMPORTANT

Keep the cable away from heat, oil, sharp edges and moving parts. Replace damaged cables immediately.

## **Hyperlink**

Hyperlinks, or links, that take you to other related articles, procedures, and illustrations are available in electronic documents. Blue italic text indicates a selectable hyperlink and blue underlined text indicates a website link or an email address link.

## Illustrations

Illustrations used in this manual are samples, the actual testing screen may vary for each vehicle being tested. Observe the menu titles and on-screen instructions to make correct option selection.

## **2** General Introduction

Together with the ability to quickly read and clear DTCs for all available modules of the majority of the makes and models on the market, MaxiCheck MX808TS provides you with superior special functions, including Oil Reset, EPB (Electronic Parking Brake), SAS (Steering Angle Sensor), BMS (Battery Management System) and DPF (Diesel Particulate Filter). In addition to OBD II diagnostics and special functions, MX808TS can carry out comprehensive TPMS services with ease.

There are two main components of the MX808TS system:

- MX808TS Display Tablet the central processor and monitor for the system.
- MaxiVCI Mini (Vehicle Communication Interface) the device for accessing vehicle data.

This manual describes the construction and operation of both devices and how they work together to deliver diagnostic solutions.

## MaxiCheck MX808TS Display Tablet

## **Functional Description**

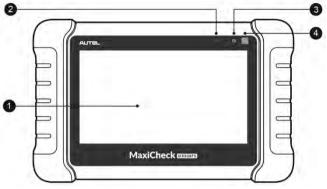


Figure 2-1 Display Tablet Front View

- 1. 7.0" LCD Capacitive Touchscreen
- 2. Ambient Light Sensor detects ambient brightness.
- 3. Power LED indicates battery level & charging or system status.
- TPMS Service Symbol indicates the position of the embedded TPMS antenna.

The power LED displays different colors in response to the following scenarios:

- A. Green
  - Illuminates green when the Display Tablet is charging and the battery level is above 90%.
  - Illuminates green when the Display Tablet is powered on and the battery level is above 15%.
- B. Yellow
  - Illuminates yellow when the Display Tablet is charging and the battery level is below 90%.
- C. Red
  - Illuminates red when the Display Tablet is powered on and the battery level is below 15%.

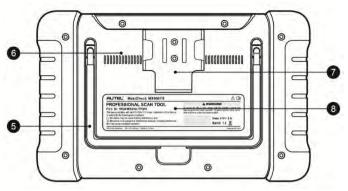


Figure 2-2 Display Tablet Back View

- 5. Collapsible Stand extends from the back to allow hands-free viewing of the Display Tablet.
- 6. Heat Sink
- 7. MaxiVCI Mini Holder
- 8. Built-in Battery

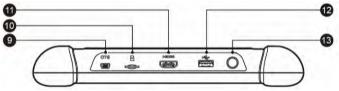


Figure 2-3 Display Tablet Top View

- 9. Mini USB OTG Port
- 10. Micro SD Card Slot holds the micro SD card.
- 11. HDMI (High-Definition Multimedia Interface) Port
- 12. USB Port
- 13. Lock/Power Button turns the device on & off with long press, or locks the screen with short press.

## **Power Sources**

The Display Tablet can receive power from any of the following sources:

- Internal Battery Pack
- External Power Supply

#### Internal Battery Pack

The Display Tablet can be powered with the internal rechargeable battery, which if fully charged can provide sufficient power for about 7 hours of continuous operation.

#### External Power Supply

The Display Tablet can be powered from a wall socket using the USB charging cable and the USB external power adapter. The external power supply also charges the internal battery pack.

#### Item Description Recommended Use Indoor **Operating System** Android<sup>™</sup> 4.4.2, KitKat Processor Cortex-A9 processor (1.5 GHz) Memory 32GB 7-inch LCD capacitive touchscreen with Display 1024 x 600 resolution Mini USB 2.0 USB 2.0 Wi-Fi Connectivity HDMI Type A Micro SD card (supports up to 32GB) • Light sensor for brightness auto changing Sensors Input: N/A Audio input/output Output: buzzer • 3.7 V/5000 mAh lithium-polymer battery Power and Battery Charges via 5 VDC power supply **Tested Battery Life** Around 7 hours of continuous use

## **Technical Specifications**

#### Table 2-1 Specifications

Item	Description	
Battery Charging Input	5 V/1.5 A	
Power Consumption	600 mA (LCD on with default brightness, Wi-Fi on) @3.7 V	
Operating Temp.	-10 to 60°C(14 to 140°F)	
Storage Temp.	-20 to 70°C (-4 to 158°F)	
Operating Humidity	5% - 95% non-condensing	
Dimensions (W x H x D)	270.8 mm (10.0") x 176.0 mm (6.9") x 36.0 mm (1.4")	
Net Weight	885 g (2.31 lb.)	
Protocols	ISO9141-2, ISO14230-2, ISO15765, K/L-Line, Flashing Code, SAE-J1850 VPW, SAE-J1850PWM, ISO11898 (Highspeed, Middlespeed, Lowspeed and Singlewire CAN, fault-tolerant CAN), SAE J2610,GM UART,UART Echo Byte Protocol, Honda Diag-H Protocol, TP2.0, TP1.6	

## VCI – Vehicle Communication Interface

The wireless diagnostic interface MaxiVCI Mini is a small vehicle communication interface (VCI) used to connect to a vehicle's data link connector (DLC) and connect wirelessly with the Display Tablet, as well as standalone PC, for vehicle data transmission.

## **Functional Description**



Figure 2-4 MaxiVCI Mini Views

- 1. Vehicle Data Connector (16-Pin) connects the MaxiVCI Mini to the vehicle's 16-pin DLC directly.
- 2. Power LED refer to *Table 2-2 Power LED on the Front Panel* on page 8 for details.
- 3. Connection LED refer to *Table 2-3 Connection LED on the Front Panel* on page 9 for details.
- 4. USB Port provides the easiest connection between the device and the display tablet or the PC via a USB cable.

LED	Color	Description
	Green	Illuminates solid green when powered on.
Power	Red	Flashes red when system failure occurs. Note: The power LED illuminates red automatically every time when the device is powered up, which is a normal self-test procedure, and it will turn green automatically later when the device starts working normally.

Table 2-2 Power LED on the Front Panel

#### Table 2-3 Connection LED on the Front Panel

LED	Color	Description
	Croon	• Illuminates solid green when the device is successfully connected via USB cable but there is no communication with the vehicle.
Connection	Green	• Flashes green when the device is successfully connected via USB cable and there is communication with the vehicle.
	Blue	<ul> <li>Illuminates solid blue when the device is successfully connected via BT but there is no communication with the vehicle.</li> <li>Flashes blue when the device is successfully connected via BT and there</li> </ul>
		is communication with the vehicle.

## **Technical Specifications**

Item	Description
Communications	• BT V.2.1 + EDR
	• USB 2.0
Wireless Frequency	2.4 GHz
Input Voltage Range	12 VDC
Supply Current	150 mA @ 12 VDC
Operating Temp.	0°C to 50°C (ambient)
Storage Temp.	-20°C to 70°C (ambient)
Dimensions	87.0 mm (3.43") x 52.0 mm (2.05") x24.5
(L x W x H)	mm (0.96")
Weight	76 g (0.168 lb.)

Item	Description
Built-in Battery	3.7 V Lithium Battery
Light	White LED

## **Power Sources**

The MaxiVCI Mini operates on 12-volt vehicle power, which it receives through the vehicle's DLC. The unit powers on whenever it is connected to the vehicle's DLC.

## **Other Accessories**



#### MaxiVCI Mini

Connects to the vehicle's DLC and provides wireless connection between the Display Tablet and the vehicle.



#### **USB** Cable (for test)

2 m



#### USB Cable (for charging)

90 cm



#### **USB External Power Adapter**

Together with the mini USB cable, connects the Display Tablet to the external DC power port for power supply.



Reference Guide

#### Magnet

Used to trigger magnetically activated sensors (early model TPMS sensors).

#### **User Manual**

Instructions on tool operations.

#### Quick Reference Guide

Instructions on devices connection, MaxiVCI Mini and diagnostic software update, etc.



# **3** Getting Started

Make sure the Display Tablet has sufficient battery or is connected to the external power supply (see *Power Sources* on page 5).

### NOTE

The images and illustrations depicted in this manual may differ slightly from the actual ones.

## **Powering Up**

Long press the Lock/Power button on the top right side of the Display Tablet to switch the unit on. The power LED light will illuminate green. The system boots up, and shows the lock screen. Slide the Lock icon to the left to enter the MaxiCheck Job Menu or slide to the right to unlock.



#### Figure 3-1 Sample MaxiCheck MX808TS Job Menu

- 1. Application Buttons
- 2. Locator and Navigation Buttons
- 3. Status Icons

## **NOTE**

The screen is locked by default when you first turn on the Display Tablet. It is recommended to lock the screen to protect the information in the system and reduce the power consumption.

Almost all operations on the Display Tablet are controlled through the touch screen. The touchscreen navigation is menu driven, which allows you to quickly locate the test procedure, or data that you need, through a series of choices and questions. Detailed descriptions of the menu structures are found in the chapters for the various applications.

## **Application Buttons**

The table below gives brief descriptions of the available applications in the MaxiCheck system.

Button	Name	Description
	Diagnostics	Configures the unit to operate as a diagnostic tool. See <i>Diagnostics</i> on page 17 for details.
<b>6</b>	Service	Consists of 6 special functions and more functions are coming soon. See <i>Service</i> on page 48 for details.
<u>ران</u>	TPMS	Launches the TPMS service program directly. See <i>TPMS</i> on page 74 for details.
	Data Manager	Opens the organization system for saved data files. See <i>Data Manager</i> on page 101 for details.
0	Settings	Allows you to set the MaxiCheck system settings and to view the general information about the Display Tablet. See <i>Settings</i> on page 106 for details.
	Update	Checks for the latest update available for the MaxiCheck system and performs updating procedures. See <i>Update</i> on page 115 for details.

Table 3-1 Applications

Button	Name	Description
VCI	VCI Manager	Establishes and manages BT connection with the MaxiVCI Mini. See <i>VCI Manager</i> on page 119 for details.
	Shop Manager	Allows you to edit and save workshop information and customer data, as well as reviewing test vehicle history records. See <i>Shop Manager</i> on page 122 for details.
	Academy	Allows you to store and view technical tutorials and training articles about the device usage or vehicle diagnostic techniques. See <i>Academy</i> on page 130 for details.
	Remote Desk	Configures your unit to receive remote support using the TeamViewer application program. See <i>Remote Desk</i> on page 131 for details.
	MaxiFix	Launches the MaxiFix platform which provides the most compatible and abundant repair techniques and diagnostics database. See <i>MaxiFix</i> on page 133 for details.
*	Support	Launches the Support platform which synchronizes Autel's on-line service base station with the MaxiCheck tablet. See <i>Support</i> on page 143 for details.
	Quick Link	Provides associated website bookmarks to allow quick access to product update, service, support and other information. See <i>Quick Link</i> on page 152 for details.
	Function Viewer	Provides quick search for the supported functions and vehicles of Autel diagnostic tools. See <i>Function Viewer</i> on page 153 for details.

## **Locator and Navigation Buttons**

Operations of the Navigation buttons at the bottom of the screen are described in the table below:

Table 3-2 Locator and Navigation Buttons		
Button	Name	Description
	Locator	Indicates the location of the screen. Swipe the screen left or right to view the previous or next screen.
•	Back	Returns to the previous screen.
â	Android Home	Returns to Android System's Home screen.
	Recent Apps	Displays a list of applications that are currently working. To open an app, tap it. To remove an app, swipe it to the top or bottom.
9	Chrome	Launches the Android built-in browser.
C.	Screenshot	Takes a screenshot when you want to save the displayed information.
M	MaxiCheck Home	Returns to MaxiCheck Job Menu from other operations.
VC& VC&	VCI	Opens the VCI Manager application. The tick icon at the bottom right corner indicates the Display Tablet is communicating with the MaxiVCI Mini, otherwise a cross icon displays.
<u>(</u> ]	TPMS Shortcut	Returns to the TPMS screen from other operations.
	Diagnostics Shortcut	Returns to the Diagnostics screen from other operations.
F	Service Shortcut	Returns to the Service screen from other operations.

Table 3-2 Locator and Navigation Buttons

## **System Status Icons**

As the Display Tablet is working with the Android operating system, you may refer to Android documents for more information.

By up sliding the bottom right corner, a Shortcuts Panel will be displayed, on which you are allowed to set various system settings of the tablet. Operations of each button on the panel are described in the table below:

#### **NOTE**

The shortcuts buttons will be highlighted when enabled, and dimmed when disabled.

Button	Name	Description
	Calculator	Launches calculator when pressed.
	Clock	Launches clock when pressed.
(1)	вт	Enables/disables BT when pressed.
<b>(</b>	Wi-Fi	Enables/disables Wi-Fi when pressed.
•	Airplane Mode	Enables/disables Airplane Mode when pressed.
•	System Settings	Launches the Android System Settings screen when pressed.

#### Table 3-3 System Status Icons

## **Powering Down**

All vehicle communications must be terminated before shutting down the Display Tablet. A warning message displays if you attempt to shut down the Display Tablet while it is communicating with the vehicle. Forcing a shut-down while communicating may lead to ECM problems on some vehicles. Please exit the Diagnostics application before powering down.

#### > To power down the display tablet

- 1. Long press the Lock/Power Button.
- 2. Tap **Power off** option.
- 3. Tap **OK**, the tablet will turn off in a few seconds.

## **Reboot System**

In case of system crash, long press the Lock/Power button and tap **Reboot** option to reboot the system.

## **4** Diagnostics

By establishing a data link to the electronic control units of the vehicle being serviced directly, the Diagnostics application allows you to retrieve ECU information, read & erase DTCs, and view live data. The Diagnostics application can access the electronic control unit (ECU) for various vehicle control systems, such as engine, transmission, antilock brake system (ABS), airbag system (SRS) and more.

## **Establishing Vehicle Communication**

The Diagnostics operations require connecting the MX808TS Diagnostic Platform to the test vehicle through the MaxiVCI Mini. To establish proper vehicle communication to the Display Tablet, please perform the following steps:

- 1. Connect the MaxiVCI Mini to the vehicle's DLC for both communication and power supply.
- 2. Connect the MaxiVCI Mini to the Display Tablet via BT pairing.
- When these are done, check the VCI navigation button at the bottom bar on the screen, if the button displays a green tick icon at the lower right corner, the MX808TS Diagnostic Platform is ready to start vehicle diagnosis.

## **Vehicle Connection**

The Display Tablet communicates with the vehicle via the BT connection provided by the MaxiVCI Mini.

To connect the MaxiVCI Mini to the test vehicle, simply insert the Vehicle Data Connector on the MaxiVCI Mini into the vehicle's DLC which is generally located under the vehicle dash and the MaxiVCI Mini will be automatically powered on.

### **NOTE**

The vehicle's DLC is not always located under the dash; refer to the user manual of the test vehicle for additional connection information.

## VCI Connection

After the MaxiVCI Mini is properly connected to the vehicle, and the Power LED on the MaxiVCI Mini illuminates solid green, it indicates that the MaxiVCI Mini is ready to establish communication with the Display Tablet.

The wireless diagnostic interface MaxiVCI Mini supports 2 communication methods with the Display Tablet, wireless BT and USB.

#### BT Connection

BT pairing is recommended as the first choice for the communication between the Display Tablet and the MaxiVCI Mini. The working range for BT communication is about 33 feet (about 10 m), this means you can perform vehicle diagnosis freely in the workshop with greater convenience.

If you use more than one MaxiVCI Mini to connect to the test vehicles, you can perform vehicle diagnosis on various vehicles conveniently by pairing the Display Tablet separately to each of the MaxiVCI Mini devices connected to the different test vehicles via wireless BT. Without the need to repeat the plugging and unplugging procedure which is unavoidable through traditional wired connection, BT connection saves you more time and provides higher efficiency.

Refer to BT Pairing on page 120 for details.

#### USB Cable Connection

The USB cable connection is a simple and quick way to establish communication between the Display Tablet and the MaxiVCI Mini. After properly connecting the Display Tablet with the MaxiVCI Mini via the USB cable, the VCI navigation button at the bottom bar of the screen shows a green tick icon in a few seconds, and the Connection LED on the MaxiVCI Mini illuminates solid green, indicating the connection between the devices is successful.

## 

When both the communication methods are applied at the same time, the MaxiCheck system will use the USB communication as the default priority.

## No Communication Message

- A. If the Display Tablet is not connected to the MaxiVCI Mini correctly, an "Error" message may display. This indicates that the Display Tablet cannot access the vehicle control module. In this case, please do the following check-ups:
  - Check if the MaxiVCI Mini is powered up.
  - Check if the MaxiVCI Mini is properly positioned.
  - Check if the Connection LED on the MaxiVCI Mini is illuminated for BT or USB.
  - In case of BT connection, check if the network is configured correctly, or if the right MaxiVCI Mini has been paired up with the Display Tablet.
    - If during the diagnosis process, the communication is suddenly interrupted due to the loss of signal, check if there is any object that causes signal interruption.
    - Try standing closer to the MaxiVCI Mini to obtain more stable signals and faster communication speed.
  - In case of USB connection, check the cable connection between the Display Tablet and the MaxiVCI Mini.
  - Check if the Power LED on the MaxiVCI Mini is flashing red and if so, it indicates there is a hardware problem with the MaxiVCI Mini, in this case contact technical support for help.
- B. If the MaxiVCI Mini is unable to establish a communication link, a prompt message displays with check instructions. The following conditions are the possible causes:
  - The MaxiVCI Mini is unable to establish a communication link with the vehicle.
  - The system selected for testing is not equipped on the vehicle.
  - There is a loose connection.
  - There is a blown vehicle fuse.

- There is a wiring fault of the vehicle or the adapter.
- There is a circuit fault in the adapter.
- Incorrect vehicle identification was entered.

## **Getting Started**

Prior to first use of the Diagnostics application, make sure a communication link is established between the test vehicle and the Display Tablet via the MaxiVCI Mini.

## Vehicle Menu Layout

When the Display Tablet device is properly connected to the vehicle, the platform is ready to start vehicle diagnosis. Tap on the **Diagnostics** application button on the MaxiCheck MX808TS Job Menu, the Vehicle Menu then displays.



Figure 4-1 Sample Vehicle Menu

- 1. Top Toolbar Buttons
- 2. Manufacturer Buttons

## **Top Toolbar Buttons**

The operations of the toolbar buttons at the top of the screen are listed and described in the table below:

Button	Name	Description			
	Home	Returns to the MaxiCheck Job Menu.			
	VIN Scan	Touching this button opens a dropdown list; tap Auto Detect for auto VIN detection; tap Manual Input to enter VIN manually.			
All	All	Displays all the vehicle makes in the vehicle menu.			
History	History	Displays the stored test vehicle history records. This option provides you direct access to the previously tested vehicle recorded during previous test sessions. See <i>Vehicle History</i> on page 123.			
USA	USA	Displays the USA vehicle menu.			
Europe	Europe	Displays the European vehicle menu.			
Asia	Asia	Displays the Asian vehicle menu.			
QSearch	Search	Touching this button opens the virtual keyboard, allowing you to manually enter the specific vehicle make required.			
Cancel	Cancel	Touching this button exits the search screen, or cancels an operation.			

#### Table 4-1 Top Toolbar Buttons

### Manufacturer Buttons

The Manufacturer buttons display the various vehicle logos and the brand names. Select the required manufacturer button after establishing the communication with the test vehicle to start a diagnostic session.

## **Vehicle Identification**

The MaxiCheck diagnostic system supports four methods for Vehicle Identification.

- 1. Auto VIN Scan
- 2. Manual VIN Input

- 3. Automatic Selection
- 4. Manual Selection

## Auto VIN Scan

The MaxiCheck diagnostic system features the latest VIN-based Auto VIN Scan function to identify vehicles in just one touch, which allows the technician to quickly detect vehicles, scan all the diagnosable ECUs on every vehicle and run diagnostics on the selected system.

#### > To perform Auto VIN Scan

- 1. Tap the **Diagnostics** application button from the MaxiCheck Job Menu. The Vehicle Menu displays.
- 2. Tap the **VIN Scan** button on the top toolbar to open the dropdown list.



Figure 4-2 Sample Auto VIN Screen

3. Select **Auto Detect**. Once the test vehicle is successfully identified, the screen will show you the vehicle VIN, tap **OK** at the bottom right to firm. If the VIN does not match with the test vehicle's VIN, enter VIN manually or tap **Read** to acquire VIN again.



Figure 4-3 Sample Auto Detect Screen

4. Review the information to make sure it is correct. Tap **OK** to confirm the vehicle profile or **NO** if the information is not correct.

BMW V0.99.01		Ŧ	Ø	<b>.</b>	0		1	
		T	Co	nfirm vehic	le profile	_		E 12.3V
Model series	ř.	5'_E	60					
Model		523i	_N52					
Version		CHN	uu					
Model year		200	6_05					
							Yes	No
* *		9 G	è 🏠	VCL		a 1	5	🕶 🛈 🗢 🖬 7:43

Figure 4-4 Sample Vehicle Profile Screen

5. The tool would start establishing vehicle communication and reading control unit information. You can choose Auto Scan to scan all the available systems of the test vehicle or tap Control Unit to access the desired system that you want to diagnose.

BMW v0.99.01		F	ø	<b>6</b>	0	6	1	
				Diagnostic	menu			Ē∰ 12.3
EQ		1						
Auto scar	1	Control unit						
VIN:LBVNE39056S	A85877							ESC

Figure 4-5 Sample Diagnostic Screen

## **Manual VIN Input**

For some vehicles that do not support the Auto VIN Scan function, the MaxiCheck diagnostic system allows you to enter the vehicle VIN manually.

#### > To perform Manual VIN Input

- 1. Tap the **Diagnostics** application button from the MaxiCheck Job Menu. The Vehicle Menu displays.
- 2. Tap the **VIN Scan** button on the top toolbar to open the dropdown list.
- 3. Select Manual Input.
- 4. Tap the input box and enter the correct VIN.

		History USA	European Asia	
	Cancel	Enter VIN	Donge	FORD
Eobd	Enter VIN:	LINEI VIN	Done	Ford
JEEP				ACURA
JEEP	MINI	FordEU	Saab	Acura
DAEWOD	FORD	HONDA	INFINITI	MAZDA
<b>* *</b>	() 	🟠 VCL 🚘		🚥 🗇 🏶 🖬 7:43

Figure 4-6 Sample Diagnostic Screen

- 5. Tap **Done**. The vehicle will be identified in a few seconds, and once the matching is successful, the system will guide you to the Vehicle Diagnostics screen directly.
- 6. Tap **Cancel** to exit Manual Input.

## **Automatic Selection**

In some cases when users have selected the vehicle brand instead of performing Auto VIN Scan in the first place, the system still provides an option for vehicle VIN scan.

BMW V0.99.01		F	Ø	<b>1</b>	0	6	1	1	
	uno)	5	Sele	ct diagno:	stic type				E 12.38
Automatic s	elec O	Manual selectio	n						
VIN:									ESC

Figure 4-7 Sample Selection Screen

#### > To perform Automatic Selection

- 1. Tap the **Diagnostics** application button from the MaxiCheck Job Menu. The Vehicle Menu displays.
- 2. Tap the vehicle brand of the test vehicle.
- Tap Automatic Selection and the system will proceed to acquire VIN information automatically. Follow the on-screen instruction to go into diagnostic screen.

## **Manual Selection**

When the vehicle's VIN is not automatically retrievable through the vehicle's ECU, or the specific VIN is unknown, you can choose to select the vehicle manually.

This mode of vehicle selection is menu driven, repeat the first two steps from the automatic selection operation and tap **Manual Selection**, then you can follow the on-screen prompts and make a series of choices. Each selection you make advances you to the next step. A **Back** button at the bottom right corner of the screen will bring you back to the previous step. Exact procedures may vary for different vehicles being serviced.

## Navigation

This section describes how to operate the Diagnostics screen and select test options.

## **Diagnostics Screen Layout**



Figure 4-8 Sample Diagnostics Screen

The diagnostic screens typically include four sections.

- 1. Diagnostics Toolbar
- 2. Status Information Bar
- 3. Main Section
- 4. Functional Buttons

#### Diagnostics Toolbar

The Diagnostics Toolbar contains a number of buttons that allow you to print or save the displayed data and make other controls. The table below provides a brief description for the operations of the Diagnostics Toolbar buttons.

Table 4-2	Diagnostics	Toolbar	<b>Buttons</b>
-----------	-------------	---------	----------------

Button	Name	Description
	Home	Returns to the MaxiCheck Job Menu.
690	Vehicle Swap	Touching this button to exit the diagnostic session of the currently identified test vehicle, and return to the vehicle menu screen to select another vehicle for testing.
0	Settings	Opens the settings screen. See <i>Settings</i> on page 106.
ľ	Print	Prints a copy of the displayed data. See <i>Printing Setting</i> for additional information on page 108.
	Help	Provides instructions or tips for operations of various diagnostic functions.
	Save	<ul><li>Tapping this button opens a submenu, tap Save This Page to take a screenshot.</li><li>All saved data are stored in the Data Manager application for later reviews. See <i>Data Manager</i> on page 101.</li></ul>
1	Data Logging	Records the communication data and ECU information of the test vehicle. The saved data can be reported and sent to the technical center via the Internet. You can go to the Support application to follow up
		the processing progress, see <i>Data Logging</i> on page 148 for detailed information.

#### > To print data in Diagnostics

- 1. Tap the **Diagnostics** application button from the MaxiCheck Job Menu. The **Print** button on the diagnostic toolbar is available throughout the whole Diagnostics operations.
- 2. Tap **Print** whenever you want to make a printing. A drop-down menu appears. Tap **Print This Page** to print a screenshot copy of

the current screen.

- 3. A temporary file will be created and send to the computer for printing.
- 4. When the file is transferred successfully, a confirmation message displays.
- > To submit Data Logging reports in Diagnostics
  - 1. Tap the **Diagnostics** application button from the MaxiCheck Job Menu. The **Data Logging** button on the diagnostic toolbar is available throughout the whole Diagnostics operations.
  - 2. Tap the **Data Logging** button. The button displays blue during the active recording process.
  - 3. Tap the **Data Logging** button again to end recording. A submission form will display to let you fill in the report information.
  - 4. Tap the **Send** button to submit the report form via the Internet, a confirmation message displays when sending is successful.

#### Status Information Bar

The Status Information Bar at the top of the Main Section displays the following items:

- 1. Menu Title indicates the menu subject of the Main Section.
- 2. Voltage Icon indicates the voltage status of the vehicle.

#### Main Section

The Main Section of the screen varies depending on the stage of operations. The Main Section can show vehicle identification selections, the main menu, test data, messages, instructions and other diagnostic information.

#### Functional Buttons

The displayed Functional Buttons at this section of the screen varies depending on the stage of operations. They can be used to navigate, save or clear the diagnostic data, exit scanning as well as make other functional controls. The functions of these buttons will be introduced respectively in the following sections of the corresponding test operations.

## **Screen Messages**

Screen messages appear when additional input is needed before proceeding. There are mainly three types of on-screen messages as to their purposes: Confirmation, Warning, and Error.

#### **Confirmation Messages**

This type of messages usually displays as an "Information" screen, which informs you when you are about to perform an action that cannot be reversed or when an action has been initiated and your confirmation is needed to continue.

When a user-response is not required to continue, the message displays briefly before automatically disappearing.

#### Warning Messages

This type of messages informs you when completing the selected action may result in an irreversible change or loss of data. The typical example for this is the "Erase Codes" message.

#### Error Messages

Error messages inform you when a system or procedural error has occurred. Examples of possible errors include a disconnection or communication interruption due to certain reasons.

## **Making Selections**

The Diagnostics application is a menu driven program that presents a series of choices one at a time. As you select from a menu, the next menu in the series displays. Each selection narrows the focus and leads to the desired test. Use your fingertip to make menu selections.

# Diagnosis

The Diagnostics application allows you to establish a data link to the electronic control system of the test vehicle for vehicle diagnosis. You can operate functional tests, retrieve vehicle diagnostic information such as trouble codes, freeze frame data and live data for various vehicle control systems, such as engine, transmission, ABS, and more.

There are two options available when accessing the Diagnosis section:

- 1. Auto Scan starts auto scanning for all the available systems on the vehicle.
- Control Units displays a selection menu of all available control units of the test vehicle.

After a section is selected and the tablet establishes communication with the vehicle, the corresponding function menu or selection menu displays.

# Auto Scan

The Auto Scan function performs a comprehensive scanning over all the ECUs in the vehicle's systems in order to locate and retrieve DTCs. The sample operation screen of Auto Scan displays as below:



Figure 4-9 Sample Auto Scan Operation Screen

- 1. Navigation Bar
- 2. Main Section
- 3. Functional Buttons

#### Navigation Bar

List Tab – displays the scanned data in list format.

Progress Bar – indicates the test progress.

#### Main Section

Column 1 – displays the sequence numbers.

Column 2 – displays the scanned systems.

Column 3 – displays the diagnostic marks indicating different conditions of the test result:

- -?-: Indicates that the vehicle control system has been detected, but the Display Tablet cannot accurately locate it.
- Fault(s) | #: Fault(s) indicates there is/are detected fault code(s) present; "#" indicates the number of the detected faults.
- Pass | No Fault: Indicates the system has passed the scanning process and no fault has been detected.

Column 4 – tap the O button to the right of the test result if you want to perform further diagnosis and other test activities. A Function Menu screen shall then display.

#### Functional Buttons

The table below provides a brief description of the Functional Buttons' operations in Auto Scan:

Name	Description					
Report	Displays the diagnostic data in the report form.					
Quick Erase	Deletes codes. A warning message screen will display to inform you of possible data loss when this function is selected.					
ок	Confirms the test result, and continues system diagnosis after selecting the required system by tapping the item in the Main Section.					

 Table 4-3 Functional Buttons

Name	Description					
Pause	Suspends scanning and it will change to <b>Continue</b> button after tapping.					
ESC	Returns to the previous screen or exit Auto Scan.					

# **Control Units**

This option allows you to manually locate a required control system for testing through a series of choices. Please follow the menu driven procedures, and make proper selection each time; the program will guide you to the diagnostic function menu after a few choices you've made.

Isuzu V0.99.02		F	ø	-	0		1		
				Function n	nenu			<b>E</b> (1.87V	
ECU information			Read codes				Erase codes		
L	_ive data								
VM Carrianau/TF/U	C series			*				ESC	
* *		9 G	· ḿ	VCL		F	45	₽ © ♥ ii7:4	

Figure 4-10 Sample Function Menu

The Function Menu options vary slightly for different vehicles. The function menu may include:

- **ECU Information** provides the retrieved ECU information in detail. Selecting opens an information screen.
- **Read Codes** displays detailed information of DTC records retrieved from the test vehicle's ECU.
- Erase Codes erases DTC records and other data from the test vehicle's ECU.
- Live Data retrieves and displays live data and parameters from the test vehicle's ECU.

## 

With the diagnostic toolbar on top of the screen throughout the whole diagnostic procedures, you are allowed to make various controls of the diagnostic information at any time, such as printing and saving the displayed data, getting help information, or performing data logging, etc.

#### > To perform a diagnostic function

- 1. Establish communication with the test vehicle.
- 2. Identify the test vehicle by selecting from the menu options.
- 3. Select the **Diagnosis** section.
- 4. Locate the required system for testing by **Auto Scan** or through menu driven selections in **Control Units**.
- 5. Select the desired diagnostic function from the **Function Menu**.

#### ECU Information

This function retrieves and displays the specific information for the tested control unit, including unit type, version numbers and other specifications.

The sample ECU Information screen displays as below:

7	ECU information
Part number, programmed control module	7563536
Program version	0049PP0L901S
Programming date	2005.05.30
Kilometre reading/mileage during calibration	Q
VIN LBVNE390555A85877	

#### Figure 4-11 Sample ECU Information Screen

- 1. **Diagnostics Toolbar Buttons** see *Table 4-2 Diagnostics Toolbar Buttons* on page 28 for detailed descriptions of the operations for each button.
- 2. **Main Section** the left column displays the item names; the right column shows the specifications or descriptions.

3. **Functional Button** – in this case, only an **ESC** (or sometimes a **Back**) button is available; tap it to exit after viewing.

#### Read Codes

This function retrieves and displays the DTCs from the vehicle's control system. The Read Codes screen varies for each vehicle being tested. On some vehicles, freeze frame data can also be retrieved for viewing. The sample Read Codes screen displays as below:



Figure 4-12 Sample Read Codes Screen

 Diagnostics Toolbar Buttons – see Table 4-2 Diagnostics Toolbar Buttons on page 28 for detailed descriptions of the operations for each button.

#### 2. Main Section

- Code Column displays the retrieved codes from the vehicle.
- Status Column indicates the status of the retrieved codes.
- Description Column detailed descriptions for the retrieved codes.
- Snowflake Icon only displays when freeze frame data is available for viewing; selecting this icon will display a data screen, which looks very similar to the Read Codes screen, therefore same operation method may be applied.

#### 3. Functional Button

• Help – tap this to view the information of the fault code, including fault description, condition for fault identification, driver information,

etc.

- Freeze tap this to view the freeze frame.
- Search tap this icon to search the fault code related information in Google.
- ESC tap it to return to the previous screen or exit the function.

#### Erase Codes

After reading the retrieved codes from the vehicle and certain repairs have been carried out, you can erase the codes from the vehicle using this function. Before performing this function, make sure the vehicle's ignition key is in the ON (RUN) position with the engine off.

#### > To erase codes

- 1. Tap **Erase Codes** from the Function Menu.
- 2. A warning message displays to inform you of data loss when this function is applied.
  - a) Tap **Yes** to continue. A confirming screen displays when the operation is successfully done.
  - b) Tap **No** to exit.
- 3. Tap **ESC** on the confirming screen to exit Erase Codes.
- 4. Perform the Read Codes function again to check if the code erasing is successful.

#### Live Data

When this function is selected, the screen displays the data list for the selected module. The items available for any control module vary from one vehicle to another. The parameters display in the order that they are transmitted by the ECM, so expect variation between vehicles.

Gesture scrolling allows you to quickly move through the data list. Simply swipe the screen up or down to locate the data you want. The figure below shows a typical Live Data screen:

\$7E8 Numbers of D1Cs 👽	1	0127
S7E9 Numbers of DTCs O	1	0127
S7E8 DTC that caused required freeze frame.	P0001	
S7E9 DTC that caused required freeze frame.	P0700	
S7E8 Fuel system 1 status O	OL	
S7E9 Fuel system 1 status O	OL	

#### Figure 4-13 Sample Live Data Screen

- Diagnostics Toolbar Buttons tap the drop-down button at the top center of the screen and the toolbar buttons will display. See on *Table* 4-2 Diagnostics Toolbar Buttons page 28 for detailed descriptions of the operations for each button.
- 2. Main Section
  - Name Column displays the parameter names.
    - a) Check Box tap the check box on the left side of the parameter name to make selection of an item. Tap the check box again to deselect the item.
    - b) Drop-down Button tap the drop-down button on the right side of the parameter name opens a submenu, which provides various choices for data display mode.
  - Value Column displays the values of the parameter items.
  - Unit Column displays the unit for the parameters.
    - To change the unit mode, tap the Setting button on the top toolbar and select a required mode. See Unit on page 106 for more information.

#### **Display Mode**

There are 4 types of display modes available for data viewing, allowing you to view various types of parameters in the most suitable way.

Tapping the drop-down button on the right side of the parameter name opens a submenu. There are 4 buttons to configure the data display

mode, and one Help button on the right that you can tap for additional information.

Each parameter item displays the selected mode independently.

- 1) Analog Gauge Mode displays the parameters in form of an analog meter graph.
- 2) Text Mode this is the default mode which displays the parameters in texts and shows in list format.

#### **NOTE**

Reading of status parameters, such as a switch reading, which are mostly in word form, like ON, OFF, ACTIVE, and ABORT, etc., can only be displayed in Text Mode. Whereas reading of value parameters, such as a sensor reading, can be displayed in text mode and other graph modes.

3) Waveform Graph Mode – displays the parameters in waveform graphs

When this mode is applied, three control buttons will appear on the right side of the parameter item, allowing you to manipulate the display status.

- Text Button resumes Text Display Mode.
- Scale Button changes the scale values, which are displayed below the waveform graph. There are 4 scales available: x1, x2, x4 and x8.
- Zoom-in Button tap once to display the selected data graph in full screen.
  - Edit Button tapping this button opens an edit window, on which you can set the waveform color and the line thickness displayed for the selected parameter item.
  - Scale Button changes the scale values, which are displayed below the waveform graph. There are 4 scales available: x1, x2, x4 and x8.
  - ♦ Zoom-out Button exits full screen display.
- Digital Gauge Mode displays the parameters in form of a digital gauge graph.

Full Screen Display – this option is only available in the waveform graph mode, and mostly used in Graph Merge status for data

comparison. There are three control buttons available on the top right side of the screen under this mode.

#### > To edit the waveform color and line thickness in a data graph

- 1. Select 1 to 3 parameter items to display in Waveform Graph mode.
- 2. Tap the **Zoom-in Button** on the right to display the data graph in full screen.
- 3. Select a parameter item on the left column.
- 4. Select a desired sample color from the middle column.
- 5. Select a desired sample line thickness from the right column.
- 6. Repeat step 3-5 to edit the waveform for each parameter item.
- 7. Tap **Done** to save the setting and exit, or tap **Cancel** to exit without saving.

#### 3. Functional Buttons

The operations of all the available functional buttons on Live Data screen are described below:

Back – returns you to the previous screen or exit the function.

**Record** – starts recording the retrieved live data; the recorded data is then stored as a video clip in the Data Manager application for future reviews. This function could be triggered automatically at preset threshold value or manually as you choose, and the triggering mode and record duration can be configured in the Setting mode of Live Data.

Freeze – displays the retrieved data in freeze mode.

- Previous Frame moves to the previous frame in the freeze data.
- Next Frame moves to the next frame in the freeze data.

**Clear Data** – clears all previously retrieved parameter values at a cutting point whenever you choose.

To Top – moves a selected data item to the top of the list.

**Graph Merge** – tap this button to merge selected data graphs (for Waveform Graph Mode only). This function is very useful when making comparison between different parameters.

## 

This mode supports Graph Merge for 2 to 3 parameter items only, so select no less than 2 or no more than 3 items each time when making graph merge.

To cancel Graph Merge mode, tap the drop-down button on the right side of the parameter name, and select a data display mode.

**Show** – tap this option to switch between the two options; one displays the selected parameter items, the other displays all the available items.

**Setting** – tap this button to open a setting screen, which allows you to set the trigger mode, recording duration, and various threshold values for data recording, and make other controls.

Cancel	Selected Record	Done
Q Search	Engine speed(Unit:r/min)	
Engine speed	MIN 0	
Idle speed, setpoint value	MAX 0	
	Buzzer alarm	OFF
	✿ VCL 🛱 🖓 😃	<b></b>

Figure 4-14 Sample Setting Mode in Live Data

There are four navigation buttons on top of the Setting mode screen.

- Selected Button displays the configuration screen on which you can set the threshold values, an upper limit and a lower limit, for triggering the buzzer alarm. This function is only applied to the Waveform Graph display mode.
  - a) MIN tap to open a virtual keyboard, allowing you to enter the required lower limit value.
  - b) MAX tap to open a virtual keyboard, allowing you to enter the required upper limit value.

c) Buzzer Alarm – switches the alarm on and off. The alarm function makes a beep sound as a reminder whenever the data reading reaches the preset minimum or maximum point.

#### > To set threshold limits for the parameter values

- 1. Tap the **Setting** functional button at the bottom of the Live Data screen.
- 2. Tap the **Selected** navigation button.
- 3. Select a parameter item on the left column, or enter the item name in the Search bar.
- 4. Tap on the right side of the **MIN** button, and enter the required minimum value.
- 5. Tap on the right side of the **MAX** button, and enter the required maximum value.
- 6. Tap the **ON/OFF** button on the right side of the Buzzer Alarm button to turn it on or off.
- 7. Tap **Done** to save the setting and return to the Live Data screen; or tap **Cancel** to exit without saving.

If the threshold limits are successfully set, two horizontal lines will appear on each of the data graphs (when Waveform Graph Mode is applied) to indicate the alarming point. The threshold lines are shown in different colors from the waveform of the parameters for distinction.

- Record Button displays the configuration screen for Record Setting, on which you can set the trigger type, duration and trigger point for the data recording function.
  - a) Trigger Type sets the trigger mode for data recording, mainly of two kinds: Manual and Auto. There are four options available:
    - 1) Manual allows you to manually start and stop data recording.
    - 2) DTC auto triggers data recording when any DTC is detected.
    - DTC Check Mode auto triggers data recording when certain pre-selected DTC types are detected.
    - 4) Parameter auto triggers data recording when any parameter value reaches the preset threshold.
  - b) Duration sets the recording time (for Auto trigger mode only).
  - c) Trigger Point reserves a relative percentage of a record length

before the data recording start point for reference (for Auto trigger mode only).

#### > To perform setting for live data record

- 1. Tap the **Setting** functional button at the bottom of the Live Data screen.
- 2. Tap the **Record** navigation button.
- 3. Tap the (>) button on the right of **Trigger Type** bar and select the required trigger mode.
- 4. Tap the  $\bigcirc$  button on the right of **Duration** bar and select a length of time.
- 5. Tap the  $\bigcirc$  button on the right of **Trigger Point** bar and select a relative percentage of a record length to be reserved before the data recording start point.
- 6. Tap **Done** to save the setting and return to the Live Data screen; or tap **Cancel** to cancel without saving and exit Setting.
- Done Button confirms and saves the setting, and returns you to the Live Data screen.
- Cancel Button cancels the setting operation, and returns you to the Live Data screen.

# **Generic OBD II Operations**

A fast-access option for OBD II/EOBD vehicle diagnosis is available on the Vehicle Menu screen. This option presents a quick way to check for DTCs, isolate the cause of an illuminated malfunction indicator lamp (MIL), check monitor status prior to emissions certification testing, verify repairs, and perform a number of other services that are emissions-related. The OBD direct access option is also used for testing OBD II/EOBD compliant vehicles that are not included in the Diagnostics database.

Functions of the diagnostics toolbar buttons at the top of the screen are the same as those available for specific vehicle diagnostics. See *Table 4-2 Diagnostics Toolbar Buttons* on page 28 for details.

# **General Procedure**

#### > To access the OBD II/EOBD diagnostics functions

- 1. Tap the **Diagnostics** application button from the MaxiCheck Job Menu. The Vehicle Menu displays.
- 2. Tap the **EOBD** button. There are two options to establish communication with the vehicle.
  - Auto Scan when this option is selected the diagnostic tool attempts to establish communication using each protocol in order to determine which one the vehicle is broadcasting on.
  - **Protocol** when this option is selected the screen opens a submenu of various protocols. A communication protocol is a standardized way of data communication between an ECM and a diagnostic tool. Global OBD may use several different communication protocols.
- 3. Select a specific protocol under the **Protocol** option. Wait for the OBD II Diagnostic Menu to appear.



Figure 4-15 Sample OBD II Diagnostic Menu

## 

Tapping the ① button displayed beside the function name opens a bubble with additional function information.

- 4. Select a function option to continue.
  - DTC & FFD

- I/M Readiness
- Live Data
- On-Board Monitor
- Component Test
- Vehicle Information
- Vehicle Status

## 

Some functions are supported only on certain vehicle makes.

# **Function Descriptions**

This section describes the various functions of each diagnostic option:

#### DTC & FFD

When this function is selected, the screen displays a list of Stored Codes and Pending Codes. When the Freeze Frame data of certain DTCs are available for viewing, a snowflake button will display on the right side of the DTC item. The erase codes function can be applied by tapping the **Clear DTC** button at the bottom of the screen.

Eobd V1.14.14		F	Ø	-	0	8	1		
P0505	V	Stored	Trouble Codes(BMW) Stored Idle Air Control System						
P0753	0	Stored		Shif	t Solenoid	A Electrical		*	
P0758	0	Stored		Shif	t Solenoid	B Electrical			
P1656	P1656 Stored			EWS (Electronic Immobilizer) Wrong Code					
P1760		Stored		Eng	ine Interve	ntion Plaus	ibility		
VIN WBAFE42020LK9 Car:	8742		Help	Free	eze	Search	Clear DTC	ESC	
<b>* ^</b>		<b>ଡ</b> ଼ କ	è 🏠	VCL			5	<b>₽ © ₹</b> ∎7:43	

Figure 4-16 Sample DTC & FFD Screen

#### Stored Codes

Stored codes are the current emission related DTCs from the ECM of the vehicle. OBD II/EOBD Codes have a priority according to their emission severity, with higher priority codes overwriting lower priority codes. The priority of the code determines the illumination of the MIL and the codes erase procedure. Manufacturers rank codes differently, so expect to see differences between makes.

#### Pending Codes

These are codes whose setting conditions were met during the last drive cycle, but need to be met on two or more consecutive drive cycles before the DTC actually sets. The intended use of this service is to assist the service technician after a vehicle repair and after clearing diagnostic information, by reporting test results after a driving cycle.

- a) If a test failed during the driving cycle, the DTC associated with that test is reported. If the pending fault does not occur again within 40 to 80 warm-up cycles, the fault is automatically cleared from memory.
- b) Test results reported by this service do not necessarily indicate a faulty component or system. If test results indicate another failure after additional driving, then a DTC is set to indicate a faulty component or system, and the MIL is illuminated.

#### • Freeze Frame

In most cases the stored frame is the last DTC that occurred. Certain DTCs, which have a greater impact on vehicle emission, have a higher priority. In these cases, the top prioritized DTC is the one for which the freeze frame records are retained. Freeze frame data includes a "snapshot" of critical parameter values at the time the DTC is set.

#### Clear DTC

This option is used to clear all emission related diagnostic data such as, DTCs, freeze frame data and manufacturer specific enhanced data from the vehicle's ECM.

A confirmation screen displays when the clear codes option is selected to prevent accidental loss of data. Select **Yes** on the confirmation screen to continue or **No** to exit.

#### I/M Readiness

This function is used to check the readiness of the monitoring system. It is an excellent function to use prior to having a vehicle inspected for compliance to a state emissions program. Selecting I/M Readiness opens a submenu with two choices:

- Since DTCs Cleared displays the status of monitors since the last time the DTCs are erased.
- This Driving Cycle displays the status of monitors since the beginning of the current drive cycle.

#### Live Data

This function displays the real time PID data from ECU. Displayed data includes analog inputs and outputs, digital inputs and outputs, and system status information broadcast on the vehicle data stream.

Live data can be displayed in various modes, see *Live Data* on page 36 for detailed information.

#### **On-Board Monitor**

This option allows you to view the results of On-Board Monitor tests. The tests are useful after servicing or after erasing a vehicle's control module memory.

#### Component Test

This service enables bi-directional control of the ECM so that the diagnostic tool is able to transmit control commands to operate the vehicle systems. This function is useful in determining whether the ECM responds to a command well.

#### Vehicle Information

The option displays the vehicle identification number (VIN), the calibration identification, and the calibration verification number (CVN), and other information of the test vehicle.

#### Vehicle Status

This item is used to check the current condition of the vehicle, including communication protocols of OBD II modules, retrieved codes amount, status of the Malfunction Indicator Light (MIL), and other additional information.

# **Exiting Diagnostics**

The Diagnostics application remains open as long as there is an active communication with the vehicle. You must exit the diagnostics operation to stop all communications with the vehicle before closing the Diagnostics application.

#### 

Damage to the vehicle electronic control module (ECM) may occur if communication is disrupted. Make sure all connections, such as USB cable and wireless connection, are properly connected at all times during testing. Exit all tests before disconnecting the test connection or powering down the tool.

#### > To exit the Diagnostics application

- 1. From an active diagnostic screen, tap the **Back** or **ESC** functional button to exit a diagnostic session step-by-step.
- 2. Or tap the **Vehicle Swap** button on the diagnostics toolbar to return to the Vehicle Menu screen.
- 3. From the Vehicle Menu screen, tap the **Home** button on the top toolbar; or tap the **Back** button on the navigation bar at the bottom of the screen.
- 4. Or tap the **Home** button on the diagnostics toolbar to exit the application directly and go back to the MaxiCheck Job Menu.

Now, the Diagnostics application is no longer communicating with the vehicle and it is safe to open other MaxiCheck applications, or exit the MaxiCheck Diagnostic System and return to the Android System's Home screen.

# **5** Service

The Service section is specially designed to provide you with quick access to the vehicle systems for various scheduled service and maintenance performances. The typical service operation screen is a series of menu driven executive commands. By following the on-screen instructions to select appropriate execution options, enter correct values or data, and perform necessary actions, the system will guide you through the complete performance for various service operations.

The most commonly performed service functions include:

- **Oil Reset Service**
- **FPB** Service
- **BMS Service**
- SAS Service
- DPF Service
- IMMO Service

After entering each special function, the displayed screen consists of two applications: Diagnosis and Hot Functions. The Diagnosis is for you to read/clear data since this is necessary after some special functions. Hot Functions consists of sub functions of the selected special function.

# **Oil Reset Service**

This function allows you to perform reset for the Engine Oil Life system, which calculates an optimal oil life change interval depending on the vehicle driving conditions and climate. The Oil Life Reminder must be reset every time the oil is changed, so the system can calculate when the next oil change is required.



#### IMPORTANT

Always reset the engine oil life to 100% after every oil change.

## 

All required work must be carried out before the service indicators are reset. Failure to do so may result in incorrect service values and cause DTCs to be stored by the relevant control module.

## 🖉 ΝΟΤΕ

For some vehicles, the scan tool can perform added functionality to reset additional service lights (maintenance cycle, service interval). Taking BMW as an example, its service reset function includes engine oil, spark plugs, front/rear brakes, coolant, particle filter, brake fluid, micro filter, vehicle inspection, exhaust emission inspection and vehicle check.

All software screens shown in this manual are examples, actual test screens may vary for each vehicle being tested. Observe the menu titles and on-screen instructions to make correct option selections.

#### > To perform oil reset functions

- 1. Tap the **Service** application button from the MaxiCheck Job Menu.
- Tap **Oil Reset** button and wait for the vehicle manufacturer screen. You can tap **VIN Scan** or the vehicle make to acquire vehicle VIN information and tap **Yes** to confirm. See *Vehicle Identification* on page 21 for detail.
- 3. Tap the function you want in the Oil Reset function list, the list may vary for different vehicles being tested.

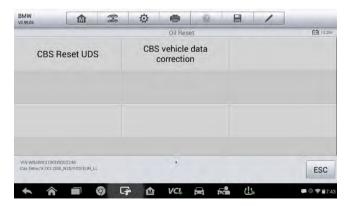


Figure 5-1 Sample Oil Reset Function List

- 4. Follow the step-by-step on-screen instruction to complete the service. Take CBS Reset UDS as an example.
- 5. Tap CBS Reset UDS on the Oil Reset function list to start the operation. The screen will guide you to confirm the date and time, if the displayed date and time are correct, tap Yes to confirm. If not, tap No and go to the Settings menu to set the correct date and time.



Figure 5-2 Sample Oil Reset Service Screen 1

6. On the next screen, the available items would be listed with three columns displayed: CBS value, availability, and service counter.

	CBS Reset UDS	E (1.99V
CBS value	availability	service counter
Engine oil	32 %	5
Front Brake	97 %	9
Rear Brake	96 %	6
		Reset ESC

Figure 5-3 Sample Oil Reset Service Screen 2

7. Tap on the value you want to reset and then tap the **Reset** button on the right bottom of the screen.

BMW V0.99.04		F	ø	-	0		1	
				CBS Reset				EA (1.99V
Engine oil					%		5	
Front Brake				97 9	%		9	
Rear Brake				96 9	%		6	
Brake fluid				100	%		6	
							Reset	ESC
* *		0 F	M	VCL	A	Fr (	2	💬 🛈 📚 🖬 7:43

Figure 5-4 Sample Oil Reset Service Screen 3

8. When the reset is done, the availability would display as 100%. Tap **ESC** to exit.

# **Electronic Parking Brake (EPB) Service**

This function has a multitude of usages to maintain the electronic braking system safely and effectively. The applications include deactivating and activating the brake control system, assisting with brake fluid control, opening and closing brake pads, and setting brakes after disc or pad replacement, etc.

# **EPB Safety**

It may be dangerous to perform Electronic Parking Brake (EPB) system maintenance, so before you begin the service work, please keep these rules in mind.

- ✓ Ensure that you are fully familiar with the braking system and its operation before commencing any work.
- ✓ The EPB control system may be required to be deactivated before carrying out any maintenance/diagnostic work on the brake system. This can be done from the tool menu.
- ✓ Only carry out maintenance work when the vehicle is stationary and on level ground.

✓ Ensure that the EPB control system is reactivated after the maintenance work has been completed.

## 

Autel accepts no responsibility for any accident or injury arising from the maintenance of the Electronic Parking Brake system.

- > To perform EPB functions
  - 1. Tap the **Service** application button from the MaxiCheck Job Menu.
  - Tap EPB button and wait for the vehicle manufacturer screen. You can tap VIN Scan or the vehicle make to acquire vehicle VIN information and tap Yes to confirm. See Vehicle Identification on page 21 for detail.
  - 3. Tap the service you want in the EPB function list, the list may vary for different vehicles being tested.

V0.99.04		Fe	© Ele	ectric Parkir	(Q) Ig Brake		] 🖼 (1.95V
EMF start-up			Pa Woi				
VWWBAWX31D Car.bmw/X/X3	0D0G02246 20IX_N20/F25/EUR_LL			•			ESO
- 1		)	Ŵ	VCL		a 😃	

Figure 5-5 Sample EPB Function List

- 4. Follow the step-by-step on-screen instruction to complete the service.
- 5. Press **OK** button to exit.

# **EMF Start-up**

This service function would start up the parking brake, it must be conducted after the following repairs:

• Replacing an EMF control unit.

• Replacing the parking brake button.

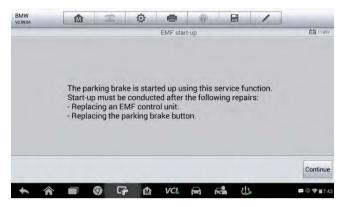


Figure 5-6 Sample EMF Start-up Screen 1

- Tap Continue to proceed this service function or the Back button at the bottom left to exit.
- 2) Tap on the action that has been carried out to continue.

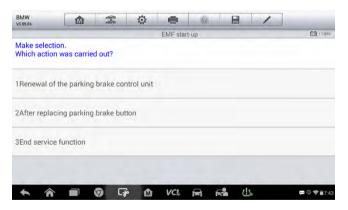


Figure 5-7 Sample EMF Start-up Screen 2

3) In the following step, the screen will remind you that the fault memory of the parking brake control unit will be deleted, press Continue to proceed or the Back button to exit.

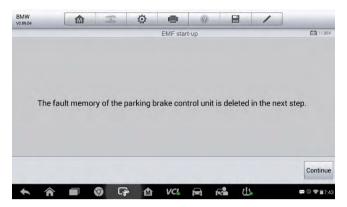


Figure 5-8 Sample EMF Start-up Screen 3

4) Follow the on-screen instructions to pull the parking brake button and wait for around 3 seconds until the parking brake is set. When the operation is successfully completed, a "Completed successfully" message will appear on the screen. Press OK to exit.

# Parking Brake: Workshop Mode

This service is used to activate and deactivate the so-called installation position for the Automatic Hold brake. In this mode the parking brake is moved into the opened position and temporarily deactivated for personal protection.

The installation position must be activated for the following repairs:

- Replacement of brake pads.
- Replacement of a brake caliper.
- Replacement of an actuator.

Select **Parking Brake: Workshop Mode** and follow the on-screen instructions to perform a series of operations to start the brake pad after replacement.

When the operation is successfully completed, a "Completed successfully" message will appear on the screen. Press **OK** to exit.

# Battery Management System (BMS) Service

The Battery Management System (BMS) allows the scan tool to evaluate the battery charge state, monitor the close-circuit current, register the battery replacement, and activate the rest state of the vehicle.

#### **NOTE**

- 1. This function is not supported by all vehicles. The screens shown in this section are examples.
- The sub functions and actual test screens of the BMS may vary for different test vehicles, please follow the on-screen instructions to make correct option selection.

The vehicle may use either a sealed lead-acid battery or an AGM (Absorbed Glass Mat) battery. Lead acid battery contains liquid sulphuric acid and can spill when overturned. AGM battery (known as VRLA battery, valve regulated lead acid) also contains sulphuric acid, but the acid is contained in glass mats between terminal plates.

It is recommended that the replacement aftermarket battery has the same specifications, such as capacity and type, with the battery used in the vehicle. If the original battery is replaced with a different type of battery (e.g. a lead-acid battery is replaced with an AGM battery) or a battery with a different capacity (mAh), the vehicle may require reprogramming the new battery type in addition to performing the battery reset. Consult the vehicle manual for additional vehicle-specific information.

## **Register Battery Replacement**

This option allows displaying the mileage reading of last battery replacement, registering the battery replacement after replacing a new battery and informing the power management system that a new battery has been fitted to the vehicle.

If the battery change is not registered, the power management system will not function properly, which may not provide the battery with enough charging power to operate the car and limit the functions of individual electrical equipment.

Take **BMW** as an example.

#### > To display the battery history

- 1. Tap the **Service** application button from the MaxiCheck Job Menu.
- Tap BMS button and wait for the vehicle manufacturer screen. You can tap VIN Scan or the vehicle make to acquire vehicle VIN information and tap Yes to confirm. See Vehicle Identification on page 21 for detail.
- 3. Tap **Register Battery Replacement** in the EPB function list, the list may vary for different vehicles being tested.

Registe	r battery	Battery	E 11.754
replac	cement		
VIN WEAWX3100D0G0	7246		

Figure 5-9 Sample BMS Function List

4. Tap on the corresponding service you want to carry out. In this case, it is function 1 **Display kilometer reading at last battery change and one before last.** A notice screen displays.

BMW v0.99.04		F	Ø	-	0		1	
				Informa	tion			<b>三</b> 和 (1.79V
Selection>								
1Display ki	lometre read	ing at last t	battery ch	hange an	d one be	fore last		
2Register b	attery replac	ement						
3End servio	e function							
1		9 F	Ω ·	VCL	Œ	Fr (	5	🕶 🛈 🎔 🖬 7:43

Figure 5-10 Sample BMS Screen 1

5. Read carefully the complete information and press **Continue** to continue.

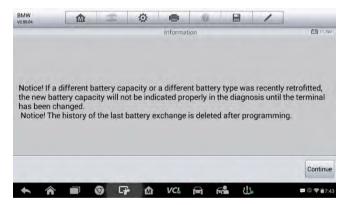


Figure 5-11 Sample BMS Screen 2

- 6. Check the battery capacity and the battery replacement information on the screen.
- 7. Tap on the corresponding function 1 to return to the selection screen or press the function 2 to end the service function.

BMW V0.99.04	M	F	Ø	-	0	6	2	1	
				Informa	tion				EE (1179V
	attery type and pacity in the D					der: 105	Ah AGN	ACurrent	ly registered
	ry replacemen last battery re								
1 Return to	selection								
2End serv	ice function								
+ 1		9 G	è 🏦	VCL		6	也		🗰 🛈 🎔 🖬 7:43

Figure 5-12 Sample BMS Screen 3

#### > To register the battery replacement

1. Tap on the corresponding service you want to carry out. In this case, it is function **2 Register battery replacement**.

BMW V0.99,04		F	Ø	-	0	6	-	1	
Selection>				Informa	tion				📑 (1.79V
1Display ki	ilometre read	ing at last	battery c	hange an	d one b	efore las	st		
2Register b	attery replac	ement							
3End servio	ce function								
Notice!									
* *		9 G	•	VCL	A	F	쓰		

#### Figure 5-13 Sample BMS Screen 4

2. Read carefully the information on the screen and slide up/down to view all the functions listed.

There are four functions listed:

BMW V0.99.04		F	ø	-	0	8	1	
				Informat	ion			EA 11.79V
			change is	s entered!				
Note:								
	not be cancelle	ed.						
	attery type an pacity in the D					er: 105 Ah	AGMCurrer	ntly registered
1 Enter bat	tery replacem	ent: Same	capacity					

Figure 5-14 Sample BMS Screen 5

- 1) Enter battery replacement: Same capacity
- 2) Enter battery replacement: Different capacity
- Enter battery replacement: Changing from the normal lead-acid battery (white housing) to AGM battery (black housing)
- 4) End service function.

Take the first function as an example.



Figure 5-15 Sample BMS Screen 6

- 1. Read carefully the information on the screen and tap Yes to continue.
- Follow the on-screen instructions to input the data matrix code of the newly installed battery which should be on the label of the battery. Tap OK to continue.



Figure 5-16 Sample BMS Screen 7

 When the battery exchange is successfully entered, tap Continue to complete the operation.

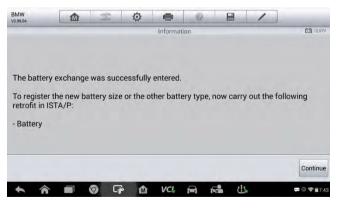


Figure 5-17 Sample BMS Screen 8

# **Steering Angle Sensor (SAS) Service**

Steering Angle Sensor Calibration permanently stores the current steering wheel position as the straight-ahead position in the steering angle sensor EEPROM. Therefore, the front wheels and the steering wheel must be set exactly to the straight-ahead position before calibration. In addition, the vehicle identification number is also read from the instrument cluster and stored permanently in the steering angle sensor EEPROM. On successful completion of calibration, the steering angle sensor fault memory is automatically cleared.

Calibration must always be carried out after the following operations:

- Steering wheel replacement
- Steering angle sensor replacement
- Any maintenance that involves opening the connector hub from the steering angle sensor to the column
- Any maintenance or repair work on the steering linkage, steering gear or other related mechanism
- Wheel alignment or wheel track adjustment
- Accident repairs where damage to the steering angle sensor or assembly, or any part of the steering system may have occurred

# 

- AUTEL accepts no responsibility for any accident or injury arising from servicing the SAS system. When interpreting DTCs retrieved from the vehicle, always follow the manufacturer's recommendation for repair.
- All software screens shown in this manual are examples, actual test screens may vary for each vehicle being tested. Observe the menu titles and on-screen instructions to make correct option selections.
- 3. Before starting the procedure, make sure the vehicle has ESC. Look for the button on dash.

Take Land Rover as an example.

- 1. Tap the **Service** application button from the MaxiCheck Job Menu.
- 2. Tap **SAS** button and wait for the vehicle manufacturer screen. You can tap **VIN Scan** or the vehicle make to acquire vehicle VIN information

and tap Yes to confirm. See Vehicle Identification on page 21 for detail.

Tap the service you want in the SAS function list, the list may vary for different vehicles being tested.

V0,99.06		Steering	E1 (1.82V
	angle sensor bration	Power steering soft-l end stops reset rout	
VV41.2CVA2BIS2FR10 Car: Land röver	26660		ESC

Figure 5-18 Sample SAS Function Menu

## **Steering Angle Sensor Calibration**

This function allows users to perform steering angle sensor calibration and clear records. The function options vary with the vehicles being tested.

- 1) Tap **Steering Angle Sensor Calibration** from the SAS function menu to enter the function screen.
- Follow the on-screen instructions to set the ignition on/off as guided. The vehicle battery voltage signal should be in the range 12.5 – 13.5 volts to proceed this service, otherwise the scan tablet will display a warning message.
- Make sure the steering wheel is in the central position and the front wheels are in the straight position. Then tap OK to proceed.

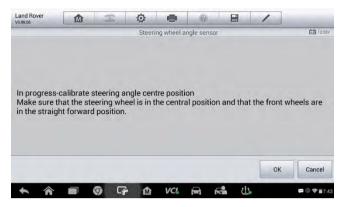


Figure 5-19 Sample SAS Function Screen 1

4) When the operation is completely finished, the scan tool will display a confirmation message. Otherwise, it will display a message to remind you of a problem. After you exit the diagnosis program, please repair the problem immediately.

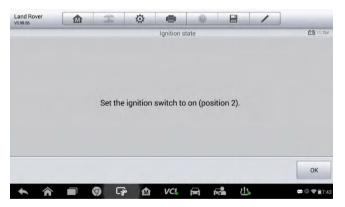


Figure 5-20 Sample SAS Function Screen 2

# **Diesel Particle Filter (DPF) Service**

The DPF function allows you to carry out numerous functions to the Diesel Particulate Filter system without having to send your car to a main dealer.

The tool will manage DPF regeneration, DPF component replacement teach-in and DPF teach-in after replacing the engine control unit.

ECM monitors driving style and selects a suitable time to employ regeneration. Cars driven a lot at idling speed and low load will attempt to regenerate earlier than cars driven more with high load and high speed. In order for regeneration to take place, a prolonged high exhaust temperature must be obtained.

In the event of the car being driven in such a way that regeneration is not possible, i.e. frequent short journeys, a diagnostic trouble code will eventually be registered, DPF light and "Check Engine" indicator comes on. A service regeneration can be requested in the workshop, using the diagnostic tool.

Before carrying out a forced DPF regeneration using the tool, check the following items:

- The fuel light is not on.
- No DPF-relevant faults stored in system.
- The vehicle has the correct spec engine oil.
- The oil for diesel is not contaminated.

#### **D** IMPORTANT

Before diagnosing a problem vehicle and attempting to perform an emergency regeneration, it is important to obtain a full diagnostic log and read out relevant measured value blocks.

## **NOTE**

- The DPF will not regenerate if the engine management light is on, or there is a faulty EGR valve.
- 2. The ECU must be re-adapted when replacing the DPF and when topping up the fuel additive Eolys.
- 3. If the vehicle needs to be driven in order to perform a DPF service, ALWAYS have a second person help you. One person should drive the vehicle while the other person observes the screen on the Tool. Trying to drive and observe the Scan Tool at the same time is dangerous, and could cause a serious traffic accident.

BMW v0.99.04		Fe	Ø	-	Q	and in st	3	1	
				Service fur	nction				<b>三王</b> 11.95V
Starting Basic Injection Quantity			Injection rate				Inject	or rate a	djustment
	Particle filter regeneration			Particle filter test					
V/A WBAUF1104 Car. bmw/7 Serie	0PT68108 m/730LM54_SAL/E6	i/e66/e68/e0m_	LHD	•					ESC
* *		0 G	• m	VCL		F	25		

Figure 5-21 Sample DPF Service Function Menu

## **Starting Basic Inspection Quantity**

This function enables you to start fuel delivery matching.

- 1. Tap **Starting Basic Inspection Quantity** from the service functions menu to enter the service screen.
- 2. The tool communicates with the vehicle and reads the fault codes memory. Follow the on-screen instructions to finish this procedure.
- 3. The tool will display a function list menu as below. Press the corresponding number button to perform the desired function.

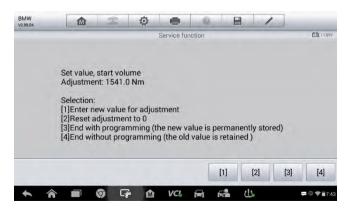


Figure 5-22 Sample Starting Basic Inspection Quantity

#### [1] Enter New Value for Adjustment

From the **Starting Basic Inspection Quantity** menu, tap **[1]** and the screen displays as below.



#### Figure 5-23 Sample Enter New Value Screen

After entering the value, tap **OK** to save the value to the tool. Tap **ESC** to exit the operation.

#### 

The data you input should be in the range given. If the input data is out of range, the tool will display a warning message "Permissible adjustment range exceeded."

#### [2] Reset Adjustment to 0

Once the [2] is tapped, the tool will automatically reset the value to zero.

#### [3]/[4] Store Data and Exit

When the fuel delivery rate adjustment is completed, tap [3] to store the new value in the control units; or select [4] and **OK** to retain the old value.

## **Injection Rate**

This function is used to adjust the injection volume.

1. Tap **Injection Rate** from the service functions menu to enter the service screen.

- 2. The tool communicates with the vehicle and reads the fault codes memory. Follow the on-screen instructions to finish this procedure.
- 3. Then the tool will display as below. Press the corresponding number button to perform the desired function.

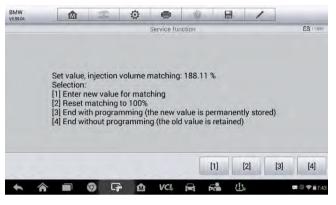


Figure 5-24 Sample Injection Rate Screen

#### [1] Enter New Value for Adjustment

From the Injection Rate menu, tap [1] and the screen displays as below.



Figure 5-25 Sample Enter Value Screen

## 

The data you input should be in the reasonable range. If the input data is out of range, the tool will display a warning message "Permissible adjustment range exceeded."

#### [2] Reset Adjustment to 100%

Once the [2] is pressed, the tool will automatically reset the value to 100%.

#### [3]/[4] Store Data and Exit

When the injection volume adjustment is completed, select [3] and OK to store the new value in the control units; or select [4] and OK to retain the old value.

# **Injector Rate Adjustment**

This function is used to adjust the injector rate for individual cylinders.

- 1. Tap Injection rate adjustment from the service functions menu.
- 2. The tool communicates with the vehicle and reads the fault codes memory. Follow the on-screen instructions to enter the service function.
- 3. Tap the corresponding number button to enter new value for each cylinder.
- Follow the on-screen instructions to tap on the corresponding number [1]
   [2] [3] [4] to enter the new value for the cylinder, restore the old value, and exit after finish the function.

# **Particle Filter Regeneration**

This function is used to perform the particle filter regeneration.

- 1. Tap Particle filter regeneration from the service functions menu.
- The tool communicates with the vehicle and reads the fault codes memory. Follow the on-screen instructions to check the prerequisites before particle filter regeneration, such as the fuel, the time and driving style.
- If every prerequisite is met, the tool will ask your confirmation to proceed as below. Tap **Request** to begin a regeneration or **End** to end the service function and exit.

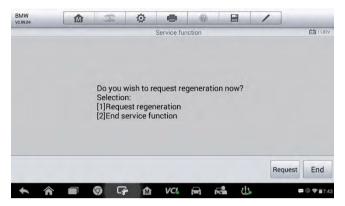


Figure 5-26 Sample Regeneration Confirmation Screen

 A series of instruction screens appears for users to perform the particle filter regeneration step by step. Follow the onscreen instructions and tap OK button until the tool reads off the regeneration status as below.

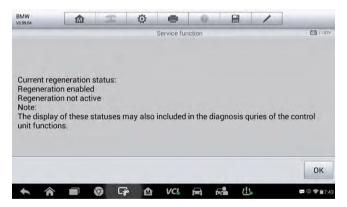


Figure 5-27 Sample Regeneration Status Screen

 When the particle filter regeneration is complete, the tool will ask your confirmation to exit the display. Tap **Repeat** to check the status again or **End** to end the service function and exit.



Figure 5-28 Sample Repeat Screen

## 

In the case of a particle filter heavily loaded with soot, it can occur that the regeneration request is blocked again after a short time or is not released. In this case, it is required to regenerate the particle filter in a motorway or cross-country trip taking approx. 30 minutes at a speed that is as constant as possible. Subsequently, the service function "Particle filter regeneration" must be run again.

During the regeneration phase and with the engine running, it can also occur that the display for "Regeneration active" jumps to "Regeneration not active". This behavior can be seen exclusively with the vehicle stationary with the engine.

# **Particle Filter Test**

It is advisable to carry out a series of particle filter tests as a result of constant DPF regeneration, such as checking oil level, oil change interval for diesel contamination, swirl flaps, backpressure sensors and particle filter soot remains.

- 1. Tap **Particle filter test** from the service functions menu.
- The tool communicates with the vehicle and reads the fault codes memory. If there is no relevant fault code stored in DDE, the screen displays as below. Select **Cancel** to exit this function.

3. If there are DPF-related codes stored in DDE, the screen displays as below. Select **OK** to continue or **Cancel** to exit this function.

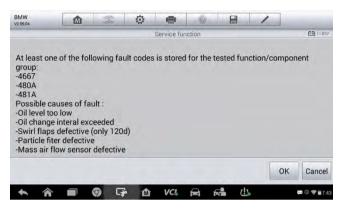


Figure 5-29 Sample Codes Screen

- 4. The tool shows a list of particle filter test. Select the corresponding number button to perform the desired test [1] [2] [3] [4] [5].
  - [1] Visual Inspection of Engine Oil
  - [2] Visual Inspection of Particulate Filter
  - [3] Function Check or Swirl Flaps
  - [4] Exhaust Backpressure Test
  - [5] Actual/Target Value Check-Mass Air Flow Sensor

# Immobilizer (IMMO) Service

An immobilizer is an anti-theft mechanism that prevents an automobile's engine from starting unless the correct ignition key or other device is present. This device prevents thieves from starting the car by a method known as hot wiring. Most new vehicles have an immobilizer as standard equipment. An important advantage of this system is that it doesn't require the car owner to activate it; it operates automatically. An immobilizer is considered as providing much more effective anti-theft protection than an audible alarm alone; many auto insurance companies offer lower rates for vehicles that are equipped with them.

As an anti-theft device, an immobilizer disables one of the systems needed to start a car's engine, usually the fuel supply or the ignition. This is accomplished by radio frequency identification between a transponder in the ignition key and a device called a radio frequency reader in the steering column. When the key is placed in the ignition, the transponder sends a signal with a unique identification code to the reader, which relays it to a receiver in the vehicle's computer control module. If the code is correct, the computer allows the fuel supply and ignition systems to operate and start the car. If the code is incorrect or absent, the computer disables the system, and the car will be unable to start until the correct key is placed in the ignition.

The IMMO service of MX808TS enables you to disable the lost vehicle keys and program the replacement key fob. It could be one replacement key fob or more, depending on your needs.

- To program the replacement key fob(s)
  - 1. Tap **IMMO KEYS** after entering the **Service** function from the MaxiCheck Job Menu.
  - 2. Tap Automatic Selection or Manual Selection to acquire vehicle VIN information and tap Yes to confirm.
  - 3. Tap **Erase/Program all key fobs** in the IMMO function list after it is displayed, the list may vary for different vehicles being tested.

#### 

- 1. To complete key fob programming, you need to acquire the Security Code, which can be acquired through the Security Code Read function in hot functions.
- 2. Before programming, please check and erase the fault codes.
  - 4. Read the on-screen information carefully and follow the instructions to complete the operation.

GM v0.99.06		Ŧ.	Ø	-	0		1	
				Informat	tion			E 12.1V
	edure is ONI rogramming		icles with	nout RPO	ATH. Ve	chicles wit	h ATH nee	ed to use
This proce	edure will re	place a pr	eviously	learned	key fob v	with a repl	acement k	key fob.
1. Place	in learn moo	le by sele	cting [Le	arn].				
	the key fob When the fot							and UNLOCK rned"
3. Repea	t step 2 unti	l each de	sired fob	is learne	d.			
4. Exit pr	ocedure wh	en compl	ete.					
							ОК	Cancel
<b>*</b> î		ଡ଼	<u>ه</u>	VCL	<b>F</b>		5	₩ 🗇 🎔 🖬 7:43

Figure 5-30 Sample IMMO Note Screen

GM V0.99.06	M	F	Ø	<b>e</b>	0	8	1	
				Key fob	1		1	E 12.1V
Key fob 1								
Key fob 1 st	atus						Not learned	H)
Key fob 2 st	atus						Learned	
Key fob 3 st	atus						Not learned	d
					Re	quested	Not requested	ESC
<b>* ^</b>		9 G	<u>ه</u>	VCL	6	- <u>(</u>	5	🕶 🗇 🗢 🖬 7:43

Figure 5-31 Sample Program Key FOB Screen

# **6** TPMS

MX808TS provides the most comprehensive TPMS services for technicians to quickly solve TPMS related problems in the shortest time and with the highest efficiency.

# **Getting Started**

Prior to first use of the TPMS application, make sure a communication link is established between the test vehicle and the Display Tablet via the MaxiVCI Mini. Please refer to *Establishing Vehicle Communication* on page 17 to establish a communication link between the vehicle and the Display Tablet.

# **TPMS Service Menu Layout**

Tap **TPMS** on the MaxiCheck Job Menu, the screen then opens the TPMS Vehicle Menu.



Figure 6-1 Sample TPMS Vehicle Menu Screen

1. Top Toolbar Buttons – refer to *Table 4-1 Top Toolbar Buttons* on page 21 for details.

- 2. TPMS Service Access Methods
  - OEM Part No.
  - Manufacturer Buttons
- 3. Navigation Buttons
- 4. System Status Icons

TPMS Service Access Methods

## OEM Part No.

Refer to TPMS by OEM Part No. on page 96 for details.

# Vehicle Selection

Select the required manufacturer and follow the onscreen instructions to select vehicle information step by step to start a TPMS service session.

#### Navigation Buttons

Refer to Table 3-2 Locator and Navigation Buttons on page 14 for details.

System Status Icons

Refer to Table 3-3 System Status Icons on page 15 for details.

# **Vehicle Selection**

The VIN Scan function is used to quickly identify the test vehicle, refer to on *Auto VIN Scan* page 22 for details.

Or, select a manufacturer brand on the TPMS Service Menu and follow the onscreen instructions to select the vehicle make, model and year step by step to identify the desired vehicle model.

	LLA	History USA	European Asia	
OE	CHRYSLER	DODGE	FORD	JEEP
OEMPartNo.	Chrysler	Dodge	Ford	Jeep
LINCOLN		ALFA	ASTON	AUDI
Lincoln	Abarth	AlfaRomeo	AstonMartin	Audi
BENTLEY	BENZ	BMW	CITROEN	
	0 7	tà vci ⊨		₽ ● ♥ ■7:44

Figure 6-2 Sample Vehicle Manufacturer Selection

Cadillac vi anos	Ŵ	and the second	Ø	優	-		1	-	
	_		5	Select Mode	d .	-			
AT	ATS (EU)		4	ATS (US)			ATS Sport (US)		
AT	ATS-L (US)		A	ATS-V (EU)			ATS-V (US)		
BI	.s (eu)		2	CT6 (US)	)		CTS (EU)		
	rs (HS)		r	TS.V /119	e)	C	TS.V/Sn	(211) (HS)	
Carréadillac		-					_	ESC	
* *	-	9 G	• m	VCL	A 6	· (1)		œ @ ♥≣7:4	

Figure 6-3 Sample Vehicle Model Selection

Cadillac viteo.ce	Ŵ	-	ø	•	Ð	E	1		
			_	Select Year				VC6 EBIN	
2013/01-2013/12 (315MHz)		12	2014/01-2015/12 (315MHz)			2	2016/01-2016/12 (315MHz)		
vin Car ÇarîllacıATS				•				ESC	
• •		<b>9 G</b>	ŝ	VCI.	A 6	a 🖞		<b>₩</b> • <b>\$ 1</b> 74	

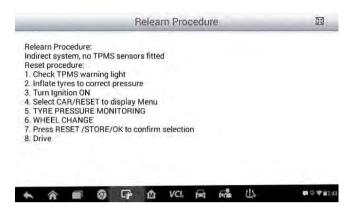
Figure 6-4 Sample Vehicle Year Selection

For some vehicles that adopt an **indirect TPMS**, the following screen displays.

Audi vi oo.oo	<b>A X</b>	<u>ن</u>			
		Select	ear		VCI ER OV
2004/	/11-2008/07	2008/08-2 (Indire			
VIN Car: AUDI/A4(EU)		*			ESC
• •			Fr Fr	15	🚥 🛈 😤 🖬 7:4

6-5 Sample Indirect TPMS Selection Screen

For indirect TPMS vehicle, only the **Relearn** function is supported. Tap the vehicle year information button, in the case of the above figure – 2008/08-2017/01 (indirect), the screen will turn to the Relearn procedure, follow the onscreen instructions to complete the operation.



6-6 Sample Relearn Procedure for Indirect TPMS

For the vehicles that adopt a **Direct TPMS**, follow the onscreen instruction to select vehicle information and once the test vehicle is identified, a most comprehensive TPMS service functions menu displays.



Figure 6-7 Sample TPMS Service Screen

- 1. Top Toolbar Buttons
- 2. Navigation Tab
- 3. Main Section
- 4. Functional Buttons

#### Top Toolbar Buttons

The top toolbar contains a number of buttons that allow you to print or save the displayed data and make other controls. See *Table 4-1 Top Toolbar Buttons* on page 21 for details.

#### Navigation Tab

The navigation tab at the top of the Main Section screen contains the following items:

- 1. Check Tab displays the triggered sensor data
- Diagnosis Tab displays the sensor IDs and DTCs saved in the TPMS ECU
- Programming Tab displays the triggered/retrieved sensor IDs and new programmed sensor IDs
- 4. Relearn Tab displays the sensor Relearn procedure of the selected vehicle model

The information of the test vehicle is displayed to the left of the four tabs and the VCI connection status and the battery level of the test vehicle are displayed to the right of the four tabs.

#### 🖉 ΝΟΤΕ

Not all vehicles support **Diagnosis** function. If the selected vehicle model does not support Diagnosis, this tab will not appear on the screen.

#### Main Section

The main section of the screen varies depending on the stage of operations. The main section can show the TPMS sensor conditions, such as sensor ID, pressure, temperature and battery status, and the specific relearn procedures.

#### Functional Buttons

The displayed functional buttons at this section of the screen varies depending on the stage of operations. They can be used to trigger the TPMS sensor, create sensor IDs, program MX-Sensor, return to the previous screen or exit the function.

# **TPMS** Check

The **Check** function allows user to activate TPMS sensor to view sensor data such as sensor ID, tire pressure, tire temperature, battery condition and sensor position.

#### To check the sensors

- 1. Follow the steps in *Vehicle Identification* on page 21 to identify the test vehicle.
- Place the Display Tablet near the wheel with the top right corner (the TPMS antenna locates) of the tablet close to the sensor mounted on the wheel.
- 3. Move the cursor to the corresponding wheel on the screen and then tap **Trigger** to activate this sensor.
- 4. Once the sensor is successfully triggered, the information of the sensor will be displayed on the right table on the screen.

#### 

The default check order on the Display Tablet is FL, FR, RR, RL and the wheel positions are associated with the rows in the right table. If you select FR in the right table, the cursor on the left vehicle icon will be automatically moved to FR position. You can also change the check order by manually move the cursor to other wheels.

If the battery level of a sensor is low, a red low battery icon i appears beside the sensor on the screen.

The colors appear on the wheel icons on the screen show different triggering results. Refer to *Table 6-1 Possible Results for Triggering* on page 81 for details.

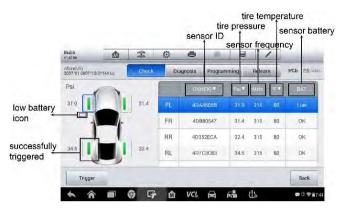


Figure 6-8 Sample Check Screen

The sensor position, sensor ID, tire pressure, tire temperature, sensor frequency and sensor battery information of the triggered sensor will be displayed on the right table of the screen.

lcon	Results	Description
(Green)	Successful Sensor Read	TPMS sensor is successfully activated and decoded. The table on the right side of the screen displays the sensor information.
(Green)	Successful Sensor Read & Low Battery	TPMS sensor is successfully activated and decoded and the battery level of the sensor is low.
(Ped)	Failed Sensor Read	If the search period expires and no sensor is activated or decoded, the sensor may be mounted incorrectly or cannot function. The table on the right side of the screen displays "Failed".
(Red)		If a sensor with a duplicate ID has been read, the screen displays a message "Sensor ID duplicated".
		In this case, repeat the test procedure.

Table 6-1 Possible Results for Triggering

# **TPMS** Diagnosis

The **Diagnosis** function is used to check the health of the TPMS ECU. This function requires connection with the test vehicle. Refer to *Establishing Vehicle Communication* on page 17 for details.

## **Diagnosis Operations**

Tap **Diagnosis**, the Display Tablet will automatically communicate with the vehicle.

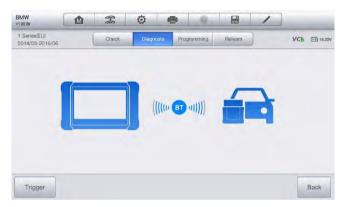


Figure 6-9 Sample Diagnosis Communication Screen

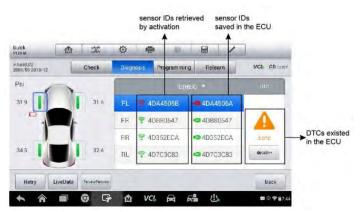


Figure 6-10 Sample Diagnosis Screen 1

If the OBD function is supported by the test vehicle, the sensor ID saved in the TPMS ECU will be retrieved and displayed on the screen with an OBD mark before it when the communication completed.

If the sensor ID retrieved from sensor activation is the same as the ID saved in the ECU, the trigger mark ( rank ( rank) before the IDs will turn to green and that is the normal condition.

If the IDs are different, the marks will become red (? and . In this case, the vehicle ECU cannot recognize the sensor installed on the vehicle.

If the OBD function is supported by the test vehicle, the sensor ID saved in the TPMS ECU cannot be retrieved and only the sensor ID retrieved from sensor activation will appear on the screen with a triggering mark before it.



Figure 6-11 Sample Diagnosis Screen 2

#### Details

If there are DTCs existed in the TPMS ECU, a yellow warning mark appears in the DTC column and the **details** button is available.

Tap details in the DTC column to view the detailed information of the DTCs.

Buick v1 00.09	<b>A Z Q</b>	-	0	1	
		Read Code			VCb En Izati
B0110	Last Test: Since Cle	ar: Left F	Rear Side Deployr	nent Loop Oper	
B0112	Last Test: Since Cle	ar: Right	Rear Side Deploy	ment Loop Res	istance Low
B0114	Last Test: Since Cle	ar: Right Rang	Rear Side Deploy e	ment Loop Volt	age Out of
VIN: Car: Buick/Allure(US)		Help	Freeze	Search	ESC
• •		VCL	8 6	ds.	

Figure 6-12 Sample DTCs Screen

In this screen, the detailed fault definition will be displayed. Select one of the DTC and tap Search, the tablet will automatically connect the Internet and more details will be displayed on the tablet.

If there is no DTC exited in the TPMS ECU, a green "No DTC" message appears in the DTC column.



Figure 6-13 Sample No DTC Screen

#### Retry

Tap **Retry**, the tablet will communication with ECU again to retrieve the sensor IDs and the DTCs existed in the ECU.

#### Live Data

Tap Live Data to view the data stream of the sensor information.

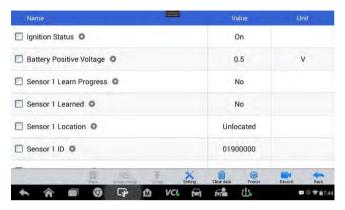


Figure 6-14 Sample Live Data Screen

The Live Data screen shows all parameters be default.

Tick on the box before the parameters you want to see, the **Show** icon on the bottom of the screen will be available and turn to blue. Tap **Show** and the selected parameters will be displayed in a separate screen.

For more details, please refer to Live Data on page 36.

#### **Special Functions**

Tap this button to open a screen of Active Test.

V1.00.09	<b>A Z</b>	Active Test	VCb California
TPMS	Tread Lamp	TPMS Diagnostic Lan	np TPMS Location Lamp- front left
	ocation Lamp- ont right	TPMS Location Lamp rear left	o- TPMS Location Lamp- rear right
All	l Lamps		
lvin) Carr Hyunidai/Mierr		*	ESC
* *	0	다 쇼 VCI 🔒	Fra U

Figure 6-15 Sample Special Functions Screen

Select each function to conduct the Active Test for the vehicle lamps.

# **Sensor Programming**

The **Programming** function allows users to program the sensor data to the MX-Sensor and replace faulty sensor with low battery life or one that is not functioning.

There are four options available when programming MX-Sensor using this device: Copy by Active, Copy by OBD, Copy by Input and Auto Create.



Figure 6-16 Sample Programming Screen 1

The sensor IDs retrieved from sensor activation and TPMS ECU will automatically appear on the left column of the table on the screen with the trigger and OBD marks before them.

If the OBD function is not supported by the test vehicle and the sensor ID saved in the ECU cannot be retrieved, the Programming screen appears as below.



Figure 6-17 Sample Programming Screen 2

And in this case, the **Copy by OBD** function is not available.

# Copy by Active

If the sensors that are mounted on the vehicle can be successfully triggered and the detailed information of the sensors have already been retrieved by using **Check** function. You can use **Copy by Active** to program a new MX-Sensor.

Select one sensor position and place a MX-Sensor near the TPMS antenna of the tablet (the top right corner), and then tap **Copy by Active** to program the new MX-Sensor.



Figure 6-18 Sample Copy by Active Confirmation Screen

A window will pop up for your confirmation, tap **OK** to program, or tap **Cancel** to quit the operation.



Figure 6-19 Sample Copy by Active Screen



Figure 6-20 Sample Copy by Active Complete Screen

When the programming is complete, the programmed ID will appear to the right of the FL column.

By using **Copy by Active**, the sensor ID that is retrieved from sensor activation is programmed to the new MX-Sensor.

Because the IDs of the original sensor and the new MX-Sensor are the same and the ID has already be recognized by the vehicle ECU, so there is no need to perform the **Relearn** function to write the ID into the ECU.

But if the IDs retrieved from sensor activation and TPMS ECU are different, please use **Copy by OBD** to program the IDs saved in the ECU to the new MX-Sensor.

# Copy by OBD

By using this function, the tablet will program the sensor IDs retrieved from the ECU of the test vehicle to the new MX-Sensors.

Select one sensor position and place a MX-Sensor near the TPMS antenna of the tablet (the top right corner), and then tap **Copy by OBD** to program the new MX-Sensor.

Buick v1.00.08		Ø 🖷 0	8 /	
Allure(US) 2006/05-2013/12	Check	Diagnosis Programm	ing Relearn	VCI6 21 12 101
1	~		ID(HEX) 🔹	
		FL 4DA4505B		3
			@ 40A4506/	4
	1.	FR Programming	l sensor(s)	
				6%
	1	RR	4D352EC/ 4D352EC/	
1.1				
		RL	@ 407C3C8	
Capy By Active	Copy By. Copy By Input	Auto Ereate		Back
6 4	<b>9 9 G</b>	🖟 🕅 VCL 🖨	F. U.	

Figure 6-21 Sample Copy by OBD Screen

When the programming is complete, the programmed ID will appear to the right of the FR column.

By using **Copy by OBD**, the sensor ID that is retrieved from TPMS ECU is programmed to the new MX-Sensor.

In this case, there is no need to perform the **Relearn** function to write the ID into the ECU.

It is highly recommended to use **Copy by OBD**, if available, to program new MX-Sensors for the IDs are definitely correct and there is no need for Relearn.

# Copy by Input

The **Copy by Input** allows users to program a new MX-Sensor with the ID of an original TPMS sensor.

Select one sensor position and place a MX-Sensor near the TPMS antenna of the tablet (the top right corner), and then tap **Copy by Input** to program the new MX-Sensor.

BMW (1.02.09	2 0 0		/
1 Series(EU) 2014/03-2016/06			VCL 15.22V
	Please Input Sensor ID:	Hex Format	
	Cancel	ОК	
Copy By Active OBD	Manual Auto Created Croale		Back

Figure 6-22 Sample Copy by Input Screen

Tap **Copy by Input**, an input box pops up for you to enter the ID of the original sensor. Tap the input box to open a soft keyboard, enter the ID and tap **Enter** when finished.

Some sensor manufacture use hex format to compile the sensor ID, others use decimal format. The input box will automatically recognize the character length of the ID of an original sensor. Once the length of the entered ID reaches the limit of the original sensor ID, a warning message pops up.

By using **Copy by Input**, the ID you input is the ID of the original sensor which has already been saved in the TPMS ECU, so there is no need for **Relearn.** 

## Auto Create

The **Auto Create** function is used to automatically create random a sensor ID to program a new MX-Sensor.

To use this function, there is no need to activate the original sensor or retrieve the original sensor IDs from the TPMS ECU.

After select the vehicle model, select one sensor position and place a MX-Sensor near the TPMS antenna of the tablet (the top right corner), and then tap **Auto Create** to program the new MX-Sensor.

The tablet will create a random ID for the MX-Sensor. Since this new ID is different from the ID saved in the TPMS ECU, therefore the **Relearn** function is needed to write the new ID into the TPMS ECU for the vehicle recognizing the new MX-Sensor.



Figure 6-23 Sample Auto Create Screen

# **TPMS Relearn**

This function is used to write the newly programmed sensor IDs into the vehicle ECU for sensor recognition.

Only when the newly programmed sensor IDs are different from the original sensor IDs, the **Relearn** function is needed to be performed. There are THREE ways for Relearn.

- Stationary Relearn
- Active Relearn
- OBD Relearn

## **Stationary Relearn**

Stationary Relearn requires the vehicle in the "Learn Mode" then the transmissions from all the TPMS sensors can be obtained in turn.

Tap **Trigger** to activate the new MX-Sensors first.

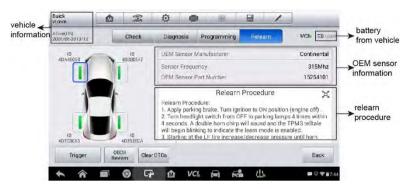


Figure 6-24 Sample Stationary Relearn Screen 1

Then follow the **Relearn Procedure** to conduct Stationary Relearn.

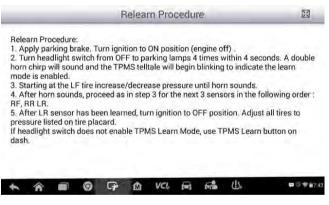


Figure 6-25 Sample Stationary Relearn Screen 2

## **Active Relearn**

For some vehicles, the Relearn function can be completed by driving. Refer to the onscreen Relearn Procedure for the exact operation steps and the details of the driving process.



Figure 6-26 Sample Active Relearn Screen 1

_		Relea	rn Pro	cedu	re		8
Relearn Proced Reset the syste tire or wheel ch On the Control 1. 'Vehicle info' 2. 'Vehicle statu 3. 'Perform ress 4. Start the eng 5. Reset tire inf 6. Drive away. The tires are by The tires are by After a success green and 'Tire	em after each nange. Parkir Display and us' et' gine - do not o flation pressu hown in gray for a short pe es. The reset sfully comple	ng the car fo on the vehic drive off. ure: 'Perforr and the sta priod, the se is complete eted Reset,	or more t cle: m reset'. Itus is di t tire inf ed auton the whe	splaye lation p natical els on t	d. After pressur- ly while the Con	driving fas es are acce driving.	ster than 19 ipted as
* *	0	G- 🖄	VC!		500	也。	

Figure 6-27 Sample Active Relearn Screen 2

## **OBD II Relearn**

#### OBD II Relearn

The OBD II Relearn function allows the MX808TS Display Tablet directly program the TPMS sensor IDs to the vehicle electronic modules.

### 🖉 ΝΟΤΕ

Not all the vehicles support the OBD II Relearn. If the selected vehicle model supports OBD II Relearn, the OBD II Relearn button will automatically appear on the bottom left of the screen.

To perform the Relearn, read all four wheels first. If one or more sensors are faulty, please use the Programming function to replace the faulty sensors and trigger new sensors after replacement.



Figure 6-28 Sample OBD II Relearn Screen 1

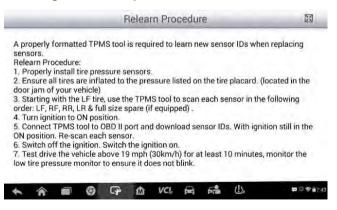


Figure 6-29 Sample OBD II Relearn Screen 2

#### OBD II Assisted Relearn

The MX808TS Display Tablet also provides OBD II Assisted Relearn functions. Since the Display Tablet communicates with vehicle wirelessly, users can hold the tablet and move to each wheel to trigger the sensor mounted on the vehicle while still keep the Display Tablet connected with the vehicle. Therefore, there is no need for a second scan tool to conduct the relearn function.

After perform the Relearn, Tap **Clear DTCs** to clear the trouble codes existed in the TPMS ECU.

# TPMS by OEM Part No.

This function provides a fast access to perform sensor activation and programming if the OEM Part No. is known to the technician.

## **Application Scenarios**

Generally, the **OEM Part No.** function is recommended to be performed in the following two, but not limited, scenarios for its time-saving convenience.

#### In the workshop

If the sensor mounted on a vehicle is faulty and the part number is known to the technician, by using this function, the technician can quickly check the information of the original sensor, and then write the information that retrieved by the **Check** function into a new MX-Sensor via **Programming**, then the newly programmed MX-Sensor is ready to replace the original sensor and be installed on the vehicle.

#### In the tire shop

If a customer intends to replace one or more tires including the sensor on them, or purchase a large amount of sensor for one vehicle model and the OEM part number of this specific model is also provided, then by using this function, the tire shop staff can program the IDs of at most 20 sensors at the same time without select the vehicle model step by step to meet the need of the customer in no time which will save a lot of efforts to achieve an even better job.

# **Function Operations**

1. Tap **OEM Part No.** on the TPMS service menu to access the next screen. A list of sensor OEM part numbers will be displayed. Use your finger to move the screen left and right to find out the correct OEM part number of the sensor on the test vehicle.

OEMPartNo.		2 0		1		1 9				
			Select OEM Pa	artNo		VCIO EBION				
5293	33V100		529333V6	500	529	529333X200 529333X305 529334D200				
5293	33X205		529333X3	300	529					
5293	33X306		529334D0	000	529					
5203	340700		52033409	200	570	23341100				
Car:						ESC				
* *		) L+ 1	A VCL	A 6	A (!)	🗰 🛈 🗣 🗃 7:4				

Figure 6-30 Sample OEM Part No. Screen

 Or, tap the search box on the top right side of the screen to enter the part number. A soft keyboard will display as below. Enter the OEM Part No. in the search box at the top right corner to complete the operation.

Cancel								S	earc	h				Q.			_	0
			_	_	_	_	S	elect	OEM	Part	No	_	-	_		_	VCb	CI 11.91
										_								_
q	w	1	e	i i	r.		t	R I	у	R II	u	7	i	1	0		р	-
4	_		T		-		-		÷						Ť		-	
â		S		d		f		g		h		j		k				9
¢	z		x		c		v		b		n		m		i		?	?123
٢	蒜	T	1															>
									-	_	_	_	_					

Figure 6-31 Sample OEM Part No. Search Screen

3. Tap **1123** to change the keys to numbers, tap **ABC** to change the keys to letters.

TRW DEM:529333V600(433MHz)		Check	Programming	Suppo	rt		
-			ID(HEX) 🔻	Psi▼	MHz	*F.¥	BAT
		1	041123E8			78	ОК
		2					
Time I		3					
		4					
	_	5					

Figure 6-32 Sample OEM Part No. Service Menu

When a specific OEM part No. is selected, the screen will display as below.

#### 🖉 NOTE

Only sensor **Check** and **Programming** functions are provided by OEM Part No.. The **Diagnosis** and **Relearn** functions can only be accessed through vehicle selection from manufacturer buttons on the TPMS service menu.

#### Check

The **Check** tab is the default selection on this menu. Tap **Trigger** on the bottom left of the screen to activate the original sensors one by one and retrieve the information of the sensors. The detailed information of the original sensors such as sensor ID, tire pressure, tire temperature, sensor battery, and sensor frequency will be displayed in the right table on the screen.

#### 

You can choose a unit on the table header according to your preference.

OEMPartNo. V0.99.01	<b>A Z</b>	Ø	• 0		1	-	_	
TRW OEM:529333V600(4	433MHz)	Check	Programming	Support			VCI ED ov	
-	-		ID(HEX) 🔻	Psi ▼	MHz	*F <b>*</b>	BAT	
-		1	041123E8			78	ОК	
		2						
Time		3						
		4						
		5						
-		-		_				
A		÷ M	VCI 🛱 f	172 (	15		□ ♥ 17:4	

Figure 6-33 Sample Check Screen via OEM Part No.

#### Programming

The programming function is used to program the sensor data to the MX-Sensor and replace the faulty senor (poor battery life or malfunction).

There are three options available when programming MX-Sensor using the OEM Part No. function: **Copy by Active**, **Copy by Input**, **and Auto Create**. Refer to *Sensor Programming* on page 86 for details.



ID programmed to the new MX-Sensor

#### Figure 6-34 Sample Programming Screen via OEM Part No.

#### **NOTE**

Auto Create in this section can program at most 20 MX-Sensors at a time.

The **PSN Code** here is used to remind you the programmed ID of each MX-Sensor.

When you have programmed more than 1 MX-Sensor at a time, you can read the PSN Code printed on the MX-Sensor as an index to find out the corresponding ID programmed to each MX-Sensor.

#### Support

By using **Support**, the applied vehicle types of this specific OEM part number will be displayed and you can confirm whether the entered OEM part number is correct by finding out the desired vehicle type from this list.

Besides, from this applied vehicle model list, you can select the correct test vehicle model and then tap **Enter Vehicle** at the bottom left of the screen to enter a menu with more comprehensive TPMS service to conduct **Diagnosis**, **Relearn** and more functions. Refer to *TPMS Diagnosis* on page 82 and *TPMS Relearn* on page 92 for more details about the comprehensive TPMS functions menu.



Figure 6-35 Sample Support Screen

# **7** Data Manager

The **Data Manager** application is used to store, print, and review the saved files. Most operations are controlled through the toolbar.

Selecting the Data Manager application opens the file system menu. Different file types are sorted separately under different options, there are six types of information files to be viewed or played back.



Figure 7-1 Sample Data Manager Main Screen

# Operations

Data Manager Operations are based on toolbar controls. Details are explained in the following sections.

## **Image Files**

The Image section contains all captured screenshot images.



Figure 7-2 Sample Image Screen

- 1. **Toolbar Buttons** used to edit, print and delete the image files. See the following table for detailed information.
- 2. Main Section displays the stored images.

Button	Name	Description			
ł	Back	Returns to the previous screen.			
	Enter Edit	Tapping this button shows the editing toolbar to print, delete or view image information.			
Cancel	Cancel	Tapping this button closes the editing toolbar or cancels file search.			
QSearch	Search	Quickly locates the image file by entering the vehicle name, test path, file name or file info.			
	Info	Tapping this button opens a window displaying the details of the image.			
	Print	Tapping this button prints the selected image.			
Đ	Delete	Tapping this button deletes the selected image.			

Table 7-1 Toolbar Buttons in Image Screen

#### To edit image information

- 1. Select **Data Manager** application from the MaxiCheck Job Menu.
- 2. Select Image to access the image database.
- 3. Select an image to display it in full screen.
- 4. Tap the screen to display the editing toolbar.
- 5. Tap the **Info** button to open a window displaying the image information.
- 6. Tap the **Edit** button on the top right corner of the window. The editing screen displays.
- 7. Edit the image information by entering the new file name, and file information.
- 8. Tap **Done** to save the information and exit, or tap **Cancel** to exit without saving.

#### 

To realize the wireless data printing function, you need to install the printer driver program.

#### > To install the printer driver program

- Please download the Maxi PC Suite from <u>www.autel.com</u> > Support & Updates > Firmware & Downloads > UPDATE CLIENT, and install to your PC. The Maxi PC Suite consists of Autel Printer, MaxiSys Pinter and PC Suite.
- 2. Double click on Setup.exe item.
- 3. Select the installation language and the printer driver installation wizard will load momentarily.
- 4. Follow the wizard instructions on the screen and click **Next** to continue.
- 5. Click on **Install** and the printer driver program will be installed onto the computer.
- 6. Click on **Finish** to complete the whole installation procedure.

#### > To delete selected images

- 1. Select **Data Manager** application from the MaxiCheck Job Menu.
- 2. Select **Image** to access the JPG database.
- 3. Tap the Enter Edit button to display the editing toolbar.

- 4. Select the images that need to be deleted by tapping the thumbnail images, the selected thumbnail displays a tick icon at the bottom right corner.
- 5. Tap the **Delete** button, and then **Delete Selected**, then the selected images will be deleted.

## PDF Files

The PDF section stores and displays all PDF files of saved data. After entering the PDF database, select a PDF file to view the stored information.

This section uses the standard Adobe Reader application for file viewing and editing, please refer to the associated Adobe Reader manual for more detailed instructions.

### **Review Data**

The Review Data section allows you to playback the recorded data frames of live data streams.

On the Review Data main screen, select a record file to playback.

Name	Value	Unit
BUS Power Mode O	Accessory	
Transport Mode O	Active	
Vehicle Speed O	0	km/h
Vehicle Speed (CAN-Bus) O	0	km/h
Engine Speed O	782	rpm
OverSpeed Warning O	Off	
OverSpeed Function	Inactive	
OverSpeed Buzzer O	Enabled	
Displayed Fuel Level O	5	%

#### Figure 7-3 Sample Data Playback Screen

- 1. Drop-down Toolbar tap the button at the top center of the screen to open the Drop-down Toolbar.
- 2. Main Section displays the recorded data frames.
- 3. Navigation Toolbar allows you to manipulate data playback.

Use the Navigation Toolbar buttons to playback the record data from frame to frame.

Tap **Back** to exit data playback.

## Apps Uninstall

This section allows you to manage the firmware applications installed on the MaxiCheck Diagnostics System. Selecting this section opens a managing screen, on which you can check all the available vehicle diagnostic applications.

Select the vehicle firmware you want to delete by tapping on the car brand icon, the selected item will display a blue tick at the upper right corner. Tap the **Delete** button on the top bar to delete the firmware from the system database.

## **Data Logging**

The Data Logging section allows you to launch Support platform directly to view all records of all sent or unsent (saved) data loggings on the diagnostic system. For more details, please refer to *Data Logging* on Page 148.

# 8 Settings

Selecting Settings application opens a setup interface, on which you can adjust default setting and view information about the MaxiCheck system. There are seven options available for the MaxiCheck system settings:

- Unit
- Language
- Printing Setting
- Notification Center
- Auto Update
- About
- System Settings

This section describes the operation procedures for the settings.

# Unit

This option allows you to adjust the measurement unit for the diagnostic system.

- > To adjust the unit setting
  - 1. Tap the **Settings** application on the MaxiCheck Job Menu.
  - 2. Tap the Unit option on the left column.
  - 3. Select the required measurement unit, Metric or English. A tick icon will display to the right of the selected unit.
  - 4. Tap the **Home** button on the top left corner to return to the MaxiCheck Job Menu. Or select another setting option for system setup.



Figure 8-1 Sample Unit Setting Screen

## Language

This option allows you to adjust the display language for the MaxiCheck system.

- To adjust the language setting
  - 1. Tap the Settings application on the MaxiCheck Job Menu.
  - 2. Tap the **Language** option on the left column.



#### Figure 8-2 Sample Language Setting Screen

3. Select the required language. A tick icon will display to the right of

the selected language.

4. Tap the **Home** button on the top left corner to return to the MaxiCheck Job Menu. Or select another setting option for system setup.

# **Printing Setting**

This option allows you to print any data or information anywhere and anytime via Wi-Fi connection.

- > To setup the printer connection
  - 1. Tap the **Settings** application on the MaxiCheck Job Menu.
  - 2. Tap the **Printing Setting** option on the left column.
  - 3. Tap the **Print via Network** item to activate the printing function, which enables the device to send files to the printer through the PC via Wi-Fi connection.
  - 4. Tap the **Home** button on the top left corner to return to the MaxiCheck Job Menu. Or select another setting option for the system setup.



Figure 8-3 Sample Printing Setting Screen

## Printing via APP

MX808TS provides the most convenient printing method, printing via APP.

To realize this function, please make sure a Wi-Fi printer is available and then purchase a Wi-Fi printer APP and install it onto your Display Tablet.

By a simple click on the Print button of a saved file on the Display Tablet, the file will be printed automatically.

## Printing via PC

If the Wi-Fi printer is not available, you can also use your PC to print the data on the Display Tablet. Follow the instructions below to realize this function.

- > To install the printer driver program to a computer
  - Download the Maxi PC Suite from <u>www.autel.com</u> and install to your PC.
  - 2. Double click on Setup.exe item.
  - 3. Select the installation language and the wizard will load momentarily.
  - 4. Follow the instructions on the screen and click Next to continue.
  - 5. Click on **Install** and the printer driver program will be installed onto the computer.
  - 6. Click on **Finish** to complete the whole installation procedure.

### 

The MaxiSys Printer runs automatically after the installation. Before printing make sure the Display Tablet is connected to the same network with the computer, either via WiFi or LAN. And the computer is connected to a printer.

#### > To perform printing through the computer

- 1. Run the **MaxiSys Printer** program on the computer.
- 2. Click Test Print to make sure the printer is working successfully.
- Tap the **Print** button on the toolbar. A temporary document will be created and sent to the computer for printing and the received document automatically when the **Auto Print** option is selected.
- 4. Tap the **Print** button on the toolbar of the Display Tablet. A temporary document will be created and sent to the computer.

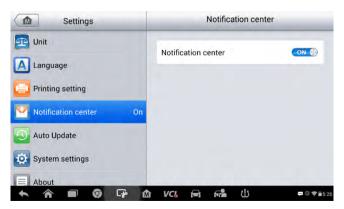
- If the Auto Print option in the MaxiSys Printer is selected, the MaxiSys Printer will print the received document automatically.
- If the Auto Print option is not selected, click Open PDF File button to view all the temporary files. Select the file(s) you want to print and click Print.

## **Notification Center**

This option allows you to turn the Notification Center function on or off. The Notification Center function configures the MaxiCheck tablet to receive regular on-line messages from the server for system update notifications or other service information via the Internet. It is highly recommended to keep this function on all the time, so you won't miss out any new update for MaxiCheck or event from Autel. Internet access is required for receiving on-line messages.

#### > To enable the Notification Center function

- 1. Tap the **Settings** application on the MaxiCheck Job Menu.
- 2. Tap the Notification Center option on the left column.
- Tap the **ON/OFF** button to enable or disable the Notifications function. If the function is enabled the button turns blue, or if disabled the button turns gray.



#### Figure 8-4 Sample Notification Screen

4. Tap the Home button on the top left corner to return to the

MaxiCheck Job Menu. Or select another setting option for the system setup.

When the Notification Center function is turned on, and new messages are received by the MaxiCheck device, a notification message displays on the MaxiCheck Job Menu. Press on the message bar and drag it down, and the received messages are shown in the list, slide the list up or down to view all if the message list covers more than one screen.

Tapping a specific message launches the corresponding application. For example, if you tap on an Update notification message, the Update application will be launched.

## Auto Update

The Auto Update allows the tool to automatically update the OS, the MaxiCheck system, and the Vehicle. All you need to do is to switch ON by tapping the button on the right side of each and set the desired automatic update time.

#### > To set auto system or vehicle update

- 1. Tap the Settings application on the MaxiCheck Job Menu.
- 2. Tap the **Auto Update** option on the left column. The three auto update items list on the right.



#### Figure 8-5 Sample Auto Update Screen

3. Switch the ON the button on the right of item that you want to auto update.

 Tap on the time to set time, you can use the + and - button or tap on the numbers then the manual input screen will pop up. Tap Done to complete the time setting.

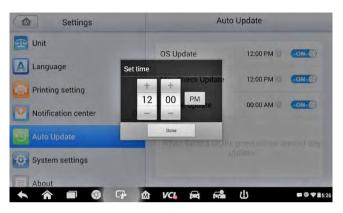


Figure 8-6 Sample Set Time Screen

### ⊘ NOTE

Internet connection is necessary for auto update, otherwise it would not work even if you have already switch it on. Make sure the tool is connected to the Internet for the time you have set.

# **System Settings**

This option provides you a direct access to the Android background system setting interface, on which you can adjust various system settings for the Android system platform, regarding wireless and networks settings, various device settings such as sound and display, as well as system security settings, and check the associated information about the Android system, etc.

#### > To enable the App Switcher function

- 1. Tap the **Settings** application on the MaxiCheck Job Menu.
- 2. Tap the **System settings** option on the left column.

🕻 Wi-Fi		<i>s</i> + :
WIRELESS & NETWORKS	H3C Connected	
Wi-Fi ON	Autel.guest Secured with WPA2	8
O Data usage	autel	•
More DEVICE	Autel_temp Secured with WPA2	
App Switcher	908	Ŷ
O Display	machefusijideMacBook-Pro	
HDMI		
Storage	mac Secured with WPA2	-
Battery	HUAWEI-E5Mini-2b52	1
	1 VCL 🛱 📾 😃	🚥 💷 💎 🗎 5:2

Figure 8-7 Sample System Settings Screen

- 3. Tap the **App Switcher** option on the left column.
- 4. Mark the checkbox beside "Always show the App Switcher" on the right side of the screen, then the App Switcher icon shows.

Short pressing the App Switcher icon opens a control panel:

- Tapping a specific app shortcut button enables you to switch directly to the selected application screen.
- Long pressing a specific app shortcut button displays the app menu, on which you can select and change the app shortcut.
- Pressing and dragging the App Switcher icon around allows you to change the icon position alongside the edge of the screen.

You may refer to Android documentation for additional information about Android system settings.

## About

The About option provides information of the MaxiCheck diagnostic device regarding the product name, version, hardware, and serial number, etc.

#### To check the MaxiCheck product information in About

- 1. Tap the **Settings** application on the MaxiCheck Job Menu.
- 2. Tap the **About** option on the left column. The product information screen displays on the right.

3. Tap the **Home** button on the top left corner to return to the MaxiCheck Job Menu, or select another setting option for the system setup, after viewing.

Settings	Abc	out
Unit	Product name	MX808TS
A Language	Version number	1.02.05
Printing setting     Notification center On	Serial number	DR7G60101006
Auto Update	Password	638907
System settings	Lib version	1.02.05
E About	VCI name	
	VCL F	1 🗭 🗇 🖤 🖬 5:2

Figure 8-8 Sample About Screen

# 9 Update

This chapter describes the update operation for both the MX808TS Display Tablet and the MaxiVCI Mini. The software and firmware updates of the Display Tablet can be completed on the tablet via Internet, while the updates for MaxiVCI Mini can be completed either via the connection with the Display Tablet or via the connection with a PC.

## **Display Tablet Update**

The Update application on the Display Tablet allows you to download the latest released software. The updates can improve the MaxiCheck applications' capabilities, typically by adding new tests, new models, or enhanced applications to the database.

## Software Update

The Display Tablet automatically searches for available updates for all of the MaxiCheck software when it is connected to the Internet. Any updates that are found can be downloaded and installed on the device. This section describes update procedures in the MaxiCheck System. A notification message displays if an update is available when the Notifications Center function is enabled in the Settings application (See *Notification Center* page 110 for details).

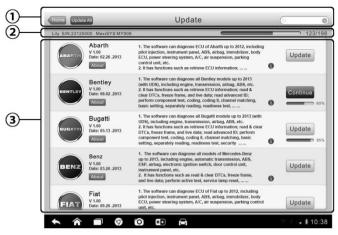


Figure 9-1 Sample Update Screen

- 1. Navigation and Controls
  - Home Button returns to the MaxiCheck Job Menu
  - Update All updates all available updates
  - Diagnostics Tab displays all available vehicle diagnostic software
  - TPMS Tab displays all available TPMS service software for vehicles (for MS906TS only)
  - Search Bar search specific update item by inputting the file name, for example: a vehicle make
- 2. Status Bar
  - Left Side displays the MaxiCheck device model information and serial number
  - Right Side displays an update progress bar indicating the completion status
- 3. Main Section
  - Left Column displays vehicle logos and update software version information; tap the About button displays a function list in PDF showing more details about the software
  - Middle Column displays a brief introduction about the new changes to the software operation or capabilities. Tap (j) button

to open an information screen to view more details, and tap the dim area around to close the window.

- Right Column according to the operation status of each software item, the button displays differently.
  - a) Tap **Update** to update the selected item.
  - b) Tap **Pause** to suspend the updating procedure.
  - c) Tap **Continue** to go on updating the suspended update.

#### > To update the diagnostic software and TPMS service software

- 1. Make sure the Display Tablet is connected to a power source with stable access to the internet.
- 2. Tap the **Update** application button from the MaxiCheck Job Menu; or tap the update notification message when received one; or tap the Update icon on Vehicle Menu in Diagnostics application. The Update application screen displays.
- 3. Check all available updates:
  - If you decide to update all the items of diagnostic software, select **Diagnostics** Tab and then tap the **Update All** button; if you want to update all items of TPMS service software, select **TPMS** Tab and then tap the **Update All** button.
  - If you only want to update one or some of the item(s), tap the **Update** button on the right column of the specific item(s).
- 4. Tap the **Pause** button to suspend the updating process. When you tap **Continue** to renew the update, the updating process will resume from the break point.
- 5. When the updating process is completed, the firmware will be installed automatically. The previous version will be replaced.

## **Firmware Update**

There is no separate update button for firmware update of the Display Tablet, the firmware update package will be downloaded together with the software package. If a new software package is downloaded and installed, when you click any vehicle manufacturer buttons in the TPMS service menu, a message will pop up to remind you install the firmware update.

## Update via Display Tablet

Before update the VCI software, please make sure the Display Tablet network connection is stable.

#### > To update the MaxiVCI Mini software

- 1. Power on the Display Tablet.
- 2. Connect the MaxiVCI Mini to Display Tablet via USB.
- 3. Tap the **VCI Manager** application on the MaxiCheck Job Menu of the Display Tablet.
- 4. Select Update from the connection mode list.
- The current version and the latest version of the VCI software will be displayed after a few seconds, click Update Now to update the VCI software if available.

## Update via PC

- Down the Maxi PC Suite from <u>www.autel.com</u> > Support & Updates > Firmware Downloads > Update Client, and install it onto your PC.
- 2. Connect the MaxiVCI Mini to a PC using a USB cable.
- Run the PC Suite on your PC which is installed after the installation of Maxi PC Suite and click MaxiVCI Mini icon on the Device Selection window.
- 4. The driver will automatically detect the updates of the device.
- 5. Click **Update** to complete the operation if an update is available.

# **10** VCI Manager

This application allows you to pair up the Display Tablet with the MaxiVCI Mini, check the communication status, and update the VCI software and TPMS service firmware.



Figure 10-1 Sample VCI Manager Screen

- 1. Connection Mode there are three connection modes available for selection. The connection state is displayed alongside.
  - BT Paring when paired to a wireless device, the connection state displays as Paired; otherwise it displays as Unpaired.
  - Update (for VCI software only) when the MaxiCheck tablet and the MaxiVCI Mini are connected by a USB cable, this function is used to update VCI software via Internet.
  - Programmer update updates MaxiProgrammer 201 firmware via Internet.
- 2. BT Setting

The BT Setting screen displays the types and product serial numbers for all the devices available for pairing. Tap a required device to start pairing. The BT status icon displayed to the left of the device name indicates the received signal strength.

# **BT Pairing**

The MaxiVCI Mini needs to be connected to a vehicle, so that it is powered up during the synchronization procedure. Make sure the Display Tablet has sufficient battery or is connected to an external power supply.

#### > To pair the MaxiVCI Mini with the Display Tablet

- 1. Power on the Display Tablet.
- 2. Insert the 16-pin vehicle data connector of the MaxiVCI Mini to the vehicle data link connector (DLC).
- 3. Tap the VCI Manager application on the MaxiCheck Job Menu of the Display Tablet.
- 4. Select **BT** from the connection mode list.
- 5. Tap the **Scan** button at the top right corner. Now the device starts searching for available pairing units.
- 6. The device name may display as Maxi suffixed with a serial number. Select the required device for pairing.
- 7. When paring is successfully done, the connection status displayed to the right of the device name is shown as **Paired**.
- 8. Wait a few seconds, and the VCI button on the system Navigation bar at the bottom of the screen shall display a green tick icon and the Connection LED on the MaxiVCI Mini illuminates solid blue, indicating the Display Tablet is connected to the MaxiVCI Mini, and is ready to perform vehicle diagnosis.
- 9. Tap the paired device again to unpair it.
- 10. Tap the **Home** button on the top left to return to the MaxiCheck Job Menu.

#### 🖉 NOTE

A MaxiVCI Mini can be paired to only one Display Tablet each time, and once it's been paired, the device will not be discoverable for any other unit.

## Update

Please refer to Update via Display Tablet on page 118 for details.

Coming soon.

# **11** Shop Manager

The **Shop Manager** application helps you to manage the workshop information, customer information records, and keep test vehicle history records, which can be a great assist in dealing with daily workshop business and improves customer service. There are three main functions available:

- Vehicle History
- Workshop Information
- Customer Manager

The operations of these functions of the Shop Manager application are mainly manipulated by the toolbar buttons, which are listed and described in the table below:

Button	Name	Description		
+	Back	Returns to the previous screen.		
8	Diagnostics	Touching this button directs you to the vehicle's Diagnostics screen to activate a direct test session.		
Ċ	Enter Edit	Touching this button shows the editing toolbar t print or delete the selected file.		
圇	Delete	Touching this button deletes the selected vehicl record item from the list.		
QSearch	Search	Quickly locates the vehicle record by entering the vehicle name or test path.		
Cancel	Cancel	Touching this button to cancel edit or file search.		
Ľ	Edit	Touching this button allows you to edit information for the displayed file.		

 Table 11-1 Top Toolbar Buttons in Shop Manager

Button	Name	Description
<b>L</b> +	Add Account	Touching this button to create a new customer account file.
đ	History Notes	Touching this button opens a note form, which allows you to create audio record, attach picture or video, or edit text notes, etc.
<b>F</b>	Vehicle History	Touching this button opens the Vehicle History screen which displays the correlated test vehicle records.
Done	Done	Complete editing and save the file.

## **Vehicle History**

This function stores records of test vehicle history, including vehicle information and the retrieved DTCs from previous diagnostic sessions, and displays all information in an easy-to-check table list, on which you can view summarized details and manually input other information about the test vehicle and diagnostic loggings, etc. The Vehicle History also provides direct access to the previously tested vehicle and allows you to restart a diagnostic session without the need to do vehicle identification again.



Figure 11-1 Sample Vehicle History Screen

- > To activate a test session for the recorded vehicle
  - 1. Tap the **Shop Manager** application on the MaxiCheck Job Menu.
  - 2. Select Vehicle History
  - 3. Tap the **Diagnostics** button at the bottom of the thumbnail of a vehicle record item.
  - 4. Or select a vehicle record item by tapping the thumbnail.
  - 5. A Historical Test record sheet displays, check the recorded information of the recorded test vehicle, and tap the Diagnostics button on the upper right corner.
  - 6. The vehicle's Diagnostics screen displays, now a new diagnostic session is activated, see *Diagnostics* on page 17 for detailed instructions on vehicle diagnostic operations.

## **Historical Test Record**

The Historical Test record sheet of the tested vehicle is a detailed data form, which includes all general information of the vehicle such as vehicle year, make and model, etc., and the diagnostic trouble codes retrieved from the previous test sessions, as well as other service details which can be added manually by the technician himself.

	_	Hist	orical Test	-	2		dB
Vehicle Ti	tie Ford Mus	tang		ſ		Print	_
Vehicle In	fo			1	_	-	-
Year	2008		VIN	F/		Delete	
Make	Ford		License		-	_	-
Model	Mustang		Odomet	et/			
SubMode	1		Color				
Engine							
Service R							
Technicia	n						
Customer	Info						
				Ade	to Custo	ner	>
First Nam	•			Ade	to Custo	ner	>
First Nam Last Nam	•			Ad	f to Custo	ner	>
First Nam Last Nam DTC	e John	Descriptions		Ad	f to Custo System		>
First Nam Last Nam DTC	e John		No data	Ad			>
First Nam Last Nam DTC	e John		No data	Ad			>
Last Nam DTC	e John		No data	Ad			>
First Nam Last Nam DTC	e John		No data	Ad			>
First Nam Last Nam DTC	e John		No data	Ad			>

Figure 11-2 Sample Historical Test Record Sheet

#### > To edit the Historical Test record sheet

- 1. Tap the **Shop Manager** application on the MaxiCheck Job Menu.
- 2. Select Vehicle History.
- 3. Select the specific vehicle history record thumbnail from the main section. The Historical Test record sheet displays.
- 4. Tap the **Edit** button to start editing.
- 5. Tap on each item to input the corresponding information or add attaching files or images.

### 

The vehicle VIN number, or license and the customer information account are correlated by default. Adding one of the information will automatically associate the other item in the record sheet, provided that the later one exists.

- 6. Tap **Add to Customer** to correlate the Historical Test record sheet to an existing customer account, or add a new associating account to be correlated with the test vehicle record. See *Customer Manager* on page 126 for more information.
- 7. Tap **Done** to save the updated record sheet, or tap **Cancel** to exit without saving.

# Workshop Information

The Workshop Information form allows you to edit, input and save the detailed workshop information, such as shop name, address, phone number and other remarks, which, when printing vehicle diagnostic reports and other associated test file, will appear as the header of the printed documents.

	Workshop information	
Shop name		
Address		
Zip code		
City	Manager name	
State	Manager title	
Tel	Email	
Fax	Website	

Figure 11-3 Sample Workshop Information Sheet

#### > To edit the Workshop Information sheet

- 1. Tap the Shop Manager application on the MaxiCheck Job Menu.
- 2. Select Workshop Information.
- 3. Tap the Edit button on the top toolbar.
- 4. Tap on each field to input the appropriate information.
- 5. Tap **Done** to save the updated workshop information sheet, or tap **Cancel** to exit without saving.

## **Customer Manager**

The Customer Manager function allows you to create and edit customer accounts. It helps you to save and organize all customer information accounts that are correlated with the associated test vehicle history records, which is a great support for the arrangement of daily workshop business.

#### > To create a customer account

- 1. Tap the **Shop Manager** application on the MaxiCheck Job Menu.
- 2. Select Customer Manager.
- 3. Tap the **Add Account** button. An empty information form displays, tap each field to input the appropriate information.

#### 🖉 NOTE

The items that must be filled are indicated as required fields.

- 4. Tap the + photo frame beside the Name chart to add a photo. A sub menu displays, select **Take Photo** to take a new photo for the account, or select **Choose Photo** to choose from the existing files.
- 5. Some customers may have more than one vehicle for service; you can always add new vehicle information to the account to be correlated. Tap **Add New Vehicle Information**, and then fill in the vehicle information. Tap the **③** button to cancel adding.
- 6. Tap **Done** to save the account, or tap **Cancel** to exit without saving.

#### > To edit a customer account

- 1. Tap the **Shop Manager** application on the MaxiCheck Job Menu.
- 2. Select Customer Manager.
- 3. Select a customer account by tapping the corresponding name card. A Customer Information sheet displays.
- 4. Tap the **Edit** button on the top toolbar to start editing.
- 5. Tap on the input field where needs to be altered or supplemented, and enter updated information.
- 6. Tap **Done** to save the updated information, or tap **Cancel** to exit without saving.

#### > To delete a customer account

- 1. Tap the **Shop Manager** application on the MaxiCheck Job Menu.
- Select Customer Manager and select a customer account by tapping the corresponding name card. A Customer Information sheet displays.
- 3. Tap the **Edit** button on the top toolbar to start editing.
- 4. Tap the **Delete Customer Information** button. A confirmation message displays.
- 5. Tap **OK** to confirm the command, and the account is deleted. Tap **Cancel** to cancel the request.

### **History Notes**

The History Notes function allows you to add audio and video records, text notes and photos, to keep multi-media work logs for the associated customer account, which can be very helpful when dealing with repeat customers. Keeping notes for each vehicle serviced for each customer will keep you always on track and well organized in business.

- To access History Notes
  - 1. Tap the Shop Manager application on the MaxiCheck Job Menu.
  - 2. Select Customer Manager or Vehicle History.
  - Select a customer account by tapping the corresponding name card. A Customer Information sheet displays (if Customer Manager is selected). Or, select a vehicle history record item to open the Historical Test record sheet (if Vehicle History is selected).
  - 4. Tap the **History Notes** button on the top bar. Now the History Notes screen displays.



11-4 Sample History Notes Screen

- 1. **Functional Buttons** navigates and make various controls of the function.
- 2. **Main Section** displays the note list on the left column and the detail information of the selected note on the right column.

Button	Name	Description	
-	Back	Returns to the previous screen.	
勴	Delete	Deletes the selected note.	

#### Table 11-2 Function Buttons in History Notes

Button	Name	Description		
QSearch	Search	Quickly locates the required note by entering the note title.		
Cancel	Cancel	Cancel Cancel edit or file search.		
	Edit	Touching this button opens an edit window allowing you to edit notes and		
Ń	Add Notes	Adds new note to History Notes.		
Save	Save	Saves notes.		

#### > To add a note in History Notes

- 1. Access History Notes.
- 2. Tap the Add Notes button. An edit window displays.
- 3. Tap on the Title bar to input a note title.
- 4. Tap on the blank space below to edit a text note or remark.
- 5. Select a function button on the top to add files in any form you choose.
- 6. Tap **Save** to save the note; tap **Discard** or **Cancel** to exit without saving.

# **12** Academy

Autel provides various tutorial articles and technical bulletins produced by top-notch technicians and product experts. Please view the materials that are saved on the Display Tablet or view more technical articles from our online forum by clicking the links displayed under this application.

# **13** Remote Desk

The Remote Desk application launches the TeamViewer Quick Support program, which is a simple, fast and secure remote control screen. You can use the application to receive ad-hoc remote support from Autel's support center, colleagues, or friends, by allowing them to control your MaxiCheck tablet on their PC via the TeamViewer software.

If you think of a TeamViewer connection as a phone call, the TeamViewer ID would be the phone number under which all TeamViewer Clients can be reached separately. Computers and mobile devices that run TeamViewer are identified by a globally unique ID. The first time the Remote Desk application is started, this ID is generated automatically based on the hardware characteristics and will not change later on.

Make sure the Display Tablet is connected to the Internet before launching the Remote Desk application, so that the Display Tablet is accessible to receive remote support from the third party.



Figure 13-1 Sample Remote Desk Screen

#### > To receive remote support from a partner

- 1. Power on the Display Tablet.
- 2. Tap the **Remote Desk** application on the MaxiCheck Job Menu. The TeamViewer screen displays and the device ID is generated

and shown.

- Your partner must install the Remote Control software to his/her computer by downloading the TeamViewer full version program online (<u>http://www.teamviewer.com</u>), and then start the software on his/her computer at the same time, in order to provide support and take control of the Display Tablet remotely.
- 4. Provide your ID to the partner, and wait for him/her to send you a remote control request.
- 5. A popup displays to ask for your confirmation to allow remote control on your device.
- 6. Tap **Allow** to accept, or tap **Deny** to reject.

Refer to the associated TeamViewer documents for additional information.

# **14** MaxiFix

The MaxiFix application launches the on-line troubleshooter database, which not only provides you virtually all common diagnostic trouble code (DTC) database for most vehicles, but also serves as a forum allowing you to network with other MaxiCheck users, and gives you access to a vast database of repair and diagnostic tips along with proven filed fixes.

While the MaxiFix provides the abundant troubleshooter information available, the database keeps growing with daily troubleshooting resources by recording the reported solution cases, and the advisory reports of the MaxiCheck users from all over the world.

Information in the MaxiFix database is organized into a series of diagnostic tips that are designed to quickly lead you to the root cause of a particular problem on the test vehicle, which will help you quickly find solutions for various diagnostic problems.

# Navigation

You need to register the device to your online account before launching the MaxiFix platform, see *Product Registration* on page 143 for details.

MaxiFix Beket Vehicle			Q
ilter :			Remove All Filters
Subject	Reply	View	Last Response
wwyhdgdgdggsbsvs 2014 Acura Truck MDX FWD V6-3.5L (J35Y5) 3y: chengichuan@auteltech.net 12/05/2014	2	2	12/15/2014
Citroen C5 DPF Fluid 2005 Pontiac Grand Prix V6-3.8L VIN 2 3y: g_elayton65@hotmail.com 08/27/2014	1	12	08/27/2014
nissan pathfinder 2005 usa 2003 Infiniti G35 Sedan V6-3.5L (VQ35DE) 3y: robertoalvaradoj7@yahoo.com 08/26/2014	6	13	08/28/2014
oower steering intermittant operation 2010 Ford Fusion FWD L4-2.5L 3y: mastertech007@hotmail.com 08/23/2014	2	24	08/28/2014
4/C blows warm at hwy speeds. 2005 Subaru Outback Sport F4-2.5L SOHC	3	26	08/26/2014

Figure 14-1 Sample MaxiFix Home Page

The MaxiFix screen layout consists of 3 main areas:

- 1. The Header the tool bar across the top of the screen which allows you to select vehicles and perform searches.
- The Main Screen located at the center of the screen displaying content based on the vehicle attributes and keywords specified. The tabs on the main screen vary in accordance with the section selected on the Navigation Menu, allowing you to switch between functions.
- 3. The Navigation Menu the main menu at the bottom of the screen, which provides you access to different sections of MaxiFix.

## The Header

The Header at the top of the screen features:

- A Select Vehicle button to open the vehicle identification window, and vehicle information bar, for example "2014 > Hyundai > Accord Coupe > L4-2.4L (K24W1)".
- A search field to find relevant information by entering keywords, codes, or problems.

## **Select Vehicle Button**

The "Select Vehicle" button on the Header allows you to specify the vehicle which you want to reference on MaxiFix, by selecting each of the vehicle attribute from a sequence of option lists. This feature helps to filter out the searches that allow only the information that applies to the identified vehicle to display.

### **NOTE**

All attributes must be specified to make a complete vehicle selection for the most efficient search results.

#### To select a vehicle

- 1. If you haven't already done so, click the "Select Vehicle" button on the Header.
- 2. Select the year of the vehicle from the list.
- 3. Select the **make** of the vehicle from the list.

- 4. Select the **model** of the vehicle from the list.
- 5. Select the **submodel** of the vehicle from the list.
- 6. Select the **engine** of the vehicle from the list.

After completing the vehicle selection procedure, the identified vehicle is shown on the Header.

## Terminology

#### MaxiFix Tip

A MaxiFix Tip provides practical information of real fix of a specific vehicle repair issue with detailed descriptions. It is combined with proven fix and vehicle specific data, and filed into an all-in-one information source to provide you with quick and easy repair solutions.

On MaxiFix community you can find Tips or share your own Tip to help other community members solve vehicle issues.

#### > To search for a MaxiFix Tip

- 1. Select a Vehicle:
  - a) Click Select Vehicle on the Header at the top of the page.
  - b) Select the year of the vehicle from the list.
  - c) Select the **make** of the vehicle from the list.
  - d) Select the model of the vehicle from the list.
  - e) Select the **submodel** of the vehicle from the list.
  - f) Select the **engine** of the vehicle from the list.

After completing the vehicle selection procedure, the identified vehicle is shown on the Header.

2. Enter a Search Term.

MaxiFix has an exclusive one-stop lookup that helps you find all of MaxiFix resources by one click. Simply enter a search term into the search bar on the Header to begin the search.

3. Proven Results!

The powerful MaxiFix database gives you proven results! The typical MaxiFix Tips combine actual workshop fixes and data which may include:

- a) OBD II Fault Codes description and reference helps in diagnostic assessment by making clear the nature of an automotive problem so that beginner and advanced technicians can make effective repairs.
- Real Fix Tips provides repair tips from actual shop practices and are presented in an easy to understand Complaint, Cause, Correction format.

If you still can't find the information you want, you can ask the MaxiFix community for help by clicking "Ask" on the Navigation Menu at the bottom of the screen.

#### Adopted!

The "Adopted!" icon that displays at the top right side of a Tip page indicates that the related Tip has been adopted by at least 1 technician in the community. If a tip has helped you to solve a repair problem, you are encouraged to give an Adopted! count to the tip. Each member is allowed to click the "Adopted!" once for a tip, and each click will add 1 count to the total number of "Adopted!" The "Adopted!" count helps you easily identify which tips are really helpful for repairing vehicle issues. You can also post a comment about how the tip has helped you as reference to other members.

## Operations

The Navigation Menu is at the bottom of the screen. Selecting the items on the Navigation Menu allows you to switch between the main sections on MaxiFix. These main sections include:

- Home shows all questions and allows you to specify questions about one or multiple makes.
- Search Fix allows you to search for information from all available resources on MaxiFix, including: Open Questions, Tips, and Real Fixes, and displays search results.
- Ask allows you to ask a question in the community.
- My MaxiFix shows all your posts including Questions and Fixes in the community, and allows you to view your personal profile, select your vehicle preference, and share your tips.
- My Messages shows a list of message notifications which is relevant

to your activities in the Question section.

• **Support** – opens the FAQ page, or a message box for contacting Customer Service by email.

## Home

Home is the first option on the Navigation Menu at the bottom of the screen. Tapping it opens your MaxiFix home page. There is a list of questions posted on the community, and you can scroll down the page to the bottom and view more questions by tapping "View More". Click on any question and you will be linked to the detailed page in the Ask section.

You can configure your main screen to display questions only related to the vehicle makes you are interested in, by clicking the "Filter" button on the main page of Home, and select the desired vehicle makes. This filter can be canceled anytime by clicking the "Remove All Filters" button, and the default setting will be restored to display questions about all vehicle makes.

## Search Fix Features

Search Fix, the second option on the Navigation Menu at the bottom of the screen, presents search results for the specified vehicle. Search results are listed in various categories:

- All includes all search results, including related Questions, Tips, and Real Fixes to your search.
- Questions presents a list of open Question discussed in the community that may be pertinent to your search.
- Tips presents a list of Tips that directly correlate to your search criteria. Select a Tip from the list to open and review the complete Tip.
- Real Fixes presents a list of Tips that have been collected from actual shop repair orders and are presented in an easy-to-understand Complaint, Cause, and Correction format.

## Ask

Ask, the third option on the Navigation Menu at the bottom of the screen, allows you to ask a question about a particular vehicle repair issue in the community.

### > To ask a MaxiFix Question

- 1. If not already done, click **Select Vehicle** on the Header to specify the vehicle you are asking about.
- 2. Click **Ask** on the Navigation Menu at the bottom of the screen to open the Ask page.
- 3. On the **Ask** page find **Ask for Help**, fill in the following sections to ask a question.

The Ask page has 4 sections:

- Subject this is where you enter a brief subject for the question.
- My Question asks a clear and concise question that you want to ask the community. Be sure to be descriptive and concise when asking your question.
- Problem Description describes how the vehicle is behaving.
- Repair History includes any previous diagnostic tests that you performed, including the results of the tests. Also list any parts that were replaced during previous diagnostic work.

Tap **Cancel** to cancel your question and return to the Ask page.

Tap Submit to post your question to the community.

Tap Attach File to include images or reference files with your question.

You are requested to select one Adopted Answer from all of the responses and then close the question. For details, please refer to *My Messages* on page 140.

## My MaxiFix

My MaxiFix, the fourth option on the Navigation Menu at the bottom of the screen, opens your personal MaxiFix page. To access the features on My MaxiFix page you can select from the tabs:

- My Questions opens a list with links to the opened questions that you have posted to the community.
- My Cases opens a list with links to the closed questions and tips that you have contributed to the community.
- Marked Posts opens a list with links to Tips and discussions that you

are actively participating in.

- My Profile allows you to view your Autel account information including: your Autel ID, personal information, MaxiFix score, phone number and register time, and edit your portrait.
- Vehicle Preference –used to set up a list of preferred vehicles. The preferred list allows you to limit the choices that displayed on the "Select Vehicle" list to specific years, and makes. Click "Set Year" or "Set Make" to set your preferred models. The preferred makes will also be displayed in the "Filter" options on the Home page.
- Share a Tip allows you to share your personal repair experience with the community.

Click **My MaxiFix** on the Navigation Menu at the bottom of the screen, to display all questions and tips that you have contributed to the community.

### Create a Tip

A "Tip" is a concise and complete description of the fix for a particular vehicle repair issue.

- > To create a new MaxiFix Tip
  - 1. Select **My MaxiFix** from the Navigation Menu.
  - 2. Select **Select Vehicle** from the Header and enter the identifying attributes of the vehicle you are writing the Tip about.
  - 3. On the My MaxiFix page find **Share a Tip**; click this link to open the **My Tips** page.
  - 4. Enter the Tip subject in the **Subject** field.
  - 5. Compose your Tip in the **Description** field. Include as much information as possible, while keeping the information concise and to the point. A Tip should provide accurate information that is reader-friendly.

Use the **Cancel** button at the right-side bottom of the page to cancel your tip and return to the My MaxiFix page. Or,

Use the **Submit** button at the right-side bottom of the page to contribute your tip to the community.

Use the **Attach File** button at the left-side bottom of the page to include images or other supporting data with your question.

## View Profile Information

You can view your personal profile by clicking on your account ID or "My Profile" in My MaxiFix section or edit portrait where applicable, and visit other community members' profile by clicking their portrait. Information included in your profile determines how you are presented to the community, and what type of information will be sent to you from the community.

## **My Messages**

My Messages, the fifth option on the Navigation Menu at the bottom of the screen, shows a list of message notification which is relevant to your activities in the Question section. A notification icon will appear on the top-right corner of "My Messages" if there is any new or unread message in the Question section. The number on the notification icon indicates the total number of the new and unread messages. The displayed number will be reduced correspondingly after viewing. The message notification will appear under the following two conditions:

- 1. Your question or answer is replied by other MaxiFix community members.
- 2. Your answer is marked as the "Adopted!" by the MaxiFix community member who asked the question.

Tap **My Messages**, select and open the message you want to read from the list. If your problem is solved according to the reply, you should select one Adopted Answer and close the question. If your answer is marked as "Adopted!", the prompt "Adopted! + 4" will be displayed permanently.

Tap **Clear** to delete all message notifications.

## Select "Adopted Answers"

Members are requested to select one Adopted Answer from all of the responses on "My Messages" page before closing a question. The community members who provided the Adopted Answer are rewarded with scores for their contribution.

About Adopted Answer:

- Only one answer can be selected as "Adopted Answer".
- Answers can only be rated by the MaxiFix member who asked the question.

## Close a Question

When a repair question that you've posted to the community is resolved, you are encouraged to write down the case as a way to share a good solution. This will help the other MaxiFix members to find useful information for practical fix.

To close a question, you need to select the question's response message from the message list on "My Messages" page first, then tap "Adopted Answer" and select "Close Question". Tap the "Cancel" button to cancel your submission and return to My Messages page. It is strongly recommended to share your repair solutions before closing a question. Your question will be converted to a MaxiFix Community Tip after closing.

## Score Rewarding System

- 1. A score of 4 is awarded if your answer is selected as the "Adopted Answer".
- 2. A score of 3 is awarded when you close a question.
- 3. A score of 2 is awarded if your closed question is marked as "Adopted!" by no less than 20 community members.
- 4. A score of 1 is awarded if your answer is selected as the "Adopted Answer" for a closed question which is marked as "Adopted!" by no less than 20 community members.
- 5. A score of 1 is awarded to each of the first three respondents.

## Support

Support, the last option on the Navigation Menu at the bottom of the screen, opens a page that provides 2 ways to gain support from MaxiFix:

- 1. A message form to contact the administrator of MaxiFix.
- 2. A Frequently Asked Questions (FAQ) link that answers the most frequent questions we hear from MaxiFix community members.

If you wish to contact the administrator of this site please use the contact form. Select "Support" from the Navigation Menu to open the comment window. To allow the administrator to respond to your question or issue, the following information should be provided:

- Your name
- A contact email address
- A contact phone number

# **15** Support

This application launches the Support platform which synchronizes Autel's on-line service base station with the Display Tablet. In order to synchronize the device to your on-line account, you need to register the product through the Internet when you use it for the first time. The Support application is connected to Autel's service channel and on-line communities which provides the quickest way for problem solutions, allowing you to submit complaints or sent help requests to obtain direct services and supports.

## **Product Registration**

In order to get access to the Support platform and obtain update and other services from Autel, you are required to register the MaxiCheck Diagnostic Device the first time you use it.

#### > To register the diagnostic device

- 1. Visit the website: <u>http://pro.autel.com</u>.
- 2. On the Sign In page, input your account ID and other information to log in, if you already have an account.
- 3. If you are a new member to Autel and do not have an account yet, click the **Create Autel ID** button on the left side.
- 4. Enter the required information in the input fields, read through Autel's Terms and Conditions and tick on **Agree**, and then click **Create Autel ID** at the bottom to continue.
- 5. The online system will automatically send a confirmation email to the registered email address. Validate your account by clicking the link provided through the mail. A product registration screen opens.
- 6. Find out the device's serial number and password from the About section of the Settings application on the Display Tablet.
- 7. Select the product model of your device, enter the product serial number and password on the Product Registration screen, and click **Submit** to complete the registration procedure.

The Support application interface is navigated by 4 simple buttons on the top navigation bar, operation of each is described below in turn from left to right:

- Home Button returns to the MaxiCheck Job Menu.
- Back returns to the previous screen, each press takes you back one step.
- Forward each press moves forward one screen until you've reached the last screen visited.
- Refresh reload and update the screen.



Figure 15-1 Sample Support Application Screen

The main section of the Support screen is divided into two sections. The narrow column on the left is the main menu; selecting one subject from the main menu displays the corresponding functional interface on the right.

## **My Account**

The My Account screen displays the comprehensive information of the user and the product, which is synchronized with the on-line registered account, including User Info, Device Info, Update Info and Service Info.

#### Personal Info

The User Info and Device Info are both included under the Personal Info section.

- User Info displays detailed information of your registered on-line Autel account, such as your Autel ID, Name, Address and other contact information, etc.
- Device Info displays the registered product information, including the Serial Number, Registration Date, Expire Date, and Warranty Period.

#### Update Info

The Update Info section displays a detailed record list of the product's software update history, including the product serial number, software version or name, and the update time.

#### Service Info

The Service Info section displays a detailed record list of the device's service history information. Every time the device has been sent back to Autel for repair, the device's serial number and the detailed repair information, such as the fault type, changed components, or system reinstallation, etc., will be recorded and updated to the associated online product account, which will be synchronized to the Service Info section.

## **User Complaint**

The User Complaint screen allows you to establish a new complaint case, as well as to view historical complaint records.

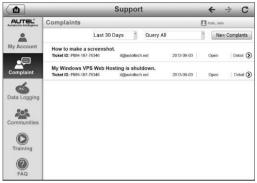


Figure 15-2 Sample Complaint Screen

## Screen Layout

The User Complaint screen consists of two parts.

- 1. Option Bar
  - Period Filter displays only the complaint records within the defined period on the list
  - Status Filter displays the corresponding complaint records according to the selected case status
  - New Complaint Button starts a new complaint case.
- 2. Complaint List

The complaint list normally displays all the complaint records of all time and all status by default. The summary information for each complaint item includes the Subject Name, Ticket ID, User's Account ID, Date, and the Case Status.

There are four kinds of the case status:

- Open indicates the complaint case has been started but not processed yet
- Suspended indicates the complaint case is being processed
- Waiting Customer Reply indicates the complaint has been replied by the service personnel, and requires feedback from the customer
- Closed indicates the complaint case has been processed, solved, and ended

To view the detailed complaint session, tap the  $\tilde{O}$  button on the right

side of the case item.

#### > To establish a new complaint session

- 1. Register the product online.
- 2. Tap the **Support** application on the MaxiCheck Job Menu. The device information is automatically synchronized with the online account.
- 3. Tap **Complaint** on the Main Menu.
- 4. Tap the **New Complaint** button at the upper right corner. A selection menu with a category of service channels displays.
- 5. Select your target service channel and click Next to continue. A standard complaint form displays, on which you are allowed to enter detailed information, such as personal information, vehicle information, and device information, you can also attach image or PDF files with the form.
- 6. Enter in each input field the appropriate information, in order to settle the complaint more efficiently, it is recommended to fill out the complaint form as detailed as possible.
- 7. Select the required processing time on the last section according to the urgency of the case.
- 8. Tap **Submit** to send the completed form to Autel's online service center, or tap **Reset** to refill it. The submitted complaints will be carefully read and handled by the service personnel, and the respond speed may depend on the processing time you've required.

#### > To make a reply in a complaint session

- 1. Register the product online.
- Tap the Support application on the MaxiCheck Job Menu. The device information is automatically synchronized with the online account.
- 3. Tap **Complaint** on the Main Menu.
- Select an existing complaint case item on the record list by tapping the 
   button on its right side. The screen displays the complaint session details.
- 5. Tap the **Post Reply** button on the upper right side after viewing, to make a reply. An edit screen displays.

- 6. Input the content in the input field, and if necessary, upload an attaching file.
- 7. Tap **Submit** to post the reply.
- 8. Tap the States selection drop-down menu to reset a case state.
- 9. Tap the **Update** button to commit the newest update.

# **Data Logging**

The Data Logging section keeps records of all sent or unsent (saved) data loggings on the diagnostic system. The support personnel receive and process the submitted reports through the Support platform, and send back problem solutions within 48 hours to the corresponding Data Logging session, on which you are also allowed to have a direct conversation with the support personnel.

	Support					
AUTEL'			Sent	Unsent	Q	4
My Account	2013-04-07_12-2 €  Open   Sprint			Apr 7th,2013 12:25		>
	2013-04-07_10-3 € Open  Ford			Apr 7th,2013 10:51		>
Complaint	2013-04-07_10-2			Apr 7th,2013 10:26	e)	>
Data Logging						
Communities						
Training						
PAQ						

Figure 15-3 Sample Data Logging Screen

## > To make a reply in a Data Logging session

- 1. Tap on the **Sent** tag to view a list of submitted data loggings.
- 2. Select a specific item to view the latest update of the processing progress.
- 3. Tap on the input field at the bottom of the screen, and enter the texts. Or tap the Audio button to record a voice message, or camera button to take a picture.
- 4. Tap Send to deliver your message to the technical center.

## Communities

The Communities section launches and synchronizes with the Technical Forums on Autel's official website <u>www.autel.com</u>, where you are allowed to discuss technical topics or share information with, as well as ask for technical advices or offer technical supports to all other members in Autel's online support communities.



Figure 15-4 Sample Communities Home Screen

#### > To start a discussion

- Tap Start a discussion on the Communities Home screen. A list of the major forums is displayed.
- Select a desired group according to the subject you are about to discuss. For example, if you are going to ask a question about the MaxiCheck tablet, tap MaxiCheck to start a discussion.
- 3. Enter your topic and the discussion content in the appropriate input field.
- 4. Select a category or edit tags for the discussed post. This will help other members with similar interest to find your post.
- 5. Tap **OK** to submit the post.

#### To join and reply to a discussion post

- Select a forum group that you are interested in, whether by the product or the features, on the Communities Home screen. A list of the latest posts is displayed.
- 2. Select a specific category on the Categories menu to better pinpoint the topics you are most interested with.

- 3. Tap the  $\bigcirc$  button on the right side of the topic item to view the discussion. The posts contents are displayed.
- Browse through all the posts by sliding the screen up and down. Tap Go to original post when reaching the end of the discussion to return to the first post.
- 5. Tap **Reply** to reply a specific post, or tap **Reply to original post** to join and continue the whole discussion.
- 6. Enter your comment in the input field, and tap **OK** to submit your post.

### User Profile

The User Profile section allows you to set personal Avatar, check your member status and other information, as well as to review your personal posts in the communities.

Tap the Avatar image on the Communities screen to open the User Profile.



Figure 15-5 Sample User Profile Screen

- Profile displays the user's personal information and member status. The **Related links** allow you to check the Top Users (ranked according to their points and levels) in the communities, as well as to find out other online users.
- Avatar allows you to select an image to set as your personal Avatar to be displayed in the communities.
- Stuff displays all the discussions you've posted at various forums in a list.

## **Training Channels**

The Training section provides quick links to Autel's online video accounts. Select a video channel by the language to see all the available online tutorial videos from Autel for various technical supports, such as product usage techniques and vehicle diagnostics practice, etc., may be available for your interests.

## **FAQ** Database

The FAQ section provides you comprehensive and abundant references for all kinds of questions frequently asked and answered about the use of Autel's online member account, and shopping and payment procedures.

- Account displays questions and answers about the use of Autel's online user account.
- Shopping & Payment displays questions and answers about online product purchase and payment methods or procedures.

# 16 Quick Link

The Quick Link application provides you with convenient access to Autel's official website and many other well-known sites in automotive service, which offers you abundant information and resources, such as technical help, knowledge base, forums, training, and expertise consultations, etc.

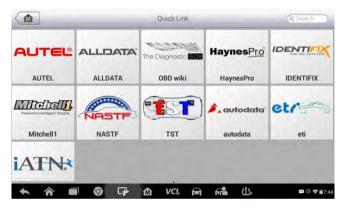


Figure 16-1 Sample Quick Link Screen

## To open a quick link

- 1. Tap the **Quick Link** application on the MaxiCheck Job Menu. The Quick Link application screen displays.
- 2. Select a website thumbnail from the main section. The Chrome browser is launched and the selected website is opened.
- 3. Now you can start exploring the website!

# **17** Function Viewer

The Function Viewer allows you to search the functions supported by our tools and the version information. There are two ways of searching, either by searching the tool and the vehicle or searching the functions.

### > To Search by the vehicle

- 1. Tap the **Function Viewer** application on the MaxiCheck Job Menu. The Function Viewer application screen displays.
- 2. Tap the tool name on the top left to drop down the tool list, tap the one you want to search.

axiSys 🔺 Abarth/	500/Year 🔻		
	All	All	Empty record
Abarth	500	2012	
Acura	GRANDE PUNTO	2013	
AlfaRemeo	PUNTO EVO	2014	
		2015	
AstonMartin		Unclassified	
BAICMotor			



- 3. Tap the vehicle brand, model, and year you want to search.
- 4. All the functions support by the selected tool for the selected vehicle displays with three column, function, sub function, and version.

	Function Viewer	Function Viewer (Q. Ferandes/Models )			
axiSys 🔺 Abarth/500/2012 4	- (C				
Function	Sub function	Version			
Specil Function	Audio System Test	Above Fiat_V5.00			
Specil Function	Bleed Hydraulic Circuit	Above Fiat_V5.00			
Specil Function	Brake Switch Learn	Above Fiat_V5.00			
Specil Function	CTM Proxi Configuration	Above Fiat_V5.00			
Specil Function	Check PCM Odometer	Above Flat_V5.00			
Specil Function	Check PCM VIN	Above Fiat_V5.00			
		(!), motor			

Figure 17-2 Sample Function Viewer Screen 2

### Search by the functions

- 1. Tap the **Function Viewer** application on the MaxiCheck Job Menu. The Function Viewer application screen displays.
- 2. Tap the tool name on the top left to drop down the tool list, tap the one you want to search.
- 3. Type in the function you want to search to the top right search column. All the vehicles with this function will be listed with 8 columns, the Brand, Model, Year, System, Sub system, Function, Sub function, and Version.

## 

Fuzzy search is supported, type in part of the function you want to search can also find you all the related.

MaxiSys 🔺 Brand/Model/Year 🔺							
Brand	Model	Year	System	Sub system	Function	Sub function	Version
Buick	Others	(6) 2006	Powertrain	1	Special Function	Reset ECM	Above GM_V9.50
Buick	Others	(8) 2008	Engine control module	1	Special Function	Reset ECM	Above GM_V9.50
Chevrolet	Aveo	(4) 2004	Powertrain	1	Special Function	Reset ECM	Above GM_V9.50
Chevrolet	Aveo	(5) 2005	Powertrain	1	Special Function	Reset ECM	Above GM_V9.50
Chevrolet	Aveo	(6) 2006	Powertrain	1	Special Function	Reset ECM	Above GM_V9.50
Chevrolet	Aveo	(7) 2007	Engine control module	1	Special Function	Reset ECM	Above GM_V9.50
*		0	G- A	VCL A	Fr U		About

Figure 17-3 Sample Function Viewer Screen 3

# **18** Maintenance and Service

## **Maintenance Instructions**

The following shows how to maintain your devices, together with precautions to take.

- Use a soft cloth and alcohol or a mild window cleaner to clean the touch screen of the tablet.
- Do not use any abrasive cleansers, detergent, or automotive chemicals to the tablet.
- Maintain the devices in dry conditions and keep them within normal operating temperatures.
- Dry your hands before using the tablet. The touch screen of the tablet may not work if the touch screen is moist, or if you tap the touch screen with wet hands.
- Do not store the devices in humid, dusty or dirty areas.
- Check the housing, wiring, and connectors for dirt and damage before and after each use.
- At the end of each work day, wipe the device housing, wiring, and connectors clean with a damp cloth.
- Do not attempt to disassemble your tablet or the MaxiVCI Mini.
- Do not drop or cause severe impact to the devices.
- Use only authorized battery chargers and accessories. Any malfunction or damage caused by the use of unauthorized battery charger and accessories will void the limited product warranty.
- Ensure that the battery charger does not come in contact with conductive objects.
- Do not use the tablet beside microwave ovens, cordless phones and some medical or scientific instruments to prevent signal interference.

# **Troubleshooting Checklist**

- A. When the Display Tablet does not work properly:
  - Make sure the tablet has been registered online.
  - Make sure the system software and diagnostic application software are properly updated.
  - Make sure the tablet is connected to the Internet.
  - Check all cables, connections, and indicators to see if the signal is being received.
- B. When battery life is shorter than usual:
  - This may happen when you are in an area with low signal strength. Turn off your device if is not in use.
- C. When you cannot turn on the tablet:
  - Make sure the tablet is connected to a power source or the battery is charged.
- D. When you are unable to charge the tablet:
  - Your charger maybe out of order. Contact your nearest dealer.
  - You may be attempting to use the device in an overly hot/cold temperature. Try changing the charging environment.
  - Your device may have not been connected to the charger properly. Check the connector.

## 

If your problems persist, please contact Autel's technical support personnel or your local selling agent.

# About Battery Usage

Your tablet is powered by a built-in Lithium-ion Polymer battery. This means that, unlike other forms of battery technology, you can recharge your battery while some charge remains without reducing your tablet's autonomy due to the "battery memory effect" inherent in those technologies.

## 

1. The built-in Lithium-ion Polymer battery is factory replaceable only; incorrect replacement or tampering with the battery pack may cause an

explosion.

- 2. Do not use a damaged battery charger.
- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, expose to fire, explosion or other hazard.
- Make sure to use the charger and USB cables only that come together in the package. If you use the other charger and USB cables, you might incur malfunction or failure of the device.
- Only use the charging device that has been qualified with device per the standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Avoid dropping the tablet. If the tablet is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- The closer you are to your network's base station, the longer your tablet usage time because less battery power is consumed for the connection.
- The battery recharging time varies depending on the remaining battery capacity.
- Battery life inevitably shortens over time.
- Since over charging may shorten battery life, remove the tablet from its charger once it is fully charged. Unplug the charger, once charging is complete.
- Leaving the tablet in hot or cold places, especially inside a car in summer or winter, may reduce the capacity and life of the battery. Always keep the battery within normal temperatures.

## **Service Procedures**

This section introduces information for technical support, repair service, and application for replacement or optional parts.

## **Technical Support**

If you have any question or problem on the operation of the product, please contact us (see the following contact info) or your local distributor.

## AUTEL CHINA HQ

- Phone: 0086-755-8614 7779
- Website: <u>www.autel.com</u>
- Email: support@autel.com
- Address: 6th-10th floor, Building B1, Zhiyuan, Xueyuan Road, Xili, Nanshan, Shenzhen, 518055, China

## AUTEL NORTH AMERICA

- Phone: 855-AUTEL-US (855-288-3587) Monday-Friday 9am-6pm EST
- Website: <u>www.autel.com</u>
- Email: <u>ussupport@autel.com</u>
- Address: Suite 200, 175 Central Avenue, Farmingdale, New York, USA. 11735

## AUTEL EUROPE

- Phone: 0049 (0) 61032000522
- Website: <u>www.autel.eu</u>
- Email: <u>sales.eu@autel.com/support.eu@autel.com</u>
- Address: Robert-Bosch-Strasse 25, 63225, Langen, Germany

## AUTEL SOUTH AMERICA

- Phone: (+507) 308-7566
- Website: <u>www.autel.com/es</u>
- Email: sales.latin@autel.com/latsupport@autel.com
- Address: Office 103, Building 3845, International Business Park, Veracruz, Panamá Pacífico, Panamá

## AUTEL AUSTRALIA

- Phone: 03 9480 2978 / +61 476293327
- Website: <u>www.autel.com.au</u>
- Email: <u>sales@autel.com.au</u>
- Address: 155 Islington Street, Melbourne, Collingwood, VIC

## **Repair Service**

If it becomes necessary to return your device for repair, please contact us first and then download the repair service form from <u>www.autel.com</u>, and fill it in. The following information must be included:

- Contact name
- Return address
- Telephone number
- Product name
- Complete description of the problem
- Proof-of-purchase for warranty repairs
- Preferred method of payment for non-warranty repairs

## 

For non-warranty repairs, payment can be made with Visa, Master Card, or with approved credit terms.

#### Send the device to your local agent, or to the below address:

8th Floor, Building B1, Zhiyuan, Xueyuan Road, Xili, Nanshan, Shenzhen, 518055, China

## **Other Services**

You can purchase the optional accessories directly from Autel's authorized tool suppliers, and/or your local distributor or agent.

Your purchase order should include the following information:

- Contact information
- Product or part name
- Item description
- Purchase quantity

# **19** Compliance Information

## **FCC Compliance**

## FCC ID: WQ8MX808-TPMS

This device complies with Part 15 of the FCC rules and Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Cet appareil est conforme aux CNR exempts de licence d'Industrie Canada. Son fonctionnement est soumis aux deux conditions suivantes:

- 1. Ce dispositif ne peut causer des interferences; et
- 2. Ce dispositif doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement de l'appareil.

## 

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **NOTE**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## SAR

The radiated output power of this device is below the FCC radio frequency exposure limits. Nevertheless, the device should be used in such a manner that the potential for human contact is minimized during normal operation.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/Kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. To avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to antenna should be minimized.

## **RF WARNING STATEMENT**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

The term "IC" before the radio certification number only signifies that IC technical specifications were met.

## RoHS COMPLIANCE

This device is declared to be in compliance with the European RoHS Directive 2011/65/EU.

#### CE COMPLIANCE

This product is declared to conform to the essential requirements of the following Directives and carries the CE mark accordingly:

EMC Directive 2014/30/EU R&TTE Directive 1999/5/EC Low Voltage Directive 2014/35/EU

# **20** Warranty

## Limited One Year Warranty

Autel Intelligent Technology Corp., Ltd. (the Company) warrants to the original retail purchaser of this MaxiCheck Diagnostic Device that should this product or any part thereof during normal usage and under normal conditions be proven defective in material or workmanship and results in product failure within 1 year period from the date of purchase, such defect(s) will be repaired, or replaced (with new or rebuilt parts) with Proof of Purchase, at the Company's option, without charge for parts or labor directly related to the defect(s).

The Company shall not be liable for any incidental or consequential damages arising from the use, misuse, or mounting of the device. Some states do not allow limitation on how long an implied warranty lasts, so the above limitations may not apply to you.

## This warranty does not apply to:

- Products subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;
- Products whose mechanical serial number or electronic serial number has been removed, altered or defaced;
- Damage from exposure to excessive temperatures or extreme environmental conditions;
- Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;
- 5) Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts.
- 6) Products damaged from external causes such as fire, dirt, sand, battery leakage, blown fuse, theft or improper usage of any electrical source.



## 

All contents of the product may be deleted during the process of repair. You should create a back-up copy of any contents of your product before delivering the product for warranty service.